

# Inspiron 3781

## Setup and Specifications



## Notes, cautions, and warnings

 **NOTE:** A NOTE indicates important information that helps you make better use of your product.

 **CAUTION:** A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

 **WARNING:** A WARNING indicates a potential for property damage, personal injury, or death.

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# Set up your Inspiron 3781

**NOTE:** The images in this document may differ from your computer depending on the configuration you ordered.

1. Connect the power adapter and press the power button.



**NOTE:** To conserve battery power, the battery might enter power saving mode. Connect the power adapter and press the power button to turn on the computer.

2. Finish operating system setup.

#### For Ubuntu:

Follow the on-screen instructions to complete the setup. For more information about installing and configuring Ubuntu, search in the Knowledge Base Resource at [www.dell.com/support](http://www.dell.com/support).



#### For Windows:

Follow the on-screen instructions to complete the setup. When setting up, Dell recommends that you:




- Connect to a network for Windows updates.
  - NOTE:** If connecting to a secured wireless network, enter the password for the wireless network access when prompted.
- If connected to the internet, sign-in with or create a Microsoft account. If not connected to the internet, create an offline account.
- On the **Support and Protection** screen, enter your contact details.

3. Locate and use Dell apps from the Windows Start menu—Recommended


**Table 1. Locate Dell apps**

Resources	Description
	<b>My Dell</b> Centralized location for key Dell applications, help articles, and other important information about your computer. It also notifies you about the warranty status, recommended accessories, and software updates if available.
	<b>SupportAssist</b> Pro-actively checks the health of your computer's hardware and software. The SupportAssist OS Recovery tool troubleshoots issues with the operating system. For more information, see the SupportAssist documentation at <a href="http://www.dell.com/support">www.dell.com/support</a> .

**Table 1. Locate Dell apps (continued)**

Resources	Description
	 <b>NOTE:</b> In SupportAssist, click the warranty expiry date to renew or upgrade your warranty.
	<b>Dell Update</b> Updates your computer with critical fixes and latest device drivers as they become available. For more information on using Dell Update, search in the Knowledge Base Resource at <a href="http://www.dell.com/support">www.dell.com/support</a> .
	<b>Dell Digital Delivery</b> Download software applications, which are purchased but not preinstalled on your computer. For more information on using Dell Digital Delivery, search in the Knowledge Base Resource at <a href="http://www.dell.com/support">www.dell.com/support</a> .


4. Create recovery drive for Windows.


 **NOTE:** It is recommended to create a recovery drive to troubleshoot and fix problems that may occur with Windows.

For more information, see [Create a USB recovery drive for Windows](#).

# Create a USB recovery drive for Windows

Create a recovery drive to troubleshoot and fix problems that may occur with Windows. An empty USB flash drive with a minimum capacity of 16 GB is required to create the recovery drive.

 **NOTE:** This process may take up to an hour to complete.

 **NOTE:** The following steps may vary depending on the version of Windows installed. Refer to the [Microsoft support site](#) for latest instructions.

1. Connect the USB flash drive to your computer.
2. In Windows search, type **Recovery**.
3. In the search results, click **Create a recovery drive**.  
The **User Account Control** window is displayed.
4. Click **Yes** to continue.  
The **Recovery Drive** window is displayed.
5. Select **Back up system files to the recovery drive** and click **Next**.
6. Select the **USB flash drive** and click **Next**.  
A message appears, indicating that all data in the USB flash drive will be deleted.
7. Click **Create**.
8. Click **Finish**.  
For more information about reinstalling Windows using the USB recovery drive, see the *Troubleshooting* section of your product's *Service Manual* at [www.dell.com/support/manuals](http://www.dell.com/support/manuals).

# Views of Inspiron 3781

## Topics:

- [Right](#)
- [Left](#)
- [Top](#)
- [Display](#)
- [Bottom](#)

## Right



### 1. SD-card slot

Reads from and writes to the SD card.

### 2. USB 2.0 port

Connect devices such as external storage devices and printers. Provides data transfer speeds up to 480 Mbps.

### 3. Optical drive

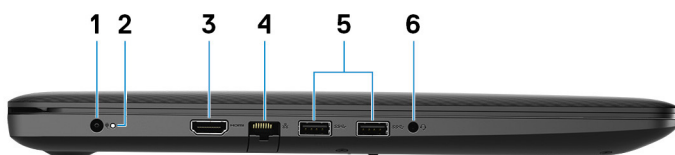
An optical drive reads from and writes to CDs, DVDs, and Blu-ray disks.

**NOTE:** Blu-ray support is only available in certain regions.

### 4. Security-cable slot (wedge-shaped)

Connect a security cable to prevent unauthorized movement of your computer.

## Left



### 1. Power-adaptor port

Connect a power adaptor to provide power to your computer.

### 2. Power and battery-status light

Indicates the power state and battery state of the computer.

Solid white—Power adaptor is connected and the battery is charging.

Solid amber—Battery charge is low or critical.

Off—Battery is fully charged.

**NOTE:** On certain computer models, the power and battery-status light are also used for diagnostics. For more information, see the *Troubleshooting* section in your computer's *Service Manual*.

### 3. HDMI port

Connect to a TV, external display or another HDMI-in enabled device. Provides video and audio output.

### 4. Network port

Connect an Ethernet (RJ45) cable from a router or a broadband modem for network or Internet access.

### 5. USB 3.1 Gen 1 ports (2)

Connect devices such as external storage devices and printers. Provides data transfer speeds up to 5 Gbps.

### 6. Headset port

Connect headphones or a headset (headphone and microphone combo).

## Top



### 1. Left-click area

Press to left-click.

### 2. Touchpad

Move your finger on the touchpad to move the mouse pointer. Tap to left-click and two fingers tap to right-click.

### 3. Right-click area

Press to right-click.

### 4. Power button with optional fingerprint reader

Press to turn on the computer if it is turned off, in sleep state, or in hibernate state.

When the computer is turned on, press the power button to put the computer into sleep state; press and hold the power button for four seconds to force shut-down the computer.

If the power button has a fingerprint reader, place your finger on the power button to log in.

**NOTE:** You can customize power-button behavior in Windows. For more information, see *Me and My Dell* at [www.dell.com/support/manuals](http://www.dell.com/support/manuals).

# Display



- 1. Camera**  
Enables you to video chat, capture photos, and record videos.
- 2. Camera-status light**  
Turns on when the camera is in use.
- 3. Microphone**  
Provides digital sound input for audio recording, voice calls, and so on.

# Bottom



- 1. Left speaker**  
Provides audio output.
- 2. Service Tag label**  
The Service Tag is a unique alphanumeric identifier that enables Dell service technicians to identify the hardware components in your computer and access warranty information.
- 3. Right speaker**  
Provides audio output.


# Specifications of Inspiron 3781

## Topics:

- Dimensions and weight
- Processors
- Chipset
- Operating system
- Memory
- Ports and connectors
- Communications
- Audio
- Storage
- Media-card reader
- Intel Optane memory (optional)
- Keyboard
- Camera
- Touchpad
- Power adapter
- Battery
- Display
- Fingerprint reader (optional)
- Video
- Computer environment

## Dimensions and weight

**Table 2. Dimensions and weight**

Description	Values
Height:	
Front	21.86 mm (0.86 in.)
Rear	25.60 mm (1.01 in.)
Width	415.40 mm (16.35 in.)
Depth	279.20 mm (10.99 in.)
Weight (maximum)	3.03 kg (6.68 lb)
	 <b>NOTE:</b> The weight of your computer depends on the configuration ordered and the manufacturing variability.

# Processors

**Table 3. Processors**

Description	Values				
Processors	Intel Celeron Processor	Intel Pentium Gold	7 <sup>th</sup> Generation Intel Core i3	7 <sup>th</sup> Generation Intel Core i5	7 <sup>th</sup> Generation Intel Core i7
Wattage	15 W	15 W	15 W	15 W	15 W
Core count	2	4	2	2	2
Thread count	4	8	4	4	4
Speed	Up to 1.8 GHz	Up to 2.2 GHz	Up to 2.3 GHz	Up to 3.1 GHz	Up to 3.5 GHz
L2 Cache	512 KB	512 KB	512 KB	512 KB	512 KB
L3 Cache	2 MB	2 MB	3 MB	3 MB	4 MB
Integrated graphics	Intel HD Graphics 610	Intel HD Graphics 610	Intel HD Graphics 620	Intel HD Graphics 620	Intel HD Graphics 620

# Chipset

**Table 4. Chipset**

Description	Values	
Processor	<ul style="list-style-type: none"> <li>Intel Celeron Processor</li> <li>Intel Pentium Gold</li> </ul>	7 <sup>th</sup> Generation Intel Core i3/i5/i7
Chipset	Integrated in the processor	Integrated in the processor
DRAM bus width	64-bit	64-bit
Flash EPROM	16 MB	16 MB
PCIe bus	Up to Gen2.0	Up to Gen3.0
External bus frequency	4 GT/s	4 GT/s

# Operating system

Your Inspiron 3781 supports the following operating systems:

- Windows 10 Home (64-bit)
- Windows 10 Professional (64-bit)
- Ubuntu

# Memory

The following table lists the memory specifications of your Inspiron 3781:

**Table 5. Memory specifications**

Description	Values
Slots	Two SODIMM slots
Type	Dual-channel DDR4
Speed	Up to 2133 MHz
Maximum memory	16 GB
Minimum memory	4 GB
Memory size per slot	4 GB, 8 GB, 16 GB
Configurations supported	<ul style="list-style-type: none"><li>• 4 GB DDR4 at 2133 MHz (1 x 4 GB)</li><li>• 8 GB DDR4 at 2133 MHz (2 x 4 GB)</li><li>• 8 GB DDR4 at 2133 MHz (1 x 8 GB)</li><li>• 12 GB DDR4 at 2133 MHz (1 x 8 GB + 1 x 4 GB)</li><li>• 16 GB DDR4 at 2133 MHz (2 x 8 GB)</li><li>• 16 GB DDR4 at 2133 MHz (1 x 16 GB)</li></ul>

# Ports and connectors


**Table 6. External ports and connectors**

Description	Values
<b>External:</b>	
Network	One RJ-45 port
USB	<ul style="list-style-type: none"><li>• Two USB 3.1 Gen 1 ports</li><li>• One USB 2.0 port</li></ul>
Audio	One headset (headphone and microphone combo) port
Video	One HDMI 1.4b port
Media card reader	One SD-card slot
Docking port	Not supported
Power adapter port	One 4.5 mm x 2.9 mm DC in
Security	One security-cable slot (wedge-shaped)

**Table 7. Internal ports and connectors**

Description	Values
<b>Internal:</b>	
M.2	<ul style="list-style-type: none"><li>• One M.2 slot for Wi-Fi and Bluetooth combo card</li><li>• One M.2 2280 slot for solid-state drive or Intel Optane</li></ul>

**Table 7. Internal ports and connectors (continued)**

Description	Values
	 <b>NOTE:</b> To learn more about the features of different types of M.2 cards, see the knowledge base article <a href="#">SLN301626</a> .

## Communications

### Ethernet

**Table 8. Ethernet specifications**

Description	Values
Model number	Ethernet controller integrated to the system board
Transfer rate	10/100 Mbps

### Wireless module

**Table 9. Wireless module specifications**

Description	Values		
	Model number	Qualcomm QCA9565 (DW1707)	Qualcomm QCA9377 (DW1810)
Transfer rate	Up to 150 Mbps	Up to 433 Mbps	Up to 867 Mbps
Frequency bands supported	Dual band 2.4 GHz	Dual band 2.4 GHz/5 GHz	Dual band 2.4 GHz/5 GHz
Wireless standards	WiFi 802.11b/g/n	WiFi 802.11a/b/g/n/ac	WiFi 802.11a/b/g/n/ac
Encryption	<ul style="list-style-type: none"> <li>• 64-bit/128-bit WEP</li> <li>• AES-CCMP</li> <li>• TKIP</li> </ul>	<ul style="list-style-type: none"> <li>• 64-bit/128-bit WEP</li> <li>• AES-CCMP</li> <li>• TKIP</li> </ul>	<ul style="list-style-type: none"> <li>• 64-bit/128-bit WEP</li> <li>• AES-CCMP</li> <li>• TKIP</li> </ul>
Bluetooth	Bluetooth 4.0	Bluetooth 4.2	Bluetooth 4.2

## Audio

**Table 10. Audio specifications**

Description	Values
Controller	Realtek ALC3246
Stereo conversion	Supported
Internal interface	High-definition audio
External interface	Headset combo jack (stereo headphones/microphone-in)
Speakers	Two

**Table 10. Audio specifications (continued)**

Description		Values
Internal speaker amplifier		Supported
External volume controls		Keyboard shortcuts
Speaker output:		
	Average	2 W
	Peak	2.5 W
Subwoofer output		Not supported
Microphone		Supported

## Storage

**Table 11. Storage specifications**

Storage type	Interface type	Capacity
One 2.5-inch hard drive	SATA AHCI, up to 6 Gbps	<ul style="list-style-type: none"> <li>500 GB (5400 RPM/7200 RPM)</li> <li>1 TB (5400 RPM/7200 RPM)</li> <li>2 TB (5400 RPM)</li> </ul>
One M.2 2280 solid-state drive	<ul style="list-style-type: none"> <li>PCIe Gen3.0x4 NVMe, up to 32 Gbps for 7<sup>th</sup> Generation Intel Core i3/i5/i7 processors</li> <li>PCIe Gen2.0x4, up to 16 Gbps for Intel Celeron and Pentium Gold processors</li> </ul>	Up to 256 GB
Optical drive	9.5 mm DVD-RW	One slimline DVD-RW

## Media-card reader

**Table 12. Media-card reader specifications**

Description	Values
Type	One SD-card slot
Cards supported	<ul style="list-style-type: none"> <li>Secure Digital (SD)</li> <li>Secure Digital High Capacity(SDHC)</li> <li>Secure Digital Extended Capacity(SDXC)</li> </ul>

## Intel Optane memory (optional)

Intel Optane memory functions only as a storage accelerator. It neither replaces nor adds to the memory (RAM) installed on your computer.

- NOTE:** Intel Optane memory is supported on computers that meet the following requirements:
- 7<sup>th</sup> Generation or higher Intel Core i3/i5/i7 processor

- Windows 10 64-bit version or higher (Anniversary Update)
- Latest version of Intel Rapid Storage Technology driver

**Table 13. Intel Optane memory**

Description	Values
Type	Storage accelerator
Interface	PCIe 3.0x2
Connector	M.2 2280
Configurations supported	16 GB
Capacity	Up to 16 GB

## Keyboard

**Table 14. Keyboard specifications**

Description	Values
Type	<ul style="list-style-type: none"> <li>• Standard keyboard</li> <li>• Backlit keyboard (optional)</li> </ul>
Layout	QWERTY
Number of keys	<ul style="list-style-type: none"> <li>• United States and Canada: 101 keys</li> <li>• United Kingdom: 102 keys</li> <li>• Japan: 105 keys</li> </ul>
Size	X = 19.05 mm key pitch Y = 18.05 mm key pitch
Shortcut keys	<p>Some keys on your keyboard have two symbols on them. These keys can be used to type alternate characters or to perform secondary functions. To type the alternate character, press Shift and the desired key. To perform secondary functions, press Fn and the desired key.</p> <p><b>NOTE:</b> You can define the primary behavior of the function keys (F1–F12) by changing <b>Function Key Behavior</b> in BIOS setup program.</p> <p><a href="#">Keyboard shortcuts</a></p>

## Camera

**Table 15. Camera specifications**

Description	Values
Number of cameras	One
Type	HD RGB camera
Location	Front (above the LCD screen)

**Table 15. Camera specifications (continued)**

Description		Values
Sensor type		CMOS sensor technology
Resolution:		
	Still image	0.92 megapixel
	Video	1280 x 720 (HD) at 30 fps
Diagonal viewing angle		78.6 degrees

## Touchpad

**Table 16. Touchpad specifications**

Description		Values
Resolution:		
	Horizontal	3215
	Vertical	2429
Dimensions:		
	Horizontal	105 mm (4.13 in.)
	Vertical	80 mm (3.15 in.)

## Touchpad gestures

For more information about touchpad gestures for Windows, see the Microsoft knowledge base article [4027871](https://support.microsoft.com/4027871) at [support.microsoft.com](https://support.microsoft.com).

## Power adapter

**Table 17. Power adapter specifications**

Description	Values	
Type	E4 45 W	E4 65 W
Diameter (connector)	4.5 mm x 2.9 mm	4.5 mm x 2.9 mm
Input voltage	100 VAC–240 VAC	100 VAC–240 VAC
Input frequency	50 Hz–60 Hz	50 Hz–60 Hz
Input current (maximum)	1.30 A	1.60 A/1.70 A
Output current (continuous)	2.31 A	3.34 A
Rated output voltage	19.50 VDC	19.50 VDC
Temperature range:		

**Table 17. Power adapter specifications (continued)**

Description		Values	
	Operating	0°C to 40°C (32°F to 104°F)	0°C to 40°C (32°F to 104°F)
	Storage	-40°C to 70°C (-40°F to 158°F)	-40°C to 70°C (-40°F to 158°F)

## Battery

**Table 18. Battery specifications**

Description		Values
Type		3-cell "smart" lithium-ion (42 WHr)
Voltage		11.40 VDC
Weight (maximum)		0.20 kg (0.44 lb)
Dimensions:		
	Height	5.90 mm (0.23 in.)
	Width	184.15 mm (7.25 in.)
	Depth	90.73 mm (3.57 in.)
Temperature range:		
	Operating	0°C to 35°C (32°F to 95°F)
	Storage	-40°C to 65°C (-40°F to 149°F)
Operating time		Varies depending on operating conditions and can reduce under certain power-intensive conditions
Charging time (approximate)		4 hours (when the computer is off) <i>i</i> <b>NOTE:</b> Control the charging time, duration, start and end time, and so on using the Dell Power Manager application. For more information on the Dell Power Manager, see <i>Me and My Dell</i> on <a href="https://www.dell.com/">https://www.dell.com/</a> .
Coin-cell battery		CR-2032
Operating time		Varies depending on operating conditions and can reduce under certain power-intensive conditions

## Display

**Table 19. Display specifications**

Description		Values
Type		High Definition Plus (HD+) Full High Definition (FHD)
Panel technology		Twisted Nematic (TN) Wide Viewing Angle (WVA)
Luminance (typical)		220 nits 300 nits
Dimensions (Active area):		

**Table 19. Display specifications (continued)**

Description		Values	
	Height	214.92 mm (8.46 in.)	214.81 mm (8.46 in.)
	Width	382.08 mm (15.04 in.)	381.89 mm (15.04 in.)
	Diagonal	438.38 mm (17.26 in.)	438.16 mm (17.25 in.)
Native resolution		1600 x 900 (HD+)	1920 x 1080 (FHD)
Megapixels		1.44	2.07
Pixels per inch (PPI)		106	127
Contrast ratio (min)		400:1	500:1
Response time (max)		16 ms	35 ms
Refresh rate		60 Hz	60 Hz
Horizontal view angle		<ul style="list-style-type: none"> <li>• Left: 40 degrees</li> <li>• Right: 40 degrees</li> </ul>	<ul style="list-style-type: none"> <li>• Left: 80 degrees</li> <li>• Right: 80 degrees</li> </ul>
Vertical view angle		<ul style="list-style-type: none"> <li>• Top: 10 degrees</li> <li>• Bottom: 30 degrees</li> </ul>	<ul style="list-style-type: none"> <li>• Top: 80 degrees</li> <li>• Bottom: 80 degrees</li> </ul>
Pixel pitch		0.2388 mm	0.1989 mm
Power consumption (maximum)		4.4 W	8 W
Anti-glare vs glossy finish		Anti-glare	Anti-glare
Touch options		Not supported	Not supported

## Fingerprint reader (optional)

The following table lists the specifications of the optional fingerprint-reader.

**Table 20. Fingerprint reader specifications**

Description	Values
Sensor technology	Capacitive
Sensor resolution	500 PPI
Sensor area	5.50 mm x 4.50 mm (0.22 in. x 0.17 in.)
Sensor pixel size	108 pixels x 88 pixels

# Video

**Table 21. Video specifications**

Discrete graphics			
Controller	External display support	Memory size	Memory Type
AMD Radeon 520	One HDMI 1.4b port	2 GB	GDDR5

**Table 22. Video specifications**

Integrated graphics			
Controller	External display support	Memory size	Processor
Intel HD Graphics 610	One HDMI 1.4b port	Shared system memory	<ul style="list-style-type: none"> <li>Intel Celeron processor</li> <li>Intel Pentium Gold</li> </ul>
Intel HD Graphics 620	One HDMI 1.4b port	Shared system memory	7 <sup>th</sup> Generation Intel Core i3/i5/i7

# Computer environment

**Airborne contaminant level:** G1 as defined by ISA-S71.04-1985

**Table 23. Computer environment**

Description	Operating	Storage
Temperature range	0°C to 40°C (32°F to 104°F)	-40°C to 65°C (-40°F to 149°F)
Relative humidity (maximum)	10% to 90% (non-condensing)	0% to 95% (non-condensing)
Vibration (maximum)*	0.66 GRMS	1.30 GRMS
Shock (maximum)	140 G†	160 G†
Altitude (maximum)	0 m to 3,048 m (0 ft to 10,000 ft)	0 m to 10,668 m (0 ft to 35,000 ft)

\* Measured using a random vibration spectrum that simulates user environment.

† Measured using a 2 ms half-sine pulse when the hard drive is in use.

## Keyboard shortcuts

**NOTE:** Keyboard characters may differ depending on the keyboard language configuration. Keys used for shortcuts remain the same across all language configurations.























Some keys on your keyboard have two symbols on them. These keys can be used to type alternate characters or to perform secondary functions. The symbol shown on the lower part of the key refers to the character that is typed out when the key is pressed. If you press shift and the key, the symbol shown on the upper part of the key is typed out. For example, if you press **2**, **2** is typed out; if you press **Shift + 2**, **@** is typed out.

The keys F1-F12 at the top row of the keyboard are function keys for multi-media control, as indicated by the icon at the bottom of the key. Press the function key to invoke the task represented by the icon. For example, pressing F1 mutes the audio (refer to the table below).

However, if the function keys F1-F12 are needed for specific software applications, multi-media functionality can be disabled by pressing **Fn + Esc**. Subsequently, multi-media control can be invoked by pressing **Fn** and the respective function key. For example, mute audio by pressing **Fn + F1**.


**NOTE:** You can also define the primary behavior of the function keys (F1–F12) by changing **Function Key Behavior** in BIOS setup program.

**Table 24. List of keyboard shortcuts**

Function key	Re-defined key (for multi-media control)	Behavior
		Mute audio
		Decrease volume
		Increase volume
		Play previous track/chapter
		Play/Pause
		Play next track/chapter
		Switch to external display
		Search
		Toggle keyboard backlight (optional)
		Decrease brightness
		Increase brightness

The **Fn** key is also used with selected keys on the keyboard to invoke other secondary functions.

**Table 25. List of keyboard shortcuts**

Function key	Behavior
	Turn off/on wireless

**Table 25. List of keyboard shortcuts (continued)**



Function key	Behavior
Fn + B	Pause/Break
Fn + Insert	Sleep
Fn + S	Toggle scroll lock
Fn + H	Toggle between power and battery-status light/hard-drive activity light
Fn + R	System request
Fn + Ctrl	Open application menu
Fn + Esc	Toggle Fn-key lock
Fn + ↑PgUp	Page up
Fn + ↓PgDn	Page down
Fn + ←Home	Home
Fn + End →	End

# Getting help and contacting Dell

## Self-help resources


You can get information and help on Dell products and services using these self-help resources:


**Table 26. Self-help resources**

Self-help resources	Resource location
Information about Dell products and services	<a href="http://www.dell.com">www.dell.com</a>
My Dell app	
Tips	
Contact Support	In Windows search, type <code>Contact Support</code> , and press Enter.
Online help for operating system	<a href="http://www.dell.com/support/windows">www.dell.com/support/windows</a> <a href="http://www.dell.com/support/linux">www.dell.com/support/linux</a>
Access top solutions, diagnostics, drivers and downloads, and learn more about your computer through videos, manuals and documents.	Your Dell computer is uniquely identified by a Service Tag or Express Service Code. To view relevant support resources for your Dell computer, enter the Service Tag or Express Service Code at <a href="http://www.dell.com/support">www.dell.com/support</a> .  For more information on how to find the Service Tag for your computer, see <a href="#">Locate the Service Tag on your computer</a> .
Dell knowledge base articles for a variety of computer concerns	<ol style="list-style-type: none"> <li>1. Go to <a href="http://www.dell.com/support">www.dell.com/support</a>.</li> <li>2. On the menu bar at the top of the Support page, select <b>Support &gt; Knowledge Base</b>.</li> <li>3. In the Search field on the Knowledge Base page, type the keyword, topic, or model number, and then click or tap the search icon to view the related articles.</li> </ol>

## Contacting Dell

To contact Dell for sales, technical support, or customer service issues, see [www.dell.com/contactdell](http://www.dell.com/contactdell).

 **NOTE:** Availability varies by country/region and product, and some services may not be available in your country/region.

 **NOTE:** If you do not have an active Internet connection, you can find contact information about your purchase invoice, packing slip, bill, or Dell product catalog.