

# Dell SupportAssist OS Recovery

## Support Matrix

## Notes, cautions, and warnings

 **NOTE:** A NOTE indicates important information that helps you make better use of your product.

 **CAUTION:** A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

 **WARNING:** A WARNING indicates a potential for property damage, personal injury, or death.


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# Introduction

SupportAssist OS Recovery is factory-installed on supported Dell systems and does not require you to purchase any additional service plans. It provides a recovery environment that consists of tools to diagnose and troubleshoot issues that may occur before your computer boots to the operating system. When your computer is unable to boot to the operating system even after repeated attempts, it automatically starts SupportAssist OS Recovery. The recovery environment enables you to diagnose hardware issues, repair your computer, back up your files, or reset your computer to its factory state.

This document provides the list of systems where SupportAssist OS Recovery is supported.

 **NOTE:** SupportAssist OS Recovery may not be available on all systems. Currently, SupportAssist OS Recovery supports Microsoft Windows 10 operating system only.

## Supported Alienware systems

**Table 1. Supported Alienware systems**

Model	Form factor	Additional features		
		Supports reset and update feature	Supports Attached BIOSConnect	Supports Hybrid BIOSConnect
Alienware 13 R2	Laptop	No	No	No
Alienware 13 R3	Laptop	Yes	No	No
Alienware 15	Laptop	No	No	No
Alienware 15 R2	Laptop	No	No	No
Alienware 15 R3	Laptop	Yes	No	No
Alienware 15 R4	Laptop	Yes	No	No
Alienware 17	Laptop	No	No	No
Alienware 17 R2	Laptop	No	No	No
Alienware 17 R3	Laptop	No	No	No
Alienware 17 R4	Laptop	Yes	No	No
Alienware 17 R5	Laptop	Yes	No	No
Alienware M15	Laptop	Yes	No	No
Alienware M15 R2	Laptop	Yes	No	No
Alienware M15 R3	Laptop	Yes	No	No
Alienware M15 R4	Laptop	Yes	No	No
Alienware M17	Laptop	Yes	No	No
Alienware M17 R2	Laptop	Yes	No	No
Alienware M17 R3	Laptop	Yes	No	No
Alienware M17 R4	Laptop	Yes	No	No
Alienware Area 51M	Laptop	Yes	No	No
Alienware Area 51M R2	Laptop	Yes	No	No
Alienware Area 51 R3	Desktop	No	No	No
Alienware Area 51 R5	Desktop	Yes	No	No
Alienware Area 51 R6	Desktop	Yes	No	No
Alienware Area 51 R7	Desktop	Yes	No	No
Alienware Aurora R5	Desktop	No	No	No
Alienware Aurora R7	Desktop	Yes	No	No
Alienware Aurora R8	Desktop	Yes	No	No

**Table 1. Supported Alienware systems (continued)**

<b>Model</b>	<b>Form factor</b>	<b>Additional features</b>		
		<b>Supports reset and update feature</b>	<b>Supports Attached BIOSConnect</b>	<b>Supports Hybrid BIOSConnect</b>
Alienware Aurora R9	Desktop	Yes	No	No
Alienware Aurora R11	Desktop	Yes	No	No
Alienware Aurora Ryzen Edition	Desktop	Yes	No	No

## Supported Inspiron systems

**Table 2. Supported Inspiron systems**

Model	Form factor	Additional features		
		Supports reset and update feature	Supports Attached BIOSConnect	Supports Hybrid BIOSConnect
Inspiron 3059	All-in-one	Yes	No	No
Inspiron 3060	All-in-one	Yes	No	No
Inspiron 3064	All-in-one	Yes	No	No
Inspiron 3153	2-in-1	No	No	No
Inspiron 3158	Laptop	No	No	No
Inspiron 3163	Laptop	Yes	No	No
Inspiron 3168	Laptop	Yes	No	No
Inspiron 3169	Laptop	Yes	No	No
Inspiron 3179	Laptop	Yes	No	No
Inspiron 3180	Laptop	Yes	No	No
Inspiron 3185	Laptop	Yes	No	No
Inspiron 3195	Laptop	Yes	No	No
Inspiron 3250	All-in-one	Yes	No	No
Inspiron 3250	Desktop	Yes	No	No
Inspiron 3263	All-in-one	Yes	No	No
Inspiron 3264	All-in-one	Yes	No	No
Inspiron 3265	All-in-one	Yes	No	No
Inspiron 3268	Desktop	Yes	No	No
Inspiron 3275	All-in-one	Yes	No	No
Inspiron 3277	All-in-one	Yes	No	No
Inspiron 3280	All-in-one	Yes	No	No
Inspiron 3290	All-in-one	Yes	No	No
Inspiron 3452	Laptop	Yes	No	No
Inspiron 3455	Desktop	Yes	No	No
Inspiron 3459	All-in-one	Yes	No	No
Inspiron 3460	All-in-one	Yes	No	No
Inspiron 3462	Laptop	Yes	No	No
Inspiron 3464	All-in-one	Yes	No	No
Inspiron 3465	Laptop	Yes	No	No
Inspiron 3467	Laptop	Yes	No	No
Inspiron 3468	Laptop	Yes	No	No

**Table 2. Supported Inspiron systems (continued)**

Model	Form factor	Additional features		
		Supports reset and update feature	Supports Attached BIOSConnect	Supports Hybrid BIOSConnect
Inspiron 3470	Desktop	Yes	No	Yes
Inspiron 3471	Desktop	Yes	Yes	No
Inspiron 3472	Desktop	Yes	No	No
Inspiron 3473	Laptop	Yes	No	No
Inspiron 3475	All-in-one	Yes	No	No
Inspiron 3476	Laptop	Yes	No	No
Inspiron 3477	All-in-one	Yes	No	No
Inspiron 3480	All-in-one	Yes	No	No
Inspiron 3481	Laptop	Yes	No	No
Inspiron 3482	Laptop	Yes	No	No
Inspiron 3486	Laptop	No	No	No
Inspiron 3490	Laptop	Yes	Yes	No
Inspiron 3493	Laptop	Yes	Yes	No
Inspiron 3500	Laptop	Yes	Yes	No
Inspiron 3503	Laptop	No	Yes	No
Inspiron 3505	Laptop	No	No	No
Inspiron 3552	Laptop	Yes	No	No
Inspiron 3555	Laptop	Yes	No	No
Inspiron 3558	Laptop	No	No	No
Inspiron 3559	Laptop	Yes	No	No
Inspiron 3562	Laptop	No	No	No
Inspiron 3565	Laptop	Yes	No	No
Inspiron 3567	Laptop	Yes	No	No
Inspiron 3568	Laptop	Yes	No	No
Inspiron 3573	Laptop	Yes	No	No
Inspiron 3576	Laptop	Yes	No	No
Inspiron 3579	Laptop	Yes	Yes	No
Inspiron 3580	Laptop	Yes	No	No
Inspiron 3581	Laptop	Yes	No	No
Inspiron 3582	Laptop	Yes	No	No
Inspiron 3583	Laptop	Yes	No	No
Inspiron 3584	Laptop	Yes	No	No
Inspiron 3585	Laptop	Yes	No	No
Inspiron 3586	Laptop	No	No	No
Inspiron 3590	Laptop	Yes	No	Yes
Inspiron 3593	Laptop	Yes	Yes	No



**Table 2. Supported Inspiron systems (continued)**

Model	Form factor	Additional features		
		Supports reset and update feature	Supports Attached BIOSConnect	Supports Hybrid BIOSConnect
Inspiron 3595	Laptop	Yes	No	No
Inspiron 3650	Desktop	Yes	No	No
Inspiron 3662	Desktop	Yes	No	No
Inspiron 3668	Desktop	Yes	No	No
Inspiron 3670	Desktop	Yes	No	Yes
Inspiron 3671	Desktop	Yes	Yes	No
Inspiron 3779	Laptop	Yes	Yes	No
Inspiron 3780	Laptop	Yes	No	No
Inspiron 3781	Laptop	Yes	No	No
Inspiron 3782	Laptop	Yes	No	No
Inspiron 3785	Laptop	Yes	No	No
Inspiron 3790	Laptop	Yes	Yes	No
Inspiron 3793	Laptop	Yes	Yes	No
Inspiron 3880	Desktop	Yes	Yes	No
Inspiron 3881	Desktop	Yes	Yes	No
Inspiron 3890	Desktop	Yes	Yes	No
Inspiron 5000	Laptop	Yes	No	No
Inspiron 5000	Desktop	Yes	No	No
Inspiron 5090	Desktop	Yes	No	No
Inspiron 5280	Laptop	No	No	No
Inspiron 5300	Laptop	Yes	No	No
Inspiron 5301	Laptop	No	Yes	No
Inspiron 5310	Laptop	No	Yes	No
Inspiron 5368	Laptop	Yes	No	No
Inspiron 5370	Laptop	Yes	No	No
Inspiron 5378	Laptop	Yes	No	No
Inspiron 5379	Laptop	Yes	No	No
Inspiron 5390	Laptop	Yes	No	Yes
Inspiron 5391	Laptop	Yes	No	Yes
Inspiron 5400	All-in-one	Yes	Yes	No
Inspiron 5401	All-in-one	Yes	Yes	No
Inspiron 5405	Laptop	Yes	No	No
Inspiron 5406	Laptop	No	Yes	No
Inspiron 5407	Laptop	No	No	No
Inspiron 5408	Laptop	Yes	Yes	No
Inspiron 5450	All-in-one	No	No	No

**Table 2. Supported Inspiron systems (continued)**

Model	Form factor	Additional features		
		Supports reset and update feature	Supports Attached BIOSConnect	Supports Hybrid BIOSConnect
Inspiron 5457	Laptop	Yes	No	No
Inspiron 5459	All-in-one	Yes	No	No
Inspiron 5468	Laptop	Yes	No	No
Inspiron 5475	All-in-one	Yes	No	No
Inspiron 5477	All-in-one	Yes	No	No
Inspiron 5480	Laptop	Yes	No	Yes
Inspiron 5481	Laptop	Yes	Yes	No
Inspiron 5482	Laptop	Yes	Yes	No
Inspiron 5485	Laptop	Yes	No	No
Inspiron 5488*	Laptop	Yes	Yes	No
Inspiron 5488	All-in-one	Yes	Yes	No
Inspiron 5490	All-in-one	Yes	No	Yes
Inspiron 5491	All-in-one	Yes	No	Yes
Inspiron 5492	Laptop	No	No	Yes
Inspiron 5493	Laptop	Yes	Yes	No
Inspiron 5494	Laptop	Yes	Yes	No
Inspiron 5495	Laptop	No	No	No
Inspiron 5496	Laptop	No	No	No
Inspiron 5497	Laptop	No	No	No
Inspiron 5498	Laptop	Yes	No	Yes
Inspiron 5500	Laptop	Yes	Yes	No
Inspiron 5501	Laptop	Yes	Yes	No
Inspiron 5502	Laptop	No	Yes	No
Inspiron 5505	Laptop	Yes	No	No
Inspiron 5507	Laptop	No	No	No
Inspiron 5508	Laptop	Yes	Yes	No
Inspiron 5509	Laptop	No	Yes	No
Inspiron 5515	Laptop	No	No	No
Inspiron 5552	Laptop	No	No	No
Inspiron 5555	Laptop	No	No	No
Inspiron 5557	Laptop	Yes	No	No
Inspiron 5558	Laptop	No	No	No
Inspiron 5559	Laptop	Yes	No	No
Inspiron 5565	Laptop	Yes	No	No
Inspiron 5566	Laptop	Yes	No	No
Inspiron 5567	Laptop	Yes	No	No

**Table 2. Supported Inspiron systems (continued)**

Model	Form factor	Additional features		
		Supports reset and update feature	Supports Attached BIOSConnect	Supports Hybrid BIOSConnect
Inspiron 5568	Laptop	Yes	No	No
Inspiron 5570	Laptop	Yes	No	No
Inspiron 5575	Laptop	Yes	No	No
Inspiron 5576	Laptop	Yes	No	No
Inspiron 5577	Laptop	Yes	No	No
Inspiron 5578	Laptop	Yes	No	No
Inspiron 5579	Laptop	Yes	No	No
Inspiron 5580	Laptop	Yes	No	Yes
Inspiron 5581	Laptop	No	No	No
Inspiron 5582	Laptop	Yes	Yes	No
Inspiron 5583	Laptop	Yes	No	Yes
Inspiron 5584	Laptop	Yes	No	Yes
Inspiron 5585	Laptop	No	No	No
Inspiron 5587	Laptop	Yes	Yes	No
Inspiron 5590	Laptop	Yes	No	Yes
Inspiron 5591	Laptop	Yes	No	Yes
Inspiron 5592	Laptop	No	No	No
Inspiron 5593	Laptop	Yes	Yes	No
Inspiron 5594	Laptop	Yes	Yes	No
Inspiron 5595	Laptop	No	No	No
Inspiron 5596	Laptop	No	No	No
Inspiron 5597	Laptop	No	No	No
Inspiron 5598	Laptop	Yes	No	Yes
Inspiron 5600 -	Desktop	No	No	No
Inspiron 5675	Desktop	Yes	No	No
Inspiron 5676	Desktop	Yes	No	No
Inspiron 5680	Desktop	Yes	No	No
Inspiron 5759	Laptop	Yes	No	No
Inspiron 5765	Laptop	Yes	No	No
Inspiron 5767	Laptop	Yes	No	No
Inspiron 5770	Laptop	Yes	No	No
Inspiron 5775	Laptop	Yes	No	No
Inspiron 5779	Laptop	No	No	No
Inspiron 7300	Laptop	Yes	Yes	No
Inspiron 7306	Laptop	No	Yes	No
Inspiron 7353	2-in-1	Yes	No	No

**Table 2. Supported Inspiron systems (continued)**

Model	Form factor	Additional features		
		Supports reset and update feature	Supports Attached BIOSConnect	Supports Hybrid BIOSConnect
Inspiron 7359	2-in-1	No	No	No
Inspiron 7368	Laptop	Yes	No	No
Inspiron 7370	Laptop	Yes	No	No
Inspiron 7373	Laptop	Yes	No	No
Inspiron 7375	Laptop	Yes	No	No
Inspiron 7378	Laptop	Yes	No	No
Inspiron 7380	Laptop	Yes	No	No
Inspiron 7386	Laptop	Yes	Yes	No
Inspiron 7390	Laptop	Yes	No	Yes
Inspiron 7391	Laptop	Yes	No	Yes
Inspiron 7400	Laptop	No	Yes	No
Inspiron 7405	Laptop	Yes	No	No
Inspiron 7459	All-in-one	Yes	No	No
Inspiron 7460	Laptop	Yes	No	No
Inspiron 7466	Laptop	Yes	No	No
Inspiron 7467	Laptop	Yes	No	No
Inspiron 7472	Laptop	Yes	No	No
Inspiron 7475	All-in-one	Yes	No	No
Inspiron 7490	Laptop	Yes	No	Yes
Inspiron 7500	Laptop	Yes	Yes	No
Inspiron 7501	Laptop	Yes	Yes	No
Inspiron 7506	Laptop	No	Yes	No
Inspiron 7560	Laptop	Yes	No	No
Inspiron 7566	Laptop	Yes	No	No
Inspiron 7567	Laptop	Yes	No	No
Inspiron 7568	2-in-1	Yes	No	No
Inspiron 7569	Laptop	Yes	No	No
Inspiron 7570	Laptop	Yes	No	No
Inspiron 7572	Laptop	Yes	No	No
Inspiron 7573	Laptop	Yes	No	No
Inspiron 7577	Laptop	Yes	No	No
Inspiron 7579	Laptop	Yes	No	No
Inspiron 7580	Laptop	Yes	No	Yes
Inspiron 7586	Laptop	Yes	Yes	No
Inspiron 7587	Laptop	No	No	No
Inspiron 7588	Laptop	Yes	Yes	No

**Table 2. Supported Inspiron systems (continued)**

Model	Form factor	Additional features		
		Supports reset and update feature	Supports Attached BIOSConnect	Supports Hybrid BIOSConnect
Inspiron 7590	Laptop	Yes	No	Yes
Inspiron 7591	Laptop	Yes	Yes	No
Inspiron 7600	Desktop	No	No	No
Inspiron 7700	All-in-one	Yes	Yes	No
Inspiron 7706	Laptop	No	Yes	No
Inspiron 7773	Laptop	Yes	No	No
Inspiron 7775	All-in-one	Yes	No	No
Inspiron 7777	All-in-one	Yes	No	No
Inspiron 7778	Laptop	Yes	No	No
Inspiron 7779	Laptop	Yes	No	No
Inspiron 7786	Laptop	Yes	Yes	No
Inspiron 7790	All-in-one	Yes	Yes	No
Inspiron 7791	Laptop	Yes	Yes	No
Inspiron N5300	Laptop	No	Yes	No
Inspiron N5390	Laptop	Yes	Yes	No
Inspiron N5485	Laptop	Yes	No	No
Inspiron N5585	Laptop	Yes	No	No

\*This system model supports SupportAssist OS Recovery only in certain regions.

## Supported Latitude systems

**Table 3. Supported Latitude systems**

Model	Form factor	Additional features		
		Supports reset and update feature	Supports Attached BIOSConnect	Supports Hybrid BIOSConnect
Latitude 3120 2-in-1	Laptop	Yes	Yes	No
Latitude 3150	Laptop	Yes	No	No
Latitude 3160	Laptop	Yes	No	No
Latitude 3180 EDU	Laptop	Yes	No	No
Latitude 3189	Laptop	Yes	No	No
Latitude 3190	Laptop	Yes	No	No
Latitude 3190 2-in-1	Laptop	Yes	Yes	No
Latitude 3300	Laptop	Yes	No	No
Latitude 3301	Laptop	Yes	Yes	No
Latitude 3310 2-in-1	Laptop	Yes	Yes	No
Latitude 3310 EDU	Laptop	Yes	Yes	No
Latitude 3311	Laptop	Yes	Yes	No
Latitude 3320	Laptop	No	No	No
Latitude 3340	Laptop	Yes	No	No
Latitude 3350	Laptop	Yes	No	No
Latitude 3379	Laptop	Yes	No	No
Latitude 3380	Laptop	Yes	No	No
Latitude 3390 2-in-1	Laptop	Yes	No	No
Latitude 3400	Laptop	Yes	No	No
Latitude 3410	Laptop	Yes	Yes	No
Latitude 3420	Laptop	No	No	No
Latitude 3450	Laptop	Yes	No	No
Latitude 3460	Laptop	Yes	No	No
Latitude 3470	Laptop	Yes	No	No
Latitude 3480	Laptop	Yes	No	No
Latitude 3490	Laptop	Yes	No	No
Latitude 3500	Laptop	Yes	No	No
Latitude 3510	Laptop	Yes	Yes	No
Latitude 3520	Laptop	No	No	No
Latitude 3560	Laptop	Yes	No	No
Latitude 3570	Laptop	Yes	No	No

**Table 3. Supported Latitude systems (continued)**

Model	Form factor	Additional features		
		Supports reset and update feature	Supports Attached BIOSConnect	Supports Hybrid BIOSConnect
Latitude 3580	Laptop	Yes	No	No
Latitude 3590	Laptop	Yes	No	No
Latitude 5175	Laptop	No	No	No
Latitude 5179	Laptop	Yes	No	No
Latitude 5280	Laptop	Yes	Yes	No
Latitude 5285 2-in-1	Laptop	Yes	No	No
Latitude 5289	Laptop	Yes	No	No
Latitude 5289 2-in-1	Laptop	No	No	No
Latitude 5290	Laptop	Yes	No	No
Latitude 5290 2-in-1	Laptop	Yes	Yes	No
Latitude 5300	Laptop	No	Yes	No
Latitude 5300 2-in-1	Laptop	Yes	Yes	No
Latitude 5310	Laptop	Yes	Yes	No
Latitude 5310 2-in-1	Laptop	Yes	Yes	No
Latitude 5320	Laptop	Yes	Yes	No
Latitude 5399	Laptop	No	No	No
Latitude 5399 2-in-1	Laptop	No	No	No
Latitude 5400	Laptop	Yes	Yes	No
Latitude 5401	Laptop	Yes	Yes	No
Latitude 5403	Laptop	No	No	No
Latitude 5404	Laptop	No	No	No
Latitude 5410	Laptop	Yes	Yes	No
Latitude 5411	Laptop	Yes	Yes	No
Latitude 5414	Laptop	Yes	No	No
Latitude 5420	Laptop	Yes	Yes	No
Latitude 5421	Laptop	No	No	No
Latitude 5424	Laptop	Yes	No	No
Latitude 5480	Laptop	Yes	Yes	No
Latitude 5490	Laptop	Yes	No	No
Latitude 5491	Laptop	Yes	No	No
Latitude 5495	Laptop	Yes	Yes	No
Latitude 5500	Laptop	Yes	Yes	No
Latitude 5501	Laptop	Yes	Yes	No
Latitude 5510	Laptop	Yes	Yes	No
Latitude 5511	Laptop	Yes	Yes	No
Latitude 5520	Laptop	Yes	Yes	No

**Table 3. Supported Latitude systems (continued)**

Model	Form factor	Additional features		
		Supports reset and update feature	Supports Attached BIOSConnect	Supports Hybrid BIOSConnect
Latitude 5521	Laptop	No	No	No
Latitude 5580	Laptop	Yes	Yes	No
Latitude 5590	Laptop	Yes	No	No
Latitude 5591	Laptop	Yes	Yes	No
Latitude 7200	Laptop	Yes	No	No
Latitude 7200 2-in-1	Laptop	No	Yes	No
Latitude 7200 EX	Laptop	No	No	No
Latitude 7202	Laptop	No	No	No
Latitude 7204	Laptop	No	No	No
Latitude 7210 2-in-1	Laptop	Yes	Yes	No
Latitude 7212	Laptop	Yes	Yes	No
Latitude 7214	Laptop	Yes	No	No
Latitude 7220	Laptop	Yes	Yes	No
Latitude 7220 EX	Laptop	Yes	Yes	No
Latitude 7275 2-in-1	Laptop	No	No	No
Latitude 7280	Laptop	Yes	Yes	No
Latitude 7285	Laptop	No	No	No
Latitude 7285 2-in-1	Laptop	Yes	No	No
Latitude 7290	Laptop	Yes	Yes	No
Latitude 7300	Laptop	Yes	Yes	No
Latitude 7310	Laptop	Yes	Yes	No
Latitude 7320	Laptop	Yes	Yes	No
Latitude 7320 2-in-1	Laptop	Yes	Yes	No
Latitude 7350	Laptop	Yes	No	No
Latitude 7370	Laptop	Yes	No	No
Latitude 7380	Laptop	Yes	Yes	No
Latitude 7389	Laptop	Yes	No	No
Latitude 7390	Laptop	Yes	Yes	No
Latitude 7390V 2-in-1	Laptop	Yes	No	No
Latitude 7400	Laptop	Yes	Yes	No
Latitude 7400 2-in-1	Laptop	Yes	Yes	No
Latitude 7404	Laptop	No	No	No
Latitude 7410	Laptop	Yes	Yes	No
Latitude 7410 2-in-1	Laptop	No	No	No
Latitude 7414	Laptop	Yes	No	No



**Table 3. Supported Latitude systems (continued)**

Model	Form factor	Additional features		
		Supports reset and update feature	Supports Attached BIOSConnect	Supports Hybrid BIOSConnect
Latitude 7420	Laptop	Yes	Yes	No
Latitude 7420 2-in-1	Laptop	Yes	Yes	No
Latitude 7424	Laptop	Yes	No	No
Latitude 7480	Laptop	Yes	Yes	No
Latitude 7490	Laptop	Yes	No	No
Latitude 7510	Laptop	No	Yes	No
Latitude 7520	Laptop	Yes	Yes	No
Latitude 9410	Laptop	Yes	Yes	No
Latitude 9510	Laptop	Yes	No	No
Latitude 9520	Laptop	Yes	Yes	No
Latitude 9520 2-in-1	Laptop	Yes	Yes	No
Latitude E5250	Laptop	Yes	No	No
Latitude E5270	Laptop	Yes	No	No
Latitude E5450	Laptop	Yes	No	No
Latitude E5470	Laptop	Yes	No	No
Latitude E5550	Laptop	Yes	No	No
Latitude E5570	Laptop	Yes	No	No
Latitude E7250	Laptop	Yes	No	No
Latitude E7270	Laptop	Yes	No	No
Latitude E7450	Laptop	Yes	No	No
Latitude E7470	Laptop	Yes	No	No
Latitude E7480	Laptop	Yes	No	No

## Supported OptiPlex systems

**Table 4. Supported OptiPlex systems**

Model	Form factor	Additional features		
		Supports reset and update feature	Supports Attached BIOSConnect	Supports Hybrid BIOSConnect
OptiPlex 3020	Desktop	Yes	No	No
OptiPlex 3030	All-in-one	Yes	No	No
OptiPlex 3040	Desktop	Yes	No	No
OptiPlex 3046	Desktop	Yes	No	No
OptiPlex 3050	Desktop	Yes	No	No
OptiPlex 3050	All-in-one	Yes	No	No
OptiPlex 3060	Desktop	Yes	No	No
OptiPlex 3070	Desktop	Yes	Yes	No
OptiPlex 3080	Desktop	Yes	No	No
OptiPlex 3240	All-in-one	Yes	No	No
OptiPlex 3280	All-in-one	Yes	No	No
OptiPlex 5040	Desktop	Yes	No	No
OptiPlex 5050	Desktop	Yes	No	No
OptiPlex 5055	Desktop	Yes	No	No
OptiPlex 5055S	Desktop	Yes	No	No
OptiPlex 5060	Desktop	Yes	No	No
OptiPlex 5070	Desktop	Yes	Yes	No
OptiPlex 5080	Desktop	Yes	No	No
OptiPlex 5250	All-in-one	Yes	No	No
OptiPlex 5260	All-in-one	Yes	No	No
OptiPlex 5270	All-in-one	Yes	Yes	No
OptiPlex 5480	All-in-one	Yes	No	No
OptiPlex 7020	Desktop	Yes	No	No
OptiPlex 7040	Desktop	Yes	No	No
OptiPlex 7050	Desktop	Yes	No	No
OptiPlex 7060	Desktop	Yes	No	No
OptiPlex 7070	Desktop	Yes	Yes	No
OptiPlex 7070 UFF	Desktop	Yes	Yes	No
OptiPlex 7071	Desktop	Yes	Yes	No
OptiPlex 7080	Desktop	Yes	No	No
OptiPlex 7090	Desktop	No	No	No

**Table 4. Supported OptiPlex systems (continued)**

Model	Form factor	Additional features		
		Supports reset and update feature	Supports Attached BIOSConnect	Supports Hybrid BIOSConnect
OptiPlex 7440	All-in-one	Yes	No	No
OptiPlex 7450	All-in-one	Yes	No	No
OptiPlex 7460	All-in-one	Yes	No	No
OptiPlex 7470	All-in-one	Yes	Yes	No
Optiplex 7480	All-in-one	Yes	No	No
OptiPlex 7760	All-in-one	Yes	Yes	No
OptiPlex 7770	All-in-one	Yes	Yes	No
Optiplex 7780	All-in-one	Yes	No	No
Optiplex 9020	Desktop	Yes	No	No
Optiplex 9030 AIO	All-in-one	Yes	No	No
Optiplex XE2	Desktop	No	No	No
Optiplex XE3	Desktop	Yes	No	No

## Supported Precision systems

**Table 5. Supported Precision systems**

Model	Form factor	Additional features		
		Supports reset and update feature	Supports Attached BIOSConnect	Supports Hybrid BIOSConnect
Precision 3240 SFF	Desktop	Yes	No	No
Precision 3420 SFF	Tower	Yes	No	No
Precision 3430 SFF	Desktop	Yes	No	No
Precision 3430 XL	Desktop	Yes	No	No
Precision 3431 SFF	Desktop	Yes	No	No
Precision 3440 SFF	Desktop	Yes	No	No
Precision 3440 XE	Desktop	Yes	No	No
Precision 3520	Laptop	Yes	No	No
Precision 3530	Laptop	Yes	No	No
Precision 3540	Laptop	Yes	Yes	No
Precision 3541	Laptop	Yes	Yes	No
Precision 3550	Laptop	Yes	No	No
Precision 3551	Laptop	Yes	No	No
Precision 3560	Laptop	Yes	Yes	No
Precision MT 3620	Tower	Yes	No	No
Precision 3630	Tower	Yes	No	No
Precision 3640	Tower	Yes	No	No
Precision 3930	Rack	Yes	No	No
Precision 3930 XLR	Rack	Yes	No	No
Precision 5510	Laptop	Yes	No	No
Precision 5520	Laptop	Yes	No	No
Precision 5530	Laptop	Yes	Yes	No
Precision 5530	Laptop	Yes	Yes	No
Precision 5540	Laptop	Yes	No	No
Precision 5550	Laptop	Yes	Yes	No
Precision 5720	All-in-one	Yes	No	No
Precision 5750	Laptop	Yes	Yes	No
Precision 5820	Tower	Yes	No	No
Precision 5820 XL	Tower	Yes	No	No
Precision 7520	Laptop	Yes	No	No
Precision 7530	Laptop	Yes	Yes	No

**Table 5. Supported Precision systems (continued)**

Model	Form factor	Additional features		
		Supports reset and update feature	Supports Attached BIOSConnect	Supports Hybrid BIOSConnect
Precision 7540	Laptop	Yes	Yes	No
Precision 7550	Laptop	Yes	Yes	No
Precision 7720	Laptop	Yes	No	No
Precision 7730	Laptop	Yes	Yes	No
Precision 7740	Laptop	Yes	Yes	No
Precision 7750	Laptop	Yes	Yes	No
Precision 7810	Tower	Yes	No	No
Precision 7810 XL	Tower	Yes	No	No
Precision 7820	Tower	Yes	No	No
Precision 7820 XL	Tower	Yes	No	No
Precision 7910	Rack	Yes	No	No
Precision 7910 XL	Rack	Yes	No	No
Precision 7920 WS	Rack	Yes	No	No
Precision 7920 XL	Rack	Yes	No	No
Precision T7910	Tower	Yes	No	No
Precision T7910 XL	Tower	Yes	No	No
Precision T7920	Tower	Yes	No	No
Precision T7920 XL	Tower	Yes	No	No

## Supported Vostro systems

**Table 6. Supported Vostro systems**

Model	Form factor	Additional features		
		Supports reset and update feature	Supports Attached BIOSConnect	Supports Hybrid BIOSConnect
Vostro 3062	All-in-one	Yes	No	No
Vostro 3070	Desktop	Yes	No	Yes
Vostro 3250	Desktop	Yes	No	No
Vostro 3252	Desktop	No	No	No
Vostro 3262	Desktop	Yes	No	No
Vostro 3267	Desktop	Yes	No	No
Vostro 3268	Desktop	Yes	No	No
Vostro 3400	Laptop	No	Yes	No
Vostro 3405	Laptop	No	No	No
Vostro 3459	Laptop	No	No	No
Vostro 3468	Laptop	Yes	No	No
Vostro 3470	Desktop	Yes	No	Yes
Vostro 3471	Desktop	Yes	Yes	No
Vostro 3478	Laptop	Yes	No	No
Vostro 3480	Laptop	Yes	No	No
Vostro 3481	Laptop	Yes	No	No
Vostro 3490	Laptop	Yes	Yes	No
Vostro 3491	Laptop	No	Yes	No
Vostro 3500	Laptop	No	Yes	No
Vostro 3558	Laptop	No	No	No
Vostro 3559	Laptop	No	No	No
Vostro 3562	Laptop	Yes	No	No
Vostro 3568	Laptop	Yes	No	No
Vostro 3572	Laptop	Yes	No	No
Vostro 3578	Laptop	Yes	No	No
Vostro 3580	Laptop	Yes	No	No
Vostro 3581	Laptop	Yes	No	No
Vostro 3582	Laptop	Yes	No	No
Vostro 3583	Laptop	Yes	No	No
Vostro 3584	Laptop	Yes	No	No
Vostro 3590	Laptop	Yes	Yes	No

**Table 6. Supported Vostro systems (continued)**

Model	Form factor	Additional features		
		Supports reset and update feature	Supports Attached BIOSConnect	Supports Hybrid BIOSConnect
Vostro 3591	Laptop	Yes	Yes	No
Vostro 3595	Laptop	No	No	No
Vostro 3650	Desktop	Yes	No	No
Vostro 3653	Desktop	Yes	No	No
Vostro 3660	Desktop	Yes	No	No
Vostro 3667	Desktop	Yes	No	No
Vostro 3668	Desktop	Yes	No	No
Vostro 3669	Desktop	Yes	No	No
Vostro 3670	Desktop	Yes	No	Yes
Vostro 3671	Desktop	Yes	Yes	No
Vostro 3681	Desktop	Yes	Yes	No
Vostro 3690	Desktop	Yes	Yes	No
Vostro 3800	Desktop	No	No	No
Vostro 3881	Desktop	Yes	Yes	No
Vostro 3888	Desktop	Yes	Yes	No
Vostro 3890	Desktop	Yes	Yes	No
Vostro 3900	Desktop	No	No	No
Vostro 3902	Desktop	No	No	No
Vostro 3905	Desktop	No	No	No
Vostro 3967	Desktop	Yes	No	No
Vostro 3968	Desktop	Yes	No	No
Vostro 3977	Desktop	Yes	No	No
Vostro 3978	Desktop	Yes	No	No
Vostro 3980	Desktop	Yes	No	Yes
Vostro 3988	Desktop	Yes	Yes	No
Vostro 3990	Desktop	Yes	Yes	No
Vostro 3991	Desktop	Yes	No	No
Vostro 5000	Desktop	No	No	No
Vostro 5090	Desktop	Yes	Yes	No
Vostro 5300	Laptop	Yes	Yes	No
Vostro 5301	Laptop	No	Yes	No
Vostro 5310	Laptop	No	Yes	No
Vostro 5370	Laptop	Yes	No	No
Vostro 5390	Laptop	Yes	Yes	No
Vostro 5391	Laptop	Yes	Yes	No
Vostro 5401	Laptop	Yes	Yes	No

**Table 6. Supported Vostro systems (continued)**

Model	Form factor	Additional features		
		Supports reset and update feature	Supports Attached BIOSConnect	Supports Hybrid BIOSConnect
Vostro 5402	Laptop	No	Yes	No
Vostro 5460	All-in-one	Yes	No	No
Vostro 5468	Laptop	Yes	No	No
Vostro 5471	Laptop	Yes	No	No
Vostro 5481	Laptop	Yes	Yes	No
Vostro 5490	Laptop	Yes	Yes	No
Vostro 5501	Laptop	Yes	Yes	No
Vostro 5502	Laptop	No	Yes	No
Vostro 5568	Laptop	Yes	No	No
Vostro 5581	Laptop	Yes	Yes	No
Vostro 5590	Laptop	Yes	Yes	No
Vostro 5880	Desktop	Yes	Yes	No
Vostro 5890	Desktop	Yes	Yes	No
Vostro 7500	Laptop	Yes	No	No
Vostro 7570	Laptop	Yes	No	No
Vostro 7571	Laptop	No	No	No
Vostro 7580	Laptop	Yes	Yes	No
Vostro 7590	Laptop	Yes	Yes	No



## Supported XPS systems

**Table 7. Supported XPS systems**

Model	Form factor	Additional features		
		Supports reset and update feature	Supports Attached BIOSConnect	Supports Hybrid BIOSConnect
XPS 5481	Laptop	No	No	No
XPS 13 7390	Laptop	Yes	No	Yes
XPS 7590	Laptop	Yes	Yes	No
XPS 7760	All-in-one	Yes	No	No
XPS 8910	Desktop	Yes	No	No
XPS 8920	Desktop	Yes	No	No
XPS 8930	Desktop	Yes	No	No
XPS 8940	Desktop	Yes	Yes	No
XPS 9300	Laptop	Yes	Yes	No
XPS 13 9305	Laptop	Yes	Yes	No
XPS 9310	Laptop	No	Yes	No
XPS 9350	Laptop	Yes	No	No
XPS 9360	Laptop	Yes	No	No
XPS 9365	Laptop	Yes	Yes	No
XPS 9370	Laptop	Yes	Yes	No
XPS 9380	Laptop	Yes	Yes	No
XPS 9500	Laptop	Yes	Yes	No
XPS 9550	Laptop	Yes	No	No
XPS 9560	Laptop	Yes	No	No
XPS 9570	Laptop	Yes	Yes	No
XPS 9575	Laptop	Yes	Yes	No
XPS 9700	Laptop	Yes	Yes	No
XPS 9710	Laptop	No	Yes	No

## Other related documents

The *Dell SupportAssist OS Recovery User's Guide* on the [SupportAssist OS Recovery](#) documentation page provides information about:

- Detecting hardware issues.
- Troubleshooting common issues that prevent your computer from booting to the operating system.
- Backing up your files.
- Manually accessing the SupportAssist OS Recovery environment.
- Restoring your computer to factory state.
- Instantly rolling back to a previous point in time on your computer.