## **Dell Latitude 5400 Chrome**

Setup and Specifications



Notes, cautions, and warnings
i NOTE: A NOTE indicates important information that helps you make better use of your product.
CAUTION: A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.
WARNING: A WARNING indicates a potential for property damage, personal injury, or death.
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2019 - 08

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## Set up your Latitude 5400 Chrome

#### About this task

i NOTE: The images in this document may differ from your computer depending on the configuration you ordered.

#### Steps

1. Connect the power adapter and press the power button.

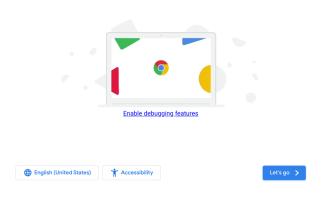


- NOTE: The images used are for illustration purposes only. The actual computer may vary depending on the region and configuration ordered.
- NOTE: To conserve battery power, the battery might enter power saving mode. Connect the power adapter and press the power button to turn on the computer.
- 2. Finish Chome OS setup.

Follow the on-screen instructions to complete the setup. When setting up, Dell recommends that you:

- · Connect to a network for Chrome updates.
  - NOTE: If connecting to a secured wireless network, enter the password for the wireless network access when prompted.
- If connected to the internet, sign-in with or create a Google account following the link https://accounts.google.com/signup/v2/webcreateaccount?flowName=GlifWebSignIn&flowEntry=SignUp. If not connected to the internet, use Guest account.
- a) Select the language settings. On the "Connect" screen that appears, select the language to be used by default. If there is more than one way to type in the language, users may be prompted to select a keyboard input method as well.

#### Welcome!

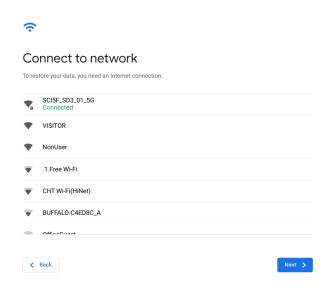


Us ♥ â 7:06

b) Connect to a network. Select a wireless network from the network menu.

updates so users automatically get the latest features.

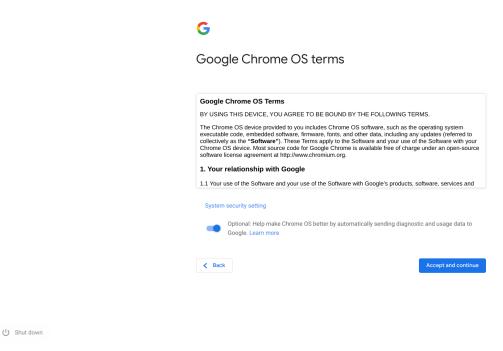




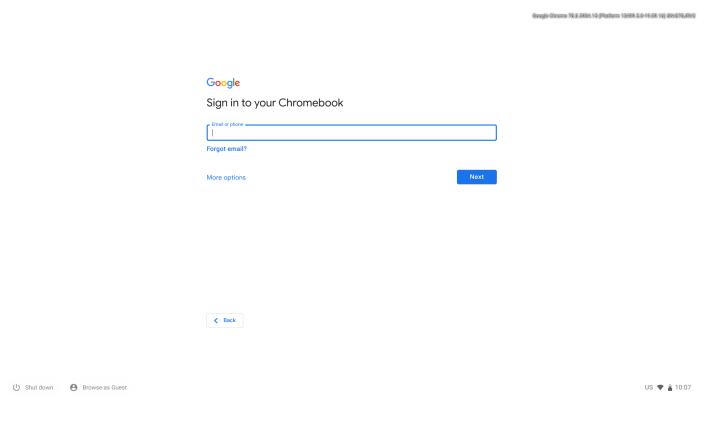
c) Accept the terms of service with one click. Once connected to a network, Chrome device will then download any available system

NOTE: The option to automatically send usage statistics to Google is intended for troubleshooting purposes. No personal information is collected.

US 🛡 🛔 7:0



- d) Enroll the Chrome device (optional). If the Chrome device was provided by work or school, users might need to enroll it with the domain before signing in below. Ask the network administrator for instructions before continuing with these steps.
- e) The system will automatically install any available update. This may take a few minutes. The system checks for updates every time it is powered on.
- f) Sign in with Google Account. In the sign-in box that appears, enter the Google Account username and password and click Sign in. Make sure to sign in with your primary Google Account, because this account will be set as the owner account.
  - NOTE: Users can also use the computer without an account by clicking Browse as a Guest on the left bottom corner.



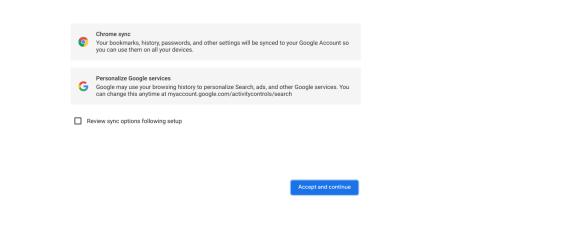
g) After signing in accept the Chrome sync and personalize Google services prompt. These settings can be reviewed following setup

G

You're signed in!

Google Chrome 78.0.3804.15 (Pletform 12499.5.0-19.09.1c) SN:670JRV2

**1** 10:09



- h) Set an account picture. This picture will represent the user's account on the main sign-in screen and status area. If users have a camera, there is an option to take a photo with the built-in webcam. If users don't want to take a photo at this time, choose a fun icon instead. Users can always update their picture after signing in.
- i) Review the Google Play apps and services.

(1) Shut down

Google Play apps and services

Use Google Play Terms of Service

February 5, 2018

1. Introduction

Applicable Terms. Thanks for using Google Play, Google Play is a service provided by Google LLC

("Gonode" "we" or," "e"." Located at 1600 Amobitheatra Parkwaw Mountain View. California 9d/043 ILSA.

Google privacy policy

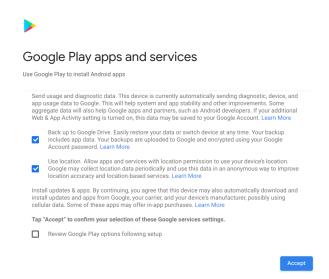
Send usage and diagnostic data. This device is currently automatically sending diagnostic, device, and app usage data to Google. This will help system and app stablity and other improvements. Some aggregate data will also help Google apps and partners, such as Android developers. If your additional Web & App Activity setting is turned on, this data may be saved to your Google Account. Learn More

Back up to Google Drive. Easily restore your data or switch device at any time. Your backup includes app data. Your backups are uploaded to Google and encrypted using your Google

Account password. Learn More

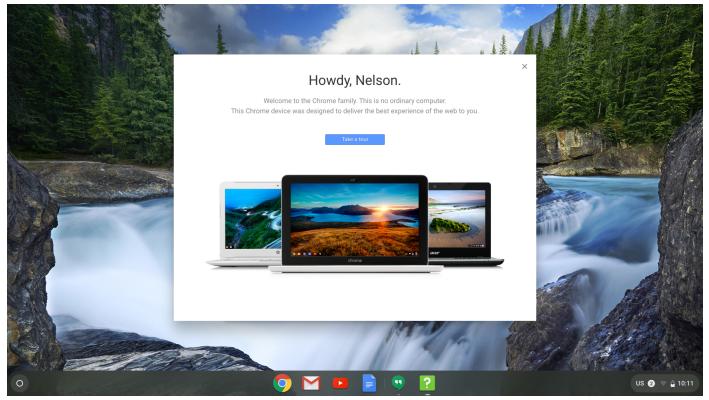
j) After review check the boxes to back up **Google Drive** and **location access** and accpet the terms to continue.

US 🕦 🔻 🛔 10:09



Drive and location access

3. **Get to know your Latitude 5400 Chrome** After setting up the profile, users will be shown the Get Started app. Users can learn about the desktop, discover new web apps, find instructions on how to print, and much more. This app is customized based on the computer model so users will only see information relevant to them



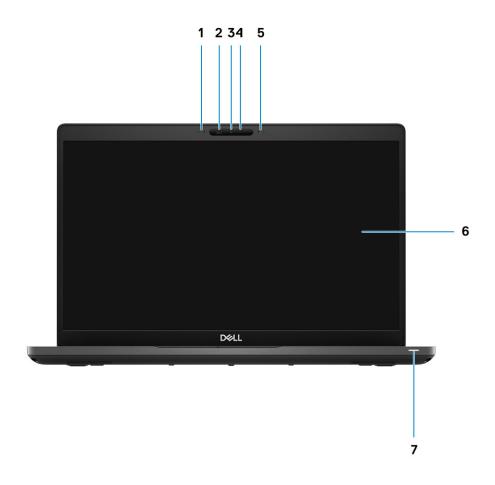
Welcome screen

## **Chassis overview**

### Topics:

- Display view
- Left view
- · Right view
- · Palmrest view
- · Bottom view

## **Display view**



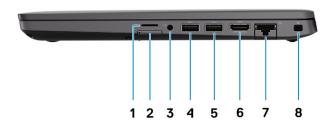
- 1. Microphone array
- 2. Camera shutter
- 3. Camera
- 4. Camera status LED
- 5. Microphone array
- 6. LCD panel
- 7. Battery indicator LED

### **Left view**



- 1. Power connector port
- 2. USB 3.1 Gen 2 Type-C port with Power Delivery(PD) and DisplayPort (DP) support
- 3. USB 3.1 Gen 1 (Type-A) port

## Right view



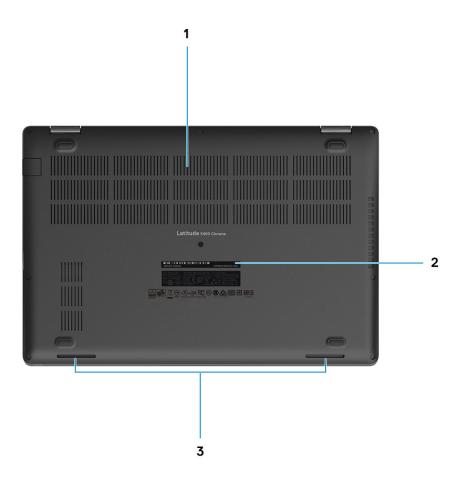
- 1. microSD card reader
- 2. micro-SIM card slot (optional)
- 3. Universal audio microphone port
- 4. USB 3.1 Gen1 Type-A port
- 5. USB 3.1 Gen 1 Type-A port(with PowerShare)
- 6. HDMI 1.4b port
- 7. RJ45 ethernet port
- 8. Nobel Wedge lock slot

## **Palmrest view**



- 1. Power button (with LED indicator)
- 2. Keyboard
- 3. Touchpad

## **Bottom view**



- 1. Heatsink fan outlet
- 2. Service tag label
- 3. Speakers grills

## **Specifications of Latitude 5400 Chrome**

### **Processors**

**Table 1. Processors** 

Description	Values				
Processors	8 <sup>th</sup> Generation Intel Celeron 4305U	8 <sup>th</sup> Generation Intel Core i3-8145U	8 <sup>th</sup> Generation Intel Core i5-8365U	8 <sup>th</sup> Generation Intel Core i7-8665U	8 <sup>th</sup> Generation Intel Core i5-8265U
Wattage	15 W	15 W	15 W	15 W	15 W
Core count	2	2	4	4	4
Thread count	2	4	8	8	8
Speed	Up to 2.2 GHz	2.1 GHz to 3.9 GHz	1.6 GHz to 4.1 GHz	1.9 GHz to 4.8 GHz	1.6 GHz to 3.9 GHz
Cache	2 MB	4 MB	6 MB	8 MB	6 MB
Integrated graphics	Intel UHD Graphics 610	Intel UHD Graphics 620	Intel UHD Graphics 620	Intel UHD Graphics 620	Intel UHD Graphics 620

## Chipset

### Table 2. Chipset

Description	Values
Chipset	Cannon Lake PCH-LP
Processor	8 <sup>th</sup> Generation Celeron and Core (i3/ i5/ i7)
DRAM bus width	64 bit
Flash EPROM	32 MB
PCIe bus	Gen 3.0

## **Memory**

Table 3. Memory specifications

Description	Values
Slots	Two-SoDIMM slots
Туре	DDR4
Speed	2400 MHz
Maximum memory	32 GB

Description	Values
Minimum memory	4 GB
Memory size per slot	4 GB, 8 GB, 12 GB, 16 GB, 32 GB
Configurations supported	<ul> <li>4 GB (1 x 4 GB)</li> <li>8 GB (2 x 4 GB, 1 x 8 GB)</li> <li>16 GB (2 x 8 GB, 1 x 16 GB)</li> <li>32 GB (2 x 16 GB)</li> </ul>

## **Storage**

CAUTION: Web apps on a Chrome OS, stores all important data in the cloud. Certain kinds of files, like downloads, cookies, and browser cache files may still be present on the computer. The Chrome OS encrypts this data using tamper-resistant hardware, making it difficult for anyone to access those files. It is advisable to backup your data on the computer regularly as in case the computer needs servicing, all data is lost and irrecoverable.

**Table 4. Storage specifications** 

Storage type	Interface type	Capacity
<ul><li>M.2 2230 solid-state drive</li><li>M.2 2280 solid state drive</li></ul>	PCIe Gen 3.0 x4/ x2 NVMe, upto 32 Gbps	<ol> <li>M.2 2230 SSD:         <ul> <li>128 GB</li> <li>256 GB</li> </ul> </li> <li>M.2 2280 SSD:</li> </ol>
		<ul><li>512 GB</li><li>1024 GB</li></ul>

## Power adapter

Table 5. Power adapter specifications

Description	Values	
Туре	65 W	90 W
Diameter (connector)	22 x 66 x 106 mm x TBD mm	7.4 mm x 4.5 mm
Input voltage	100 VAC x 240 VAC	100 VAC x 240 VAC
Input frequency	50 Hz x 60 Hz	50 Hz x 60 Hz
Input current (maximum)	1.50 A	1.60 A
Output current (continuous)	3.34 A	4.62 A
Rated output voltage	19.50 VDC	19.50 VDC
Temperature range:		
Operating	0°C to 40°C (32°F to 104°F)	0°C to 40°C (32°F to 104°F)
Storage	-40°C to 70°C (-40°F to 158°F)	-40°C to 70°C (-40°F to 158°F)

### Ports and connectors

#### Table 6. External ports and connectors

External:	
USB	<ul> <li>2 USB 3.1 Gen 1 Type- A ports</li> <li>1 USB 3.1 Gen 1 Type- A port with PowerShare</li> <li>1 USB 3.1 Gen 2 Type-C port with Power Delivery and DisplayPort support</li> </ul>
Audio	1 headphone and microphone combo port
Video	<ul> <li>1 HDMI 1.4 port</li> <li>1 USB 3.1 Gen 2 Type-C port with Power Delivery and DisplayPort support</li> </ul>
Media card reader	1 micro SD- card slot
Docking port	Supported through USB Type-C port
Power adapter port	7.4 mm Barrel Type DC-in
Security	Security-cable slot (Noble wedge slot)
Table 7. Internal ports and connectors	
Internal:	
M.2	<ul> <li>1 M.2 2230 slot for solid-state drive 128 GB/ 256 GB</li> <li>1 M.2 2280 slot for solid-state drive 512 GB/ 1 TB</li> <li>1 M.2 3042 slot for WWAN card</li> </ul>
	NOTE: To learn more about the features of different types of M.2 cards, see the knowledge base article SLN301626.

### Media-card reader

Table 8. Media-card reader specifications

Description	Values
Туре	1 micro SD card slot
Cards supported	<ul><li>Secure Digital (SD)</li><li>Secure Digital High Capacity (SDHC)</li><li>Secure Digital Extended Capacity (SDXC)</li></ul>

NOTE: The maximum capacity supported by the media-card reader varies depending on the standard of the media card installed in your computer.

### **Audio**

### **Table 9. Audio specifications**

Description	Values
Controller	Realtek ALC3254

Description		Values
Stereo conversion		Supported
Internal interface		High definition audio interface
External interface		Universal Audio Jack
Speakers		2
Internal speaker amplifier		Supported (audio codec integrated)
External volume controls		Keyboard shortcut controls
Speaker output:		
А	Average	2 W
Р	Peak	2.5 W
Subwoofer output		Not supported
Microphone		Single digital microphone in the camera assembly

### **Video**

### Table 10. Video specifications

### Integrated graphics

Controller	External display support	Memory size	Processor
Intel UHD 610 graphics	One HDMI 1.4b port	Shared system memory	8 <sup>th</sup> Generation Intel Core Celeron processors
Intel UHD 620 graphics	One HDMI 1.4b port	Shared system memory	8 <sup>th</sup> Generation Intel Core i3/i5/i7

### Camera

### Table 11. Camera specifications

Description	Values
Number of cameras	1
Type	HD RGB Camera
Location	Front Camera
Sensor type	CMOS sensor technology
Resolution:	
Still image	0.9 megapixels
Video	1280 x 720 at 30 FPS
Diagonal viewing angle	78.6 degrees

## **Communications**

### Wireless module

### Table 12. Wireless module specifications

Description	Values
Model number	Intel Wireless-AC 9560
Transfer rate	Up to 1.73 Gbps
Frequency bands supported	2.4 GHz/ 5 GHz
Wireless standards	<ul> <li>WiFi 802.11a/b/g</li> <li>Wi-Fi 4 (WiFi 802.11n)</li> <li>Wi-Fi 5 (WiFi 802.11ac)</li> <li>Wi-Fi 6 (WiFi 802.11ax)</li> </ul>
Encryption	<ul><li>64-bit and 128-bit WEP</li><li>128-bit AES-CCMP</li><li>TKIP</li></ul>
Bluetooth	Bluetooth 5.0

### Mobile broadband

#### **Table 13. WWAN card specifications**

Description	Values	
Model number	Dell DW5820e Intel 7360 LTE-A; LTE Cat 9	
Baseband Processor	X-GOLD 736	
Baseband Functions	<ul> <li>LTE FDD: B1/ B2/ B3/ B4/ B5/ B7/ B8/ B11/ B12/ B13/ B17/ B18/ B19/ B20/ B21/ B26/ B28/ B29/ B30/ B66</li> <li>LTE TDD: B38/ B39/ B40/ B41</li> <li>WCDMA:B1/ B2/ B4/ B5/ B8</li> </ul>	
RF Transceiver	SMARTi 5	
RF Transceiver Functions	16 receiver input ports, single chip inter-band/intra-band LTE, downlink Carrier Aggregation	
Data Rate / Data Transmission	<ul> <li>LTE FDD(Mbps): 450(DL)/50(UL) (Cat9)</li> <li>LTE TDD(Mbps):347(DL)30(UL)(Cat9)</li> <li>UMTS(kbps):384(DL)/384(UL)</li> <li>DC-HSPA+ (Mbps):42(DL)/5.76(UL)</li> </ul>	

## **Display**

### Table 14. Display specifications

Decsription	Values		
Type	High Definition (HD) Non - Touch	Full High Definition (FHD) Non - Touch	Full High Definition (FHD) Touch

Decsription		Values	
Panel technology	Twisted Nematic (TN)	In-Plane Switching (IPS)	In-Plane Switching (IPS)
Luminance (typical)	220 nits	220 nits	220 nits
Dimensions (active area):			
Height	173.95 mm (6.85 in.)	173.95 mm (6.85 in.)	173.95 mm (6.85 in.)
Width	309.40 mm (12.18 in.)	309.40 mm (12.18 in.)	309.40 mm (12.18 in.)
Diagonal	355.60 mm (14.00 in.)	355.60 mm (14.00 in.)	355.60 mm (14.00 in.)
Native resolution	1366 x 768	1920 x 1080	1920 x 1080
Megapixels	1.049	2.073	2.073
Color gamut	45% (NTSC)	45% (NTSC)	45% (NTSC)
Pixels per inch (PPI)	112	157	157
Contrast ratio (min)	600:1	600:1	600:1
Response time (max)	35 ms	35 ms	35 ms
Refresh rate	60 Hz	60 Hz	60 Hz
Horizontal view angle	Left/Right: 40 degrees	+/- 80 degrees	+/- 80 degrees
Vertical view angle	U/D: 10/30 degrees	+/- 80 degrees	+/- 80 degrees
Pixel pitch	0.226 mm	0.161 mm	0.161 mm
Power consumption (maximum)	2.40 W	2.8 W	3.15 W
Anti-glare vs glossy finish	Anti-glare	Anti-glare	Anti-glare
Touch options	No	No	Yes

## Keyboard

Table 15. Keyboard specifications

Description	Values
Туре	<ul><li>Standard keyboard</li><li>Backlit keyboard</li></ul>
Layout	<ul><li> QWERTY</li><li> AZERTY</li><li> MUI</li></ul>
Number of keys	Varies as per language and layout of the keyboard
Size	X=19.05 mm key pitch Y=19.05 mm key pitch
Shortcut keys	Some keys on your keyboard have two symbols on them. These keys can be used to type alternate characters or to perform secondary functions. To type the alternate character, press Shift

**Description** Values

and the desired key. To perform secondary functions, press  $\mbox{\rm Fn}$  and the desired key.

## **Touchpad**

#### **Table 16. Touchpad specifications**

Description	1	Values
Resolution:		
	Horizontal	1221
	Vertical	661
Dimensions:		
	Horizontal	101.70 mm (4.00 in.)
	Vertical	55.20 mm (2.17 in.)

## **Touchpad gestures**

For more information about touchpad gestures for Chrome OS devices, see the Google Chrome OS Help at https://support.google.com/chromebook/answer/1047367.

## **Battery**

**Table 17. Battery specifications** 

Description		Values	
Туре	3-cell Polymer (42 WHr)	4-cell Polymer (51 WHr) ExpressCharge	4-cell Polymer (68 WHr LCL)
Voltage	11.40 VDC	11.40 VDC	7.60 VDC
Weight (maximum)	0.20 kg (0.44 lb)	0.25 kg (0.55 lb)	0.34 kg (0.75 lb)
Dimensions:			
Height	95.90 mm (3.78 in.)	95.90 mm (3.78 in.)	95.90 mm (3.78 in.)
Width	181 mm (7.13 in.)	181 mm (7.13 in.)	233 mm (9.17 in.)
Depth	7.05 mm (0.28 in.)	7.05 mm (0.28 in.)	7.05 mm (0.28 in.)
Temperature range:			
Operating	0°C to 50°C (32°F to 122°F)	0 °C to 50 °C (32 °F to 122 °F)	0 °C to 50 °C (32 °F to 122 °F)
Storage	-20°C to 60°C (-4°F to 140°F)	-20 °C to 60 °C (-4 °F to 140 °F)	-20 °C to 60 °C (-4 °F to 140 °F)
Operating time	Varies depending on operating conditions and can significantly reduce under certain power-intensive conditions.		
Charging time (approximate)	4 hours (when the computer is off)	4 hours (when the computer is off)	4 hours (when the computer is off)

Description	Values		
Life span (approximate)	300 discharge/charge cycles	300 discharge/charge cycles	1000 discharge/charge cycles
Coin-cell battery	CR2032		

## **Dimensions and weight**

### Table 18. Dimensions and weight

Description	Values
Height:	
Front	19.60 mm (0.77 in.)
Rear	20.85 mm (0.82 in.)
Width	323.05 mm (12.72 in.)
Depth	216 mm (8.50 in.)
Weight (maximum)	1.47 kg (3.24 lb)
	(i) NOTE: The weight of your computer depends on the configuration ordered and the manufacturing variability.

## **Operating system**

· Chrome Operating System

## **Computer environment**

Airborne contaminant level: G1 as defined by ISA-S71.04-1985

**Table 19. Computer environment** 

Description	Operating	Storage
Temperature range	0°C to 35°C (32°F to 95°F)	-40°C to 65°C (-40°F to 149°F)
Relative humidity (maximum)	10% to 80% (non-condensing)	0% to 95% (non-condensing)
Vibration (maximum)*	0.26 GRMS	1.37 GRMS
Shock (maximum)	105 G†	40 G†
Altitude (maximum)	-15.2 m to 3048 m (4.64 ft to 5518.4 ft)	-15.2 m to 10668 m (4.64 ft to 19234.4 ft)

<sup>\*</sup> Measured using a random vibration spectrum that simulates user environment.

<sup>†</sup> Measured using a 2 ms half-sine pulse when the hard drive is in use.

### **Software**

This chapter details the supported operating systems along with instructions on how to install the drivers.

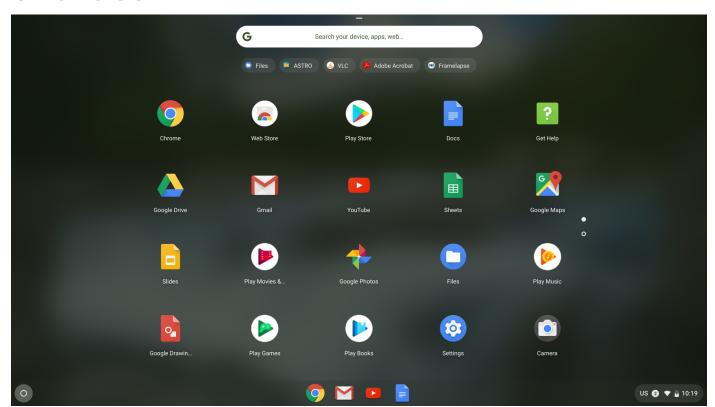
#### **Topics:**

- Operating system
- View system information

## **Operating system**

This page contains information about the operating system used by the Dell Latitude 5400 Chrome.

### **Chrome OS**



Chrome devices are powered by the Google Chrome operating system, based on Google's popular Chrome browser. It has been developed to provide a fast, simple, and more secure computing experience for users who spend most of their time online.

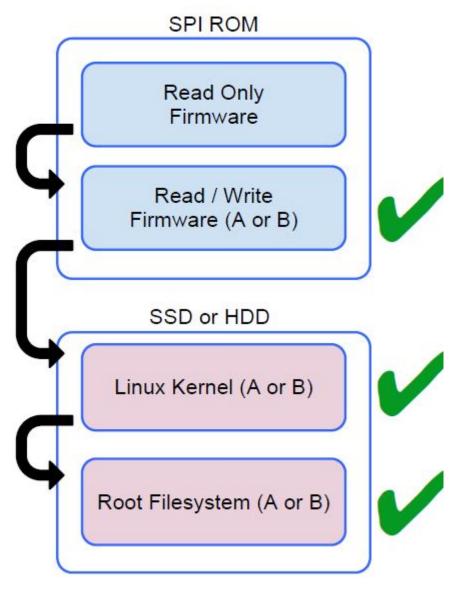
#### **Key Benefits**

- · Speed
- Simplicity
- Security
- · Updated
- Synchronization
- · High power at low cost
- · Easy to learn and use
- · Documents, calendar, e-mail, contacts, and tasks available online and offline, and all securely backed-up and synchronized in the cloud.

- · Access to the Chrome web app store
- · Killer web apps
- · The latest Intel Core processors
- · Fun games
- · Built-in support for popular file types and external devices

For more information about the Chrome OS, please visit the https://www.google.com/chromebook/.

### **Verified Boot**



Read Only firmware verifies the integrity of Read/Write (R/W) firmware. R/W firmware verifies the active Linux kernel. During run time, the kernel verifies each block read from disk.

If a verification step fails and there is no backup option, the machine enters recovery mode.

The Developer Mode switch turns off verified boot (at the Kernel stage) to enable users to run Chromium OS (or other OS).

### **Disk Partition Map**

# SSD (Solid State Drive) Protective MBR (512 bytes) Primary GPT header (512 bytes) Primary partition table (16K) Unused due to filesystem alignment Kernel A (16M) Kernel B (16M) **OEM Customization (16M)** Empty space for future use (64 M) EFI System Partition (16M) Encrypted user data (fills rest of the drive) Rootfs B (1G) Rootfs A (1G) Unused due to filesystem alignment Secondary partition table (16K)

Secondary GPT header (512 bytes)

There are two copies of Chrome OS on disk: an active copy and a backup copy. Each copy consists of a kernel partition and a root file system. The backup copy is updated automatically in the background. Users only need to reboot. The stateful partition contains encrypted user data.

## **Developer and Recovery mode**



Figure 1. Developer Mode

- · Used to boot without verification.
- · Can be turned on via key combination during boot.
- · Stateful partition is wiped during transitions.
- · Used in the factory to boot test image.

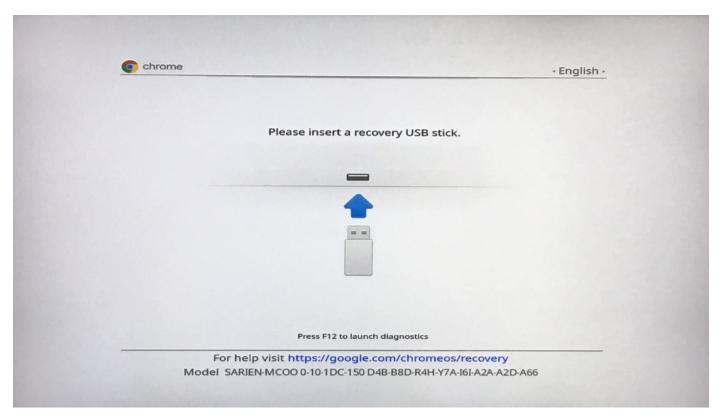


Figure 2. Recovery Mode

- · Allows a user to reinstall the Chrome OS from a USB key or SD card.
- · Recovery mode is entered if verified boot fails.
- · A user can force recovery mode via a key combination during boot.

### **Coreboot and U-boot Custom Firmware**

#### Coreboot

- Memory and chipset initialization
- · Open-source, except for MRC binary from Intel.

#### **U-Boot**

- · Performs verified boot
- · Handles recovery and Developer Mode
- · Open source code

Normal boot is very fast, as it takes few second to start loading kernel. Chrome devices does not boot other operating systems such as Windows or OS X.

### **Chrome vs Chromium OS**

#### Table 20. Difference between Chromium and Chrome OS

#### Difference between Chromium and Chrome OS

#### Chromium OS

- Is an open source project: https://www.chromium.org/ chromium-os
- · Runs on regular PCs and Chrome devices

#### Chrome OS

- · Is based on Chromium OS
- Only runs on the Chrome devices with required hardware features (TPM, RO firmware, recovery button, developer switch).

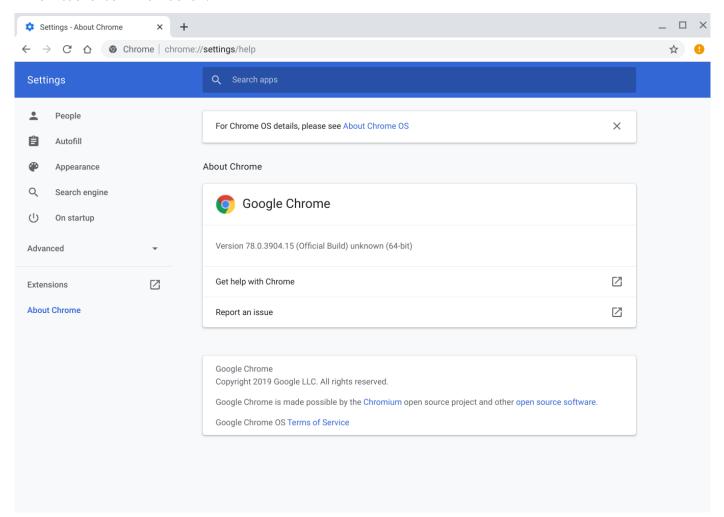
 Includes additional licensed features such as the Netflix plugin, video codecs, and fonts

### View system information

This page contains all the information about viewing system information for the Dell Latitude 5400 Chrome.

Dell Latitude 5400 Chrome does not support Dell BIOS. Hence, there are several ways to check system specifications depending on the information you are searching for. The table below lists some of the most commonly used methods to view system information and specifications.

· View basic OS information.



#### Figure 3. Chrome:help

· View information such as screen resolution options (Device>Display settings), touchpad, and other basic hardware information.

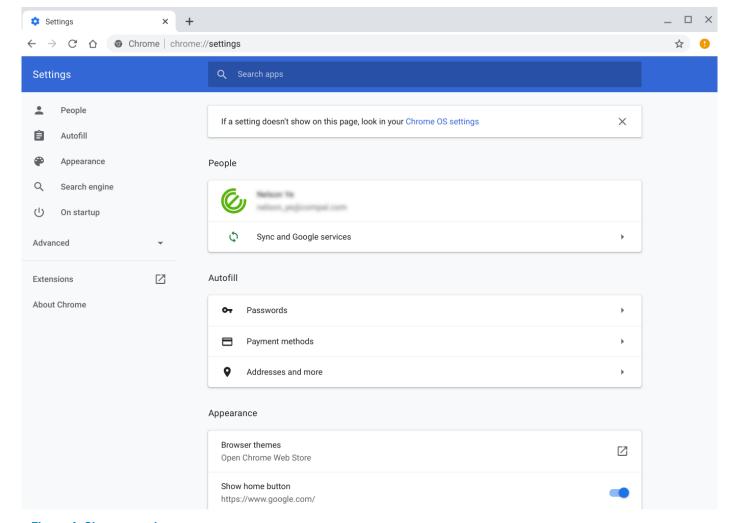


Figure 4. Chrome:settings

 $\cdot$  View advanced system information such as the Google Chrome version, firmware information, CPU information, memory information, network status, power supply information, etc.

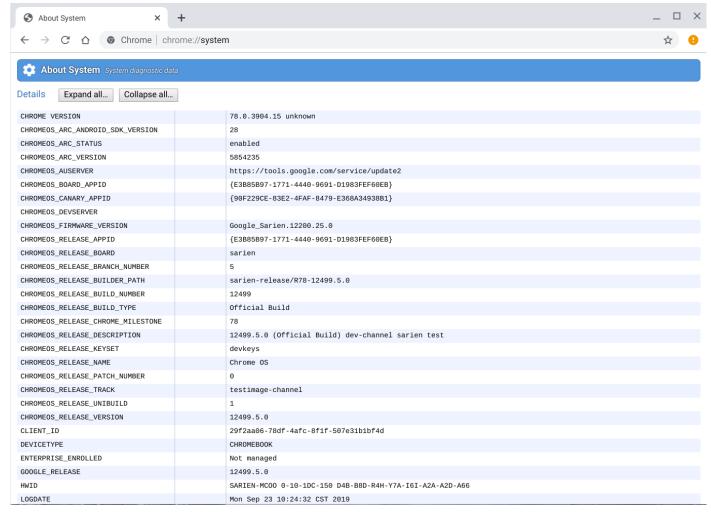


Figure 5. Chrome:system

· View advanced networking information.

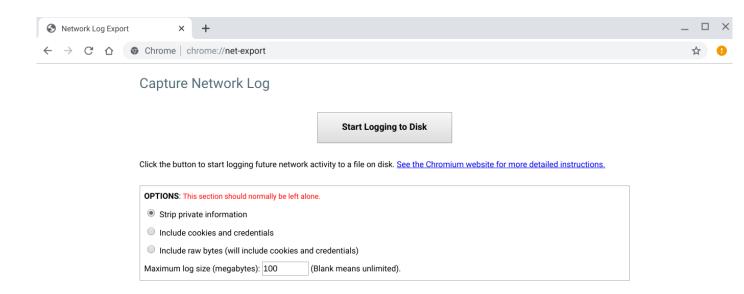


Figure 6. Chrome:net-export

## Getting help and contacting Dell

### Self-help resources

You can get information and help on Latitude 5400 Chrome and other Dell products and services using these self-help resources:

### Table 21. Self-help resources

Self-help resources	Resource location
Information about Dell products and services	https://www.dell.com
Online help for operating system	https://www.dell.com/support/article/sln293900
Troubleshooting information, user manuals, setup instructions, product specifications, technical help blogs, drivers, software updates, and so on.	https://www.dell.com/support
Dell knowledge base articles for a variety of computer concerns.	https://www.dell.com/support/home/app=knowledgebase
Learn and know the following information about your product: Product specifications	See Service Manual and Setup and Specifications at https://www.dell.com/support/manuals.
<ul> <li>Operating system</li> <li>Setting up and using your product</li> <li>Data backup</li> </ul>	To locate the Service Manual and Setup and Specifications relevant to your product, identify your product through one of the following:
<ul> <li>Troubleshooting and diagnostics</li> <li>Factory and system restore</li> </ul>	<ul> <li>Select Detect Product.</li> <li>Locate your product through the drop-down menu under View Products.</li> <li>Enter the Service Tag number or Product ID in the search bar.</li> </ul>

## **Contacting Dell**

NOTE: If you do not have an active Internet connection, you can find contact information on your purchase invoice, packing slip, bill, or Dell product catalog.

To contact Dell for sales, technical support, or customer service issues, see https://www.dell.com/contactdell.

i NOTE: Availability varies by country/region and product, and some services may not be available in your country/region.

Dell provides several online and telephone-based support and service options. Availability varies by country and product, and some services may not be available in your area. To contact Dell for sales, technical support, or customer service issues:

- 1. Go to https://www.Dell.com/support
- 2. Select your support category.
- 3. Verify your country or region in the Choose a Country/Region drop-down list at the bottom of the page.
- 4. Select the appropriate service or support link based on your need.