

Dell SupportAssist OS Recovery

Support Matrix

Notes, cautions, and warnings

 **NOTE:** A NOTE indicates important information that helps you make better use of your product.

 **CAUTION:** A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.


 **WARNING:** A WARNING indicates a potential for property damage, personal injury, or death.

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Introduction

SupportAssist OS Recovery is factory-installed on supported Dell systems and does not require you to purchase any additional service plans. It provides a recovery environment that consists of tools to diagnose and troubleshoot issues that may occur before your computer boots to the operating system. When your computer is unable to boot to the operating system even after repeated attempts, it automatically starts SupportAssist OS Recovery. The recovery environment enables you to diagnose hardware issues, repair your computer, back up your files, or reset your computer to its factory state.

 **NOTE:** SupportAssist OS Recovery supports systems running Microsoft Windows 10 and Microsoft Windows 11 operating systems.

This document provides the list of systems where SupportAssist OS Recovery is supported. It also mentions whether the system supports the reset and update feature which allows you to update the operating system of your PC to the latest available version.

The document also lists if the system has a BIOSConnect support. BIOSConnect may be available on your PC in one of the following configurations:

- Attached BIOSConnect—where most of the BIOSConnect software components reside on the service partition of the hard drive. Formatting the hard drive results in loss of BIOSConnect capabilities.
- Hybrid BIOSConnect—where most of the BIOSConnect software components, except the wireless driver stack, reside on the firmware. Formatting the hard drive affects the BIOSConnect capabilities. BIOSConnect can start SupportAssist OS Recovery only if your PC is connected to the Internet through a wired Internet connection.
- Embedded BIOSConnect—where all BIOSConnect software components, including supported wireless driver stack, reside on the firmware. Loss or damage of hard drive partition does not impact BIOSConnect wireless capabilities.

Supported Dell Pro laptops

The following table lists the Dell Pro laptops and 2-in-1 models on which SupportAssist OS Recovery is supported:

Table 1. Supported Dell Pro laptops

Product name	Model	Type	Available of SupportAssist OS Recovery on the hard drive	Supports reset and update feature	Support for BIOSConnect
Dell Pro 13 Plus	PB13255	Laptop	Yes	Yes	Hybrid
Dell Pro 13 Plus	PB13250	Laptop	Yes	Yes	Yes
Dell Pro 13 Plus	PB13250	2-in-1	Yes	Yes	Yes
Dell Pro 13 Premium	PA13250	Laptop	Yes	Yes	Yes
Dell Pro 14	PC14250	Laptop	Yes	Yes	Hybrid
Dell Pro 14	PC14255	Laptop	Yes	Yes	Embedded
Dell Pro 14 Plus	PB14250	Laptop	Yes	Yes	Yes
Dell Pro 14 Plus	PB14250	2-in-1	Yes	Yes	Yes
Dell Pro 14 Plus	PB14255	Laptop	Yes	Yes	Hybrid
Dell Pro 14 Plus	PB14255	2-in-1	Yes	Yes	Yes
Dell Pro 14 Premium	PA14250	Laptop	Yes	Yes	Yes
Dell Pro 16	PC16250	Laptop	Yes	Yes	Hybrid
Dell Pro 16	PC16255	Laptop	Yes	Yes	Hybrid
Dell Pro 16 Plus	PB16255	Laptop	Yes	Yes	Hybrid
Dell Pro 16 Plus	PB16250	Laptop	Yes	Yes	Yes

Supported Dell Pro Max laptops

The following table lists the Dell Pro Max laptop models on which SupportAssist OS Recovery is supported:

Table 2. Supported Dell Pro Max laptops

Product name	Model	Type	Available of SupportAssist OS Recovery on the hard drive	Supports reset and update feature	Support for BIOSConnect
Dell Pro Max 18 Plus	MB18250	Laptop	Yes	Yes	Yes
Dell Pro Max 16	MC16250	Laptop	Yes	Yes	Yes
Dell Pro Max 16 Plus	MB16250	Laptop	Yes	Yes	Yes
Dell Pro Max 16 Premium	MA16250	Laptop	Yes	Yes	Yes
Dell Pro Max 14	MC14250	Laptop	Yes	Yes	Yes
Dell Pro Max 14 Premium	MA14250	Laptop	Yes	Yes	Yes

Supported Dell Pro Rugged laptops

The following table lists the Dell Pro Rugged laptop models on which SupportAssist OS Recovery is supported:

Table 3. Supported Pro Rugged models

Product name	Model	Type	Available of SupportAssist OS Recovery on the hard drive	Supports reset and update feature	Support for BIOSConnect
Dell Pro Rugged 14	RB14250	Laptop	Yes	Yes	Embedded
Dell Pro Rugged 13	RA13250	Laptop	Yes	Yes	Embedded

Supported Dell Pro desktops and all-in-ones

The following table lists the Dell Pro desktop and all-in-one models on which SupportAssist OS Recovery is supported:

Table 4. Supported Dell Pro desktops and all-in-ones

Product name	Model	Type	Available of SupportAssist OS Recovery on the hard drive	Supports reset and update feature	Support for BIOSConnect
Dell Pro Tower	QCT1255	Desktop	Yes	Yes	Embedded
Dell Pro Tower	QCT1250	Desktop	Yes	Yes	Hybrid
Dell Pro Slim	QCS1255	Desktop	Yes	Yes	Embedded
Dell Pro Tower Plus	QBT1250	Desktop	Yes	Yes	Hybrid
Dell Pro Slim Plus	QBS1250	Desktop	Yes	Yes	Hybrid
Dell Pro Micro	QCM1255	Desktop	Yes	Yes	Embedded
Dell Pro 24	QC24250	All-in-One	Yes	Yes	Hybrid
Dell Pro 24	QC24251	All-in-One	Yes	Yes	Hybrid
Dell Pro 24 Plus	QB24250	All-in-One	Yes	Yes	Hybrid
Dell Pro Micro Plus	QBM1250	Desktop	Yes	Yes	Hybrid
Dell Pro Micro	QCM1250	Desktop	Yes	Yes	Hybrid
Dell Pro Slim	QCS1250	Desktop	Yes	Yes	Hybrid

Supported Dell Pro Max desktops

The following table lists the Dell Pro Max desktop models on which SupportAssist OS Recovery is supported:

Table 5. Supported Dell Pro Max desktops

Product name	Model	Type	Available of SupportAssist OS Recovery on the hard drive	Supports reset and update feature	Support for BIOSConnect
Dell Pro Max Micro	FCM2250	Desktop	Yes	Yes	Hybrid
Dell Pro Max Micro XE	FCM2250	Desktop	Yes	Yes	Yes
Dell Pro Max Slim	FCS1250	Desktop	Yes	Yes	Hybrid
Dell Pro Max Slim XE	FCS1250	Desktop	Yes	Yes	Hybrid
Dell Pro Max Tower	FCT2250	Desktop	Yes	Yes	Hybrid
Dell Pro Max Tower XE	FCT2250	Desktop	Yes	Yes	Yes
Dell Pro Max 7 T1	PW7T1260	Desktop	Yes	Yes	Yes-Embedded

Supported Dell desktops and all-in-ones

The following table lists the Dell desktop and all-in-one models on which SupportAssist OS Recovery is supported:

Table 6. Supported Dell desktops and all-in-ones

Product name	Model	Type	Available of SupportAssist OS Recovery on the hard drive	Supports reset and update feature	Support for BIOSConnect
Dell Tower	ECT1250	Desktop	Yes	Yes	Hybrid
Dell Slim	ECS1250	Desktop	Yes	Yes	Hybrid
Dell Tower Plus	EBT2250	Tower	Yes	Yes	Yes
Dell Tower	QCT1255	Tower	Yes	Yes	Embedded
Dell 24	EC24250	All-in-one	Yes	Yes	Yes
Dell 27	EC27250	All-in-one	Yes	Yes	Yes
Dell 24 All-in-One	EC24260	All-in-one	Yes	Yes	Yes-Hybrid
Dell 27 All-in-One	EC27260	All-in-one	Yes	Yes	Yes-Hybrid

Dell laptops

The following table lists the Dell laptops and 2-in-1 models on which SupportAssist OS Recovery is supported:

Table 7. Supported Dell laptops

Product name	Model	Type	Available of SupportAssist OS Recovery on the hard drive	Supports reset and update feature	Support for BIOSConnect
Dell 16 Premium	DA16250	Laptop	Yes	Yes	Yes
Dell 16 Plus	DB16255	Laptop	Yes	Yes	Yes
Dell 16 Plus	DB16250	Laptop	Yes	Yes	Yes
Dell 16 Plus	DB06250	2-in-1	Yes	Yes	Yes
Dell 16 Premium	DA16250	Laptop	Yes	Yes	Yes
Dell 16	DC16251	Laptop	Yes	Yes	Yes
Dell 16	DC16250	Laptop	Yes	Yes	Yes
Dell 15	DC15255	Laptop	Yes	Yes	Yes
Dell 15	DC15250	Laptop	Yes	Yes	Hybrid
Dell 14	DC14250	Laptop	Yes	Yes	Yes
Dell 14 Premium	DA14250	Laptop	Yes	Yes	Yes
Dell 14 Plus	DB14255	Laptop	Yes	Yes	Yes
Dell 14 Plus	DB14250	Laptop	Yes	Yes	Yes
Dell 14 Plus	DB04255	2-in-1	No	No	No
Dell 14 Plus	DB04250	2-in-1	Yes	Yes	Yes

Supported Alienware systems

The following table lists the Alienware laptops on which SupportAssist OS Recovery is supported:

Table 8. Supported Alienware models

Product name	Model	Type	Available of SupportAssist OS Recovery on the hard drive	Supports reset and update feature	Support for BIOSConnect
Alienware 16 Area-51	AA16250	Laptop	Yes	Yes	Yes
Alienware 18 Area-51	AA18250	Laptop	Yes	Yes	Yes
Alienware Area-51	AAT2250	Laptop	Yes	Yes	Yes
Alienware Area-51	AAT2265	Desktop	Yes	Yes	No
Alienware 16 Aurora	AC16250	Laptop	Yes	Yes	Yes
Alienware 16X Aurora	AC16251	Laptop	Yes	Yes	Yes
Alienware Aurora	ACT1250	Laptop	Yes	Yes	Yes

Topics:

- [Supported Alienware systems](#)

Supported Alienware systems

The table lists supported Alienware systems, including laptops and desktops, with details on their form factor, additional features, and support for various tools like SupportAssist OS Recovery and BIOSConnect.

Table 9. Supported Alienware systems

Model	Form factor	Additional features		
		Availability of SupportAssist OS Recovery on the hard drive	Supports reset and update feature	Support for BIOSConnect
Alienware 13 R2	Laptop	Yes	No	Not supported
Alienware 13 R3	Laptop	Yes	Yes	Not supported
Alienware 15	Laptop	Yes	No	Not supported
Alienware 15 R2	Laptop	Yes	No	Not supported
Alienware 15 R3	Laptop	Yes	Yes	Not supported
Alienware 15 R4	Laptop	Yes	Yes	Not supported
Alienware 17	Laptop	Yes	No	Not supported
Alienware 17 R2	Laptop	Yes	No	Not supported
Alienware 17 R3	Laptop	Yes	No	Not supported

Table 9. Supported Alienware systems (continued)

Model	Form factor	Additional features		
		Availability of SupportAssist OS Recovery on the hard drive	Supports reset and update feature	Support for BIOSConnect
Alienware 17 R4	Laptop	Yes	Yes	Not supported
Alienware 17 R5	Laptop	Yes	Yes	Not supported
Alienware M15	Laptop	Yes	Yes	Not supported
Alienware M15 R2	Laptop	Yes	Yes	Not supported
Alienware M15 R3	Laptop	Yes	Yes	Not supported
Alienware M15 R4	Laptop	Yes	Yes	Not supported
Alienware M15 R7	Laptop	Yes	Yes	Embedded
Alienware M15 Ryzen Edition R8	Laptop	Yes	Yes	Not supported
Alienware M16 R1	Laptop	Yes	Yes	Embedded
Alienware M16 R1 AMD	Laptop	Yes	Yes	Not supported
Alienware M16 R2	Laptop	Yes	Yes	Embedded
Alienware M17	Laptop	Yes	Yes	Not supported
Alienware M17 R2	Laptop	Yes	Yes	Not supported
Alienware M17 R3	Laptop	Yes	Yes	Not supported
Alienware M17 R4	Laptop	Yes	Yes	Not supported
Alienware M17 R5	Laptop	Yes	Yes	Not supported
Alienware M18 R1	Laptop	Yes	Yes	Embedded
Alienware M18 R1 AMD	Laptop	Yes	Yes	Not supported
Alienware M18 R2	Laptop	Yes	Yes	Embedded
Alienware x14	Laptop	Yes	Yes	Embedded
Alienware M16 R1 AMD	Laptop	Yes	Yes	Embedded
Alienware x15 R1	Laptop	Yes	Yes	Hybrid
Alienware x15 R2	Laptop	Yes	Yes	Embedded
Alienware x16 R1	Laptop	Yes	Yes	Embedded
Alienware x16 R2	Laptop	Yes	Yes	Embedded
Alienware x17 R1	Laptop	Yes	Yes	Hybrid
Alienware x17 R2	Laptop	Yes	Yes	Embedded
Alienware Area 51M	Laptop	Yes	Yes	Not supported
Alienware Area 51M R2	Laptop	Yes	Yes	Not supported
Alienware Area 51 R3	Desktop	Yes	No	Not supported
Alienware Area 51 R5	Desktop	Yes	Yes	Not supported
Alienware Area 51 R6	Desktop	Yes	Yes	Not supported
Alienware Area 51 R7	Desktop	Yes	Yes	Not supported
Alienware Aurora R5	Desktop	Yes	No	Not supported

Table 9. Supported Alienware systems (continued)

Model	Form factor	Additional features		
		Availability of SupportAssist OS Recovery on the hard drive	Supports reset and update feature	Support for BIOSConnect
Alienware Aurora R7	Desktop	Yes	Yes	Not supported
Alienware Aurora R8	Desktop	Yes	Yes	Not supported
Alienware Aurora R9	Desktop	Yes	Yes	Not supported
Alienware Aurora R11	Desktop	Yes	Yes	Not supported
Alienware Aurora R13	Desktop	Yes	Yes	Embedded
Alienware Aurora Ryzen Edition	Desktop	Yes	Yes	Not supported
Alienware Aurora Ryzen Edition R14	Desktop	Yes	Yes	Not supported
Alienware Aurora R16	Desktop	Yes	Yes	Not supported

Supported Inspiron systems

The table lists the supported Inspiron systems, including their model, form factor, and additional features, as well as the availability of SupportAssist OS Recovery and other support features.

Table 10. Supported Inspiron systems

Model	Form factor	Additional features		
		Availability of SupportAssist OS Recovery on the hard drive	Supports reset and update feature	Support for BIOSConnect
Inspiron 3020	Desktop	Yes	Yes	Embedded
Inspiron 3020S	Desktop	Yes	Yes	Embedded
Inspiron 3030	Desktop	Yes	Yes	Embedded
Inspiron 3030S	Desktop	Yes	Yes	Embedded
Inspiron 3060	All-in-one	Yes	Yes	Not supported
Inspiron 3064	All-in-one	Yes	Yes	Not supported
Inspiron 3153	2-in-1	Yes	No	Not supported
Inspiron 3158	Laptop	Yes	No	Not supported
Inspiron 3163	Laptop	Yes	Yes	Not supported
Inspiron 3168	Laptop	Yes	Yes	Not supported
Inspiron 3179	Laptop	Yes	Yes	Not supported
Inspiron 3180	Laptop	Yes	Yes	Not supported
Inspiron 3185	Laptop	Yes	Yes	Not supported
Inspiron 3195	Laptop	Yes	Yes	Not supported
Inspiron 3250	All-in-one	Yes	Yes	Not supported
Inspiron 3250	Desktop	Yes	Yes	Not supported
Inspiron 3263	All-in-one	Yes	Yes	Not supported
Inspiron 3264	All-in-one	Yes	Yes	Not supported
Inspiron 3268	Desktop	Yes	Yes	Not supported
Inspiron 3275	All-in-one	Yes	Yes	Not supported
Inspiron 3277	All-in-one	Yes	Yes	Not supported
Inspiron 3280	All-in-one	Yes	Yes	Not supported
Inspiron 3290	All-in-one	Yes	Yes	Not supported
Inspiron 3460	All-in-one	Yes	Yes	Not supported
Inspiron 3462	Laptop	Yes	Yes	Not supported
Inspiron 3464	All-in-one	Yes	Yes	Not supported
Inspiron 3467	Laptop	Yes	Yes	Not supported
Inspiron 3470	Desktop	Yes	Yes	Not supported

Table 10. Supported Inspiron systems (continued)

Model	Form factor	Additional features		
		Availability of SupportAssist OS Recovery on the hard drive	Supports reset and update feature	Support for BIOSConnect
Inspiron 3471	Desktop	Yes	Yes	Not supported
Inspiron 3472	Desktop	Yes	Yes	Not supported
Inspiron 3473	Laptop	Yes	Yes	Not supported
Inspiron 3475	All-in-one	Yes	Yes	Not supported
Inspiron 3476	Laptop	Yes	Yes	Not supported
Inspiron 3477	All-in-one	Yes	Yes	Not supported
Inspiron 3480	All-in-one	Yes	Yes	Not supported
Inspiron 3481	Laptop	Yes	Yes	Not supported
Inspiron 3482	Laptop	Yes	Yes	Not supported
Inspiron 3486	Laptop	Yes	No	Not supported
Inspiron 3490	Laptop	Yes	Yes	Hybrid
Inspiron 3493	Laptop	Yes	Yes	Hybrid
Inspiron 3500	Laptop	Yes	Yes	Hybrid
Inspiron 3503	Laptop	Yes	No	Attached
Inspiron 3505	Laptop	Yes	No	Not supported
Inspiron 3510	Laptop	Yes	Yes	Not supported
Inspiron 3511	Laptop	Yes	Yes	Hybrid
Inspiron 3515	Laptop	Yes	Yes	Not supported
Inspiron 3520	Laptop	Yes	Yes	Embedded
Inspiron 3521	Laptop	Yes	Yes	Not supported
Inspiron 3525	Laptop	Yes	Yes	Not supported
Inspiron 3530	Laptop	Yes	Yes	Embedded
Inspiron 3535	Laptop	Yes	Yes	Hybrid
Inspiron 3558	Laptop	Yes	No	Not supported
Inspiron 3562	Laptop	Yes	No	Not supported
Inspiron 3565	Laptop	Yes	Yes	Not supported
Inspiron 3567	Laptop	Yes	Yes	Not supported
Inspiron 3568	Laptop	Yes	Yes	Not supported
Inspiron 3573	Laptop	Yes	Yes	Not supported
Inspiron 3576	Laptop	Yes	Yes	Not supported
Inspiron 3579	Laptop	Yes	Yes	Not supported
Inspiron 3580	Laptop	Yes	Yes	Not supported
Inspiron 3581	Laptop	Yes	Yes	Not supported
Inspiron 3582	Laptop	Yes	Yes	Not supported
Inspiron 3583	Laptop	Yes	Yes	Not supported

Table 10. Supported Inspiron systems (continued)

Model	Form factor	Additional features		
		Availability of SupportAssist OS Recovery on the hard drive	Supports reset and update feature	Support for BIOSConnect
Inspiron 3584	Laptop	Yes	Yes	Not supported
Inspiron 3585	Laptop	Yes	Yes	Not supported
Inspiron 3586	Laptop	Yes	No	Not supported
Inspiron 3590	Laptop	Yes	Yes	Hybrid
Inspiron 3593	Laptop	Yes	Yes	Hybrid
Inspiron 3595	Laptop	Yes	Yes	Not supported
Inspiron 3650	Desktop	Yes	Yes	Not supported
Inspiron 3662	Desktop	Yes	Yes	Not supported
Inspiron 3668	Desktop	Yes	Yes	Not supported
Inspiron 3670	Desktop	Yes	Yes	Not supported
Inspiron 3671	Desktop	Yes	Yes	Not supported
16 Plus DB16250	Laptop	Yes	Yes	Hybrid
Inspiron 3779	Laptop	Yes	Yes	Not supported
Inspiron 3780	Laptop	Yes	Yes	Not supported
Inspiron 3781	Laptop	Yes	Yes	Not supported
Inspiron 3782	Laptop	Yes	Yes	Not supported
Inspiron 3785	Laptop	Yes	Yes	Not supported
Inspiron 3790	Laptop	Yes	Yes	Hybrid
Inspiron 3793	Laptop	Yes	Yes	Hybrid
Inspiron 3880	Desktop	Yes	Yes	Hybrid
Inspiron 3881	Desktop	Yes	Yes	Hybrid
Inspiron 3890	Desktop	Yes	Yes	Not supported
Inspiron 3910	Desktop	Yes	Yes	Embedded
Inspiron 5000	Laptop	Yes	Yes	Not supported
Inspiron 5000	Desktop	Yes	Yes	Not supported
Inspiron 5090	Desktop	Yes	Yes	Not supported
Inspiron 5280	Laptop	Yes	No	Not supported
Inspiron 5300	Laptop	Yes	Yes	Hybrid
Inspiron 5301	Laptop	Yes	No	Hybrid
Inspiron 5310	Laptop	Yes	No	Hybrid
Inspiron 5320	Laptop	Yes	Yes	Embedded
Inspiron 5330	Laptop	Yes	Yes	Embedded
Inspiron 5370	Laptop	Yes	Yes	Not supported
Inspiron 5378	Laptop	Yes	Yes	Not supported
Inspiron 5379	Laptop	Yes	Yes	Not supported

Table 10. Supported Inspiron systems (continued)

Model	Form factor	Additional features		
		Availability of SupportAssist OS Recovery on the hard drive	Supports reset and update feature	Support for BIOSConnect
Inspiron 5390	Laptop	Yes	Yes	Hybrid
Inspiron 5391	Laptop	Yes	Yes	Hybrid
Inspiron 5400	All-in-one	Yes	Yes	Hybrid
Inspiron 5401	All-in-one	Yes	Yes	Hybrid
Inspiron 5405	Laptop	Yes	Yes	Not supported
Inspiron 5406	Laptop	Yes	No	Hybrid
Inspiron 5407	Laptop	Yes	No	Not supported
Inspiron 5408	Laptop	Yes	Yes	Hybrid
Inspiron 5410	2-in-1	Yes	Yes	Hybrid
Inspiron 24 5410	All-in-one	Yes	Yes	Embedded
Inspiron 24 5411	All-in-one	Yes	Yes	Not supported
Inspiron 5415	Laptop	Yes	Yes	Not supported
Inspiron 24 5415	All-in-one	Yes	Yes	Not supported
Inspiron 5418	Laptop	Yes	Yes	Hybrid
Inspiron 5420	Laptop	Yes	Yes	Embedded
Inspiron 24 5420	All-in-One	Yes	Yes	Embedded
Inspiron 24 5421	All-in-One	Yes	Yes	Embedded
Inspiron 5425	Laptop	Yes	Yes	Not supported
Inspiron 5430	Laptop	Yes	Yes	Embedded
Inspiron 24 5430	All-in-one	Yes	Yes	Embedded
Inspiron 5435	Laptop	Yes	Yes	Not supported
Inspiron 5440	Laptop	Yes	Yes	Embedded
Inspiron 5445	Laptop	Yes	No	Not supported
Inspiron 5450	All-in-one	Yes	No	Not supported
Inspiron 5468	Laptop	Yes	Yes	Not supported
Inspiron 5475	All-in-one	Yes	Yes	Not supported
Inspiron 5477	All-in-one	Yes	Yes	Not supported
Inspiron 5480	Laptop	Yes	Yes	Not supported
Inspiron 5481	Laptop	Yes	Yes	Not supported
Inspiron 5482	Laptop	Yes	Yes	Not supported
Inspiron 5485	Laptop	Yes	Yes	Not supported
Inspiron 5488*	Laptop	Yes	Yes	Not supported
Inspiron 5488	All-in-one	Yes	Yes	Not supported
Inspiron 5490	All-in-one	Yes	Yes	Hybrid
Inspiron 5491	All-in-one	Yes	Yes	Not supported

Table 10. Supported Inspiron systems (continued)

Model	Form factor	Additional features		
		Availability of SupportAssist OS Recovery on the hard drive	Supports reset and update feature	Support for BIOSConnect
Inspiron 5492	Laptop	Yes	No	Not supported
Inspiron 5493	Laptop	Yes	Yes	Hybrid
Inspiron 5494	Laptop	Yes	Yes	Hybrid
Inspiron 5495	Laptop	Yes	No	Not supported
Inspiron 5496	Laptop	Yes	No	Not supported
Inspiron 5497	Laptop	Yes	No	Not supported
Inspiron 5498	Laptop	Yes	Yes	Hybrid
Inspiron 5500	Laptop	Yes	Yes	Hybrid
Inspiron 5501	Laptop	Yes	Yes	Hybrid
Inspiron 5502	Laptop	Yes	No	Hybrid
Inspiron 5505	Laptop	Yes	Yes	Not supported
Inspiron 5507	Laptop	Yes	No	Not supported
Inspiron 5508	Laptop	Yes	Yes	Hybrid
Inspiron 5509	Laptop	Yes	No	Hybrid
Inspiron 5510	Laptop	Yes	Yes	Hybrid
Inspiron 5515	Laptop	Yes	No	Not supported
Inspiron 5515	Laptop	Yes	Yes	Not supported
Inspiron 5518	Laptop	Yes	Yes	Hybrid
Inspiron 5552	Laptop	Yes	No	Not supported
Inspiron 5555	Laptop	Yes	No	Not supported
Inspiron 5558	Laptop	Yes	No	Not supported
Inspiron 5565	Laptop	Yes	Yes	Not supported
Inspiron 5566	Laptop	No	Yes	Not supported
Inspiron 5567	Laptop	Yes	Yes	Not supported
Inspiron 5570	Laptop	Yes	Yes	Not supported
Inspiron 5575	Laptop	Yes	Yes	Not supported
Inspiron 5578	Laptop	No	Yes	Not supported
Inspiron 5579	Laptop	No	Yes	Not supported
Inspiron 5580	Laptop	Yes	Yes	Not supported
Inspiron 5581	Laptop	Yes	No	Not supported
Inspiron 5582	Laptop	Yes	Yes	Not supported
Inspiron 5583	Laptop	Yes	Yes	Hybrid
Inspiron 5584	Laptop	Yes	Yes	Hybrid
Inspiron 5585	Laptop	Yes	No	Not supported
Inspiron 5587	Laptop	Yes	Yes	Not supported

Table 10. Supported Inspiron systems (continued)

Model	Form factor	Additional features		
		Availability of SupportAssist OS Recovery on the hard drive	Supports reset and update feature	Support for BIOSConnect
Inspiron 5590	Laptop	Yes	Yes	Hybrid
Inspiron 5591	Laptop	Yes	Yes	Hybrid
Inspiron 5592	Laptop	Yes	No	Not supported
Inspiron 5593	Laptop	Yes	Yes	Hybrid
Inspiron 5594	Laptop	Yes	Yes	Hybrid
Inspiron 5595	Laptop	Yes	No	Not supported
Inspiron 5596	Laptop	Yes	No	Not supported
Inspiron 5597	Laptop	Yes	No	Not supported
Inspiron 5598	Laptop	Yes	Yes	Hybrid
Inspiron 5600	Desktop	Yes	No	Not supported
Inspiron 5620	Laptop	Yes	Yes	Embedded
Inspiron 5625	Laptop	Yes	Yes	Not supported
Inspiron 5630	Laptop	Yes	Yes	Embedded
Inspiron 5635	Laptop	Yes	Yes	Not supported
Inspiron 5640	Laptop	Yes	Yes	Embedded
Inspiron 5645	Laptop	Yes	No	Not supported
Inspiron 5675	Desktop	Yes	Yes	Not supported
Inspiron 5676	Desktop	Yes	Yes	Not supported
Inspiron 5680	Desktop	Yes	Yes	Not supported
Inspiron 5765	Laptop	Yes	Yes	Not supported
Inspiron 5767	Laptop	Yes	Yes	Not supported
Inspiron 5770	Laptop	Yes	Yes	Not supported
Inspiron 5775	Laptop	Yes	Yes	Not supported
Inspiron 5779	Laptop	Yes	No	Not supported
Inspiron 7300	Laptop	Yes	Yes	Hybrid
Inspiron 7306	Laptop	Yes	No	Hybrid
Inspiron 7359	2-in-1	Yes	No	Not supported
Inspiron 7370	Laptop	Yes	Yes	Not supported
Inspiron 7373	Laptop	Yes	Yes	Not supported
Inspiron 7375	Laptop	Yes	Yes	Not supported
Inspiron 7378	Laptop	Yes	Yes	Not supported
Inspiron 7380	Laptop	Yes	Yes	Not supported
Inspiron 7386	Laptop	Yes	Yes	Not supported
Inspiron 7390	Laptop	Yes	Yes	Hybrid
Inspiron 7391	Laptop	Yes	Yes	Hybrid

Table 10. Supported Inspiron systems (continued)

Model	Form factor	Additional features		
		Availability of SupportAssist OS Recovery on the hard drive	Supports reset and update feature	Support for BIOSConnect
Inspiron 7400	Laptop	Yes	No	Hybrid
Inspiron 7405	Laptop	Yes	Yes	Not supported
Inspiron 7415	2-in-1	Yes	Yes	Not supported
Inspiron 7420	2-in-1	Yes	Yes	Embedded
Inspiron 7420 Plus	Laptop	Yes	Yes	Embedded
Inspiron 7425	2-in-1	Yes	Yes	Not supported
Inspiron 7430	2-in-1	Yes	Yes	Embedded
Inspiron 7430	Laptop	Yes	Yes	Embedded
Inspiron 7430 Plus	Laptop	Yes	Yes	Embedded
Inspiron 7435	2-in-1	Yes	Yes	Not supported
Inspiron 7440	2-in-1	Yes	Yes	Embedded
Inspiron 7440 Plus	Laptop	Yes	Yes	Embedded
Inspiron 7445	2-in-1	Yes	No	Not supported
Inspiron 7460	Laptop	Yes	Yes	Not supported
Inspiron 7466	Laptop	Yes	Yes	Not supported
Inspiron 7467	Laptop	Yes	Yes	Not supported
Inspiron 7472	Laptop	Yes	Yes	Not supported
Inspiron 7475	All-in-one	Yes	Yes	Not supported
Inspiron 7490	Laptop	Yes	Yes	Hybrid
Inspiron 7500	Laptop	Yes	Yes	Hybrid
Inspiron 7501	Laptop	Yes	Yes	Hybrid
Inspiron 7506	Laptop	Yes	No	Hybrid
Inspiron 7510	Laptop	Yes	Yes	Hybrid
Inspiron 7560	Laptop	Yes	Yes	Not supported
Inspiron 7566	Laptop	Yes	Yes	Not supported
Inspiron 7567	Laptop	Yes	Yes	Not supported
Inspiron 7568	2-in-1	Yes	Yes	Not supported
Inspiron 7570	Laptop	Yes	Yes	Not supported
Inspiron 7572	Laptop	Yes	Yes	Not supported
Inspiron 7573	Laptop	Yes	Yes	Not supported
Inspiron 7577	Laptop	Yes	Yes	Not supported
Inspiron 7579	Laptop	Yes	Yes	Not supported
Inspiron 7580	Laptop	Yes	Yes	Not supported
Inspiron 7586	Laptop	Yes	Yes	Not supported
Inspiron 7587	Laptop	Yes	No	Not supported

Table 10. Supported Inspiron systems (continued)

Model	Form factor	Additional features		
		Availability of SupportAssist OS Recovery on the hard drive	Supports reset and update feature	Support for BIOSConnect
Inspiron 7588	Laptop	Yes	Yes	Not supported
Inspiron 7590	Laptop	Yes	Yes	Hybrid
Inspiron 7591	Laptop	Yes	Yes	Hybrid
Inspiron 7600	Desktop	Yes	No	Not supported
Inspiron 7610	Laptop	Yes	Yes	Hybrid
Inspiron 7620	2-in-1	Yes	Yes	Embedded
Inspiron 7620 Plus	Laptop	Yes	Yes	Embedded
Inspiron 7630	2-in-1	Yes	Yes	Embedded
Inspiron 7630	Laptop	Yes	Yes	Embedded
Inspiron 7630 Plus	Laptop	Yes	Yes	Embedded
Inspiron 7635	2-in-1	Yes	Yes	Not Supported
Inspiron 7640	2-in-1	Yes	Yes	Embedded
Inspiron 7640 Plus	Laptop	Yes	Yes	Embedded
Inspiron 7700	All-in-one	Yes	Yes	Hybrid
Inspiron 7706	Laptop	Yes	No	Hybrid
Inspiron 27 7710	All-in-one	Yes	Yes	Embedded
Inspiron 27 7720	All-in-One	Yes	Yes	Embedded
Inspiron 27 7730	All-in-One	Yes	Yes	Embedded
Inspiron 7773	Laptop	Yes	Yes	Not supported
Inspiron 7775	All-in-one	Yes	Yes	Not supported
Inspiron 7777	All-in-one	Yes	Yes	Not supported
Inspiron 7779	Laptop	Yes	Yes	Not supported
Inspiron 7786	Laptop	Yes	Yes	Not supported
Inspiron 7790	All-in-one	Yes	Yes	Not supported
Inspiron 7791	Laptop	Yes	Yes	Hybrid
Inspiron N5300	Laptop	Yes	No	Hybrid
Inspiron N5390	Laptop	Yes	Yes	Hybrid
Inspiron N5485	Laptop	Yes	Yes	Not supported
Inspiron N5585	Laptop	Yes	Yes	Not supported

*This system model supports SupportAssist OS Recovery only in certain regions.

Supported G Series systems

The supported G Series systems include various laptop models, which offer features like SupportAssist OS Recovery and BIOSConnect support.

Table 11. Supported G Series systems

Model	Form factor	Additional features		
		Availability of SupportAssist OS Recovery on the hard drive	Supports reset and update feature	Support for BIOSConnect
Dell G15 5511	Laptop	Yes	Yes	Hybrid
Dell G15 5515	Laptop	Yes	Yes	Not supported
Dell G15 5520	Laptop	Yes	Yes	Embedded
Dell G15 AMD Edition 5525	Laptop	Yes	Yes	Not supported
Dell G15 5530	Laptop	Yes	Yes	Embedded
Dell G15 5530 AMD	Laptop	Yes	Yes	Not supported
Dell G15 5535	Laptop	Yes	Yes	Not supported
Dell G16 7630	Laptop	Yes	Yes	Embedded

Supported Latitude systems

This table lists the supported Latitude systems, including their model, form factor, and additional features such as availability of SupportAssist OS Recovery, reset and update feature, and support for BIOSConnect.

Table 12. Supported Latitude systems

Model	Form factor	Additional features		
		Availability of SupportAssist OS Recovery on the hard drive	Supports reset and update feature	Support for BIOSConnect
Latitude 3120	Laptop	Yes	Yes	Hybrid
Latitude 3120	2-in-1	No	Yes	Hybrid
Latitude 3180 EDU	Laptop	No	Yes	Not supported
Latitude 3189	Laptop	No	Yes	Not supported
Latitude 3190	Laptop	No	Yes	Not supported
Latitude 3190	2-in-1	No	Yes	Not supported
Latitude 3300	Laptop	No	Yes	Not supported
Latitude 3301	Laptop	No	Yes	Hybrid
Latitude 3310	Laptop	Yes	Yes	Hybrid
Latitude 3310	2-in-1	Yes	Yes	Hybrid
Latitude 3310 EDU	Laptop	No	Yes	Hybrid
Latitude 3311	Laptop	No	Yes	Hybrid
Latitude 3320	Laptop	Yes	Yes	Hybrid
Latitude 3330	Laptop	Yes	Yes	Embedded
Latitude 3340	2-in-1	Yes	Yes	Embedded
Latitude 3350	Laptop	No	Yes	Not supported
Latitude 3379	Laptop	No	Yes	Not supported
Latitude 3380	Laptop	No	Yes	Not supported
Latitude 3390	2-in-1	No	Yes	Not supported
Latitude 3400	Laptop	No	Yes	Hybrid
Latitude 3410	Laptop	No	Yes	Hybrid
Latitude 3420	Laptop	Yes	Yes	Hybrid
Latitude 3440	Laptop	Yes	Yes	Embedded
Latitude 3450	Laptop	Yes	Yes	Embedded
Latitude 3470	Laptop	No	Yes	Not supported
Latitude 3480	Laptop	No	Yes	Not supported
Latitude 3490	Laptop	No	Yes	Not supported
Latitude 3500	Laptop	No	Yes	Hybrid

Table 12. Supported Latitude systems (continued)

Model	Form factor	Additional features		
		Availability of SupportAssist OS Recovery on the hard drive	Supports reset and update feature	Support for BIOSConnect
Latitude 3510	Laptop	No	Yes	Hybrid
Latitude 3520	Laptop	Yes	Yes	Hybrid
Latitude 3540	Laptop	Yes	Yes	Embedded
Latitude 3550	Laptop	Yes	Yes	Embedded
Latitude 3570	Laptop	No	Yes	Not supported
Latitude 3580	Laptop	No	Yes	Not supported
Latitude 3590	Laptop	No	Yes	Not supported
Latitude 5175	Laptop	No	No	Not supported
Latitude 5179	Laptop	No	Yes	Not supported
Latitude 5280	Laptop	No	Yes	Not supported
Latitude 5285	2-in-1	No	Yes	Not supported
Latitude 5289	Laptop	No	Yes	Not supported
Latitude 5289	2-in-1	No	No	Not supported
Latitude 5290	Laptop	No	Yes	Not supported
Latitude 5290	2-in-1	No	Yes	Not supported
Latitude 5300	Laptop	No	No	Hybrid
Latitude 5300	2-in-1	No	Yes	Hybrid
Latitude 5310	Laptop	No	Yes	Hybrid
Latitude 5310	2-in-1	No	Yes	Hybrid
Latitude 5320	Laptop	Yes	Yes	Hybrid
Latitude 5330	Laptop	Yes	Yes	Embedded
Latitude 5340	Laptop	Yes	Yes	Embedded
Latitude 5350	Laptop	Yes	Yes	Embedded
Latitude 5399	Laptop	No	No	Not supported
Latitude 5399	2-in-1	No	No	Not supported
Latitude 5400	Laptop	No	Yes	Hybrid
Latitude 5401	Laptop	No	Yes	Hybrid
Latitude 5403	Laptop	No	No	Not supported
Latitude 5404	Laptop	No	No	Not supported
Latitude 5410	Laptop	No	Yes	Hybrid
Latitude 5411	Laptop	No	Yes	Hybrid
Latitude 5414	Laptop	No	Yes	Not supported
Latitude 5420	Laptop	Yes	Yes	Embedded
Latitude 5421	Laptop	Yes	Yes	Hybrid
Latitude 5424	Laptop	No	Yes	Not supported

Table 12. Supported Latitude systems (continued)

Model	Form factor	Additional features		
		Availability of SupportAssist OS Recovery on the hard drive	Supports reset and update feature	Support for BIOSConnect
Latitude 5430	Laptop	Yes	Yes	Embedded
Latitude 5430 Rugged	Laptop	Yes	Yes	Hybrid
Latitude 5431	Laptop	Yes	Yes	Embedded
Latitude 5440	Laptop	Yes	Yes	Embedded
Latitude 5450	Laptop	Yes	Yes	Embedded
Latitude 5480	Laptop	No	Yes	Not supported
Latitude 5490	Laptop	No	Yes	Not supported
Latitude 5491	Laptop	No	Yes	Not supported
Latitude 5495	Laptop	No	Yes	Not supported
Latitude 5500	Laptop	No	Yes	Hybrid
Latitude 5501	Laptop	No	Yes	Hybrid
Latitude 5510	Laptop	No	Yes	Hybrid
Latitude 5511	Laptop	No	Yes	Hybrid
Latitude 5520	Laptop	Yes	Yes	Embedded
Latitude 5521	Laptop	Yes	Yes	Hybrid
Latitude 5530	Laptop	Yes	Yes	Embedded
Latitude 5531	Laptop	Yes	Yes	Embedded
Latitude 5540	Laptop	Yes	Yes	Embedded
Latitude 5550	Laptop	Yes	Yes	Embedded
Latitude 5580	Laptop	No	Yes	Not supported
Latitude 5590	Laptop	No	Yes	Not supported
Latitude 5591	Laptop	No	Yes	Not supported
Latitude 7030 Rugged Extreme	Laptop	Yes	Yes	Embedded
Latitude 7200	Laptop	No	Yes	Not supported
Latitude 7200	2-in-1	No	No	Hybrid
Latitude 7200 EX	Laptop	No	No	Not supported
Latitude 7202	Laptop	No	No	Not supported
Latitude 7204	Laptop	No	No	Not supported
Latitude 7210	2-in-1	No	Yes	Hybrid
Latitude 7212	Laptop	No	Yes	Not supported
Latitude 7214	Laptop	No	Yes	Not supported
Latitude 7220	Laptop	No	Yes	Hybrid
Latitude 7220 EX	Laptop	No	Yes	Hybrid
Latitude 7220 Rugged Extreme	Laptop	Yes	Yes	Hybrid

Table 12. Supported Latitude systems (continued)

Model	Form factor	Additional features		
		Availability of SupportAssist OS Recovery on the hard drive	Supports reset and update feature	Support for BIOSConnect
Latitude 7275	2-in-1	No	No	Not supported
Latitude 7280	Laptop	No	Yes	Attached
Latitude 7285	Laptop	No	No	Not supported
Latitude 7285	2-in-1	No	Yes	Not supported
Latitude 7290	Laptop	No	Yes	Not supported
Latitude 7300	Laptop	No	Yes	Hybrid
Latitude 7310	Laptop	No	Yes	Hybrid
Latitude 7320	Laptop	Yes	Yes	Hybrid
Latitude 7320	2-in-1	No	Yes	Hybrid
Latitude 7320 Detachable	Laptop	Yes	Yes	Hybrid
Latitude 7330	Laptop	Yes	Yes	Embedded
Latitude 7330	Laptop	Yes	Yes	Embedded
Latitude 7330 Rugged Extreme	Laptop	Yes	Yes	Hybrid
Latitude 7340	Laptop	Yes	Yes	Embedded
Latitude 7350	Laptop	Yes	Yes	Embedded
Latitude 7350 Detachable	Laptop	Yes	Yes	Embedded
Latitude 7370	Laptop	No	Yes	Not supported
Latitude 7380	Laptop	No	Yes	Attached
Latitude 7389	Laptop	No	Yes	Not supported
Latitude 7390	Laptop	No	Yes	Not supported
Latitude 7390V	2-in-1	No	Yes	Not supported
Latitude 7400	Laptop	No	Yes	Hybrid
Latitude 7400	2-in-1	No	Yes	Hybrid
Latitude 7404	Laptop	No	No	Not supported
Latitude 7410	Laptop	No	Yes	Hybrid
Latitude 7410	2-in-1	No	No	Hybrid
Latitude 7414	Laptop	No	Yes	Not supported
Latitude 7420	Laptop	Yes	Yes	Hybrid
Latitude 7420	2-in-1	No	Yes	Hybrid
Latitude 7424	Laptop	No	Yes	Not supported
Latitude 7430	Laptop	Yes	Yes	Embedded
Latitude 7440	2-in-1	Yes	Yes	Embedded
Latitude 7450	2-in-1	Yes	Yes	Embedded

Table 12. Supported Latitude systems (continued)

Model	Form factor	Additional features		
		Availability of SupportAssist OS Recovery on the hard drive	Supports reset and update feature	Support for BIOSConnect
Latitude 7450	Laptop	Yes	Yes	Embedded
Latitude 7480	Laptop	No	Yes	Not supported
Latitude 7490	Laptop	No	Yes	Not supported
Latitude 7510	Laptop	No	No	Not supported
Latitude 7520	Laptop	Yes	Yes	Hybrid
Latitude 7530	Laptop	Yes	Yes	Embedded
Latitude 7640	Laptop	Yes	Yes	Embedded
Latitude 7650	Laptop	Yes	Yes	Embedded
Latitude 9330	Laptop	Yes	Yes	Embedded
Latitude 9410	Laptop	No	Yes	Hybrid
Latitude 9420	Laptop	Yes	Yes	Hybrid
Latitude 9430	Laptop	Yes	Yes	Embedded
Latitude 9440	2-in-1	Yes	Yes	Embedded
Latitude 9450	2-in-1	Yes	Yes	Embedded
Latitude 9510	Laptop	No	Yes	Hybrid
Latitude 9520	Laptop	Yes	Yes	Hybrid
Latitude 9520	2-in-1	No	Yes	Hybrid
Latitude E5270	Laptop	No	Yes	Not supported
Latitude E5470	Laptop	No	Yes	Not supported
Latitude E5570	Laptop	No	Yes	Not supported
Latitude E7270	Laptop	No	Yes	Not supported
Latitude E7470	Laptop	No	Yes	Not supported
Latitude E7480	Laptop	No	Yes	Not supported

Supported OptiPlex systems

The table lists the supported OptiPlex systems, including their model, type, and additional features such as availability of SupportAssist OS Recovery, reset and update feature, and support for BIOSConnect.

Table 13. Supported OptiPlex systems

Model	Type	Additional features		
		Availability of SupportAssist OS Recovery on the hard drive	Supports reset and update feature	Support for BIOSConnect
OptiPlex 3020	Desktop	Yes	Yes	Not supported
OptiPlex 3030	All-in-one	No	Yes	Not supported
OptiPlex 3040	Desktop	No	Yes	Not supported
OptiPlex 3046	Desktop	No	Yes	Not supported
OptiPlex 3050	Desktop	No	Yes	Not supported
OptiPlex 3050	All-in-one	No	Yes	Not supported
OptiPlex 3060	Desktop	No	Yes	Not supported
OptiPlex 3070	Desktop	No	Yes	Hybrid
OptiPlex 3080	Desktop	Yes	Yes	Hybrid
OptiPlex 3090	Desktop	Yes	Yes	Hybrid
OptiPlex 3090 Ultra	Desktop	Yes	Yes	Hybrid
OptiPlex 3240	All-in-one	No	Yes	Not supported
OptiPlex 3280	All-in-one	Yes	Yes	Hybrid
OptiPlex 5000	Desktop	Yes	Yes	Embedded
OptiPlex 5040	Desktop	No	Yes	Not supported
OptiPlex 5050	Desktop	No	Yes	Not supported
OptiPlex 5055	Desktop	No	Yes	Not supported
OptiPlex 5055S	Desktop	No	Yes	Not supported
OptiPlex 5060	Desktop	No	Yes	Not supported
OptiPlex 5070	Desktop	No	Yes	Hybrid
OptiPlex 5080	Desktop	No	Yes	Hybrid
OptiPlex 5090	Desktop	Yes	Yes	Embedded
OptiPlex 5250	All-in-one	No	Yes	Not supported
OptiPlex 5260	All-in-one	No	Yes	Not supported
OptiPlex 5270	All-in-one	No	No	Hybrid
OptiPlex 5400	All-in-one	Yes	Yes	Embedded
OptiPlex 5480	All-in-one	No	Yes	Hybrid
OptiPlex 5490	All-in-one	Yes	Yes	Embedded

Table 13. Supported OptiPlex systems (continued)

Model	Type	Additional features		
		Availability of SupportAssist OS Recovery on the hard drive	Supports reset and update feature	Support for BIOSConnect
Optiplex 7000	Desktop	Yes	Yes	Embedded
OptiPlex 7010	Tower	Yes	Yes	Embedded
OptiPlex 7010 Plus	Tower	Yes	Yes	Embedded
OptiPlex 7010 SFF	Desktop	Yes	Yes	Embedded
OptiPlex 7010 SFF Plus	Desktop	Yes	Yes	Embedded
OptiPlex 7010 MFF	Desktop	Yes	Yes	Embedded
OptiPlex 7010 MFF Plus	Desktop	Yes	Yes	Embedded
OptiPlex 7020	Desktop	No	Yes	Embedded
OptiPlex 7020 MFF	Desktop	Yes	Yes	Embedded
OptiPlex 7020 MFF Plus	Desktop	Yes	Yes	Embedded
OptiPlex 7020 SFF	Desktop	Yes	Yes	Embedded
OptiPlex 7020 SFF Plus	Desktop	Yes	Yes	Embedded
OptiPlex 7020	Tower	Yes	Yes	Embedded
OptiPlex 7020 Plus	Tower	Yes	Yes	Embedded
OptiPlex 7040	Desktop	No	Yes	Not supported
OptiPlex 7050	Desktop	No	Yes	Not supported
OptiPlex 7060	Desktop	No	Yes	Not supported
OptiPlex 7070	Desktop	No	No	Hybrid
OptiPlex 7070 UFF	Desktop	No	Yes	Hybrid
OptiPlex 7071	Desktop	No	No	Hybrid
OptiPlex 7080	Desktop	No	Yes	Hybrid
OptiPlex 7080 XE	Desktop	Yes	Yes	Hybrid
OptiPlex 7090	Desktop	Yes	Yes	Embedded
OptiPlex 7090 Ultra	Desktop	Yes	Yes	Hybrid
OptiPlex 7400	All-in-one	Yes	Yes	Embedded
OptiPlex 7410	All-in-One	Yes	Yes	Embedded
OptiPlex 7410 Plus	All-in-One	Yes	Yes	Embedded
OptiPlex 7420	All-in-One	Yes	Yes	Embedded
OptiPlex 7420 Plus	All-in-One	Yes	Yes	Embedded
OptiPlex 7440	All-in-one	No	Yes	Not supported
OptiPlex 7450	All-in-one	No	Yes	Not supported
OptiPlex 7460	All-in-one	No	Yes	Not supported
OptiPlex 7470	All-in-one	No	Yes	Hybrid
OptiPlex 7480	All-in-one	No	Yes	Hybrid

Table 13. Supported OptiPlex systems (continued)

Model	Type	Additional features		
		Availability of SupportAssist OS Recovery on the hard drive	Supports reset and update feature	Support for BIOSConnect
OptiPlex 7490	All-in-one	Yes	Yes	Embedded
OptiPlex 7760	All-in-one	No	Yes	Not supported
OptiPlex 7770	All-in-one	No	Yes	Hybrid
OptiPlex 7780	All-in-one	Yes	Yes	Hybrid
OptiPlex 9020	Desktop	No	Yes	Not supported
OptiPlex 9030	All-in-one	No	Yes	Not supported
OptiPlex XE MFF	Desktop	Yes	Yes	Embedded
OptiPlex XE2	Desktop	No	No	Not supported
OptiPlex XE3	Desktop	No	Yes	Not supported
OptiPlex XE4	Desktop	Yes	Yes	Embedded

Supported Precision systems

The provided table lists the supported Precision systems, including their model, form factor, and additional features such as availability of SupportAssist OS Recovery, reset and update feature, and support for BIOSConnect.

Table 14. Supported Precision systems

Model	Form factor	Additional features		
		Availability of SupportAssist OS Recovery on the hard drive	Supports reset and update feature	Support for BIOSConnect
Precision 3240 SFF	Desktop	No	Yes	Not supported
Precision 3260	Desktop	Yes	Yes	Embedded
Precision 3260 XE	Desktop	Yes	Yes	Embedded
Precision 3280 CFF	Desktop	Yes	Yes	Embedded
Precision 3280 XE	Desktop	Yes	Yes	Embedded
Precision 3420 SFF	Tower	No	Yes	Not supported
Precision 3430 SFF	Desktop	No	Yes	Not supported
Precision 3430 XL	Desktop	No	Yes	Not supported
Precision 3431 SFF	Desktop	No	Yes	Not supported
Precision 3440 SFF	Desktop	No	Yes	Not supported
Precision 3440 XE	Desktop	No	Yes	Not supported
Precision 3450	Desktop	Yes	Yes	Embedded
Precision 3450 XE	Desktop	Yes	Yes	Embedded
Precision 3460	Desktop	Yes	Yes	Embedded
Precision 3460 XE	Desktop	Yes	Yes	Embedded
Precision 3470	Desktop	Yes	Yes	Embedded
Precision 3480	Laptop	Yes	Yes	Embedded
Precision 3490	Laptop	Yes	Yes	Embedded
Pro Max 14 MC14250	Desktop	Yes	Yes	Hybrid
Precision 3520	Laptop	No	Yes	Not supported
Precision 3530	Laptop	No	Yes	Not supported
Precision 3540	Laptop	No	No	Hybrid
Precision 3541	Laptop	No	No	Hybrid
Precision 3550	Laptop	No	Yes	Not supported
Precision 3551	Laptop	No	Yes	Hybrid
Precision 3560	Laptop	Yes	Yes	Hybrid
Precision 3561	Laptop	Yes	Yes	Hybrid

Table 14. Supported Precision systems (continued)

Model	Form factor	Additional features		
		Availability of SupportAssist OS Recovery on the hard drive	Supports reset and update feature	Support for BIOSConnect
Precision 3570	Laptop	Yes	Yes	Embedded
Precision 3571	Laptop	Yes	Yes	Embedded
Precision 3580	Laptop	Yes	Yes	Embedded
Precision 3581	Laptop	Yes	Yes	Embedded
Precision 3590	Laptop	Yes	Yes	Embedded
Precision 3591	Laptop	Yes	Yes	Embedded
Precision MT 3620	Tower	No	Yes	Not supported
Precision 3630	Tower	No	Yes	Not supported
Precision 3640	Tower	No	Yes	Hybrid
Precision 3650	Tower	Yes	Yes	Embedded
Precision 3650 XE	Tower	Yes	Yes	Embedded
Precision 3660	Tower	Yes	Yes	Embedded
Precision 3660 XE	Tower	Yes	Yes	Embedded
Precision 3680	Tower	Yes	Yes	Embedded
Precision 3680 XE	Tower	Yes	Yes	Embedded
Precision 3930	Rack	No	Yes	Not supported
Precision 3930 XLR	Rack	No	Yes	Not supported
Precision 5470	Laptop	Yes	Yes	Embedded
Precision 5480	Laptop	Yes	Yes	Embedded
Precision 5490	Laptop	Yes	Yes	Embedded
Precision 5510	Tower	No	Yes	Not supported
Precision 5520	Laptop	No	Yes	Not supported
Precision 5530	Laptop	No	Yes	Hybrid
Precision 5530	2-in-1	No	Yes	Hybrid
Precision 5540	Laptop	No	Yes	Hybrid
Precision 5550	Laptop	No	No	Hybrid
Precision 5560	Laptop	Yes	Yes	Hybrid
Precision 5570	Laptop	Yes	Yes	Embedded
Precision 5680	Laptop	Yes	Yes	Embedded
Precision 5690	Laptop	Yes	Yes	Embedded
Precision 5720	All-in-one	No	Yes	Not supported
Precision 5750	Laptop	No	No	Hybrid
Precision 5760	Laptop	Yes	Yes	Hybrid
Precision 5770	Laptop	Yes	Yes	Embedded
Precision T5820	Tower	No	Yes	Not supported

Table 14. Supported Precision systems (continued)

Model	Form factor	Additional features		
		Availability of SupportAssist OS Recovery on the hard drive	Supports reset and update feature	Support for BIOSConnect
Precision T5820 XL	Tower	No	Yes	Not supported
Precision 5860	Tower	Yes	Yes	Hybrid
Precision 5860 XL	Tower	Yes	Yes	Hybrid
Precision 7520	Laptop	No	Yes	Not supported
Precision 7530	Laptop	No	Yes	Hybrid
Precision 7540	Laptop	No	No	Hybrid
Precision 7550	Laptop	No	No	Hybrid
Precision 7560	Laptop	Yes	Yes	Hybrid
Precision 7670	Laptop	Yes	Yes	Embedded
Precision 7680	Laptop	Yes	Yes	Embedded
Precision 7720	Laptop	No	Yes	Not supported
Precision 7730	Laptop	No	Yes	Hybrid
Precision 7740	Laptop	No	No	Hybrid
Precision 7750	Laptop	No	No	Hybrid
Precision 7760	Laptop	Yes	Yes	Hybrid
Precision 7770	Laptop	Yes	Yes	Embedded
Precision 7780	Laptop	Yes	Yes	Embedded
Precision 7810	Tower	No	Yes	Not supported
Precision 7810 XL	Tower	No	Yes	Not supported
Precision T7820	Tower	No	Yes	Not supported
Precision T7820 XL	Tower	No	Yes	Not supported
Precision 7865	Tower	Yes	Yes	Embedded
Precision 7875	Tower	Yes	Yes	Hybrid
Precision 7875 XL	Tower	Yes	Yes	Hybrid
Precision 7910	Rack	No	Yes	Not supported
Precision 7910 XL	Rack	No	Yes	Not supported
Precision R7920 WS	Rack	No	Yes	Not supported
Precision R7920 XL	Rack	No	Yes	Not supported
Precision T7910	Tower	No	Yes	Not supported
Precision T7910 XL	Tower	No	Yes	Not supported
Precision T7920	Tower	No	Yes	Not supported
Precision T7920 XL	Tower	No	Yes	Not supported
Precision 7950 XL	Tower	Yes	Yes	Hybrid
Precision 7960	Tower	Yes	Yes	Hybrid

Supported Vostro systems

Table 15. Supported Vostro systems

Model	Form factor	Additional features		
		Availability of SupportAssist OS Recovery on the hard drive	Supports reset and update feature	Support for BIOSConnect
ChengMing 3900	Tower	Yes	Yes	Embedded
ChengMing 3901	Tower	Yes	Yes	Embedded
ChengMing 3910	Desktop	Yes	Yes	Embedded
ChengMing 3911	Desktop	Yes	Yes	Embedded
ChengMing 3990	Tower	Yes	Yes	Hybrid
ChengMing 3991	Tower	Yes	Yes	Hybrid
Vostro 3020 SFF	Desktop	Yes	Yes	Embedded
Vostro 3020	Tower	Yes	Yes	Embedded
Vostro 3030	Desktop	Yes	Yes	Embedded
Vostro 3030 SFF	Desktop	Yes	Yes	Embedded
Vostro 3062	All-in-one	Yes	Yes	Not supported
Vostro 3070	Desktop	Yes	No	Not supported
Vostro 3250	Desktop	Yes	Yes	Not supported
Vostro 3252	Desktop	No	No	Not supported
Vostro 3262	Desktop	Yes	Yes	Not supported
Vostro 3267	Desktop	Yes	Yes	Not supported
Vostro 3268	Desktop	Yes	Yes	Not supported
Vostro 3400	Laptop	Yes	Yes	Hybrid
Vostro 3405	Laptop	Yes	Yes	Not supported
Vostro 3420	Laptop	Yes	Yes	Embedded
Vostro 3425	Laptop	Yes	Yes	Not supported
Vostro 3430	Laptop	Yes	Yes	Embedded
Vostro 3435	Laptop	Yes	Yes	Not supported
Vostro 3440	Laptop	Yes	Yes	Embedded
Vostro 3459	Laptop	Yes	No	Not supported
Vostro 3468	Laptop	Yes	Yes	Not supported
Vostro 3470	Desktop	Yes	Yes	Hybrid
Vostro 3471	Desktop	No	Yes	Not supported
Vostro 3478	Laptop	Yes	Yes	Not supported
Vostro 3480	Laptop	Yes	No	Hybrid

Table 15. Supported Vostro systems (continued)

Model	Form factor	Additional features		
		Availability of SupportAssist OS Recovery on the hard drive	Supports reset and update feature	Support for BIOSConnect
Vostro 3481	Laptop	Yes	No	Not supported
Vostro 3490	Laptop	Yes	No	Hybrid
Vostro 3491	Laptop	No	No	Hybrid
Vostro 3500	Laptop	No	No	Hybrid
Vostro 3510	Laptop	Yes	Yes	Hybrid
Vostro 3515	Laptop	Yes	Yes	Not supported
Vostro 3520	Laptop	Yes	Yes	Embedded
Vostro 3525	Laptop	Yes	Yes	Not supported
Vostro 3530	Laptop	Yes	Yes	Embedded
Vostro 3535	Laptop	Yes	Yes	Not supported
Vostro 3558	Laptop	No	No	Not supported
Vostro 3559	Laptop	Yes	No	Not supported
Vostro 3562	Laptop	Yes	Yes	Not supported
Vostro 3568	Laptop	Yes	Yes	Not supported
Vostro 3572	Laptop	Yes	Yes	Not supported
Vostro 3578	Laptop	Yes	Yes	Not supported
Vostro 3580	Laptop	Yes	No	Not supported
Vostro 3581	Laptop	Yes	No	Not supported
Vostro 3582	Laptop	Yes	No	Not supported
Vostro 3583	Laptop	Yes	No	Not supported
Vostro 3584	Laptop	Yes	No	Not supported
Vostro 3590	Laptop	Yes	No	Hybrid
Vostro 3591	Laptop	No	Yes	Hybrid
Vostro 3595	Laptop	Yes	No	Not supported
Vostro 3650	Desktop	Yes	Yes	Not supported
Vostro 3653	Desktop	Yes	Yes	Not supported
Vostro 3660	Desktop	Yes	Yes	Not supported
Vostro 3667	Desktop	Yes	Yes	Not supported
Vostro 3668	Desktop	Yes	Yes	Not supported
Vostro 3669	Desktop	Yes	Yes	Not supported
Vostro 3670	Desktop	Yes	No	Not supported
Vostro 3671	Desktop	No	Yes	Not supported
Vostro 3681	Desktop	No	Yes	Hybrid
Vostro 3690	Desktop	Yes	Yes	Embedded
Vostro 3710	Desktop	Yes	Yes	Embedded

Table 15. Supported Vostro systems (continued)

Model	Form factor	Additional features		
		Availability of SupportAssist OS Recovery on the hard drive	Supports reset and update feature	Support for BIOSConnect
Vostro 3800	Desktop	No	No	Not supported
Vostro 3881	Desktop	No	Yes	Hybrid
Vostro 3888	Desktop	No	Yes	Hybrid
Vostro 3890	Desktop	Yes	Yes	Embedded
Vostro 3900	Desktop	No	No	Not supported
Vostro 3902	Desktop	No	No	Not supported
Vostro 3905	Desktop	No	No	Not supported
Vostro 3910	Desktop	Yes	Yes	Embedded
Vostro 3967	Desktop	Yes	Yes	Not supported
Vostro 3968	Desktop	Yes	Yes	Not supported
Vostro 3977	Desktop	Yes	Yes	Not supported
Vostro 3978	Desktop	Yes	No	Not supported
Vostro 3980	Desktop	Yes	Yes	Not supported
Vostro 3988	Desktop	No	Yes	Not supported
Vostro 3990	Desktop	No	Yes	Hybrid
Vostro 3991	Desktop	No	Yes	Not supported
Vostro 5000	Desktop	No	No	Not supported
Vostro 5090	Desktop	No	Yes	Hybrid
Vostro 5300	Laptop	No	Yes	Hybrid
Vostro 5301	Laptop	No	No	Hybrid
Vostro 5310	Laptop	No	No	Hybrid
Vostro 5310	Notebook	Yes	Yes	Hybrid
Vostro 5320	Laptop	Yes	Yes	Embedded
Vostro 5370	Laptop	No	Yes	Not supported
Vostro 5390	Laptop	No	No	Hybrid
Vostro 5391	Laptop	No	No	Hybrid
Vostro 5401	Laptop	No	Yes	Hybrid
Vostro 5402	Laptop	No	No	Hybrid
Vostro 5410	Laptop	Yes	Yes	Hybrid
Vostro 5415	Laptop	Yes	Yes	Not supported
Vostro 5460	All-in-one	Yes	Yes	Not supported
Vostro 5468	Laptop	No	Yes	Not supported
Vostro 5471	Laptop	No	Yes	Not supported
Vostro 5481	Laptop	No	No	Attached
Vostro 5490	Laptop	No	No	Hybrid

Table 15. Supported Vostro systems (continued)

Model	Form factor	Additional features		
		Availability of SupportAssist OS Recovery on the hard drive	Supports reset and update feature	Support for BIOSConnect
Vostro 5501	Laptop	No	Yes	Hybrid
Vostro 5502	Laptop	No	No	Hybrid
Vostro 5510	Laptop	Yes	Yes	Hybrid
Vostro 5515	Laptop	Yes	Yes	Not supported
Vostro 5568	Laptop	No	Yes	Not supported
Vostro 5581	Laptop	No	Yes	Attached
Vostro 5590	Laptop	No	No	Hybrid
Vostro 5620	Laptop	Yes	Yes	Embedded
Vostro 5625	Laptop	Yes	Yes	Not supported
Vostro 5630	Laptop	Yes	Yes	Embedded
Vostro 5635	Laptop	Yes	Yes	Not supported
Vostro 5640	Laptop	Yes	Yes	Embedded
Vostro 5880	Desktop	No	Yes	Hybrid
Vostro 5890	Desktop	No	Yes	Embedded
Vostro 7500	Laptop	No	Yes	Hybrid
Vostro 7510	Laptop	Yes	Yes	Hybrid
Vostro 7570	Laptop	No	Yes	Not supported
Vostro 7571	Laptop	No	No	Not supported
Vostro 7580	Laptop	No	Yes	Not supported
Vostro 7590	Laptop	No	Yes	Not supported
Vostro 7620	Laptop	No	Yes	Embedded

Supported XPS systems

The table lists supported XPS systems, including laptops and desktops, with details on their form factor, additional features, and support for various tools like SupportAssist OS Recovery and BIOSConnect.

Table 16. Supported XPS systems

Model	Form factor	Additional features		
		Availability of SupportAssist OS Recovery on the hard drive	Supports reset and update feature	Support for BIOSConnect
XPS 5481	Laptop	No	No	Not supported
XPS 7390	Laptop	Yes	No	Hybrid
XPS 7590	Laptop	Yes	No	Hybrid
XPS 7760	All-in-one	Yes	Yes	Not supported
XPS 7760	Desktop	Yes	Yes	Not supported
XPS 8910	Desktop	Yes	Yes	Not supported
XPS 8920	Desktop	Yes	Yes	Not supported
XPS 8930	Desktop	Yes	Yes	Not supported
XPS 8940	Desktop	No	Yes	Not supported
XPS 8950	Desktop	Yes	Yes	Not supported
XPS 8960	Desktop	Yes	Yes	Not supported
XPS 9300	Laptop	No	Yes	Not supported
XPS 9305	Laptop	No	Yes	Hybrid
XPS 9310	Laptop	No	No	Hybrid
XPS 9310	Laptop	Yes	Yes	Hybrid
XPS 9315	Laptop	Yes	Yes	Embedded
XPS 9315	2-in-1	Yes	Yes	Embedded
XPS 9320	Laptop	Yes	Yes	Embedded
XPS 9340	Laptop	Yes	Yes	Embedded
XPS 9350	Laptop	Yes	Yes	Embedded
XPS 9360	Laptop	Yes	Yes	Not supported
XPS 9365	Laptop	Yes	Yes	Not supported
XPS 9370	Laptop	Yes	Yes	Not supported
XPS 9440	Laptop	Yes	Yes	Embedded
XPS 9640	Laptop	Yes	Yes	Embedded
XPS 9720	Laptop	Yes	Yes	Embedded
XPS 9380	Laptop	Yes	Yes	Hybrid
XPS 9500	Laptop	No	Yes	Hybrid

Table 16. Supported XPS systems (continued)

Model	Form factor	Additional features		
		Availability of SupportAssist OS Recovery on the hard drive	Supports reset and update feature	Support for BIOSConnect
XPS 9520	Laptop	Yes	Yes	Embedded
XPS 9530	Laptop	Yes	Yes	Embedded
XPS 9560	Laptop	Yes	Yes	Not supported
XPS 9570	Laptop	Yes	Yes	Not supported
XPS 9575	Laptop	Yes	Yes	Not supported
XPS 9700	Laptop	No	Yes	Hybrid
XPS 9710	Laptop	No	No	Hybrid
XPS 9730	Laptop	Yes	Yes	Embedded
XPS 14260	Laptop	Yes	Yes	Yes-Embedded
XPS 16260	Laptop	Yes	Yes	Yes-Embedded

Resources

This section lists the documentation resources and other useful links that provide more information about SupportAssist OS Recovery:

Table 17. Resources

For more information about	See	Available at
Using SupportAssist OS Recovery that is factory-installed on your PC.	<i>Dell SupportAssist OS Recovery User's Guide</i>	SupportAssist OS Recovery documentation page
List of licenses and notices for open-source software that are used in SupportAssist OS Recovery.	<i>SupportAssist OS Recovery Licensing Information</i>	
List of models that support SupportAssist OS Recovery.	<i>Dell SupportAssist OS Recovery Support Matrix</i>	