# **Inspiron 3793**

Setup and Specifications



### Notes, cautions, and warnings

i NOTE: A NOTE indicates important information that helps you make better use of your product.

CAUTION: A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

MARNING: A WARNING indicates a potential for property damage, personal injury, or death.

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# Set up your Inspiron 3793

- i NOTE: The images in this document may differ from your computer depending on the configuration you ordered.
- 1. Connect the power adapter and press the power button.



- NOTE: To conserve battery power, the battery might enter power saving mode. Connect the power adapter and press the power button to turn on the computer.
- 2. Finish operating system setup.

#### For Ubuntu:

Follow the on-screen instructions to complete the setup. For more information about installing and configuring Ubuntu, see the knowledge base articles SLN151664 and SLN151748 at www.dell.com/support.

### For Windows:

Follow the on-screen instructions to complete the setup. When setting up, Dell recommends that you:

- · Connect to a network for Windows updates.
  - NOTE: If connecting to a secured wireless network, enter the password for the wireless network access when prompted.
- · If connected to the internet, sign-in with or create a Microsoft account. If not connected to the internet, create an offline account.
- · On the **Support and Protection** screen, enter your contact details.
- 3. Locate and use Dell apps from the Windows Start menu—Recommended.

Table 1. Locate Dell apps

Resources	Description
Dell	My Dell  Centralized location for key Dell applications, help articles, and other important information about your computer. It also notifies you about the warranty status, recommended accessories, and software updates if available.
	SupportAssist  Pro-actively checks the health of your computer's hardware and software. The SupportAssist OS Recovery tool troubleshoots issues with the operating system. For more information, see the SupportAssist documentation at <a href="https://www.dell.com/support">www.dell.com/support</a> .  i NOTE: In SupportAssist, click the warranty expiry date to renew or upgrade your warranty.

Table 1. Locate Dell apps(continued)

Resources	Description
<b>L</b>	Dell Update  Updates your computer with critical fixes and latest device drivers as they become available. For more information about using Dell Update, see the knowledge base article SLN305843 at www.dell.com/support.
	Dell Digital Delivery  Download software applications, which are purchased but not pre-installed on your computer. For more information about using Dell Digital Delivery, see the knowledge base article 153764 at www.dell.com/support.

# Views of Inspiron 3793

## Right



#### 1. SD-card slot

Reads from and writes to the SD card.

#### 2. USB 2.0 port

Connect peripherals such as external storage devices and printers. Provides data transfer speeds up to 480 Mbps.

#### 3. Optical drive

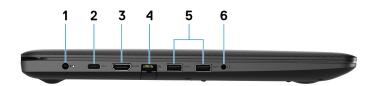
Reads from and writes to CDs, DVDs, and Blu-ray discs.

i NOTE: Blu-ray support is only available in certain regions.

#### 4. Security-cable slot (wedge-shaped)

Connect a security cable to prevent unauthorized movement of your computer.

### Left



### 1. Power-adapter port

Connect a power adapter to provide power to your computer.

#### 2. USB 3.1 Gen 1 (Type-C) port (optional)

Connect to external storage devices. Provides data transfer speeds up to 5 Gbps.

i NOTE: This port does not support video/audio streaming and Power Delivery.

i NOTE: This port is only present on computers ordered with a discrete graphics configuration.

### 3. HDMI port

Connect to a TV or another HDMI-in enabled device. Provides video and audio output.

#### 4. Network port

Connect an Ethernet (RJ45) cable from a router or a broadband modem for network or Internet access.

### 5. USB 3.1 Gen 1 ports (2)

Connect peripherals such as external storage devices and printers. Provides data transfer speeds up to 5 Gbps.

### 6. Headset port

Connect headphones or a headset (headphone and microphone combo).

### **Base**



#### 1. Left-click area

Press to left-click.

#### 2. Touchpad

Move your finger on the touchpad to move the mouse pointer. Tap to left-click and two finger tap to right-click.

### 3. Right-click area

Press to right-click.

### 4. Power button with optional fingerprint reader

Press to turn on the computer if it is turned off, in sleep state, or in hibernate state.

When the computer is turned on, press the power button to put the computer into sleep state; press and hold the power button for 4 seconds to force shut-down the computer.

If the power button has a fingerprint reader, place your finger on the power button to log in.

NOTE: You can customize power-button behavior in Windows. For more information, see *Me and My Dell* at www.dell.com/support/manuals.

## **Display**



#### 1. Camera

Enables you to video chat, capture photos, and record videos.

### 2. Camera-status light

Turns on when the camera is in use.

### 3. Microphone

Provides digital sound input for audio recording, voice calls, and so on.

## **Bottom**



### 1. Left speaker

Provides audio output.

### 2. Service Tag label

The Service Tag is a unique alphanumeric identifier that enables Dell service technicians to identify the hardware components in your computer and access warranty information.

### 3. Right speaker

Provides audio output.

# **Specifications of Inspiron 3793**

# **Dimensions and weight**

Table 2. Dimensions and weight

Description	Values
Height:	·
Front	<ul><li>Non-touchscreen: 21.86 mm (0.86 in.)</li><li>Touchscreen: 22.46 mm (0.88 in.)</li></ul>
Rear	<ul><li>Non-touchscreen: 25 mm (0.98 in.)</li><li>Touchscreen: 25.60 mm (1.01 in.)</li></ul>
Width	415.40 mm (16.35 in.)
Depth	279.20 mm (10.99 in.)
Weight (maximum)	3.03 kg (6.68 lb)  i NOTE: The weight of your computer depends on the configuration ordered and the manufacturing variability.

### **Processors**

### **Table 3. Processors**

Description	Values		
Processors	10 <sup>th</sup> Generation Intel Core i3-1005G1	10 <sup>th</sup> Generation Intel Core i5-1035G1	10 <sup>th</sup> Generation Intel Core i7-1065G7
Wattage	15 W	15 W	15 W
Core count	2	4	4
Thread count	4	8	8
Speed	Up to 3.4 GHz	Up to 3.6 GHz	Up to 3.8 GHz
Cache	4 MB	6 MB	8 MB
Integrated graphics	Intel UHD Graphics	Intel UHD Graphics	Intel Iris Plus Graphics

# **Chipset**

### Table 4. Chipset

Description	Values
Chipset	Integrated with the processor

### Table 4. Chipset(continued)

Description	Values
Processor	10 <sup>th</sup> Generation Intel Core i3/i5/i7
DRAM bus width	64-bit
Flash EPROM	24 MB
PCle bus	Up to Gen3.0

# **Operating system**

- · Windows 10 Home (64-bit)
- · Windows 10 Professional (64-bit)
- · Ubuntu

# Memory

### **Table 5. Memory specifications**

Description	Values
Slots	Two SODIMM slots
Туре	Dual-channel DDR4
Speed	2666 MHz/3200 MHz (discrete graphics config ONLY)
Maximum memory	16 GB
Minimum memory	4 GB
Memory size per slot	4 GB, 8 GB, 16 GB
Configurations supported	<ul> <li>4 GB DDR4 at 2666 MHz (1 x 4 GB)</li> <li>8 GB DDR4 at 2666 MHz (2 x 4 GB)</li> <li>8 GB DDR4 at 2666 MHz (1 x 8 GB)</li> <li>12 GB DDR4 at 2666 MHz (1 x 4 GB + 1 x 8 GB)</li> <li>16 GB DDR4 at 2666 MHz (1 x 16 GB)</li> </ul>

## Ports and connectors

Table 6. External ports and connectors

Description	Values
External:	
Network	On RJ-45 port
USB	<ul> <li>Two USB 3.1 Gen 1 ports</li> <li>One USB 2.0 port</li> <li>One USB 3.1 Gen 1 (Type-C) port</li> <li>NOTE: The USB 3.1 Gen 1 (Type-C) port is optional and will only be present on computers ordered with a discrete graphics configuration.</li> </ul>

Table 6. External ports and connectors(continued)

Description	Values
Audio	One headset (headphone and microphone combo) port
Video	One HDMI port    NOTE: The maximum resolution supported by this HDMI port is 1920x1080.
Media card reader	One SD-card slot
Docking port	Not supported
Power adapter port	One 4.5 mm x 2.9 mm DC-in
Security	One security-cable slot (wedge-shaped)

### Table 7. Internal ports and connectors

Description	Values
Internal:	
M.2	<ul> <li>One M.2 2230 slot for WiFi and Bluetooth combo card</li> <li>One M.2 2230/2280 slot for solid-state drive/Intel Optane</li> <li>NOTE: To learn more about the features of different types of M.2 cards, see the knowledge base article SLN301626.</li> </ul>

# **Communications**

### **Ethernet**

### **Table 8. Ethernet specifications**

Description	Values
Model number	RTL8106E Realtek ethernet controller
Transfer rate	10/100 Mbps

## Wireless module

### Table 9. Wireless module specifications

Description	Values	
Model number	Intel 9462NGW	Intel 9560NGW
Transfer rate	Up to 433 Mbps	Up to 867 Mbps
Frequency bands supported	2.4 GHz/5 GHz	2.4 GHz/5 GHz
Wireless standards	<ul><li>Wi-Fi 802.11b/g/a</li><li>Wi-Fi 4 (WiFi 802.11n)</li><li>Wi-Fi 5 (WiFi 802.11ac)</li></ul>	<ul><li>Wi-Fi 802.11b/g/a</li><li>Wi-Fi 4 (WiFi 802.11n)</li><li>Wi-Fi 5 (WiFi 802.11ac)</li></ul>

Table 9. Wireless module specifications(continued)

Description	Values	
Encryption	<ul><li>64-bit/128-bit WEP</li><li>AES-CCMP</li><li>TKIP</li></ul>	<ul><li>64-bit/128-bit WEP</li><li>AES-CCMP</li><li>TKIP</li></ul>
Bluetooth	Bluetooth 5.0	Bluetooth 5.0

### **Audio**

### **Table 10. Audio specifications**

Description		Values
Controller		Realtek ALC3204
Stereo conversion		Supported
Internal interface		High-definition audio
External interface		Universal Audio Jack
Speakers		2
Internal speaker amplifie	r	Supported
External volume controls	3	Keyboard shortcut controls
Speaker output:		
	Average	2 W
	Peak	2.5 W
Subwoofer output		Not supported
Microphone		Digital microphone in camera assembly

## **Storage**

Your computer supports one of the following configurations:

- · One 2.5-inch hard-drive
- · One M.2 2230/2280 solid-state drive or M.2 2280 Intel Optane Memory H10 with solid-state storage
- $\cdot$   $\,$  One 2.5-inch hard-drive and one M.2 2230/2280 solid-state drive
- · One 2.5-inch hard-drive and one M.2 2280 Intel Optane memory or Intel Optane Memory H10 with solid-state storage

The primary drive of your computer varies with the storage configuration. For computers:

- with a M.2 card (either a solid-state drive or a M.2 Intel Optane Memory H10 with solid-state storage), the M.2 drive is the primary drive
- with a M.2 2280 Intel Optane Memory M10 or M15, the 2.5-inch hard drive is the primary drive
- · without a M.2 card, the 2.5-inch hard drive is the primary drive

### **Table 11. Storage specifications**

Storage type	Interface type	Capacity
2.5-inch hard-disk drive	SATA AHCI, up to 6 Gbps	Up to 2 TB

Table 11. Storage specifications(continued)

Storage type	Interface type	Capacity
M.2 2230/2280 solid-state drive	PCle Gen3.0x4 NVMe, up to 32 Gbps	Up to 512 GB
M.2 2280 Intel Optane Memory H10 with solid-state storage	PCIe Gen3.0x2 NVMe, up to 16 Gbps	Up to 256 GB
9.5 mm slimline DVD-RW drive	SATA AHCI, up to 1.5 Gbps	One slimline DVD

## Intel Optane memory (optional)

Intel Optane technology utilizes 3D XPoint memory technology and functions as a non-volatile storage cache/accelerator and/or storage device depending on the Intel Optane memory installed in your computer.

Your computer supports the following Intel Optane Memory devices:

- Intel Optane Memory M10
- · Intel Optane Memory M15
- · Intel Optane Memory H10 with solid-state storage

### **Intel Optane Memory M10**

Intel Optane Memory M10 functions only as a non-volatile storage cache/accelerator, enabling enhanced read/write speeds for hard-drive storage. It neither replaces nor adds to the memory (RAM) installed on your computer.

Table 12. Intel Optane Memory M10 specifications

Description	Values
Interface	PCle Gen3.0x2 NVMe
Connector	M.2
Form factor	2280
Capacity	16 GB or 32 GB

### NOTE: Intel Optane Memory M10 is supported on computers that meet the following requirements:

- 7<sup>th</sup> Generation or higher Intel Core i3/i5/i7 processors
- Windows 10 64-bit version or higher (Anniversary Update)
- Intel Rapid Storage Technology driver version 15.7 or higher

### **Intel Optane Memory M15**

Intel Optane Memory M15 functions only as a non-volatile storage cache/accelerator, enabling enhanced read/write speeds for hard-drive storage. It neither replaces nor adds to the memory (RAM) installed on your computer.

Table 13. Intel Optane Memory M15 specifications

Description	Values
Interface	PCIe Gen3.0x4 NVMe
Connector	M.2
Form factor	2280
Capacity	16 GB or 32 GB

- NOTE: Intel Optane Memory M15 is supported on computers that meet the following requirements:
  - 7<sup>th</sup> Generation or higher Intel Core i3/i5/i7 processors
  - Windows 10 64-bit version or higher (Anniversary Update)
  - Intel Rapid Storage Technology driver version 17 or higher

## Intel Optane Memory H10 with solid-state storage

Intel Optane Memory H10 with solid-state storage functions as both a non-volatile storage cache/accelerator (enabling enhanced read/write speeds for hard-drive storage) and a solid-state storage solution. It neither replaces nor adds to the memory (RAM) installed on your computer.

### Table 14. Intel Optane Memory H10 with solid-state storage specifications

Description	Values
Interface	PCIe Gen3.0x4 NVMe
	<ul><li>One PCle Gen3.0x2 for Optane memory</li><li>One PCle Gen3.0x2 for solid-state storage</li></ul>
Connector	M.2
Form factor	2280
Capacity (Optane memory)	Up to 16 GB
Capacity (solid-state storage)	Up to 256 GB

- NOTE: Intel Optane Memory H10 with solid-state storage is supported on computers that meet the following requirements:
  - 9<sup>th</sup> Generation or higher Intel Core i3/i5/i7 processors
  - Windows 10 64-bit version or higher (Anniversary Update)
  - Intel Rapid Storage Technology driver version 17.2 or higher

### Media-card reader

### Table 15. Media-card reader specifications

Description	Values
Туре	One SD card slot
Cards supported	<ul><li>Secure Digital (SD)</li><li>Secure Digital High Capacity (SDHC)</li><li>Secure Digital Extended Capacity (SDXC)</li></ul>

### Keyboard

### Table 16. Keyboard specifications

Description	Values	
Туре	Backlit keyboard	
Layout	QWERTY	
Number of keys	United States and Canada: 101 keys	

Table 16. Keyboard specifications(continued)

Description	Values
	<ul><li>United Kingdom: 102 keys</li><li>Japan: 105 keys</li></ul>
Size	X=19.05 mm key pitch Y=18.05 mm key pitch
Shortcut keys	Some keys on your keyboard have two symbols on them. These keys can be used to type alternate characters or to perform secondary functions. To type the alternate character, press Shift and the desired key. To perform secondary functions, press Fn and the desired key.  i NOTE: You can define the primary behavior of the function keys (F1–F12) changing Function Key Behavior in BIOS setup program.  Keyboard shortcuts

## Camera

### **Table 17. Camera specifications**

Description		Values
Number of cameras		One
Туре		RGB HD camera
Location		Front camera
Sensor type		CMOS sensor technology
Resolution:		
	Still image	0.92 megapixel
	Video	1280 x 720 (HD) at 30 fps
Diagonal vie	wing angle	78.6 degrees

# **Touchpad**

### Table 18. Touchpad specifications

Description		Values
Resolution:		
	Horizontal	3215
	Vertical	2429
Dimensions:		
	Horizontal	105 mm (4.13 in.)
	Vertical	80 mm (3.15 in.)

## **Touchpad gestures**

For more information about touchpad gestures for Windows 10, see the Microsoft knowledge base article 4027871 at support.microsoft.com.

# Power adapter

Table 19. Power adapter specifications

Description		Values	
Туре		E4 45W	E4 65W
Diame	eter (connector)	4.5 mm x 2.9 mm	4.5 mm x 2.9 mm
Input	voltage	100 VAC-240 VAC	100 VAC-240 VAC
Input	frequency	50 Hz-60 Hz	50 Hz-60 Hz
Input current (maximum)		1.30 A	1.60 A
Output current (continuous)		2.31 A	3.34 A
Rated output voltage		19.50 VDC	19.50 VDC
Temperature range:			
	Operating	0°C to 40°C (32°F to 104°F)	0°C to 40°C (32°F to 104°F)
	Storage	-40°C to 70°C (-40°F to 158°F)	-40°C to 70°C (-40°F to 158°F)

## **Battery**

NOTE: Dell recommends that you charge the battery regularly for optimal power consumption. If your battery charge is completely depleted, connect the power adapter, turn on your computer, and then restart your computer to reduce the power consumption.

Table 20. Battery specifications

Description		Values
Туре		3-cell "smart" lithium-ion/polymer (42 WHr)
Voltage		11.40 VDC
Weight (maxi	imum)	0.20 kg (0.44 lb)
Dimensions:		
	Height	90.73 mm (3.57 in.)
	Width	175.47 mm (6.91 in.)
	Depth	5.90 mm (0.23 in.)
Temperature range:		
	Operating	0°C to 35°C (32°F to 95°F)
	Storage	-40°C to 65°C (-40°F to 149°F)

Table 20. Battery specifications(continued)

Description	Values	
Operating time	Varies depending on operating conditions and can significantly reduce under certain power-intensive conditions.	
Charging time (approximate)	4 hours (when the computer is off)  i NOTE: Control the charging time, duration, start and end time, and so on using the Dell Power Manager application. For more information on the Dell Power Manager see, <i>Me and My Dell</i> on www.dell.com/.	
Life span (approximate)	300 discharge/charge cycles	
Coin-cell battery	CR2032	
Operating time	Varies depending on operating conditions and can significantly reduce under certain power-intensive conditions.	

# **Display**

**Table 21. Display specifications** 

Decsription		Values		
Туре		High Definition Plus (HD+)	High Definition Plus (HD+)	Full High Definition (FHD)
Panel tech	nnology	Twisted Nematic (TN)	Twisted Nematic (TN)	Wide Viewing Angle (WVA)
Luminance	e (typical)	220 nits	198 nits	300 nits
Dimension	s (active area):			
	Height	214.92 mm (8.46 in.)	214.92 mm (8.46 in.)	214.81 mm (8.46 in.)
	Width	382.08 mm (15.04 in.)	382.08 mm (15.04 in.)	381.89 mm (15.04 in.)
	Diagonal	438.38 mm (17.26 in.)	438.38 mm (17.26 in.)	438.16 mm (17.25 in.)
Native res	olution	1600 × 900	1600 x 900	1920 x 1080
Megapixels		1.44	1.44	2.07
Color gam	ut	60% (NTSC)	60% (NTSC)	72% (NTSC)
Pixels per	inch (PPI)	106	106	127
Contrast r	atio (min)	400:1	400:1	500:1
Response	time (max)	16 ms	16 ms	35 ms
Refresh rate		60 Hz	60 Hz	60 Hz
Horizontal view angle		<ul><li>Left: 40 degrees</li><li>Right: 40 degrees</li></ul>	<ul><li>Left: 40 degrees</li><li>Right: 40 degrees</li></ul>	80 degrees
Vertical view angle		<ul><li>Top: 10 degrees</li><li>Bottom: 30 degrees</li></ul>	<ul><li>Top: 10 degrees</li><li>Bottom: 30 degrees</li></ul>	80 degrees
Pixel pitch		0.24 mm	0.24 mm	0.20 mm

### Table 21. Display specifications (continued)

Decsription	Values		
Power consumption (maximum)	4.40 W	4.4 W	8 W
Anti-glare vs glossy finish	Anti-glare	Glossy	Anti-glare
Touch options	No	Yes	No

# Fingerprint reader (optional)

### Table 22. Fingerprint reader specifications

Description	Values
Sensor technology	Capacitive
Sensor resolution	500 dpi
Sensor area	5.49mm x 4.47 mm
Sensor pixel size	108 x 88

### Video

### **Table 23. Video specifications**

Discrete graphics				
Controller	External display support	Memory size	Memory Type	
NVIDIA GeForce MX230	One HDMI port	2 GB	GDDR5	

### Table 24. Video specifications

Integrated graphics			
Controller	External display support	Memory size	Processor
Intel UHD Graphics	One HDMI port	Shared system memory	10 <sup>th</sup> Generation Intel Core i3/i5
Intel Iris Plus Graphics	One HDMI port	Shared system memory	10 <sup>th</sup> Generation Intel Core i7

# **Computer environment**

Airborne contaminant level: G1 as defined by ISA-S71.04-1985

### **Table 25. Computer environment**

Description	Operating	Storage
Temperature range	0°C to 40°C (32°F to 104°F)	-40°C to 65°C (-40°F to 149°F)
Relative humidity (maximum)	10% to 90% (non-condensing)	0% to 95% (non-condensing)
Vibration (maximum)*	0.66 GRMS	1.30 GRMS

Table 25. Computer environment(continued)

Description	Operating	Storage
Shock (maximum)	110 G†	160 G†
Altitude (maximum)	0 m to 3048 m (0 ft to 10000 ft)	0 m to 10668 m (0 ft to 35000 ft)

 $<sup>\</sup>ensuremath{^{*}}$  Measured using a random vibration spectrum that simulates user environment.

<sup>†</sup> Measured using a 2 ms half-sine pulse when the hard drive is in use.

# **Keyboard shortcuts**

NOTE: Keyboard characters may differ depending on the keyboard language configuration. Keys that are used for shortcuts remain the same across all language configurations.

Some keys on your keyboard have two symbols on them. These keys can be used to type alternate characters or to perform secondary functions. The symbol that is shown on the lower part of the key sees the character that is typed out when the key is pressed. If you press shift and the key, the symbol that is shown on the upper part of the key is typed out. For example, if you press **2**, **2** is typed out; if you press **Shift** + **2**, **a** is typed out.

The keys F1-F12 at the top row of the keyboard are function keys for multimedia control. Press the function key to invoke the task. For example, pressing F1 mutes the audio (see the table below).

However, if the function keys F1-F12 are needed for specific software applications, multimedia functionality can be disabled by pressing  $\mathbf{Fn}$  +  $\mathbf{Esc}$ . Next, multimedia control can be invoked by pressing  $\mathbf{Fn}$  and the respective function key. For example, mute audio by pressing  $\mathbf{Fn}$  +  $\mathbf{F1}$ .

NOTE: You can also define the primary behavior of the function keys (F1-F12) by changing Function Key Behavior in BIOS setup program.

Table 26. List of keyboard shortcuts

Function key	Redefined key (for multimedia control)	Behavior	
F1	Fn + F1 ≪×	Mute audio	
F2 •	Fn + F2 →	Decrease volume	
F3 📢	Fn + F3 ←∅	Increase volume	
F4	Fn + F4	Play previous track/chapter	
F5 ▶II	Fn + F5 ► II	Play/Pause	
F6 →H	Fn + F6 ▶	Play next track/chapter.	
F8 🚾	Fn + F8	Switch to external display	
F9 p	Fn + F9 p	Search	
F10	Fn + F10	Click keyboard backlight (optional).  NOTE: Non-backlight keyboards have F10 function key without the backlight icon and do not support toggle keyboard backlight function.	
F11	Fn + F11	Decrease brightness	
F12	Fn + F12	Increase brightness	

The Fn key is also used with selected keys on the keyboard to invoke other secondary functions.

Table 27. List of keyboard shortcuts

Function key	Behavior
Fn + B	Pause/Break
Fn + Insert	Sleep
Fn + S	Click scroll lock.
Fn + H	Toggle between power and battery-status light/hard-drive activity light
Fn + R	System request
Fn + Ctrl	Open application menu
Fn + Esc a	Click Fn-key lock.
Fn + ↑PgUp	Page up
Fn + PgDn	Page down
Fn + ←Home	Home
Fn + End →	End

# Getting help and contacting Dell

## Self-help resources

You can get information and help on Dell products and services using these self-help resources:

Table 28. Self-help resources

Self-help resources	Resource location
Information about Dell products and services	www.dell.com
My Dell	DELL
Tips	*
Contact Support	In Windows search, type Contact Support, and press Enter.
Online help for operating system	www.dell.com/support/windows www.dell.com/support/linux
Troubleshooting information, user manuals, setup instructions, product specifications, technical help blogs, drivers, software updates, and so on.	www.dell.com/support
Dell knowledge base articles for a variety of computer concerns.	<ol> <li>Go to www.dell.com/support.</li> <li>Type the subject or keyword in the Search box.</li> <li>Click Search to retrieve the related articles.</li> </ol>
Learn and know the following information about your product:  Product specifications  Operating system  Setting up and using your product  Data backup  Troubleshooting and diagnostics  Factory and system restore  BIOS information	See Me and My Dell at www.dell.com/support/manuals.  To locate the Me and My Dell relevant to your product, identify your product through one of the following:  Select Detect Product.  Locate your product through the drop-down menu under View Products.  Enter the Service Tag number or Product ID in the search bar.

## **Contacting Dell**

To contact Dell for sales, technical support, or customer service issues, see www.dell.com/contactdell.

- i NOTE: Availability varies by country/region and product, and some services may not be available in your country/region.
- NOTE: If you do not have an active internet connection, you can find contact information on your purchase invoice, packing slip, bill, or Dell product catalog.