

XPS 8930

Setup and Specifications



Notes, cautions, and warnings

 **NOTE:** A NOTE indicates important information that helps you make better use of your product.

 **CAUTION:** A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

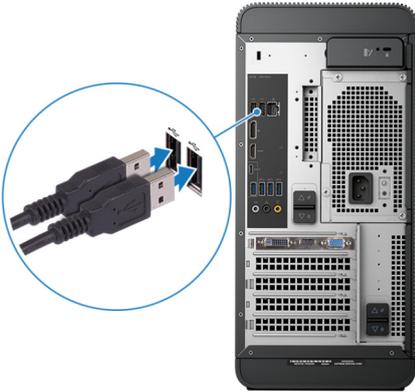
 **WARNING:** A WARNING indicates a potential for property damage, personal injury, or death.

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Set up your computer

1. Connect the keyboard and mouse.



2. Connect to your network using a cable, or connect to a wireless network.



3. Connect the display.

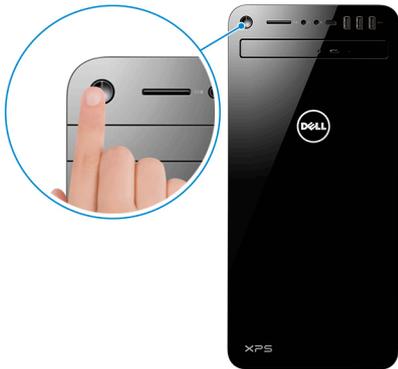


NOTE: If you ordered your computer with a discrete graphics card, the HDMI and the display ports on the back panel of your computer are covered. Connect the display to the discrete graphics card.

4. Connect the power cable.



5. Press the power button.



6. Finish Windows setup.

Follow the on-screen instructions to complete the setup. When setting up, Dell recommends that you:

- Connect to a network for Windows updates.
 - ⓘ **NOTE:** If connecting to a secured wireless network, enter the password for the wireless network access when prompted.
- If connected to the internet, sign-in with or create a Microsoft account. If not connected to the internet, create an offline account.
- On the **Support and Protection** screen, enter your contact details.

7. Locate and use Dell apps from the Windows Start menu—Recommended

Table 1. Locate Dell apps

Resources	Description
	<p>My Dell</p> <p>Centralized location for key Dell applications, help articles, and other important information about your computer. It also notifies you about the warranty status, recommended accessories, and software updates if available.</p>
	<p>SupportAssist</p> <p>Pro-actively checks the health of your computer's hardware and software. The SupportAssist OS Recovery tool troubleshoots issues with the operating system. For more information, see the SupportAssist documentation at www.dell.com/support.</p> <p>ⓘ NOTE: In SupportAssist, click the warranty expiry date to renew or upgrade your warranty.</p>
	<p>Dell Update</p>

Table 1. Locate Dell apps (continued)

Resources	Description
	Updates your computer with critical fixes and latest device drivers as they become available. For more information about using Dell Update, see the knowledge base article SLN305843 at www.dell.com/support .
	Dell Digital Delivery Download software applications, which are purchased but not pre-installed on your computer. For more information about using Dell Digital Delivery, see the knowledge base article 153764 at www.dell.com/support .

8. Create recovery drive for Windows.

 **NOTE:** It is recommended to create a recovery drive to troubleshoot and fix problems that may occur with Windows.

For more information, see [Create a USB recovery drive for Windows](#).

Create a USB recovery drive for Windows

Create a recovery drive to troubleshoot and fix problems that may occur with Windows. An empty USB flash drive with a minimum capacity of 16 GB is required to create the recovery drive.

 **NOTE:** This process may take up to an hour to complete.

 **NOTE:** The following steps may vary depending on the version of Windows installed. Refer to the [Microsoft support site](#) for latest instructions.

1. Connect the USB flash drive to your computer.
2. In Windows search, type **Recovery**.
3. In the search results, click **Create a recovery drive**.
The **User Account Control** window is displayed.
4. Click **Yes** to continue.
The **Recovery Drive** window is displayed.
5. Select **Back up system files to the recovery drive** and click **Next**.
6. Select the **USB flash drive** and click **Next**.
A message appears, indicating that all data in the USB flash drive will be deleted.
7. Click **Create**.
8. Click **Finish**.
For more information about reinstalling Windows using the USB recovery drive, see the *Troubleshooting* section of your product's *Service Manual* at www.dell.com/support/manuals.

Topics:

- [Reinstall Windows using a USB recovery drive](#)

Reinstall Windows using a USB recovery drive

 **CAUTION:** This process formats the hard drive and removes all data on your computer. Ensure that you back up data on your computer before beginning this task.

 **NOTE:** Before reinstalling Windows, ensure your computer has more than 2 GB of memory and more than 32 GB of storage space.

 **NOTE:** This process may take up to an hour to complete and your computer will restart during the recovery process.

1. Connect the USB recovery drive to your computer.
2. Restart your computer.
3. Press F12 after the Dell logo is displayed on the screen to access the boot menu.
A **Preparing one-time boot menu** message appears.
4. After the boot menu loads, select the USB recovery device under **UEFI BOOT**.
The system reboots and a screen to **Choose the keyboard layout** is displayed.
5. Choose your keyboard layout.
6. In the **Choose an option** screen, click **Troubleshoot**.
7. Click **Recover from a drive**.
8. Choose one of the following options:
 - **Just remove my files** to do a quick format.
 - **Fully clean the drive** to do a complete format.
9. Click **Recover** to start the recovery process.

Setting up the Virtual Reality (VR) headset — optional

1. Download and run the setup tools for your VR headset at www.dell.com/VRsupport.
2. Connect the VR headset to the designated USB 3.1 Gen 1 ports on the back of your computer and HDMI port on the graphics card on your computer, when prompted.

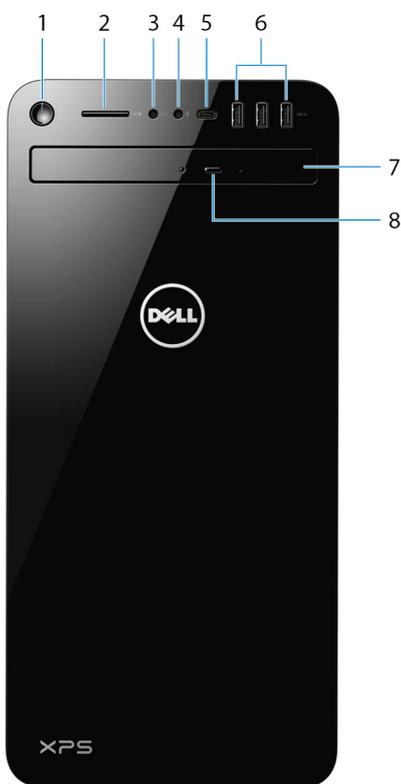


i **NOTE:** If you connect the VR headset to the HDMI port on your computer, the performance will be optimum.

3. Follow the instructions on the screen to complete the setup.

Topics:

- Front
- Back
- Back panel

Front**1. Power button**

Press to turn on the computer if it is turned off, in sleep state, or in hibernate state.

Press to put the computer in sleep state if it is turned on.

Press and hold for 4 seconds to force shut-down the computer.

NOTE: You can customize the power-button behavior in Power Options. For more information, see *Me and My Dell* at www.dell.com/support/manuals.

2. SD-card slot

Reads from and writes to the SD card.

3. Headphone/speaker port

Connect headphones or speakers.

4. Microphone port

Connect an external microphone to provide sound input.

5. USB 3.1 Gen 1 (Type-C) port

Connect to external storage devices. Provides data transfer speeds up to 5 Gbps.

i **NOTE:** This port does not support video/audio streaming.

6. USB 3.1 Gen 1 ports (3)

Connect peripheral such as storage devices and printers. provides data transfer speeds up to 5 Gbps.

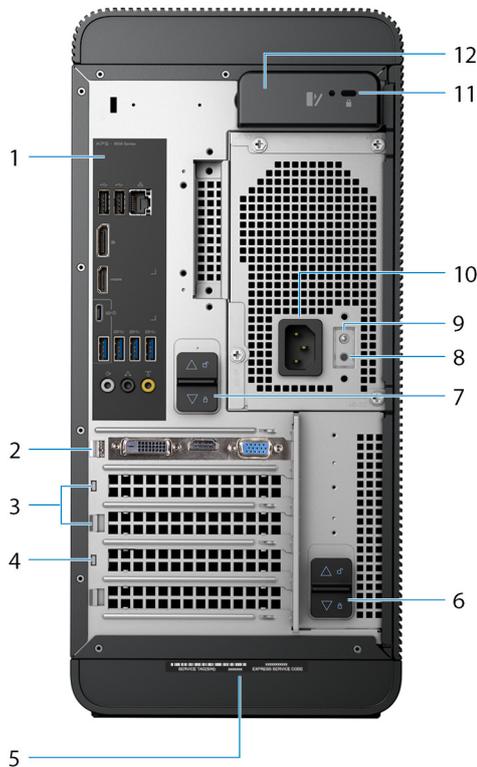
7. Optical drive

Reads from and writes to CDs and DVDs.

8. Optical-drive eject button

Press to open the optical drive tray.

Back



1. Back panel

Connect USB, audio, video, and other devices.

2. PCI-Express X16 graphics slot

Connect a PCI-Express card such as graphics, audio, or network card to enhance the capabilities of your computer.

i **NOTE:** The port on the graphics card may vary depending on the graphics card ordered.

3. PCI-Express X1 slots (2)

Connect a PCI-Express card such as graphics, audio, or network card to enhance the capabilities of your computer.

4. PCI-Express X4 slot

Connect a PCI-Express card such as graphics, audio, or network card to enhance the capabilities of your computer.

5. Service Tag label

The Service Tag is a unique alphanumeric identifier that enables Dell service technicians to identify the hardware components in your computer and access warranty information.

6. Bottom power-supply cage release-latch

Release to rotate the power supply, once the side panel is released.

7. Top power-supply cage release-latch

Release to rotate the power supply, once the side panel is released.

8. Power-supply diagnostics button

Press to check the power-supply state.

9. Power-supply light

Indicates the power-supply light.

Press and hold the power-supply diagnostics button. The power-supply light changes to green if the power-supply unit is working fine.

10. Power port

Connect a power cable to provide power to your computer.

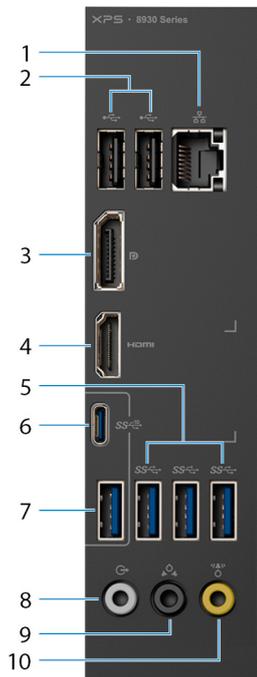
11. Security-cable slot (for Kensington locks)

Connect a security cable to prevent unauthorized movement of your computer.

12. Side panel release latch

Pull to release and open the side panel.

Back panel



1. Network port - 10/100/1000 Mbps (with lights)

Connect an Ethernet (RJ45) cable from a router or a broadband modem for network or Internet access.

The two lights next to the connector indicate the connectivity status and network activity.

2. USB 2.0 ports (2)

Connect peripherals such as external storage devices and printers. Provides data transfer speeds up to 480 Mbps.

3. DisplayPort

Connect an external display or a projector.

 **NOTE:** If you ordered your computer with a discrete graphics card, the DisplayPort on the back panel of your computer is covered. Connect the display to the discrete graphics card of your computer.

4. HDMI port

Connect a TV or another HDMI-in enabled device. Provides video and audio output.

 **NOTE:** If you ordered your computer with a discrete graphics card, the HDMI port on the back panel of your computer is covered. Connect the display to the discrete graphics card of your computer.

5. USB 3.1 Gen 1 ports (3)

Connect peripherals such as storage devices and printers. Provides data transfer speeds up to 5 Gbps.

6. USB 3.1 Gen 2 Type-C port

Connect peripherals such as external storage devices and printers. Provides data transfer speeds up to 10 Gbps.

7. USB 3.1 Gen 2 port

Connect peripherals, such as storage devices and printers. Provides data transfer speeds up to 10 Gbps.

8. Front L/R surround line-out port

Connect audio-output devices such as speakers and amplifiers. In a 2.1 speaker channel setup, connect the left and right speakers. In a 5.1 or a 7.1 speaker channel setup, connect the front-left and front-right speakers.

9. Rear L/R surround port

Connect audio-output devices such as speakers and amplifiers. In a 5.1 speaker channel setup, connect the rear-left and rear-right speakers.

10. Center/subwoofer LFE surround port

Connect the subwoofer.

 **NOTE:** For more information about the speaker setup, refer to the documentation that shipped with the speakers.

Specifications

Topics:

- Computer model
- System information
- Operating system
- Dimensions and weight
- Memory
- Intel Optane memory
- Ports and connectors
- Communications
- Audio
- Storage
- Video
- Power ratings
- Computer Environment

Computer model

Table 2. Computer model

Computer model	XPS 8930
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System information

Table 3. System information

Processor	8 th generation Intel Core i3/i5/i5k//i7/i7k
Chipset	Intel Z370

Operating system

Table 4. Operating system

Operating systems supported	<ul style="list-style-type: none"> • Windows 10 Pro 64-bit • Windows 10 Home 64-bit
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Dimensions and weight

Table 5. Dimensions and weight

Height	389 mm (15.32 in)
Width	180 mm (7.09 in)
Depth	356 mm (14.02 in)

Table 5. Dimensions and weight (continued)

Weight (maximum)	10 kg (22 lbs) i NOTE: The weight of your computer varies depending on the configuration ordered and the manufacturing variability.
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Memory

Table 6. Memory specifications

Slots	Four UDIMM slots
Type	DDR4
Speed	<ul style="list-style-type: none"> Up to 2400 MHz: i3 processor Up to 2666 MHz: i5/i7/i7k processors
Configurations supported:	
Per memory module slot	4 GB, 8 GB, and 16 GB
Total memory	8 GB, 16 GB, 24 GB, 32 GB, and 64 GB

The following table lists the available memory configuration matrix:

Table 7. Memory configuration matrix

Configuration	Slot			
	DIMM1	DIMM2	DIMM3	DIMM4
8 GB	4 GB	4 GB		
8 GB	8 GB			
16 GB	8 GB	8 GB		
16 GB	16 GB			
24 GB	8 GB	8 GB	4 GB	4 GB
32 GB	8 GB	8 GB	8 GB	8 GB
64 GB	16 GB	16 GB	16 GB	16 GB

Intel Optane memory

Intel Optane memory functions as a storage accelerator. It accelerates the computer and any type of SATA-based storage media such as hard drives and solid-state drives (SSDs).

i **NOTE:** Intel Optane memory is supported on computers that meet the following requirements:

- 7th generation or higher Intel Core i3/i5/i7 processor
- Windows 10 64-bit version or higher(Anniversary Update)
- Intel Rapid Storage Technology driver version 15.5.xxxx or higher

Table 8. Intel Optane memory

Interface	PCIe NVMe 3.0 x2
Connector	M.2
Configurations supported	16 GB

NOTE: For more information about enabling or disabling the Intel Optane memory, see [Enabling Intel Optane memory](#) or [Disabling Intel Optane memory](#).

Ports and connectors

Table 9. Ports and connectors

Back panel ports	
Network	One RJ45 port
USB	<ul style="list-style-type: none"> • Two USB 2.0 ports • Three USB 3.1 Gen 1 ports • One USB 3.1 Gen 2 Type-C port • One USB 3.1 Gen 2 port
Video/Audio	<ul style="list-style-type: none"> • One Surround Front Stereo port • One Surround Rear Stereo port • One Surround Center/Subwoofer port • One HDMI 1.4 port for integrated graphics • One DisplayPort for integrated graphics

Table 10. Ports and connectors

Front panel ports:	
Audio	<ul style="list-style-type: none"> • One Stereo Headphone jack • One Microphone jack
USB	Three USB 3.1 Gen 1 ports One USB 3.1 Gen 1 Type-C port
Card Reader	One 3-in-1 Card reader, supporting: <ul style="list-style-type: none"> • Secure Digital (SD) • Secure Digital Extended Capacity (SDXC) • Secure Digital High Capacity (SDHC) Classes 2, 4, and 6

Table 11. Ports and connectors

Internal ports:	
PCIe Slots	<ul style="list-style-type: none"> • One PCIe x16 card slot • Two PCIe x1 card slots • One PCIe x4 card slot
M.2 Card	<ul style="list-style-type: none"> • One M.2 card slot for SSD (SATA or PCIe/NVMe) • One M.2 card slot for Wi-Fi and Bluetooth combo card

Communications

Table 12. Supported Communications

Ethernet	10/100/1000 Mbps Killer Ethernet controller integrated on system board
Wireless	<ul style="list-style-type: none"> • Wi-Fi 802.11a/b/g/n • Wi-Fi 802.11ac • Bluetooth 4.1

Wireless module

Table 13. Wireless module specifications

Transfer rate	Up to 867 Mbps (max)
Frequency bands supported	Dual band 2.4 GHz/5 GHz
Encryption	<ul style="list-style-type: none"> • 64-bit and 128-bit WEP • TKIP • AES-CCMP

Audio

Table 14. Audio specifications

Controller	Integrated Realtek ALC3861 High Definition Audio with Waves MaxxAudio Pro
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Storage

Table 15. Storage specifications

Interface	<ul style="list-style-type: none"> • SATA 6 Gbps for optical drive • SATA 6 Gbps for hard drive • M.2 for SSD (SATA or PCIe/NVMe)
Hard drive	Three 3.5-inch hard drives
Solid-state drive	One M.2 slot
Optical drive (optional)	One Slimline DVD+/-RW
Capacity:	
Hard drive	Up to 4 TB
SSD	PCIe/NVMe: Up to 1 TB

Video

Table 16. Video specifications

	Integrated	Discrete
Controller	Integrated Intel UHD Graphics	<ul style="list-style-type: none"> • NVIDIA GT 1030 • NVIDIA GTX 1050 Ti • NVIDIA GTX 1060 • NVIDIA GTX 1070 • NVIDIA GTX 1080 • AMD Radeon RX 560 • AMD Radeon RX 570 • AMD Radeon RX 580
Memory	Shared system memory	Up to 8 GB

Power ratings

Table 17. Power ratings

Type	460 W APFC	460 W Bronze	850 W Gold
Input current	8 A	8 A	10 A
Output current	3.3V/17A, 5V/25A, 12VA/18A, 12VB/16A, 12VC/8A, 5Vaux/3A	3.3V/17A, 5V/25A, 12VA/18A, 12VB/16A, 12VC/8A, 5Vaux/3A	3.3V/20A, 5V/20A, 12VA/32A, 12VB/48A, 12VD/16A, -12V/0.5A, 5Vaux/4A
Rated output voltage	3.3V, 5V, 12VA, 12VB, 12VC, 5Vaux	3.3V, 5V, 12VA, 12VB, 12VC, 5Vaux	3.3V, 5V, 12VA, 12VB, 12VD, -12V, 5Vaux
Input voltage	100 VAC–240 VAC		
Input frequency	50 Hz–60 Hz		
Temperature range: Operating	5°C to 50°C (41°F to 122°F)		
Temperature range: Storage	–40°C to 70°C (–40°F to 158°F)		

Computer Environment

Airborne contaminant level: G2 or lower as defined by ISA-S71.04-1985

Table 18. Computer environment

	Operating	Storage
Temperature range	5°C to 35°C (41°F to 95°F)	–40°C to 65°C (–40°F to 149°F)
Relative humidity (maximum)	10% to 90% (non-condensing)	0% to 95% (non-condensing)
Vibration (maximum)*	0.26 GRMS	1.37 GRMS
Shock (maximum)	40 G for 2 ms with a change in velocity of 20 in/s (51 cm/s)†	105 G for 2 ms with a change in velocity of 52.5 in/s (133 cm/s)‡
Altitude (maximum)	–15.20 m to 3048 m (–50 ft to 10,000 ft)	–15.20 m to 10,668 m (–50 ft to 35,000 ft)

* Measured using a random vibration spectrum that simulates user environment.

† Measured using a 2 ms half-sine pulse when the hard drive is in use.

Intel Optane memory

Topics:

- [Enabling Intel Optane memory](#)
- [Disabling Intel Optane memory](#)

Enabling Intel Optane memory

1. On the taskbar, click the search box, and then type **Intel Rapid Storage Technology**.
2. Click **Intel Rapid Storage Technology**.
The **Intel Rapid Storage Technology** window is displayed.
3. On the **Status** tab, click **Enable** to enable the Intel Optane memory.
4. On the warning screen, select a compatible fast drive, and then click **Yes** to continue enabling Intel Optane memory.
5. Click **Intel Optane memory** > **Reboot** to complete enabling your Intel Optane memory.

 **NOTE:** Applications may take up to three subsequent launches after enablement to see the full performance benefits.

Disabling Intel Optane memory

 **CAUTION:** After disabling Intel Optane memory, do not uninstall the driver for Intel Rapid Storage Technology as it will result in a blue screen error. The Intel Rapid Storage Technology user interface can be removed without uninstalling the driver.

 **NOTE:** Disabling Intel Optane memory is required before removing the SATA storage device accelerated by the Intel Optane memory module from the computer.

1. On the taskbar, click the search box, and then type **Intel Rapid Storage Technology**.
2. Click **Intel Rapid Storage Technology**.
The **Intel Rapid Storage Technology** window is displayed.
3. On the **Intel Optane memory** tab, click **Disable** to disable the Intel Optane memory.

 **NOTE:** For computers in which Intel Optane memory acts as a primary storage, do not disable the Intel Optane memory. The **Disable** option will be grayed out.

4. Click **Yes** if you accept the warning.
The disabling progress is displayed.
5. Click **Reboot** to complete disabling your Intel Optane memory and restart your computer.

Getting help and contacting Dell

Self-help resources

You can get information and help on Dell products and services using these self-help resources:

Table 19. Self-help resources

Self-help resources	Resource location
Information about Dell products and services	www.dell.com
My Dell app	
Tips	
Contact Support	In Windows search, type Contact Support , and press Enter.
Online help for operating system	www.dell.com/support/windows
Troubleshooting information, user manuals, set up instructions, product specifications, technical help blogs, drivers, software updates, and so on.	www.dell.com/support
Dell knowledge base articles for a variety of computer concerns	<ol style="list-style-type: none"> 1. Go to www.dell.com/support. 2. On the menu bar at the top of the Support page, select Support > Knowledge Base. 3. In the Search field on the Knowledge Base page, type the keyword, topic, or model number, and then click or tap the search icon to view the related articles.
Learn and know the following information about your product: <ul style="list-style-type: none"> • Product specifications • Operating system • Setting up and using your product • Data backup • Troubleshooting and diagnostics • Factory and system restore • BIOS information 	See <i>Me and My Dell</i> at www.dell.com/support/manuals . To locate the <i>Me and My Dell</i> relevant to your product, identify your product through one of the following: <ul style="list-style-type: none"> • Select Detect Product. • Locate your product through the drop-down menu under View Products. • Enter the Service Tag number or Product ID in the search bar.

Contacting Dell

To contact Dell for sales, technical support, or customer service issues, see www.dell.com/contactdell.

 **NOTE:** Availability varies by country/region and product, and some services may not be available in your country/region.

 **NOTE:** If you do not have an active Internet connection, you can find contact information about your purchase invoice, packing slip, bill, or Dell product catalog.