

# Dell Wyse Device Manager Version 5.7.3 Maintenance Release 1

Release Notes



## Notes, cautions, and warnings

 | **NOTE:** A NOTE indicates important information that helps you make better use of your product.

 | **CAUTION:** A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

 | **WARNING:** A WARNING indicates a potential for property damage, personal injury, or death.

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# Release type and definition

The Dell Wyse Device Manager (WDM) software is a premier enterprise solution for managing Dell Wyse thin and zero clients. The thin and zero clients can be managed remotely in a secure manner. WDM is easy to organize, upgrade, control, and support thousands of Windows Embedded, Linux, Wyse ThinOS, Wyse ThinOS Lite, and P-Class devices across any LAN, WAN, or wireless network.

WDM uses industry standard communication protocols and a component-based architecture to efficiently manage your network devices. The WDM web UI is intuitive, simple, and user-friendly. It includes an easy-to-use console to perform all the device management functions that are required to run and maintain your WDM environment effortlessly.

Dell Wyse Device Manager 5.7.3 MR1 is a maintenance release which includes the expired license issue fix within Wyse Device Manager.

## Priority and recommendations

Recommended: Dell recommends applying this update during your next scheduled update cycle. The update contains feature enhancements or changes that will help keep your system software current and compatible with other system modules (firmware, BIOS, drivers and software).

# Compatibility

## Supported databases

The following databases can be installed on the database server:

- Microsoft SQL Server 2016 Express SP1—English (default, which is bundled as part of Installer)
- Microsoft SQL Server 2012/2016 Enterprise for High Availability
- Microsoft SQL Server 2012
- Microsoft SQL Server 2008 R2
- Microsoft SQL Server 2008
- Microsoft SQL Server 2014
- Microsoft SQL Server 2016

## Supported Dell Wyse thin clients

**Table 1. Supported Dell Wyse thin clients**

Operating system	Supported thin clients
ThinOS	<ul style="list-style-type: none"> <li>• Wyse 3010 Thin Client—T10</li> <li>• Wyse 3020 thin client—T10D</li> <li>• Wyse 5010 thin client—D10D</li> <li>• Wyse 3040 thin client</li> <li>• Wyse 5040 AIO thin client (5212)</li> <li>• Wyse 3030 LT thin client</li> <li>• Wyse 5060 thin client</li> <li>• Wyse 7010 thin client—Z10D</li> </ul>
ThinOS with PCoIP	<ul style="list-style-type: none"> <li>• Wyse 5010 thin client—D10DP</li> <li>• Wyse 3030 LT thin client</li> <li>• Wyse 5060 thin client</li> <li>• Wyse 7010 thin client</li> <li>• Wyse 5040 AIO thin client (5213)</li> <li>• Wyse 3040 thin client</li> </ul>
Microsoft Windows Embedded Standard 7P	Wyse 7040 thin client
Windows 10 IoT Enterprise—64-bit	Wyse 7040 thin client
ThinOS Lite	<ul style="list-style-type: none"> <li>• Wyse 3010 zero client for Citrix—T00X</li> <li>• Wyse 3020 zero client for Citrix—T00DX</li> <li>• Wyse 5010 zero client for Citrix—D00DX</li> </ul>
Teradici / View Zero Client	<ul style="list-style-type: none"> <li>• Wyse 5030 zero client</li> <li>• Wyse 7030 zero client</li> </ul>

Operating system	Supported thin clients
	<ul style="list-style-type: none"> <li>Wyse 5050 AIO thin client</li> </ul>
ThinLinux	<ul style="list-style-type: none"> <li>Wyse 3030 LT thin client</li> <li>Wyse 7020 thin client</li> <li>Wyse 5020 thin client</li> <li>Wyse 3040 thin client</li> </ul>
ThinLinux 2.0	Wyse 3040 thin client

## Supported end of marketing life Dell Wyse thin client platforms

Wyse Device Manager supports the following end of marketing life thin client systems:

**Table 2. Supported end of marketing life Dell Wyse thin client platforms**

Operating system	Supported thin clients
ThinOS	<ul style="list-style-type: none"> <li>C10LE</li> <li>R10LE</li> </ul>
Windows Embedded Standard 7	<ul style="list-style-type: none"> <li>C90LE7</li> <li>R90L7</li> <li>R90LE7</li> <li>X90c7</li> <li>X90m7</li> <li>Z90s7</li> <li>Wyse 3030 thin client</li> <li>Wyse 5010 thin client—D90D7</li> <li>Wyse 5020 thin client—D90Q7</li> <li>Wyse 7010 thin client—Z90D7</li> <li>Wyse 7020 thin client—Z90Q7</li> <li>Wyse 7010 Extended Chassis thin client—Z90DE7</li> </ul>
Windows Embedded Standard 7P	<ul style="list-style-type: none"> <li>Wyse 5010 thin client—D90D7P</li> <li>Wyse 7010 thin client—Z90D7P</li> <li>Wyse 7010 Extended Chassis thin client—Z90DE7P</li> <li>Wyse 5020 thin client—D90Q7P</li> <li>Wyse 7020 thin client—Z90Q7P</li> <li>Wyse 5060 thin client</li> <li>Latitude E7270 mobile thin client</li> <li>Latitude 3460 mobile thin client</li> </ul>
Windows Embedded 8 Standard—32-bit	<ul style="list-style-type: none"> <li>Wyse 5010 thin client</li> <li>Wyse 7010 thin client</li> </ul>
Windows 10 IoT Enterprise—64-bit	<ul style="list-style-type: none"> <li>Wyse 5020 thin client—D90Q10</li> <li>Wyse 7020 thin client—Z90Q10</li> <li>Wyse 5060 thin client</li> </ul>

Operating system	Supported thin clients
Wyse Enhanced SUSE Linux Enterprise	<ul style="list-style-type: none"> <li>· C50LE</li> <li>· R50L</li> <li>· R50LE</li> <li>· X50c</li> <li>· X50m</li> <li>· Wyse 5010 thin client</li> <li>· Wyse 5020 thin client</li> <li>· Wyse 7010 thin client</li> <li>· Wyse 7020 thin client</li> </ul>
ThinOS Lite	<ul style="list-style-type: none"> <li>· C00X</li> <li>· R00X</li> </ul>
Teradici or View Zero Client	P20
Wyse Enhanced Ubuntu Linux	Wyse 3010 thin client

## Previous version

5.7.3

## Supported operating systems for Wyse Device Manager server

- Windows Server 2008 R2 SP1 Enterprise Edition
- Windows Server 2016
- Windows Server 2012 Standard R2
- Windows Server 2012 Standard
- Windows 7 SP1 (64-bit) Enterprise

Localization support is provided only in Windows 2008 R2 SP1 Enterprise Edition, Windows 2012 Standard R2, and Windows Server 2016 in German.

**NOTE:** Localized characters cannot be used as part of the file name for the following:

- .rsp packages
- Hostname of WDM Server
- Send messages
- Configuration packages

## Supported operating systems for upgrade

- Windows 2008 SP2 32-bit
- Windows Server 2008 R2 SP1 Enterprise
- Windows Server 2012 Standard
- Windows Server 2012 Standard R2
- Windows 7 SP1 (64-bit) Enterprise
- Windows 7 SP1 (32-bit) Enterprise

## Fixed issue

**Table 3. Fixed issue**

<b>Issue ID</b>	<b>Issue description</b>
WDM—2221	After installing a fresh Wyse Device Manager, if you try to add any license(evaluation,non-evaluation,activation,enterprise, workgroup), it is automatically moved to expired state. You are not able to perform any management.

# Installing package/Upgrading image

## Downloading the installation file

- 1 Go to [www.dell.com/support](http://www.dell.com/support).
- 2 In the **Enter a Service Tag, Serial Number, Service Request...** field, type the Service Tag or the model number of your device, and press Enter or click the search icon.
- 3 On the product support page, click **Drivers & downloads**.
- 4 Select the appropriate operating system.
- 5 From the list, locate the file entry and click the download icon.

## Installing Wyse Device Manager 5.7.3 MR1 license hotfix

This Hotfix can be installed on Wyse Device Manager 5.7.3 GA and WDM 5.7.3 HF1.

### Prerequisites

- 1 Ensure that all scheduled packages are complete. This is required to ensure that no device-specific updates are pending while a WDM upgrade is in progress.
- 2 Ensure that all the WDM GUI instances that are running locally or remotely are closed prior to starting the upgrade.
- 3 Ensure that all local and remote connections to the WDM server are closed and all WDM GUI sessions are closed when the installation is in progress.

**NOTE:** The WDM Hotfix cannot be uninstalled.

### Steps

- 1 Extract the installer file to a folder.
- 2 Run the **Setup.exe** file from the folder.
- 3 After the installation is complete, log in to WDM, and click the **About** option.
- 4 Verify the version of WDM.

### Next steps

- After installation, you must add or extend the license from license page to configure WDM.
- In a distributed setup, where all the WDM components are installed on different systems, you must install the HotFix on the following components:
  - Wyse Device Manager server
  - One or more Wyse Device Manager GUI consoles
  - One or more Wyse Device Manager Web UI
  - One or more Remote Software Repositories
  - Wyse Device Manager Master Software Repository
  - You do not need to install on the WDM Database as it gets updated when you run the hotfix on the Wyse Device Manager Server.

**NOTE:** It is not recommended to run the WDM 5.7.3 MR1 installer from a network shared folder.

## Resources and support

### Accessing documents using the product search

- 1 Go to [www.dell.com/support](http://www.dell.com/support).
- 2 In the **Enter a Service Tag, Serial Number, Service Request, Model, or Keyword** search box, type the product name. For example, `Wyse 3040 thin client` or `Wyse ThinOS`.  
A list of matching products is displayed.
- 3 Select your product and click the search icon or press Enter.
- 4 Click **Manuals & documents**.

### Accessing documents using product selector

You can also access documents by selecting your product.

- 1 Go to [www.dell.com/support](http://www.dell.com/support).
- 2 Click **Browse all products**.
- 3 Click **Thin Clients**.
- 4 Click the desired category, either **Wyse Hardware** or **Wyse Software**.
- 5 Click the desired product.
- 6 Click **Manuals & documents**.

## Contacting Dell

Dell provides several online and telephone-based support and service options. Availability varies by country and product, and some services may not be available in your area. To contact Dell for technical support or customer service issues, see [www.dell.com/contactdell](http://www.dell.com/contactdell).

If you do not have an active Internet connection, you can find contact information on your purchase invoice, packing slip, bill, or the product catalog.