

Dell Precision Tower 5810/7810/7910 and Rack 7910

Teradici PCoIP Card Host Dual/Quad Setup Guide



Setting up a PCoIP Card Host Dual/Quad

This section provides a quick overview of the host driver installation process on Dell Precision Tower 5810/7810/7910 and Rack 7910. For more details, see the Teradici Support site.

Install the PCoIP host driver software from [dell.com/support](https://www.dell.com/support).

NOTE: You cannot upgrade the PCoIP host driver software while a VMware View-brokered PCoIP session is active between a host workstation or host PC and VMware View client. Doing this will disable your mouse and keyboard when driver software is removed.

To upgrade the PCoIP host driver software in this type of deployment, either:

- Connect to the host from a zero client

OR

- Upgrade the software while connected to the host through another desktop-remote protocol such as Remote Desktop Protocol (RDP) or Virtual Network Console (VNC).

To install the PCoIP Host Driver Software on a Host PC:

1. Download the PCoIP host driver software from the Teradici Support site.
2. Log in to the administrative web interface for the host card.
3. From the **Configuration > Host Driver Function** menu, enable the **Host Driver** function.
4. Restart the host PC.
5. Install the PCoIP host software package appropriate to the operating system installed on the host PC. You can start the install process by double-clicking the installer:
 - - 32 bit: *PCoipHostSoftware_x86-v3.3.20.msi (or later)*
 - - 64 bit: *PCoipHostSoftware_x64-v3.3.20.msi (or later)*

The welcome screen appears.

6. Click **Next**.
7. Accept the terms and conditions, and click **Next**.
8. Make sure the install location is correct, and click **Next**.
9. Click **Install**.

NOTE: For Windows 7, when the driver is installed, a Windows Security dialog may appear. Click **Install** to continue with the installation. To keep this dialog from appearing in the future, select **Always trust software from Teradici Corporation**.

10. If prompted, restart the operating system, otherwise skip this step.
11. When restarted, the host driver software installation process continues when the OS boots up. Click **Install** to continue.
12. Click **Finish** to complete installation.

Finding More Information and Resources

See the safety and regulatory documents that shipped with your computer and the regulatory compliance website at www.dell.com/regulatory_compliance for more information on:

- Safety best practices
- Regulatory certification
- Ergonomics

See www.dell.com for additional information on:

- Warranty
- Terms and Conditions (U.S. only)
- End User License Agreement

Additional information on your product is available at www.dell.com/support.

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