Inspiron 3785

Setup and Specifications



Notes, cautions, and warnings

i NOTE: A NOTE indicates important information that helps you make better use of your product.

CAUTION: A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

MARNING: A WARNING indicates a potential for property damage, personal injury, or death.

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Set up your Inspiron 3785

- i NOTE: The images in this document may differ from your computer depending on the configuration you ordered.
- 1. Connect the power adapter and press the power button.



- NOTE: To conserve battery power, the battery might enter power saving mode. Connect the power adapter and press the power button to turn on the computer.
- 2. Finish operating system setup.

For Ubuntu:

Follow the on-screen instructions to complete the setup. For more information about installing and configuring Ubuntu, see the knowledge base articles SLN151664 and SLN151748 at www.dell.com/support.

For Windows:

Follow the on-screen instructions to complete the setup. When setting up, Dell recommends that you:

- · Connect to a network for Windows updates.
 - NOTE: If connecting to a secured wireless network, enter the password for the wireless network access when prompted.
- If connected to the internet, sign-in with or create a Microsoft account. If not connected to the internet, create an offline account.
- · On the **Support and Protection** screen, enter your contact details.

Table 1. Locate Dell apps

Resources	Description		
	My Dell		
DELL	Centralized location for key Dell applications, help articles, and other important information about your computer. It also notifies you about the warranty status, recommended accessories, and software updates if available.		
	SupportAssist		
OC .	Pro-actively checks the health of your computer's hardware and software. The SupportAssist OS Recovery tool troubleshoots issues with the operating system. For more information, see the SupportAssist documentation at www.dell.com/support .		
	i NOTE: In SupportAssist, click the warranty expiry date to renew or upgrade your warranty.		

Table 1. Locate Dell apps (continued)

Resources	Description
	Dell Update
रक	Updates your computer with critical fixes and latest device drivers as they become available. For more information about using Dell Update, see the knowledge base article SLN305843 at www.dell.com/support.
	Dell Digital Delivery
	Download software applications, which are purchased but not pre-installed on your computer. For more information about using Dell Digital Delivery, see the knowledge base article 153764 at www.dell.com/support .

4. Create recovery drive for Windows.



For more information, see Create a USB recovery drive for Windows.

Create a USB recovery drive for Windows

Create a recovery drive to troubleshoot and fix problems that may occur with Windows. An empty USB flash drive with a minimum capacity of 16 GB is required to create the recovery drive.

- i NOTE: This process may take up to an hour to complete.
- NOTE: The following steps may vary depending on the version of Windows installed. Refer to the Microsoft support site for latest instructions.
- 1. Connect the USB flash drive to your computer.
- 2. In Windows search, type Recovery.
- 3. In the search results, click Create a recovery drive.
 - The User Account Control window is displayed.
- 4. Click Yes to continue.
 - The **Recovery Drive** window is displayed.
- 5. Select Back up system files to the recovery drive and click Next.
- Select the USB flash drive and click Next.A message appears, indicating that all data in the USB flash drive will be deleted.
- 7. Click Create.
- 8. Click Finish.

For more information about reinstalling Windows using the USB recovery drive, see the *Troubleshooting* section of your product's *Service Manual* at www.dell.com/support/manuals.

Views of Inspiron 3785

Topics:

- Right
- Left
- Base
- Display
- Bottom

Right



1. SD-card slot

Reads from and writes to the SD card.

2. USB 2.0 port

Connect peripherals such as external storage devices and printers. Provides data transfer speeds up to 480 Mbps.

3. Optical drive

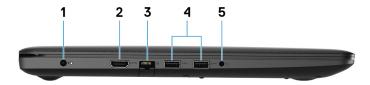
Reads from and writes to CDs, DVDs, and Blu-ray discs.

i NOTE: Blu-ray support is only available in certain regions.

4. Security-cable slot (wedge-shaped)

Connect a security cable to prevent unauthorized movement of your computer.

Left



1. Power-adapter port

Connect a power adapter to provide power to your computer.

2. HDMI port

Connect to a TV or another HDMI-in enabled device. Provides video and audio output.

3. Network port

Connect an Ethernet (RJ45) cable from a router or a broadband modem for network or Internet access.

4. USB 3.1 Gen 1 ports (2)

Connect peripherals such as external storage devices and printers. Provides data transfer speeds up to 5 Gbps.

5. Headset port

Connect headphones or a headset (headphone and microphone combo).

Base



1. Left-click area

Press to left-click.

2. Touchpad

Move your finger on the touchpad to move the mouse pointer. Tap to left-click and two finger tap to right-click.

3. Right-click area

Press to right-click.

4. Power button with optional fingerprint reader

Press to turn on the computer if it is turned off, in sleep state, or in hibernate state.

When the computer is turned on, press the power button to put the computer into sleep state; press and hold the power button for 4 seconds to force shut-down the computer.

If the power button has a fingerprint reader, place your finger on the power button to log in.

NOTE: You can customize power-button behavior in Windows. For more information, see *Me and My Dell* at www.dell.com/support/manuals.

Display



1. Camera

Enables you to video chat, capture photos, and record videos.

2. Camera-status light

Turns on when the camera is in use.

3. Microphone

Provides digital sound input for audio recording, voice calls, and so on.

Bottom



1. Left speaker

Provides audio output.

2. Service Tag label

The Service Tag is a unique alphanumeric identifier that enables Dell service technicians to identify the hardware components in your computer and access warranty information.

3. Right speaker

Provides audio output.

Specifications of Inspiron 3785

Topics:

- Dimensions and weight
- Processors
- Chipset
- Operating system
- Memory
- Ports and connectors
- Communications
- Audio
- Storage
- · Media-card reader
- Keyboard
- Camera
- Touchpad
- Power adapter
- Battery
- Display
- · Fingerprint reader (optional)
- Video
- Computer environment

Dimensions and weight

Table 2. Dimensions and weight

Description	Values
Height:	
Front	21.86 mm (0.86 in.)
Rear	25.60 mm (1.01 in.)
Width	415.4 mm (16.35 in.)
Depth	279.2 mm (10.99 in.)
Weight	3.03 kg (6.68 lb)
	i NOTE: The weight of your computer depends on the configuration ordered and the manufacturing variability.

Processors

Table 3. Processors

Description	Values	
Processors	AMD Ryzen 3 2300U	AMD Ryzen 5 2500U

Table 3. Processors (continued)

Description	Values		
Wattage	15 W	15 W	
Core count	4	4	
Thread count	4	8	
Speed	Up to 3.4 GHz	Up to 3.6 GHz	
L2 Cache	2 MB	2 MB	
L3 Cache	4 MB	4 MB	
Integrated graphics	Radeon Vega 6	Radeon Vega 8	

Chipset

Table 4. Chipset

Description	Values
Chipset	Integrated in the processor
Processor	AMD Ryzen 3 2300U AMD Ryzen 5 2500U
DRAM bus width	64-bit
Flash EPROM	16 MB
PCle bus	Up to Gen3

Operating system

- · Windows 10 Home (64-bit)
- · Windows 10 Professional (64-bit)
- · Ubuntu

Memory

Table 5. Memory specifications

Description	Values
Slots	Two SODIMM slots
Туре	Dual-channel DDR4
Speed	Up to 2400 MHz
Maximum memory	16 GB
Minimum memory	4 GB
Memory size per slot	4 GB, 8 GB, 16 GB

Table 5. Memory specifications (continued)

Description	Values
Configurations supported	 4 GB DDR4 at 2400 MHz (1 x 4 GB) 8 GB DDR4 at 2400 MHz (2 x 4 GB) 8 GB DDR4 at 2400 MHz (1 x 8 GB) 12 GB DDR4 at 2400 MHz (1 x 8 GB + 1 x 4 GB) 16 GB DDR4 at 2400 MHz (2 x 8 GB) 16 GB DDR4 at 2400 MHz (1 x 16 GB)

Ports and connectors

Table 6. Ports and connectors

External:		
Network	One RJ-45 port	
USB	Two USB 3.1 Gen 1 portsOne USB 2.0 port	
Audio	One headset (headphone and microphone combo) port	
Video	One HDMI 1.4b port	
Media card reader	One SD-card slot	
Docking port	Not supported	
Power adapter port	One 4.5 mm x 2.9 mm DC in	
Security	One security-cable slot (wedge-shaped)	
Internal:		
M.2	 One M.2 slot for Wi-Fi and Bluetooth combo card One M.2 2280 slot for solid-state drive NOTE: To learn more about the features of different types of M.2 cards, see the knowledge base article SLN301626. 	

Communications

Ethernet

Table 7. Ethernet specifications

Description	Values
Model number	Ethernet controller integrated to the system board
Transfer rate	10/100 Mbps

Wireless module

Table 8. Wireless module specifications

Description	Values		
Model number	Qualcomm QCA9565 (DW1707)	Qualcomm QCA9377 (DW1810)	Qualcomm QCA61x4A (DW1820)
Transfer rate	Up to 150 Mbps	Up to 433 Mbps	Up to 867 Mbps
Frequency bands supported	Dual band 2.4 GHz	Dual band 2.4 GHz/5 GHz	Dual band 2.4 GHz/5 GHz
Wireless standards	WiFi 802.11b/g/n	WiFi 802.11a/b/g/n/ac	WiFi 802.11a/b/g/n/ac
Encryption	64-bit/128-bit WEP AES-CCMP TKIP	Output O	Output O
Bluetooth	Bluetooth 4.0	Bluetooth 4.2	Bluetooth 4.2

Audio

Table 9. Audio specifications

Description		Values
Controller		Realtek ALC3234
Stereo conversion		Supported
Internal interface		High-definition audio
External interface		Headset combo jack (stereo headphones/microphone-in)
Speakers		Two
Internal speaker amplifier		Supported
External volume controls		Keyboard shortcuts
Speaker output:		
Average		2 W
Peak		2.5 W
Subwoofer output		Not supported
Microphone		Supported

Storage

Table 10. Storage specifications

Storage type	Interface type	Capacity
One 2.5-inch hard drive	SATA AHCI, up to 6 Gbps	· 500 GB (5400 RPM/7200 RPM)

Table 10. Storage specifications (continued)

Storage type	Interface type	Capacity
		1 TB (5400 RPM/7200 RPM)2 TB (5400 RPM)
One M.2 2280 solid-state drive	PCle Gen3.0x4 NVMe, up to 32 Gbps	Up to 256 GB
Optical drive	9.5 mm DVD-RW	One slimline DVD-RW

Media-card reader

Table 11. Media-card reader specifications

Description	Values
Туре	One SD-card slot
Cards supported	Secure Digital (SD)Secure Digital High Capacity(SDHC)Secure Digital Extended Capacity(SDXC)

Keyboard

Table 12. Keyboard specifications

Description	Values
Туре	Standard keyboard Backlit keyboard (optional)
Layout	QWERTY
Number of keys	United States and Canada: 101 keysUnited Kingdom: 102 keysJapan: 105 keys
Size	X = 19.05 mm key pitch Y = 18.05 mm key pitch
Shortcut keys	Some keys on your keyboard have two symbols on them. These keys can be used to type alternate characters or to perform secondary functions. To type the alternate character, press Shift and the desired key. To perform secondary functions, press Fn and the desired key. (i) NOTE: You can define the primary behavior of the function keys (F1–F12) by changing Function Key Behavior in BIOS setup program. Keyboard shortcuts

Camera

Table 13. Camera specifications

Description		Values
Number of cameras		One
Туре		HD RGB camera
Location		Front (above the LCD screen)
Sensor type		CMOS sensor technology
Resolution:		
	Still image	0.92 megapixel
Video		1280 x 720 (HD) at 30 fps
Diagonal viewing angle		78.6 degrees

Touchpad

Table 14. Touchpad specifications

Description		Values
Resolution:		
	Horizontal	3215
	Vertical	2429
Dimensions:		
	Horizontal	105 mm (4.13 in.)
	Vertical	80 mm (3.15 in.)

Touchpad gestures

For more information about touchpad gestures for Windows 10, see the Microsoft knowledge base article 4027871 at support.microsoft.com.

Power adapter

Table 15. Power adapter specifications

Description	Values
Туре	E4 45 W
Diameter (connector)	4.5 mm x 2.9 mm
Input voltage	100 VAC-240 VAC
Input frequency	50 Hz-60 Hz

Table 15. Power adapter specifications (continued)

Description		Values
Input current (maximum)		1.30 A
Output current (continuous)		2.31 A
Rated output voltage		19.50 VDC
Temperature range:		
Operating		0°C to 40°C (32°F to 104°F)
	Storage	-40°C to 70°C (-40°F to 158°F)

Battery

Table 16. Battery specifications

Description		Values
Туре		3-cell "smart" lithium-ion (42 WHr)
Voltage		11.40 VDC
Weight (maxi	imum)	0.20 kg (0.44 lb)
Dimensions:		
	Height	5.90 mm (0.23 in.)
	Width	184.15 mm (7.25 in.)
	Depth	90.73 mm (3.57 in.)
Temperature	range:	
	Operating	0°C to 35°C (32°F to 95°F)
Storage		-40°C to 65°C (-40°F to 149°F)
Operating time		Varies depending on operating conditions and can significantly reduce under certain power-intensive conditions.
Charging time (approximate)		4 hours (when the computer is off) i NOTE: Control the charging time, duration, start and end time, and so on using the Dell Power Manager application. For more information on the Dell Power Manager see, <i>Me and My Dell</i> on https://www.dell.com/.
Life span (approximate)		300 discharge/charge cycles
Coin-cell battery		CR-2032
Operating time		Varies depending on operating conditions and can significantly reduce under certain power-intensive conditions.

Display

Table 17. Display specifications

Description	Values		
Туре	High Definition Plus (HD+)	Full High Definition (FHD)	
Panel technology	Twisted Nematic (TN)	Wide Viewing Angle (WVA)	
Luminance (typical)	220 nits	300 nits	
Dimensions (Active area):			
Height	214.92 mm (8.46 in.)	214.81 mm (8.46 in.)	
Width	382.08 mm (15.04 in.)	381.89 mm (15.04 in.)	
Diagonal	438.38 mm (17.26 in.)	438.16 mm (17.25 in.)	
Native resolution	1600 x 900 (HD+)	1920 x 1080 (FHD)	
Megapixels	1.44	2.07	
Pixels per inch (PPI)	106	127	
Contrast ratio (min)	400:1	500:1	
Response time (max)	16 ms	35 ms	
Refresh rate	60 Hz	60 Hz	
Horizontal view angle	Left: 40 degrees Right: 40 degrees	Left: 80 degrees Right: 80 degrees	
Vertical view angle	Top: 10 degrees Bottom: 30 degrees	Top: 80 degrees Bottom: 80 degrees	
Pixel pitch	0.2388 mm	0.1989 mm	
Power consumption (maximum)	4.4 W	8 W	
Anti-glare vs glossy finish	Anti-glare	Anti-glare	
Touch options	Not supported	Not supported	

Fingerprint reader (optional)

Table 18. Fingerprint reader specifications

Description	Values
Sensor technology	Capacitive
Sensor resolution	500 PPI
Sensor area	5.50 mm x 4.50 mm (0.22 in. x 0.17 in.)
Sensor pixel size	108 pixels x 88 pixels

Video

Table 19. Video specifications

Discrete graphics			
Controller	External display support	Memory size	Memory Type
Not supported	Not supported	Not supported	Not supported

Table 20. Video specifications

Integrated graphics			
Controller	External display support	Memory size	Processor
Radeon Vega 6	One HDMI 1.4b port	Shared system memory	AMD Ryzen 3 2300U
Radeon Vega 8	One HDMI 1.4b port	Shared system memory	AMD Ryzen 5 2500U

Computer environment

Airborne contaminant level: G1 as defined by ISA-S71.04-1985

Table 21. Computer environment

	Operating	Storage
Temperature range	0°C to 40°C (32°F to 104°F)	-40°C to 65°C (-40°F to 149°F)
Relative humidity (maximum)	10% to 90% (non-condensing)	0% to 95% (non-condensing)
Vibration (maximum)*	0.66 GRMS	1.30 GRMS
Shock (maximum)	140 G†	160 G‡
Altitude (maximum)	0 m to 3,048 m (0 ft to 10,000 ft)	0 m to 10,668 m (0 ft to 35,000 ft)

 $[\]ensuremath{^{*}}$ Measured using a random vibration spectrum that simulates user environment.

[†] Measured using a 2 ms half-sine pulse when the hard drive is in use.

Keyboard shortcuts

NOTE: Keyboard characters may differ depending on the keyboard language configuration. Keys used for shortcuts remain the same across all language configurations.

Some keys on your keyboard have two symbols on them. These keys can be used to type alternate characters or to perform secondary functions. The symbol shown on the lower part of the key refers to the character that is typed out when the key is pressed. If you press shift and the key, the symbol shown on the upper part of the key is typed out. For example, if you press **2**, **2** is typed out; if you press **Shift + 2**, **@** is typed out.

The keys F1-F12 at the top row of the keyboard are function keys for multi-media control, as indicated by the icon at the bottom of the key. Press the function key to invoke the task represented by the icon. For example, pressing F1 mutes the audio (refer to the table below).

However, if the function keys F1-F12 are needed for specific software applications, multi-media functionality can be disabled by pressing $\mathbf{Fn} + \mathbf{Esc}$. Subsequently, multi-media control can be invoked by pressing \mathbf{Fn} and the respective function key. For example, mute audio by pressing $\mathbf{Fn} + \mathbf{F1}$.

NOTE: You can also define the primary behavior of the function keys (F1-F12) by changing Function Key Behavior in BIOS setup program.

Table 22. List of keyboard shortcuts

Function key	Re-defined key (for multi-media control)	Behavior
F1 «×	Fn + F1 «×	Mute audio
F2 🕠	Fn + F2 →	Decrease volume
F3 ••••	Fn + F3 ←0	Increase volume
F4 144	Fn + F4	Play previous track/chapter
F5 ▶II	Fn + F5 ► II	Play/Pause
F6 ▶►I	Fn + F6 ▶ 1	Play next track/chapter
F8 💂	Fn + F8	Switch to external display
F9 p	Fn + F9 p	Search
F10	Fn + F10	Toggle keyboard backlight (optional)
F11 **	Fn + F11	Decrease brightness
F12	Fn + F12	Increase brightness

The Fn key is also used with selected keys on the keyboard to invoke other secondary functions.

Table 23. List of keyboard shortcuts

Function key	Behavior
Fn + PrtScr	Turn off/on wireless

Table 23. List of keyboard shortcuts (continued)

Function key	Behavior
Fn + B	Pause/Break
Fn + Insert	Sleep
Fn + S	Toggle scroll lock
Fn + H	Toggle between power and battery-status light/hard-drive activity light
Fn + R	System request
Fn + Ctrl	Open application menu
Fn + Esc	Toggle Fn-key lock
Fn + ↑PgUp	Page up
Fn + \plus PgDn	Page down
Fn + ←Home	Home
Fn + End →	End

Getting help and contacting Dell

Self-help resources

You can get information and help on Dell products and services using these self-help resources:

Table 24. Self-help resources

Self-help resources	Resource location
Information about Dell products and services	www.dell.com
My Dell	Deal
Tips	*
Contact Support	In Windows search, type Contact Support, and press Enter.
Online help for operating system	www.dell.com/support/linux
Troubleshooting information, user manuals, setup instructions, product specifications, technical help blogs, drivers, software updates, and so on.	www.dell.com/support
Dell knowledge base articles for a variety of computer concerns.	 Go to www.dell.com/support. Type the subject or keyword in the Search box. Click Search to retrieve the related articles.
Learn and know the following information about your product:	See Me and My Dell at www.dell.com/support/manuals.
Product specificationsOperating systemSetting up and using your product	To locate the <i>Me and My Dell</i> relevant to your product, identify your product through one of the following: Select Detect Product .
Data backupTroubleshooting and diagnostics	Locate your product through the drop-down menu under View Products.
Factory and system restoreBIOS information	Enter the Service Tag number or Product ID in the search bar.

Contacting Dell

To contact Dell for sales, technical support, or customer service issues, see www.dell.com/contactdell.

- i NOTE: Availability varies by country and product, and some services may not be available in your country.
- NOTE: If you do not have an active internet connection, you can find contact information on your purchase invoice, packing slip, bill, or Dell product catalog.