

# Inspiron 7500

## Setup and Specifications



## Notes, cautions, and warnings

 **NOTE:** A NOTE indicates important information that helps you make better use of your product.

 **CAUTION:** A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

 **WARNING:** A WARNING indicates a potential for property damage, personal injury, or death.

# Contents

<b>Chapter 1: Set up your Inspiron 7500.....</b>	<b>4</b>
<b>Chapter 2: Views of Inspiron 7500.....</b>	<b>6</b>
Right.....	6
Left.....	6
Computers shipped with NVIDIA GeForce GTX 1650 Ti only.....	7
Top.....	8
Front.....	9
Bottom.....	10
<b>Chapter 3: Specifications of Inspiron 7500.....</b>	<b>11</b>
Dimensions and weight.....	11
Processor.....	12
Chipset.....	12
Operating system.....	12
Memory.....	12
External ports.....	13
Internal slots.....	13
Wireless module.....	14
Audio.....	14
Storage.....	15
Intel Optane Memory H10 with solid-state storage (optional).....	15
Media-card reader.....	16
Keyboard.....	16
Camera.....	17
Touchpad.....	17
Power adapter.....	17
Battery.....	18
Display.....	19
Fingerprint reader.....	20
GPU—Discrete.....	20
Operating and storage environment.....	20
<b>Chapter 4: Keyboard shortcuts.....</b>	<b>21</b>
<b>Chapter 5: Getting help and contacting Dell.....</b>	<b>23</b>

# Set up your Inspiron 7500

**NOTE:** The images in this document may differ from your computer depending on the configuration you ordered.

1. Connect the power adapter and press the power button.



**NOTE:** The battery may go into power-saving mode during shipment to conserve charge on the battery. Ensure that the power adapter is connected to your computer when it is turned on for the first time.


2. Finish Windows setup.

Follow the on-screen instructions to complete the setup. When setting up, Dell recommends that you:





- Connect to a network for Windows updates.
  - NOTE:** If connecting to a secured wireless network, enter the password for the wireless network access when prompted.
- If connected to the Internet, sign in with or create a Microsoft account. If not connected to the Internet, create an offline account.
- On the **Support and Protection** screen, enter your contact details.

3. Locate and use Dell apps from the Windows Start menu—Recommended.

**Table 1. Locate Dell apps**

Resources	Description
	<p><b>My Dell</b></p> <p>Centralized location for key Dell applications, help articles, and other important information about your computer. It also notifies you about the warranty status, recommended accessories, and software updates if available.</p>

**Table 1. Locate Dell apps (continued)**

Resources	Description
	<p><b>SupportAssist</b></p> <p>SupportAssist proactively and predictively identifies hardware and software issues on your computer and automates the engagement process with Dell Technical support. It addresses performance and stabilization issues, prevents security threats, monitors and detects hardware failures. For more information, see SupportAssist for Home PCs User's Guide on <a href="http://www.dell.com/serviceabilitytools">www.dell.com/serviceabilitytools</a>. To navigate to SupportAssist for Home PCs User's Guide, click <b>SupportAssist</b> and then, click <b>SupportAssist for Home PCs User's Guide</b>.</p> <p> <b>NOTE:</b> In SupportAssist, click the warranty expiry date to renew or upgrade your warranty.</p>
	<p><b>Dell Update</b></p> <p>Updates your computer with critical fixes and latest device drivers as they become available. For more information about using Dell Update, see the knowledge base article <a href="http://www.dell.com/support">SLN305843</a> at <a href="http://www.dell.com/support">www.dell.com/support</a>.</p>
	<p><b>Dell Digital Delivery</b></p> <p>Download software applications, which are purchased but not pre-installed on your computer. For more information about using Dell Digital Delivery, see the knowledge base article <a href="http://www.dell.com/support">153764</a> at <a href="http://www.dell.com/support">www.dell.com/support</a>.</p>

# Views of Inspiron 7500

## Topics:

- [Right](#)
- [Left](#)
- [Top](#)
- [Front](#)
- [Bottom](#)

## Right



### 1. microSD-card slot

Reads from and writes to the microSD-card. The computer supports the following card types:

- micro-Secure Digital (mSD)
- micro-Secure Digital High Capacity (mSDHC)
- micro-Secure Digital Extended Capacity (mSDXC)

### 2. USB 3.2 Gen 1 port

Connect devices such as external storage devices and printers. Provides data transfer speeds up to 5 Gbps.

### 3. Headset port

Connect headphones or a headset (headphone and microphone combo).

## Left



### 1. Power-adapter port

Connect a power adapter to provide power to your computer.

### 2. Battery-status light

Indicates the battery-charge status.

Solid yellow—Battery charge is low.

Blinking yellow—Battery charge is critical.

Off—Power adapter is disconnected or the battery is fully charged.

### 3. HDMI port

Connect to a TV, external display or another HDMI-in enabled device. Provides video and audio output.

### 4. USB 3.2 Gen 1 port

Connect devices such as external storage devices and printers. Provides data transfer speeds up to 5 Gbps.

### 5. USB 3.2 Gen 1 (Type-C) port/DisplayPort

Connect devices such as external storage devices, printers, and external displays. Provides data transfer speeds up to 5 Gbps.

**NOTE:** A USB Type-C to DisplayPort adapter (sold separately) is required to connect a DisplayPort device.

## Computers shipped with NVIDIA GeForce GTX 1650 Ti only



### 1. Power-adapter port

Connect a power adapter to provide power to your computer.

### 2. Battery-status light

Indicates the battery-charge status.

Solid yellow—Battery charge is low.

Blinking yellow—Battery charge is critical.

Off—Power adapter is disconnected or the battery is fully charged.

### 3. HDMI port

Connect to a TV, external display or another HDMI-in enabled device. Provides video and audio output.

### 4. USB 3.2 Gen 1 port

Connect devices such as external storage devices and printers. Provides data transfer speeds up to 5 Gbps.

### 5. Thunderbolt 3 (USB 3.2 Gen 2 Type-C) port/DisplayPort

Supports USB 3.2 Gen 2 Type-C, DisplayPort 1.4, Thunderbolt 3 and also enables you to connect to an external display using a display adapter. Provides data transfer rates up to 10 Gbps for USB 3.1 Gen 2 and up to 40 Gbps for Thunderbolt 3.

**NOTE:** A USB Type-C to DisplayPort adapter (sold separately) is required to connect a DisplayPort device.

# Top



## 1. Power button with fingerprint reader

Press to turn on the computer if it is turned off, in sleep state, or in hibernate state.

When the computer is turned on, press the power button to put the computer into sleep state; press and hold the power button for 10 seconds to force shut-down the computer.

Place your finger on the power button to log in with the fingerprint reader.

**NOTE:** You can customize power-button behavior in Windows. For more information, see *Me and My Dell* at [www.dell.com/support/manuals](http://www.dell.com/support/manuals).

## 2. Right-click area

Press to right-click.

## 3. Touchpad

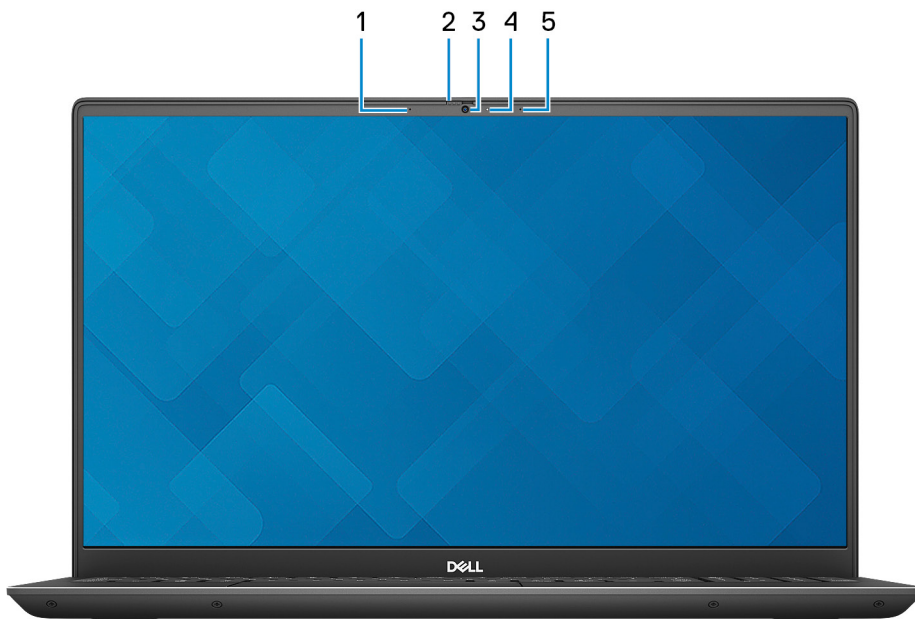
Move your finger on the touchpad to move the mouse pointer. Tap to left-click and two fingers tap to right-click.

## 4. Left-click area

Press to left-click.



# Front



**1. Left microphone**

Provides digital sound input for audio recording and voice calls.

**2. Privacy shutter**

Slide the privacy shutter to cover the camera lens and protect your privacy when the camera is not in use.

**3. Camera**

Enables you to video chat, capture photos, and record videos.

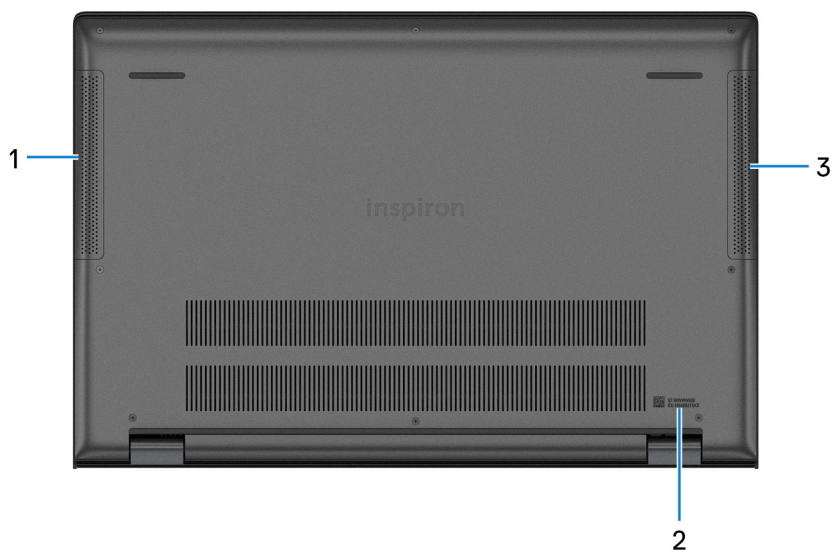
**4. Camera-status light**

Turns on when the camera is in use.

**5. Right microphone**

Provides digital sound input for audio recording and voice calls.

## Bottom



**1. Left speaker**

Provides audio output.

**2. Service Tag label**

The Service Tag is a unique alphanumeric identifier that enables Dell service technicians to identify the hardware components in your computer and access warranty information.

**3. Right speaker**

Provides audio output.

# Specifications of Inspiron 7500


## Topics:

- Dimensions and weight
- Processor
- Chipset
- Operating system
- Memory
- External ports
- Internal slots
- Wireless module
- Audio
- Storage
- Intel Optane Memory H10 with solid-state storage (optional)
- Media-card reader
- Keyboard
- Camera
- Touchpad
- Power adapter
- Battery
- Display
- Fingerprint reader
- GPU—Discrete
- Operating and storage environment

## Dimensions and weight

The following table lists the height, width, depth, and weight of your Inspiron 7500.

**Table 2. Dimensions and weight**

Description	Values
Height:	
Front height	17.50 mm (0.68 in.)
Rear height	18.90 mm (0.74 in.)
Width	356.10 mm (14.01 in.)
Depth	234.50 mm (9.23 in.)
Weight (maximum)	1.74 kg (3.84 lb)
	 <b>NOTE:</b> The weight of your computer depends on the configuration ordered and manufacturing variability.

# Processor

The following table lists the details of the processors supported by your Inspiron 7500.

**Table 3. Processor**

Description	Option one	Option two
Processor type	10th Generation Intel Core i5-10300H	10th Generation Intel Core i7-10750H
Processor wattage	45 W	45 W
Processor core count	4	6
Processor thread count	8	12
Processor speed	Up to 4.5 GHz	Up to 5 GHz
Processor cache	8 MB	12 MB
Integrated graphics	Intel UHD Graphics	Intel UHD Graphics

# Chipset

The following table lists the details of the chipset supported by your Inspiron 7500.

**Table 4. Chipset**

Description	Values
Chipset	HM470
Processor	10th Generation Intel Core i5/i7
DRAM bus width	64-bit
Flash EPROM	16 MB
PCIe bus	Up to Gen3

# Operating system

Your Inspiron 7500 supports the following operating systems:

- Windows 10 Home, 64-bit
- Windows 10 Professional, 64-bit

# Memory

The following table lists the memory specifications of your Inspiron 7500.

**Table 5. Memory specifications**

Description	Values
Memory slots	<ul style="list-style-type: none"><li>• 8 GB Onboard memory</li><li>• One SODIMM slot</li></ul>

**Table 5. Memory specifications (continued)**

Description	Values
Memory type	DDR4
Memory speed	2933 MHz
Maximum memory configuration	24 GB
Minimum memory configuration	8 GB
Memory size per slot	<ul style="list-style-type: none"> <li>8 GB Onboard memory</li> <li>4 GB, 8 GB, 16 GB (SODIMM slot)</li> </ul>
Memory configurations supported	<ul style="list-style-type: none"> <li>8 GB Onboard memory</li> <li>12 GB, 8 GB Onboard memory + 1 x 4 GB, DDR4, 2933 MHz</li> <li>16 GB, 8 GB Onboard memory + 1 x 8 GB, DDR4, 2933 MHz</li> <li>24 GB, 8 GB Onboard memory + 1 x 16 GB, DDR4, 2933 MHz</li> </ul>

## External ports

The following table lists the external ports on your Inspiron 7500.

**Table 6. External ports**

Description	Values
USB ports	<ul style="list-style-type: none"> <li>Two USB 3.2 Gen 1 ports</li> <li>One USB 3.2 Gen 1 (Type-C) port with DisplayPort/Power Delivery (for computers shipped with NVIDIA GeForce GTX 1650)</li> <li>One USB 3.2 Gen 2 (Type-C) port with Thunderbolt/DisplayPort/Power Delivery (for computers shipped with NVIDIA GeForce GTX 1650 Ti)</li> </ul>
Audio port	One headset (headphone and microphone combo) port
Video port/ports	One HDMI 2.0 port
Media-card reader	One microSD-card slot
Power-adapter port	One 4.5 mm x 2.9 mm power-adapter port
Security-cable slot	Not supported


## Internal slots

The following table lists the internal slots of your Inspiron 7500.

**Table 7. Internal slots**

Description	Values
M.2	<ul style="list-style-type: none"> <li>One M.2 2280/2230 slot for Solid-State Drive (SSD)</li> <li>One M.2 2230/2280 slot for PCIe SSD</li> </ul>

**Table 7. Internal slots**

Description	Values
	 <b>NOTE:</b> To learn more about the features of different types of M.2 cards, see the knowledge base article 000144170 at <a href="http://www.dell.com/support">www.dell.com/support</a> .

## Wireless module

The following table lists the Wireless Local Area Network (WLAN) modules supported on your Inspiron 7500.

**Table 8. Wireless module specifications**

Description	Option one	Option two
Model number	Intel AX201	Intel AC9560
Transfer rate	Up to 2.40 Gbps	Up to 1.73 Gbps
Frequency bands supported	2.4 GHz/5 GHz	2.4 GHz/5 GHz
Wireless standards	<ul style="list-style-type: none"> <li>• Wi-Fi 5 (WiFi 802.11ac)</li> <li>• Wi-Fi 6 (WiFi 802.11ax)</li> <li>•</li> </ul>	Wi-Fi 5 (WiFi 802.11ac)
Encryption	<ul style="list-style-type: none"> <li>• 64-bit/128-bit WEP</li> <li>• AES-CCMP</li> <li>• TKIP</li> </ul>	<ul style="list-style-type: none"> <li>• 64-bit/128-bit WEP</li> <li>• AES-CCMP</li> <li>• TKIP</li> </ul>
Bluetooth	Bluetooth 5.1	Bluetooth 5.1

## Audio

The following table lists the audio specifications of your Inspiron 7500.

**Table 9. Audio specifications**

Description	Values
Audio controller	Realtek ALC3254
Stereo conversion	Supported
Internal audio interface	High-definition audio
External audio interface	Universal audio jack
Number of speakers	Two
Internal-speaker amplifier	Supported (audio codec integrated)
External volume controls	Keyboard shortcut controls
Speaker output:	
Average speaker output	2 W
Peak speaker output	2.5 W

**Table 9. Audio specifications (continued)**

Description	Values
Subwoofer output	Not supported
Microphone	Dual-array microphones

## Storage

This section lists the storage options on your Inspiron 7500.

Your Inspiron 7501 supports one of the following storage configurations:

- One M.2 2230/2280 solid-state drive
- One M.2 2230 solid-state drive and one M.2 2280 solid-state drive

The primary drive of your Inspiron 7501 varies with the storage configuration. For computers:

- with an M.2 drive, the M.2 drive is the primary drive
- without an M.2 drive, the 2.5-inch drive is the primary drive

**Table 10. Storage specifications**

Storage type	Interface type	Capacity
M.2 2230 solid-state drive	PCIe Gen3 NVMe	256 GB or 512 GB
M.2 2280 solid-state drive	PCIe Gen3 NVMe	256 GB, 512 GB, 1 TB, or 2 TB
M.2 2280, PCIe QLC NVMe, solid-state drive	PCIe Gen3 NVMe	512 GB
M.2 2280 Intel Optane storage	PCIe Gen3 NVMe	512 GB

## Intel Optane Memory H10 with solid-state storage (optional)

Intel Optane Memory technology utilizes 3D XPoint memory technology and functions as a non-volatile storage cache/accelerator and/or storage device depending on the Intel Optane Memory installed in your computer.

Intel Optane Memory H10 with solid-state storage functions as both a non-volatile storage cache/accelerator (enabling enhanced read/write speeds for hard-drive storage) and a solid-state storage solution. It neither replaces nor adds to the memory (RAM) installed on your computer.

**Table 11. Intel Optane Memory H10 with solid-state storage specifications**

Description	Values
Interface	PCIe Gen3 x4 NVMe <ul style="list-style-type: none"> <li>• One PCIe Gen3 x2 for Optane memory</li> <li>• One PCIe Gen3 x2 for solid-state storage</li> </ul>
Connector	M.2
Form factor	2280
Capacity (Intel Optane memory)	32 GB
Capacity (solid-state storage)	512 GB

**NOTE:** Intel Optane Memory H10 with solid-state storage is supported on computers that meet the following requirements:


- 9<sup>th</sup> Generation or higher Intel Core i3/i5/i7 processors

- Windows 10 64-bit version or higher (Anniversary Update)
- Intel Rapid Storage Technology driver version 15.9.1.1018 or higher

## Media-card reader

The following table lists the media cards supported by your Inspiron 7500.


**Table 12. Media-card reader specifications**

Description	Values
Media-card type	One microSD-card slot
Media-cards supported	<ul style="list-style-type: none"> <li>• micro-Secure Digital (mSD)</li> <li>• micro-Secure Digital High Capacity (mSDHC)</li> <li>• micro-Secure Digital Extended Capacity (mSDXC)</li> </ul>
<p> <b>NOTE:</b> The maximum capacity supported by the media-card reader varies depending on the standard of the media card installed in your computer.</p>	

## Keyboard

The following table lists the keyboard specifications of your Inspiron 7500.

**Table 13. Keyboard specifications**

Description	Values
Keyboard type	<ul style="list-style-type: none"> <li>• Standard keyboard</li> <li>• Backlit keyboard</li> </ul>
Keyboard layout	QWERTY
Number of keys	<ul style="list-style-type: none"> <li>• United States and Canada: 103 keys</li> <li>• United Kingdom: 104 keys</li> <li>• Japan: 107 keys</li> </ul>
Keyboard size	<p>X=18.7 mm key pitch</p> <p>Y=18.05 mm key pitch</p>
Keyboard shortcuts	<p>Some keys on your keyboard have two symbols on them. These keys can be used to type alternate characters or to perform secondary functions. To type the alternate character, press Shift and the desired key. To perform secondary functions, press Fn and the desired key.</p> <p> <b>NOTE:</b> You can define the primary behavior of the function keys (F1–F12) changing <b>Function Key Behavior</b> in BIOS setup program.</p> <p>For more information, see <a href="#">Keyboard shortcuts</a>.</p>



# Camera

The following table lists the camera specifications of your Inspiron 7500.

**Table 14. Camera specifications**

Description		Values
Number of cameras		One
Camera type		RGB HD camera
Camera location		Front camera
Camera sensor type		CMOS sensor technology
Camera resolution:		
	Still image	0.92 megapixel
	Video	1280 x 720 (HD) at 30 fps
Diagonal viewing angle:		74.9 degrees

# Touchpad

The following table lists the touchpad specifications of your Inspiron 7500.

**Table 15. Touchpad specifications**

Description		Values
Touchpad resolution:		
	Horizontal	1229
	Vertical	749
Touchpad dimensions:		
	Horizontal	115 mm (4.52 in.)
	Vertical	80 mm (3.15 in.)
Touchpad gestures		For more information about touchpad gestures available on Windows 10, see the Microsoft knowledge base article <a href="https://support.microsoft.com/4027871">4027871</a> at <a href="https://support.microsoft.com">support.microsoft.com</a> .


# Power adapter

The following table lists the power adapter specifications of your Inspiron 7500.

**Table 16. Power adapter specifications**

Description		Values
Type		130 W
Connector dimensions:		
	External diameter	4.50 mm



**Table 16. Power adapter specifications (continued)**

Description		Values
	Internal diameter	2.90 mm
Input voltage		100 VAC–240 VAC
Input frequency		50 Hz–60 Hz
Input current (maximum)		2.50 A
Output current (continuous)		6.70 A
Rated output voltage		19.50 VDC
Temperature range:		
	Operating	0°C to 40°C (32°F to 104°F)
	Storage	-40°C to 70°C (-40°F to 158°F)
 <b>CAUTION:</b> Operating and storage temperature ranges may differ among components, so operating or storing the device outside these ranges may impact the performance of specific components.		

## Battery

The following table lists the battery specifications of your Inspiron 7500.

**Table 17. Battery specifications**

Description	Option one	Option two
Battery type	3-cell "smart" lithium ion (56 WHr)	6-cell "smart" lithium ion (97 WHr)
Battery voltage	11.40 VDC	11.40 VDC
Battery weight (maximum)	0.25 kg (0.55 lb)	0.37 kg (0.82 lb)
Battery dimensions:		
	Height	223.40 mm (8.80 in.)
	Width	72 mm (2.83 in.)
	Depth	7.20 mm (0.28 in.)
Temperature range:		
	Operating	0°C to 35°C (32°F to 95°F)
	Storage	-40°C to 35°C (-40°F to 95°F)
Battery operating time	Varies depending on operating conditions and can significantly reduce under certain power-intensive conditions.	Varies depending on operating conditions and can significantly reduce under certain power-intensive conditions.
Battery charging time (approximate)	4 hours (when the computer is off)  <b>NOTE:</b> Control the charging time, duration, start and end time, and so on using the Dell Power Manager	4 hours (when the computer is off)  <b>NOTE:</b> Control the charging time, duration, start and end time, and so on using the Dell Power Manager

**Table 17. Battery specifications (continued)**

Description	Option one	Option two
	application. For more information on the Dell Power Manager see, <i>Me and My Dell</i> on <a href="http://www.dell.com/">www.dell.com/</a>	application. For more information on the Dell Power Manager see, <i>Me and My Dell</i> on <a href="http://www.dell.com/">www.dell.com/</a> .
Coin-cell battery	CR2032	CR2032

## Display

The following table lists the display specifications of your Inspiron 7500.

**Table 18. Display specifications**

Description	Option one	Option two
Display type	Full High Definition (FHD)	Ultra High Definition (UHD)
Display-panel technology	Wide Viewing Angle (WVA)	Wide Viewing Angle (WVA)
Display-panel dimensions (active area):		
	Height	193.60 mm (7.62 in.)
	Width	344.20 mm (13.55 in.)
	Diagonal	395 mm (15.55 in.)
Display-panel native resolution	1920 x 1080	3840 x 2160
Luminance (typical)	300 nits	400 nits
Megapixels	2	8
Color gamut	sRGB 100%(typ)	PCI-D3 100% (typ)
Pixels Per Inch (PPI)	142	283
Contrast ratio (min.)	600:1	80,000:1
Response time (max.)	35 ms	2 ms
Refresh rate	60 Hz	60 Hz
Horizontal view angle	+/- 85 degrees	+/-88 degrees
Vertical view angle	+/- 85 degrees	+/-88 degrees
Pixel pitch	0.18 mm	0.18 mm
Power consumption (maximum)	4.20 W	17.30 W
Anti-glare vs glossy finish	Anti-glare	No
Touch options	No	No

# Fingerprint reader

The following table lists the fingerprint-reader specifications of your Inspiron 7500.

**NOTE:** The fingerprint reader is located on the power button.

**Table 19. Fingerprint reader specifications**

Description	Values
Fingerprint-reader sensor technology	Capacitive
Fingerprint-reader sensor resolution	500 dpi
Fingerprint-reader sensor pixel size	108 x 88

# GPU—Discrete

The following table lists the specifications of the discrete Graphics Processing Unit (GPU) supported by your Inspiron 7500.

**Table 20. GPU—Discrete**

Controller	External display support	Memory size	Memory type
Nvidia GeForce GTX 1650	One HDMI 2.0 port and one USB 3.2 Gen 2 (Type-C) port with DisplayPort	4 GB	GDDR6
Nvidia GeForce GTX 1650 Ti	One HDMI 2.0 port, one Mini DisplayPort, and one Thunderbolt 3 port	4 GB	GDDR6

# Operating and storage environment

This table lists the operating and storage specifications of your Inspiron 7500.

**Airborne contaminant level:** G1 as defined by ISA-S71.04-1985

**Table 21. Computer environment**

Description	Operating	Storage
Temperature range	0°C to 35°C (32°F to 95°F)	-40°C to 65°C (-40°F to 149°F)
Relative humidity (maximum)	10% to 90% (non-condensing)	0% to 95% (non-condensing)
Vibration (maximum)*	0.66 GRMS	1.30 GRMS
Shock (maximum)	110 G†	160 G†
Altitude range	-15.2 m to 3048 m (-49.87 ft to 10000 ft)	-15.2 m to 10668 m (-49.87 ft to 35000 ft)

**CAUTION:** Operating and storage temperature ranges may differ among components, so operating or storing the device outside these ranges may impact the performance of specific components.

\* Measured using a random vibration spectrum that simulates user environment.

† Measured using a 2 ms half-sine pulse when the hard drive is in use.

## Keyboard shortcuts

**NOTE:** Keyboard characters may differ depending on the keyboard language configuration. Keys used for shortcuts remain the same across all language configurations.

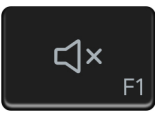
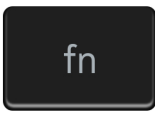
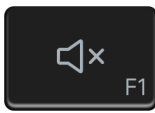
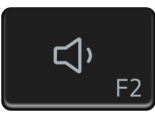
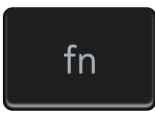
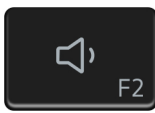
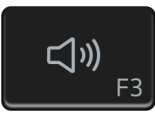
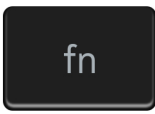
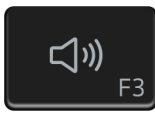
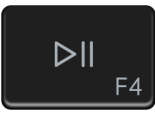
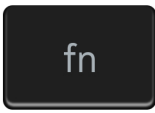
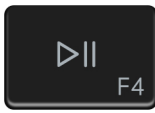

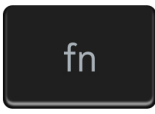
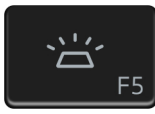
Some keys on your keyboard have two symbols on them. These keys can be used to type alternate characters or to perform secondary functions. The symbol shown on the lower part of the key refers to the character that is typed out when the key is pressed. If you press shift and the key, the symbol shown on the upper part of the key is typed out. For example, if you press **2**, **2** is typed out; if you press **Shift + 2**, **@** is typed out.

The keys F1-F12 at the top row of the keyboard are function keys for multi-media control, as indicated by the icon at the bottom of the key. Press the function key to invoke the task represented by the icon. For example, pressing F1 mutes the audio (refer to the table below).

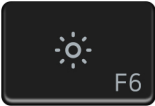
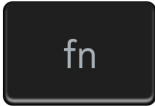
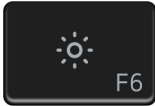
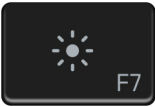

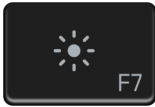
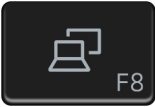



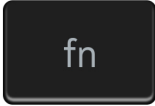


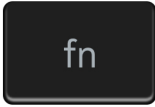

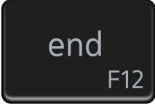
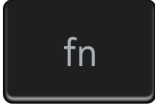
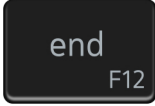
However, if the function keys F1-F12 are needed for specific software applications, multi-media functionality can be disabled by pressing **Fn + Esc**. Subsequently, multi-media control can be invoked by pressing **Fn** and the respective function key. For example, mute audio by pressing **Fn + F1**.

**NOTE:** You can also define the primary behavior of the function keys (F1–F12) by changing **Function Key Behavior** in BIOS setup program.

**Table 22. List of keyboard shortcuts**









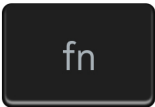
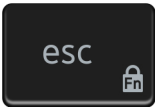
Function key	Redefined key (for multimedia control)	Behavior
 F1	 +  F1	Mute audio
 F2	 +  F2	Decrease volume
 F3	 +  F3	Increase volume
 F4	 +  F4	Play/Pause
 F5	 +  F5	Toggle to cycle the keyboard backlight status through off, low-backlight, and high-backlight (optional) <b>NOTE:</b> Non-backlight keyboards have F5 function key without the backlight icon and does not support toggle keyboard backlight function.

**Table 22. List of keyboard shortcuts (continued)**

Function key	Redefined key (for multimedia control)	Behavior
	 + 	Decrease brightness
	 + 	Increase brightness
	 + 	Switch to external display
	 + 	Print screen
	 + 	Home
	 + 	End

The **Fn** key is also used with selected keys on the keyboard to invoke other secondary functions.

**Table 23. List of keyboard shortcuts**



Function key	Behavior
 + 	Pause/Break
 + 	Toggle scroll lock
 + 	System request
 + 	Open application menu
 + 	Toggle Fn-key lock

# Getting help and contacting Dell

## Self-help resources


You can get information and help on Dell products and services using these self-help resources:


**Table 24. Self-help resources**

Self-help resources	Resource location
Information about Dell products and services	<a href="http://www.dell.com">www.dell.com</a>
My Dell app	
Tips	
Contact Support	In Windows search, type <code>Contact Support</code> , and press Enter.
Online help for operating system	<a href="http://www.dell.com/support/windows">www.dell.com/support/windows</a>
Access top solutions, diagnostics, drivers and downloads, and learn more about your computer through videos, manuals and documents.	Your Dell computer is uniquely identified by a Service Tag or Express Service Code. To view relevant support resources for your Dell computer, enter the Service Tag or Express Service Code at <a href="http://www.dell.com/support">www.dell.com/support</a> .  For more information on how to find the Service Tag for your computer, see <a href="#">Locate the Service Tag on your computer</a> .
Dell knowledge base articles for a variety of computer concerns	<ol style="list-style-type: none"> <li>1. Go to <a href="http://www.dell.com/support">www.dell.com/support</a>.</li> <li>2. On the menu bar at the top of the Support page, select <b>Support &gt; Knowledge Base</b>.</li> <li>3. In the Search field on the Knowledge Base page, type the keyword, topic, or model number, and then click or tap the search icon to view the related articles.</li> </ol>

## Contacting Dell

To contact Dell for sales, technical support, or customer service issues, see [www.dell.com/contactdell](http://www.dell.com/contactdell).

 **NOTE:** Availability varies by country/region and product, and some services may not be available in your country/region.

 **NOTE:** If you do not have an active Internet connection, you can find contact information about your purchase invoice, packing slip, bill, or Dell product catalog.