

# Inspiron 14 3000

## Setup and Specifications

**Computer Model:** Inspiron 14-3473  
**Regulatory Model:** P76G  
**Regulatory Type:** P76G004



# Notes, cautions, and warnings

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**NOTE:** A NOTE indicates important information that helps you make better use of your product.



**CAUTION:** A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.



**WARNING:** A WARNING indicates a potential for property damage, personal injury, or death.

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# Set up your computer

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- 1 Connect the power adapter and press the power button.



 **NOTE:** To conserve battery power, the battery might enter power saving mode. Connect the power adapter and press the power button to turn on the computer.

- 2 Finish operating system setup.

## **For Ubuntu:**

Follow the instructions on the screen to finish setup.

## **For Windows:**

Follow the on-screen instructions to complete the setup. When setting up, Dell recommends that you:

- Connect to a network for Windows updates.

 **NOTE:** If connecting to a secured wireless network, enter the password for the wireless network access when prompted.

- If connected to the internet, sign-in with or create a Microsoft account. If not connected to the internet, create an offline account.
- On the **Support and Protection** screen, enter your contact details.

3 Locate and use Dell apps from the Windows Start menu—Recommended

**Table 1. Locate Dell apps**



**Dell Product Registration**

Register your computer with Dell.



**Dell Help & Support**

Access help and support for your computer.



**SupportAssist**

Proactively checks the health of your computer's hardware and software.



**NOTE: Renew or upgrade your warranty by clicking the warranty expiry date in SupportAssist.**



**Dell Update**

Updates your computer with critical fixes and important device drivers as they become available.



**Dell Digital Delivery**

Download software applications including software that is purchased but not pre-installed on your computer.

4 Create recovery drive for Windows.



**NOTE: It is recommended to create a recovery drive to troubleshoot and fix problems that may occur with Windows.**

For more information, see [Create a USB recovery drive for Windows](#).

# Create a USB recovery drive for Windows

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Dell recommends that you create a recovery drive to troubleshoot and fix problems that may occur with Windows. An empty USB flash drive with a minimum capacity of 16 GB is required to create the recovery drive.


 **NOTE:** The following steps may vary depending on the version of Windows installed. Refer to the [Microsoft support site](#) for latest instructions.


- 1 Connect the USB flash drive to your computer.
- 2 In Windows search, type *Recovery*.
- 3 In the search results, click **Create a recovery drive**.  
The **User Account Control** window is displayed.
- 4 Click **Yes** to continue.  
The **Recovery Drive** window is displayed.
- 5 Select **Back up system files to the recovery drive** and click **Next**.
- 6 Select the **USB flash drive** and click **Next**.  
A message appears, indicating that all data in the USB flash drive will be deleted.
- 7 Click **Create**.

 **NOTE:** This process may take several minutes to complete.

- 8 Click **Finish**.

## Reinstall Windows using a USB recovery drive

 **CAUTION:** This process formats the hard drive and removes all data on your computer. Ensure that you back up data on your computer before beginning this task.

 **NOTE:** Before reinstalling Windows, ensure your computer has more than 2 GB of memory and more than 32 GB of storage space.

- 1 Connect the USB recovery drive to your computer.
- 2 Restart your computer.

- 3 Press F12 after the Dell logo is displayed on the screen to access the boot menu. A **Preparing one-time boot menu** message appears.
- 4 After the boot menu loads, select the USB recovery device under **UEFI BOOT**. The system reboots and a screen to **Choose the keyboard layout** is displayed.
- 5 Choose your keyboard layout.
- 6 In the **Choose an option** screen, click **Troubleshoot**.
- 7 Click **Recover from a drive**.
- 8 Choose one of the following options:
  - **Just remove my files** to do a quick format.
  - **Fully clean the drive** to do a complete format.
- 9 Click **Recover** to start the recovery process.

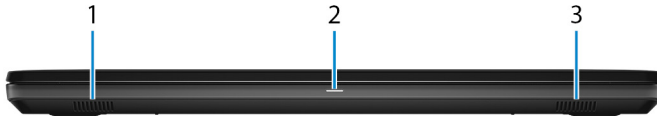
This will take several minutes to complete and your computer will restart during this process.



# Views

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## Front



1 **Left speaker**

Provides audio output.

2 **Power and battery-status light/hard-drive activity light**

Indicates the battery-charge status or the hard-drive activity.



**NOTE: Press Fn+H to toggle between the power and battery-status light, and hard-drive activity light.**

**Hard-drive activity light**

Turns on when the computer reads from or writes to the hard drive.

**Power and battery-status light**

Indicates the power and battery-charge status.

**Solid white** — Power adapter is connected and the battery has more than 5% charge.

**Amber** — Computer is running on battery and the battery has less than 5% charge.

**Off**

- Power adapter is connected and the battery is fully charged.
- Computer is running on battery and the battery has more than 5% charge.
- Computer is in sleep state, hibernation, or turned off.

3 **Right speaker**

Provides audio output.

## Left



1 **Power-adaptor port**

Connect a power adapter to provide power to your computer and charge the battery.

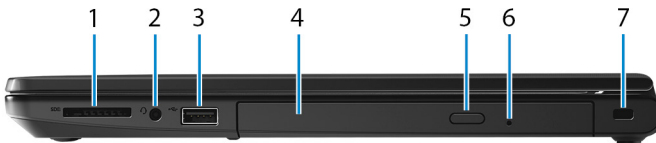
2 **HDMI port**

Connect a TV or another HDMI-in enabled device. Provides video and audio output.

3 **USB 3.1 Gen 1 ports (2)**

Connect peripherals such as external storage devices and printers. Provides data transfer speeds up to 5 Gbps.

## Right



1 **SD-card slot**

Reads from and writes to the SD card.

2 **Headset port**

Connect headphones or a headset (headphone and microphone combo).

3 **USB 2.0 port**

Connect peripherals such as external storage devices and printers. Provides data transfer speeds up to 480 Mbps.

4 **Optical drive (optional)**

Reads from and writes to CDs and DVDs.

5 **Optical-drive eject button**

Press to open the optical drive tray.

6 **Optical-drive emergency eject pinhole**

Used to eject the optical-drive tray manually if the optical-drive eject button fails.

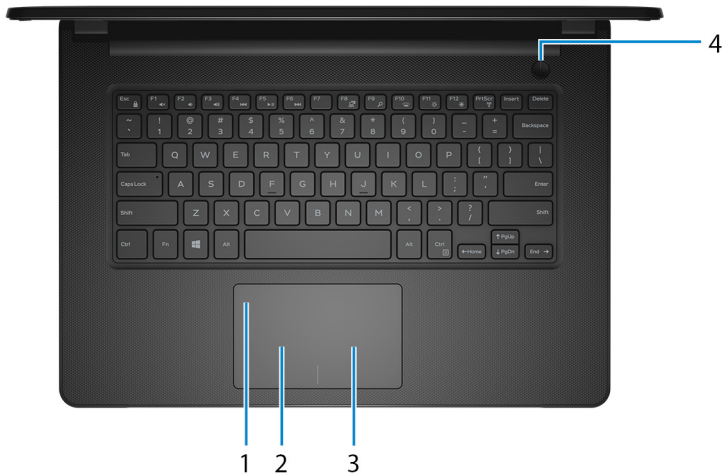


**NOTE:** For more information about manually ejecting optical-drive trays, see the knowledge base article [SLN301118](https://www.dell.com/support) at [www.dell.com/support](https://www.dell.com/support)

7 **Security-cable slot (for Kensington locks)**

Connect a security cable to prevent unauthorized movement of your computer.

## Base



1 **Touchpad**

Move your finger on the touchpad to move the mouse pointer. Tap to left-click and two finger tap to right-click.

2 **Left-click area**

Press to left-click.

3 **Right-click area**

Press to right-click.

#### 4 **Power button**

Press to turn on the computer if it is turned off, in sleep state, or in hibernate state.

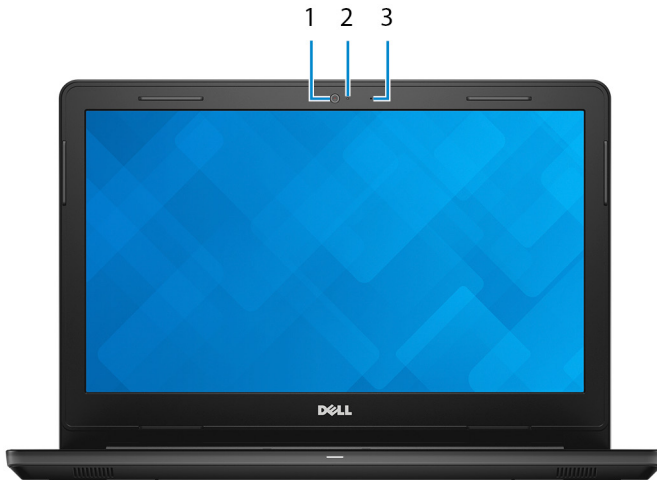
Press to put the computer in sleep state if it is turned on.

Press and hold for 4 seconds to force shut-down the computer.



**NOTE:** You can customize the power-button behavior in Power Options. For more information, see *Me and My Dell* at [www.dell.com/support/manuals](http://www.dell.com/support/manuals).

## Display



#### 1 **Camera**

Enables you to video chat, capture photos, and record videos.

#### 2 **Camera-status light**

Turns on when the camera is in use.

#### 3 **Microphone**

Provides digital sound input for audio recording, voice calls, and so on.

# Back



**1 Service Tag label**

The Service Tag is a unique alphanumeric identifier that enables Dell service technicians to identify the hardware components in your computer and access warranty information.

**2 Regulatory label (in battery bay)**

Contains regulatory information of your computer.

**3 Battery**

Supplies power to the computer. It enables the computer to work without connecting to an electrical outlet for a limited time.

**4 Battery-release latch**

Lock/unlock the battery in the battery bay. Slide the latch to the unlock position, to release the battery.

# Specifications

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## Dimensions and weight

**Table 2. Dimensions and weight**

Height	23.35 mm (0.92 in)
Width	345 mm (13.58 in)
Depth	243 mm (9.57 in)
Weight (maximum)	2 kg (4.41 lbs)



**NOTE: The weight of your computer varies depending on the configuration ordered and the manufacturing variability.**

## Computer model

**Table 3. Computer model**

Computer model	Inspiron 14-3473
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## System information

**Table 4. System information**

Processor	<ul style="list-style-type: none"><li>• Intel Pentium Silver N5000</li><li>• Intel Celeron N4000</li></ul>
Chipset	Integrated in the processor

# Operating system

**Table 5. Operating system**

Operating systems supported	<ul style="list-style-type: none"><li>• Ubuntu</li><li>• Windows 10 Home 64-bit</li><li>• Windows 10 Pro 64-bit</li></ul>
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# Memory

**Table 6. Memory specifications**

Slots	One SODIMM slot
Type	DDR4
Speed	2400 MHz
Configurations supported	
Per memory module slot	4 GB or 8 GB
Total memory	4 GB or 8 GB

# Ports and connectors

**Table 7. External ports and connectors**

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<b>External</b>	
USB	<ul style="list-style-type: none"><li>• One USB 2.0 port</li><li>• Two USB 3.1 Gen 1 ports</li></ul>
Audio/Video	<ul style="list-style-type: none"><li>• One HDMI 1.4b port</li><li>• One headset (headphone and microphone combo) port</li></ul>

**Table 8. Internal ports and connectors**

Internal	
M.2 card	One M.2 slot for Wi-Fi/Bluetooth

## Video

**Table 9. Video specifications**

Integrated	
Controller	<ul style="list-style-type: none"> <li>Intel UHD Graphics 600</li> <li>Intel UHD Graphics 605</li> </ul>
Memory	Shared system memory

## Audio

**Table 10. Audio specifications**

Controller	Realtek ALC3204 with Waves MaxxAudio Pro
Speakers	Two
Speaker output	<ul style="list-style-type: none"> <li>Average: 2 W</li> <li>Peak: 2.5 W</li> </ul>
Microphone	Single digital microphone in the camera assembly

## Storage

**Table 11. Storage specifications**

Interface	SATA Gen3
Hard drive or eMMC card	One 2.5-inch drive (SATA) or eMMC card
Optical-drive (optional)	One 9.5 mm DVD+/-RW drive



## Capacity

Hard drive

Up to 2 TB

eMMC

32 GB

# Media-card reader

**Table 12. Media-card reader specifications**

Type

One SD-card slot

Cards supported

- Secure Digital (SD)
- Secure Digital High Capacity (SDHC)
- SD Extended Capacity (SDXC)

# Keyboard

**Table 13. Keyboard specifications**

Type

Non-backlit keyboard

Shortcut keys

Some keys on your keyboard have two symbols on them. These keys can be used to type alternate characters or to perform secondary functions. To type the alternate character, press Shift and the desired key. To perform secondary functions, press Fn and the desired key.



**NOTE: Press Fn+Esc to switch the primary behavior of the function keys (F1–F12) between two modes – multimedia key mode and function key mode.**



**NOTE: You can define the primary behavior of the function keys (F1–F12) by changing Function Key Behavior in BIOS setup program.**

# Camera

**Table 14. Camera specifications**

Resolution	<ul style="list-style-type: none"><li>• Still image: 0.90 megapixels</li><li>• Video: 1280 x 720 (HD) at 30 fps</li></ul>
Diagonal viewing angle	74 degrees

# Touchpad

**Table 15. Touchpad**

Resolution	<ul style="list-style-type: none"><li>• Horizontal: 3200</li><li>• Vertical: 1943</li></ul>
Dimensions	<ul style="list-style-type: none"><li>• Width: 105 mm (4.13 in)</li><li>• Height: 65 mm (2.56 in)</li></ul>

## Touchpad gestures

For more information about touchpad gestures for Windows 10, see the Microsoft knowledge base article [4027871](https://support.microsoft.com/4027871) at [support.microsoft.com](https://support.microsoft.com).

# Power adapter

**Table 16. Power adapter specifications**

Type	45 W
Diameter (connector)	4.5 mm
Input current (maximum)	1.3 A
Output current (continuous)	2.31 A
Input voltage	100–240 VAC
Input frequency	50–60 Hz

Rated output voltage	19.50 VDC
Temperature range	
Operating	0°C to 40°C (32°F to 104°F)
Storage	-40°C to 70°C (-40°F to 158°F)

## Battery

**Table 17. Battery specifications**

Type	4-cell "smart" lithium-ion (40 WHr)
Dimensions	
Width	270 mm (10.62 in)
Depth	37.5 mm (1.47 in)
Height	20 mm (0.78 in)
Weight (maximum)	0.25 kg (0.55 lbs)
Voltage	14.8 VDC
Charging time (approximate)	4 hours (when the computer is off)
Operating time	Varies depending on operating conditions and can significantly reduce under certain power-intensive conditions.
Life span (approximate)	300 discharge/charge cycles
Temperature range	
Operating	0°C to 35°C (32°F to 95°F)
Storage	-40°C to 65°C (-40°F to 149°F)
Coin-cell battery	CR-2032

# Display

**Table 18. Display specifications**

Type	14-inch HD non-touch (Twisted Nematic) panel
Resolution (maximum)	1366 x 768
Viewing angle (Left/Right/Up/Down)	40/40/10/30
Pixel pitch	0.2265 mm
Refresh rate	60 Hz
Operating angle	0 degrees (closed) to 135 degrees
Controls	Brightness can be controlled using shortcut keys
Dimensions (excluding bezel)	
Height	173.95 mm (6.84 in)
Width	309.4 mm (12.18 in)
Diagonal	355.6 mm (14 in)

# Communications

**Table 19. Supported Communications**

Wireless	<ul style="list-style-type: none"><li>• Up to Wi-Fi 802.11ac</li><li>• Bluetooth 4.1</li><li>• Wi-Fi Display Support (optional)</li></ul>
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## Wireless module

**Table 20. Wireless module specifications**

Transfer rate	Up to 433 Mbps
	<ul style="list-style-type: none"><li>• Up to 433 Mbps</li></ul>

Frequency bands supported	<ul style="list-style-type: none"> <li>Up to 867 Mbps</li> </ul>
Encryption	<ul style="list-style-type: none"> <li>Dual band 2.4 GHz/5 GHz</li> <li>64-bit and 128-bit WEP</li> <li>TKIP</li> <li>AES-CCMP</li> </ul>

## Computer environment

**Airborne contaminant level:** G1 as defined by ISA-S71.04-1985

**Table 21. Computer environment**

	Operating	Storage
Temperature range	0°C to 35°C (32°F to 95°F)	-40°C to 65°C (-40°F to 149°F)
Relative humidity (maximum)	10% to 90% (non-condensing)	0% to 95% (non-condensing)
Vibration (maximum)*	0.66 GRMS	1.30 GRMS
Shock (maximum)	140 G†	160 G‡
Altitude (maximum)	0 m to 3048 m (0 ft to 10,000 ft)	0 m to 10,668 m (0 ft to 35,000 ft)

\* Measured using a random vibration spectrum that simulates user environment.

† Measured using a 2 ms half-sine pulse when the hard drive is in use.

‡ Measured using a 2 ms half-sine pulse when the hard-drive head is in parked position.

# Keyboard shortcuts























 **NOTE:** Keyboard characters may differ depending on the keyboard language configuration. Keys used for shortcuts remain the same across all language configurations.

Table 22. List of keyboard shortcuts

Keys	Description
	Mute audio
	Decrease volume
	Increase volume
	Play previous track/chapter
	Play/Pause
	Play next track/chapter
	Switch to external display
	Search
	Decrease brightness
	Increase brightness
 + 	Turn off/on wireless
 + 	Sleep
 + 	Toggle between power and battery-status light/hard-drive activity light

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Keys	Description
	Toggle Fn-key lock
	Page up
	Page down
	Home
	End

# Getting help and contacting Dell

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## Self-help resources

You can get information and help on Dell products and services using these self-help resources:

### Table 23. Self-help resources

Information about Dell products and services

[www.dell.com](http://www.dell.com)

Dell Help & Support app



Accessing help

In Windows search, type **Help** and **Support**, and press Enter.

Online help for operating system

[www.dell.com/support/windows](http://www.dell.com/support/windows)

[www.dell.com/support/linux](http://www.dell.com/support/linux)

Troubleshooting information, user manuals, setup instructions, product specifications, technical help blogs, drivers, software updates, and so on.

[www.dell.com/support](http://www.dell.com/support)

Dell knowledge base articles for a variety of computer concerns.

- 1 Go to [www.dell.com/support](http://www.dell.com/support).
- 2 Type the subject or keyword in the **Search** box.
- 3 Click **Search** to retrieve the related articles.

Learn and know the following information about your product:

- Product specifications
- Operating system
- Setting up and using your product
- Data backup
- Troubleshooting and diagnostics

See *Me and My Dell* at [www.dell.com/support/manuals](http://www.dell.com/support/manuals).

To locate the *Me and My Dell* relevant to your product, identify your product through one of the following:

- Select **Detect Product**.



- Factory and system restore
- BIOS information
- Locate your product through the drop-down menu under **View Products**.
- Enter the **Service Tag number** or **Product ID** in the search bar.

## Contacting Dell

To contact Dell for sales, technical support, or customer service issues, see [www.dell.com/contactdell](http://www.dell.com/contactdell).



**NOTE: Availability varies by country and product, and some services may not be available in your country.**



**NOTE: If you do not have an active internet connection, you can find contact information on your purchase invoice, packing slip, bill, or Dell product catalog.**