

# Dell EMC OpenManage Enterprise Version 3.4

## Support Matrix

## Notes, cautions, and warnings

 **NOTE:** A NOTE indicates important information that helps you make better use of your product.

 **CAUTION:** A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

 **WARNING:** A WARNING indicates a potential for property damage, personal injury, or death.

# Introduction

Dell EMC OpenManage Enterprise is a systems management and monitoring application that provides a comprehensive view of the Dell EMC servers, chassis, storage, and network switches on the enterprise network. With OpenManage Enterprise, a web-based and one-to-many systems management application, you can:

- Discover and manage devices in a data center environment.
- Create and manage OpenManage Enterprise users.
- Group and manage devices.
- Monitor the health of your devices.
- Manage device firmware versions, and perform system updates and remote tasks.
- Create and deploy device configuration templates.
- Create and assign identity pools, and perform stateless deployment on target devices.
- Create configuration compliance baselines and remediate devices.
- View and manage system alerts and alert policies.
- View hardware inventory and compliance reports.
- Monitor and report about warranty and licenses.


## Topics:

- [Supported agents and interfaces](#)
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- [Supported hypervisors](#)
- [Supported browsers](#)
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- [Contacting Dell](#)

## Supported agents and interfaces

 **NOTE:** For more information about the agents and interfaces that are listed, see their respective product documentation available on the support site.

**Table 1. Agents and interfaces supported by OpenManage Enterprise version 3.4**

Dell EMC system agents and interfaces	Supported version
Dell EMC OpenManage Server Administrator—for monitoring device alerts only	9.0 and later versions
Dell Chassis Management Controller (CMC)	For the PowerEdge M1000e chassis—6.0 and later versions For the PowerEdge VRTX chassis—3.0 and later versions For the PowerEdge FX2 and FX2s sleds—2.0 and later versions
Dell EMC OpenManage Enterprise—Modular	For the PowerEdge MX7000 chassis—1.0 and later versions
iDRAC9	All the 14G PowerEdge servers — iDRAC 3.30.30.30 and later versions, except for the following PowerEdge servers: <ul style="list-style-type: none"> <li>• MX840C, MX740C—3.20.20.20</li> <li>• R6415, R7415, and R7425—iDRAC 3.17.20.17 and later versions</li> </ul>
iDRAC7 and iDRAC8	2.40.40.40 and later versions  <b>NOTE:</b> Ensure that Express or Enterprise licenses are available to perform firmware updates.
iDRAC6	For the monolithic systems—1.98 and later versions

**Table 1. Agents and interfaces supported by OpenManage Enterprise version 3.4 (continued)**

Dell EMC system agents and interfaces	Supported version
	For the modular systems—3.65 and later versions
Dell EMC Repository Manager	3.0 and later versions
Networking OS	9.10.0.0, 9.11.0.0, 9.13.0.0, 9.14.0.0, 10.5.0.0 and later versions, except for: <ul style="list-style-type: none"> <li>• Dell Networking Z9000 — 9.7P19 and later versions</li> <li>• Networking OS switches MX5108N, MX9116N — minimum firmware version 10.5 (OS 10)</li> </ul>

## Supported devices

### Supported Dell EMC PowerEdge servers

**NOTE:** In the PowerEdge server name format YXXX; 'Y' denotes alphabets, for example M, MX, R, or T, and 'X' denotes numbers.

**Table 2. Supported PowerEdge servers**

PowerEdge servers	Supported OpenManage Enterprise features			
	Discovery and inventory	Monitoring and device alerts	Managing device firmware	Managing device configurations and deployment
<b>YX1X systems</b>				
<p><b>NOTE:</b> The appliance reports the Health status for the monitored 11G Servers with iDRAC6 as Unknown. This is due to the limited capability of the iDRAC6.</p>				
PowerEdge R210 II	Yes	Yes	No	No
PowerEdge R515	Yes	Yes	No	No
PowerEdge R815	Yes	Yes	No	No
PowerEdge R415	Yes	Yes	No	No
PowerEdge R715	Yes	Yes	No	No
PowerEdge T110 II	Yes	Yes	No	No
PowerEdge M915	Yes	Yes	No	No
<b>YX2X systems</b>				
PowerEdge M420	Yes	Yes	Yes	Yes
PowerEdge M520	Yes	Yes	Yes	Yes
PowerEdge M620	Yes	Yes	Yes	Yes
PowerEdge M820	Yes	Yes	Yes	Yes
PowerEdge R220	Yes	Yes	Yes	Yes
PowerEdge R320	Yes	Yes	Yes	Yes
PowerEdge R420	Yes	Yes	Yes	Yes
PowerEdge R520	Yes	Yes	Yes	Yes
PowerEdge R620	Yes	Yes	Yes	Yes
PowerEdge R720	Yes	Yes	Yes	Yes

**Table 2. Supported PowerEdge servers (continued)**

PowerEdge servers	Supported OpenManage Enterprise features			
	Discovery and inventory	Monitoring and device alerts	Managing device firmware	Managing device configurations and deployment
PowerEdge R720xd	Yes	Yes	Yes	Yes
PowerEdge R820	Yes	Yes	Yes	Yes
PowerEdge R920	Yes	Yes	Yes	Yes
PowerEdge T320	Yes	Yes	Yes	Yes
PowerEdge T420	Yes	Yes	Yes	Yes
PowerEdge T620	Yes	Yes	Yes	Yes
PowerEdge FC420	Yes	Yes	Yes	Yes
PowerEdge FC620	Yes	Yes	Yes	Yes
PowerEdge FM120x4	Yes	Yes	Yes	Yes
<b>YX3X systems</b>				
PowerEdge M630	Yes	Yes	Yes	Yes
PowerEdge M830	Yes	Yes	Yes	Yes
PowerEdge T130	Yes	Yes	Yes	Yes
PowerEdge T330	Yes	Yes	Yes	Yes
PowerEdge T430	Yes	Yes	Yes	Yes
PowerEdge T630	Yes	Yes	Yes	Yes
PowerEdge R230	Yes	Yes	Yes	Yes
PowerEdge R330	Yes	Yes	Yes	Yes
PowerEdge R430	Yes	Yes	Yes	Yes
PowerEdge R530	Yes	Yes	Yes	Yes
PowerEdge R530xd	Yes	Yes	Yes	Yes
PowerEdge R630	Yes	Yes	Yes	Yes
PowerEdge R730	Yes	Yes	Yes	Yes
PowerEdge R730xd	Yes	Yes	Yes	Yes
PowerEdge R830	Yes	Yes	Yes	Yes
PowerEdge R930	Yes	Yes	Yes	Yes
PowerEdge FC430	Yes	Yes	Yes	Yes
PowerEdge FC630	Yes	Yes	Yes	Yes
PowerEdge FC830	Yes	Yes	Yes	Yes
<b>YX4X systems</b>				
PowerEdge M640	Yes	Yes	Yes	Yes
PowerEdge R240	Yes	Yes	Yes	Yes
PowerEdge R340	Yes	Yes	Yes	Yes
PowerEdge R440	Yes	Yes	Yes	Yes
PowerEdge R540	Yes	Yes	Yes	Yes

**Table 2. Supported PowerEdge servers (continued)**

PowerEdge servers	Supported OpenManage Enterprise features			
	Discovery and inventory	Monitoring and device alerts	Managing device firmware	Managing device configurations and deployment
PowerEdge R640	Yes	Yes	Yes	Yes
PowerEdge R6415	Yes	Yes	Yes	Yes
PowerEdge R740	Yes	Yes	Yes	Yes
PowerEdge R740xd	Yes	Yes	Yes	Yes
PowerEdge R740xd2	Yes	Yes	Yes	Yes
PowerEdge R7415	Yes	Yes	Yes	Yes
PowerEdge R7425	Yes	Yes	Yes	Yes
PowerEdge R940	Yes	Yes	Yes	Yes
PowerEdge R840	Yes	Yes	Yes	Yes
PowerEdge R940	Yes	Yes	Yes	Yes
PowerEdge R940XA	Yes	Yes	Yes	Yes
PowerEdge T140	Yes	Yes	Yes	Yes
PowerEdge T340	Yes	Yes	Yes	Yes
PowerEdge T440	Yes	Yes	Yes	Yes
PowerEdge T640	Yes	Yes	Yes	Yes
PowerEdge FC640	Yes	Yes	Yes	Yes
PowerEdge MX740C	Yes	Yes	Yes	Yes
PowerEdge MX840C	Yes	Yes	Yes	Yes
<b>YX5X systems</b>				
PowerEdge R6515	Yes	Yes	Yes	Yes
PowerEdge R6525	Yes	Yes	Yes	Yes
PowerEdge C6525	Yes	Yes	Yes	Yes
PowerEdge R7515	Yes	Yes	Yes	Yes
PowerEdge R7525	Yes	Yes	Yes	Yes

**Table 3. PowerEdge C-Series servers**

PowerEdge C-Series servers	Supported OpenManage Enterprise features			
	Discovery and inventory	Monitoring and device alerts	Managing device firmware	Managing device configurations and deployment
PowerEdge C4130	Yes	Yes	Yes	Yes
PowerEdge C4140	Yes	Yes	Yes	Yes
PowerEdge C6320	Yes	Yes	Yes	Yes
PowerEdge C6320p	Yes	Yes	Yes	Yes
PowerEdge C6420	Yes	Yes	Yes	Yes

# Supported Dell EMC XC Series Web-Scale converged appliances

Table 4. Supported XC Series Web-Scale converged appliances

XC Series Web-Scale converged appliances	Supported OpenManage Enterprise features			
	Discovery and inventory	Monitoring and device alerts	Managing device firmware	Managing device configurations and deployment
XC6320-6	Yes	Yes	No	No
XC6320-6AF	Yes	Yes	No	No
XC430 Xpress	Yes	Yes	No	No
XC430-4	Yes	Yes	No	No
XC430-8	Yes	Yes	No	No
XC630-10	Yes	Yes	No	No
XC630-10AF	Yes	Yes	No	No
XC630-10P	Yes	Yes	No	No
XC640	Yes	Yes	No	No
XC730-16G	Yes	Yes	No	No
XC730xd-12	Yes	Yes	No	No
XC730xd-12C	Yes	Yes	No	No
XC730xd-12R	Yes	Yes	No	No
XC730xd-12R Xpress	Yes	Yes	No	No
XC730xd-12S	Yes	Yes	No	No
XC730xd-24	Yes	Yes	No	No
XC730xd-24S	Yes	Yes	No	No
XC740xd	Yes	Yes	No	No
XC6420	Yes	Yes	No	No
XC6400	Yes	Yes	No	No
XC940	Yes	Yes	No	No
XC640ENT XC Core	Yes	Yes	No	No
XC740xdENT XC Core	Yes	Yes	No	No
XC940ENT XC Core	Yes	Yes	No	No
XC6420ENT XC Core	Yes	Yes	No	No
XC6400 ENCLOSURE XC Core	Yes	Yes	No	No
XCXR2 Core	Yes	Yes	No	No
XC740xd2 Core	Yes	Yes	No	No

 **NOTE:** The SATADOM-specific information is not displayed in the device inventory of OpenManage Enterprise.

## Supported Dell EMC XE Series

Table 5. Supported XE Series devices

XE Series Devices	Supported OpenManage Enterprise features			
	Discovery and inventory	Monitoring and device alerts	Managing device firmware	Managing device configurations and deployment
PowerEdge XE2420	Yes	Yes	Yes	Yes

## Supported Dell EMC chassis devices

Table 6. Supported Dell EMC chassis devices

PowerEdge chassis devices	Supported OpenManage Enterprise features			
	Discovery and inventory	Monitoring and device alerts	Managing device firmware	Managing device configurations and deployment
PowerEdge MX7000	Yes	Yes	Yes	Yes
PowerEdge M1000e	Yes	Yes	Yes	Yes
PowerEdge VRTX	Yes	Yes	Yes	Yes
PowerEdge FX2	Yes	Yes	Yes	Yes
PowerEdge FX2s	Yes	Yes	Yes	Yes

## Supported Input/Output Aggregators (IOA)

Table 7. Supported Input/Output Aggregators (IOA)

PowerEdge chassis devices	Supported IOAs	Managing device configurations and deployment
PowerEdge M1000e	MIOA	Yes
PowerEdge FX2s	FN2210S	Yes
PowerEdge FX2s	FN410S	Yes
PowerEdge FX2s	FN410T	Yes

## Supported Dell EMC VxRail Hyper-converged appliances

Table 8. Supported VxRail Hyper-converged appliances

VxRail Hyper-converged appliances	Supported OpenManage Enterprise features			
	Discovery and inventory	Monitoring and device alerts	Managing device firmware	Managing device configurations and deployment
VxRail E560	Yes	Yes	No	No
VxRail E560F	Yes	Yes	No	No
VxRail E460	Yes	Yes	No	No
VxRail E460F	Yes	Yes	No	No
VxRail G560	Yes	Yes	No	No
VxRail G560F	Yes	Yes	No	No

**Table 8. Supported VxRail Hyper-converged appliances (continued)**

VxRail Hyper-converged appliances	Supported OpenManage Enterprise features			
	Discovery and inventory	Monitoring and device alerts	Managing device firmware	Managing device configurations and deployment
VxRail P570	Yes	Yes	No	No
VxRail P570F	Yes	Yes	No	No
VxRail V570	Yes	Yes	No	No
VxRail V570F	Yes	Yes	No	No
VxRail S570	Yes	Yes	No	No
VxRail S470	Yes	Yes	No	No
VxRail P470	Yes	Yes	No	No
VxRail P470F	Yes	Yes	No	No
VxRail V470	Yes	Yes	No	No
VxRail V470F	Yes	Yes	No	No

## Supported Dell Storage modules

**Table 9. Supported Dell Storage modules**

Storage module	Supported OpenManage Enterprise features			
	Inventory	Monitoring health	Managing device firmware	Managing device configurations and deployment
PowerEdge FD332	Yes	Yes	No	No
PowerEdge MX5016S	Yes	Yes	Yes	No

## Supported Dell Storage devices—previously Dell Compellent devices

**Table 10. Supported Dell Storage devices**

Storage devices	Supported OpenManage Enterprise features			
	Discovery and inventory	Monitoring and device alerts	Managing device firmware	Managing device configurations and deployment
FS8600 version 6	Yes	Yes	No	No
SC4020	Yes	Yes	No	No
SC7020	Yes	Yes	No	No
SC8000	Yes	Yes	No	No
SCv3000	Yes	Yes	No	No
SC9000	Yes	Yes	No	No
SCv3020	Yes	Yes	No	No
SC5020	Yes	Yes	No	No

**Table 11. Supported Dell Storage devices - PowerVault MD Series**

Storage devices	Supported OpenManage Enterprise features			
	Discovery and inventory	Monitoring and device alerts	Managing device firmware	Managing device configurations and deployment
MD3220i	Yes	Yes	No	No
MD3220	Yes	Yes	No	No
MD3200	Yes	Yes	No	No
MD3200i	Yes	Yes	No	No
MD3800f	Yes	Yes	No	No
MD3820f	Yes	Yes	No	No
MD3860f	Yes	Yes	No	No
MD3800i	Yes	Yes	No	No
MD3820i	Yes	Yes	No	No
MD3400	Yes	Yes	No	No
MD3420	Yes	Yes	No	No
MD3460	Yes	Yes	No	No
MD3060e	Yes	Yes	No	No

**Table 12. Supported Dell Storage devices - DELL EMC PowerVault ME4 Series**

Storage devices	Supported OpenManage Enterprise features			
	Discovery and inventory	Monitoring and device alerts	Managing device firmware	Managing device configurations and deployment
ME4012	Yes	Yes	No	No
ME4024	Yes	Yes	No	No
ME4084 (not in JBOD mode)	Yes	Yes	No	No

## Supported Dell Networking devices—previously Dell Force10 devices

**Table 13. Supported Networking devices**

Networking devices	Supported OpenManage Enterprise features			
	Discovery and inventory	Monitoring and device alerts	Managing device firmware	Managing device configurations and deployment
C150	Yes	Yes	No	No
C300	Yes	Yes	No	No
S25P	Yes	Yes	No	No
S50	Yes	Yes	No	No
S55	Yes	Yes	No	No
S60	Yes	Yes	No	No
S3048	Yes	Yes	No	No

**Table 13. Supported Networking devices (continued)**

Networking devices	Supported OpenManage Enterprise features			
	Discovery and inventory	Monitoring and device alerts	Managing device firmware	Managing device configurations and deployment
S3048 ON	Yes	Yes	No	No
S4048	Yes	Yes	No	No
S4048 ON	Yes	Yes	No	No
S4820P	Yes	Yes	No	No
S6100	Yes	Yes	No	No
Z9100	Yes	Yes	No	No
Z9264F	Yes	Yes	No	No
MXL 10/40GbE	Yes	Yes	No	No
MX5108N	Yes	Yes	No	No
MX9116N	Yes	Yes	No	No
MXG610S	Yes	Yes	No	No
S4112F	Yes	Yes	No	No
S4112T	Yes	Yes	No	No
S4128F	Yes	Yes	No	No
S4128T	Yes	Yes	No	No
S4148F	Yes	Yes	No	No
S4148T	Yes	Yes	No	No
S4148U	Yes	Yes	No	No
S4148FE	Yes	Yes	No	No
S4248FB	Yes	Yes	No	No
S4248FBL	Yes	Yes	No	No
S5148F	Yes	Yes	No	No
S5296F	Yes	Yes	No	No
S5248F	Yes	Yes	No	No
S5224F	Yes	Yes	No	No
S5212F	Yes	Yes	No	No
S6010	Yes	Yes	No	No
S5232F	Yes	Yes	No	No

## OEM devices

Dell EMC OEM devices (rebranded or debranded PowerEdge servers), when discovered, are classified under **SYSTEM GROUPS > All Devices > Servers > OEM Servers** on the **All Devices** page. If both the server and RAC of the OEM device are discovered, they are correlated and displayed as one device under the **OEM Devices** group. Most of the functionality available to the PowerEdge servers—such as tasks, reports, and filters—are also available to the PowerEdge OEM servers. However, system update may not be possible if it is not supported by the OEM device module.

# Supported hypervisors

Supported VMware vSphere versions:

- vSphere ESXi 5.5
- vSphere ESXi 6.0
- vSphere ESXi 6.5
- vSphere ESXi 6.5 U3
- vSphere ESXi 6.7
- vSphere ESXi 6.7 U1
- vSphere ESXi 6.7 U3

Microsoft Hyper-V supported on:

- Windows Server 2012 R2
- Windows Server 2016
- Windows Server 2019

KVM supported on:

- Red Hat Enterprise Linux 6.5
- Red Hat Enterprise Linux 7.0
- Red Hat Enterprise Linux 7.2
- Red Hat Enterprise Linux 7.6
- Red Hat Enterprise Linux 7.7
- Red Hat Enterprise Linux 8.0
- Red Hat Enterprise Linux 8.1

# Supported browsers

- Microsoft Internet Explorer 11 and later (64-bit)
- Mozilla Firefox 52 and later
- Google Chrome 58 and later
- Microsoft Edge version 41.16299 and later

# Minimum recommended hardware

Table 14. Minimum recommended hardware

Minimum recommended hardware	Large deployments	Small deployments
<b>Number of devices that can be managed by the appliance</b>	Up to 8000	1000
<b>RAM</b>	32 GB	16 GB
<b>Processors</b>	8 cores total	4 cores total
<b>Hard drive</b>	250 GB	50 GB

# Contacting Dell

**NOTE:** If you do not have an active Internet connection, you can find contact information on your purchase invoice, packing slip, bill, or Dell product catalog.

Dell provides several online and telephone-based support and service options. Availability varies by country and product, and some services may not be available in your area. To contact Dell for sales, technical support, or customer service issues:

1. Go to **Dell.com/support**.
2. Select your support category.
3. Verify your country or region in the **Choose a Country/Region** drop-down list at the bottom of the page.

4. Select the appropriate service or support link based on your need.