

Dell Rugged Control Center

Version 3.5 Release Notes

Notes, cautions, and warnings

 **NOTE:** A NOTE indicates important information that helps you make better use of your product.

 **CAUTION:** A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

 **WARNING:** A WARNING indicates a potential for property damage, personal injury, or death.

Release summary

Dell Rugged Control Center brings mission critical tasks to the forefront of your rugged device, making them easily accessible.

Version

3.5

Release date

May 2020

Previous version

3.4

Compatibility

Supported platforms

Dell Rugged Control Center supports the following platforms:

- Latitude Rugged
- Latitude Rugged Extreme Notebooks and Tablets

Supported Operating Systems

The current release supports the Windows 10 operating system.

New and enhanced in this release

New feature for this release includes:

- Bug fixes to support Windows 10 May 2020 update.

Fixes

The below issues are fixed to support Windows 10 May 2020 update:

- The application is not launched automatically when you update the operating system for the first time.
- The RCC icon is not displayed in the task bar after setting the ribbon visibility as minimized.
- The application takes time to close when you click Exit in the system tray.
- The Open Favorites page does not open using Programmable buttons.
- An incorrect page is displayed in Firefox browser when you click Open Favorites in Programmable buttons.

Important notes

Not applicable.

Known issues

Not applicable.

Limitations

Not applicable.

Installation, upgrade, and uninstallation

Installation process

For information on installation, uninstallation, and upgrade of Dell Rugged Control Center, see the *Dell Rugged Control Center User's Guide* at [Dell.com/support](https://www.dell.com/support).

Resources and support

Latest Release Notes

To access the latest Release Notes:

1. Go to https://www.dell.com/support/home/us/en/04/products/software_int/software_client_systems_mgmt.
2. Click Dell Rugged Control Center.
3. Click **Manuals & documents** and select **Dell Rugged Control Center Release Notes**.

Contacting Dell

NOTE: Dell provides several online and telephone-based support and service options. If you do not have an active Internet connection, you can find the contact information on your purchase invoice, packing slip, bill, or the Dell product catalog. Availability varies by country and product, and some services may not be available in your area.

To contact Dell for sales, technical support, or customer-service issues:

1. Go to dell.com/contactdell.
2. Select your country or region from the interactive world map. When you select a region, the countries for the selected regions are displayed.
3. Select the appropriate language under the country of your choice.
4. Select your business segment. The main support page for the selected business segment is displayed.
5. Select the appropriate option depending on your requirement.

NOTE: If you have purchased a Dell system, you may be asked for the Service Tag.