

Dell Rugged Control Center

Version 4.x Release Notes

Notes, cautions, and warnings

 **NOTE:** A NOTE indicates important information that helps you make better use of your product.

 **CAUTION:** A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

 **WARNING:** A WARNING indicates a potential for property damage, personal injury, or death.

Dell Rugged Control Center 4.9

Topics:

- [Release summary](#)
- [Compatibility](#)
- [New and enhanced in this release](#)
- [Fixes](#)

Release summary

Dell Rugged Control Center brings mission-critical tasks to the forefront of your rugged device, making them easily accessible. Some of the tasks include configuring programmable buttons and edge menus, operating the barcode scanner, enabling and disabling your Wi-Fi and Bluetooth services, and so on.

Version

4.9

Release date

October 2024

Previous version

4.8

Compatibility

Supported platforms

- Dell Pro Rugged
- Latitude Rugged
- Latitude Rugged Extreme laptops and tablets

Supported Operating Systems

Rugged Control Center supports the Windows 10 and Windows 11 operating systems.

New and enhanced in this release

- Added Power Settings feature in Dell Rugged Control Center application.
- Added support for Dell Pro Rugged 13 RA13250 and 14 RB14250 systems.
- Added a tooltip in Barcode Settings to recommend keeping the scanner mode unchanged when it is operational.

- Added notifications when toggling Bluetooth using the shortcut keys.
- Removed the Scratch Pad feature from the RCC version 4.10.
- Added support for Dr. Touch application version 1.0.16.9828.
- Enabled Add File or Add Application launch feature to launch batch scripts.

Fixes

- Fixed the issue where the Narrator navigation flow did not work properly when using the Tab and Caps Lock keys.
- Fixed the issue where the Mac address did not display even after connecting to Wi-Fi.

Dell Rugged Control Center 4.8

Topics:

- [Release summary](#)
- [Compatibility](#)
- [New and enhanced in this release](#)

Release summary

Dell Rugged Control Center brings mission-critical tasks to the forefront of your rugged device, making them easily accessible. Some of the tasks include configuring programmable buttons and edge menus, operating the barcode scanner, enabling and disabling your Wi-Fi and Bluetooth services, and so on.

Version

4.8

Release date

July 2024

Previous version

4.7.1

Compatibility

Supported platforms

- Latitude Rugged
- Latitude Rugged Extreme laptops and tablets

Supported Operating Systems

Rugged Control Center supports the Windows 10 and Windows 11 operating systems.

New and enhanced in this release

Added a new feature Power Settings in the Settings section to support auto shutdown of the rugged system when an AC power is removed, and auto power-on of the system when the AC power is restored.

Dell Rugged Control Center 4.7.1

Topics:

- [Release summary](#)
- [Compatibility](#)
- [New and enhanced in this release](#)
- [Fixes](#)

Release summary

Dell Rugged Control Center brings mission-critical tasks to the forefront of your rugged device, making them easily accessible. Some of the tasks include configuring programmable buttons and edge menus, operating the barcode scanner, enabling and disabling your Wi-Fi and Bluetooth services, and so on.

Version

4.7.1

Release date

February 2024

Previous version

4.7

Compatibility

Supported platforms

- Latitude Rugged
- Latitude Rugged Extreme laptops and tablets

Supported Operating Systems

Rugged Control Center 4.7.1 supports the Windows 10 and Windows 11 operating systems.

New and enhanced in this release

Bug fixes for better user experience.

Fixes

- Fixed an issue where the GPS message log is not displayed even after having a proper GPS connection.
- Fixed an issue where the Rugged Control Center application crashes when you open the Scratch Pad.

Dell Rugged Control Center 4.7

Topics:

- [Release summary](#)
- [Compatibility](#)
- [New and enhanced in this release](#)
- [Limitations](#)

Release summary

Dell Rugged Control Center brings mission-critical tasks to the forefront of your rugged device, making them easily accessible. Some of the tasks include configuring programmable buttons and edge menus, operating the barcode scanner, enabling and disabling your Wi-Fi and Bluetooth services, and so on.

Version

4.7

Release date

November 2023

Previous version

4.6.2

Compatibility

Supported platforms

- Latitude Rugged
- Latitude Rugged Extreme laptops and tablets

Supported Operating Systems

Rugged Control Center 4.7 supports the Windows 10 and Windows 11 operating systems.

New and enhanced in this release

- Added support for Latitude 7030 Rugged Extreme Tablet.
- Added new UI for Latitude 7030 Rugged Extreme Tablet to reflect the features that are particular to Latitude 7030 Rugged Extreme Tablet.
- Added a new feature **+/- Brightness/Volume Toggle** in the Program and Feature List section to adjust the brightness and volume of your rugged device. This feature is only available for Latitude 7030 Rugged Extreme Tablets.

- Added a new feature **RCC Policy File Hash** in the Policy Generator section to verify the actual file before distributing the policy.

Limitations

- Stealth mode is not able to switch the Bluetooth toggle button on older platforms such as (Latitude 7212, Latitude 5420, and Latitude 5424) which has Qualcomm 1820 WLAN card.
- Stealth mode is not able to persist its settings after waking up from S3 (sleep mode) on older platforms such as (Latitude 7212, Latitude 5420, and Latitude 5424).
- Stealth mode is not able to persist its settings after waking up from S4 (Hibernate) on shipping platforms.

Dell Rugged Control Center 4.6.2

Topics:

- [Release summary](#)
- [Compatibility](#)
- [New and enhanced in this release](#)
- [Fixes](#)
- [Important notes](#)

Release summary

Dell Rugged Control Center brings mission-critical tasks to the forefront of your rugged device, making them easily accessible. Some of the tasks include configuring programmable buttons and edge menus, operating the barcode scanner, enabling and disabling your Wi-Fi and Bluetooth services, and so on.

Version

4.6.2

Release date

August 2023

Previous version

4.6.1

Compatibility

Supported platforms

- Latitude Rugged
- Latitude Rugged Extreme laptops and tablets

Supported Operating Systems

Rugged Control Center 4.6.2 supports the Windows 10 and Windows 11 operating systems.

New and enhanced in this release

- Bug fixes to improve user experience.
- Enhanced the Touch Sensitivity Manager to support in all rugged platforms.
- Integrated Microsoft SAC scan compliant Touch Sensitivity Manager.

Fixes

- Fixed an issue where the entire barcode is not getting scanned by the Zebra scanner on Latitude 7212.
- Fixed an issue where long barcode having more than 100 characters takes 15 to 20 seconds for the data to be populated.
- Fixed an issue where the Rugged Control Center application crashes when you press the P3 button that is assigned to the barcode scanner on rugged system which does not have camera or scanner installed.

Important notes

After upgrading the Touch Sensitive Manger application, the older version of the application may appear on your system. Rugged Control Center uses the latest version of the Touch Sensitive Manger installed on your system.

Dell Rugged Control Center 4.6.1

Topics:

- [Release summary](#)
- [Compatibility](#)
- [New and enhanced in this release](#)
- [Fixes](#)

Release summary

Dell Rugged Control Center brings mission-critical tasks to the forefront of your rugged device, making them easily accessible. Some of the tasks include configuring programmable buttons and edge menus, operating the barcode scanner, enabling and disabling your Wi-Fi and Bluetooth services, and so on.

Version

4.6.1

Release date

May 2023

Previous version

4.6

Compatibility

Supported platforms

- Latitude Rugged
- Latitude Rugged Extreme laptops and tablets

Supported Operating Systems

Rugged Control Center 4.6.1 supports the Windows 10 and Windows 11 operating systems.

New and enhanced in this release

Added support for Drive Safe feature using Motion Sensor on Latitude 7230 Rugged Extreme Tablet.

Fixes

- Fixed an issue where the dual scanning feature of internal barcode scanner is not working properly on Latitude 7230 Rugged Extreme Tablet.
- Fixed an issue where the internal or external scanner is not selected as default source for barcode scanning on the Barcode Setting section.

Dell Rugged Control Center 4.6

Topics:

- [Release summary](#)
- [Compatibility](#)
- [New and enhanced in this release](#)
- [Limitations](#)
- [Fixes](#)

Release summary

Dell Rugged Control Center brings mission-critical tasks to the forefront of your rugged device, making them easily accessible. Some of the tasks include configuring programmable buttons and edge menus, operating the barcode scanner, enabling and disabling your Wi-Fi and Bluetooth services, and so on.

Version

4.6

Release date

March 2023

Previous version

4.5

Compatibility

Supported platforms

- Latitude Rugged
- Latitude Rugged Extreme laptops and tablets

Supported Operating Systems

Rugged Control Center 4.6 supports the Windows 10 and Windows 11 operating systems.

New and enhanced in this release

- Added the Drive Safe feature which allows the ability to darken the screen based on the movement from multiple sources such as Windows Location Service, GNSS Location Service, GPS COM port and Motion Sensor.
- Bug fixes for better user experience.


Limitations

The Drive Safe feature with motion sensor is supported in Latitude 7220 as linear accelerometer is only available in the Latitude 7220 systems.

Fixes

- Fixed an issue where the screen lock of Dell Rugged Control Center is not synchronized with the system screen lock.

Contacting Dell

 **NOTE:** If you do not have an active Internet connection, you can find contact information from your purchase invoice, packing slip, bill, or Dell product catalog.

Dell provides several online and telephone-based support and service options. Availability varies by country or region and product, and some services may not be available in your area. To contact Dell for sales, technical support, or customer service issues:

1. Go to [Dell Support](#).
2. Select your support category.
3. Verify your country or region in the **Choose a Country/Region** drop-down list at the bottom of the page.
4. Select the appropriate service or support link that is based on your need.