

OptiPlex 7060 Micro

Setup and specifications guide



Notes, cautions, and warnings

 **NOTE:** A NOTE indicates important information that helps you make better use of your product.

 **CAUTION:** A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

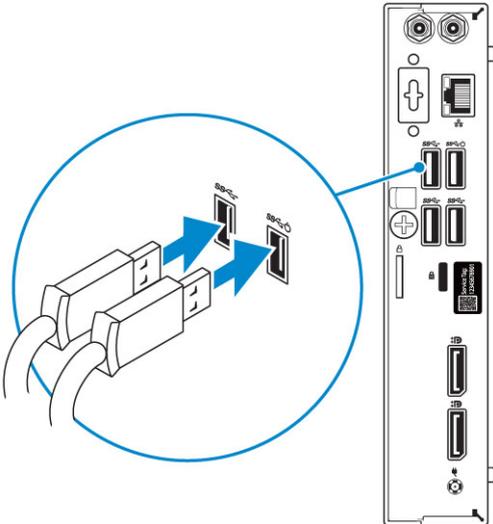
 **WARNING:** A WARNING indicates a potential for property damage, personal injury, or death.

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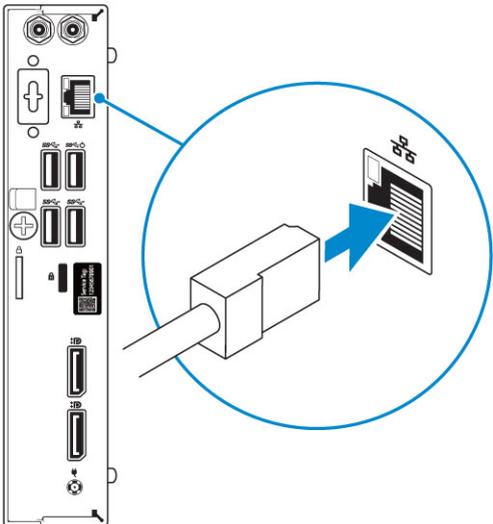
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Set up your computer

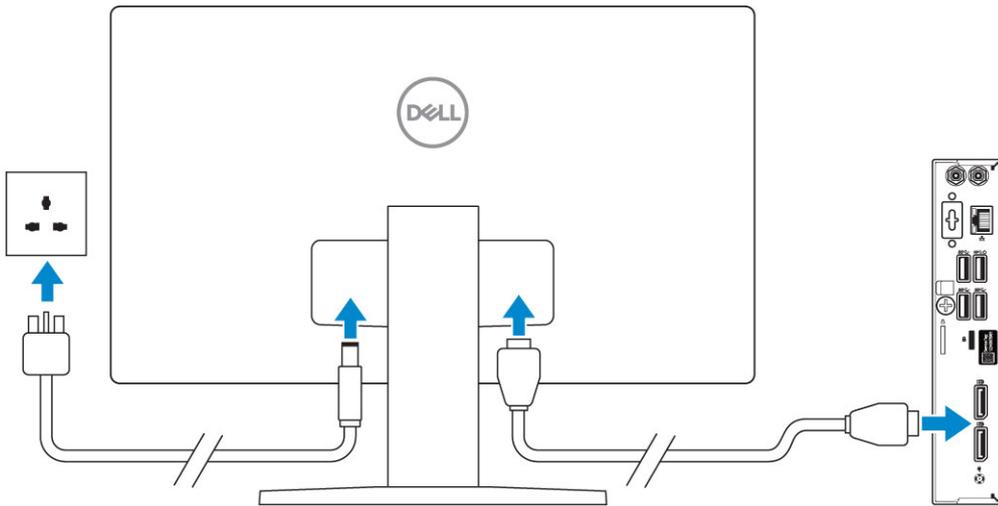
1. Connect the keyboard and mouse.



2. Connect to your network using a cable, or connect to a wireless network.

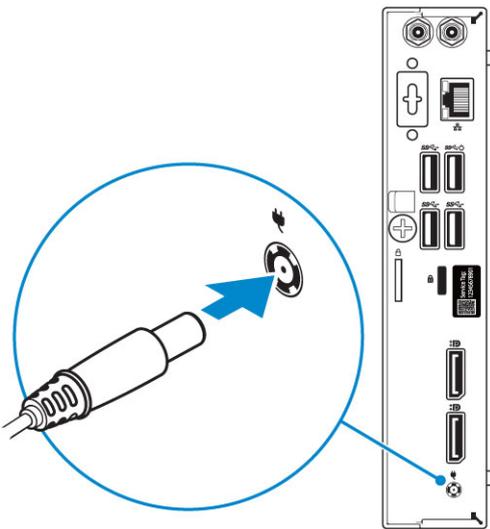


3. Connect the display.

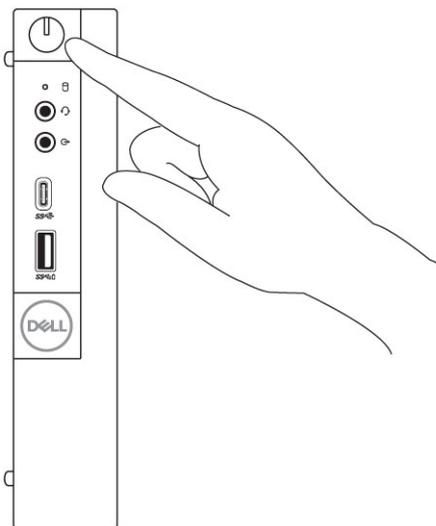


i NOTE: If you ordered your computer with a discrete graphics card, the HDMI and the display ports on the back panel of your computer are covered. Connect the display to the discrete graphics card.

4. Connect the power cable.

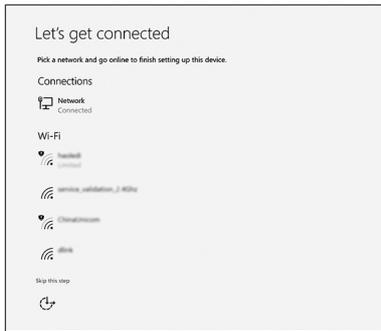


5. Press the power button.

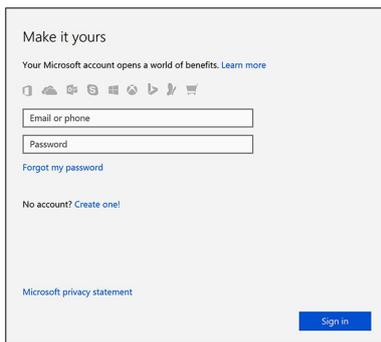


6. Follow the instructions on the screen to finish Windows setup:

- a. Connect to a network.



b. Sign-in to your Microsoft account or create a new account.



7. Locate Dell apps.

Table 1. Locate Dell apps

	<p>Register your computer</p>
	<p>Dell Help & Support</p>
	<p>SupportAssist — Check and update your computer</p>

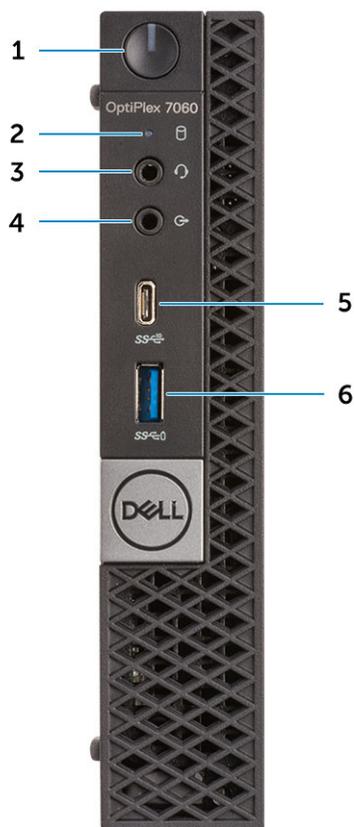
Chassis

This chapter illustrates the multiple chassis views along with the ports and connectors and also explains the FN hot key combinations.

Topics:

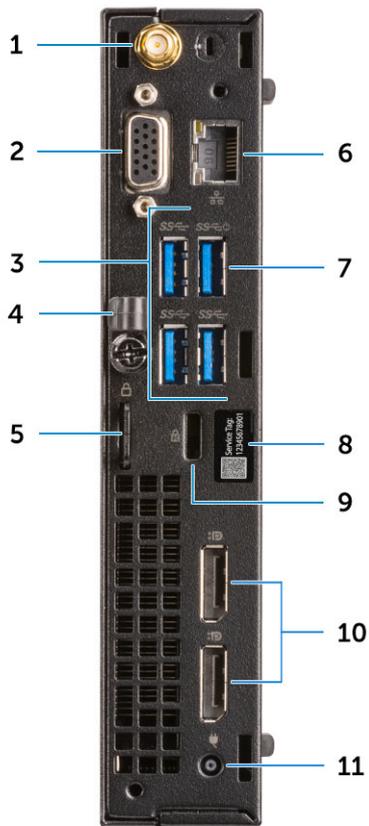
- [Front view](#)
- [Back view](#)

Front view



1. Power button and power light
2. Hard drive activity light
3. Headset/Universal audio jack port
4. Line-out port
5. USB 3.1 Gen 2 Type-C port with PowerShare
6. USB 3.1 Gen 1 port with PowerShare

Back view



1. External antenna connectors (2) (optional)
2. DisplayPort/VGA/HDMI 2.0b/DP/ USB Type-C alt mode (optional)
3. USB 3.1 Gen 1 ports (3)
4. Cable holder
5. Padlock ring
6. Network port
7. USB 3.1 Gen 1 port (supports Smart Power On)
8. Service tag
9. Kensington security cable slot
10. DisplayPorts (2)
11. Power connector port

System specifications

NOTE: Offerings may vary by region. The following specifications are only those required by law to ship with your computer. For more information about the configuration of your computer, go to **Help and Support** in your Windows operating system and select the option to view information about your computer.

Topics:

- [Chipset](#)
- [Processor](#)
- [Memory](#)
- [Storage](#)
- [Storage combinations](#)
- [Audio](#)
- [Video](#)
- [Communications](#)
- [Ports and connectors](#)
- [System board connectors](#)
- [Operating system](#)
- [Power supply](#)
- [Physical specifications](#)
- [Environmental](#)

Chipset

Table 2. Chipset specifications

Type	Intel Q370
Non-volatile memory on chipset	Yes
BIOS configuration SPI (Serial Peripheral Interface)	256Mbit (32MB) located at SPI_FLASH on chipset
Trusted Platform Module (Discrete TPM Enabled)	24KB located at TPM 2.0 on chipset
Firmware TPM (Discrete TPM Disabled)	Available in select countries
NIC EEPROM	LOM configuration contained within LOM e-fuse – no dedicated LOM EEPROM

Processor

Global Standard Products (GSP) are a subset of Dell's relationship products that are managed for availability and synchronized transitions on a worldwide basis. They ensure the same platform is available for purchase globally. This allows customers to reduce the number of configurations managed on a worldwide basis, thereby reducing their costs. They also enable companies to implement global IT standards by locking in specific product configurations worldwide. The following GSP processors identified below will be made available to Dell customers.

NOTE: Processor numbers are not a measure of performance. Processor availability is subject to change and may vary by region/country.

Table 3. Processor specifications

Type	UMA Graphics
Intel Core i3-8100 (4 Cores/6MB/4T/3.6GHz/65W)	Intel UHD Graphics 630
Intel Core i3-8300 (4 Cores/8MB/4T/3.7GHz/65W)	Intel UHD Graphics 630
Intel Core i5-8400 (6 Cores/9MB/6T/up to 4.0GHz/65W)	Intel UHD Graphics 630
Intel Core i5-8500 (6 Cores/9MB/6T/up to 4.1GHz/65W)	Intel UHD Graphics 630
Intel Core i5-8600 (6 Cores/9MB/6T/up to 4.3GHz/65W)	Intel UHD Graphics 630
Intel Core i7-8700 (6 Cores/12MB/12T/up to 4.6GHz/65W)	Intel UHD Graphics 630
Intel Core i3-8100T (4 Cores/6MB/4T/3.1GHz/35W)	Intel UHD Graphics 630
Intel Core i3-8300T (4 Cores/8MB/4T/3.2GHz/35W)	Intel UHD Graphics 630
Intel Core i5-8400T (6 Cores/9MB/6T/up to 3.3GHz/35W)	Intel UHD Graphics 630
Intel Core i5-8500T (6 Cores/9MB/6T/up to 3.5GHz/35W)	Intel UHD Graphics 630
Intel Core i5-8600T (6 Cores/9MB/6T/up to 3.7GHz/35W)	Intel UHD Graphics 630
Intel Core i7-8700T (6 Cores/12MB/12T/up to 4.0GHz/35W)	Intel UHD Graphics 630
Celeron-V1 G4900T (35 W, non-vPro)	Intel UHD Graphics 630
Pentium-L1 G5400T (35 W, non-vPro)	Intel UHD Graphics 630

Memory

Table 4. Memory specifications

Minimum memory configuration	4 GB
Maximum memory configuration	32 GB
Number of slots	2 SODIMM
Maximum memory supported per slot	16 GB
Memory options	<ul style="list-style-type: none"> ● 4 GB - 1 x 4 GB ● 8 GB - 1 x 8 GB ● 8 GB - 2 x 4 GB ● 16 GB - 2 x 8 GB ● 16 GB - 1 x 16 GB ● 32 GB - 2 x 16 GB
Type	DDR4 DRAM Non-ECC memory
Speed	2666 MHz memory will perform at 2400 MHz on i3 processors

Storage

Table 5. Storage specifications

Type	Form factor	Interface	Capacity
Solid-State Drive (SSD)	M.2 2280	<ul style="list-style-type: none"> SATA AHCI, Up to 6 Gbps PCIe 3 x4 NVME, Up to 32 Gbps 	Up to 2 TB
Hard-Disk Drive (HDD)	2.5 inch	SATA AHCI, Up to 6 Gbps	Up to 2 TB at 5400/7200 RPM
Self-encrypting Opal drive Hard-Disk Drive (SED HDD)	2.5 inch	SATA AHCI, Up to 6 Gbps	Up to 500 GB at 7200 RPM
Solid State Hybrid Drive	2.5 inch	SATA AHCI, Up to 6 Gbps	1 TB at 5400 RPM
Intel Optane Memory	M.2		16 GB

Storage combinations

Table 6. Storage combinations

Primary/Boot drive	Secondary drive
M.2 Drive	
M.2 Drive	2.5 inch HDD
2.5 inch HDD	
2.5 inch HDD with Intel Optane	

Audio

Table 7. Audio specifications

Controller	Realtek ALC3234
Type	Integrated
Speakers	Internal speaker (mono)
Interface	<ul style="list-style-type: none"> AC511 Sound Bar (optional) AC411 External speakers (optional) Dell AX210CR USB Stereo speakers (optional) Stereo headset/mic combo
Internal speaker amplifier	2W (RMS) per channel

Video

Table 8. Video

Controller	Type	CPU Dependency	Graphics memory type	Capacity	External display support	Maximum resolution
Intel UHD Graphics 630	UMA	8th Generation Intel Core Processor i3, i5,i7	Integrated	Shared system memory	DisplayPort HDMI 1.4	VGA: 2048x1536@60 Hz HDMI : 1920x1080@60 Hz

Communications

Table 9. Communications

Network adapter	Intel i219-LM Gigabit Ethernet LAN 10/100/1000 (Remote Wake Up, PXE support and Intel Active Management Technology support)
Wireless	<ul style="list-style-type: none"> • Qualcomm QCA61x4A Dual-band 2x2 802.11ac Wireless with MU-MIMO + Bluetooth 4.2 • Intel Wireless-AC 9560, Dual-band 2x2 802.11ac Wi-Fi with MU-MIMO + Bluetooth 5

Ports and connectors

Table 10. Ports and connectors

USB	<ul style="list-style-type: none"> • One USB 3.1 Gen 2 Type-C port with PowerShare (front) • One USB 3.1 Gen 1 port with PowerShare (front) • Four USB 3.1 Gen 1 ports (one supports Smart Power On) (rear)
Security	Kensington security cable slot
Audio	<ul style="list-style-type: none"> • Headset port/Universal audio jack port (front) • One line-out port (front)
Video	<ul style="list-style-type: none"> • Two DisplayPorts 1.2 (rear) • VGA/DP1.2/HDMI2.0/Type-C Alt Mode/DP-Alt mode (optional) (rear)
Network adapter	One RJ-45 (10/100/1000) connector
Serial port	<ul style="list-style-type: none"> • One (optional) (rear) • Serial + PS/2 (optional) (rear)

System board connectors

Table 11. System board connectors

M.2 Connectors	<ul style="list-style-type: none"> • 1 - 2230/2280 (Support SATA & PCIe interface) • 1 - 2230 (keyed to support Integrated or Discrete WiFi, Support Intel CNVi or USB2.0/PCIe)
Serial ATA (SATA) connector	1 (Support Standard Rev 3.0)

Operating system

Table 12. Operating system

Operating systems supported	<ul style="list-style-type: none"> • Windows 10 Home (64-bit) • Windows 10 Pro (64-bit) • Windows 10 Pro National Academic (64-bit) • Windows 10 Home National Academic (64-bit) • Ubuntu 16.04 SP1 LTS (64-bit) • Neokylin v6.0 SP4 (China only)
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Power supply

Table 13. Power supply

Input Voltage	90-264 Vac
Input current (maximum)	1.7/1.8
Wattage	90W / 130 W  NOTE: System with 65 W CPU is shipped with 130W PSU.

Physical specifications

Table 14. Physical system dimensions

Chassis volume (liters)	1.16
Chassis weight (pounds / kilograms)	2.60/1.18

Table 15. Chassis dimensions

Height (inches / centimeters)	7.2/18.2
Width (inches / centimeters)	1.4/3.6
Depth (inches / centimeters)	7/17.8
Shipping weight (pounds / kilograms – includes packaging materials)	5.91/2.68

Table 16. Packaging parameters

Height (inches / centimeters)	5.2/13.3
Width (inches / centimeters)	9.4/23.8
Depth (inches / centimeters)	19.6/49.8

Environmental

 **NOTE:** For more details on Dell environmental features, please go to the environmental attributes section. See your specific region for availability.

Table 17. Environmental

Energy efficient power supply	Standard
Customer replaceable unit	No
Recyclable packaging	Yes
MultiPack packaging	Optional, US only

BIOS setup

CAUTION: Unless you are an expert computer user, do not change the settings in the BIOS Setup program. Certain changes can make your computer work incorrectly.

NOTE: Depending on the computer and its installed devices, the items listed in this section may or may not be displayed.

NOTE: Before you change BIOS Setup program, it is recommended that you write down the BIOS Setup program screen information for future reference.

Use the BIOS Setup program for the following purposes:

- Get information about the hardware installed in your computer, such as the amount of RAM and the size of the hard drive.
- Change the system configuration information.
- Set or change a user-selectable option, such as the user password, type of hard drive installed, and enabling or disabling base devices.

Topics:

- [BIOS overview](#)
- [Entering BIOS setup program](#)
- [Navigation keys](#)
- [One time boot menu](#)
- [System setup options](#)
- [Updating the BIOS](#)
- [System and setup password](#)
- [Clearing BIOS \(System Setup\) and System passwords](#)

BIOS overview

The BIOS manages data flow between the computer's operating system and attached devices such as hard disk, video adapter, keyboard, mouse, and printer.

Entering BIOS setup program

1. Turn on your computer.
2. Press F2 immediately to enter the BIOS setup program.

NOTE: If you wait too long and the operating system logo appears, continue to wait until you see the desktop. Then, turn off your computer and try again.

Navigation keys

NOTE: For most of the System Setup options, changes that you make are recorded but do not take effect until you restart the system.

Table 18. Navigation keys

Keys	Navigation
Up arrow	Moves to the previous field.

Table 18. Navigation keys (continued)

Keys	Navigation
Down arrow	Moves to the next field.
Enter	Selects a value in the selected field (if applicable) or follow the link in the field.
Spacebar	Expands or collapses a drop-down list, if applicable.
Tab	Moves to the next focus area. i NOTE: For the standard graphics browser only.
Esc	Moves to the previous page until you view the main screen. Pressing Esc in the main screen displays a message that prompts you to save any unsaved changes and restarts the system.

One time boot menu

To enter **one time boot menu**, turn on your computer, and then press F12 immediately.

i | **NOTE:** It is recommended to shutdown the computer if it is on.

The one-time boot menu displays the devices that you can boot from including the diagnostic option. The boot menu options are:

- Removable Drive (if available)
- STXXXX Drive (if available)
i | **NOTE:** XXX denotes the SATA drive number.
- Optical Drive (if available)
- SATA Hard Drive (if available)
- Diagnostics

The boot sequence screen also displays the option to access the System Setup screen.

System setup options

i | **NOTE:** Depending on the computer and its installed devices, the items listed in this section may or may not appear.

System Setup options

i | **NOTE:** Depending on the computer and its installed devices, the items listed in this section may or may not appear.

Table 19. General

Option	Description
System Information	<p>Displays the following information:</p> <ul style="list-style-type: none"> • System Information: Displays BIOS Version, Service Tag, Asset Tag, Ownership Tag, Ownership Date, Manufacture Date, and the Express Service Code. • Memory Information: Displays Memory Installed, Memory Available, Memory Speed, Memory Channel Mode, Memory Technology, DIMM 1 Size,, and DIMM 2 Size. • PCI Information: Displays SLOT1_M.2, SLOT2_M.2 • Processor Information: Displays Processor Type, Core Count, Processor ID, Current Clock Speed, Minimum Clock Speed, Maximum Clock Speed, Processor L2 Cache, Processor L3 Cache, HT Capable, and 64-Bit Technology. • Device Information: Displays SATA-0, M.2 PCIe SSD-0, LOM MAC Address, Video Controller, Audio Controller, Wi-Fi Device, and Bluetooth Device. .

Table 19. General (continued)

Option	Description
Boot Sequence	Allows you to specify the order in which the computer attempts to find an operating system from the devices specified in this list.
Advanced Boot Options	Allows you to select the Enable Legacy Option ROMs option, when in UEFI boot mode. By default, this option is selected. <ul style="list-style-type: none"> Legacy UEFI (selected by default) <i>i</i> NOTE: The Legacy option is not supported in Intel 7th Generation processors.
Date/Time	Allows you to set the date and time settings. Changes to the system date and time take effect immediately.

Table 20. System Configuration

Option	Description
Integrated NIC	Allows you to control the on-board LAN controller. The option 'Enable UEFI Network Stack' is not selected by default. The options are: <ul style="list-style-type: none"> Disabled Enabled Enabled w/PXE (default) <i>i</i> NOTE: Depending on the computer and its installed devices, the items listed in this section may or may not appear.
SATA Operation	Allows you to configure the operating mode of the integrated hard drive controller. <ul style="list-style-type: none"> Disabled = The SATA controllers are hidden RAID ON = SATA is configured to support RAID mode (selected by default)
Drives	Allows you to enable or disable the various drives on-board: <ul style="list-style-type: none"> SATA-0 (enabled by default) M.2 PCIe SSD-0
Smart Reporting	This field controls whether hard drive errors for integrated drives are reported during system startup. The Enable Smart Reporting option is disabled by default.
USB Configuration	Allows you to enable or disable the integrated USB controller for: <ul style="list-style-type: none"> Enable Boot Support Enable Front USB Ports Enable Rear USB Ports All the options are enabled by default.
Front USB Configuration	Allows you to enable or disable the front USB ports. All the ports are enabled by default.
Rear USB Configuration	Allows you to enable or disable the back USB ports. All the ports are enabled by default.
USB PowerShare	This option allows you to charge the external devices, such as mobile phones, music player. This option is disabled by default.
Audio	Allows you to enable or disable the integrated audio controller. The option Enable Audio is selected by default. <ul style="list-style-type: none"> Enable Microphone Enable Internal Speaker Both the options are selected by default.

Table 21. Video

Option	Description
Primary Display	Allows you to select the primary display when multiple controllers are available in the system. <ul style="list-style-type: none"> Auto (default)

Table 21. Video

Option	Description
	<ul style="list-style-type: none"> Intel HD Graphics <p> NOTE: If you do not select Auto, the on-board graphics device will be present and enabled.</p>

Table 22. Security

Option	Description
Admin Password	Allows you to set, change, and delete the admin password.
System Password	Allows you to set, change, and delete the system password.
Internal HDD-0 Password	Allows you to set, change, and delete the computer's internal HDD.
Internal HDD-3 Password	Allows you to set, change, and delete the computer's internal HDD.
Strong Password	This option lets you enable or disable strong passwords for the system.
Password Configuration	Allows you to control the minimum and maximum number of characters allowed for a administrative password and the system password. The range of characters is between 4 and 32.
Password Bypass	<p>This option lets you bypass the System (Boot) Password and the internal HDD password prompts during a system restart.</p> <ul style="list-style-type: none"> Disabled — Always prompt for the system and internal HDD password when they are set. This option is disabled by default. Reboot Bypass — Bypass the password prompts on Restarts (warm boots). <p> NOTE: The system will always prompt for the system and internal HDD passwords when powered on from the off state (a cold boot). Also, the system will always prompt for passwords on any module bay HDDs that may be present.</p>
Password Change	<p>This option lets you determine whether changes to the System and Hard Disk passwords are permitted when an administrator password is set.</p> <p>Allow Non-Admin Password Changes - This option is enabled by default.</p>
UEFI Capsule Firmware Updates	This option controls whether this system allows BIOS updates via UEFI capsule update packages. This option is selected by default. Disabling this option will block BIOS updates from services such as Microsoft Windows Update and Linux Vendor Firmware Service (LVFS)
TPM 1.2 Security	<p>Allows you to control whether the Trusted Platform Module (TPM) is visible to the operating system.</p> <ul style="list-style-type: none"> TPM On (default) Clear PPI Bypass for Enable Commands PPI Bypass for Disable Commands Disabled Enabled (default)
Computrace	<p>This field lets you Activate or Disable the BIOS module interface of the optional Computrace Service from Absolute Software. Enables or disables the optional Computrace service designed for asset management.</p> <ul style="list-style-type: none"> Deactivate - This option is selected by default. Disable Activate
CPU XD Support	Allows you to enable or disable the Execute Disable mode of the processor. This option is enabled by default.
Admin Setup Lockout	Allows you to enable or disable the option to enter Setup when an Administrative password is set. This option is not set by default.

Table 23. Secure Boot

Option	Description
Secure Boot Enable	Allows you to enable or disable Secure Boot feature <ul style="list-style-type: none"> • Disable (selected by default) • Enable
Expert key Management	Allows you to manipulate the security key databases only if the system is in Custom Mode. The Enable Custom Mode option is disabled by default. The options are: <ul style="list-style-type: none"> • PK (default) • KEK • db • dbx If you enable the Custom Mode , the relevant options for PK, KEK, db, and dbx appear. The options are: <ul style="list-style-type: none"> • Save to File- Saves the key to a user-selected file • Replace from File- Replaces the current key with a key from a user-selected file • Append from File- Adds a key to the current database from a user-selected file • Delete- Deletes the selected key • Reset All Keys- Resets to default setting • Delete All Keys- Deletes all the keys ⓘ NOTE: If you disable the Custom Mode, all the changes made will be erased and the keys will restore to default settings.

Table 24. Intel Software Guard Extensions

Option	Description
Intel SGX Enable	Allows you to enable or disable the Intel Software Guard Extensions to provide a secured environment for running code/storing sensitive information in the context of the main operating system. <ul style="list-style-type: none"> • Disabled (default) • Enabled
Enclave Memory Size	Allows you to set the Intel SGX Enclave Reserve Memory Size. <ul style="list-style-type: none"> • 32 MB • 64 MB (Disabled by default) • 128 MB (Disabled by default)

Table 25. Performance

Option	Description
Multi Core Support	This field specifies whether the process will have one or all cores enabled. This option is enabled by default. options: <ul style="list-style-type: none"> • All (selected by default) • 1 • 2 • 3
Intel SpeedStep	Allows you to enable or disable the Intel SpeedStep mode of the processor. This option is enabled by default.
C States Control	Allows you to enable or disable additional processor sleep states. This option is enabled by default.
Limited CPUID Value	Allows you to limit the maximum value of the processor standard CPUID function. This options is disable by default.
Intel TurboBoost	Allows you to enable or disable the Intel TurboBoost mode of the processor. This option is enabled by default.

Table 26. Power Management

Option	Description
AC Recovery	Determines how the system responds when AC power is re-applied after a power loss. You can set the AC Recovery to: <ul style="list-style-type: none"> • Power Off • Power On • Last Power State This option is Power Off by default.
Auto On Time	Sets time to automatically turn on the computer. Time is kept in standard 12-hour format (hour:minutes:seconds). Change the startup time by typing the values in the time and AM/PM fields. <p>NOTE: This feature does not work if you turn off your computer using the switch on a power strip or surge protector or if Auto Power is set to disabled.</p>
Deep Sleep Control	Allows you to define the controls when Deep Sleep is enabled. <ul style="list-style-type: none"> • Disabled • Enabled in S5 only • Enabled in S4 and S5 This option is Enabled in S4 and S5 by default.
Fan Control Override	Allows you to determine the speed of the system fan. When this option is enabled, the system fan runs at the maximum speed. This option is disabled by default.
USB Wake Support	Allows you to enable the USB devices to wake the computer from standby mode. The option "Enable USB Wake Support" is selected by default
Wake on LAN/WWAN	This option allows the computer to power up from the off state when triggered by a special LAN signal. This feature only works when the computer is connected to AC power supply. <ul style="list-style-type: none"> • Disabled - Does not allow the system to power on by special LAN signals when it receives a wake-up signal from the LAN or wireless LAN. • LAN or WLAN - Allows the system to be powered on by special LAN or wireless LAN signals. • LAN Only - Allows the system to be powered on by special LAN signals. • LAN with PXE Boot - A wakeup packet sent to the system in either the S4 or S5 state, that will cause the system to wake-up and immediately boot to PXE. • WLAN Only - Allows the system to be powered on by special WLAN signals. This option is Disabled by default.
Block Sleep	Allows you to block entering to sleep (S3 state) in OS environment. This option is disabled by default.
Intel Ready Mode	Allows you to enable the capability of Intel Ready Mode Technology. This option is disabled by default.

Table 27. POST Behavior

Option	Description
Numlock LED	Allows you to enable or disable the Numlock feature when your computer starts. This option is enabled by default.
Keyboard Errors	Allows you to enable or disable the keyboard error reporting when the computer starts. This option is enabled by default.
Fast Boot	This option can speed up the boot process by bypassing some compatibility steps: <ul style="list-style-type: none"> • Minimal — The system boots quickly, unless the BIOS has been updated, memory changed, or the previous POST did not complete. • Thorough — The system does not skip any steps in the boot process. • Auto — This allows the operating system to control this setting (this works only when the operating system supports Simple Boot Flag). This option is set to Thorough by default.

Table 28. Manageability

Option	Description
USB provision	This option is not selected by default.
MEBx Hotkey	This option is selected by default.

Table 29. Virtualization Support

Option	Description
Virtualization	This option specifies whether a Virtual Machine Monitor (VMM) can utilize the additional hardware capabilities provided by Intel® Virtualization Technology. Enable Intel Virtualization Technology - This option is disabled by default.

Table 30. Wireless

Option	Description
Wireless Device Enable	Allows you to enable or disable the internal wireless devices. All the options are enabled by default. OPTIONS: <ul style="list-style-type: none"> ● WLAN/WiGig ● Bluetooth

Table 31. Maintenance

Option	Description
Service Tag	Displays the Service Tag of your computer.
Asset Tag	Allows you to create a system asset tag if an asset tag is not already set. This option is set by default.
SERR Messages	Controls the SERR message mechanism. This option is set by default. Some graphics cards require that the SERR message mechanism be disabled.
BIOS Downgrade	Allows you to control flashing of the system firmware to the previous versions. This option is enabled by default.  NOTE: If this option is not selected, the flashing of the system firmware to the previous versions is blocked.
Data Wipe	Allows you to securely erase the data from all the available internal storages, such as HDD, SSD, mSATA, and eMMC. The option Wipe on Next Boot is disabled by default.
BIOS recovery	Allows you to recover the corrupted BIOS conditions from the recovery files on the primary hard drive. The option BIOS Recovery from Hard Drive is selected by default

Table 32. System Logs

Option	Description
BIOS Events	Displays the system event log and allows you to: <ul style="list-style-type: none"> ● Clear Log ● Mark all Entries

Table 33. SupportAssist System Resolution

Option	Description
Auto OS Recovery Threshold	Options are: OFF, 1, 2 (default), 3.

General options

Table 34. General

Option	Description
System Information	<p>Displays the following information:</p> <ul style="list-style-type: none"> • System Information: Displays BIOS Version, Service Tag, Asset Tag, Ownership Tag, Ownership Date, Manufacture Date, and the Express Service Code. • Memory Information: Displays Memory Installed, Memory Available, Memory Speed, Memory Channel Mode, Memory Technology, DIMM 1 Size, DIMM 2 Size. • PCI Information: Displays SLO1, SLO2, SLO1_M.2, SLO2_M.2 • Processor Information: Displays Processor Type, Core Count, Processor ID, Current Clock Speed, Minimum Clock Speed, Maximum Clock Speed, Processor L2 Cache, Processor L3 Cache, HT Capable, and 64-Bit Technology. • Device Information: Displays SATA-0, SATA 4, M.2 PCIe SSD-0, LOM MAC Address, Video Controller, Audio Controller, Wi-Fi Device, and Bluetooth Device.
Boot Sequence	<p>Allows you to specify the order in which the computer attempts to find an operating system from the devices specified in this list.</p> <ul style="list-style-type: none"> • Windows Boot Manager • ONboard NIC (IPV4) • Onboard NIC (IPV6)
Advanced Boot Options	<p>Allows you to select the Enable Legacy Option ROMs option, when in UEFI boot mode. By default, this option is selected.</p> <ul style="list-style-type: none"> • Enable Legacy Option ROMs—Default • Enable Attempt Legacy Boot
UEFI Boot Path Security	<p>This option controls whether or not the system will prompt the user to enter the Admin password when booting a UEFI boot path from the F12 Boot Menu.</p> <ul style="list-style-type: none"> • Always, Except Internal HDD—Default • Always • Never
Date/Time	<p>Allows you to set the date and time settings. Changes to the system date and time take effect immediately.</p>

System information

Table 35. System Configuration

Option	Description
Integrated NIC	<p>Allows you to control the on-board LAN controller. The option 'Enable UEFI Network Stack' is not selected by default. The options are:</p> <ul style="list-style-type: none"> • Disabled • Enabled • Enabled w/PXE (default) <p>NOTE: Depending on the computer and its installed devices, the items listed in this section may or may not appear.</p>
SATA Operation	<p>Allows you to configure the operating mode of the integrated hard drive controller.</p> <ul style="list-style-type: none"> • Disabled = The SATA controllers are hidden • AHCI = SATA is configured for AHCI mode • RAID ON = SATA is configured to support RAID mode (selected by default)
Drives	<p>Allows you to enable or disable the various drives on-board:</p> <ul style="list-style-type: none"> • SATA-0

Table 35. System Configuration (continued)

Option	Description
	<ul style="list-style-type: none"> ● SATA-4 ● M.2 PCIe SSD-0
Smart Reporting	This field controls whether hard drive errors for integrated drives are reported during system startup. The Enable Smart Reporting option is disabled by default.
USB Configuration	Allows you to enable or disable the integrated USB controller for: <ul style="list-style-type: none"> ● Enable USB Boot Support ● Enable Front USB Ports ● Enable Rear USB Ports All the options are enabled by default.
Front USB Configuration	Allows you to enable or disable the front USB ports. All the ports are enabled by default.
Rear USB Configuration	Allows you to enable or disable the rear USB ports. All the ports are enabled by default.
USB PowerShare	This option allows you to charge the external devices, such as mobile phones, music player. This option is enabled by default.
Audio	Allows you to enable or disable the integrated audio controller. The option Enable Audio is selected by default. <ul style="list-style-type: none"> ● Enable Microphone ● Enable Internal Speaker Both the options are selected by default.
Dust Filter Maintenance	Allows you to enable or disable BIOS messages for maintaining the optional dust filter installed in your computer. BIOS will generate a pre-boot reminder to clean or replace the dust filter based on the interval set. <ul style="list-style-type: none"> ● Disabled (default) ● 15 days ● 30 days ● 60 days ● 90 days ● 120 days ● 150 days ● 180 days

Video screen options

Table 36. Video

Option	Description
Primary Display	Allows you to select the primary display when multiple controllers are available in the system. <ul style="list-style-type: none"> ● Auto (default) ● Intel HD Graphics  NOTE: If you do not select Auto, the on-board graphics device will be present and enabled.

Security

Table 37. Security

Option	Description
Admin Password	Allows you to set, change, and delete the admin password.

Table 37. Security (continued)

Option	Description
System Password	Allows you to set, change, and delete the system password.
Internal HDD-0 Password	Allows you to set, change, and delete the computer's internal HDD.
Strong Password	This option lets you enable or disable strong passwords for the system. The option is disabled by default.
Password Configuration	Allows you to control the minimum and maximum number of characters allowed for a administrative password and the system password. The range of characters is between 4 and 32.
Password Bypass	<p>This option lets you bypass the System (Boot) Password and the internal HDD password prompts during a system restart.</p> <ul style="list-style-type: none"> ● Disabled — Always prompt for the system and internal HDD password when they are set. This option is enabled by default. ● Reboot Bypass — Bypass the password prompts on Restarts (warm boots). <p>i NOTE: The system will always prompt for the system and internal HDD passwords when powered on from the off state (a cold boot). Also, the system will always prompt for passwords on any module bay HDDs that may be present.</p>
Password Change	<p>This option lets you determine whether changes to the System and Hard Disk passwords are permitted when an administrator password is set.</p> <p>Allow Non-Admin Password Changes - This option is enabled by default.</p>
UEFI Capsule Firmware Updates	This option controls whether this system allows BIOS updates via UEFI capsule update packages. This option is selected by default. Disabling this option will block BIOS updates from services such as Microsoft Windows Update and Linux Vendor Firmware Service (LVFS)
TPM 2.0 Security	<p>Allows you to control whether the Trusted Platform Module (TPM) is visible to the operating system.</p> <ul style="list-style-type: none"> ● TPM On (default) ● Clear ● PPI Bypass for Enable Commands ● PPI Bypass for Disable Commands ● PPI Bypass for Clear Commands ● Attestation Enable (default) ● Key Storage Enable (default) ● SHA-256 (default) <p>Choose any one option:</p> <ul style="list-style-type: none"> ● Disabled ● Enabled (default)
Computrace	<p>This field lets you Activate or Disable the BIOS module interface of the optional Computrace Service from Absolute Software. Enables or disables the optional Computrace service designed for asset management.</p> <ul style="list-style-type: none"> ● Deactivate (default) ● Disable ● Activate
Chassis Intrusion	<p>This field controls the chassis intrusion feature.</p> <p>Choose any one of the option:</p> <ul style="list-style-type: none"> ● Disabled (default) ● Enabled ● On-Silent
OROM Keyboard Access	<ul style="list-style-type: none"> ● Disabled ● Enabled (default)

Table 37. Security (continued)

Option	Description
	<ul style="list-style-type: none"> One Time Enable
Admin Setup Lockout	Allows you to prevent users from entering Setup when Admin password is set. This option is not set by default.
Master Password Lockout	When enabled, this option will disable master password support. This option is not set by default.
SMM Security Mitigation	Allows you to enable or disable additional UEFI SMM Security Mitigation protections. This option is not set by default.

Secure boot options

Table 38. Secure Boot

Option	Description
Secure Boot Enable	<p>Allows you to enable or disable Secure Boot feature</p> <ul style="list-style-type: none"> Secure Boot Enable <p>This option is not selected by default.</p>
Secure Boot Mode	<p>Allows you to modify the behavior of Secure Boot to allow evaluation or enforcement of UEFI driver signatures.</p> <ul style="list-style-type: none"> Deployed Mode (default) Audit Mode
Expert key Management	<p>Allows you to manipulate the security key databases only if the system is in Custom Mode. The Enable Custom Mode option is disabled by default. The options are:</p> <ul style="list-style-type: none"> PK (default) KEK db dbx <p>If you enable the Custom Mode, the relevant options for PK, KEK, db, and dbx appear. The options are:</p> <ul style="list-style-type: none"> Save to File- Saves the key to a user-selected file Replace from File- Replaces the current key with a key from a user-selected file Append from File- Adds a key to the current database from a user-selected file Delete- Deletes the selected key Reset All Keys- Resets to default setting Delete All Keys- Deletes all the keys <p> NOTE: If you disable the Custom Mode, all the changes made will be erased and the keys will restore to default settings.</p>

Intel Software Guard Extensions options

Table 39. Intel Software Guard Extensions

Option	Description
Intel SGX Enable	<p>This field specifies you to provide a secured environment for running code/storing sensitive information in the context of the main OS.</p> <p>Click one of the following options:</p> <ul style="list-style-type: none"> Disabled Enabled Software controlled—Default

Table 39. Intel Software Guard Extensions (continued)

Option	Description
Enclave Memory Size	<p>This option sets SGX Enclave Reserve Memory Size</p> <p>Click one of the following options:</p> <ul style="list-style-type: none"> • 32 MB • 64 MB • 128 MB—Default

Performance

Table 40. Performance

Option	Description
Multi Core Support	<p>This field specifies whether the process has one or all cores enabled. The performance of some applications improves with the additional cores.</p> <ul style="list-style-type: none"> • All—Default • 1 • 2 • 3
Intel SpeedStep	<p>Allows you to enable or disable the Intel SpeedStep mode of processor.</p> <ul style="list-style-type: none"> • Enable Intel SpeedStep <p>This option is set by default.</p>
C-States Control	<p>Allows you to enable or disable the additional processor sleep states.</p> <ul style="list-style-type: none"> • C states <p>This option is set by default.</p>
Intel TurboBoost	<p>Allows you to enable or disable the Intel TurboBoost mode of the processor.</p> <ul style="list-style-type: none"> • Enable Intel TurboBoost <p>This option is set by default.</p>
Hyper-Thread Control	<p>Allows you to enable or disable the HyperThreading in the processor.</p> <ul style="list-style-type: none"> • Disabled • Enabled—Default

Power management

Table 41. Power Management

Option	Description
AC Recovery	<p>Determines how the system responds when AC power is re-applied after a power loss. You can set the AC Recovery to:</p> <ul style="list-style-type: none"> • Power Off • Power On • Last Power State <p>This option is set to Power Off by default.</p>

Table 41. Power Management (continued)

Option	Description
Enable Intel Speed Shift Technology	Allows you to enable or disable Intel Speed Shift Technology support. The option Enable Intel Speed Shift Technology is set by default.
Auto On Time	Sets time to automatically turn on the computer. Time is kept in standard 12-hour format (hour:minutes:seconds). Change the startup time by typing the values in the time and AM/PM fields.  NOTE: This feature does not work if you turn off your computer using the switch on a power strip or surge protector or if Auto Power is set to disabled .
Deep Sleep Control	Allows you to define the controls when Deep Sleep is enabled. <ul style="list-style-type: none"> ● Disabled (default) ● Enabled in S5 only ● Enabled in S4 and S5
Fan Control Override	The option is not set by default
USB Wake Support	Allows you to enable the USB devices to wake the computer from standby mode. The option " Enable USB Wake Support " is selected by default
Wake on LAN/WWAN	This option allows the computer to power up from the off state when triggered by a special LAN signal. This feature only works when the computer is connected to AC power supply. <ul style="list-style-type: none"> ● Disabled - Does not allow the system to power on by special LAN signals when it receives a wake-up signal from the LAN or wireless LAN. ● LAN or WLAN - Allows the system to be powered on by special LAN or wireless LAN signals. ● LAN Only - Allows the system to be powered on by special LAN signals. ● LAN with PXE Boot - A wakeup packet sent to the system in either the S4 or S5 state, that will cause the system to wake-up and immediately boot to PXE. ● WLAN Only - Allows the system to be powered on by special WLAN signals. This option is set to Disabled by default.
Block Sleep	Allows you to block entering to sleep (S3 state) in OS environment. This option is disabled by default.

Post behavior

Table 42. POST Behavior

Option	Description
Numlock LED	Allows you to enable or disable the Numlock feature when your computer starts. This option is enabled by default.
Keyboard Errors	Allows you to enable or disable the keyboard error reporting when the computer starts. The option Enable Keyboard Error Detection is enabled by default.
Fast Boot	This option can speed up the boot process by bypassing some compatibility steps: <ul style="list-style-type: none"> ● Minimal — The system boots quickly, unless the BIOS has been updated, memory changed, or the previous POST did not complete. ● Thorough — The system does not skip any steps in the boot process. ● Auto — This allows the operating system to control this setting (this works only when the operating system supports Simple Boot Flag). This option is set to Thorough by default.
Extend BIOS POST Time	This option creates an additional pre-boot delay. <ul style="list-style-type: none"> ● 0 seconds (default) ● 5 seconds ● 10 seconds
Full Screen Logo	This option will display full screen logo if your image match screen resolution. The option Enable Full Screen Logo is not set by default.

Table 42. POST Behavior (continued)

Option	Description
Warnings and Errors	This option causes the boot process to only pause when warning or errors are detected. Choose any one of the option: <ul style="list-style-type: none"> ● Prompt on Warnings and Errors (default) ● Continue on Warnings ● Continue on Warnings and Errors

Manageability

Table 43. Manageability

Option	Description
USB provision	This option is not selected by default.
MEBx Hotkey	This option is selected by default.

Virtualization support

Table 44. Virtualization Support

Option	Description
Virtualization	This option specifies whether a Virtual Machine Monitor (VMM) can utilize the additional hardware capabilities provided by the Intel Virtualization technology. <ul style="list-style-type: none"> ● Enable Intel Virtualization Technology This option is set by default.
VT for Direct I/O	Enables or disables the Virtual Machine Monitor (VMM) from utilizing the additional hardware capabilities provided by the Intel Virtualization technology for direct I/O. <ul style="list-style-type: none"> ● Enable VT for Direct I/O This option is set by default.

Wireless options

Table 45. Wireless

Option	Description
Wireless Device Enable	Allows you to enable or disable the internal wireless devices. The options are: <ul style="list-style-type: none"> ● WLAN/WiGig ● Bluetooth All the options are enabled by default.

Maintenance

Table 46. Maintenance

Option	Description
Service Tag	Displays the service tag of your computer.

Table 46. Maintenance (continued)

Option	Description
Asset Tag	Allows you to create a system asset tag if an asset tag is not already set. This option is not set by default.
SERR Messages	Controls the SERR message mechanism. This option is set by default. Some graphics cards require that the SERR message mechanism be disabled.
BIOS Downgrade	Allows you to flash previous revisions of the system firmware. <ul style="list-style-type: none">● Allow BIOS Downgrade This option is set by default.
Bios Recovery	BIOS Recovery from Hard Drive —This option is set by default. Allows you to recover the corrupted BIOS from a recovery file on the HDD or an external USB key. BIOS Auto-Recovery — Allows you to recover the BIOS automatically.
First Power On Date	Allows you the set Ownership date. The option Set Ownership Date is not set by default.

System logs

Table 47. System Logs

Option	Description
BIOS events	Allows you to view and clear the System Setup (BIOS) POST events.

Advanced configuration

Table 48. Advanced configuration

Option	Description
ASPM	Allows you to set the ASPM level. <ul style="list-style-type: none">● Auto (default) - There is handshaking between the device and PCI Express hub to determine the best ASPM mode supported by the device● Disabled - ASPM power management is turned off at all time● L1 Only - ASPM power management is set to use L1

Updating the BIOS

Updating the BIOS in Windows

CAUTION: If BitLocker is not suspended before updating the BIOS, the next time you reboot the system it will not recognize the BitLocker key. You will then be prompted to enter the recovery key to progress and the system will ask for this on each reboot. If the recovery key is not known this can result in data loss or an unnecessary operating system re-install. For more information on this subject, see Knowledge Article: <https://www.dell.com/support/article/sln153694>

1. Go to www.dell.com/support.
2. Click **Product support**. In the **Search support** box, enter the Service Tag of your computer, and then click **Search**.
NOTE: If you do not have the Service Tag, use the SupportAssist feature to automatically identify your computer. You can also use the product ID or manually browse for your computer model.

3. Click **Drivers & Downloads**. Expand **Find drivers**.
4. Select the operating system installed on your computer.
5. In the **Category** drop-down list, select **BIOS**.
6. Select the latest version of BIOS, and click **Download** to download the BIOS file for your computer.
7. After the download is complete, browse the folder where you saved the BIOS update file.
8. Double-click the BIOS update file icon and follow the on-screen instructions.

For more information, see knowledge base article [000124211](https://www.dell.com/support/article/000124211) at www.dell.com/support.

Updating the BIOS in Linux and Ubuntu

To update the system BIOS on a computer that is installed with Linux or Ubuntu, see the knowledge base article [000131486](https://www.dell.com/support/article/000131486) at www.dell.com/support.

Updating the BIOS using the USB drive in Windows

CAUTION: If BitLocker is not suspended before updating the BIOS, the next time you reboot the system it will not recognize the BitLocker key. You will then be prompted to enter the recovery key to progress and the system will ask for this on each reboot. If the recovery key is not known this can result in data loss or an unnecessary operating system re-install. For more information on this subject, see Knowledge Article: <https://www.dell.com/support/article/sln153694>

1. Follow the procedure from step 1 to step 6 in [Updating the BIOS in Windows](#) to download the latest BIOS setup program file.
2. Create a bootable USB drive. For more information, see the knowledge base article [000145519](https://www.dell.com/support/article/000145519) at www.dell.com/support.
3. Copy the BIOS setup program file to the bootable USB drive.
4. Connect the bootable USB drive to the computer that needs the BIOS update.
5. Restart the computer and press **F12**.
6. Select the USB drive from the **One Time Boot Menu**.
7. Type the BIOS setup program filename and press **Enter**.
The **BIOS Update Utility** appears.
8. Follow the on-screen instructions to complete the BIOS update.

Updating the BIOS from the F12 One-Time boot menu

Update your computer BIOS using the BIOS update.exe file that is copied to a FAT32 USB drive and booting from the F12 One-Time boot menu.

CAUTION: If BitLocker is not suspended before updating the BIOS, the next time you reboot the system it will not recognize the BitLocker key. You will then be prompted to enter the recovery key to progress and the system will ask for this on each reboot. If the recovery key is not known this can result in data loss or an unnecessary operating system re-install. For more information on this subject, see Knowledge Article: <https://www.dell.com/support/article/sln153694>

BIOS Update

You can run the BIOS update file from Windows using a bootable USB drive or you can also update the BIOS from the F12 One-Time boot menu on the computer.

Most of the Dell computers built after 2012 have this capability, and you can confirm by booting your computer to the F12 One-Time Boot Menu to see if BIOS FLASH UPDATE is listed as a boot option for your computer. If the option is listed, then the BIOS supports this BIOS update option.

NOTE: Only computers with BIOS Flash Update option in the F12 One-Time boot menu can use this function.

Updating from the One-Time boot menu

To update your BIOS from the F12 One-Time boot menu, you need the following:

- USB drive formatted to the FAT32 file system (key does not have to be bootable)

- BIOS executable file that you downloaded from the Dell Support website and copied to the root of the USB drive
- AC power adapter that is connected to the computer
- Functional computer battery to flash the BIOS

Perform the following steps to perform the BIOS update flash process from the F12 menu:

 **CAUTION: Do not turn off the computer during the BIOS update process. The computer may not boot if you turn off your computer.**

1. From a turn off state, insert the USB drive where you copied the flash into a USB port of the computer.
2. Turn on the computer and press F12 to access the One-Time Boot Menu, select BIOS Update using the mouse or arrow keys then press Enter.
The flash BIOS menu is displayed.
3. Click **Flash from file**.
4. Select external USB device.
5. Select the file and double-click the flash target file, and then click **Submit**.
6. Click **Update BIOS**. The computer restarts to flash the BIOS.
7. The computer will restart after the BIOS update is completed.

System and setup password

Table 49. System and setup password

Password type	Description
System password	Password that you must enter to log in to your system.
Setup password	Password that you must enter to access and make changes to the BIOS settings of your computer.

You can create a system password and a setup password to secure your computer.

 **CAUTION: The password features provide a basic level of security for the data on your computer.**

 **CAUTION: Anyone can access the data that is stored on your computer if it is not locked and left unattended.**

 **NOTE:** System and setup password feature is disabled.

Assigning a system setup password

You can assign a new **System or Admin Password** only when the status is in **Not Set**.

To enter the system setup, press F12 immediately after a power-on or reboot.

1. In the **System BIOS** or **System Setup** screen, select **Security** and press Enter.
The **Security** screen is displayed.
2. Select **System/Admin Password** and create a password in the **Enter the new password** field.
Use the following guidelines to assign the system password:
 - A password can have up to 32 characters.
 - At least one special character: ! " # \$ % & ' () * + , - . / : ; < = > ? @ [\] ^ _ ` { | }
 - Numbers 0 through 9.
 - Upper case letters from A to Z.
 - Lower case letters from a to z.
3. Type the system password that you entered earlier in the **Confirm new password** field and click **OK**.
4. Press Esc and save the changes as prompted by the pop-up message.
5. Press Y to save the changes.
The computer restarts.

Deleting or changing an existing system setup password

Ensure that the **Password Status** is Unlocked (in the System Setup) before attempting to delete or change the existing System and/or Setup password. You cannot delete or change an existing System or Setup password, if the **Password Status** is Locked.

To enter the System Setup, press F12 immediately after a power-on or reboot.

1. In the **System BIOS** or **System Setup** screen, select **System Security** and press Enter.
The **System Security** screen is displayed.
2. In the **System Security** screen, verify that **Password Status** is **Unlocked**.
3. Select **System Password**, update, or delete the existing system password, and press Enter or Tab.
4. Select **Setup Password**, update, or delete the existing setup password, and press Enter or Tab.

 **NOTE:** If you change the System and/or Setup password, reenter the new password when prompted. If you delete the System and/or Setup password, confirm the deletion when prompted.

5. Press Esc and a message prompts you to save the changes.
6. Press Y to save the changes and exit from System Setup.
The computer restarts.

Clearing BIOS (System Setup) and System passwords

To clear the system or BIOS passwords, contact Dell technical support as described at www.dell.com/contactdell.

 **NOTE:** For information on how to reset Windows or application passwords, refer to the documentation accompanying Windows or your application.

Software

This chapter details the supported operating systems along with instructions on how to install the drivers.

Topics:

- [Supported operating systems](#)
- [Downloading drivers](#)

Supported operating systems

Table 50. Supported operating systems

Supported operating systems	Description
Windows operating system	<ul style="list-style-type: none"> • Microsoft Windows 10 Home (64-bit) • Microsoft Windows 10 Pro (64-bit) • Microsoft Windows 10 Pro National Academic (64-bit) • Microsoft Windows 10 Home National Academic (64-bit)
Other	<ul style="list-style-type: none"> • Ubuntu 16.04 SP1 LTS (64-bit) • Neokylin v6.0 SP4 (China only)

Downloading drivers

1. Turn on the desktop.
2. Go to **Dell.com/support**.
3. Click **Product Support**, enter the Service Tag of your desktop, and then click **Submit**.

 **NOTE:** If you do not have the Service Tag, use the auto detect feature or manually browse for your desktop model.

4. Click **Drivers and Downloads**.
5. Select the operating system installed on your desktop.
6. Scroll down the page and select the driver to install.
7. Click **Download File** to download the driver for your desktop.
8. After the download is complete, navigate to the folder where you saved the driver file.
9. Double-click the driver file icon and follow the instructions on the screen.

System device drivers

Verify if the system device drivers are already installed in the system.

- System devices
 - ACPI Fan
 - ACPI Fixed Feature Button
 - ACPI Power Button
 - ACPI Processor Aggregator
 - ACPI Thermal Zone
 - Composite Bus Enumerator
 - Dell Diag Control Device
 - Dell System Analyzer Control Device
 - Dell Watchdog Timer
 - High Definition Audio Controller
 - High precision event timer
 - Intel(R) 300 Series Chipset Family LPC Controller (Q370) - A306
 - Intel(R) Gaussian Mixture Model - 1911
 - Intel(R) Host Bridge/DRAM Registers - 3EC2
 - Intel(R) Management Engine Interface
 - Intel(R) Power Engine Plug-in
 - Intel(R) Serial IO GPIO Host Controller - INT3450
 - Intel(R) Serial IO I2C Host Controller - A368
 - Intel(R) SMBus - A323
 - Intel(R) SPI (flash) Controller - A324
 - Intel(R) Thermal Subsystem - A379
 - Microsoft ACPI-Compliant System
 - Microsoft System Management BIOS Driver
 - Microsoft UEFI-Compliant System
 - Microsoft Virtual Drive Enumerator
 - Microsoft Windows Management Interface for ACPI
 - NDIS Virtual Network Adapter Enumerator
 - Numeric data processor
 - PCI Express Root Complex
 - PCI standard RAM Controller
 - Plug and Play Software Device Enumerator

Serial IO driver

Verify if the drivers for Touchpad, IR camera, and keyboard are installed.



Figure 1. Serial IO driver

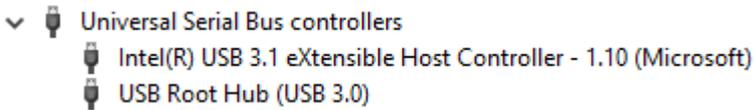
Security drivers

Verify if the security drivers are already installed in the system.



USB drivers

Verify if the USB drivers are already installed in the computer.



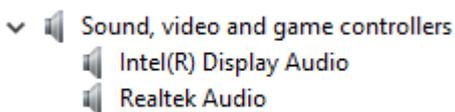
Network adapter drivers

Verify if the Network adapter drivers are already installed in the system.



Realtek Audio

Verify if audio drivers are already installed in the computer.



Storage controller

Verify if the storage control drivers are already installed in the system.

- ▼  Storage controllers
 -  Intel(R) Chipset SATA/PCIe RST Premium Controller
 -  Microsoft Storage Spaces Controller

Getting help

Topics:

- [Contacting Dell](#)

Contacting Dell

 **NOTE:** If you do not have an active Internet connection, you can find contact information on your purchase invoice, packing slip, bill, or Dell product catalog.

Dell provides several online and telephone-based support and service options. Availability varies by country and product, and some services may not be available in your area. To contact Dell for sales, technical support, or customer service issues:

1. Go to **Dell.com/support**.
2. Select your support category.
3. Verify your country or region in the **Choose a Country/Region** drop-down list at the bottom of the page.
4. Select the appropriate service or support link based on your need.