# Inspiron 14 3000 Setup and Specifications



# Notes, cautions, and warnings



NOTE: A NOTE indicates important information that helps you make better use of your product.



CAUTION: A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.



WARNING: A WARNING indicates a potential for property damage, personal injury, or death.

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# **Contents**

Se	et up your computer	5
Cr	reate a USB recovery drive for Windows	7
<b>U</b> .	Reinstall Windows using a USB recovery drive	
Vi	ews	9
•	Front	
	Left	
	Right	
	Base	
	Display	
	Back	
Sr	pecifications	14
-	Dimensions and weight	
	Computer model	
	System information	
	Operating system	
	Memory	15
	Ports and connectors	15
	Video	16
	Audio	16
	Storage	
	Media-card reader	17
	Keyboard	17
	Camera	17
	Touchpad	18



Touchpad gestures	
Power adapter	18
Battery	19
Display	19
Communications	20
Wireless module	20
Computer environment	21
Keyboard shortcuts	22
Getting help and contacting Dell	24
Self-help resources	24
Contacting Dell	25



# Set up your computer

1 Connect the power adapter and press the power button.



- NOTE: To conserve battery power, the battery might enter power saving mode. Connect the power adapter and press the power button to turn on the computer.
- **2** Finish operating system setup.

#### For Ubuntu:

Follow the instructions on the screen to finish setup.

#### For Windows:

Follow the on-screen instructions to complete the setup. When setting up, Dell recommends that you:

Connect to a network for Windows updates.



NOTE: If connecting to a secured wireless network, enter the password for the wireless network access when prompted.

- If connected to the internet, sign-in with or create a Microsoft account. If not connected to the internet, create an offline account.
- On the **Support and Protection** screen, enter your contact details.



3 Locate and use Dell apps from the Windows Start menu—Recommended

#### Table 1. Locate Dell apps



#### Dell Product Registration

Register your computer with Dell.



#### Dell Help & Support

Access help and support for your computer.



#### SupportAssist

Proactively checks the health of your computer's hardware and software.



NOTE: Renew or upgrade your warranty by clicking the warranty expiry date in SupportAssist.



#### **Dell Update**

Updates your computer with critical fixes and important device drivers as they become available.



#### **Dell Digital Delivery**

Download software applications including software that is purchased but not pre-installed on your computer.

**4** Create recovery drive for Windows.



NOTE: It is recommended to create a recovery drive to troubleshoot and fix problems that may occur with Windows.

For more information, see Create a USB recovery drive for Windows.



# Create a USB recovery drive for Windows

Dell recommends that you create a recovery drive to troubleshoot and fix problems that may occur with Windows. An empty USB flash drive with a minimum capacity of 16 GB is required to create the recovery drive.



NOTE: The following steps may vary depending on the version of Windows installed. Refer to the Microsoft support site for latest instructions.

- Connect the USB flash drive to your computer.
- 2 In Windows search, type Recovery.
- 3 In the search results, click Create a recovery drive.

The **User Account Control** window is displayed.

Click **Yes** to continue.

The **Recovery Drive** window is displayed.

- Select Back up system files to the recovery drive and click Next.
- Select the **USB flash drive** and click **Next**.

A message appears, indicating that all data in the USB flash drive will be deleted.

7 Click Create.



NOTE: This process may take several minutes to complete.

8 Click Finish.

### Reinstall Windows using a USB recovery drive



CAUTION: This process formats the hard drive and removes all data on your computer. Ensure that you back up data on your computer before beginning this task.



NOTE: Before reinstalling Windows, ensure your computer has more than 2 GB of memory and more than 32 GB of storage space.

- Connect the USB recovery drive to your computer.
- 2 Restart your computer.



- 3 Press F12 after the Dell logo is displayed on the screen to access the boot menu.
  A Preparing one-time boot menu message appears.
- 4 After the boot menu loads, select the USB recovery device under **UEFI BOOT**. The system reboots and a screen to **Choose the keyboard layout** is displayed.
- **5** Choose your keyboard layout.
- 6 In the Choose an option screen, click Troubleshoot.
- 7 Click Recover from a drive.
- **8** Choose one of the following options:
  - **Just remove my files** to do a quick format.
  - **Fully clean the drive** to do a complete format.
- **9** Click **Recover** to start the recovery process.

This will take several minutes to complete and your computer will restart during this process.



## Views

### **Front**



#### 1 Left speaker

Provides audio output.

#### 2 Power and battery-status light/hard-drive activity light

Indicates the battery-charge status or the hard-drive activity.



NOTE: Press Fn+H to toggle between the power and battery-status light, and hard-drive activity light.

#### Hard-drive activity light

Turns on when the computer reads from or writes to the hard drive.

#### Power and battery-status light

Indicates the power and battery-charge status.

**Solid white** — Power adapter is connected and the battery has more than 5% charge.

**Amber** — Computer is running on battery and the battery has less than 5% charge.

#### Off

- Power adapter is connected and the battery is fully charged.
- Computer is running on battery and the battery has more than 5% charge.
- Computer is in sleep state, hibernation, or turned off.

#### 3 Right speaker

Provides audio output.



### Left



#### 1 Power-adapter port

Connect a power adapter to provide power to your computer and charge the battery.

#### 2 Network port

Connect an Ethernet (RJ45) cable from a router or a broadband modem for network or internet access.

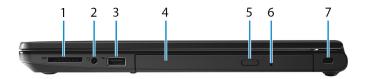
#### 3 HDMI port

Connect a TV or another HDMI-in enabled device. Provides video and audio output.

### 4 USB 3.1 Gen 1 ports (2)

Connect peripherals such as external storage devices and printers. Provides data transfer speeds up to 5 Gbps.

### Right



#### 1 SD-card slot

Reads from and writes to the SD card.

#### 2 Headset port

Connect headphones or a headset (headphone and microphone combo).

#### 3 **USB 2.0 port**

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Connect peripherals such as external storage devices and printers. Provides data transfer speeds up to 480 Mbps.

#### 4 Optical drive (optional)

Reads from and writes to CDs and DVDs.

#### 5 Optical-drive eject button

Press to open the optical drive tray.

#### 6 Optical-drive emergency eject pinhole

Used to eject the optical-drive tray manually if the optical-drive eject button fails.



NOTE: For more information about manually ejecting optical-drive trays, see the knowledge base article <u>SLN301118</u> at <u>www.dell.com/</u> support

#### 7 Security-cable slot (for Kensington locks)

Connect a security cable to prevent unauthorized movement of your computer.

### Base



#### 1 Touchpad

Move your finger on the touchpad to move the mouse pointer. Tap to left-click and two finger tap to right-click.



#### 2 Left-click area

Press to left-click.

#### 3 Right-click area

Press to right-click.

#### 4 Power button

Press to turn on the computer if it is turned off, in sleep state, or in hibernate state.

Press to put the computer in sleep state if it is turned on.

Press and hold for 4 seconds to force shut-down the computer.



NOTE: You can customize the power-button behavior in Power Options. For more information, see Me and My Dell at www.dell.com/ support/manuals.

### **Display**



#### 1 Camera

Enables you to video chat, capture photos, and record videos.

#### 2 Camera-status light

Turns on when the camera is in use.

#### 3 Microphone

Provides digital sound input for audio recording, voice calls, and so on.

### Back



#### 1 Service Tag label

The Service Tag is a unique alphanumeric identifier that enables Dell service technicians to identify the hardware components in your computer and access warranty information.

#### 2 Regulatory label (in battery bay)

Contains regulatory information of your computer.

#### 3 **Battery**

Supplies power to the computer. It enables the computer to work without connecting to an electrical outlet for a limited time.

#### 4 Battery-release latch

Lock/unlock the battery in the battery bay. Slide the latch to the unlock position, to release the battery.



# **Specifications**

### Dimensions and weight

#### Table 2. Dimensions and weight

 Height
 23.35 mm (0.92 in)

 Width
 345 mm (13.58 in)

 Depth
 243 mm (9.57 in)

 Weight (maximum)
 2 kg (4.41 lbs)



NOTE: The weight of your computer varies depending on the configuration ordered and the manufacturing variability.

### Computer model

#### Table 3. Computer model

Computer model Inspiron 14-3476

### System information

#### Table 4. System information

Processor 8 <sup>th</sup> generation Intel Core i5/i7
Chipset Integrated in the processor

### **Operating system**

#### Table 5. Operating system

Operating systems supported . Ubuntu

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- · Windows 10 Home 64-bit
- · Windows 10 Pro 64-bit

## Memory

#### Table 6. Memory specifications

Slots Two SODIMM slots

Type DDR4

Speed 2400 MHz

Configurations supported

Per memory module slot 4 GB or 8 GB

Total memory 4 GB, 6 GB, 8 GB, or 12 GB

### Ports and connectors

### Table 7. External ports and connectors

External	
Network	One RJ-45 port
USB	<ul><li>One USB 2.0 port</li><li>Two USB 3.1 Gen 1 ports</li></ul>
Audio/Video	<ul><li>One HDMI 1.4b port</li><li>One headset (headphone and microphone combo) port</li></ul>

#### Table 8. Internal ports and connectors

Internal	
M.2 card	One M.2 slot for Wi-Fi/Bluetooth



### Video

#### Table 9. Video specifications

	Integrated	Discrete
Controller	Intel UHD Graphics 620	AMD Radeon 520 Graphics
Memory	Shared system memory	2 GB GDDR5

### **Audio**

#### Table 10. Audio specifications

Controller Realtek ALC3204 with Waves MaxxAudio

Pro

Speakers Two

Speaker output • Average: 2 W

Peak: 2.5 W

Microphone Single digital microphone in the camera

assembly

## **Storage**

#### Table 11. Storage specifications

Interface SATA Gen3

Hard drive or solid-state drive One 2.5-inch hard drive or M.2 solid-

state drive (SATA)

Optical-drive (optional)

One 9.5 mm DVD+/-RW drive

Capacity

Hard drive Up to 2 TB
Solid-state drive Up to 256 GB



### Media-card reader

#### Table 12. Media-card reader specifications

Type One SD-card slot

Cards supported • Secure Digital (SD)

· Secure Digital High Capacity (SDHC)

· SD Extended Capacity (SDXC)

### Keyboard

#### Table 13. Keyboard specifications

Type Non-backlit keyboard

Shortcut keys Some keys on you

Some keys on your keyboard have two symbols on them. These keys can be used to type alternate characters or to perform secondary functions. To type the alternate character, press Shift and the desired key. To perform secondary functions, press Fn and the desired key.

Ø

NOTE: Press Fn+Esc to switch the primary behavior of the function keys (F1-F12) between two modes – multimedia key mode and function key mode.



NOTE: You can define the primary behavior of the function keys (F1– F12) by changing Function Key Behavior in BIOS setup program.

### Camera

#### Table 14. Camera specifications

Resolution

Still image: 0.90 megapixels



· Video: 1280 x 720 (HD) at 30 fps

Diagonal viewing angle 74 degrees

### Touchpad

#### Table 15. Touchpad

Resolution · Horizontal: 3200

Vertical: 1943

Dimensions • Width: 105 mm (4.13 in)

· Height: 65 mm (2.56 in)

3.34 A

### **Touchpad gestures**

For more information about touchpad gestures for Windows 10, see the Microsoft knowledge base article 4027871 at support.microsoft.com.

## Power adapter

#### Table 16. Power adapter specifications

Type 45 W 65 W Input current (maximum) 1.3 A 1.7 A

Output current 2.31 A

(continuous)

Diameter (connector) 4.5 mm

Input voltage 100–240 VAC

Input frequency 50-60 Hz

Rated output voltage 19.50 VDC

Temperature range

Operating 0°C to 40°C (32°F to 104°F)



### **Battery**

#### Table 17. Battery specifications

Type 4-cell "smart" lithium-ion (40 WHr)

**Dimensions** 

 Width
 270 mm (10.62 in)

 Depth
 37.5 mm (1.47 in)

 Height
 20 mm (0.78 in)

 State (2.55 lbs)

Weight (maximum) 0.25 kg (0.55 lbs)

Voltage 14.8 VDC

Charging time (approximate) 4 hours (when the computer is off)

Operating time Varies depending on operating

conditions and can significantly reduce

under certain power-intensive

conditions.

Life span (approximate) 300 discharge/charge cycles

Temperature range

Operating 0°C to 35°C (32°F to 95°F)

Storage -40°C to 65°C (-40°F to 149°F)

Coin-cell battery CR-2032

### **Display**

#### Table 18. Display specifications

Type 14-inch HD non-touch (Twisted Nematic)

panel

Resolution (maximum) 1366 x 768

Viewing angle (Left/Right/Up/Down) 40/40/10/30



Pixel pitch 0.2265 mm

Refresh rate 60 Hz

Operating angle 0 degrees (closed) to 135 degrees

Controls Brightness can be controlled using

shortcut keys

Dimensions (excluding bezel)

 Height
 173.95 mm (6.84 in)

 Width
 309.4 mm (12.18 in)

 Diagonal
 355.6 mm (14 in)

### Communications

#### **Table 19. Supported Communications**

Ethernet 10/100 Mbps Ethernet controller

integrated on system board

Wireless • Up to Wi-Fi 802.11ac

Bluetooth 4.1

Wi-Fi Display Support (optional)

### Wireless module

#### Table 20. Wireless module specifications

Transfer rate Up to 433 Mbps

• Up to 433 Mbps

Up to 867 Mbps

Frequency bands supported Dual band 2.4 GHz/5 GHz

Encryption • 64-bit and 128-bit WEP

· TKIP

· AES-CCMP



## Computer environment

Airborne contaminant level: G1 as defined by ISA-S71.04-1985

Table 21. Computer environment

	Operating	Storage
Temperature range	0°C to 35°C (32°F to 95°F)	-40°C to 65°C (-40°F to 149°F)
Relative humidity (maximum)	10% to 90% (non- condensing)	0% to 95% (non-condensing)
Vibration (maximum)*	0.66 GRMS	1.30 GRMS
Shock (maximum)	140 G <sup>†</sup>	160 G <sup>‡</sup>
Altitude (maximum)	0 m to 3048 m (0 ft to 10,000 ft)	0 m to 10,668 m (0 ft to 35,000 ft)

<sup>\*</sup> Measured using a random vibration spectrum that simulates user environment.



<sup>†</sup> Measured using a 2 ms half-sine pulse when the hard drive is in use.

<sup>‡</sup> Measured using a 2 ms half-sine pulse when the hard-drive head is in parked position.

# **Keyboard shortcuts**



NOTE: Keyboard characters may differ depending on the keyboard language configuration. Keys used for shortcuts remain the same across all language configurations.

Table 22. List of keyboard shortcuts

Keys	Description
F1 ≪×	Mute audio
F2 •••	Decrease volume
F3 (40)	Increase volume
F4 I≪€	Play previous track/chapter
F5 ▶II	Play/Pause
F6 ▶₩	Play next track/chapter
F8 🔄	Switch to external display
F <sup>9</sup> ρ	Search
F11 *	Decrease brightness
F12	Increase brightness
Fn + PrtScr	Turn off/on wireless
Fn + Insert	Sleep
Fn + H	Toggle between power and battery- status light/hard-drive activity light



Keys	Description	
Fn + Esc	Toggle Fn-key lock	
Fn + TPgUp	Page up	
Fn + PgDn	Page down	
Fn + Home	Home	
Fn + End →	End	



# Getting help and contacting Dell

### Self-help resources

You can get information and help on Dell products and services using these self-help resources:

#### Table 23. Self-help resources

Information about Dell products and services

Dell Help & Support app

www.dell.com



Accessing help

Online help for operating system

Troubleshooting information, user manuals, setup instructions, product specifications, technical help blogs, drivers, software updates, and so on.

Dell knowledge base articles for a variety of computer concerns.



In Windows search, type Help and Support, and press Enter.

www.dell.com/support/windows www.dell.com/support/linux

www.dell.com/support

- Go to www.dell.com/support.
- 2 Type the subject or keyword in the Search box.
- Click **Search** to retrieve the related 3 articles.

about your product:

- Product specifications
- Operating system
- Setting up and using your product
- Data backup
- Troubleshooting and diagnostics

Learn and know the following information See Me and My Dell at www.dell.com/ support/manuals.

> To locate the Me and Mv Dell relevant to your product, identify your product through one of the following:

Select **Detect Product**.



- Factory and system restore
- BIOS information

- Locate your product through the drop-down menu under View Products.
- Enter the **Service Tag number** or **Product ID** in the search bar.

### **Contacting Dell**

To contact Dell for sales, technical support, or customer service issues, see www.dell.com/contactdell.



NOTE: Availability varies by country and product, and some services may not be available in your country.



NOTE: If you do not have an active internet connection, you can find contact information on your purchase invoice, packing slip, bill, or Dell product catalog.

