




**Dell Lifecycle Controller Integration Version  
3.1 For Microsoft System Center  
Configuration Manager  
User's Guide**



# Messaggi di N.B., Attenzione e Avvertenza

-  **N.B.:** Un messaggio di N.B. indica informazioni importanti che contribuiscono a migliorare l'utilizzo del computer.
-  **ATTENZIONE:** Un messaggio di ATTENZIONE indica un danno potenziale all'hardware o la perdita di dati, e spiega come evitare il problema.
-  **AVVERTENZA:** Un messaggio di AVVERTENZA indica un rischio di danni materiali, lesioni personali o morte.

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# Introduction to Dell Lifecycle Controller Integration (DLCI) for Microsoft System Center Configuration Manager

Dell Lifecycle Controller Integration (DLCI) for Microsoft System Center Configuration Manager (Configuration Manager) enables the administrators to leverage the remote enablement capabilities of Dell Lifecycle Controller, available as part of the Integrated Dell Remote Access Controller (iDRAC).

The use of Configuration Manager in this document is with reference to the following products:

- Microsoft System Center 2012 R2 Configuration Manager
- Microsoft System Center 2012 SP1 Configuration Manager
- Microsoft System Center 2012 Configuration Manager

 **NOTE:** This document contains information on the prerequisites and supported software necessary for installing the DLCI version 3.1 For Configuration Manager. If you are installing this version of DLCI For Microsoft Configuration Manager after a long time after its release date, check to see if there is an updated version of this document at [dell.com/support](http://dell.com/support).

At a high level, the remote enablement capabilities consists of:

- Autodiscovery
- Hardware configuration
- Firmware comparison and updates
- Remote operating system-Deployment for a collection of Dell systems

## What's new in this release

This release of DLCI for Configuration Manager provides support for the following:

- Support for Dell's 13th generation of PowerEdge servers
- Filter logs based on the description you have provided in the Search field when working with viewing and exporting Lifecycle Controller logs
- Support for Unified Extensible Firmware Interface boot mode
- Viewing information on criticality of firmware
- Scheduling export of system configuration
- Support to create Custom Collection while importing servers
- Selective firmware update
- Inventory Export for CMC is supported in this release, which is used by Dell Repository Manager for creation of repository

- Support for Dell driver cab files
- Removal of "Dell Server Deployment Pack" dependency
- Removal of "Dell Connections License Manager" dependency
- Support for ESXI 6.0

## Existing features and functionalities

**Table 1. Features and functionalities**

| Feature                                                                                                   | Functionality                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
|-----------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Configuration Manager distributed environment                                                             | Support for Configuration Manager, when the configuration manager is set up in a distributed environment.                                                                                                                                                                                                                                                                                                                                                                                                                     |
| Configure and deploy operating system on Dell's 11th generation and 12th generation of PowerEdge servers. | You can configure Dell's 11th generation or 12th generation of PowerEdge servers using DLCI through Lifecycle Controller. All the features of previous version of DLCI are supported for 12th generation or 11th generation PowerEdge servers.                                                                                                                                                                                                                                                                                |
| A single installer to install and configure DLCI                                                          | You can use the single installer to install DLCI 3.0 in environments (Configuration Manager 2012, Configuration Manager 2012 SP1, or Configuration Manager 2012 R2) based on the version of Configuration Manager present in the system. If a DLCI 2.2 is present, then the installer initiates an upgrade. The installer deploys appropriate components based on the Configuration Manager version.                                                                                                                          |
| Automatically configure Dell Provisioning Server                                                          | To automatically configure Dell Provisioning Server for non-administrator users, select the <b>Automatically configure Dell Provisioning Server user permissions</b> option during installation.                                                                                                                                                                                                                                                                                                                              |
| Platform Restore                                                                                          | <p>You can perform tasks with respect to restoring a platform for a system or a collection that includes:</p> <ul style="list-style-type: none"> <li>• Exporting system profiles to an external share/vFlash.</li> <li>• Importing the saved system profiles from an external share/vFlash.</li> <li>• Configuring Part Replacement properties for a system or a collection.</li> </ul> <p>For more information, see <a href="#">Platform Restore for a System</a> and <a href="#">Platform Restore for a Collection</a>.</p> |
| Viewing and exporting the Lifecycle Controller logs                                                       | You can view the Lifecycle Controller logs of a system or a collection in a readable format and save or export the logs to a .CSV file. For more information, see <a href="#">Viewing Lifecycle Controller Logs</a> and <a href="#">Viewing and Exporting Lifecycle Controller Logs for a Collection</a> .                                                                                                                                                                                                                    |

| Feature                                                                        | Functionality                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
|--------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Configure network interface cards (NICs) and converged network adapters (CNAs) | <p>You can configure different attributes of specific NICs or CNAs in the system and save them to a profile.</p> <p>The saved profiles can later be applied to the collection as part of the hardware configuration or operating system deployment, or both.</p> <p>You can also compare the applied NIC/CNA profiles against the NIC/CNA configurations of the systems and generate comparison reports.</p> <p>For more information, see:</p> <ul style="list-style-type: none"> <li>• <a href="#">Configuring NICs and CNAs for a System.</a></li> <li>• <a href="#">Applying a NIC or CNA Profile on a Collection.</a></li> <li>• <a href="#">Comparing NIC Or CNA Profiles Against Systems in a Collection.</a></li> </ul> |
| Configure iDRAC profiles for a system or collection                            | <p>You can define iDRAC configurations for a system and save it as part of the hardware configuration profile of the system.</p> <p>The saved profiles is applied later to the collection as part of the hardware configuration or operating system deployment, or both.</p> <p>For more information, see <a href="#">Configuring iDRAC Profiles for a System.</a></p>                                                                                                                                                                                                                                                                                                                                                         |
| Connect to Dell FTP for Firmware updates                                       | <p>You can now connect to the FTP site to download firmware updates for a system or collection. You can also schedule a firmware update for a collection.</p> <p>For more information, see:</p> <ul style="list-style-type: none"> <li>• <a href="#">Comparing and Updating Firmware Inventory.</a></li> <li>• <a href="#">Comparing and Updating Firmware Inventory for Systems in a Collection.</a></li> </ul>                                                                                                                                                                                                                                                                                                               |
| Importing Dell Servers and System Variables                                    | <p>You can import Dell servers, that are not auto-discovered by DLCI for Configuration Manager. The imported servers appear under the All Dell Lifecycle Controller Servers. You can use the DLCI utilities to perform the various activities on the servers.</p> <p>You can also import system variables present in a .CSV file to systems present within a collection on the Configuration Manager console.</p> <p>For more information, see <a href="#">Using the Import Server Utility.</a></p>                                                                                                                                                                                                                            |
| Access iDRAC using Active Directory credentials for authentication             | <p>You can provide Active Directory credentials to get authenticated on iDRAC.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |

| Feature                                                          | Functionality                                                                                                                                                                                                                                                                                                          |
|------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Schedule firmware updates                                        | You can schedule updates for firmware. For more information, see <a href="#">Comparing and Updating Firmware Inventory</a> .                                                                                                                                                                                           |
| Configure certificate authority (CA) and common name (CN) checks | You can configure CA and CN checks for DLCI communication with the targets.                                                                                                                                                                                                                                            |
| Auto-discovery and Handshake                                     | This feature enables the iDRAC on bare metal systems to locate the provisioning service and establish communication with the Site Server. For more information, see <a href="#">Auto-Discovery and Handshake</a> .                                                                                                     |
| <b>System Viewer</b> Utility                                     | This feature enables you to configure individual systems by using the remote enablement capabilities of DLCI. For more information, see <a href="#">Using the System Viewer Utility</a> .                                                                                                                              |
| Config Utility                                                   | This feature enables you to configure a collection of systems by using the remote enablement capabilities of Lifecycle Controller. For more information, see <a href="#">Using the Configuration Utility</a> .                                                                                                         |
| Launching the iDRAC Console                                      | This feature enables you to launch the iDRAC console from the <a href="#">Task Viewer</a> and from a system in the collection that contains Dell's 11th generation to 13th generation of PowerEdge systems. For more information, see <a href="#">Launching the Integrated Dell Remote Access Controller Console</a> . |
| Task Viewer                                                      | This feature enables you to track the status of the tasks handled by DLCI for Configuration Manager. For more information, see <a href="#">Task Viewer</a> .                                                                                                                                                           |

## Supported operating systems

For information on supported operating systems, see the *Dell Lifecycle Controller Integration Version 3.1 for Microsoft System Center Configuration Manager Installation Guide* at [dell.com/support/home](http://dell.com/support/home).

## Supported Microsoft .NET versions

For information on supported Microsoft .NET versions, see the *Dell Lifecycle Controller Integration Version 3.1 for Microsoft System Center Configuration Manager Installation Guide* at [dell.com/support/home](http://dell.com/support/home).

## Supported target systems

For the list of supported target systems and the operating systems (Windows only) that you can deploy on the target systems, see the *Unified Server Configurator/Unified Server Configurator-Lifecycle Controller*

Enabled- Supported Dell Systems and Operating Systems matrix available at [dell.com/support/home](http://dell.com/support/home). On the Manuals page, click **Software and Security** → **Enterprise System Management** → **OpenManage Software**. Select the OpenManage release version relevant to you and click the appropriate link. Click **Dell System Software Support Matrix** → **Dell System Software Support Matrix** → **View** → **Supported Dell Systems and Operating Systems**. In the Support Matrix, view the target systems and operating systems that are supported by Unified Server Configurator – Lifecycle Controller Enabled.

## Windows Preinstallation Environment (WinPE) compatibility matrix

The following table lists the operating systems that can be deployed by DLCI for Configuration Manager and their respective WinPE environments.

**Table 2. Compatible operating systems for WinPE**

| Configuration Manager          | WinPE Version | Operating System                                                                                                                             |
|--------------------------------|---------------|----------------------------------------------------------------------------------------------------------------------------------------------|
| Configuration Manager 2012     | 3.0           | <ul style="list-style-type: none"> <li>• Windows Server 2008</li> <li>• Windows Server 2008 R2</li> </ul>                                    |
| Configuration Manager 2012 SP1 | 4.0           | <ul style="list-style-type: none"> <li>• Windows Server 2008 R2*</li> <li>• Windows Server 2012</li> </ul>                                   |
| Configuration Manager 2012 R2  | 5.0           | <ul style="list-style-type: none"> <li>• Windows Server 2008 R2*</li> <li>• Windows Server 2012</li> <li>• Windows Server 2012 R2</li> </ul> |

**Legend:**

\* – For Windows Server 2008 R2 support, visit [support.microsoft.com/kb/2853726](http://support.microsoft.com/kb/2853726).

## Use case scenarios

This section describes typical use cases and tasks that you can perform with DLCI for Microsoft System Center Configuration Manager (Configuration Manager).

### Common prerequisites

Before working on the user scenarios, it is recommended that you complete the following prerequisites.

- In Configuration Manager 2012, make sure that the system is discovered and present under **Assets and Compliance** → **Devices** → **All Dell Lifecycle Controller Servers**. For more information, see [Auto-Discovery and Handshake](#).
- Install the latest BIOS version on the system.
- Install the latest version of Lifecycle Controller on the system.
- Install the latest version of iDRAC firmware on the system.

 **NOTE:** Always launch the Configuration Manager console with administrator privileges.

### Editing and exporting the BIOS configuration profile of a system

You can edit and export the BIOS configuration of a system as a profile and apply it when you are deploying the operating system to a collection of systems on the Configuration Manager console. For 13th generation of Dell PowerEdge servers, you can only view the BIOS attributes and boot sequence of currently saved boot mode.

#### Prerequisites

For more information, see [Common Prerequisites](#).

#### Workflow

1. Launch the **System Viewer** utility on the Configuration Manager console for a particular system. For more information, see [System Viewer Utility](#).
2. Select **BIOS Configuration** on the **System Viewer** utility to load the BIOS configuration of the system. For more information, see [Viewing and Editing BIOS Configuration](#).
3. Create a new profile or make changes to an existing profile. For more information, see [Creating a New Profile](#) or [Editing an Existing Profile](#).
4. Add, edit, or update the attributes in the profile. For more information, see [Adding a New Attribute](#) and [Editing an Existing BIOS Attribute](#).
5. (Optional) Change the BIOS or UEFI boot sequence and hard disk drive sequence. For more information, see [Changing the BIOS or UEFI Boot Sequence and Hard Disk Drive Sequence](#).

6. Save the profile as a .XML file to any folder location on the local system.

## Creating, editing, and saving a RAID profile of a system

You can create, edit, and save the RAID profile of a system and apply it when you deploy an operating system to a collection of systems on the Configuration Manager console.

### Prerequisites

- [Common Prerequisites](#)
- RAID controller and firmware that supports Local Key Management

### Workflow

1. Launch the **System Viewer** utility on the Configuration Manager console for a particular system. For more information, see [System Viewer Utility](#).
2. Select **RAID Configuration** on the **System Viewer** utility to load the RAID configuration of the system. For more information, see [Viewing and Configuring RAID](#).
3. Launch **Array Builder** to create a RAID profile. For more information, see [Creating a RAID Profile Using Array Builder](#).
4. (Optional) Import and edit an existing profile. For more information, see [Importing a Profile](#).
5. Save the newly created RAID profile as a .XML file to any folder location on the local system.

## Comparing and updating the firmware inventory

You can use DLCI for Configuration Manager to compare and update the firmware inventory of a single system, or a collection of systems. You can compare the firmware inventory against a given inventory profile, Dell FTP site, or a PDK catalog created by Repository Manager.

### Prerequisites

- [Common Prerequisites](#).
- Make sure that you have access to the Common Internet File System (CIFS) share where the Plug-in Deployment Kit (PDK) catalog is located or Dell ftp site (<ftp.dell.com>).
- To compare against an existing profile, create a Hardware inventory profile. For more information, see [Creating a New Profile](#).

#### Prerequisites for CMC firmware update:

- Dell PowerEdge M1000e CMC 5.0 or later versions are supported.
- Dell CMC PowerEdge VRTX 2.0 or later versions are supported.
- The target system must have iDRAC7 with Enterprise licenses (12th generation and later versions).
- Dell Repository Manager 1.8 or later versions are supported.
- CMC PowerEdge FX2/FX2s is not supported.

## Workflow

1. To compare and update the Firmware inventory of a single target system, launch the **System Viewer** utility. To compare and update the Firmware inventory of a collection of systems, launch the **Config Utility**. For more information, see [System Viewer Utility](#) or [Configuration Utility](#).
2. Select **Firmware Inventory, Compare, and Update** from the **System Viewer** utility or **Config Utility**.
3. For a single system, see [Comparing and Updating Firmware Inventory](#).
4. For a collection, see [Comparing and Updating Firmware Inventory for Systems in a Collection](#).

## Deploying operating system on collection

You can use DLCI for Configuration Manager to deploy an operating system on a collection of systems on the Configuration Manager console.

### Prerequisites

- [Common Prerequisites](#).
- You must select the Driver Cab which is compatible with the boot image (WinPE version). You can view the DTK README to select the correct version of cab file for specific WinPE or OS architecture, and also can provide the location of the DTK Self-Extracting EXE. For more information, see [Importing a DTK Package](#)
- Import the Dell driver cab files. For more information, see [Importing a Dell Driver Cabs](#).
- Create a task sequence boot media for the collection of systems with an iDRAC to boot to the task sequence ISO. For more information, see [Creating a Task Sequence Media Bootable ISO](#).
- For prerequisites on the non-Windows operating systems deployment task, see section "Software Prerequisites and Requirements" in the *Dell Lifecycle Controller Integration for Microsoft System Center Configuration Manager Version 3.0 Installation Guide*.

 **NOTE:** In SCCM 2012, operating system deployment is not supported in UEFI boot mode. For more information, see <http://technet.microsoft.com/en-in/library/jj591552.aspx>


### Workflow

1. In the Configuration Manager console, under **Device Collections** right-click on **Managed Dell Lifecycle Controllers (OS Unknown)** and select **Dell Lifecycle Controller Launch Config Utility**.
2. In the **Dell Lifecycle Controller Configuration Utility**, select **Deploy Operating System**.
3. Update the firmware from a Dell repository. For more information, see [Updating Firmware During OS Deployment](#).
4. Configure or edit the BIOS/NIC profiles. For more information, see [Configuring Hardware During OS Deployment](#).
5. Configure or edit the RAID profiles. For more information, see [Configuring RAID](#).
6. Apply NIC/CNA profiles to the collection. For more information, see [Applying a NIC or CNA Profile on a Collection](#).
7. Apply iDRAC profiles to the collection. For more information, see [Applying an Integrated Dell Remote Access Controller Profile on a Collection](#).
8. Deploy the operating system and boot the systems to the media of your choice. For more information, see step 15 in [Hardware Configuration and OS Deployment Workflow](#).

# Exporting server profile to iDRAC vFlash card or network share

You can backup the server profile as an image file for a single system or a collection of systems by exporting the profile to an iDRAC vFlash card or to an external source or a network share.

## Prerequisites

- [Common Prerequisites](#).
- Target system with valid seven character service tag.
- iDRAC vFlash card:
  - Installed as a license, enabled, and initialized.
    -  **NOTE:** The iDRAC vFlash card is required only for Dell's 11th generation of PowerEdge servers. For the 12th and 13th generation of PowerEdge servers, you must have an Enterprise license.
  - With a minimum free space of 384 MB available.
- Network Share:
  - Permissions and firewall settings are provided for the iDRAC to communicate with the system that has the network share.
  - With a minimum free space of 384 MB available.
- Administrator privileges on the iDRAC of the target systems.

## Before you begin

Before you begin exporting the system profile for a single system or a collection:

- Make sure that operations such as firmware update, operating system deployment, and firmware configurations are not running.
- After you deploy the operating system using Lifecycle controller, the Original Equipment Manufacturer Drive (OEMDRV) is open for 18 hours as the Lifecycle Controller does not have the status of the operating system installation. If you need to perform the operations such as update, configuration, or restore after you deploy the operating system, remove the OEMDRV partition. To remove the partition, reset iDRAC or cancel System Services.

For more information on resetting iDRAC or cancelling system services, see the *Dell Lifecycle Controller Remote Services User's Guide* available at [dell.com/support/home](http://dell.com/support/home).
- If you have scheduled the backup, then do not schedule any other remote services jobs such as BIOS updates or RAID configuration on the target systems.
- Make sure that the backup image file is not tampered with, either during export or after export.

## Workflow

1. To export the system profile of a single target system, launch the **System Viewer** utility. To export the system profiles of a collection of systems, launch the **Config Utility**. For more information, see [System Viewer Utility](#) or [Configuration Utility](#).
2. Select the **Platform Restore** on the **System Viewer** utility or the **Config Utility**.
3. For a single system, see [Exporting the System Profile](#).
4. For a collection, see [Exporting the System Profiles in a Collection](#).

## Importing server profile from iDRAC vFlash card or network share

You can restore the backup of a system profile for a single system or a collection of systems from an iDRAC vFlash card or a network share using DLCI for Configuration Manager.

### Prerequisites

- [Common Prerequisites](#).
- The service tag of the server is either blank or same as when the backup was taken.
- iDRAC vFlash card:
  - Is installed as a license, enabled and has the SRVCNF partition. In Lifecycle Controller, during backup, a partition with a label name SRVCNF is automatically created on the vFlash SD card to store the backup image file. If a partition with the label name SRVCNF already exists, it is overwritten. For more information, see Lifecycle Controller documentation at [dell.com/support/manuals](http://dell.com/support/manuals).
  - Has minimum free space of 384 MB available.
- If you are importing from an iDRAC vFlash card, make sure that the card is installed and has the backup image in the SRVCNF partition. This image is from the same platform that you are importing.
- If you are importing from a network share, make sure that the network share where the backup image file is stored is still accessible.
- If you replace the motherboard before performing import, make sure that the motherboard has the latest iDRAC and BIOS installed.

### Before you begin

Before you begin importing the backup file to a system or collection, ensure that:

- User Data is not present in the backup image file. If you overwrite the existing configuration with the backup image file, the user data is not restored.
- During import, operations such as firmware update, operating system deployment, and firmware configurations are not running.
- After you deploy the operating system using Lifecycle controller, the OEMDRV is open for 18 hours. If you need to perform the operations such as update, configuration, or import after operating system

deployment, remove the OEMDRV partition. To remove the partition, reset iDRAC or cancel **System Services**.

## Workflow

1. To import the system profile of a single target system, launch the **System Viewer** utility. To import the system profiles of a collection of systems, launch the **Config Utility**. For more information, see [System Viewer Utility](#) or [Configuration Utility](#).
2. Select the **Platform Restore** on the **System Viewer** utility or the **Config Utility**.
3. For a single system, see [Importing the System Profile](#).
4. For a collection, see [Importing the System Profiles in a Collection](#).

## Viewing and exporting Lifecycle Controller logs

You can view the Lifecycle Controller Logs for a single system or a collection and also export them in a .CSV format to a network share folder. You can search and filter the Lifecycle Controller logs using **Search** field.

### Prerequisites

- [Common Prerequisites](#).
- Network Share:
  - iDRAC can access the network share.
  - iDRAC has the necessary permissions to write information to network share.
  - Minimum free space of 384 MB is available.
- Configure the number of log files you want to view at a time in the DLCSysview.exe.config or the DLCConfigUtility.exe.config files. For more information, see [Viewing Lifecycle Controller Logs](#).

### Before you begin

Before you begin viewing or exporting the Lifecycle Controller logs for a single system or a collection:

- If the Lifecycle Controller on the target systems is running other tasks such as firmware update, operating system deployment, firmware configurations, exporting a system profile or importing a system profile, wait for the tasks to complete before you retrieve the logs.
- Check the permissions on the network share and make sure the share is accessible from the Lifecycle Controller on the target systems.

## Workflow

1. To view the Lifecycle Controller logs of a single target system, launch the **System Viewer** utility. To view the Lifecycle Controller logs of a collection of systems, launch the **Config Utility**. For more information, see [System Viewer Utility](#) or [Configuration Utility](#).
2. Select **View Lifecycle Controller Logs** on the **System Viewer** utility or the **Config Utility**.

3. For a single system, see [Viewing Lifecycle Controller Logs](#).
4. For a collection, see [Viewing and Exporting Lifecycle Controller Logs for a Collection](#).

## Working With NIC or CNA Profiles

You can configure the different attributes of specific network interface cards (NICs) or converged network adapters (CNAs) embedded in the system and save them to a profile. You can create and edit NIC or CNA profiles using the **System Viewer** utility.

### Prerequisites

For more information, see [Common Prerequisites](#).

### Workflow


1. Launch the **System Viewer** utility on the Configuration Manager console for a particular system. For more information, see [System Viewer Utility](#).
2. Select **Network Adapter Configuration**.
3. Select one of the following options:
  - Create a profile — to create a new NIC or CNA profile. For more information, see [Creating a NIC or CNA Profile](#).
  - Edit an existing profile — to edit an existing NIC/CNA profile. For more information, see [Editing a NIC or CNA Profile](#).
  - Scan collection to identify adapters — to scan the collection and list the configured adapters in the collection. For more information, see [Comparing and Updating Firmware Inventory](#).
4. Add an adapter to the profile or remove an adapter from the profile. For more information, see step 3–4 in [Creating a NIC or CNA Profile](#).
5. Select the adapter on the grid and configure it. For more information, see [Configuring Adapters](#).
6. Set the NIC and iSCSI parameters for the personalities you have chosen for each partition. For more information, see [Configuring NIC and iSCSI Parameters](#).
7. Save the NIC or CNA profile.

# Using Dell Lifecycle Controller Integration

This chapter discusses the various operations that you can perform after you install DLCI on Configuration Manager.

Before you begin using DLCI for Configuration Manager, ensure that the target system is auto-discovered and present in the **All Dell Lifecycle Controller Servers** collection on the Configuration Manager console.

DLCI for Configuration Manager enables you to perform the following operations on all Dell systems under a collection:

- Configure the target systems. For more information, see [Configuring Target Systems](#).
- Apply drivers on the task sequence. For more information, see [Applying Drivers on the Task Sequence](#).  
 **NOTE:** Select the **Apply Drivers from Lifecycle Controller** check box if you want to apply drivers from Lifecycle Controller while deploying operating systems.
- Create a task sequence media. For more information, see [Creating a Task Sequence Media Bootable ISO](#).
- Use the **System Viewer** utility on specific systems in a collection. For more information, see [System Viewer Utility](#).
- Use the **Config Utility** on a collection of Dell systems. For more information, see [Configuration Utility](#).
- Launch the iDRAC console by right-clicking on any system discovered under **All Dell Lifecycle Controller Servers** on the Configuration Manager console, or any system on the **Task Viewer**. For more information, see [Launching the Integrated Dell Remote Access Controller Console](#).
- Use the **Task Viewer** to view the status of tasks handled by DLCI for Configuration Manager. For more information, see [Task Viewer](#).


## Licensing for DLCI

This release of DLCI is licensed. For more information on licensing, in configuration manager select **Assets and Compliance > Overview > Device Collection > Dell Lifecycle Controller > License Instructions**.

## Dell Deployment ToolKit

The Dell Deployment Toolkit (DTK) includes a set of utilities, sample scripts, and sample configuration files that you can use to deploy and configure the Dell systems. You can use DTK to build script-based and RPM-based installation for deploying large number of systems on a pre-operating system

environment in a reliable way, without changing their current deployment processes. Using DTK you can install operating systems on Dell systems in BIOS or Unified Extensible Firmware Interface (UEFI) mode.

 **NOTE:** If the folders containing boot critical drivers are not present, then the wizard will display an error message.

## Dell Driver Cab Files

A cabinet (.cab) file is a compressed file that contains other distribution files, such as drivers and system files.

The Dell driver CAB file provides a new levels of flexibility for creating and deploying customized OS images on Dell Enterprise Client systems with deployment tools like Configuration Manager.

### Importing a Dell Driver Cab files

1. Download the latest DTK cab file from [dell.com/support](http://dell.com/support).


 **NOTE:**

- Make sure that you import a DTK cab file packages from the site server and not from the admin console.
- Support for DTK self-executable zip file.

2. Launch the **Configuration Manager Console**.
3. In the left pane, select **Software Library** → **Operating System** → **Application Management** → **Packages**.
4. Right-click **Packages** and select **DLCI Server Deployment** → **Launch Deployment Toolkit Configuration Wizard**.

The **Launch Deployment Toolkit Configuration Wizard** screen is displayed.

5. Click **Browse** and navigate to the cab file or self-extractable zip file that you downloaded. The selected cab file version, Windows PE version, and architecture is displayed in **Cab Selection for Import** section on **DLCI WinPE Driver Configuration Wizard**.

 **NOTE:** If the WinPE drivers are already installed on this system, then the following message is displayed:

**WinPE drivers are already present on this system, importing Cab file will be overwriting the existing WinPE drivers. Are you sure you want to continue?**


6. Follow steps 7 to 11 in the [Upgrading a Dell Driver Cab files](#) section for creating a boot image.

### Upgrading a Dell Driver Cab files

1. Launch **Configuration Manager Console**.
2. In the left pane, select **Software Library** → **Operating System** → **Application Management** → **Packages**.
3. Right-click **Packages** and select **DLCI Server Deployment** → **Launch Deployment Toolkit Configuration Wizard**.

The **Launch Deployment Toolkit Configuration Wizard** screen is displayed. If there is an existing cab file package on the server, then the cab file version, Windows PE version, and architecture is displayed under **Cab Selection for Import** section.


4. Click **Browse** and navigate to the cab file self-extractable zip file that you downloaded. Click **Next**. The selected cab file version, Windows PE version, and architecture is displayed in **Cab Selection for Import** section.
5. In **Boot Image Selection**, select any one of the following options:


 **NOTE:** Make sure that you import a 64-bit cab file before selecting x64 boot images in any of the following options.

**Use Boot Image from WAIK/ADK tools** Select this option to create both x64 and x86 Dell boot images. The source for the boot image creation is obtained from Windows Automated Installation Kit (WAIK) or Windows Assessment and Deployment Kit (ADK), depending on the configuration, and all the Windows PE custom install packages are added to the boot image.

**Use existing Boot Image from Configuration Manager** This option allows you to select an existing boot image in Configuration Manager. Select an existing boot image from the drop-down list and use it to create a Dell boot image.


**Use a custom Boot Image** Select this option to import a custom boot image from any other location. Specify the Universal Naming Convention (UNC) path of the Windows Imaging (WIM) file and select the boot image from the drop-down list.

 **NOTE:** Only finalized images are supported if you select the **Use a Custom Boot Image** option for WinPE.

 **NOTE:** The Windows PE custom boot image should have **XML**, **Scripting**, and **WMI** packages installed on it. For more information on how to install these packages, see the *Microsoft Windows AIK or Windows ADK* documentation.


6. Click **Next**. The **Boot Image Property** screen is displayed.
7. In the **Boot Image Property**, enter a name for the Dell boot image. The **Version** and **Comments** fields are optional.
8. Click **Create**. The boot image creation process begins. A progress bar shows the status of the boot image creation. After the boot image is created, the boot image details are displayed on the **Summary** screen, the information includes DTK details, and success state.
9. Right-click each of the newly created boot images and perform the update and manage distribution points operations.

The drivers imported from Dell driver Cab files are injected into WinPE. This process depends on the Configuration Manager and ADK. It is recommended that you read the limitations documented for these products before creating a boot image. For example, [technet.microsoft.com/en-us/library/hh825070.aspx](http://technet.microsoft.com/en-us/library/hh825070.aspx)

 **NOTE:** You can view the DTK configuration details only by using the **Import DLCI Dell Driver Cabs**.

## Configuring target systems

DLCI for Configuration Manager supports only  $yx1x$  systems and later. For each system in the collection, enable **Collect System Inventory on Restart (CSIOR)** in the iDRAC settings.

 **NOTE:** In the server name format  $yx1x$ ; y denotes alphabets, for example M, R, or T; and x denotes numbers.

By default, CSIOR is OFF. The part replacement feature provides the option to set the CSIOR.

To enable CSIOR on multiple systems, see [Configuring Part Replacement Properties for a System](#).

### To enable CSIOR for earlier server generations:

1. Re-start the system.
2. During Power-on Self Test (POST), when the system prompts you to enter the iDRAC Utility, press <CTRL>< E>.
3. Select **System Services** from the options available and press <Enter>.
4. Select **Collect System Inventory on Restart** and press the right or down keys and set it to **Enabled**.

### To enable CSIOR for Dell's 12th generation and 13th generation of PowerEdge servers:

1. Select <F2> during POST to enter **System Setup**.
2. Select **iDRAC Settings** and click **Lifecycle Controller**.
3. Select **Collect system inventory on Restart (CISOR)**.

## Auto-discovery and handshake

The auto-discovery and handshake feature enables the iDRAC on target systems to locate the provisioning service and establish communication with the Site Server. The Dell Provisioning service provisions a management account and updates Configuration Manager with the new system. The Dell Lifecycle Controller Utility (DLCU) for Configuration Manager uses the provisioned account to communicate with the iDRAC of target systems, to invoke the enabled features.

After DLCI for Configuration Manager discovers a system with iDRAC, it creates the **All Dell Lifecycle Controller Servers collection** under **Devices Collections** in Configuration Manager 2012, Configuration Manager 2012 SP1, or Configuration Manager 2012 R2. There are two sub-collections within the collection:

- **Managed Dell Lifecycle Controller (OS Deployed)** — displays the systems on which you have deployed the operating system.
- **Managed Dell Lifecycle Controller (OS Unknown)** — displays the systems on which the operating system is not deployed.

 **NOTE:**


- DLCI for Configuration Manager does not support auto-discovery of modular systems with flex-addressing.
- Duplicate collections may get created when Auto-Discovery and Import Dell Server operations are done simultaneously. It is recommended that you delete duplicate DLCI Collections.

## Applying Drivers from the task sequence

Based on the operating system you want to deploy, either apply drivers from the Lifecycle Controller or the Configuration Manager repository. Use the drivers in the Configuration Manager repository as backup.

### Applying drivers from Lifecycle Controller

To apply drivers from the Lifecycle Controller:



 **NOTE:** If you edit the task sequence to which drivers are exposed from the Lifecycle Controller option checked, the errors in step 7 may not be reflected in the step status and in the Missing Objects dialog box. Configure the Apply Drivers from Dell Lifecycle Controller option before you apply the changes.

1. Create a new task sequence if there is no existing task sequence, or edit the task sequence to which drivers are exposed from the Lifecycle Controller.
2. Select **Apply Operating System Images**.
3. Under the **Apply operating system from a captured image**, select and verify the image package and image.
4. Clear the **Use an unattended or sysprep answer file for a custom installation** check box.
5. Select **Apply Windows Settings**.
6. Type the licensing model, product key, administrator password, and time zone.
7. Select **Apply Drivers from Dell Lifecycle Controller** and select an operating system from the drop-down list.
8. Type the user name and password with administrator credentials to access the Configuration Manager console.
9. Select **Apply Driver Package**. Click **Browse** and select a driver package from the list of driver packages available in Configuration Manager.
10. Click **OK** to close the **Task Sequence Editor**.
11. Advertise the task sequence that you have edited.
12. Create a Lifecycle Controller Boot Media. For more information, see [Creating a Lifecycle Controller Boot Media](#).

### Importing DLCI Dell Server Driver Packages


DLCI provides a wizard to create driver packages in Configuration Manager, based on the server-operating system combination from the drivers available in the *Dell Systems Management Tools and*

*Documentation* DVD. These packages are used in the task sequences that are used for operating system deployment.

1. In the left pane, select **Software Library** → **Operating Systems** → **Driver Packages**.
2. Right-click **Driver Packages**, select **DLCI Server Driver Package** → **Import Dell DLCI Server Driver Package**. The **Dell DLCI Server Driver Package Wizard** is displayed.  
 **NOTE:** If you have downloaded an ISO image, then create a physical disk or mount it on a virtual drive.
3. Select the drive in which you inserted the DVD and click **Next**.  
A list of driver packages for a combination of servers and operating systems is displayed.
4. Select the required packages and click **Finish**.  
A progress bar displays the status of the import. After the import is complete, the import summary is displayed.  
 **NOTE:** The import of drivers may take more time and the progress bar may not be updated immediately.
5. Click **Close**.

## Viewing the condition for a fallback step

The condition **DriversNotAppliedFromLC** is automatically added by DLCI for Configuration Manager while creating a task sequence. This condition is used as a fallback step if the application of drivers from Lifecycle Controller fails.

 **NOTE:** It is recommended that you do not disable or delete the condition.

To view the condition for a fallback step:

1. In Configuration Manager 2012, Configuration Manager 2012 SP1, or Configuration Manager R2, select **Software Library** → **Overview** → **Operating Systems** → **Task Sequence**.
2. Right-click the task sequence and click **Edit**.
3. Select **Computer Management** → **Operating System Deployment** → **Task Sequence**.  
The **Task Sequence Editor** is displayed.
4. Select **Apply Driver Package** or **Apply Device Drivers**.
5. Click the **Options** tab. You can view the **DriversNotAppliedFromLC** condition.

## Creating a task sequence


You can create a task sequence in two ways to configure your server:

- Create a Dell-specific task sequence using DLCI Deployment template.
- Create a custom task sequence.

The task sequence proceeds to the next task sequence step irrespective of the success or failure of the command.

## Creating a Dell specific task sequence

To create a Dell-specific task sequence using DLCI Server Deployment template:

1. Launch **Configuration Manager Console**.  
The **Configuration Manager Console** screen is displayed.
2. In the left pane, select **Software Library** → **Operating Systems** → **Task Sequences**.
3. Right-click **Task Sequences**, and then click **DLCI Server Deployment** → **Create DLCI Server Deployment Template**.  
The **DLCI Server Deployment Task Sequence Wizard** is displayed.
4. Type the name of the task sequence in **Task Sequence Name** field.
5. Select the boot image that you want to use from the drop-down list.  
 **NOTE:** It is recommended that you use the Dell custom boot image that you created.
6. Under **Operating System Installation**, select the operating system installation type. The options are:
  - **Use an OS WIM image**
  - **Scripted OS install**
7. Select an operating system package from the **Operating system package to use** drop-down menu.
8. If you have a package with **unattend.xml**, then select it from the **Package with unattend.xml info** menu. Else, select **<do not select now>**.
9. Click **Close** in the confirmation message box that is displayed.


## Creating a custom task sequence

1. Launch the **Configuration Manager Console**.  
The **Configuration Manager Console** screen is displayed.
2. In the left pane, select **Software Library** → **Overview** → **Operating Systems** → **Task Sequences**.
3. Right-click **Task Sequences**, and then click **Create Task Sequence**.  
The **Create Task Sequence Wizard** is displayed.
4. Select **Create a new custom task sequence**, and click **Next**.
5. Enter a name for the task sequence in the **Task sequence name** text box.
6. Browse for the Dell boot image that you had created, and click **Next**.  
The **Confirm the Settings** screen is displayed.
7. Review your settings and click **Next**.
8. Click **Close** in the confirmation message box that is displayed.

## Editing a task sequence

1. Launch the **Configuration Manager Console**.  
The **Configuration Manager Console** screen is displayed.
2. In the left pane, select **Software Library** → **Operating Systems** → **Task Sequence**.


3. Right-click the task sequence that you want to edit and click **Edit**.  
The **Task Sequence Editor** window is displayed.
4. Click **Add** → **Dell Deployment** → **Apply Drivers from Dell Lifecycle Controller**.  
The custom action for your Dell server deployment is loaded. You can now make changes to the task sequence.

 **NOTE:** When editing a task sequence for the first time, an error message **Setup Windows and Configuration Manager** is displayed. To resolve the error, create and select the Configurations Manager Client Upgrade package. For more information about creating packages, see the Configuration Manager 2012 documentation at [technet.microsoft.com](http://technet.microsoft.com).

## Configuring the task sequence steps to apply operating system image and driver package

The scope of this document includes information only on the DLCI feature to apply operating system image and add Dell drivers.

### Applying the operating system image


 **NOTE:** Before you begin this task, make sure that you have the required operating system image file (.wim file) within the **Operating System Images** tree in the Configuration Manager.

To apply the operating system image:

1. In the left side of the **Task Sequence Editor**, under **Deploy Operating System**, click **Apply Operating System Image**.
2. Select one of the following options:
  - **Apply operating system from a captured image**
  - **Apply operating system from an original installation source**
3. Browse and select the operating system location and click **OK**.

### Adding Dell driver packages

1. In the left side of the **Task Sequence Editor**, under **Deploy Operating System**, click **Apply Driver Package**.
2. Click **Browse**.  
The **Select a Driver Package** window is displayed.
3. Click **DLCI Driver Packages<OM Version>**.  
A list of driver packages available in the **Dell Lifecycle Controller Integration** is displayed.
4. Select a package for a Dell PowerEdge server, such as **Dell PEM630-Microsoft Windows 2012 R2-OM8.1.0**.
5. Click **Apply**.

-  **NOTE:** After operating system deployment, make sure that the mass-storage driver installed is same as that specified in the Task Sequence. If you find any differences, then update the driver manually.

## Deploying a task sequence

After saving the task sequence, assign it to the collection of servers by deploying it. For the steps to deploy a task sequence, visit [www.technet.microsoft.com/en-in/library/gg712694.aspx](http://www.technet.microsoft.com/en-in/library/gg712694.aspx).

-  **NOTE:** DLCI does not support the Standalone Media method to create Task Sequence Media

## Creating a task sequence media bootable ISO

To create a task sequence ISO:

1. In Configuration Manager 2012, Configuration Manager 2012 SP1, or Configuration Manager 2012 R2, under **Software Library**, right-click **Task Sequences** and select **Create Task Sequence Media**.

 **NOTE:**


- Ensure that you manage and update the boot image across all distribution points before starting this wizard.
  - Dell Lifecycle Controller Integration does not support the Standalone Media method to create Task Sequence Media.
2. From the **Task Sequence Media Wizard**, select **Bootable Media** and click **Next**.
  3. Select **CD/DVD Set**, and click **Browse** and select the location to save the ISO image.
  4. Click **Next**.
  5. Clear the **Protect Media with a Password** check box and click **Next**.
  6. Browse and select **Dell PowerEdge Server Deployment Boot Image**.
  7. Select the distribution point from the drop-down menu, and select the **Show distribution points from child sites** check box.
  8. Click **Next**.  
The **Summary** screen appears with the task sequence media information.
  9. Click **Next**.  
The progress bar is displayed.
  10. On completion, close the wizard.

## System Viewer utility

The **System Viewer** utility allows you to perform various operations from the source system to a single target system discovered under **All Dell Lifecycle Controller Servers** on the Configuration Manager console. This utility works on a one-to-one relationship and you can perform the operations on target systems one at a time.

If required, you can change the iDRAC credentials of the target system before you launch the **System Viewer** utility to perform the various tasks.

To change the iDRAC credentials and launch the **System Viewer** utility:


1. In Configuration Manager 2012 or Configuration Manager 2012 SP1, or Configuration Manager 2012 R2, under **Device Collections**, right-click a Dell yx1x system or later and select **Dell Lifecycle Controller** → **Launch System Viewer**.  
The **iDRAC Authentication Information** screen displays the default credentials known to the Configuration Manager.
2. Clear **Use Credentials Known to Configuration Manager (Default)** and do one of the following:
  - **Do not modify the existing account** - This option is selected by default, clear this option to provide credentials else existing credentials are maintained. Make sure that you enter the valid credentials for iDRAC. You can provide credentials authenticated on the active directory.
    -  **NOTE:** You can enter only specific special characters in the user name field. For more information on the special characters that you can use in the iDRAC user name field, see the iDRAC documentation available at [dell.com/support/home](http://dell.com/support/home).
  - **Skip CA check** - This option is selected by default, clear this option to secure communication between the Configuration Manager and the target systems. Clearing this option will check that the certificate on the target system is issued by a trusted certificate authority (CA). Clear this option only if you trust the target systems.
  - **Skip CN check** - Clear this option to enhance security; authenticate system names and prevent impersonation. The common name (CN) need not match the host name of the target system. Clear this option only for trusted target systems.
3. Click **OK** to launch the **System Viewer** utility.

For more information on using the System Viewer utility, see [Using the System Viewer Utility](#).

## Configuration utility

The Configuration Utility allows you to perform various operations from the source system to the entire collection of Dell systems discovered under **All Dell Lifecycle Controller Servers** on the Configuration Manager console. This utility works on a one-to-many relationship and uses the Remote Enablement feature of the Lifecycle Controller present on Dell systems. You can perform the various operations on all the target systems at one time.

To launch the Configuration Utility:

1. In Configuration Manager 2012, or Configuration Manager 2012 SP1, or Configuration Manager 2012 R2, under **Device Collections**, right-click on **All Dell Lifecycle Controller Servers** and select **Dell Lifecycle Controller** → **Launch Config Utility**.
  -  **NOTE:** You can launch Configuration Utility for any collection.
2. In the **Dell Lifecycle Controller Configuration Utility** window, the left-hand pane lists the following options:
  - Overview
  - Create new Lifecycle Controller Boot Media
  - Hardware Configuration and Deploy Operating System
  - Firmware Inventory, Compare, and Update

- Hardware Inventory
- Session Credentials, Verify Communication
- Modify Credentials on Lifecycle Controllers
- View Lifecycle Controller Logs
- Platform Restore
- Network Adapter Comparison Report

For more information on using the Configuration Utility, see [Using the Configuration Utility](#).

## Launching the integrated Dell Remote Access Controller console

DLCI for Configuration Manager enables you to launch the iDRAC console for any of the Dell systems from the Configuration Manager console, to view or modify the iDRAC configuration of the selected system.

After you install DLCI for Configuration Manager, you can see the **Dell Lifecycle Controller** → **Launch iDRAC Console** menu option when you right-click on any system in the collection. You can also find the **Launch iDRAC Console** option when you select a system in the Task Viewer and right-click on it.

To launch the iDRAC console for a system under the collection:

1. Select any system under **Devices** → **All Dell Lifecycle Controller Servers** in Configuration Manager 2012 or Configuration Manager SP1, or Configuration Manager 2012 R2.
2. Right-click the system and select the **Dell Lifecycle Controller** → **Launch iDRAC Console** menu option.  
The iDRAC console of the system is launched on your default browser.
3. Provide the credentials to login to the iDRAC console and view or edit the details of the iDRAC configuration of the system. You can provide credentials authenticated on the active directory.

## Launching the integrated Dell Remote Access Controller Console from the Task Viewer

To launch the iDRAC console from the **Task Viewer**:

1. Launch the **Task Viewer** by clicking the Dell icon on the task bar. This icon is displayed when you are deploying the operating system on the Dell systems, or you are applying firmware updates on the systems, or performing both the actions.  
For more information on deploying the operating system, see [Configuring Hardware and Deploying the Operating System](#). For more information on applying firmware updates, see [Comparing and Updating Firmware Inventory for Systems in a Collection](#) or [Comparing and Updating the Firmware Inventory](#).
2. Select any system on the **Task Viewer**, right-click and select the **Launch iDRAC Console** option.
3. Provide the credentials to login to the iDRAC console and view or edit the details of the iDRAC configuration of the system.

# Task Viewer

The **Task Viewer** is an asynchronous component that hides in the task bar and displays the status of tasks handled by the DLCI for Configuration Manager. All the tasks are displayed in the Task Viewer. For example, long-running tasks such as operating system deployment, or applying firmware updates to systems. The Task Viewer maintains a queue of tasks and displays up to twenty tasks at one time.

The task viewer displays the following details:

- **Name:** Displays the name or the service tag of the system on which the task is running.
- **Task:** Displays which task is running on the system.
- **Status:** Displays the status of the task running on the system.
- **Start Date/Time:** Displays the date and time when the task started.
- **Time Elapsed:** Displays the time taken by the task after it started.

The **Task Viewer** also displays a status summary of the total number of tasks that are running at the bottom right hand corner.

When you start running a set of tasks on a single system or a collection of systems, the Dell icon appears on the task bar at the bottom right hand corner of your screen. Click the Dell icon to launch the **Task Viewer** and perform the various actions.

The following table lists the actions that you can perform in the **Task Viewer**.

| Button          | Action                                                                                                                                                                                                                           |
|-----------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Close           | Click to close the <b>Task Viewer</b> . When you close the <b>Task Viewer</b> , it cancels all the tasks that are running. Therefore, it is recommended not to close the Task Viewer when you have tasks that are still running. |
| Clear Completed | Click to clear all the completed or failed tasks from the grid.                                                                                                                                                                  |
| Export Queue    | Click to export the current state of the tasks in the <b>Task Viewer</b> to a .CSV file. You can use the .CSV to view the summary of the total number of DLCI tasks that are running.                                            |
| View Log        | Click to view the log file that contains the details of the tasks that are running.                                                                                                                                              |
| Send to Taskbar | Click to minimize the <b>Task Viewer</b> and send it to the task bar.                                                                                                                                                            |

# Additional tasks you can perform with Dell Lifecycle Controller Integration

## Configuring Security

To configure security for DLCI, you must:


- Validate a Dell factory-issued Client Certificate on (iDRAC). For more information, see [Validating a Dell Factory-Issued Client Certificate on the Integrated Dell Remote Access Controller for Auto-Discovery](#).
- Pre-authorize systems for auto-discovery. For more information, see [Pre-authorizing Systems for Auto-Discovery](#).
- Change administrative credentials. For more information, see [Changing the Administrative Credentials Used by Dell Lifecycle Controller Integration for Configuration Manager](#).

You can also use the GUI to configure the security. For more information, see [Using the Graphical User Interface](#).

## Validating a Dell factory-issued Client Certificate on the Integrated Dell Remote Access Controller for auto-discovery

This security option requires that a system being discovered by the provisioning website during the discovery and handshake process has a valid factory-issued client certificate which is deployed to the iDRAC. This feature is enabled by default. To disable the feature, run the following command:

```
C:\Program Files (x86)\Dell\DPS\ProvisionWS\bin\import.exe -CheckCertificate false
```

 **NOTE:** By default, the **CheckCertificate** value is set to **true**. Ensure that you set the **CheckCertificate** value to **false** if you are not using unique certificates.

## Pre-authorizing systems for auto-discovery

This security option checks the service tag of the system being discovered against a list of authorized service tags you have imported. To import the authorized service tags, create a file containing a comma-separated list of service tags, and import the file by running the following command:

```
C:\Program Files (x86)\Dell\DPS\ProvisionWS\bin\import.exe -add [file_with_comma_delimited_service_tags].
```

Running the command creates a record for each service tag in the repository file **Program Files]\Dell\DPS\Bin\Repository.xml**.

This feature is disabled by default. To enable this authorization check, run the following command:

```
C:\Program Files (x86)\Dell\DPS\ProvisionWS\bin\import.exe -CheckAuthorization true.
```

## Changing the administrative credentials used by Dell Lifecycle Controller Integration for Configuration Manager


Use the following commands to change the administrative credentials for Configuration Manager used by DLCI:

To set the user name:

```
C:\Program Files (x86)\Dell\DPS\ProvisionWS\bin\import.exe -CIuserID [New Console Integration Admin User ID]
```

To set the password:

```
C:\Program Files (x86)\Dell\DPS\ProvisionWS\bin\import.exe -CIpassword [New Console Integration Admin Password]
```

 **NOTE:** The commands are case sensitive.

## Using the Graphical User Interface

You can also use the Graphical User Interface (GUI) to change the security configurations.

Use the following command to open the GUI screen:

```
C:\Program Files (x86)\Dell\DPS\ProvisionWS\bin\import.exe -DisplayUI
```

 **NOTE:** The **DisplayUI** term is case sensitive.

## Using the Array Builder

The **Array Builder** allows you to define arrays and disk sets with all available RAID settings, logical drives or virtual disks of varying sizes or use all available space, and assign hot spares to individual arrays or assign global hot spares to the controller.

When a controller is created, a default variable condition, array and disk(s) are created to ensure a valid configuration. You can choose to leave the controller un-configured with disks set to non-RAID, or you can add arrays or perform other actions.

### Defining rules with the Array Builder

You can define rules to match configurations based on the following:

- Detected slot number that the controller is in or just the embedded controller, if any.
- Number of disks that are attached to the controller.
- Apply a blanket configuration to any controller the **Array Builder** finds.

You can also apply configuration rules based on the RAID profiles detected on the server. This allows you to define different configurations to different servers even if the detected hardware is identical.

## Creating a RAID Profile Using Array Builder

To create a RAID Profile:

You can also import an existing profile and modify the configurations using the Array Builder. For more information on importing a profile, see [Importing a Profile](#).

1. Launch the **System Viewer** utility, click **RAID Configuration** → **Create RAID Profile**.  
When you launch the **Array Builder**, a default embedded controller is created.
2. Type the configuration rule name in the **Configuration rule name** field.
3. Select the **Error handling rule** from the drop-down menu. You can choose from:
  - **Fail the task if any controller does not match a configuration rule** — Reports a failure if any of the detected controllers are not configurable by a rule.
  - **Fail the task only if the first controller does not match a configuration rule** — Reports a failure if the first controller detected (usually the embedded controller) is not configurable by a rule.
  - **Fail the task only if none of the array controllers match a configuration rule** — Reports a failure only if all of the controllers in the system fail to match a rule; in other words, none of the controllers are configured. This rule also fails if a controller does not have sufficient disks to configure a RAID.
4. You can:
  - Add new controllers and define rules for them, or edit the default controller and define the rules. For more information, see [Controllers](#).
  - Add or edit variable conditions for the default controller or the controller that you add. For more information, see [Variable Conditions](#).
  - Create new arrays from a variable condition, if required. For more information, see [Arrays](#).
  - You can create an array, add additional disks, hot spares, or global hot spares to the array.
5. Click **Save** to save the profile as a .XML file.

You can also import an existing profile and modify the configurations using the **Array Builder**. For more information on importing a profile, see [Importing a Profile](#).

## About creating Array Builder


When you use the RAID profile that you created using **Array Builder** as part of the operating system deployment of DLCI for Configuration Manager, it detects the existing controller(s) on the server as well as the disks attached to each controller. It then tries to match the physical configuration(s) that the utility detected, to the logical configurations you defined in the configuration rules. These array configuration rules are defined using a graphical, logical layout that allows you to visualize how your array controllers will be configured. Rules are processed in the order displayed in the **Array Builder** tree, so you know exactly which rules have priority.

## Controllers

Controller elements contain variable condition elements. Controllers can be one of several configuration types:

- The embedded controller
- A controller in slot "X"

- Any controller with "X" disks
- Any controller with "X" disks or more
- All remaining controllers

 **NOTE:** If the disk(s) is set to non-RAID, the existing RAID(s) are cleared when the variable condition is not met.

## Adding a Controller

To add a controller:

1. Select a controller from the list, or select an embedded controller.  
The **Controllers** drop-down menu to your left is enabled.
2. Click **Controllers** → **New Controller** .  
The **Controller Configuration** window is displayed.
3. Under **Controller Selection Criteria**, select from the following options:
  - **Select the controller located in slot** — Enter the slot number of the controller.
  - **Select any controller with <exactly, atleast> <number of> disks attached** — Set a rule to select any controller which matches exactly, or at least the number of disks you have selected.
  - **Select all remaining controllers in the system regardless of configuration**
4. Under **Variable Matching Criteria**, you can set a rule to apply this configuration only if it matches certain criteria that you select. Select **Apply this configuration only when the variable** to enable the rule setting options apply.
5. Click **OK**.

## Editing a Controller


To edit a controller:

Select the controller and click **Controllers** → **Edit Controller**. The **Controller Configuration** window is displayed where you can make changes to your controller.

## Deleting a Controller

To delete a controller:

1. Select the controller and click **Controllers** → **Delete Controller** .  
A warning informing that all the attached arrays and disks will be deleted is displayed.
2. Click **Yes** to delete or **No** to cancel.


 **NOTE:** At least one controller is required on the server. If there is only one controller and you delete it, a message is displayed that the default controller was inserted because the last controller was deleted.

## Variable Conditions

To provide the ability to use the same RAID configuration in multiple logical configurations, variable evaluation is provided so that a different configuration for arrays and logical drives can be applied to different situations.

Variable condition elements contain arrays and global hot spares, and are of two types:

- **No variables defined:** This is the default configuration inserted with every controller, and cannot be removed or moved from last in the order.
- **Variables defined:** This is where any variable is compared to a value using one of the pre-defined operators.

 **NOTE:** DLCI for Configuration Manager does not support variables created in an encrypted format.

### Adding a new variable condition

To add a new variable condition:

1. Under an embedded controller, expand **Embedded Controller**, and select **[No variable conditions defined]**.
2. Click **Variables**→ **New Variable Condition**.  
The **Variable Condition Configuration** window is displayed.
3. Under **Variable Matching Criteria**, you can set a rule to apply this variable only if it matches certain criteria that you select.
4. Click **OK** to apply the variable condition, or **Cancel** to return to the Array Builder.

### Editing a variable condition

To edit a variable condition:

1. Select the variable condition and click **Variables**→ **Edit Variable Condition**.  
The **Variable Condition Configuration** window is displayed where you can make changes to your variable condition.
2. Click **OK** to apply the variable condition, or **Cancel** to return to **Array Builder**.

### Deleting a variable condition

To delete a variable condition:

1. Select the variable condition and click **Variables**→ **Delete Variable Condition**.  
A message that all the attached arrays and disks will be deleted is displayed.
2. Click **Yes** to delete or **No** to cancel.

## Arrays

Array nodes include both RAID arrays and non-RAID disk groups that are indicated by the different icons for RAID arrays and non-RAID disks. By default, a non-RAID disk group is created when a controller is created. If the controller configuration specifies the number of disks required, the same number of disks is added to the non-RAID group.

Arrays can be added, modified or deleted depending on the controller configuration and number of disks available.

Array elements contain logical drives and physical disks.

## Adding a new array

To add a new array:

1. Under a variable condition, select a variable condition and click **Arrays→ New Array**.  
The **Array Settings** window is displayed.
2. Set the required RAID level from the **Desired RAID Level** drop-down menu.
3. On RAID levels 50 and 60, enter the span length of the array.
4. Click **OK** to apply the array, or **Cancel** to return to **Array Builder**.

## Editing an array

To edit an array:

1. Select the array and click **Arrays→ Edit Array**.  
The **Array Settings** window is displayed. You can select a different RAID level for the array.
2. Click **OK** to apply the changes, or **Cancel** to return to **Array Builder**.

## Deleting an array


To delete an array:

1. Select the array and click **Arrays→ Delete Array**.  
A message is displayed that all the attached disks will be deleted.
2. Click **Yes** to delete or **No** to cancel.

## Logical drives also known as virtual disks

Logical drives can be present on RAID arrays and non-RAID groups. You can configure them by specifying the size (in GB) or consume all available (or remaining) space in the array. By default, a single logical drive is created for all new arrays and is set to use all the available space.

When specific-size logical drives are defined, the **using all remaining space** logical drive will consume any remaining space after other logical drive(s) have allocated their space on the array.

 **NOTE:** Array Builder does not support creating logical drives of sizes 10, 50, and 60 GB, and does not support creating logical drives under Non-RAID groups.

## Adding a new logical drive

To add a new logical drive under an array:

1. Select the array and click **Logical Drives→ New Logical Drive**.  
The **Logical Drive Settings** window is displayed.
2. Under **Create a logical drive**, enter the exact number of gigabytes the logical drive must contain.
3. Click **OK** to create the logical drive, or click **Cancel** to return to **Array Builder**.

## Editing a logical drive

To edit a logical drive:

1. Select the logical drive and click **Logical Drives**→ **Edit Logical Drive**.  
The **Logical Drive Settings** window is displayed.
2. Change the size of the logical drive.
3. Click **OK** to apply the changes, or click **Cancel** to return to **Array Builder**.

## Deleting a logical drive

To delete a logical drive:

1. Select the logical drive and click **Logical Drives**→ **Delete Logical Drive**.  
A message is displayed to confirm the delete operation.
2. Click **Yes** to delete or **No** to cancel.

## Disks (array disks)

Disks can be part of arrays (or the non-RAID disks node) and are of the following types:

- **Standard disks** — These are the basic, non-defined disk type that make up the storage on arrays.
- **Hot Spares** — These disks provide online redundancy if a RAID disk fails while assigned to a specific array.
- **All Remaining Disks** — These disks provide an option to define an array without specifying the exact number of disks.

If the controller configuration specifies the number of disks required, an equivalent number of disks are added to the non-RAID group. If the controller specifies the exact quantity, disks cannot be added or removed from the controller – they can only be moved from array to array (or the non-RAID group). If the controller specifies a minimum number of disks, you can add or remove disks, but you cannot remove disks below the lower limit of the controller configuration.

## Adding a new disk

To add a new disk to an array, select the array and click **Disks** → **New Disk**.

You can choose from the following:

- **Single disk**
- **Multiple disks**
- **Hot spare** (only for the current array)
- **Global hot spare** (all arrays)

## Changing a disk

To change a disk, click on the disk and select **Disks** → **Change Disk**.

You can change a disk to:

- **Standard disk**
- **Hot spare** (only for the current array)

- **Global hot spare** (all arrays)

### **Deleting a disk**

To delete a disk, click on the disk and select **Disks** → **Delete Disk**.

### **Importing a profile**


This menu item allows you to search for, and import an existing **Array Builder** profile. The XML profile file must be properly formatted. If it is not formatted correctly, Configuration Manager automatically modifies the XML file and sends a notification of the change.

To import an existing Array Builder XML file from another location, click **Import a Profile**.

# Using the Configuration Utility


This section describes the various operations that you can perform with the Dell Lifecycle Controller Configuration Utility.

You can use the **Config Utility** from the Configuration Manager console to:

- Create a new Lifecycle Controller boot media to deploy operating systems remotely. For more information, see [Creating a Lifecycle Controller Boot Media](#).
  - Configure hardware and deploy the operating system on the target systems in the collection. For more information, see [Configuring Hardware and Deploying the Operating System](#).
  - View the firmware inventory, compare it against a baseline, and update the firmware using a repository for all the systems in the collection. For more information, see [Comparing and Updating Firmware Inventory for Systems in a Collection](#).
-  **NOTE:** You can create a repository using the Dell Repository Manager. For more information on Dell Repository Manager, see the *Dell Repository Manager User's Guide* available at [dell.com/support/manuals](http://dell.com/support/manuals).
- View the current hardware inventory for all the systems in the collection. For more information, see [Viewing the Hardware Inventory](#).
  - Set Lifecycle Controller credentials for the current session and verify communication and user accounts with Dell LCs. For more information, see [Verifying Communication With Lifecycle Controller](#).
  - Modify and set the Lifecycle Controller credentials on the targeted collection of Dell systems, For more information, see [Modifying Credentials on Lifecycle Controllers](#).
  - View and export the Lifecycle Controller logs for a collection. For more information, see [Viewing and Exporting Lifecycle Controller Logs for a Collection](#).
  - Perform tasks to restore the platform information for systems in a collection that includes:
    - Exporting the system profiles of all the systems in the collection.
    - Importing the system profiles of all the systems in the collection.
    - Configuring Part Replacement properties for a collection.

For more information, see [Platform Restore for a Collection](#).

- Compare a NIC configuration profile against systems in a collection. For more information, see [Comparing NIC or CNA Profiles Against Systems in a Collection](#).

 **NOTE:** DLCI performs all of the above actions for 20 systems at a time. If you have 100 systems in a collection, the first 20 systems are updated first, then the next 20 and so on.

## Creating a Lifecycle Controller boot media


Create a Lifecycle Controller boot media to deploy operating systems remotely.

To create a Lifecycle Controller boot media:

1. In Configuration Manager 2012, under **Device Collections**, right-click **All Dell Lifecycle Controller Servers** and select **Dell Lifecycle Controller → Launch Config Utility**.

 **NOTE:** You can launch Config Utility for any collection.

2. In the **Dell Lifecycle Controller Configuration Utility** window, select **Create new Lifecycle Controller Boot Media** on the left-hand pane.
3. Click **Browse** and select the bootable ISO that you created. For more information, see [Creating a Task Sequence Media Bootable ISO](#).
4. Specify the folder or path to save the Dell Lifecycle Controller boot media.

 **NOTE:** It is recommended to save the boot media to the local drive, and if required copy it to a network location.

5. Click **Create**.

## Setting a default share location for the Lifecycle Controller boot media

To set a default share location for the Lifecycle Controller boot media:

1. In Configuration Manager 2012, or Configuration Manager 2012 SP1, or Configuration Manager 2012 R2, select **Administration → Site Configuration → Sites → Right-click <site server name> → Configure Site Components → Out of Band Management..**

The **Out of Band Management Component Properties** window is displayed.

2. Click the **Dell Lifecycle Controller** tab.
3. Under **Default Share Location for Custom Lifecycle Controller Boot Media**, click **Modify** to modify the default share location of the custom Lifecycle Controller boot media.
4. In the **Modify Share Information** window, enter a new share name and share path.
5. Click **OK**.

## Configuring hardware and deploying the operating system

Remote operating system deployment is the ability to execute an unattended installation of a target operating system on any auto-discovered system using iDRAC.

This feature:

- Updates the firmware from a Dell repository.
- Makes changes to the BIOS configuration.
- Enables you to apply a NIC or CNA profile to a set of target systems.
- Makes changes to the RAID configuration.
- Enables you to apply an iDRAC profile to a set of target systems.
- Enables you to select the advertisement and the operating system to be deployed.
- Enables you to select the bootable media to deploy the operating system.

## Deploying operating systems


You can deploy Windows and non-Windows operating systems on a collection and the operating system deployment is only supported for deploying operating systems on multiple servers.

During the operating system deployment, the status and progress of installation is displayed in the DLCI task viewer.

After installing the operating system, the system is added to a collection and is identified as **Managed Dell Lifecycle Controller Servers**<*OS Name*>.

Where *OS Name* is any of the following:

- Windows operating systems
- Red Hat Enterprise Linux
- ESXi

 **NOTE:** After deploying non-windows operating systems, the service tag of the system name is displayed as hostname in Configuration Manager console.


ESXi installation is supported only on a hard disk for this release.

For both ESXi and Red Hat Enterprise Linux, the operating system is installed on the first disk with default configuration.

For Red Hat Enterprise Linux the following are set:

- Language is set to US
- Keyboard is set to US (U.S. English)
- By default, Time zone is set to America, New York

For deploying the Red Hat Enterprise Linux 6.5 and Red Hat Enterprise Linux 7.0 operating systems, DLCI requires all the drivers on the given ISO and DLCI assumes that all the drivers are available on the given ISO for the given platform. Only packages available in the Red Hat Enterprise Linux repository are installed.

 **NOTE:** For deploying RHEL, use the Dell customized ISO.

During deployment the following packages are installed in Red Hat Enterprise Linux repository:

- @base
- @client-mgmt-tools
- @console-internet
- @core
- @debugging
- @directory-client
- @hardware-monitoring
- @java-platform
- @large-systems
- @network-file-system-client

- @performance
- @perl-runtime
- @server-platform
- @server-policy
- pax
- python-dmidecode
- oddjob
- sgpio
- certmonger
- pam\_krb5
- krb5-workstation
- perl-DBD-SQLite

For deploying ESXi, use the Dell customized ISO available at [dell.com/support/home](http://dell.com/support/home).


Provide the ISO share on a NFS share. This share is used by DLCI to extract the ISO and create a custom ISO. The custom ISOes are saved on the same share.

It is recommended that the machine with the NFS share is not connected to the Internet.

DLCI clears all the partitions on the target system before installing any non-Windows operating system.

The pre-operating system image is mounted as a virtual media over the network and the drivers for the target host operating system are applied, either from the Configuration Manager console repository or the Lifecycle Controller.

If you select drivers from the Lifecycle Controller, the list of operating systems supported is based on the current driver pack flashed on the iDRAC. You can also download an ISO image to the vFlash SD card on the target system and boot the system to the downloaded ISO image.

 **NOTE:** vFlash features can only be used on rack and tower servers with Integrated Dell Remote Access Controller version 1.3 firmware or newer, or on blade servers with Integrated Dell Remote Access Controller version 2.2 or newer.


For more information on remote operating system deployment and staging and booting to operating system image on vFlash, see the *Dell Lifecycle Controller User Guide* available at [dell.com/support/home](http://dell.com/support/home).


## Hardware configuration and OS deployment workflow

To deploy the operating system to a collection:


1. In Configuration Manager 2012, or Configuration Manager 2012 SP1, or Configuration Manager 2012 R2, under **Device Collections**, right-click any appropriate Dell collection and select **Dell Lifecycle Controller** → **Launch Config Utility**.
2. From the **Dell Lifecycle Controller Configuration Utility**, select **Hardware Configuration and Operating System Deployment**.
3. Select **Update Firmware from a Dell Repository** if you want to update the Firmware on the collection. For more information, see [Updating Firmware During OS Deployment](#).
4. Click **Next**.

5. In BIOS Configuration, select **BIOS or UEFI** and click **Browse**, to select the path where the BIOS or UEFI profile is saved. Click **Next**.  
Select **Continue on Error**, to continue the deployment, even if there is an error.
6. Select **Configure Hardware** if you want to make changes to the hardware settings. For more information, see [Configuring Hardware During OS Deployment](#).
7. Click **Next**.
8. Select **Configure RAID** to configure RAID on the servers. For more information, see [Configuring RAID](#).
9. Click **Next**.
10. Select **Configure network adapter** if you want to apply a Network adapter profile to the collection. For more information, see [Applying a NIC or CNA Profile on a Collection](#).
11. Click **Next**.
12. Select **Configure iDRAC** if you want to apply an iDRAC profile to the collection. For more information, see [Applying an Integrated Dell Remote Access Controller Profile on a Collection](#).
13. Select **Do not deploy operating system** in the advertisement screen if you want to skip deploying the operating system on the collection.  
In this case, the **Next** button is disabled and you can directly click **Reboot targeted collection**. The hardware configuration tasks are submitted based on the selections you made in the previous steps and you can view the status of tasks on [Task Viewer](#).
14. If you want to deploy the operating system:
  - To deploy Windows operating systems: Select **Windows Operating System**, then select the advertisement to advertise the task sequence to the collection, and the operating system for deployment on the collection.
  - To deploy non-Windows operating systems: Select **Non Windows Operating System**, select the operating system, provide details, and then click **Next**.
  - Other option to the Boot, Credentials, and Browse button are disabled for Non-windows deployment in **Select ISO Image**.
15. Under **Select Lifecycle Controller bootable media**, select one of the following options:
  - **Boot to Network ISO** — Reboots specified ISO.
  - **Stage ISO to vFlash and Reboot** — Downloads the ISO to vFlash and reboots.
  - **Reboot to vFlash (ISO Must be present on vFlash)** — Reboots to vFlash. Ensure that the ISO is present in the vFlash.  


 **NOTE:** To use the **Reboot to vFlash (ISO Must be present on vFlash)** option, the label name of the partition created on vFlash must be **ISOIMG**.
  - Select the **Use Network ISO as Fallback** check box if you want the network ISO to be a fallback step.
  - Click **Browse** and select the path where the Dell Lifecycle Controller bootable media is saved.  

 **NOTE:** If you have set a default share location for the Lifecycle Controller boot media, the default location populates automatically. For more information, see [Setting a Default Share Location for the Lifecycle Controller Boot Media](#).
16. Type the user name and password for accessing the share where the Dell Lifecycle Controller bootable media is located.
17. Click **Reboot Targeted Collection**. This sends the jobs for each system in the collection to the Task Viewer. To view the current tasks in the queue and their status, open the Task Viewer by clicking the Dell icon on the task bar. For more information on Task Viewer, see [Task Viewer](#).

After a system with iDRAC receives the **WS-MAN** command, it reboots to Windows PE and runs the advertised task sequence. It then automatically boots to the Lifecycle Controller boot media, depending on the boot order you created in the task sequence.

 **NOTE:** If you want to update a system after you deploy the operating system, and the system services are still unavailable, then you can reset the iDRAC using the iDRAC web-based interface. For more information, see the *Dell Lifecycle Controller Remote Services User's Guide* available at [dell.com/support/manuals](http://dell.com/support/manuals).

After the deployment is successful, the system with iDRAC moves to the **Managed Dell Lifecycle Controller (OS Deployed)** collection under **All Dell Lifecycle Controller Servers**.

 **NOTE:** If you change the hostname of the target systems after you deploy the operating system, the system continues to appear under the **Managed Dell Lifecycle Controller (OS Deployed)** collection on the Configuration Manager console. You do not need to re-discover the system when you change the hostname.

## Updating firmware during OS deployment

To update the firmware:

1. Select one of the following options:
  - **Dell PDK catalog** — to specify a Dell PDK catalog that you can use to compare the firmware inventory. To specify a PDK catalog, do the following:
    - Click **Browse** to navigate to the file location where you have saved the catalog. Ensure that the catalog resides on a CIFS share that is accessible to the Dell Lifecycle Controller of the system.
    - Specify the **User Name** and **Password** to the CIFS share where your catalog resides if you want to update the firmware inventory from the catalog. You do not need to specify the user name and password if you are viewing or comparing against the catalog.
  - **FTP: ftp.dell.com** — to connect to the Dell FTP site and download the updates.
  - **Firmware inventory profile** — to compare against an existing profile and update the firmware of the system. Click **Browse** and navigate to the location where you have saved the profile.
2. Click **Next**.

The screen displays the firmware details of the servers in your collection and also the baseline version of the firmware.
3. Select the servers, which you want to update with newer firmware and click **Next**.

The next screen displays the firmware download progress.
4. When the firmware download is complete, click **Next** to proceed to configure the hardware of the systems.

## Configuring hardware during OS deployment

To configure the hardware:


1. Click **Browse** and select the hardware profile that you created using the **System Viewer**. This profile is applied during the operating system deployment process. For more information on creating hardware profiles, see [Creating a New Profile](#).
2. Select **Continue on Error** if you want to proceed to the next step even if this step fails. This option is selected by default. If you clear this option, the hardware configuration process is aborted when it encounters an error.

3. Click **Next** to proceed to configure RAID.


## Configuring RAID

To configure RAID:

1. Click **Browse** and select the RAID profile that you created using the **System Viewer** utility. This profile is applied during the operating system deployment process. For more information on creating RAID profiles, see [Using the Array Builder](#).
2. Click **Next** to configure network adapters.

 **NOTE:** When you configure RAID settings on a system, the original controller settings of the system are reset and the virtual disks (VDs) that are configured, or any other configuration are cleared.

## Applying a NIC or CNA profile on a collection

 **NOTE:** In **Config Utility**, if you apply an attribute value, the dependent attribute value is not checked.

Refer Lifecycle Controller documentation for supported CNAs.

To configure Network Adapters and apply a NIC/CNA profile on a collection:

1. Click **Browse** and select the NIC/CNA profile that you created using the **System Viewer** utility. This profile is applied during the hardware configuration process. For more information on creating NIC/CNA profiles, see [Creating a NIC or CNA Profile](#).
2. If you select a simple NIC profile you can validate if all the settings in the profile are applied on the target system by launching the Unified Server Configurator on the target system.
3. If you select a Broadcom CNA profile, you can validate if the settings are applied based on the Table 3:

**Table 3. Broadcom Profile Settings**

| S.No | Target Server Setting              | Profile Settings                              | What is Applied                                                               |
|------|------------------------------------|-----------------------------------------------|-------------------------------------------------------------------------------|
| 1.   | Dual Port NIC (partition disabled) | Dual Port NIC<br>Dual Port Quad Partition NIC | Dual Port Quad Partition NIC<br>Partition is enabled when the system reboots. |
| 2.   | Dual Port NIC (partition disabled) | Dual Port NIC                                 | Dual Port NIC<br>Port level settings are applied when the system reboots.     |
| 3.   | Dual Port NIC (partition disabled) | Dual Port Quad Partition NIC                  | Dual Port Quad Partition NIC                                                  |

| S.No | Target Server Setting        | Profile Settings                              | What is Applied                                                                                |
|------|------------------------------|-----------------------------------------------|------------------------------------------------------------------------------------------------|
|      |                              |                                               | Partition is enabled when the system reboots.                                                  |
| 4.   | Dual Port Quad Partition NIC | Dual Port NIC<br>Dual Port Quad Partition NIC | Dual Port Quad Partition                                                                       |
| 5.   | Dual Port Quad Partition NIC | Dual Port NIC                                 | Nothing is applied as there is no match between the target server setting and profile setting. |
| 6.   | Dual Port Quad Partition NIC | Dual Port Quad Partition NIC                  | Dual Port Quad Partition                                                                       |

4. Click **Next** to apply an iDRAC profile.



**NOTE:** If there is an error while applying a NIC/CNA profile, the operating system deployment process continues to the next step. While applying an attribute using **Config Utility**, it does not check the dependent attributes value. After the Hardware configuration task is complete, use **Network Adapter Comparison Report** in Config Utility to check if the attributes have been applied successfully.

## Applying an integrated Dell Remote Access Controller profile on a collection

To configure iDRAC and apply an iDRAC profile on a collection:

1. Click **Browse** and select the iDRAC profile that you created using the **System Viewer** utility. This profile is applied during the hardware configuration process. For more information on creating iDRAC profiles, see [Creating an Integrated Dell Remote Access Controller Profile](#).
2. After you select an iDRAC profile, you can validate if the configuration is applied based on the following parameters:

**Table 4. iDRAC profile settings**

| S.No | Target Server          | Profile Settings                             | What is Applicable                                                                                                                                                                                                     |
|------|------------------------|----------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1.   | Rack and Tower systems | All four types of attributes are configured. | All attributes in the iDRAC profile.                                                                                                                                                                                   |
| 2.   | Blade systems          | All four types of attributes are configured. | <ul style="list-style-type: none"> <li>• All attributes in Common IP settings.</li> <li>• All attributes in IPv4 settings.</li> <li>• Only vLAN ID and vLAN priority attributes from Advanced LAN settings.</li> </ul> |

| S.No | Target Server                                                       | Profile Settings                                                                | What is Applicable                                                                                                                                         |
|------|---------------------------------------------------------------------|---------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 3.   | Rack, Tower, or Blade system with Static IP address                 | IPv4 Configuration attributes only.                                             | IPv4 address source is updated.                                                                                                                            |
| 4.   | Rack, Tower, or Blade systems                                       | LAN Settings attributes only.                                                   | Applied only to Rack and Tower systems and not to Blade systems.                                                                                           |
| 5.   | Rack, Tower, or Blade systems                                       | Advanced LAN Settings attributes only.                                          | All Advanced LAN Settings attributes are applied to Rack and Tower systems.<br><br>Only vLAN ID and vLAN priority attributes are applied to Blade systems. |
| 6.   | Rack, Tower, or Blade systems                                       | Common IP Configuration attributes only.                                        | Common IP Configuration attributes.                                                                                                                        |
| 7.   | Rack, Tower, or Blade systems without iDRAC6 enterprise card        | LAN Settings with NIC mode set to <b>Dedicated</b> .                            | Nothing is applied as this attribute needs the iDRAC6 enterprise card.                                                                                     |
| 8.   | Rack, Tower, or Blade systems                                       | LAN Settings with NIC mode set to <b>Shared</b> .                               | Attribute is applied only to Rack and Tower systems and only if the host operating system is configured for NIC teaming.                                   |
| 9.   | Rack, Tower, or Blade systems                                       | IPv4 Configuration where IP range specified is less than the number of systems. | Nothing is applied and an error is displayed in the OS deployment workflow.                                                                                |
| 10.  | Rack, Tower, or Blade systems booted to Unified Server Configurator | All four types of attributes are configured.                                    | All attributes applicable to the systems.                                                                                                                  |


3. Click **Next** to select an advertisement.



**NOTE:** If there is an error while applying an iDRAC profile, the operating system deployment process stops.


## Comparing and updating firmware inventory for systems in a collection

This feature enables you to retrieve, compare, and update firmware inventory on the Dell systems with Lifecycle Controllers in a collection.

 **NOTE:** To compare and update firmware remotely, you must ensure that the Dell systems have iDRAC6 firmware version 1.5 or higher. For more information on upgrading to firmware version 1.5, see the *Integrated Dell Remote Access Controller 6 (iDRAC6) Version 1.5 User Guide* available at [dell.com/support/home](http://dell.com/support/home).

To compare and update firmware inventory:

1. In Configuration Manager 2012 or Configuration Manager 2012 SP1, or Configuration Manager 2012 R2, under **Device Collections**, right-click **All Dell Lifecycle Controller Servers** and select **Dell Lifecycle Controller** → **Launch Config Utility**.
2. From the left pane of the **Dell Lifecycle Controller Configuration Utility**, select **Firmware Inventory, Compare**, and **Update**.
3. Select a baseline from the following options:
  - Dell PDK Catalog — to specify a Dell PDK catalog to compare with the firmware inventory. To specify a PDK catalog:
    - Click **Browse** to navigate to the file location where you have saved the catalog. Ensure that the catalog resides on a CIFS share that is accessible to the Dell Lifecycle Controllers.
    - Specify the **User Name** and **Password** to the CIFS share where your catalog resides if you want to update the firmware inventory from the catalog. You do not need to specify the user name and password if you are viewing or comparing against the catalog.

 **NOTE:** To update the firmware inventory, you must point to a local repository.

- **FTP: ftp.dell.com** — to connect to a catalog on the Dell FTP site to compare the firmware inventory.
  - **Firmware Inventory Profile** — to specify an existing profile that you have saved and use it to compare and update the firmware inventory for the collection.
4. Click **Next**.

The **Firmware Inventory, Compare, and Update** screen displays the following information:

    - **Name** — displays the name of the systems in the collection.
    - **Model** — displays the system model information.
    - **Component** — displays the components available on the servers.
    - **Version** — displays the firmware versions of the components.
    - **Baseline** — displays the baseline firmware version of the components.
    - **Criticality** — displays the status of the firmware and indicates if the firmware of your collection is compliant, or needs an update.
  5. Click **Copy to Clipboard** to copy the information to clipboard, or click **Export to CSV** to export the information in comma separated values format.
  6. Select the systems that you wish to update with newer firmware and click **Next**.

The screen displays the firmware download progress.
  7. After the download is complete, click **Next** and choose one of the following options:
    - **Start now** — to start the update immediately.
    - **Start on next boot** — to start the update when the systems boot next.
    - **Schedule update** — to specify a date and time and schedule an update on that date.
  8. Click **Finish** to complete the firmware update process.

## Viewing the hardware inventory


You can use the Configuration Utility to view the hardware inventory details of all the systems in the collection.


To view the hardware inventory:

1. In Configuration Manager 2012 or Configuration Manager 2012 SP1, or Configuration Manager 2012 R2, under **Device Collections**, right-click **All Dell Lifecycle Controller Servers** and select **Dell Lifecycle Controller** → **Launch Config Utility**.
2. On the **Dell Lifecycle Controller Configuration Utility**, select **Hardware Inventory**.

The following details are displayed on the right pane of the **Dell Lifecycle Controller Configuration Utility**:

- **Name:** displays the name of the Dell system, which is part of the collection.
- **Hardware:** displays the hardware components of the system. For example, Memory, CPU, iDRAC, and so on.
- **FQDD:** displays the fully qualified device description of the hardware component.
- **Description:** displays the properties of the hardware component.

 **NOTE:** When the Configuration Utility is fetching the hardware inventory details of the collection, and there is a disruption in the network connectivity, close the utility and launch it again when the network connectivity is restored. The hardware inventory details do not get refreshed automatically.

 **NOTE:** For the yx1x systems, the Slot Length and Slot Type fields may show the status as Not Applicable instead of Unknown.

## Verifying Communication With Lifecycle Controller

Use the following steps to verify the credentials of the discovered systems with iDRAC:


1. In Configuration Manager 2012, or Configuration Manager 2012 SP1, or Configuration Manager 2012 R2, under **Device Collections**, right-click **All Dell Lifecycle Controller Servers** and select **Dell Lifecycle Controller** → **Launch Config Utility**.
2. From the left pane of the **Dell Lifecycle Controller Configuration Utility**, select **Session Credentials, Verify Communication**.
3. Click **Run Check** to verify communication with the iDRACs of the discovered systems.  
A list of iDRACs discovered on the network appears along with their communication status.
4. Once the check is complete, click **Export to CSV** to export the results in CSV format. Provide the location on your local drive.

or

Click **Copy to Clipboard** to copy the results to the clipboard and save it in plain text format.


## Modifying credentials on Lifecycle Controllers

On systems with iDRAC, use the following steps to verify and/or modify the WS-MAN credentials configured with the DLCI for Configuration Manager:

 **NOTE:** It is recommended that you modify the credentials on the Lifecycle Controller as well as the Configuration Manager database simultaneously.

To modify the credentials on Lifecycle Controllers:

1. In Configuration Manager 2012, or Configuration Manager 2012 SP1, or Configuration Manager 2012 R2, under **Device Collections**, right-click **All Dell Lifecycle Controller Servers** and select **Dell Lifecycle Controller** → **Launch Config Utility**.
2. From the left pane of the **Dell Lifecycle Controller Configuration Utility**, select **Modify Credentials on Lifecycle Controllers**.
3. Type the current user name and password, and the new user name and password. You can provide user credentials authenticated on active directory.

 **NOTE:** You cannot enter specific special characters in the user name field. For more information on the special characters that you can use in the user name field, see the iDRAC documentation available at [dell.com/support/home](http://dell.com/support/home).

- **Skip CA check** — This option is selected by default, clear this option to secure communication between the Configuration Manager and the target systems. Clearing this option will check that the certificate on the target system is issued by a trusted certificate Authority (CA). Clear this option only if you trust the target systems.
  - **Skip CN check** — Clear this option to enhance security; authenticate system names and prevent impersonation. The common name (CN) need not match the host name of the target system. Clear this option only for trusted target systems.
4. Click **Update**.

A list of iDRACs that are discovered on the network appears along with their communication status.

A series of WS-MAN commands are sent to all systems with iDRAC that are in the collection, to change the user name and password credentials, and to indicate the change.

5. After the update is complete, click **Export to CSV** to export the results in CSV format. Provide the location on your local drive.

or

Click **Copy to Clipboard** to copy the results to the clipboard and save it in plain text format.

## Modifying credentials of Lifecycle Controllers on the Configuration Manager database

To modify the credentials on the Configuration Manager database:

1. In the Configuration Manager 2012 or Configuration Manager 2012 SP1, or Configuration Manager 2012 R2, console, select **Administration** → **Site Configuration** → **Sites** → **Right-click <site server name>** → **Configure Site Components** → **Out of Band Management**.

The **Out of Band Management Component Properties** window is displayed.

2. Click the **Dell Lifecycle Controller** tab.

3. Under **Local User Account on Lifecycle Controllers**, click **Modify**.
4. In the **New Account Information** window, enter the new user name and new password. Confirm the new password and click **OK**.

You have updated the new user name and password credentials in the Configuration Manager Database.

## Viewing and exporting Lifecycle Controller logs for a collection

You can view the Lifecycle Controller logs for a collection in a readable format and save or export the logs to a .CSV file in a Unified Naming Convention (UNC) or Common Internet File System (CIFS) share.

To view the Lifecycle Controller logs for a collection:

1. In Configuration Manager 2012 or Configuration Manager 2012 SP1, or Configuration Manager 2012 R2, under **Device Collections**, right-click **All Dell Lifecycle Controller Servers** and select **Dell Lifecycle Controller → Launch Config Utility**.
2. Select the **View Lifecycle Controller Logs** option.

The steps to view and export the log files for a collection are similar to viewing and exporting the log files for a single system.

Follow step 2 to step 7 as given in [Viewing Lifecycle Controller Logs](#).

The screen displays the latest 100 logs of each system in the collection by default. For example, if there are 10 systems in the collection, the screen displays 1000 log files.



**NOTE:** The number in the **Display** drop-down list is always the total number for the collection. For example, if there are 10 systems in the collection, the drop-down list displays 1000, 2500, 5000, and All.

## Platform restore for a collection

You can use this option on the Configuration Utility to perform the following tasks:

- Export the system profiles in a collection. For more information, see [Exporting the System Profiles in a Collection](#).
- Import the system profiles in a collection. For more information, see [Importing the System Profiles in a Collection](#).
- Manage profiles for a collection.
- Configure Part Replacement properties for a collection. For more information, see [Configuring Part Replacement Properties for a Collection](#).

## Exporting the system profiles in a collection

You can use this option to take a backup of the system configurations of all the systems in a collection.

To launch the Platform Restore screen for a collection:

1. In Configuration Manager 2012 or Configuration Manager 2012 SP1, or Configuration Manager 2012 R2, under **Device Collections**, right-click **All Dell Lifecycle Controller Servers** and select **Dell Lifecycle Controller → Launch Config Utility**.
2. Select the **Platform Restore** option.  
The steps to take a backup of the system configuration for a collection are similar to that of taking a backup of the system configuration of a single system.
3. Follow step 1 to step 6 as given in [Exporting the System Profile](#).

When the backup files for a collection are created, the backup file for each system is created with the prefix you specify, followed by the service tag of the system. This is to manage the backup files created to ease out the restoring process.

## Importing the system profiles in a collection

You can import the system profiles/backup files that you have created. This option is applicable only if you have created backup images/profiles of the systems in the collection.

To launch the **Platform Restore** screen for a collection:

1. In Configuration Manager 2012 or Configuration Manager 2012 SP1, or Configuration Manager 2012 R2, under **Device Collections**, right-click **All Dell Lifecycle Controller Servers** and select **Dell Lifecycle Controller → Launch Config Utility**.
2. Select the **Platform Restore** option.  
The steps to import the backup files for a collection are similar to that of importing a backup file for a single system.
3. Follow step 2 to step 6 as given in [Importing the System Profile](#).  
The list of systems for which the backup files exist are displayed in a grid.
4. Select the systems for which you want to import the backup files and click **Next**.  
A task is submitted to the Task Viewer. You can launch the [Task Viewer](#) to view the status of the tasks.



**NOTE:** If a valid backup file is not available on the network share location for any system, the grid displays the system with the value **No** in the **Backup File** column and the check box is disabled.

## Configuring Part Replacement properties for a collection

The steps to configure Part Replacement properties for a collection of systems are similar to that of configuring the properties for a single system. However, the check for valid licenses for the collection of systems is performed only after you complete configuring the other properties and submit the task.

For the 11th generation of PowerEdge servers, the utility checks for a valid license of the Dell vFlash SD card on the Lifecycle Controller of the system and for the 12th generation of PowerEdge servers, the utility checks for an Enterprise license.

To launch the Platform Restore screen for a collection:

1. In Configuration Manager 2012 or Configuration Manager 2012 SP1, or Configuration Manager 2012 R2, under **Device Collections**, right-click **All Dell Lifecycle Controller Servers** and select **Dell Lifecycle Controller → Launch Config Utility**.
2. Select the **Platform Restore** option.  
For more information about configuring Part Replacement properties, see [Configuring Part Replacement Properties for a System](#)

## Comparing NIC or CNA profiles against systems in a collection

This feature enables you to generate a comparison report of how a NIC/CNA profile is applied to systems and identify any mismatches from the target systems.

To generate a comparison report:

1. In Configuration Manager 2012 or Configuration Manager 2012 SP1, or Configuration Manager 2012 R2, under **Device Collections**, right-click **All Dell Lifecycle Controller Servers** and select **Dell Lifecycle Controller → Launch Config Utility**.
2. Select the **Network Adapter Comparison Report** option.
3. On the **Network Adapter Comparison Report** screen, click **Browse** and select the NIC/CNA profile file that you have applied to the collection.  
A progress bar indicates that the target systems are scanned and a comparison report is generated.
4. After the comparison report is generated, the following colors are displayed:
  - **White** — indicates that the profile that was applied and the profile on the target system are matching.
  - **Red** — indicates that there is a mismatch while applying the profile to the target system.
  - **Grey** — indicates that either the profile you applied is not configured, or the attribute is missing in the target system.

The following details are also displayed:

- **Target System** — the name of the target system against which you are comparing the profile.
  - **Target Adapter** — the type of adapter present on the target system. A target system can have multiple adapters.
  - **Configuration Applied** — the configuration is applied to the target system.
5. Select any record on the comparison report and click **View Details** to view the **Port Comparison** details. The details of the ports on the system are displayed. The color coding is similar to the **Comparison Report** screen. See step 4.
  6. Select the port and click **View Details** to view the **Personality Comparison** details. The following details are displayed:
    - **Partition** — the partition number on the port.
    - **Personality** — original personality of the target system on the partition.
    - **Personality Applied** — the personality applied from the NIC/CNA profile to the partition.
    - **Min. Bandwidth** — the minimum bandwidth that was available on the partition.
    - **Min. Bandwidth Applied** — the minimum bandwidth applied to the partition.
    - **Max. Bandwidth** — the maximum bandwidth that was available on the partition.

- **Max. Bandwidth Applied** — the maximum bandwidth applied to the partition.

The color coding is similar to the **Comparison Report** screen. See step 4 for details.

7. Select any of the partitions and click **View Port Details**. The Port Details screen displays NIC and iSCSI attribute details. The following details are displayed:

- **Attribute** — the list of NIC or iSCSI attributes.
- **System Value** — the attribute value that was present on the system.
- **Value Applied** — the attribute value applied from the profile.

## Using the Import Server Utility

This section describes the various activities that you can perform using the Import Server utility. This utility is installed when you install DLCI for Configuration Manager. For information on installing Dell Lifecycle Controller Integration for Configuration Manager, see the Installation Guide.

The Import Server utility enables you to:

- Import Dell servers that are not auto-discovered by DLCI for Configuration Manager, but are already part of the Configuration Manager environment. After import, these servers are displayed under **All Dell Lifecycle Controller Servers** → **Dell Imported Servers** and you can then use the DLCI for Configuration Manager features to perform the various operations. For more information, see [Importing Dell Servers](#).
- Import system variables from an external file saved in a .CSV format to systems within a collection. These variables are used when you create a task sequence for deploying the operating system on servers. For more information, see [Importing System Variables](#).

### Importing Dell servers

To import Dell Servers that are not auto-discovered by DLCI for Configuration Manager:

1. On the Configuration Manager 2012 or Configuration Manager 2012 SP1, or Configuration Manager 2012 R2, console:
  - a. Navigate to **Assets and Compliance** and right-click **Devices**.
  - b. Select **Dell Lifecycle Controller** → **Import Dell PowerEdge Server**.
2. On the **Import Dell Servers** screen, select the **Import Dell Servers** option.
3. Select **Specify an iDRAC IP address range** and provide an IP address range. This is the range of iDRAC IP addresses of the servers that you are importing.

You can also select Specify iDRAC IP addresses from a file separated by commas or new lines. Click Browse to navigate to the location where you have saved the file in .CSV format.

In the .CSV file, list IP addresses in one of these formats:

- Separate IP addresses using comma as the delimiter. For example:  
172.16.2.5,172.16.2.38,172.16.1.1.
  - Include IP addresses in separate lines. For example:
    - New Line: 172.16.1.1
    - New Line: 72.16.1.5
    - New Line: 172.16.1.45
4. In **Collection Name**, enter or type the name of the collection. Make sure the unique collection name is provided. If you provide the existing collection name, an error message is displayed **<collection name> already exists**.

5. Click **Next**.

The iDRAC Authentication process verifies the iDRAC credentials you have provided when you install DLCI for Configuration Manager against each of the iDRAC IP addresses you have specified. The grid displays the IP Address, name of the server, and the status of the authentication.

You can provide user credentials authenticated on active directory.

If the iDRAC user you have specified is not present on the iDRAC of any of the servers you want to import, then the status is displayed as Authentication failed, and you cannot import that server.

#### Licensing Information

**Licensed nodes:** Number for nodes provided.

**Nodes in use:** Number of nodes assigned to servers.

The managed server are displayed in green color.

6. Click **Next** and select the servers that you want to import. By default all systems where the Authentication status is **Success**, are selected.
7. Click **Save As** to save the report as a .CSV file in any location.
8. Specify the Target Collection under which you want the imported servers to be displayed and click **Next**.
9. Click **Save As** to save the report as a .CSV file in any location.
10. After the import process is complete, click **Close** to close the utility.

## Importing system variables

To import system variables from an external file saved in .CSV format:

1. On the Configuration Manager 2012 or Configuration Manager 2012 SP1, or Configuration Manager 2012 R2, console:
  - a. Navigate to **Assets and Compliance** and right-click **Devices**.
  - b. Select **Dell Lifecycle Controller** → **Import Dell PowerEdge Server**.
2. In the **Import Dell Servers** screen, select the **Import System Variables** option.
3. Click **Browse** to select the .CSV file that contains the variables.
4. Click **Next**.

The screen displays a comparison report of the variable values already present in the system and the variable values present in the .CSV file.

The variables should be defined in the following format in the file:

```
<System Name>, <variable1 name> = <variable1 value>, <variable2 name>=<variable2 value>.
```

For Example:

```
<System Name1>, InstallOSVer=Win2K3,CountDisks=5  
<System Name2>, InstallOSVer=Win2K8,CountDisks=4  
<System Name3>, CountDisks=4,RAIDController=H700
```

5. Click **Next**.

The screen displays a comparison report of the variable values already present in the system and the variable values present in the .CSV file. The following details are displayed:

- **Name** – The name of the system.

- **Variable Name** – The name of the variable.
- **Value in the .CSV file** – The value of the variable in the .CSV file. If the variable is not present in the file, this column displays the value NA.
- **Value in the System** – The value of the variable in the system. If the variable is not present on the system, this column displays the value NA.
- **Action** – The action to be taken for the variable. This action always gives precedence to the variables and the values present in the .CSV file.

**Table 5. Action And Description**


| <b>Action</b> | <b>Description</b>                                                                                                                                         |
|---------------|------------------------------------------------------------------------------------------------------------------------------------------------------------|
| ADD           | Add the variable to the target system. Indicates that the variable is present on the file and not available on the system.                                 |
| DELETE        | Delete the variable from the target system. Indicates that the variable is not present on the file but available on the system.                            |
| UPDATE        | Update the variable on the target system with the value from the .CSV file. Indicates to replace the variable on the system with the variable on the file. |
| NONE          | Take no action.                                                                                                                                            |
| NA            | Not applicable                                                                                                                                             |

6. Select the variables you want to import.  
By default, the records with **ADD** and **UPDATE** actions on the grid are selected. The records with the **DELETE** action are not selected. You must select the record if you want to delete it from the system. You can also filter the records on the grid based on the system name.
7. Click **Next**.
8. Click **Save As** to save the report as a .CSV file in any location.
9. After the import process is complete, click **Close** to close the utility.

# Using the System Viewer Utility

This chapter describes the operations that you can perform with the **System Viewer** Utility.

You can use the **System Viewer** Utility to:

- View and edit the hardware configuration. For more information, see [Viewing and Editing BIOS Configuration](#).
  - View and edit the RAID configuration. For more information, see [Viewing and Configuring RAID](#).
  - Create and edit iDRAC configuration profiles for your system. For more information, see [Configuring iDRAC Profiles for a System](#).
  - Create configurations for network adapters such as NICs and CNAs and save them to a profile. For more information, see [Configuring NICs and CNAs for a System](#).
  - View the current firmware inventory, compare it against a baseline, and update the firmware. For more information, see [Comparing and Updating the Firmware Inventory](#).
  - Compare the hardware configuration profiles. For more information, see [Comparing Hardware Configuration Profile](#).
  - View and export the Lifecycle Controller logs. For more information, see [Viewing Lifecycle Controller Logs](#).
  - View the hardware inventory for the system. For more information, see [Viewing the Hardware Inventory for the System](#).
-  **NOTE:** You can only edit the hardware configuration and RAID configuration profiles directly, and not edit the system configurations directly.
- Perform tasks with respect to restoring a platform that includes:
    - Exporting the system profile to an external location.
    - Importing the saved system profile from an external location.
    - Configuring Part Replacement properties for the system.

For more information, see [Platform Restore for a System](#).

## Viewing and editing BIOS configuration


This feature enables you to view and modify the current BIOS configuration of a system or a collection of systems and save them as a profile.

 **NOTE:**

- Applying boot sequence across target systems works only if the target systems have the same, equal, or less number of boot devices as it appears on the profile.
- In SCCM 2012, Operating system Deployment using UEFI boot mode is not supported.


## Creating a new profile

To create a new profile:

1. In the **BIOS Configuration** screen, select **Create a New Profile** and click **Next**.  
The **BIOS Attributes** tab displays the BIOS attributes and current settings of the system. The **Boot Sequence** tab displays the boot sequence information of the system.
2. In the **BIOS Attributes** tab, select the attributes to be included in your profile by selecting the check box against each attribute. If you check **Select All**, all the attributes in the list are selected.  
 **NOTE:** You can leave the BIOS attributes in a profile unchecked. If you do not select any of the BIOS attributes in a profile, then only the boot sequence information is considered when you import the profile.
3. Click **Save As Profile** to save the profile as an XML file.

## Editing an existing profile

To edit an existing profile:

1. In the **BIOS Configuration** screen, select **Edit an Existing Profile**, and click **Browse** to browse for the profile.
2. Select the profile that you want to edit and click **Next**.  
The **BIOS Attributes** tab displays the BIOS attributes of the selected profile.
3. Select the attributes that you want to edit, and click **Edit Attribute**.  
The **Custom Attribute Editor** displays all the attributes in the drop-down list against the **Attribute Name** field.
4. Select the attribute that you want to edit, and make the necessary changes.
5. Click **OK** to save the changes and exit the **Custom Attribute Editor**.  
 **NOTE:** Click **Reset** to reset any changes made.

## Adding a new attribute

To add a new attribute:

1. In the **BIOS Configuration** screen, select **Create a New Profile** or **Edit an Existing Profile**, and click **Browse** to browse for the profile.
2. In the **BIOS Attributes** tab, click **Add Attribute**.
3. In the **Custom Attribute Editor**, enter the attribute name in the **Attribute Name** field. A value in this field is mandatory.
4. Select the type of attribute that you want to add from the **Attribute Type** drop-down list. Attributes are of three types:
  - **Enum Attribute** — Displays a combo box with multiple values. At least one value should be selected.
  - **Text Attribute** — Displays a field with text values. This field can be empty.
  - **Numeric Attribute** — Displays a field with integer values. This field cannot be empty.
5. Enter the values of the attributes based on the type of attribute that you select. Let us assume that you have selected the attribute type **Enum Attribute**.

- To add a value, enter the value of the enumeration attribute in the **Possible Value** field, and click **Add**.
  - To update the value of the attribute, select the value that you want to update, make the necessary changes in the **Possible Values** field, and click **Update**.
  - To delete a value, select the value and click **Delete**. A dialog box appears asking for confirmation. Click **Yes** to delete the value.
6. Click **OK** to close the **Custom Attribute Editor** and go back to the **BIOS Attributes** tab.

## Editing an existing BIOS attribute

To edit an existing BIOS attribute, follow the step 2 to step 5 of [Editing an Existing Profile](#).

## Changing the BIOS or UEFI boot sequence and hard disk drive sequence

To change the BIOS boot sequence and hard disk drive sequence:

1. In the **BIOS Configuration** screen, select **Create a New Profile** or **Edit an Existing Profile**, and click **Browse** to browse for the profile.
2. Click the **Boot or UEFI Sequence** tab.  
The current BIOS or UEFI boot sequence and hard disk drive sequence is displayed.
3. Use the **Move Up** and **Move Down** to change the BIOS or UEFI boot sequence or the hard disk drive sequence.
4. Click **OK** to save the changes.

### NOTE:

- For 13th generation of Dell PowerEdge servers, you can view the BIOS attributes and boot sequence of the currently saved boot mode only.
- Click **Reset** to reset any changes made.
- The following task sequence works: Boot Mode with Boot Sequence followed by any of these configuration tasks, NIC, or RAID; Optionally included with iDRAC configuration tasks.
- The following task sequence does not work: Boot Mode with Boot Sequence followed by only an iDRAC and only an OSD configuration task does not work.
- The following task sequence partially works: If boot mode and boot sequence are applied together, then only boot mode works.

## Viewing and configuring RAID

This feature enables you to view and configure RAID on the server. To configure RAID:

1. On the **System Viewer** utility, click **RAID Configuration**.  
The **RAID Configuration** screen displays the RAID information of your system, such as number of virtual disks, their controller IDs, RAID levels, and physical disks.
2. Click **Create RAID profile** to create a new RAID configuration profile using **Array Builder**. For more information on using the Array Builder, see [Using the Array Builder](#).

## Configuring iDRAC profiles for a system


This feature enables you to define the iDRAC configuration and save it and apply the profile to a collection as part of the workflow while deploying an operating system.


You can create or edit iDRAC profiles for a system using the **System Viewer** utility.

### Creating an integrated Dell Remote Access Controller profile

To create an iDRAC profile:

1. On the **System Viewer** utility, click **iDRAC Configuration**.  
The iDRAC Configuration options are displayed.
2. Select **Create a New Profile** and click **Next**.
3. Click the **Network Configuration** tab.
4. Select the attributes you want to configure from the drop-down list. You can configure the following attributes:
  - **LAN Settings**
  - **Advanced LAN Settings**
  - **Common IP Configuration**
  - **IPv4 Configuration**


 **NOTE:** For more information on the various parameters that you can set for the above attributes, see the *Dell Lifecycle Controller Version 1.6 User's Guide* and *Dell Lifecycle Controller 2 Version 1.4.0* available at [dell.com/support/home](http://dell.com/support/home).
5. Click the **Users** tab.  
The grid retrieves the list of iDRAC users from the system and displays them.
6. You can add a user account or edit an existing user account. iDRAC has 16 users out of which you can configure 15.
  - To add a new user account, select a user account that is not configured.
  - To edit a user account, select the account on the grid and click **Edit**, or double-click the user account.  
The **Edit User** screen is displayed.

 **NOTE:** You cannot edit the user account that DLCI uses to access the iDRAC of the system.
7. Specify the following details:
  - **General Details** — Type the user name and password. You must specify the password when you create or edit a user account.
  - **IPMI LAN user Privilege granted** — Select the type of user from the drop-down list to grant the IPMI LAN user privilege.
  - **Other Privilege** — Select the Integrated Dell Remote Access Controller group from the drop-down list and select the privileges that you want to assign to that group.  
For more information on the privileges, see the *Dell Lifecycle Controller Version 1.6 User's Guide* and *Dell Lifecycle Controller 2 Version 1.4.0* available at [dell.com/support/home](http://dell.com/support/home).
8. Click **OK** to save the user account configuration and revert to the **Users** tab.

9. Click **Save As Profile** to save the Integrated Dell Remote Access Controller configuration profile.

## Editing an integrated Dell Remote Access Controller profile

To edit an iDRAC profile:

1. On the **System Viewer** utility, click **iDRAC Configuration**.  
The iDRAC configuration options are displayed.
2. Select **Edit an Existing Profile**.
3. Click **Browse** and navigate to the location where you have saved the iDRAC configuration profile, and click **Next**.
4. In the **Network Configuration** tab, select the attribute you want to edit.  
 **NOTE:** For more information on the various parameters that you can set for the above attributes, see the *Dell Lifecycle Controller Version 1.6 User's Guide* and *Dell Lifecycle Controller 2 Version 1.4.0* available at [dell.com/support/home](http://dell.com/support/home).
5. Click the **Users** tab.  
The grid retrieves the list of iDRAC users on the existing profile and displays them.
6. You can add a user account or edit an existing user account. For more information, see step 6 and step 7 in [Creating an Integrated Dell Remote Access Controller Profile](#).
7. Click **Save As Profile** to save the modified iDRAC configuration profile.

## Configuring NICs and CNAs for a system

This feature enables you to configure the different attributes of specific network interface cards (NICs) or converged network adapters (CNAs) in the system and save them to a profile. You can create NIC or CNA profiles for a system but the profiles can be applied only to a collection. This feature enables NIC partitioning in the collection.

Each type of NIC is associated with a template. This template does not contain any specific instance information and is agnostic of any system. For example, a **DualPort-QuadPartition-NIC** template enables you to configure the eight partitions of CNA to various roles.

For information on NICs supported by Lifecycle Controller, see the *Dell Lifecycle Controller Unified Server Configurator/Unified Server Configurator-Lifecycle Controller Enabled User's Guide* available at [dell.com/support/manuals](http://dell.com/support/manuals).

### Creating a NIC or CNA profile

To create a NIC/CNA profile:

1. On the **System Viewer** utility, click **Network Adapter Configuration**.  
The options to create a new profile, edit an existing profile, or scan a collection to identify the adapters are displayed.
2. Select **Create new profile** and click **Next**.  
The **Network Adapter Configuration** screen is displayed.
3. Click **Add** to add an adapter.

4. In the **Add Adapter** dialog box, perform the following:
  - Select the **Adapter type** from the drop-down list.
  - Select the adapter location and specify the slot number.
  - Click **OK**.The adapter is now added to the **Network Adapter Configuration** screen.
5. If you want to remove any of the adapters from the profile, select the adapter and click **Remove**.
6. Select the adapter and click **Configure** to configure it. For more information on configuring the adapter, see [Configuring Adapters](#).
7. After you complete configuring the adapters, click **Save as profile** to save the NIC profile.

If you have not configured any of the adapters in the profile, the following message is displayed:  
No Adapter is configured. Please configure before saving.


Click **OK** and configure some of the adapters before saving the profile.

If you have configured some of the adapters and not all of them, the following message is displayed:  
You have not configured all adapters and settings. Are you sure you want to save the profile?

Click **OK** to continue saving the profile, or click **Cancel** to configure all the adapters.

## Scanning a collection


You can scan a collection and identify configured adapters and list the NIC or CNA profiles to edit them. To scan a collection:

1. On the **System Viewer** utility, click **Network Adapter Configuration**.
2. Select **Scan collection to identify adapters** and click **Next**.
  -  **NOTE:** Before the utility scans the collection a warning is displayed that indicates that the process may take a long time. If you click **Cancel**, the scan process is aborted and the **Scan collection to identify adapters** option is not selected.
3. The utility scans the collection and a progress bar displays the progress of the task. Click **Next** after the task is complete.
4. The **Network Adapter Configuration** screen displays the adapters in the collection.
5. Select the adapters you want to configure and click **Configure**. For more information, see [Configuring Adapters](#).
6. If you want to remove any of the adapters from the profile, select the adapter and click **Remove**.
7. You can also click **Add** to add an adapter to the profile. For more information, see step 4 in [Creating a NIC or CNA Profile](#).
8. Click **Save as profile** to save the modified NIC profile.

## Configuring adapters

To configure the adapters:

1. Select the adapter on the **Network Adapter Configuration** screen and click **Configure**. The **Adapter Configuration** dialog box is displayed.
2. Select one of the following options:
  - **Configure adapter settings** — to configure the settings.

- **Copy settings from adapter** – to copy the configuration settings from an adapter that is already configured.
3. Click **Configure**.  
The **Configure Adapter** dialog box is displayed.
  4. Select the port that you want to configure and click **Configure**.
  5. Select one of the following options:
    - **Configure port settings** – to configure the port settings. Proceed to the next step if you want to configure the port settings manually.
    - **Copy settings from port** – to copy the port settings from a port that is already configured. Proceed to step 7 if you are copying the port settings.
  6. You need to choose the personalities for each partition on the port, enter bandwidth and configure settings for each personality. One port can have up to four partitions with one personality assigned to each partition.  
  
Under **Personalities and Settings**, select the personality against each partition and set the minimum and maximum bandwidth. You can select from one of the following options:
    - **NIC**
    - **iSCSI**
    - **FCoE**
-  **NOTE:** You can select the personalities only for CNAs and not for NICs.
7. Click **Port Settings** to configure the NIC and iSCSI parameters. For more information, see [Configuring NIC and iSCSI Parameters](#).
  8. Click **OK** to save the configurations.

## Configuring NIC and iSCSI parameters

You can configure the NIC and iSCSI parameters from the Port Settings screen.

To configure the NIC and iSCSI parameters:

1. In the **Port Settings** screen, on the NIC tab, specify the following parameters:
  - **Select All** – Select to check all the options available for NIC.
  - **Boot protocol** – Select the protocol for booting the system. You can choose from PXE, iSCSI, or FCoE.
  - **Wake on LAN** – Select to switch on the system throughout your LAN. You can choose to enable or disable this option.
  - **Wake on LAN link speed** – Specify the Wake on LAN link speed from the drop-down list.
  - **VLAN mode** – Select to add your system to a VLAN if it is not located on the same network switch. You can choose to enable or disable this option.
  - **Link speed** – Select the NIC link speed.
  - **Flow Control** – Select the data flow control.
  - **IP auto configuration** – Select to automatically configure the IP address for the system. You can choose to enable or disable this option.
  - **SRIOV configuration** – Select to configure Single Root Input/Output Virtualization for the system. You can choose to enable or disable this option.

Click **OK** to save the settings.

2. Click the **iSCSI** tab and specify the following parameters:

- **CHAP authentication** — Enable or disable the challenge handshake authentication protocol (CHAP) for the system while discovering an iSCSI target. If you enable this option, you must type the CHAP ID and CHAP Secret throughout the iSCSI Initiator Parameters Configuration screen.
  - **CHAP mutual authentication** — Enable or disable a two way CHAP authentication between systems within a network while discovering an iSCSI target.
  - **iSCSI via DHCP** — Enable or disable discovering the iSCSI target using DHCP.
  - **Windows Boot HBA Mode** — Disable this attribute when the host operating system is configured for software initiator mode and to enable this for HBA mode. This option is available on NetXtreme adapters.
  - **Boot to Target** — Enable or disable this attribute. If you enable this option, the iSCSI boot host software attempts to boot from the iSCSI target.
  - **DHCP Vendor ID** — Specify the DHCP Vendor ID in this field. If the Vendor Class ID field in the DHCP Offer packet matches the value in this field, the iSCSI boot host software looks for the required iSCSI boot extensions. You do not need to set this value if the iSCSI via DHCP option is disabled.
  - **LUN Busy Retry Count** — Specify the number of connection retries the iSCSI Boot initiator should attempt if the iSCSI target LUN is busy.
3. Click **OK** to save the configurations.

## Editing a NIC or CNA profile

To edit a NIC/CNA profile:

1. On the **System Viewer** utility, click **Network Adapter Configuration**.
2. Select **Edit an Existing Profile**.
3. Click **Browse** and navigate to the location where you have saved the NIC profiles.
4. Select the profile that is saved as a .XML file and click **Next**.  
The **Network Adapter Configuration** screen displays the adapters that you have configured in the profile.
5. Select the adapter you want to edit and click **Configure**. For more information on configuring the adapter, see [Configuring Adapters](#).
6. If you want to remove any of the adapters from the profile, select the adapter and click **Remove**.
7. You can also click **Add** to add an adapter to the profile. For more information, see step 4 in [Creating a NIC or CNA Profile](#).
8. Click **Save as profile** to save the modified NIC profile.


## Comparing and updating firmware inventory

This feature enables you to view, compare, and update current firmware versions for specific systems. It also enables you to compare the BIOS and firmware versions of your system against another system, Dell FTP site, or against a PDK catalog that you downloaded from the Dell Support site.

To compare and update the firmware inventory of a system:

1. On the **System Viewer** utility, click **Firmware Inventory, Compare, and Update**.  
The system components and their current firmware versions are displayed in the right-hand pane.
2. Click **Export Profile** to export the software inventory information in XML format.
3. Click **Next** and select one of the following options to specify the baseline against which you want to compare the firmware inventory of the collection of servers:

- **Dell PDK Catalog** — to specify a Dell PDK catalog that you can use to compare the firmware inventory. To specify a PDK catalog:
  - Click **Browse** to navigate to the file location where you have saved the catalog. Ensure that the catalog resides on a CIFS share that is accessible to the Dell Lifecycle Controller of the system.
  - Specify the **User Name** and **Password** to the CIFS share where your catalog resides if you want to update the firmware inventory from the catalog. You do not need to specify the user name and password if you are viewing or comparing against the catalog.

 **NOTE:** To update the firmware inventory, you must point to a local repository.

- **FTP: ftp.dell.com** — to connect to the Dell FTP site to compare and update the firmware inventory of the system.
  - **Firmware Inventory Profile** — to specify an existing profile that you have saved and use it to compare and update the firmware inventory for the system.
4. Click **Next**. The screen displays the following baseline details against which you can compare the firmware of your collection:
- **Selective Firmware Update** — Enables you to select the components that needs to be updated. Only selected components are updated. All components are selected by default other than the components which contains the status as **Unavailable**, **Not Updatable**, and **Coequal**.
  - **CMC** — Click **Export to XML**, to export an inventory of chassis and servers from DLCI. You can use this information to create repository using DRM. Once the repository is created, select the CMC and then initiate the firmware update using the repository bundle created by DRM.

CMC firmware cannot be updated directly from DLCI console.

CMC cannot be updated using catalog, you can update the CMC using `.bin` or `.cmc` file from DRM repository.

- **Component** — displays the component names.
- **Version** — displays the firmware versions of the components.
- **Baseline Version** — displays the baseline versions of the components.
- **Status** — displays the status of the firmware and indicates whether the firmware of the system is same, or needs an update based on the repository selected.

Following are the status of the firmware:

- **Urgent:** Indicates the critical updates that are used to resolve security, performance, or break-fix situations in a component.
  - **Recommended:** Indicates the bug fixes and feature enhancements of the product.
  - **Optional:** Indicates about the new features or any specific configuration updates.
  - **Same:** Indicates the same baseline version.
  - **Downgrade:** Indicates the downgrade of the current version.
  - **Not Updatable:** Indicates the baseline version is not updatable.
  - **Not Available:** Indicates the baseline version is not available.
5. You can filter the information based on any of the baseline details, set schedule based on the available options and then click **Update** to update your system with the latest firmware.
- **start now** — to start the update.
  - **start on next reboot** — to start the update when the target system reboots.
  - **schedule update** — to set a date and time for the update. If the updates are scheduled in sequence within an hour of each other; then a warning message is displayed.

## Comparing hardware configuration profile

This feature enables you to compare and report the BIOS or iDRAC configuration profiles that are applied on a system.

To compare the hardware configuration profile:

1. On the **System Viewer** utility, click **Compare Hardware Configuration Profile**.
2. After the comparison report is generated, the screen displays the following colors to indicate the status of the comparison:
  - **White** — indicates that the profile applied matches the profile on the target system .
  - **Red** — indicates that there is a mismatch while applying the profile to the target system.
  - **Grey** — indicates that either the profile you applied is not configured, or the attribute is missing in the target system.
3. The **Compare Hardware Configuration Profile** screen displays the following fields:
  - **Attribute Name** — lists the BIOS or iDRAC attributes depending on the profile you have selected.
  - **System Value** — lists the current value of the BIOS or iDRAC attribute. If there are no values, the value displayed is NA.
  - **Profile Value** — lists the value of the attributes in the profile. If there are no values, the value displayed is NA.

## Viewing Lifecycle Controller logs

This feature enables you to view the Lifecycle Controller logs in a readable format and save or export the logs to a .CSV file. The Lifecycle Controller logs contains details such as history of firmware upgrades, changed events for updates and configuration, and user comments.

To view the Lifecycle Controller logs:

1. On the **System Viewer** utility, select **View Lifecycle Controller Logs**. The **View Lifecycle Controller Logs** screen displays the following fields:
  - **Existing Share**— Specify the UNC or CIFS share where you want to save the file in the following format: \\<IPAddress>\<share>\filename. The filename is provided by default and you cannot change the filename. This information is cached for subsequent viewing. It is recommended that you specify an empty share each time you want to view the Lifecycle Controller log files. If you use an existing location then make sure that the location is empty.
  - **Domain\User Name** — Specify the correct domain and user name required by Lifecycle Controller to access the UNC or CIFS share.
  - **Password** — Specify the correct password.
2. Click **Next**.  
The **View Lifecycle Controller Logs** screen is displayed.

The screen displays the latest 100 logs by default. You can modify the number of logs to be displayed only when you click **Pause** or after all the 100 logs are displayed on the screen. The following details are displayed:

**Table 6. Lifecycle Controller log details**


| <b>Column</b> | <b>Description</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
|---------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Hostname      | This is the hostname of the system for which you are viewing the Lifecycle Controller logs. This is displayed only in the case of a collection of systems and not a single system.                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| No.           | This is the sequence number of the log.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| Category      | The category of the Lifecycle Controller Log. For example, Configuration Service, iDRAC, Inventory, and so on.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| ID            | <p>This is the ID associated with an error message. Click the hyperlink to get more information on the error and the recommended action. You can periodically download the latest message registry from the Dell support website available at <a href="http://dell.com/support/manuals">dell.com/support/manuals</a>. For more information, see <a href="#">Downloading and Updating the Latest Message Registry</a>.</p> <p>If the ID is missing in the local message registry, an error is displayed and you must download the latest message registry file from <a href="http://dell.com/support/manuals">dell.com/support/manuals</a>.</p> |
| Description   | The message/description of the Lifecycle Controller Log.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| Timestamp     | The date/time stamp when the Lifecycle Controller log was created.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |

You can configure the default number of log files you want to view. This is a global setting that defines the maximum number of logs to be displayed on the grid. To configure the default number of log files:

- a. Open the **DLCSystemview.exe.config** or the **DLCCConfigUtility.exe.config** from the folder where you have installed DLCI for Configuration Manager.
- b. Search for the **MAX\_LC\_LOGS\_TO\_DISPLAY** parameter and specify a number.

When you choose **All** in the Lifecycle Controller Logs Viewer, the number of logs you have specified are displayed.

3. Click **View** after specifying the number of records you want to view.

 **NOTE:** This step is applicable only when you manually enter the number of records without selecting from the drop-down list. If you select the number from the drop-down list, the records are displayed automatically. You cannot specify any value lesser than the number of records that can be viewed at a time. If you want to view reduced number of records, then you must sort and filter the records per system or close the **System Viewer** utility (Config Utility in the case of a collection) and reopen the same.

When loading the logs, if there are more records to be loaded, the following message is displayed:  
More records to be displayed.

When all the records are loaded, the following message is displayed:

There are no more records to be displayed.

4. To filter the logs based on the text you entered, provide details in the **Search**.
  - If you do not provide the search string, then all the logged information is displayed. Logs are filtered based on information present only under description.
  - In search field, filter information for the number of logs you have selected in the preceding step is displayed.
5. (Optional) To fetch fresh Lifecycle Controller logs from the system, click **Refresh**.
6. (Optional) When you are loading a large number of logs, you can click **Pause** to temporarily stop the loading of log files. During this phase, you can change the number of records you want to view by selecting the number from the drop-down list.
7. Click **Resume** to resume the loading of logs.
8. Click **Export to CSV** to save the file in CSV format at a specific location. This option exports only the log files that are displayed on the grid. If you have filtered the data on the grid, this option exports only the filtered data.

## Downloading and updating the 11th and 12th generation message registry

It is recommended that you close all the DLCI utilities such as the **System Viewer** Utility, Config Utility, and Task Viewer before you download and extract the message registry.

The message registry does not contain detailed information for user defined Logs of type **Work notes** (for example, WRK001) or Logs with category **Other**.


To download the 11th and 12th generation Message Registry on the system where you have installed DLCI for Configuration Manager:

1. Visit [delltechcenter.com/LC](http://delltechcenter.com/LC).
2. Navigate to **Lifecycle Controller 2 (LC2) Home**.
3. On the **Lifecycle Controller 2 (LC2)** page, in the **Dell Event / Error Message Reference** section, click **Dell Message Registry - English (2.1)**.  
For the 11th generation of PowerEdge servers, click, **Dell Message Registry - English (1.6)**.
4. Click the **Dell Event / Error Message Reference 2.1** download link.  
For 11th generation of PowerEdge servers, click the **Dell Event / Error Message Reference for iDRAC6, LC 1.6** download link.
5. Extract the **PLC\_emsgs\_en\_2.1.zip** file to an empty folder.  
For 11th generation of PowerEdge servers, extract the **PLC\_emsgs\_en\_1.6.zip** file to an empty folder.
6. Copy all the files and folder under the extracted folder to the following folder location: **C:\Program Files\Microsoft Configuration Manager\AdminUI\XmlStorage\Extensions\DLCPlugin\emsgs\_en**.
7. When you update the message registry, make sure you extract, copy the fresh files and folders, and overwrite the files and folders under the **emsgs\_en** folder.

## Downloading and updating the 13th generation message registry

To download the 13th generation Message Registry on the system where you have installed DLCI for Configuration Manager:

1. Visit [delltechcenter.com/LC](http://delltechcenter.com/LC).
2. In the **Dell Event / Error Message Reference** section, click **Dell Message Registry - English (2.0)**.
3. Click the **iDRAC8 with Lifecycle Controller Dell Event / Error Message Registry 2.0** download link.
4. Extract the **PLC\_emsgs\_en\_xx\_xx\_xx.zip** file to an empty folder.
5. Copy all the files and folder under the extracted folder to the following folder location: **C:\Program Files\Microsoft Configuration Manager\AdminUI\XmlStorage\Extensions\DLCPlugin\emsgs\_en**.
6. When you update the message registry, make sure you extract, copy the fresh files and folders, and overwrite the files and folders under the **emsgs\_en** folder.
7. Rename **MSG\_REG\_en.xml** to **emsg\_en.xml**.

 **NOTE:** The 13th generation message registry does not contain the 11th generation and 12th generation message registries.

## Viewing the hardware inventory for the system

You can use the **System Viewer** utility to view the hardware inventory details of the selected system.

To view the hardware inventory for the system:

On the **System Viewer** utility, select **Hardware Inventory**.

The right-hand pane of the **System Viewer** utility displays the following details:

- **Hardware Component** — displays the name of the hardware component.
- **Properties** — displays the attributes of the hardware component.
- **Value** — displays the value against each attribute of the hardware component.

 **NOTE:** For the PowerEdge 11G systems, the **Slot Length** and **Slot Type** fields may show the status as **Not Applicable** instead of **Unknown**.

## Platform restore for a system

You can use this option on the **System Viewer** utility to perform the following functions:

- Export a system profile. For more information, see [Exporting the System Profile](#).
- Import a system profile. For more information, see [Importing the System Profile](#).
- Manage profiles.
- Configure Part Replacement properties for a system. For more information, see [Configuring Part Replacement Properties for a System](#).

## Prerequisites to export or import a system profile

You must upgrade the firmware to the following versions:

- iDRAC Firmware for blade systems to version 3.30 or higher.
- iDRAC Firmware for rack and tower systems to version 1.80 or higher.
- Lifecycle controller firmware to version 1.5 or higher.
- When exporting a system profile, if you want to schedule a backup, then you must have administrative privileges to access the iDRAC vFlash Card or a Network share.

For more information on updating your firmware versions, see [Comparing and Updating the Firmware Inventory](#).

## Exporting the system profile


You can create a backup of the system profiles and export it to an iDRAC vFlash Card or a Network share. This feature backs up the following:

- Hardware and firmware inventory such as BIOS, LOMs, and Storage Controllers (RAID level, virtual disk, and controller attributes).
- System information such as service tag, system type, and so on.
- Lifecycle Controller firmware images, system configuration, and iDRAC system profiles.

To export the system profile:

1. On the **System Viewer** utility, select **Platform Restore**.


For the 11th generation of PowerEdge servers, the utility checks for a valid license of the Dell vFlash SD card on the Lifecycle Controller of the system and for 12th and 13th generations of PowerEdge servers, the utility checks for an Enterprise license, and also the firmware version. If a valid license is present, the **Platform Restore** screen is displayed.

 **NOTE:** This feature is available only for Lifecycle Controller version 1.5 and later.


2. On the **Platform Restore** screen, select the **Export Server Profile** option and click **Next**. The options to select the vFlash media or location are displayed.

3. Select one of the following options:

- **vFlash media:** backs up on the iDRAC vFlash Card.

 **NOTE:** In a vFlash card, an existing system profile is overwritten when you export a system profile.

- **Network share:** backs up on a shared location on the network. If you choose this option you must specify the following information:
  - **Existing share:** Specify share location if you are creating a backup for the first time. This information is cached for subsequent backups and you can select the existing location from the drop-down box.
  - **User name:** Specify the user name to access the share location. You must specify the user name in the following format: Domain\  - **Password:** Specify the password to access the share location and re-type the password to confirm it.

 **NOTE:** Ensure the share location that you specify is writable and there is enough disk space to allow Lifecycle Controller to save the backup file.


4. Enter a backup file passphrase. This is used to lock the encrypted portions of the backup file. For a successful backup operation, the backup file passphrase has to be in a specific format, which is as follows:

- the passphrase must contain a minimum of 8 characters.
- the passphrase must contain the following combination of characters— at least 1 title case character, at least 1 lower case character, at least 1 special character, and at least one numeric character.

If the Export File location is a network share, you have to specify the backup file prefix. This prefix must be unique for a system or a collection.

The backup file is appended with the hostname of the system and saved in the following format: `<prefix>-<hostname>`. For example, if the prefix you specify is ABC123, and the hostname of the system is ABCDEFG, the backup file is saved as ABC123-ABCDEFG.

Click the **View previous backup files** link to view any previously created backup files prefixes.

 **NOTE:** If you have specified a file name prefix that is the same as an earlier backup file, the utility prompts you to specify a different file name to avoid overwriting an existing file. If the same file name prefix is given at the System Level and also at the Collection Level, for a same share location, it is overwritten without a prompt.

5. The backup is scheduled.

The options available are:

- **Start now:** used to instantly backup system profiles to an iDRAC vFlash Card or a Network share.
- **One time:** used to schedule a backup once. Set date and time to backup system profile once to an iDRAC vFlash Card or a Network share.
- **Recur:** used to schedule a backup multiple times periodically. Provide the frequency you want to set to backup system profiles, using **days** and **Number of occurrences** , to an iDRAC vFlash Card or a Network share.

6. Click **Next**.

A summary screen is displayed.


7. Click **Finish** to submit the backup process to the task viewer.

The following message is displayed: **Task submission complete**. You can launch the [Task Viewer](#) to view the status of the task.

## Importing the system profile

This feature enables you to import the backup of the firmware and configuration of a system, and restore it to the same system where the backup was taken from.


You can use this feature only if you have taken a backup image of the system profile before.


 **NOTE:** If you replace the motherboard of the system, make sure you re-install the hardware back in the same location. For example, install the NIC PCI card in the same PCI slot that you used during backup.

Optionally, you can delete the current virtual disk configuration and restore the configuration from the backup image file.

To import the system profile:

1. On the **System Viewer** utility, select **Platform Restore**.  
The **Platform Restore** screen is displayed.
2. On the **Platform Restore** screen, select the **Import Server Profile** option and click **Next**. The options to select the vFlash media or share location are displayed.
3. Select one of the following options:
  - **vFlash media**: to restore the backup image from the iDRAC vFlash Card.
  - **Network share**: to restore the backup image from a shared location on the network. If you choose this option you must specify the following information:
  - **Existing share**: Specify share location where you have saved the backup image. The drop-down list contains the list of shares where you have previously created backup files for the system or collection.
  - **User name**: Specify the user name to access the share location. You must specify the user name in the following format: Domain\  - **Password**: Specify the password to access the share location and re-type the password to confirm it.

 **NOTE:** While importing a backup file created using the **Recur** scheduling option, ensure that you prefix the backup file with <Recurrence number>\_<Prefix>.
4. Click **Next**. Type the backup file passphrase that you specified while taking a backup.
5. Click **Next**. While importing the backup file, you can choose to retain the current RAID controller configuration, or restore the backed up configuration from the backup file. Choose one of the following options:
  - **Preserve**: Retains the existing RAID controller configuration.
  - **Delete**: Deletes the existing RAID controller configuration and import the configuration from the backup file.

 **NOTE:** This operation does not restore content that was on the virtual disk during the backup. For example, Operating System. This operation only creates a blank virtual disk and sets the attributes.
6. Click **Next**.  
A summary screen is displayed.
7. Click **Finish** to start the importing the backup file and submit the task to the **Task Viewer**.  
You can launch the **Task Viewer** to view the status of the task.

## Configuring part replacement properties for a system

The Part Replacement feature provides an automatic update of firmware, or configuration, or both of a newly replaced component in a system, to match that of the original part. The newly replaced components could include a PowerEdge RAID controller, NIC or power supply, to match that of the original part. This feature is disabled by default on Lifecycle Controller and may be enabled if required through DLCI. It is a licensed feature and requires the Dell vFlash SD card.

Use the **System Viewer** Utility to configure the Part Replacement properties for a system.

To configure the Part Replacement properties:

1. On the **System Viewer** Utility, select **Platform Restore**.  
For 11th generation of PowerEdge servers, the utility checks for a valid license of the Dell vFlash SD card on the Lifecycle Controller of the system and for the 12th and 13th generation of PowerEdge

servers, the utility checks for an Enterprise license. If a valid license is present, the **Platform Restore** screen is displayed.

2. On the **Platform Restore** screen, select the **Configure Part Replacement** option and click **Next**. The Part Replacement attributes are displayed.
3. Select the options for the properties as given in the table below:

**Table 7. Property and options**

| Property                                         | Options                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|--------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Collect System Inventory on Start (CSIOR)</b> | <ul style="list-style-type: none"> <li>• <b>Disabled:</b> Disables CSIOR for the replaced part.</li> <li>• <b>Enable:</b> Enables CSIOR for the replaced part.</li> <li>• <b>Do Not Change:</b> Retains the default settings.</li> </ul>                                                                                                                                                                                                                                                      |
| <b>Part firmware update</b>                      | <ul style="list-style-type: none"> <li>• <b>Disabled:</b> Disables the firmware updates for the replaced part.</li> <li>• <b>Allow version upgrade only:</b> Performs firmware update on replaced parts if the firmware version of the new part is lower than the original part.</li> <li>• <b>Match firmware of replaced part:</b> Performs firmware update on replaced parts to the version of the original part.</li> <li>• <b>Do Not Change:</b> Retains the default settings.</li> </ul> |
| <b>Part configuration update</b>                 | <ul style="list-style-type: none"> <li>• <b>Disabled:</b> Disables the operation that applies the current configuration to a replaced part.</li> <li>• <b>Apply always:</b> Applies the current configuration to the replaced part.</li> <li>• <b>Apply only if firmware matches:</b> Applies the current configuration only if the current firmware matches with the firmware of the replaced part.</li> <li>• <b>Do Not Change:</b> Retains the default settings.</li> </ul>                |

4. Click **Finish** after selecting the required options.

The following message is displayed: `Task submission complete.`

A task is submitted to the **Task Viewer**. You can launch the **Task Viewer** to view the status of the task. The task configures the Lifecycle Controller of the system with the Part Replacement configuration. This configuration takes effect when you replace any part for the system.

If you have updated the Part Replacement Attributes, sometimes the updates are not set immediately. Wait for couple of minutes and check to see if the updates are set.

# Troubleshooting

This chapter lists the issues and steps to troubleshoot them.

## Configuring Dell provisioning web services on IIS

The installer configures the Dell Provisioning Web Services for Internet Information Services (IIS) automatically during installation.

This section contains information to configure Dell Provisioning Web Services for IIS manually.

### Dell provisioning web services configuration for IIS 7.0 or IIS 7.5 or IIS 8.0 or IIS 8.5

To configure Dell provisioning web services for IIS 7.0 or IIS 7.5 or IIS 8.0 or IIS 8.5:

1. Launch the **Dell\_Lifecycle\_Controller\_Integration\_3.1.0.xx.exe**.
2. Create a new application pool called **Provisioning Web Site** and assign it to the website.
3. Perform the following steps on the **Provisioning Web Site**:
  - In **IIS Manager**, right-click **Provisioning Web Site**, and select **Properties**.
  - Click the **Home Directory** tab.
  - Under **Application Pool**, select **Provisioning Web Site**.
4. On the website, set the default document to **handshake.asmx** and remove any other default documents.
5. Using the Certificates MMC plug-in, install the **PS2.pfx** certificate into the system's **Personal** store.
6. Install the **RootCA.pem** into the system's **Trusted Root Certificate Authorities** store.
7. Import the **ProvisioningCTL.stl Certificate Trust List** file to **Intermediate Certificate Authorities**.
8. Create an SSL certificate configuration that applies the imported **Certificate Trust List**. At the command prompt, paste the following command:
 

```
netsh http add sslcert ipport=0.0.0.0:4433 appid={6cb73250-820b-11de-8a39-0800200c9a66} certstorename=MY certhash=fbcc14993919d2cdd64cfed68579112c91c05027 sslctlstorename=CA sslctlidentifier="ProvisioningCTL"
```
9. To enforce SSL and client certificates for the website, do the following:
  - Add a SSL binding to set the port to 4433 and to use the **DellProvisioningServer** certificate. A warning displays that the certificate is assigned to another program.
  - Click **OK**.
  - Remove the HTTP binding for port 4431.
  - Select the required SSL option.

- Select the required client certificates option.
- Click **Apply**.

## Dell auto-discovery network setup specification

For information on auto-discovery error messages, descriptions, and response actions, see the *Dell Auto-Discovery Network Setup Specification* document at [delltechcenter.com](http://delltechcenter.com)

## Troubleshooting the viewing and exporting of Lifecycle Controller logs

When you view the Lifecycle Controller logs for a single system or a collection, the grid view could display the following values — **-1** in the **No. Column**, **Not Available** in the **Category**, **Description**, and **ID** columns.

The possible reasons and resolutions are as follows:

- Lifecycle Controller is running other tasks or processes and hence cannot retrieve the Lifecycle Controller logs for the system or collection.  
*Resolution:* Wait for sometime and retry retrieving or refreshing the logs for the system or collection to view the logs again.
- Lifecycle Controller cannot access the given CIFS share.  
*Resolution:* Check the permissions on CIFS share and make sure the share is accessible from Lifecycle Controller target systems.
- The Site Server cannot access the given CIFS share.  
*Resolution:* Check the permissions on CIFS share and make sure the share is accessible from Site server.
- The given CIFS share is read-only share.  
*Resolution:* Provide the details for a share location with both read and write enabled.
- The exported .XML file is not well formed.  
*Resolution:* For more information, see the *Dell Lifecycle Controller 2 Version 1.00.00 User's Guide* available at [dell.com/support/home](http://dell.com/support/home).
- Upgrading the target system from Lifecycle Controller version 1.3 or 1.4 to Lifecycle Controller version 1.5.  
*Resolution:* Export the Lifecycle Controller logs, run an Lifecycle Controller wipe through Unified Server Configurator, reinstall Unified Server Configurator, and re-generate the Lifecycle Controller Logs.

# Issues and resolutions

## Issue 1

*Issue:* When you deploy an operating system on a target system with iDRAC configured in a shared network mode, the Windows PE environment may fail to startup on the network drivers, causing the system to restart before reaching the task sequence.

*Resolution:* This is because the network does not assign IP addresses fast enough. To avoid this issue, ensure that you enable **Spanning Tree** and **Fast Link** on the network switch.

## Issue 2

*Issue:* If the Lifecycle Controller of a system is in use, the system is not discovered.

*Resolution:* If a system does not show up in a collection, verify whether the log file contains the following error message: **Lifecycle Controller in use**. If it contains the error message:

1. Ensure that the system is not in Power On Self Test (POST) state. A system is in POST state after it is powered on and until it boots to an operating system through any media.
2. Power off the system and wait for ten minutes for it to show up in the collection.

## Issue 3

*Issue:* The **Create Lifecycle Controller Boot Media** option may fail if you have not specified local folder locations for the source and destination folders.

*Resolution:* Ensure that the source and destination paths used are local paths. For example, **C:\ <folder name>**.

## Issue 4

*Issue:* If the iDRAC version is older than the supported versions in any of the target systems, the **Boot to vFlash** option in the Deploy Operating Systems workflow may fail.

*Resolution:* On a rack and tower server, ensure that it has iDRAC version 1.3 firmware or newer. On a blade server, ensure that it has iDRAC version 2.2 or newer.

## Issue 5

*Issue:* When you are deploying an operating system using the **Launch Config Utility**, the advertisements of the task sequence are not displayed on the screen.

*Resolution:* Ensure that you advertise against the exact collection you plan to deploy to, as advertisements against a parent collection does not apply to the child collection(s).

## Issue 6

*Issue:* While deploying Microsoft Windows Server 2008 R2 from Configuration Manager SP1 R2 with Windows Automated Installation Kit (Windows AIK) 1.1, the following error message is displayed:

```
Operation failed with 0X80070002. The system cannot find the file specified.
```

*Resolution:* This issue occurs if you use a Windows PE 2.X based boot image created with Windows AIK 1.X for deploying Microsoft Windows Server 2008 R2. Ensure that the task sequence deploying Microsoft Windows Server 2008 R2 uses a Windows PE 3.0 or later based boot image created with Windows AIK 2.X or later. For more information, see the Microsoft Technet site at [technet.microsoft.com](http://technet.microsoft.com).

## Issue 7

*Issue:* If the target system has an older version of BIOS that does not support a particular method, the following error message is displayed in the DLCTaskManager.log file:

```
Installed BIOS version does not support this method.
```

*Resolution:* Update the BIOS to the latest supported version.

## Issue 8

*Issue:* If the Lifecycle Controller on the target system is locked by another process, the following error message is displayed in the DLCTaskManager.log file:

```
Lifecycle Controller is being used by another process.
```

*Resolution:* Ensure that the iDRAC of your system is not in POST state.

## Issue 9

*Issue:* If you do not enter the service tag name of the target system correctly, the discovery and handshake fails and the following error message is displayed:

```
[Server Name] - Handshake - getCredentialsInternal():[Server Name]: NOT  
AUTHORIZED: No credentials returned
```

*Resolution:* The service tag name is case sensitive. Ensure that the service tag name imported through the **import.exe** utility matches the service tag name in the iDRAC GUI.

## Issue 10

*Issue:* During Discovery and Handshake, the DPS.log displays an empty *Site code*: followed by a cryptography exception.

*Resolution:* This issue occurs when the account entered to access Configuration Manager does not have permissions to query WMI and retrieve the site code, or when the server cannot authenticate to the Site Server or domain controller. Verify the Dell Provisioning Server user permissions and perform a **WBEMTest** connection to validate the account, and then reset and rediscover your systems.

## Issue 11

*Issue:* During Discovery and Handshake, the DPS.log displays numerous **createDellCollecions() Either Connection Mgr param is NULL or Collection not yet created** messages.

*Resolution:* This issue occurs when the account entered to access Configuration Manager does not have permissions to create collections. For more information on setting permissions, see [Dell Auto-Discovery Network Setup Specification](#).

## Issue 12

*Issue:* When an account is cloned from an existing account in Configuration Manager, it is not automatically added to the SMS\_Admins group.

*Resolution:* Verify that the account exists in this group. Verify the Dell Provisioning Server user permissions and perform a **WBEMTest** connection to validate your account. Reset and rediscover your systems.

## Issue 13

*Issue:* Installation fails while installing DLCI for Configuration Manager version 1.3 on Microsoft Windows 2008 32-bit SP2 with the User Account Controller (UAC) option turned on.

*Resolution:* Turn off UAC and reinstall DLCI for Configuration Manager version 1.3. Alternatively, you can install DLCI for Configuration Manager using the Command Line Interface (CLI). Before you do so, right-click the installer, select **Properties**, click on the **Compatibility** tab and select the **Run as Administrator** option.

## Issue 14

*Issue:* The **Deploy** option does not appear in an existing task sequence after uninstalling and reinstalling DLCI for Configuration Manager.

*Resolution:* Open the task sequence for editing, re-enable the **Apply** option, and click **OK**. The **Deploy** option appears again.

To re-enable the **Apply** option:

1. Right-click the task sequence and select **Edit**.
2. Select **Restart in Windows PE**. In the **Description** section, type any character and delete it so the change is not saved.
3. Click **OK**.

This re-enables the **Apply** option.

## Issue 15

*Issue:* The **System Viewer** Utility does not display the latest RAID configuration.

*Resolution:* When you are viewing the RAID configuration for a system using the **System Viewer** Utility, the information is cached. When you update the RAID configuration of the same system, you must close the **System Viewer** Utility and re-open it to view the updated RAID configuration.

## Issue 16

*Issue:* The Modular systems cannot use the hostname in the path to the CIFS share but monolithic systems can use the hostname.

*Resolution:* For Modular systems you must specify the IP address of the CIFS share.

## Issue 17

*Issue:* When you are updating the systems with the latest firmware, if the Dell Update Packages (DUPS) take longer than 50 minutes to download over a WAN, then the update task may fail.

*Resolution:* If you face this problem, then you must copy the repository that contains the updates to the local network of the systems you are updating.

## Issue 18

*Issue:* If you have discovered systems with Dell Lifecycle Controller Integration for Configuration Manager version 1.0 or 1.1 and updated the firmware after upgrading to version 1.2 or 1.3, then you must re-discover the systems if you change their hostname during OS deployment.

*Resolution:* Ensure that you upgrade Lifecycle Controller of the target systems to version 1.4 or later and upgrade iDRAC on the target systems to version 1.5 or later for monolithic systems and version 3.02 or later for modular systems.

## Issue 19

*Issue:* When you are importing the backup image for a system or a collection, and you specify an invalid backup file passphrase, the following error is displayed on the Task Viewer:

Backup File passphrase is invalid. Host system has shut down due to invalid passphrase. Specify a valid passphrase and rerun the task.

*Resolution:* To resolve this issue, restart the workflow to import the backup image and re-submit the task to the Task Viewer. For more information, see [Importing the System Profile](#).

## Issue 20

*Issue:* When the Backup or Restore operations are in progress for a collection, you cannot view the Lifecycle Controller Logs for the collection. The cause for this is that the Lifecycle Controller is busy running the Backup or Restore tasks that are running.

*Resolution:* To view the Lifecycle Controller Logs, click Refresh on the Lifecycle Controller Logs screen after the Backup or Restore tasks are complete.

## Issue 22

*Issue:* When you continuously add Lifecycle Controller Logs, or one or more of the components continuously create log entries, you may not view the Lifecycle Controller Logs for the collection.

*Resolution:* To view the Lifecycle Controller Logs, click **Refresh** on the Lifecycle Controller Logs screen after waiting for a short period.

## Issue 22

*Issue:* Creation of unattended operating system media takes a long time in a non-windows operating system deployment.

*Resolution:* During non-windows operating system deployment, Dell Lifecycle Controller Utility creates the unattended operating system media using the NFS share. If NFS share responds slow, this step takes more time. Use NFSv3 preferably on a server running Red Hat Linux operating system.

## ESXi or RHEL deployment on Windows systems moves to ESXi or RHEL collection, but not removed from Windows Managed Collection

A system with Windows operating system deployed is moved to collection **Managed Collection (OS-Deployed)**. And, when you deploy a non-Windows operating system (ESXi or RHEL) on the system, the system gets into **Managed Dell Lifecycle Controller(RHEL)** or **Managed Dell Lifecycle Controller(ESXi)**. However, the machine remains in the **Managed Collection (OS-Deployed)** with the same name.

*Resolution:* Delete the server before deploying the non-Windows operating system(ESXi/RHEL) and re-import or re-provision the server having the Windows operating system.

## Related documentation and resources

For more information on Configuration Manager such as installation, features, and functionalities, see the Microsoft TechNet site at [technet.microsoft.com](http://technet.microsoft.com).

In addition to this guide, you can access the following guides available at [dell.com/support/manuals](http://dell.com/support/manuals). On the Manuals page, click **Software and Security** → **System Management**. Click the appropriate product link on the right-side to access the documents:

- *Dell Lifecycle Controller User's Guide*
- *Integrated Dell Remote Access Controller 6 User's Guide*
- *Integrated Dell Remote Access Controller 7 User's Guide*
- *Integrated Dell Remote Access Controller 8 User's Guide*


You can find the following white papers at [delltechcenter.com](http://delltechcenter.com). On the Dell TechCenter Wiki Home Page, click **OpenManage Systems Management** → **LifeCycle Controller**.

- *Dell Lifecycle Controller Remote Services Overview*
- *Dell Lifecycle Controller Web Services Interface Guideline*
- *Dell Auto-Discovery Network Setup Specification*

## Obtaining Technical Support

For assistance and information about DLCI for Configuration Manager, see [dell.com/support](http://dell.com/support).

For customers in the United States, call 800-WWW-DELL (800-999-3355).

 **NOTE:** If you do not have an active Internet connection, you can find contact information on your purchase invoice, packing slip, bill, or Dell product catalog.

For information on technical support, visit URL: [dell.com/contactus](http://dell.com/contactus).

Additionally, Dell Enterprise Training and Certification is available at URL: [dell.com/training](http://dell.com/training).

## Accesso ai documenti dal sito di supporto Dell

È possibile accedere ai documenti richiesti in uno dei seguenti modi:

- Usando i seguenti collegamenti:
  - Per tutti i documenti di Gestione dei sistemi aziendali — [dell.com/softwaresecuritymanuals](http://dell.com/softwaresecuritymanuals)

- Per i documenti OpenManage — **dell.com/openmanagemanuals**
- Per i documenti di Gestione remota dei sistemi aziendali — **dell.com/esmmanuals**
- Per i documenti di Gestione dei sistemi aziendali OpenManage Connections — **dell.com/OMConnectionsEnterpriseSystemsManagement**
- Per i documenti sugli Strumenti di manutenzione — **dell.com/serviceabilitytools**
- Per i documenti di Gestione dei sistemi client — **dell.com/clientsystemsmanagement**
- Per i documenti di Gestione dei sistemi client OpenManage Connections — **dell.com/dellclientcommandsuitemanuals**
- Dal sito di supporto Dell:
  - a. Andare a **dell.com/support/home**.
  - b. Nella sezione **Selezionare un prodotto**, fare clic su **Software e sicurezza**.
  - c. Nella casella di gruppo **Software e sicurezza**, fare clic sul collegamento richiesto tra i seguenti:
    - **Gestione dei sistemi aziendali**
    - **Gestione remota dei sistemi aziendali**
    - **Strumenti di manutenzione**
    - **Gestione dei sistemi client**
    - **Gestione dei sistemi client Connections**
  - d. Per visualizzare un documento, fare clic sulla versione di prodotto necessaria.
- Usando i motori di ricerca:
  - Digitare il nome e la versione del documento nella casella di ricerca.