

Inspiron 5594

Setup and Specifications



Notes, cautions, and warnings

 **NOTE:** A NOTE indicates important information that helps you make better use of your product.

 **CAUTION:** A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

 **WARNING:** A WARNING indicates a potential for property damage, personal injury, or death.

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Set up your Inspiron 5594

NOTE: The images in this document may differ from your computer depending on the configuration you ordered.

1. Connect the power adapter and press the power button.



NOTE: To conserve battery power, the battery might enter power saving mode. Connect the power adapter and press the power button to turn on the computer.

2. Finish operating system setup.

For Ubuntu:

Follow the on-screen instructions to complete the setup. For more information about installing and configuring Ubuntu, see the knowledge base articles [SLN151664](#) and [SLN151748](#) at www.dell.com/support.

For Windows:

Follow the on-screen instructions to complete the setup. When setting up, Dell recommends that you:

- Connect to a network for Windows updates.
 - NOTE:** If connecting to a secured wireless network, enter the password for the wireless network access when prompted.
- If connected to the internet, sign-in with or create a Microsoft account. If not connected to the internet, create an offline account.
- On the **Support and Protection** screen, enter your contact details.

3. Locate and use Dell apps from the Windows Start menu—Recommended.

Table 1. Locate Dell apps in Windows 10 Home in S Mode









| Resources | Description |
|---|--|
|  | <p>Dell Product Registration</p> <p>Register your computer with Dell.</p> |
|  | <p>Dell Help & Support</p> <p>Access help and support for your computer.</p> |
|  | <p>SupportAssist</p> <p>Proactively checks the health of your computer's hardware and software. The SupportAssist OS Recovery tool troubleshoots issues with the operating system. For more information, see the SupportAssist documentation at www.dell.com/support.</p> <p>NOTE: In SupportAssist, click the warranty expiry date to renew or upgrade your warranty.</p> |

Table 2. Locate Dell apps in Windows 10 Home

| Resources | Description |
|---|---|
|  | <p>My Dell</p> <p>Centralized location for key Dell applications, help articles, and other important information about your computer. It also notifies you about the warranty status, recommended accessories, and software updates if available.</p> |
|  | <p>Dell Update</p> <p>Updates your computer with critical fixes and latest device drivers as they become available. For more information about using Dell Update, see the knowledge base article SLN305843 at www.dell.com/support.</p> |
|  | <p>Dell Digital Delivery</p> <p>Download software applications, which are purchased but not pre-installed on your computer. For more information about using Dell Digital Delivery, see the knowledge base article 153764 at www.dell.com/support.</p> |
|  | <p>SupportAssist</p> <p>Proactively checks the health of your computer's hardware and software. The SupportAssist OS Recovery tool troubleshoots issues with the operating system. For more information, see the SupportAssist documentation at www.dell.com/support.</p> <p> NOTE: In SupportAssist, click the warranty expiry date to renew or upgrade your warranty.</p> |

Views of Inspiron 5594

Left



1. Power-adapter port

Connect a power adapter to provide power to your computer.

2. HDMI port

Connect to a TV or another HDMI-in enabled device. Provides video and audio output.

3. Network port

Connect an Ethernet (RJ45) cable from a router or a broadband modem for network or Internet access.

4. USB 3.1 Gen 1 ports (2)

Connect peripherals such as external storage devices and printers. Provides data transfer speeds up to 5 Gbps.

5. Headset port

Connect headphones or a headset (headphone and microphone combo).

Right



1. SD-card slot

Reads from and writes to the SD card, supporting the following card types:

- Secure Digital (SD)
- Secure Digital High Capacity (SDHC)
- Secure Digital Extended Capacity (SDXC)

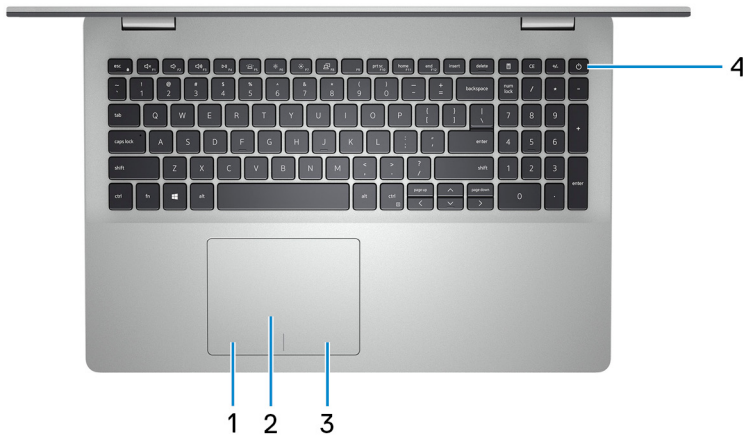
2. USB 2.0 port

Connect peripherals such as external storage devices and printers. Provides data transfer speeds up to 480 Mbps.

3. Security-cable slot (wedge-shaped)

Connect a security cable to prevent unauthorized movement of your computer.

Base



1. Left-click area

Press to left-click.

2. Touchpad

Move your finger on the touchpad to move the mouse pointer. Tap to left-click and two finger tap to right-click.

3. Right-click area

Press to right-click.

4. Power button with optional fingerprint reader

Press to turn on the computer if it is turned off, in sleep state, or in hibernate state.

When the computer is turned on, press the power button to put the computer into sleep state; press and hold the power button for 4 seconds to force shut-down the computer.

If the power button has a fingerprint reader, place your finger on the power button to log in.

NOTE: You can customize power-button behavior in Windows. For more information, see *Me and My Dell* at www.dell.com/support/manuals.

Display



1. Camera

Enables you to video chat, capture photos, and record videos.

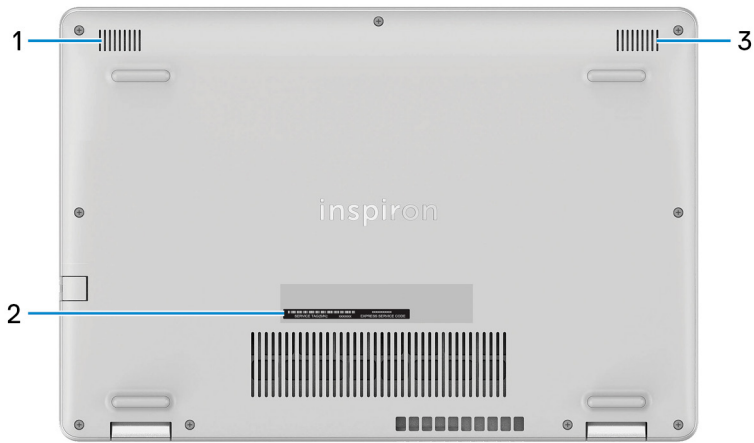
2. Camera-status light

Turns on when the camera is in use.

3. **Microphone**

Provides digital sound input for audio recording, voice calls, and so on.

Bottom



1. **Left speaker**

Provides audio output.

2. **Service Tag label**

The Service Tag is a unique alphanumeric identifier that enables Dell service technicians to identify the hardware components in your computer and access warranty information.

3. **Right speaker**

Provides audio output.

Specifications of Inspiron 5594

Dimensions and weight

Table 3. Dimensions and weight

| Description | Values |
|------------------|-----------------------|
| Height: | |
| Front | 18 mm (0.71 in.) |
| Rear | 19.90 mm (0.78 in.) |
| Width | 363.96 mm (14.33 in.) |
| Depth | 249 mm (9.80 in.) |
| Weight (maximum) | 2.03 kg (4.48 lb) |

NOTE: The weight of your computer depends on the configuration ordered and the manufacturing variability.

Processors

Table 4. Processors

| Description | Values | | |
|---------------------|--|--|--|
| Processors | 10 th Generation Intel Core i3-10110U | 10 th Generation Intel Core i5-10210U | 10 th Generation Intel Core i7-10510U |
| Wattage | 15 W | 15 W | 15 W |
| Core count | 2 | 4 | 4 |
| Thread count | 4 | 8 | 8 |
| Speed | 4.1 GHz | 4.2 GHz | 4.9 GHz |
| Cache | 4 MB | 6 MB | 8 MB |
| Integrated graphics | Intel UHD Graphics | Intel UHD Graphics | Intel UHD Graphics |

Chipset

Table 5. Chipset

| Description | Values | | |
|-------------|--|--|--|
| Processors | 10 th Generation Intel Core i3-10110U | 10 th Generation Intel Core i5-10210U | 10 th Generation Intel Core i7-10510U |
| Chipset | Integrated in the processor | Integrated in the processor | Integrated in the processor |

| Description | Values | | |
|----------------|--------------|--------------|--------------|
| DRAM bus width | 128-bit | 128-bit | 128-bit |
| Flash EPROM | 16 MB + 8 MB | 16 MB + 8 MB | 16 MB + 8 MB |
| PCIe bus | Up to Gen3.0 | Up to Gen3.0 | Up to Gen3.0 |

Operating system

- Windows 10 Home (64-bit)
- Windows 10 Home in S Mode (64-bit)
- Windows 10 Professional (64-bit)
- Ubuntu

Memory

Table 6. Memory specifications

| Description | Values |
|--------------------------|---|
| Slots | Two SODIMM slots |
| Type | Dual-channel DDR4 |
| Speed | 2666 MHz |
| Maximum memory | 16 GB |
| Minimum memory | 4 GB |
| Memory size per slot | 4 GB, 8 GB, or 16 GB |
| Configurations supported | <ul style="list-style-type: none"> • 4 GB DDR4 at 2666 MHz (1 x 4 GB) • 8 GB DDR4 at 2666 MHz (2 x 4 GB) • 8 GB DDR4 at 2666 MHz (1 x 8 GB) • 12 GB DDR4 at 2666 MHz (1 x 4 GB + 1 x 8 GB) • 16 GB DDR4 at 2666 MHz (2 x 8 GB) • 16 GB DDR4 at 2666 MHz (1 x 16 GB) |

Intel Optane memory (optional)

Intel Optane technology utilizes 3D XPoint memory technology and functions as a non-volatile storage cache/accelerator and/or storage device depending on the Intel Optane memory installed in your computer.

Your computer supports the following Intel Optane Memory devices:

- Intel Optane Memory M10
- Intel Optane Memory M15
- Intel Optane Memory H10 with solid-state storage

Intel Optane Memory M10

Intel Optane Memory M10 functions only as a non-volatile storage cache/accelerator, enabling enhanced read/write speeds for hard-drive storage. It neither replaces nor adds to the memory (RAM) installed on your computer.

Table 7. Intel Optane Memory M10 specifications

| Description | Values |
|-------------|--------------------|
| Interface | PCIe Gen3.0x2 NVMe |
| Connector | M.2 |
| Form factor | 2280 |
| Capacity | 16 GB or 32 GB |

NOTE: Intel Optane Memory M10 is supported on computers that meet the following requirements:

- 7th Generation or higher Intel Core i3/i5/i7 processors
- Windows 10 64-bit version or higher (Anniversary Update)
- Intel Rapid Storage Technology driver version 15.7 or higher

Intel Optane Memory M15

Intel Optane Memory M15 functions only as a non-volatile storage cache/accelerator, enabling enhanced read/write speeds for hard-drive storage. It neither replaces nor adds to the memory (RAM) installed on your computer.

Table 8. Intel Optane Memory M15 specifications

| Description | Values |
|-------------|--------------------|
| Interface | PCIe Gen3.0x4 NVMe |
| Connector | M.2 |
| Form factor | 2280 |
| Capacity | 16 GB or 32 GB |

NOTE: Intel Optane Memory M15 is supported on computers that meet the following requirements:

- 7th Generation or higher Intel Core i3/i5/i7 processors
- Windows 10 64-bit version or higher (Anniversary Update)
- Intel Rapid Storage Technology driver version 17 or higher

Intel Optane Memory H10 with solid-state storage

Intel Optane Memory H10 with solid-state storage functions as both a non-volatile storage cache/accelerator (enabling enhanced read/write speeds for hard-drive storage) and a solid-state storage solution. It neither replaces nor adds to the memory (RAM) installed on your computer.

Table 9. Intel Optane Memory H10 with solid-state storage specifications

| Description | Values |
|--------------------------------|---|
| Interface | PCIe Gen3.0x4 NVMe <ul style="list-style-type: none"> • One PCIe Gen3.0x2 for Intel Optane memory • One PCIe Gen3.0x2 for solid-state storage |
| Connector | M.2 |
| Form factor | 2280 |
| Capacity (Optane memory) | Up to 16 GB |
| Capacity (solid-state storage) | Up to 256 GB |

NOTE: Intel Optane Memory H10 with solid-state storage is supported on computers that meet the following requirements:

- 9th Generation or higher Intel Core i3/i5/i7 processors
- Windows 10 64-bit version or higher (Anniversary Update)
- Intel Rapid Storage Technology driver version 17.2 or higher

Ports and connectors

Table 10. External ports and connectors

| Description | Values |
|--------------------|--|
| External: | |
| Network | One RJ45 port |
| USB | <ul style="list-style-type: none">• Two USB 3.1 Gen 1 ports• One USB 2.0 port |
| Audio | One headset (headphone and microphone combo) port |
| Video | One HDMI 1.4b port |
| Media card reader | One SD-card slot |
| Docking port | Not supported |
| Power adapter port | One 4.5 mm x 2.9 mm (DC-in) |
| Security | One security-cable slot (wedge-shaped) |

Table 11. Internal ports and connectors

| Description | Values |
|------------------|---|
| Internal: | |
| M.2 | <ul style="list-style-type: none">• One M.2 slot for Wi-Fi and Bluetooth combo card• One M.2 slot for one of the following:<ul style="list-style-type: none">• Solid-state drive (2230/2280)• Intel Optane Memory M10 (2280)• Intel Optane Memory M15 (2280)• Intel Optane Memory H10 with solid-state storage (2280) |

NOTE: To learn more about the features of different types of M.2 cards, see the knowledge base article [SLN301626](#).

Communications

Ethernet

Table 12. Ethernet specifications

| Description | Values |
|---------------|--|
| Model number | Ethernet controller integrated to the system board |
| Transfer rate | 10/100 Mbps |

Wireless module

Table 13. Wireless module specifications

| Description | Values | | | | |
|---------------------------|--|---|---|---|---|
| Model number | Qualcomm QCA9565 (DW1707) | Qualcomm QCA9377 (DW1810) | Qualcomm QCA61x4A (DW1820) | Intel 9462ac | Intel 9560 |
| Transfer rate | Up to 150 Mbps | Up to 433 Mbps | Up to 867 Mbps | Up to 433 Mbps | Up to 867 Mbps |
| Frequency bands supported | 2.4 GHz | Dual band 2.4 GHz/5 GHz | Dual band 2.4 GHz/5 GHz | Dual band 2.4 GHz/5 GHz | Dual band 2.4 GHz/5 GHz |
| Wireless standards | WiFi 802.11b/g/n | <ul style="list-style-type: none"> • WiFi 802.11a/b/g • Wi-Fi 4 (WiFi 802.11n) • Wi-Fi 5 (WiFi 802.11ac) | <ul style="list-style-type: none"> • WiFi 802.11a/b/g • Wi-Fi 4 (WiFi 802.11n) • Wi-Fi 5 (WiFi 802.11ac) | <ul style="list-style-type: none"> • WiFi 802.11a/b/g • Wi-Fi 4 (WiFi 802.11n) • Wi-Fi 5 (WiFi 802.11ac) | <ul style="list-style-type: none"> • WiFi 802.11a/b/g • Wi-Fi 4 (WiFi 802.11n) • Wi-Fi 5 (WiFi 802.11ac) |
| Encryption | <ul style="list-style-type: none"> • 64-bit/128-bit WEP • AES-CCMP • TKIP | <ul style="list-style-type: none"> • 64-bit/128-bit WEP • AES-CCMP • TKIP | <ul style="list-style-type: none"> • 64-bit/128-bit WEP • AES-CCMP • TKIP | <ul style="list-style-type: none"> • 64-bit/128-bit WEP • AES-CCMP • TKIP | <ul style="list-style-type: none"> • 64-bit/128-bit WEP • AES-CCMP • TKIP |
| Bluetooth | Bluetooth 4.0 | Bluetooth 4.2 | Bluetooth 4.2 | Bluetooth 5.0 | Bluetooth 5.0 |

Audio

Table 14. Audio specifications

| Description | Values |
|----------------------------|--|
| Controller | Realtek ALC3204 |
| Stereo conversion | Supported |
| Internal interface | High-definition audio |
| External interface | Headset combo jack (stereo headphones/microphone-in) |
| Speakers | Two |
| Internal speaker amplifier | Supported (audio codec integrated) |
| External volume controls | Keyboard shortcut controls |
| Speaker output: | |
| Average | 2 W |
| Peak | 2.5 W |
| Subwoofer output | Not supported |
| Microphone | Supported |

Storage

Your computer is shipped with **one** of the following configurations:

- One M.2 card (solid-state drive or Intel Optane Memory H10 with solid-state storage)
- One 2.5-inch hard drive
- One M.2 card (solid-state drive or Intel Optane Memory H10 with solid-state storage) and one 2.5-inch hard drive
- **i** **NOTE: The solid-state drive or the Intel Optane Memory H10 with solid-state storage is the primary drive.**
- One 2.5-inch hard drive and one M.2 card (Intel Optane Memory M10 or M15)
- **i** **NOTE: The 2.5-inch hard drive is the primary drive.**

Table 15. Storage specifications

| Form factor | Interface type | Capacity |
|---|--|--------------|
| 2.5-inch hard drive | SATA AHCI, up to 6 Gbps | Up to 2 TB |
| M.2 2230/2280 solid-state drive | PCIe NVMe Gen3.0 x4, up to 32 Gbps | Up to 1 TB |
| M.2 2280 Intel Optane Memory H10 with solid-state storage | Solid-state storage: PCIe NVMe Gen3.0 x2 | Up to 256 GB |

Media-card reader

Table 16. Media-card reader specifications

| Description | Values |
|-----------------|---|
| Type | One SD-card slot |
| Cards supported | <ul style="list-style-type: none"> • Secure Digital (SD) • Secure Digital High Capacity (SDHC) • Secure Digital Extended Capacity (SDXC) |
| | i NOTE: The maximum capacity supported by the media card varies depending on the standard of the media card used in your computer. |

Keyboard

Table 17. Keyboard specifications

| Description | Values |
|----------------|---|
| Type | <ul style="list-style-type: none"> • Standard non-backlit keyboard • Backlit keyboard |
| Layout | QWERTY |
| Number of keys | <ul style="list-style-type: none"> • United States and Canada: 101 keys • United Kingdom: 102 keys • Japan: 105 keys |
| Size | X = 18.70 mm key pitch Y = 18.05 mm key pitch |
| Shortcut keys | Some keys on your keyboard have two symbols on them. These keys can be used to type alternate characters or to perform secondary functions. To type the alternate character, press Shift and the desired key. To perform secondary functions, press Fn and the desired key. |

| Description | Values | |
|-----------------------------|--------------------------------|--------------------------------|
| Diameter (connector) | 4.5 mm x 2.9 mm | 4.5 mm x 2.9 mm |
| Input voltage | 100 VAC–240 VAC | 100 VAC–240 VAC |
| Input frequency | 50 Hz–60 Hz | 50 Hz–60 Hz |
| Input current (maximum) | 1.30 A | 1.60 A |
| Output current (continuous) | 2.31 A | 3.34 A |
| Rated output voltage | 19.50 VDC | 19.50 VDC |
| Temperature range: | | |
| Operating | 0°C to 40°C (32°F to 104°F) | 0°C to 40°C (32°F to 104°F) |
| Storage | –40°C to 70°C (–40°F to 158°F) | –40°C to 70°C (–40°F to 158°F) |

Battery

Table 21. Battery specifications

| Description | Values |
|-----------------------------|---|
| Type | 3-cell “smart” lithium-ion (42 WHr) |
| Voltage | 11.40 VDC |
| Weight (maximum) | 0.2 kg (0.44 lb) |
| Dimensions: | |
| Height | 5.90 mm (0.23 in.) |
| Width | 175.37 mm (6.90 in.) |
| Depth | 90.73 mm (3.57 in.) |
| Temperature range: | |
| Operating | 0°C to 35°C (32°F to 95°F) |
| Storage | –40°C to 65°C (–40°F to 149°F) |
| Operating time | Varies depending on operating conditions and can significantly reduce under certain power-intensive conditions. |
| Charging time (approximate) | 4 hours (when the computer is off) |
| | NOTE: Control the charging time, duration, start and end time, and so on using the Dell Power Manager application. For more information on the Dell Power Manager see, <i>Me and My Dell</i> on www.dell.com |
| Life span (approximate) | 300 discharge/charge cycles |
| Coin-cell battery | CR-2032 |
| Operating time | Varies depending on operating conditions and can significantly reduce under certain power-intensive conditions. |

Display

Table 22. Display specifications

| Description | Values |
|-----------------------------|--|
| Type | Full High Definition (FHD) |
| Panel technology | In-Plane Switching (IPS) |
| Luminance (typical) | 220 nits |
| Dimensions (active area): | |
| Height | 194 mm (7.64 in.) |
| Width | 344 mm (13.54 in.) |
| Diagonal | 395 mm (15.55 in.) |
| Native resolution | 1920 x 1080 (FHD) |
| Megapixels | 2.0 |
| Color gamut | NTSC 45% |
| Pixels Per Inch (PPI) | 142 |
| Contrast ratio (min) | 400:1 |
| Response time (max) | 25 ms |
| Refresh rate | 60 Hz |
| Horizontal view angle | <ul style="list-style-type: none">• Left: 40 degrees• Right: 40 degrees |
| Vertical view angle | <ul style="list-style-type: none">• Top: 10 degrees• Bottom: 30 degrees |
| Pixel pitch | 0.179 mm |
| Power consumption (maximum) | 3.7 W |
| Anti-glare vs glossy finish | Anti-glare |
| Touch options | Not supported |

Fingerprint reader (optional)

Table 23. Fingerprint reader specifications

| Description | Values |
|--------------------|---|
| Sensor technology | Capacitive |
| Sensor resolution | 500 PPI |
| Sensor area | 5.50 mm x 4.50 mm (0.22 in. x 0.17 in.) |
| Sensor pixel size | 108 pixels x 88 pixels |

Video

Table 24. Discrete graphics specifications

Discrete graphics

| Controller | External display support | Memory size | Memory type |
|----------------|--------------------------|-------------|-------------|
| AMD Radeon 610 | One HDMI 1.4b port | 2 GB | GDDR5 |

Table 25. Integrated graphics specifications

Integrated graphics

| Controller | External display support | Memory size | Processor |
|--------------------|--------------------------|----------------------|---|
| Intel UHD Graphics | One HDMI 1.4b port | Shared system memory | 10 th Generation Intel Core i3/i5/i7 |

Computer environment

Airborne contaminant level: G1 as defined by ISA-S71.04-1985

Table 26. Computer environment

| Description | Operating | Storage |
|-----------------------------|------------------------------------|-------------------------------------|
| Temperature range | 0°C to 40°C (32°F to 104°F) | -40°C to 65°C (-40°F to 149°F) |
| Relative humidity (maximum) | 10% to 90% (non-condensing) | 0% to 95% (non-condensing) |
| Vibration (maximum)* | 0.66 GRMS | 1.30 GRMS |
| Shock (maximum) | 140 G† | 160 G‡ |
| Altitude (maximum) | 0 m to 3,048 m (0 ft to 10,000 ft) | 0 m to 10,668 m (0 ft to 35,000 ft) |

* Measured using a random vibration spectrum that simulates user environment.

† Measured using a 2 ms half-sine pulse when the hard drive is in use.

Keyboard shortcuts

NOTE: Keyboard characters may differ depending on the keyboard language configuration. Keys used for shortcuts remain the same across all language configurations.

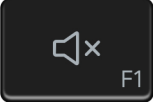

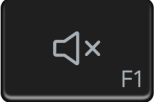
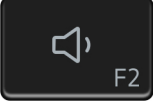

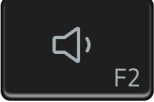
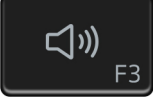

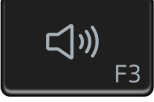
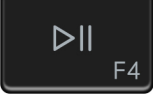

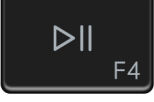



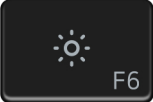

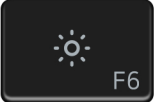
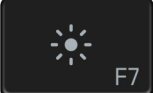

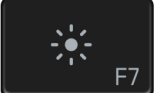
Some keys on your keyboard have two symbols on them. These keys can be used to type alternate characters or to perform secondary functions. The symbol shown on the lower part of the key refers to the character that is typed out when the key is pressed. If you press shift and the key, the symbol shown on the upper part of the key is typed out. For example, if you press **2**, 2 is typed out; if you press **Shift + 2**, @ is typed out.




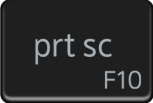

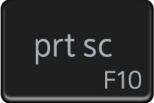
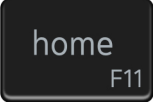

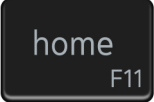
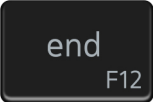

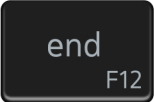
The keys **F1–F12** at the top row of the keyboard are function keys for multi-media control, as indicated by the icon at the bottom of the key. Press the function key to invoke the task represented by the icon. For example, pressing **F1** mutes the audio (refer to the table below).

However, if the function keys **F1–F12** are needed for specific software applications, multi-media functionality can be disabled by pressing **fn + esc**. Subsequently, multi-media control can be invoked by pressing **fn** and the respective function key. For example, mute audio by pressing **fn + F1**.

NOTE: You can also define the primary behavior of the function keys (F1–F12) by changing Function Key Behavior in BIOS setup program.









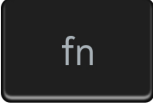

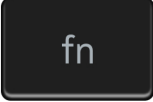

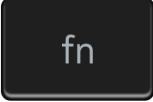


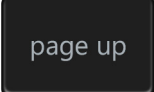
Table 27. List of keyboard shortcuts

| Function key | Redefined key (for multimedia control) | Behavior |
|---|---|--|
|  |  +  | Mute audio |
|  |  +  | Decrease volume |
|  |  +  | Increase volume |
|  |  +  | Play/Pause |
|  |  +  | Toggle keyboard backlight (optional) NOTE: Non-backlight keyboards have F10 function key without the backlight icon and does not support toggle keyboard backlight function. |
|  |  +  | Decrease brightness |
|  |  +  | Increase brightness |

| Function key | Redefined key (for multimedia control) | Behavior |
|---|---|----------------------------|
|  |  +  | Switch to external display |
|  |  +  | Print screen |
|  |  +  | Home |
|  |  +  | End |

The **fn** key is also used with selected keys on the keyboard to invoke other secondary functions.

Table 28. List of keyboard shortcuts

| Function key | Behavior |
|---|---|
|  +  | Pause/Break |
|  +  | Sleep |
|  +  | Toggle scroll lock |
|  +  | System request |
|  +  | Toggle between power and battery-status light/hard-drive activity light |
|  +  | Open application menu |
|  +  | Toggle fn-key lock |
|  +  | Page up |

Function key

Behavior





Page down

Getting help and contacting Dell

Self-help resources


You can get information and help on Dell products and services using these self-help resources:


Table 29. Self-help resources

| Self-help resources | Resource location |
|---|--|
| Information about Dell products and services | www.dell.com |
| My Dell |  |
| Tips |  |
| Contact Support | In Windows search, type <code>Contact Support</code> , and press Enter. |
| Online help for operating system | www.dell.com/support/windows www.dell.com/support/linux |
| Troubleshooting information, user manuals, setup instructions, product specifications, technical help blogs, drivers, software updates, and so on. | www.dell.com/support |
| Dell knowledge base articles for a variety of computer concerns. | <ol style="list-style-type: none"> 1. Go to www.dell.com/support. 2. Type the subject or keyword in the Search box. 3. Click Search to retrieve the related articles. |
| Learn and know the following information about your product: | See <i>Me and My Dell</i> at www.dell.com/support/manuals . |
| <ul style="list-style-type: none"> • Product specifications • Operating system • Setting up and using your product • Data backup • Troubleshooting and diagnostics • Factory and system restore • BIOS information | To locate the <i>Me and My Dell</i> relevant to your product, identify your product through one of the following: <ul style="list-style-type: none"> • Select Detect Product. • Locate your product through the drop-down menu under View Products. • Enter the Service Tag number or Product ID in the search bar. |

Contacting Dell

To contact Dell for sales, technical support, or customer service issues, see www.dell.com/contactdell.

 **NOTE: Availability varies by country/region and product, and some services may not be available in your country/region.**

 **NOTE: If you do not have an active internet connection, you can find contact information on your purchase invoice, packing slip, bill, or Dell product catalog.**