

# Inspiron 3595

## Setup and Specifications

## Notes, cautions, and warnings

 **NOTE:** A NOTE indicates important information that helps you make better use of your product.

 **CAUTION:** A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

 **WARNING:** A WARNING indicates a potential for property damage, personal injury, or death.

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# Set up your Inspiron 3595

**NOTE:** The images in this document may differ from your computer depending on the configuration you ordered.

1. Connect the power adapter and press the power button.



**NOTE:** To conserve battery power, the battery might enter power saving mode. Connect the power adapter and press the power button to turn on the computer.

2. Finish operating system setup.

#### For Ubuntu:

Follow the on-screen instructions to complete the setup. For more information about installing and configuring Ubuntu, see the knowledge base articles [SLN151664](#) and [SLN151748](#) at [www.dell.com/support](http://www.dell.com/support).




#### For Windows:

Follow the on-screen instructions to complete the setup. When setting up, Dell recommends that you:

- Connect to a network for Windows updates.
  - NOTE:** If connecting to a secured wireless network, enter the password for the wireless network access when prompted.
- If connected to the internet, sign-in with or create a Microsoft account. If not connected to the internet, create an offline account.
- On the **Support and Protection** screen, enter your contact details.






3. Locate and use Dell apps from the Windows Start menu—Recommended.

**Table 1. Locate Dell apps in Windows 10 Home in S Mode**

| Resources   | Description  |
|---|--|
|  | <p><b>Dell Product Registration</b></p> <p>Register your computer with Dell.</p>   |
|  | <p><b>Dell Help &amp; Support</b></p> <p>Access help and support for your computer.</p>  |
|  | <p><b>SupportAssist</b></p> <p>Proactively checks the health of your computer's hardware and software. The SupportAssist OS Recovery tool troubleshoots issues with the operating system. For more information, see the SupportAssist documentation at <a href="http://www.dell.com/support">www.dell.com/support</a>.</p> |

| Resources | Description  |
|-----------|--|
|           |  <b>NOTE:</b> In SupportAssist, click the warranty expiry date to renew or upgrade your warranty. |

**Table 2. Locate Dell apps in Windows 10 Home**

| Resources   | Description   |
|---|---|
|  | <p><b>My Dell</b></p> <p>Centralized location for key Dell applications, help articles, and other important information about your computer. It also notifies you about the warranty status, recommended accessories, and software updates if available.</p>  |
|  | <p><b>Dell Update</b></p> <p>Updates your computer with critical fixes and latest device drivers as they become available. For more information about using Dell Update, see the knowledge base article <a href="https://www.dell.com/support/article/SLN305843">SLN305843</a> at <a href="http://www.dell.com/support">www.dell.com/support</a>.</p>   |
|  | <p><b>Dell Digital Delivery</b></p> <p>Download software applications, which are purchased but not pre-installed on your computer. For more information about using Dell Digital Delivery, see the knowledge base article <a href="https://www.dell.com/support/article/153764">153764</a> at <a href="http://www.dell.com/support">www.dell.com/support</a>.</p>   |
|  | <p><b>SupportAssist</b></p> <p>Proactively checks the health of your computer's hardware and software. The SupportAssist OS Recovery tool troubleshoots issues with the operating system. For more information, see the SupportAssist documentation at <a href="http://www.dell.com/support">www.dell.com/support</a>.</p> <p> <b>NOTE:</b> In SupportAssist, click the warranty expiry date to renew or upgrade your warranty.</p> |

## Views of Inspiron 3595

### Left



**1. Power-adaptor port**

Connect a power adaptor to provide power to your computer.

**2. HDMI port**

Connect to a TV or another HDMI-in enabled device. Provides video and audio output.

**3. Network port**

Connect an Ethernet (RJ45) cable from a router or a broadband modem for network or Internet access.

**4. USB 3.1 Gen 1 ports (2)**

Connect peripherals such as external storage devices and printers. Provides data transfer speeds up to 5 Gbps.

**5. Headset port**

Connect headphones or a headset (headphone and microphone combo).

### Right

### For computers with optical drive



**1. SD-card slot**

Reads from and writes to the SD card, supporting the following card types:

- Secure Digital (SD)
- Secure Digital High Capacity (SDHC)
- Secure Digital Extended Capacity (SDXC)

**2. USB 2.0 port**

Connect peripherals such as external storage devices and printers. Provides data transfer speeds up to 480 Mbps.

**3. Optical drive**

Reads from and writes to CDs, DVDs, and Blu-ray discs.

**NOTE: Blu-ray support is only available in certain regions.**

**4. Security-cable slot (wedge-shaped)**

Connect a security cable to prevent unauthorized movement of your computer.

# For computers without optical drive



## 1. SD-card slot

Reads from and writes to the SD card, supporting the following card types:

- Secure Digital (SD)
- Secure Digital High Capacity (SDHC)
- Secure Digital Extended Capacity (SDXC)

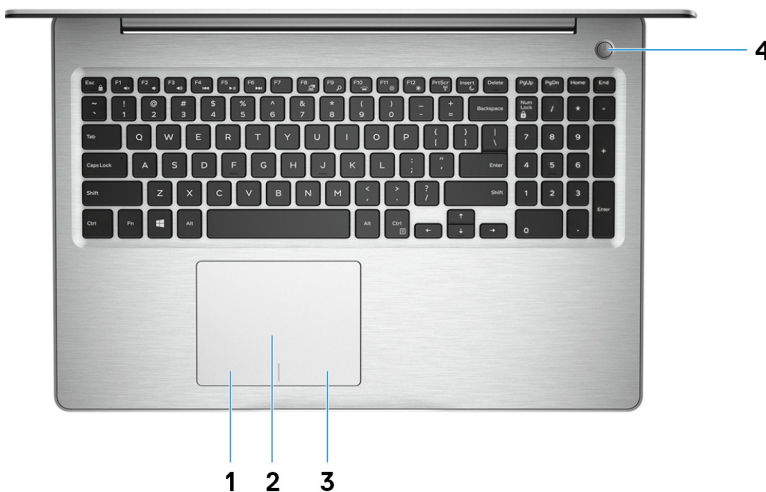
## 2. USB 2.0 port

Connect peripherals such as external storage devices and printers. Provides data transfer speeds up to 480 Mbps.

## 3. Security-cable slot (wedge-shaped)

Connect a security cable to prevent unauthorized movement of your computer.

# Base



## 1. Left-click area

Press to left-click.

## 2. Touchpad

Move your finger on the touchpad to move the mouse pointer. Tap to left-click and two finger tap to right-click.

## 3. Right-click area

Press to right-click.

## 4. Power button with optional fingerprint reader

Press to turn on the computer if it is turned off, in sleep state, or in hibernate state.

When the computer is turned on, press the power button to put the computer into sleep state; press and hold the power button for 4 seconds to force shut-down the computer.

If the power button has a fingerprint reader, place your finger on the power button to log in.

**NOTE:** You can customize power-button behavior in Windows. For more information, see *Me and My Dell* at [www.dell.com/support/manuals](http://www.dell.com/support/manuals).

# Display



- 1. Camera**  
Enables you to video chat, capture photos, and record videos.
- 2. Camera-status light**  
Turns on when the camera is in use.
- 3. Microphone**  
Provides digital sound input for audio recording, voice calls, and so on.

# Bottom

## For computers with optical drive



- 1. Left speaker**  
Provides audio output.
- 2. Service Tag label**  
The Service Tag is a unique alphanumeric identifier that enables Dell service technicians to identify the hardware components in your computer and access warranty information.
- 3. Right speaker**  
Provides audio output.

## For computers without optical drive



**1. Left speaker**

Provides audio output.

**2. Service Tag label**

The Service Tag is a unique alphanumeric identifier that enables Dell service technicians to identify the hardware components in your computer and access warranty information.

**3. Right speaker**

Provides audio output.

# Specifications of Inspiron 3595

## Dimensions and weight

**Table 3. Dimensions and weight**

| Description   | Values  |
|---|---|
| Height:   |   |
| Front   | <ul style="list-style-type: none"> <li>• 19.89 mm (0.78 in.—without optical drive)</li> <li>• 20.66 mm (0.81 in.—with optical drive)</li> </ul> |
| Rear  | <ul style="list-style-type: none"> <li>• 19.90 mm (0.78 in.—without optical drive)</li> <li>• 22.70 mm (0.89 in.—with optical drive)</li> </ul> |
| Width   | 380 mm (14.96 in.)  |
| Depth   | 258 mm (10.16 in.)  |
| Weight (maximum)  | <ul style="list-style-type: none"> <li>• 2.01 kg (4.43 lb—without optical drive)</li> <li>• 2.28 kg (5.03 lb—with optical drive)</li> </ul>     |
| <p><b>NOTE:</b> The weight of your computer depends on the configuration ordered and the manufacturing variability.</p> |   |

## Processors

**Table 4. Processors**

| Description         | Values                                     |  |
|---------------------|--|--|
| Processors          | 7 <sup>th</sup> Generation APU AMD A6-9225 | 7 <sup>th</sup> Generation APU AMD A9-9425 |
| Wattage             | 15 W                                       | 15 W                                       |
| Core count          | 2  | 2  |
| Thread count        | 2  | 2  |
| Speed               | 3 GHz                                      | 3.7 GHz                                    |
| Cache               | 1 MB                                       | 1 MB                                       |
| Integrated graphics | AMD Radeon R4 Graphics                     | AMD Radeon R5 Graphics                     |

## Chipset

**Table 5. Chipset**

| Description | Values                                     |  |
|-------------|--|--|
| Processors  | 7 <sup>th</sup> Generation APU AMD A6-9225 | 7 <sup>th</sup> Generation APU AMD A9-9425 |
| Chipset     | Not applicable                             | Not applicable                             |

| Description    | Values        |               |
|----------------|---------------|---------------|
| DRAM bus width | 64-bit        | 64-bit        |
| Flash EPROM    | 16 MB         | 16 MB         |
| PCIe bus       | Up to Gen 3.0 | Up to Gen 3.0 |

## Operating system

- Windows 10 Home (64-bit)
- Windows 10 Home in S Mode (64-bit)
- Windows 10 Professional (64-bit)
- Ubuntu

## Memory

**Table 6. Memory specifications**

| Description              | Values   |
|--------------------------|--|
| Slots                    | One SODIMM slot  |
| Type                     | Single-channel DDR4  |
| Speed                    | 2133 MHz   |
| Maximum memory           | 16 GB  |
| Minimum memory           | 4 GB   |
| Memory size per slot     | 4 GB, 8 GB, or 16 GB   |
| Configurations supported | <ul style="list-style-type: none"> <li>• 4 GB DDR4 at 2133 MHz (1 x 4 GB)</li> <li>• 8 GB DDR4 at 2133 MHz (1 x 8 GB)</li> <li>• 16 GB DDR4 at 2133 MHz (1 x 16 GB)</li> </ul> |

## Ports and connectors

**Table 7. External ports and connectors**

| Description        | Values  |
|--------------------|---|
| <b>External:</b>   |   |
| Network            | One RJ45 port   |
| USB                | <ul style="list-style-type: none"> <li>• Two USB 3.1 Gen 1 ports</li> <li>• One USB 2.0 port</li> </ul> |
| Audio              | One headset (headphone and microphone combo) port   |
| Video              | One HDMI 1.4b port  |
| Media card reader  | One SD-card slot  |
| Docking port       | Not supported   |
| Power adapter port | One 4.5 mm x 2.9 mm (DC-in)   |

| Description | Values                                 |
|-------------|--|
| Security    | One security-cable slot (wedge-shaped) |

**Table 8. Internal ports and connectors**

| Description      | Values   |
|------------------|--|
| <b>Internal:</b> |  |
| M.2              | One M.2 2230 slot for WiFi and Bluetooth combo card  |
|                  | <b>i</b> <b>NOTE:</b> To learn more about the features of different types of M.2 cards, see the knowledge base article <a href="#">SLN301626</a> . |

## Communications

### Ethernet

**Table 9. Ethernet specifications**

| Description   | Values   |
|---------------|--|
| Model number  | Ethernet controller integrated on the system board |
| Transfer rate | 10/100 Mbps  |

### Wireless module

**Table 10. Wireless module specifications**

| Description               | Values   |   |   |
|---------------------------|--|---|---|
| Model number              | Qualcomm QCA9565 (DW1707)  | Qualcomm QCA9377 (DW1810)   | Qualcomm QCA61x4A (DW1820)  |
| Transfer rate             | Up to 150 Mbps   | Up to 433 Mbps  | Up to 867 Mbps  |
| Frequency bands supported | 2.4 GHz  | Dual-band 2.4 GHz/5 GHz   | Dual-band 2.4 GHz/5 GHz   |
| Wireless standards        | WiFi 802.11b/g/n   | <ul style="list-style-type: none"> <li>• WiFi 802.11a/b/g</li> <li>• Wi-Fi 4 (WiFi 802.11n)</li> <li>• Wi-Fi 5 (WiFi 802.11ac)</li> </ul> | <ul style="list-style-type: none"> <li>• WiFi 802.11a/b/g</li> <li>• Wi-Fi 4 (WiFi 802.11n)</li> <li>• Wi-Fi 5 (WiFi 802.11ac)</li> </ul> |
| Encryption                | <ul style="list-style-type: none"> <li>• 64-bit/128-bit WEP</li> <li>• AES-CCMP</li> <li>• TKIP</li> </ul> | <ul style="list-style-type: none"> <li>• 64-bit/128-bit WEP</li> <li>• AES-CCMP</li> <li>• TKIP</li> </ul>                                | <ul style="list-style-type: none"> <li>• 64-bit/128-bit WEP</li> <li>• AES-CCMP</li> <li>• TKIP</li> </ul>                                |
| Bluetooth                 | Bluetooth 4.0  | Bluetooth 4.2   | Bluetooth 4.2   |

### Audio

**Table 11. Audio specifications**

| Description | Values          |
|-------------|-----------------|
| Controller  | Realtek ALC3204 |

| Description                | Values   |
|----------------------------|--|
| Stereo conversion          | Supported  |
| Internal interface         | High-definition audio                                |
| External interface         | Headset combo jack (stereo headphones/microphone-in) |
| Speakers                   | Two  |
| Internal speaker amplifier | Supported (audio codec integrated)                   |
| External volume controls   | Keyboard shortcut controls                           |
| Speaker output:            |  |
| Average                    | 2 W  |
| Peak                       | 2.5 W  |
| Subwoofer output           | Not supported  |
| Microphone                 | Supported  |

## Storage

Your computer is shipped with one of the following configurations:

- One M.2 solid-state drive
- One 2.5-inch hard drive
- One M.2 solid-state drive and one 2.5-inch hard drive

**NOTE:** The solid-state drive is the primary drive.

**Table 12. Storage specifications**

| Form factor                     | Interface type                    | Capacity                   |
|---------------------------------|-----------------------------------|----------------------------|
| 2.5-inch hard drive             | SATA AHCI, up to 6 Gbps           | Up to 2 TB                 |
| M.2 2230/2280 solid-state drive | PCIe NVMe Gen3.0x2, up to 16 Gbps | Up to 512 GB               |
| 9.5 mm Slimline optical drive   | SATA AHCI, up to 1.5 Gbps         | One Slimline optical drive |

**NOTE:** Applicable only to computers shipped with optical drive

## Media-card reader

**Table 13. Media-card reader specifications**

| Description     | Values  |
|-----------------|---|
| Type            | One SD-card slot  |
| Cards supported | <ul style="list-style-type: none"> <li>• Secure Digital (SD)</li> <li>• Secure Digital High Capacity (SDHC)</li> <li>• Secure Digital Extended Capacity (SDXC)</li> </ul> |

**NOTE:** The maximum capacity supported by the media card varies depending on the standard of the media card used in your computer.

# Keyboard

Table 14. Keyboard specifications

| Description    | Values   |
|----------------|--|
| Type           | <ul style="list-style-type: none"><li>Standard non-backlit keyboard</li><li>Backlit keyboard</li></ul>   |
| Layout         | QWERTY   |
| Number of keys | <ul style="list-style-type: none"><li>United States and Canada: 101 keys</li><li>United Kingdom: 102 keys</li><li>Japan: 105 keys</li><li>Brazil: 104 keys</li></ul>   |
| Size           | X = 19.05 mm key pitch<br>Y = 18.05 mm key pitch   |
| Shortcut keys  | <p>Some keys on your keyboard have two symbols on them. These keys can be used to type alternate characters or to perform secondary functions. To type the alternate character, press Shift and the desired key. To perform secondary functions, press Fn and the desired key.</p> <p><b>NOTE:</b> You can define the primary behavior of the function keys (F1–F12) by changing Function Key Behavior in BIOS setup program.</p> <p>See <a href="#">Keyboard shortcuts</a>.</p> |

# Camera

Table 15. Camera specifications

| Description            | Values                       |
|------------------------|------------------------------|
| Number of cameras      | One                          |
| Type                   | RGB HD camera                |
| Location               | Front (above the LCD screen) |
| Sensor type            | CMOS-sensor technology       |
| Resolution:            |                              |
| Still image            | 0.92 megapixel               |
| Video                  | 1280 x 720 (HD) at 30 fps    |
| Diagonal viewing angle | 78.6 degrees                 |

# Touchpad

Table 16. Touchpad specifications

| Description | Values |
|-------------|--------|
| Resolution: |        |
| Horizontal  | 3,215  |

| Description | Values            |
|-------------|-------------------|
| Vertical    | 2,429             |
| Dimensions: |                   |
| Horizontal  | 105 mm (4.13 in.) |
| Vertical    | 80 mm (3.15 in.)  |

## Touchpad gestures

For more information about touchpad gestures for Windows 10, see the Microsoft knowledge base article [4027871](https://support.microsoft.com/4027871) at [support.microsoft.com](https://support.microsoft.com).

## Power adapter

**Table 17. Power adapter specifications**

| Description                 | Values                         |
|-----------------------------|--------------------------------|
| Type                        | 45 W                           |
| Diameter (connector)        | 4.5 mm x 2.9 mm                |
| Input voltage               | 100 VAC–240 VAC                |
| Input frequency             | 50 Hz–60 Hz                    |
| Input current (maximum)     | 1.30 A                         |
| Output current (continuous) | 2.31 A                         |
| Rated output voltage        | 19.50 VDC                      |
| Temperature range:          |                                |
| Operating                   | 0°C to 40°C (32°F to 104°F)    |
| Storage                     | –40°C to 70°C (–40°F to 158°F) |

## Battery

**Table 18. Battery specifications**

| Description        | Values                              |                                     |
|--------------------|-------------------------------------|-------------------------------------|
| Type               | 3-cell “smart” lithium-ion (33 WHr) | 3-cell “smart” lithium-ion (42 WHr) |
| Voltage            | 10.95 VDC                           | 11.40 VDC                           |
| Weight (maximum)   | 0.2 kg (0.44 lb)                    | 0.2 kg (0.44 lb)                    |
| Dimensions:        |                                     |                                     |
| Height             | 5.90 mm (0.23 in.)                  | 5.90 mm (0.23 in.)                  |
| Width              | 175.37 mm (6.9 in.)                 | 97.15 mm (3.82 in.)                 |
| Depth              | 90.73 mm (3.57 in.)                 | 184.15 mm (7.25 in.)                |
| Temperature range: |                                     |                                     |

| Description                 | Values   |  |
|-----------------------------|--|--|
| Operating                   | 0°C to 35°C (32°F to 95°F)   | 0°C to 35°C (32°F to 95°F)   |
| Storage                     | -40°C to 65°C (-40°F to 149°F)   | -40°C to 65°C (-40°F to 149°F)   |
| Operating time              | Varies depending on operating conditions and can significantly reduce under certain power-intensive conditions.  | Varies depending on operating conditions and can significantly reduce under certain power-intensive conditions.  |
| Charging time (approximate) | 4 hours (when the computer is off)<br><b>i</b> <b>NOTE: Control the charging time, duration, start and end time, and so on using the Dell Power Manager application. For more information on the Dell Power Manager see, <i>Me and My Dell</i> on <a href="http://www.dell.com">www.dell.com</a></b> | 4 hours (when the computer is off)<br><b>i</b> <b>NOTE: Control the charging time, duration, start and end time, and so on using the Dell Power Manager application. For more information on the Dell Power Manager see, <i>Me and My Dell</i> on <a href="http://www.dell.com">www.dell.com</a></b> |
| Life span (approximate)     | 300 discharge/charge cycles  | 300 discharge/charge cycles  |
| Coin-cell battery           | CR-2032  | CR-2032  |
| Operating time              | Varies depending on operating conditions and can significantly reduce under certain power-intensive conditions.  | Varies depending on operating conditions and can significantly reduce under certain power-intensive conditions.  |

## Display

Table 19. Display specifications

| Description               | Values  |   |
|---------------------------|---|---|
| Type                      | High Definition (HD)  | Full High Definition (FHD)  |
| Panel technology          | Twisted Nematic (TN)  | Twisted Nematic (TN)  |
| Luminance (typical)       | 220 nits  | 220 nits  |
| Dimensions (Active area): |   |   |
| Height                    | 344 mm (13.54 in.)  | 344 mm (13.54 in.)  |
| Width                     | 194 mm (7.64 in.)   | 194 mm (7.64 in.)   |
| Diagonal                  | 395 mm (15.55 in.)  | 395 mm (15.55 in.)  |
| Native resolution         | 1366 x 768 (HD)   | 1920 x 1080 (FHD)   |
| Megapixels                | 1.0   | 2.0   |
| Color gamut               | NTSC 45%  | NTSC 45%  |
| Pixels per inch (PPI)     | 100   | 142   |
| Contrast ratio (min)      | 400:1   | 400:1   |
| Response time (max)       | 25 ms   | 25 ms   |
| Refresh rate              | 60 Hz   | 60 Hz   |
| Horizontal view angle     | <ul style="list-style-type: none"> <li>Left: 40 degrees</li> <li>Right: 40 degrees</li> </ul> | <ul style="list-style-type: none"> <li>Left: 40 degrees</li> <li>Right: 40 degrees</li> </ul> |

| Description                 | Values  |   |
|-----------------------------|---|---|
| Vertical view angle         | <ul style="list-style-type: none"> <li>Top: 10 degrees</li> <li>Bottom: 30 degrees</li> </ul> | <ul style="list-style-type: none"> <li>Top: 10 degrees</li> <li>Bottom: 30 degrees</li> </ul> |
| Pixel pitch                 | 0.252 mm  | 0.179 mm  |
| Power consumption (maximum) | 4.0 W   | 3.7 W   |
| Anti-glare vs glossy finish | Anti-glare  | Anti-glare  |
| Touch options               | Not supported   | Not supported   |

## Fingerprint reader (optional)

Table 20. Fingerprint reader specifications

| Description       | Values                                  |
|-------------------|---|
| Sensor technology | Capacitive                              |
| Sensor resolution | 500 PPI                                 |
| Sensor area       | 5.50 mm x 4.50 mm (0.22 in. x 0.17 in.) |
| Sensor pixel size | 108 pixels x 88 pixels                  |

## Video

Table 21. Video specifications

| Integrated graphics       |                          |                      |                        |
|---------------------------|--------------------------|----------------------|------------------------|
| Controller                | External display support | Memory size          | Processor              |
| AMD Radeon R4/R5 Graphics | One HDMI 1.4b port       | Shared-system memory | AMD Stoney Ridge A6/A9 |

## Computer environment

**Airborne contaminant level:** G1 as defined by ISA-S71.04-1985

Table 22. Computer environment

| Description                 | Operating                          | Storage                             |
|-----------------------------|------------------------------------|-------------------------------------|
| Temperature range           | 0°C to 40°C (32°F to 104°F)        | -40°C to 65°C (-40°F to 149°F)      |
| Relative humidity (maximum) | 10% to 90% (non-condensing)        | 0% to 95% (non-condensing)          |
| Vibration (maximum)*        | 0.66 GRMS                          | 1.30 GRMS                           |
| Shock (maximum)             | 140 G†                             | 160 G‡                              |
| Altitude (maximum)          | 0 m to 3,048 m (0 ft to 10,000 ft) | 0 m to 10,668 m (0 ft to 35,000 ft) |

\* Measured using a random vibration spectrum that simulates user environment.

† Measured using a 2 ms half-sine pulse when the hard drive is in use.

# Keyboard shortcuts

**NOTE:** Keyboard characters may differ depending on the keyboard language configuration. Keys used for shortcuts remain the same across all language configurations.























Some keys on your keyboard have two symbols on them. These keys can be used to type alternate characters or to perform secondary functions. The symbol shown on the lower part of the key refers to the character that is typed out when the key is pressed. If you press **Shift** and the key, the symbol shown on the upper part of the key is typed out. For example, if you press **2**, 2 is typed out; if you press **Shift + 2**, @ is typed out.

The keys F1-F12 at the top row of the keyboard are function keys for multi-media control, as indicated by the icon at the bottom of the key. Press the function key to invoke the task represented by the icon. For example, pressing F1 mutes the audio (refer to the table below).

However, if the function keys F1-F12 are needed for specific software applications, multi-media functionality can be disabled by pressing **Fn + Esc**. Subsequently, multi-media control can be invoked by pressing **Fn** and the respective function key. For example, mute audio by pressing **Fn + F1**.


**NOTE:** You can also define the primary behavior of the function keys (F1–F12) by changing Function Key Behavior in BIOS setup program.












**Table 23. List of keyboard shortcuts**

| Function key  | Re-defined key (for multi-media control)  | Behavior                             |
|---|---|--------------------------------------|
|  |  | Mute audio                           |
|  |  | Decrease volume                      |
|  |  | Increase volume                      |
|  |  | Play previous track/chapter          |
|  |  | Play/Pause                           |
|  |  | Play next track/chapter              |
|  |  | Switch to external display           |
|  |  | Search                               |
|  |  | Toggle keyboard backlight (optional) |
|  |  | Decrease brightness                  |
|  |  | Increase brightness                  |

The **Fn** key is also used with selected keys on the keyboard to invoke other secondary functions.

**Table 24. List of keyboard shortcuts**

| Function key  | Behavior             |
|---|----------------------|
|  | Turn off/on wireless |



| Function key  | Behavior  |
|---|---|
|  | Pause/Break   |
|  | Sleep   |
|  | Toggle scroll lock  |
|  | Toggle between power and battery-status light/hard-drive activity light |
|  | System request  |
|  | Open application menu   |
|  | Toggle Fn-key lock  |
|  | Page up   |
|  | Page down   |
|  | Home  |
|  | End   |

# Getting help and contacting Dell

## Self-help resources

You can get information and help on Dell products and services using these self-help resources:


**Table 25. Self-help resources**

| Self-help resources   | Resource location   |
|---|---|
| Information about Dell products and services  | <a href="http://www.dell.com">www.dell.com</a>  |
| My Dell   |    |
| Tips  |    |
| Contact Support   | In Windows search, type <code>Contact Support</code> , and press Enter.   |
| Online help for operating system  | <a href="http://www.dell.com/support/windows">www.dell.com/support/windows</a><br><a href="http://www.dell.com/support/linux">www.dell.com/support/linux</a>  |
| Troubleshooting information, user manuals, setup instructions, product specifications, technical help blogs, drivers, software updates, and so on.  | <a href="http://www.dell.com/support">www.dell.com/support</a>  |
| Dell knowledge base articles for a variety of computer concerns.  | <ol style="list-style-type: none"> <li>1. Go to <a href="http://www.dell.com/support">www.dell.com/support</a>.</li> <li>2. Type the subject or keyword in the <b>Search</b> box.</li> <li>3. Click <b>Search</b> to retrieve the related articles.</li> </ol>  |
| Learn and know the following information about your product:  | See <i>Me and My Dell</i> at <a href="http://www.dell.com/support/manuals">www.dell.com/support/manuals</a> .   |
| <ul style="list-style-type: none"> <li>• Product specifications</li> <li>• Operating system</li> <li>• Setting up and using your product</li> <li>• Data backup</li> <li>• Troubleshooting and diagnostics</li> <li>• Factory and system restore</li> <li>• BIOS information</li> </ul> | <p>To locate the <i>Me and My Dell</i> relevant to your product, identify your product through one of the following:</p> <ul style="list-style-type: none"> <li>• Select <b>Detect Product</b>.</li> <li>• Locate your product through the drop-down menu under <b>View Products</b>.</li> <li>• Enter the <b>Service Tag number</b> or <b>Product ID</b> in the search bar.</li> </ul> |

## Contacting Dell

To contact Dell for sales, technical support, or customer service issues, see [www.dell.com/contactdell](http://www.dell.com/contactdell).

 **NOTE: Availability varies by country/region and product, and some services may not be available in your country/region.**

 **NOTE: If you do not have an active internet connection, you can find contact information on your purchase invoice, packing slip, bill, or Dell product catalog.**