

**OpenManage Integration for VMware vCenter for  
Desktop Client  
User's Guide Version 2.1**



# Notes, Cautions, and Warnings



**NOTE:** A NOTE indicates important information that helps you make better use of your computer.



**CAUTION:** A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.



**WARNING:** A WARNING indicates a potential for property damage, personal injury, or death.

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# Contents

<b>1 Overview.....</b>	<b>9</b>
OpenManage Integration for VMware vCenter .....	9
Key Features.....	9
How Does the OpenManage Integration for VMware vCenter Help With vCenter Administration.....	9
OpenManage Integration for VMware vCenter Features.....	10
<b>2 OpenManage Integration for VMware vCenter Configuration.....</b>	<b>11</b>
Security Roles and Permissions.....	11
Data Integrity.....	11
Access Control Authentication, Authorization, And Roles.....	12
Dell Operation Role.....	12
Dell Infrastructure Deployment Role.....	12
Understanding Privileges.....	13
<b>3 Understanding How To Configure or Edit the OpenManage Integration for VMware vCenter.....</b>	<b>17</b>
OpenManage Integration for VMware vCenter Home Page.....	17
Configuration Wizard Welcome Page.....	18
Creating A New Connection Profile [Wizard].....	18
Configuring Events And Alarms [Wizard].....	20
Setting Up A Proxy Server [Wizard].....	21
Scheduling Inventory Jobs [Wizard].....	21
Running A Warranty Retrieval Job [Wizard].....	22
Configuring the Deployment Credentials [Wizard].....	22
Setting The Default Firmware Update Repository [Wizard].....	23
Enabling The OMSA Link [Wizard].....	23
Configuring NFS Shares.....	24
Settings Overview.....	24
General Settings Overview.....	25
Creating A New Connection Profile.....	26
Configuring Events And Alarms .....	28
About Proxy Configuration.....	29
Running Inventory Jobs.....	30
Running A Warranty Retrieval Job.....	30
Viewing or Editing Deployment Credentials.....	31
Setting Up The Firmware Repository .....	32
Server Security Settings For Deployment.....	32
About Host, Bare Metal, and iDRAC Compliance Issues.....	33

Running The Fix Non-Compliant vSphere Hosts Wizard.....	34
Running The Fix Non-Compliant Bare Metal Server Wizard.....	35
iDRAC License Compliance.....	36
Upgrading OpenManage Integration for VMware vCenter.....	36
Upgrading From a Trial Version To a Full Product Version.....	36
About OpenManage Integration for VMware vCenter Licensing.....	37
<b>4 End-To-End Hardware Management.....</b>	<b>39</b>
Monitoring the Datacenter And Host System.....	39
Understanding Events And Alarms.....	39
vSphere Client Host Overview.....	42
Resetting iDRAC.....	44
About Inventory Schedule.....	44
Modifying An Inventory Job Schedule.....	45
Displaying The Inventory For A Single Host System in vCenter.....	45
Inventory And Licensing.....	47
Viewing Storage Inventory.....	48
Viewing Host Power Monitoring.....	48
Displaying The Entire Datacenter Hardware Configuration And Status.....	49
Managing Connection Profiles.....	49
Editing a Connection Profile.....	50
Deleting A Connection Profile.....	52
Testing a Connection Profile.....	52
Refreshing A Connection Profile.....	52
Understanding System Event Logs In vSphere Client Host View.....	52
Displaying Logs in Dell Management Center.....	53
Displaying The Event Logs For An Individual Host.....	53
About Firmware Updates.....	54
Running The Firmware Update Wizard.....	55
Updating Older Firmware Versions .....	56
Running the Update Firmware Wizard for Clusters and Datacenters.....	56
Advanced Host Management Using vCenter.....	58
Setting Up Physical Server Front Indicator Light.....	58
Server Based Management Tools.....	59
Warranty Retrieval.....	59
<b>5 Hardware Management.....</b>	<b>61</b>
Provisioning Overview.....	61
Understanding Deployment Job Times.....	62
Server States Within The Deployment Sequence.....	62
Downloading Custom Dell ISO Images.....	62
Understanding How To Configure A Hardware Profile.....	63

Creating A New Hardware Profile.....	64
Cloning A Hardware Profile.....	66
About Managing Hardware Profiles.....	67
Viewing Or Editing A Hardware Profile.....	67
Duplicating A Hardware Profile.....	67
Renaming A Hardware Profile.....	67
Deleting A Hardware Profile.....	67
Refreshing An Updated Hardware Profile.....	68
Creating A New Hypervisor Profile.....	68
Managing Hypervisor Profiles.....	69
VLAN Support.....	69
Viewing Or Editing Hypervisor Profiles.....	70
Duplicating a Hypervisor Profiles.....	70
Renaming Hypervisor Profile.....	71
Deleting A Hypervisor Profile.....	71
Refreshing Hypervisor Profiles.....	71
Building A New Deployment Template.....	71
Managing Deployment Templates.....	71
Running The Deployment Wizard.....	72
Deployment Wizard - Step 1: Select Servers .....	73
Deployment Wizard Step 2: Deployment Templates.....	73
Deployment Wizard Step 3: Global Settings.....	73
Deployment Wizard Step 4: Server Identification.....	74
Deployment Wizard Step 5: Connection Profile.....	75
Deployment Wizard Step 6: Scheduling Jobs.....	75
Understanding Job Queue.....	76
Adding A Server Manually.....	77
Removing A Bare Metal Server.....	77
<b>6 Console Administration.....</b>	<b>79</b>
Web-based Administration Console.....	79
Managing vCenter Server Connections.....	79
Registering A vCenter Server.....	79
Uploading A OpenManage Integration for VMware vCenter License To The Administration Console.....	80
Virtual Appliance Management.....	81
Restarting The Virtual Appliance.....	81
Updating A Repository Location And Virtual Appliance.....	81
Updating The Virtual Appliance Software Version.....	81
Downloading the Troubleshooting Bundle.....	82
Setting Up The HTTP Proxy.....	82
Setting Up the NTP Servers.....	82
Generating a Certificate Signing Request.....	83

Setting up Global Alerts.....	84
Managing Backup And Restore.....	84
Configuring Backup And Restore.....	84
Scheduling Automatic Backups.....	85
Performing An Immediate Backup.....	85
Restoring The Database From A Backup.....	85
Understanding the vSphere Client Console .....	86
Configuring Network Settings.....	86
Changing The Virtual Appliance Password.....	86
Setting The Local Time Zone.....	87
Rebooting Virtual Appliance.....	87
Resetting The Virtual Appliance To Factory Settings.....	87
Refreshing the Console View.....	87
Read-only User Role.....	87
Migration Path to migrate from 1.6/1.7 to 2.1.....	88

## **7 Troubleshooting.....91**

Frequently Asked Questions (FAQ).....	91
Using OpenManage Integration for VMware vCenter to update an Intel Network card with the firmware version of 13.5.2 is not supported.....	91
On trying a firmware update with an invalid DUP, the hardware update job status on the vCenter console neither fails nor times-out for hours, though the job status in LC says 'FAILED'. Why is this happening?.....	91
Administration Portal is still showing the unreachable Update Repository location.....	91
Why is the DNS configuration settings restored to original settings after appliance reboot if using DHCP for appliance IP and DNS settings overwritten.....	92
Why did my system not enter maintenance mode when I performed a one-to-many firmware update?.....	92
Even if my repository has bundles for selected 11G system, why is firmware update showing that I have no bundles for Firmware Update?.....	92
Why Does My ESX / ESXi Deployment Fail on Servers Having a PERC S300 Boot Controller?.....	92
How Come I See An Error Message Displayed After Clicking The Firmware Link?.....	92
What generation of Dell servers does the OpenManage Integration for VMware vCenter configure and support for SNMP traps?.....	93
How does the OpenManage Integration for VMware vCenter support more than three vCenters in Linked Mode?.....	93
Does OpenManage Integration for VMware vCenter support vCenter in linked mode?.....	93
What are the Required Port Settings for the OpenManage Integration for VMware vCenter?.....	94
What are the Minimum requirements for successful installation and operation of the virtual appliance?....	95
How Do I Find the Expected Translations for Renewing Warranty?.....	95
Why is the DNS configuration settings restored to original settings after appliance reboot if using DHCP for appliance IP and DNS settings overwritten.....	96
How come I do not see my new iDRAC version details listed on the vCenter Hosts & Clusters page?.....	96

How Do I Test Event Settings by Using OMSA to Simulate a Temperature Hardware Fault?.....	97
I Have the OMSA Agent Installed on a Dell Host System, But I Still Get an Error Message That OMSA is Not Installed. What Should I Do?.....	97
Can the OpenManage Integration for VMware vCenter Support ESX/ESXI with Lockdown Mode Enabled?.....	97
Inventory is Failing on Hosts ESXi 4.0 Update2 and ESXi Update 3 in Lockdown Mode After a Reboot.....	97
When I tried to use lockdown mode, it failed.....	98
On trying a firmware update with an invalid DUP, the hardware update job status on the vCenter console neither fails nor times-out for hours, though the job status in LC says 'FAILED'. Why is this happening?.....	98
What Setting Should I Use For UserVars.CIMoeMProviderEnable With ESXi 4.1 U1?.....	98
I Am Using A Reference Server to Create a Hardware Profile But it Failed. What Should I Do?.....	98
I Am Attempting To Deploy ESX/ESXi On A Blade Server And It Failed. What Should I Do?.....	98
Why Are My Hypervisor Deployments Failing On R210 II Machines?.....	99
Why Do I See Auto-discovered Systems Without Model Information in the Deployment Wizard.....	99
The NFS Share is Set Up With the ESX/ESXI ISO, but Deployment Fails with Errors Mounting the Share Location.....	99
How Do I Force Removal of the Virtual Appliance?.....	99
Entering a Password in the Backup Now Screen Receives an Error Message.....	99
In the vSphere Web Client, Clicking the Dell Server Management Portlet Or the Dell Icon Returns A 404 Error.....	99
My Firmware Update Failed. What Do I Do?.....	99
My vCenter Registration Failed. What Can I Do?.....	100
Performance during Connection Profile Test Credentials is extremely slow or unresponsive.....	100
Does the OpenManage Integration for VMware vCenter support the VMware vCenter Server appliance?.....	100
Does the OpenManage Integration for VMware vCenter support the vSphere Web Client?.....	100
Bare Metal Deployment Issues.....	100
Enabling Auto-Discovery On A Newly Purchased System.....	101
Contacting Dell.....	101
OpenManage Integration for VMware vCenter Related Information.....	101

## **8 Virtualization—Related Events for Dell Poweredge 11th and 12th Generation Servers..... 103**

<b>A Understanding Auto-Discovery.....</b>	<b>111</b>
Auto-Discovery Prerequisites.....	111
Enabling or Disabling Administrative Accounts on iDRAC Servers.....	112
Manually Configuring a PowerEdge 11th Generation Server for Auto-Discovery .....	112
Manually Configuring a PowerEdge 12th Generation Server for Auto-Discovery.....	114



# Overview

## OpenManage Integration for VMware vCenter

VMware vCenter is the primary console used by IT administrators to manage and monitor VMware vSphere ESX/ESXi hosts. In a standard virtualized environment, VMware alerts and monitoring are used to prompt an administrator to launch a separate console to resolve hardware issues. Today, using the OpenManage Integration for VMware vCenter, administrators have new capabilities to manage and monitor Dell hardware within the virtualized environment, such as:

- Alerting and environment monitoring
- Single server monitoring and reporting
- Firmware updates
- Enhanced deployment options

## Key Features

Dell customers can use the OpenManage Integration for VMware vCenter to perform:

<b>Inventory</b>	Inventory key assets, perform configuration tasks, and provide cluster and datacenter views of Dell platforms.
<b>Monitoring and Alerting</b>	Detect key hardware faults and perform virtualization-aware actions (for example, migrate workloads or place host in maintenance mode).
<b>Firmware Updates</b>	Update Dell hardware to the most recent version of BIOS and firmware.
<b>Deployment and Provisioning</b>	Create hardware profiles, hypervisor profiles, and deploy any combination of the two on bare-metal Dell PowerEdge servers, remotely and without PXE—using vCenter.
<b>Service Information</b>	Retrieve warranty information from Dell online.

## How Does the OpenManage Integration for VMware vCenter Help With vCenter Administration

OpenManage Integration for VMware vCenter provides additional virtualization functionality that supplements the current vCenter administration functions:

- Compresses tasks and adds management processes, such as firmware updates and bare-metal deployment, to the vCenter Server Administration Console.
- Organizes deployment of multiple bare-metal servers without requiring Preboot Execution Environment (PXE).
- Provides additional intelligence (inventory, events, alarms) to diagnose server problems.

- Integrates with standard vCenter authentication, rules, and permissions.

## **OpenManage Integration for VMware vCenter Features**

The following are high-level features of the OpenManage Integration for VMware vCenter:

- Monitor Dell platforms using the standard vCenter event and alarm subsystem
- Perform advanced hardware management and configuration
- Perform zero touch deployment of VMware ESX / ESXi hypervisors on bare-metal systems without using PXE
- Build hardware and VMware ESX / ESXi hypervisor profiles
- Perform firmware updates
- Troubleshoot infrastructure issues
- Report at the Datacenter and Cluster view—export to CSV file
- Integrate OpenManage Integration for VMware vCenter capabilities with standard vCenter roles and permissions

# OpenManage Integration for VMware vCenter Configuration

The following sections provide step-by-step instructions for the OpenManage Integration for VMware vCenter initial configuration. Upgrade, uninstallation, and security role information are also covered in the following sections.

## Security Roles and Permissions

The OpenManage Integration for VMware vCenter stores user credentials in an encrypted format. It does not provide any passwords to client applications to avoid any improper requests that could lead to issues. The database back ups are fully encrypted using custom security phrases, and therefore the data cannot be misused.

By default, users in the Administrators group have all the privileges. Administrators can use all the functions of the OpenManage Integration for VMware vCenter within VMware vCenter. If you want a nonadmin user to manage the product, then create a role including both the Dell roles and then assign permission on the root/top node in the inventory and propagate permissions, as needed, on the child nodes to which you want to give access to the user. For example: if you want a user to manage only Cluster A, then keep the permissions on Cluster A and remove permissions from other clusters.

## Data Integrity

Communication between the OpenManage Integration for VMware vCenter virtual appliance, Administration Console, and vCenter is accomplished using SSL/HTTPS. The OpenManage Integration for VMware vCenter generates an SSL certificate used for trusted communication between vCenter and the appliance. It also verifies and trusts the vCenter server's certificate before communication and the OpenManage Integration for VMware vCenter registration. The OpenManage Integration for VMware vCenter Console tab (in VMware vCenter) uses security procedures to avoid improper requests while the keys are transferred back and forth from the Administration Console and back-end services. This type of security causes cross-site request forgeries to fail.

A secure Administration Console session has a five-minute idle timeout, and the session is only valid in the current browser window and/or tab. If the user tries to open the session in a new window or tab, a security error is created that asks for a valid session. This action also prevents the user from clicking any malicious URL that could try to attack the Administration Console session.

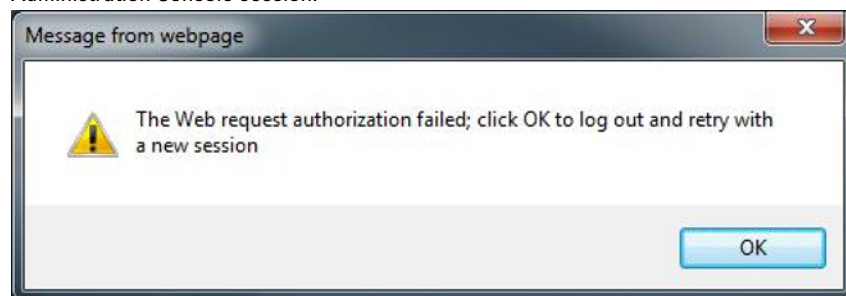


Figure 1. Error Message

## Access Control Authentication, Authorization, And Roles

The OpenManage Integration for VMware vCenter uses the vSphere Client's current user session and the stored administration credentials for the virtual appliance to perform vCenter operations. The OpenManage Integration for VMware vCenter uses the vCenter server's built-in roles and privileges model to authorize user actions with the virtual appliance and the vCenter managed objects (hosts and clusters).

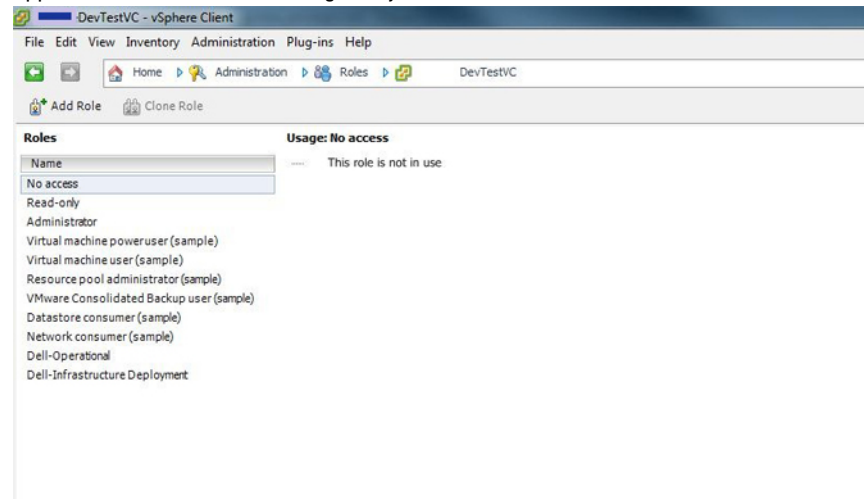


Figure 2. vCenter vSphere Client Roles and Privileges

### Dell Operation Role

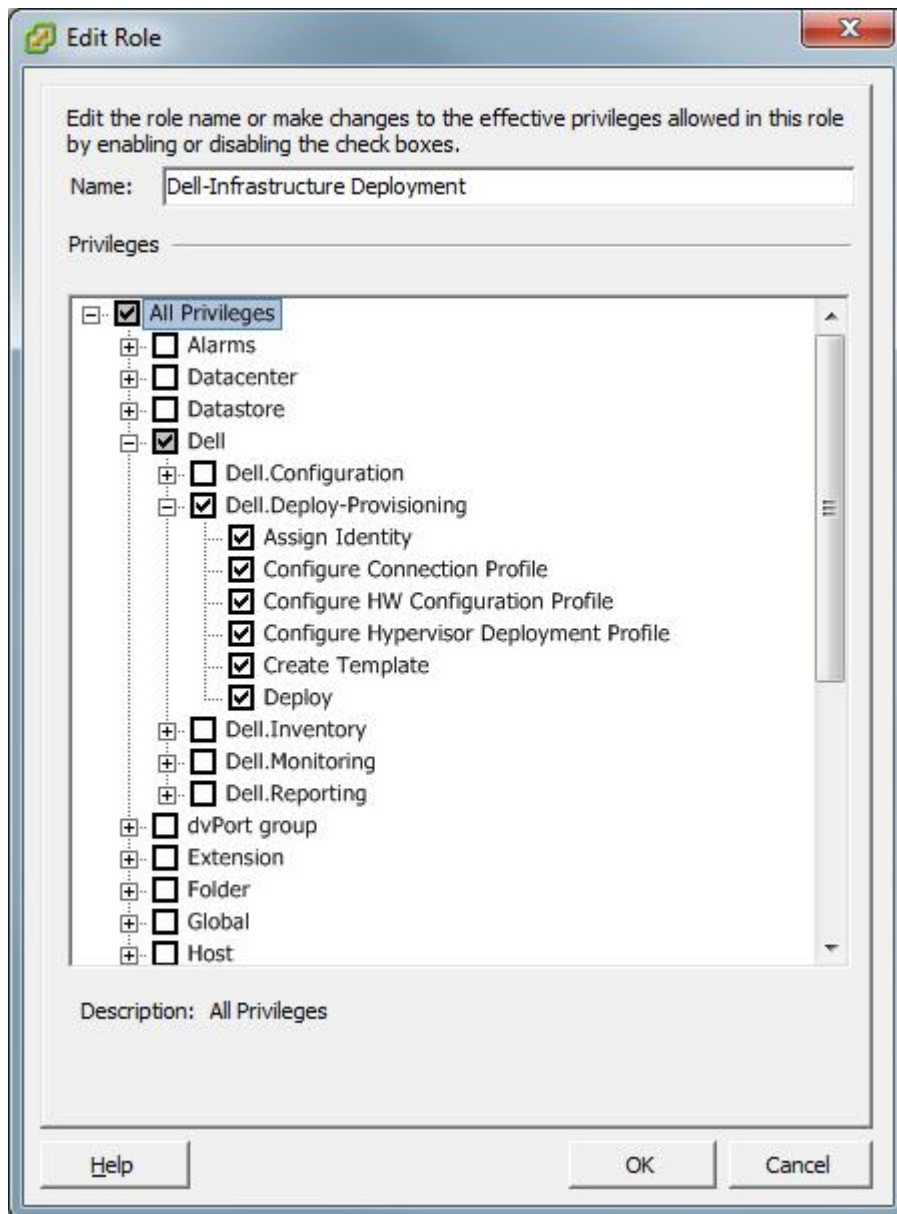
Contains the privileges/groups to accomplish appliance and vCenter server tasks including firmware updates, hardware inventory, restarting a host, placing a host in maintenance mode, or creating a vCenter Server task

This role contains the following privilege groups.

<b>Privilege Group - Dell.Configuration</b>	Privilege - Perform Host-Related Tasks, Perform vCenter-Related Tasks, Configure SelLog, Configure ConnectionProfile, Configure ClearLed, Firmware Update
<b>Privilege Group - Dell.Inventory</b>	Privilege - Configure Inventory, Configure Warranty Retrieval, Configure ReadOnly
<b>Privilege Group - Dell.Monitoring</b>	Privilege - Configure Monitoring, Monitor
<b>Privilege Group - Dell.Reporting (Not used)</b>	Privilege - Create a Report, Run a Report

### Dell Infrastructure Deployment Role

This role contains the privileges specifically related to the hypervisor deployment features.



**Figure 3. Dell Infrastructure Deployment Role**

The privileges this role provides are Create Template, Configure HW Configuration Profile, Configure Hypervisor Deployment Profile, Configure Connection Profile, Assign Identity, and Deploy.

**Dell.Deploy — Provisioning** — Create Template, Configure HW Configuration Profile, Configure Hypervisor Deployment Profile, Configure Connection Profile, Assign Identity, Deploy

## Understanding Privileges

Every action performed by the OpenManage Integration for VMware vCenter is associated with a privilege. The following sections list the available actions and the associated privileges:

- Dell.Configuration.Perform vCenter-Related Tasks
  - Exit and enter maintenance mode
  - Get the vCenter user group to query the permissions
  - Register and configure alerts, for example enable/disable alerts on the event settings page
  - Post events/alerts to vCenter
  - Configure event settings on the event settings page
  - Restore default alerts on the event settings page
  - Check DRS status on clusters while configuring alerts/events settings
  - Reboot host after performing update or any other configuration action
  - Monitor vCenter tasks status/progress
  - Create vCenter tasks, for example firmware update task, host configuration task, and inventory task
  - Update vCenter task status/progress
  - Get host profiles
  - Add host to data center
  - Add host to cluster
  - Apply profile to host
  - Get CIM credentials
  - Configure hosts for compliance
  - Get the compliance tasks status
- Dell.Inventory.Configure ReadOnly
  - Get all vCenter hosts to construct the vCenter tree while configuring connection profiles
  - Check if the host is a Dell server when the tab is selected
  - Get the vCenter's Address/IP
  - Get host IP/Address
  - Get the current vCenter session user based on the vSphere client session ID
  - Get the vCenter inventory tree to display the vCenter inventory in a tree structure.
- Dell.Monitoring.Monitor
  - Get host name for posting the event
  - Perform the event log operations, for example get the event count, or change the event log settings
  - Register, unregister, and configure events/alerts – Receive SNMP traps and post events
- Dell.Configuration.Firmware Update
  - Perform firmware update
  - Load firmware repository and DUP file information on the firmware update wizard page
  - Query firmware inventory
  - Configure firmware repository settings
  - Configure staging folder and perform update using the staging feature
  - Test the network and repository connections
- Dell.Deploy-Provisioning.Create Template
  - Create, display, delete, and edit deployment templates
- Dell.Configuration.Perform Host-Related Tasks

- Blink LED, Clear LED, Configure OMSA URL from the Dell Server Management tab
- Launch OMSA Console
- Launch iDRAC Console
- Display and clear SEL log
- Dell.Inventory.Configure Inventory
  - Display system inventory in the Dell Server Management tab
  - Get storage details
  - Get power monitoring details
  - Create, display, edit, delete, and test connection profiles on the connection profiles page
  - Schedule, update, and delete inventory schedule
  - Run inventory on hosts



# Understanding How To Configure or Edit the OpenManage Integration for VMware vCenter

After you complete the basic installation of the OpenManage Integration for VMware vCenter, you can proceed to configure the appliance using one of two methods. Although using the Configuration Wizard is the most common method used, you can also accomplish this through the appliance's Settings page in the Dell Management Center.

The user interface in both areas is similar except in the wizard you click *Save and Continue*, whereas in the Settings options you click *Apply*.

## Configuration Tasks Using the Configuration Wizard

Use these tasks when configuring the OpenManage Integration for VMware vCenter using the Configuration Wizard:

1. [Configuration Wizard Welcome Page](#)
2. [Creating A New Connection Profile](#)
3. [Configuring Events And Alarms](#)
4. [Setting Up A Proxy Server](#)
5. [Scheduling Inventory Jobs](#)
6. [Running A Warranty Retrieval Job](#)
7. [Configuring The Deployment Credentials](#)
8. [Setting The Default Firmware Update Repository](#)
9. [Enabling The OMSA Link](#)

## Configuration Tasks Using the Settings Options

Use these tasks to set up or edit the OpenManage Integration for VMware vCenter configuration tasks:

- [Creating A New Connection Profile](#)
- [Configuring Events And Alarms](#)
- [Setting Up A Proxy Server](#)
- [Modifying An Inventory Job Schedule](#)
- [Warranty Retrieval](#)
- [Viewing Or Editing Deployment Credentials](#)
- [Setting Up The Firmware Repository And Credentials](#)
- [Enabling The OMSA Link](#)

## OpenManage Integration for VMware vCenter Home Page

When you log in to the OpenManage Integration for VMware vCenter home page, the navigation buttons are in the left pane, and the right pane provides useful links and information. This design provides key links into the tasks you do most often. While all these tasks are found under the left-pane navigation, you can also find them on the home page for ease of use. The tasks provided on this page belong to the following categories:

- Hosts and Server Deployment  
This section provides more information on hosts and server deployment.

- **vSphere Host and Bare Metal Server Compliance**  
This section provides more information and lets you view details about non-compliant hosts or bare metal servers or run the wizards to fix them.
- **Inventory Schedule**  
In this section, you can learn more about inventory scheduling.
- **Warranty Data Retrieval Schedule**  
This section lets you learn more or view/change warranty schedules.
- **Licensing**  
This section lets you learn more about licensing. Use the links to go to the licensing tasks.
- **Events and Alarms Settings**  
Learn more about event and alarm settings or take the link that lets you configure them.
- **Host Connection Licenses**  
Here you can view the host connection licenses in real time. In addition, you can use the Buy Now link to purchase a full version license to manage more than one host. The Buy Now link only appears if you are using a demo license.


## Configuration Wizard Welcome Page


After you install the OpenManage Integration for VMware vCenter, it must be configured.

1. In the **vSphere Client**, under **Management**, click the **Dell Management Center** icon.
2. The first time you click on the **Dell Management Center** icon, it opens the **Configuration Wizard**. You can also access this wizard on the **Dell Management Center** → **Settings** page.
3. In the **Welcome** tab, review the steps you will step through, and then click **Next**.

## Creating A New Connection Profile [Wizard]

A connection profile stores the credentials that the virtual appliance uses to communicate with Dell servers. Each Dell server must be associated with a connection profile to be managed by the OpenManage Integration for VMware vCenter. You may assign multiple servers to a single connection profile. Creating the Connection Profile is similar between the Configuration Wizard and from the **Dell Management Center** → **Settings** option.

 **NOTE:** With installations on hosts that are using Dell PowerEdge 12th generation servers, the OMSA agent installation is not required. For installations on 11th generation servers, OMSA agent is now automatically installed during the deployment process.

 **NOTE:** You are not allowed to create a connection profile if the number of hosts added exceeds the license limit.

Prior to using the Active Directory credentials with a connection profile, the Active Directory user account must exist in Active Directory and this account must already be enable in iDRAC. This wizard is not for creating Active Directory accounts or enabling Active Directory on iDRAC.


To create a new connection profile using the wizard:

1. From the **Connection Profiles** tab, click **Create New**.
2. In the **Profile Name and Description** page, enter the **Connection Profile Name** and an optional **Connection Profile Description** that are used to help manage custom connection profiles.
3. In the **Associated Hosts** page, select the hosts for the connection profile and click **Next**.
4. In the **Credentials** page, read the information and click **Next**.



5. In the iDRAC page, under Credentials, do one of the following:



**NOTE:** The iDRAC account requires administrative privileges for updating firmware, applying hardware profiles, and deploying hypervisor.


- For iDRACs already configured and enabled for Active Directory on which you want to use Active Directory, select the **Use Active Directory** check box; otherwise skip down to configure the iDRAC credentials.
  - In the **Active Directory User Name** text box, type the user name. Type the username in one of these formats: domain\username or domain/username or username@domain. The user name is limited to 256 characters. Refer to Microsoft Active Directory documentation for user name restrictions.
  - In the **Active Directory Password** text box, type the password. The password is limited to 127 characters.
  - In the **Verify Password** text box, type the password again.
  - In the Certificate Check drop-down list, select one of the following:
    - \* To download and store the iDRAC certificate and validate it during all future connections, select **Enable**.
    - \* To perform no check and not store the certificate, select **Disabled**.
- To configure iDRAC credentials without Active Directory, do the following:
  - In the **User Name** text box, type the user name. The user name is limited to 16 characters. Refer to the iDRAC documentation for information about user name restrictions for your version of iDRAC.
    -  **NOTE:** The local iDRAC account requires administrative privileges for updating firmware, applying hardware profiles, and deploying hypervisor.
  - In the **Password** text box type the password. The password is limited to 20 characters.
  - In the **Verify Password** text box, type the password again.
  - In the Certificate Check drop-down list, select one of the following:
    - \* To download and store the iDRAC certificate and validate it during all future connections, select **Enable**.
    - \* To perform no check and not store the iDRAC certificate, select **Disabled**.

6. Click **Next**.



7. In the Host Credentials page, under Credentials, do one of the following:
  - For hosts already configured and enabled for Active Directory on which you want to use Active Directory, select the **Use Active Directory** check box; otherwise skip down to configure your Host Credentials.
    - In the **Active Directory User Name** text box, type the user name. Type the username in one of these formats: domain\username or domain/username or username@domain. The user name is limited to 256 characters. Refer to Microsoft Active Directory documentation for user name restrictions.
    - In the **Active Directory Password** text box, type the password. The password is limited to 127 characters.
    - In the **Verify Password** text box, type the password again.
    - In the Certificate Check drop-down list, select one of the following:
      - \* To download and store the Host certificate and validate it during all future connections, select **Enable**.
      - \* To perform no check and not store the Host certificate, select **Disabled**.
  - To configure Host Credentials without Active Directory, do the following:
    - In the **User Name** text box, type the user name. The user name must be root.
    - In the **Password** text box type the password. The password is limited to 127 characters.
      -  **NOTE:** For servers that do not have either an iDRAC Express or Enterprise card, the iDRAC test connection result shows Not Applicable for this system.
      -  **NOTE:** The OMSA credentials are the same credentials used for ESX and ESXi hosts.
    - In the **Verify Password** text box, type the password again.
    - In the Certificate Check drop-down list, select one of the following:
      - \* To download and store the Host certificate and validate it during all future connections, select **Enable**.
      - \* To perform no check and not store the Host certificate, select **Disabled**.
8. Click **Next**.
9. In the Test Connection Profile page, do one of the following:
  - To begin the test, click **Test Selected**. The other options are inactive.
  - To stop the test, click **Abort All Tests**.
10. To complete the profile, click **Save**.
11. To continue on to configure Events and Alarms, click **Save and Continue**.

## Configuring Events And Alarms [Wizard]

Configure events and alarms using the Configuration Wizard or from the **Dell Management Center** → **Settings** option for Events and Alarms.

 **NOTE:** On hosts prior to Dell PowerEdge 12th generation servers, this feature requires that the virtual appliance is configured as a trap destination in OMSA to display host events in vCenter. In 12G servers, iDRAC SNMP trap destination should be configured to OpenManage Integration for VMware vCenter address.

To configure events and alarms:

1. In the **Configuration Wizard**, under **Event Posting Levels**, select one of the following:
  - Do not post any events - Block hardware events.
  - Post All Events - Post all hardware events.
  - Post only Critical and Warning Events - Post only critical or warning level hardware events.
  - Post only Virtualization-Related Critical and Warning Events - Post only virtualization-related critical and warning events; this is the default event posting level.
2. To enable all hardware alarms and events, select the **Enable Alarms for Dell Hosts** check box.  
 **NOTE:** Dell hosts that have alarms enabled respond to critical events by entering maintenance mode.
3. In the dialog box that displays, click **Continue** to accept this change, or click **Cancel**.  
 **NOTE:** This step is only seen if **Enable Alarms For Dell Hosts** is selected.
4. To restore the default vCenter alarm settings for all managed Dell servers, click **Restore Default Alarms**. It may take up to a minute before the change takes effect.
5. To continue the wizard, click **Save and Continue**.


## Setting Up A Proxy Server [Wizard]

Set the proxy server in the Configuration Wizard or later using the Dell Management Center, **Settings** → **Proxy** page. To set up a proxy server:

1. In the **Configure HTTP Proxy window**, do one of the following:
  - To not use a proxy server, click **Save and Continue**.
  - To use a proxy server, under **Settings** enter a **Proxy Server Address**.
2. Enter the **Proxy Port number**.
3. Select the **Credentials Required** check box, if needed.
4. If you selected **Credentials Required**, do the following:
  - a. In the **Proxy User Name** text box, type the proxy user name.
  - b. In the **Proxy Password** text box, type the proxy password.
  - c. In the **Verify Password** text box, re-type the proxy password.
5. Under **Proxy**, select the **Use Proxy** check box.
6. To save these options and continue, click **Save and Continue**.

## Scheduling Inventory Jobs [Wizard]

The inventory schedule configuration is similar between the Configuration Wizard and from the **Dell Management Center** → **Settings** option. The only difference is that the wizard supplies an option to select if you want to run the inventory immediately.

-  **NOTE:** To make sure that the OpenManage Integration for VMware vCenter continues to display updated information, it is recommended that you schedule a periodic inventory job. The inventory job consumes minimal resources and will not degrade host performance.

To schedule an inventory job:

1. In the **Configuration Wizard**, in the **Inventory Schedule** window, do one of the following:
  - To run inventory schedules, click **On Selected Days**.
  - To not run inventory schedules, select **Do not run inventory on Dell hosts**.
2. If you select **On Selected Days**, then do the following:
  - a. Select the check box next to each day of the week that you want to run the inventory.
  - b. In the text box, enter the time in HH:MM format.

The time you enter is your local time. Therefore, if you want to run the inventory at the virtual appliance time zone, calculate the time difference between your local and virtual appliance time zone, and then enter the time appropriately.
  - c. To automatically run the inventory task once the wizard is complete, select the **Run inventory at the end of the wizard [Recommended]** check box.

This check box only appears when the On Selected Days check box is selected.
3. To apply the changes and continue, click **Save and Continue**.

## Running A Warranty Retrieval Job [Wizard]

The warranty retrieval job configuration is similar between the wizard and from the **Dell Management Center** → **Settings** option. In addition, you can run the Warranty Retrieval Job now, from Job Queue.

To run a warranty retrieval job:

1. In the **Configuration Wizard**, on the **Warranty Schedule** window, do one of the following:
  - To run warranty schedules, click **On Selected Days**.
  - To not run warranty schedules, select **Do not retrieve Warranty Data**.
2. If you selected **On Selected Days**, then do the following:
  - a. Select the text box next to each day of the week that you want to run the warranty jobs.
  - b. In the text box, enter the time in HH:MM format.

The time you enter is your local time. Therefore, if you want to run the inventory at the virtual appliance time zone, calculate the time difference between your local and virtual appliance time zone, and then enter the time appropriately.
3. To apply the changes and continue, click **Save and Continue**.

## Configuring the Deployment Credentials [Wizard]

Deployment credentials are used to securely communicate with a bare-metal system, using the iDRAC from initial discovery until the end of the deployment process. Once deployment completes, the credentials are changed to those in the connection profile matched to the bare-metal system from the Deployment wizard. If the deployment credentials are changed, all newly discovered systems from that point on are provisioned with the new credentials; however, the credentials on servers discovered prior to the change are not affected.

To configure the deployment credentials:


1. In the **Deployment Credential** window you can view or change the credentials. The bare metal server switches from these credentials to those specified in the Connection Profile.
2. To change these credentials, under **Credentials for Bare Metal Server Deployment**, do the following:
  - a. In the **User name** text box, edit the user name.
  - b. In the **Password** text box, edit the password.
  - c. In the **Verify Password**, text box, confirm the password.

3. To save the specified credentials and continue with the Configuration Wizard, click **Save and Continue**.

## Setting The Default Firmware Update Repository [Wizard]


Firmware repository settings contain the firmware catalog location used to update deployed servers. You can set up firmware repository initially here in the wizard or later from the **Dell Management Center** → **Settings** option. In addition, you can run the firmware update later from the OpenManage Integration tab.

To set the default firmware update repository:

1. In the **Configuration Wizard**, on the **Firmware Repository** page, to choose the default repository for firmware updates, select one of the following:
  - **Dell Online**  
Default firmware repository (ftp.dell.com) with a staging folder. The OpenManage Integration for VMware vCenter downloads selected firmware updates and stores them in the staging folder, and then they are applied as necessary.
  - **Local/shared repository**  
These are created with the Dell Repository Manager application. These local repositories should be located on Windows-based file shares.
2. If you selected **Local/shared repository**, do the following:
  - a. Enter the **Catalog File Location** using the following format:
    - NFS share for xml file: host:/share/filename.xml
    - NFS share for gz file: host/share/filename.gz
    - CIFS share for xml file: \\host\share\filename.xml
    - CIFS share for gz file: \\host\share\filename.gz
  - b. If using a CIFS share, enter the **User Name**, **Password**, and **Verify Password**; the passwords must match. These fields are only active when entering a CIFS share.  
 **NOTE:** The @ character is not supported for use in shared network folder user names/passwords.
  - c. To validate your entries click **Begin Test**.
3. To save this selection and continue the **Configuration Wizard**, click **Save and Continue**.

## Enabling The OMSA Link [Wizard]

To launch OpenManage Server Administrator (OMSA) within the OpenManage Integration for VMware vCenter virtual appliance, the OMSA Web Server must be installed and configured. See the *OpenManage Server Administrator Installation Guide* for instructions on how to install and configure the Web Server.

 **NOTE:** OMSA is only required on Dell servers prior to Dell PowerEdge 12th generation servers.

You can use OMSA to:

- Manage vCenter elements (detailed sensor/component-level health information).
- Clear command logs and system event logs (SEs).
- Obtain NIC statistics.

- Make sure that the OpenManage Integration for VMware vCenter captures events from a selected host.
1. In the **Configuration Wizard**, on the **OpenManage Server Admin** page, use the **OMSA Web Server URL** text box to enter the OMSA URL. You must include the full URL including the HTTPS and the port number. For example, https:\<OMSA\_Server\_IP\_or\_hostname>:1311.
  2. To save this URL and finish the Configuration Wizard, click **Finish**.

## Configuring NFS Shares


To use NFS shares with the OpenManage Integration for VMware vCenter for backup and restore operations, firmware updates, and as a staging folder, there are certain configuration items that you must complete. CIFS shares do not require additional configuration.

To configure NFS shares:

1. On the machine hosting the NFS shares, edit `/etc/exports` to add: `/share/path <appliance IP> (rw) *(ro)`. This allows the virtual appliance full read and write access to the share, but limits all other users to read only.

2. Start nfs services:

```
service portmap start
service nfs start
service nfslock status
```

 **NOTE:** The steps above may vary depending on the Linux distribution in use.

3. If any of the services were already running:

```
exportfs -ra
```

## Settings Overview

The OpenManage Integration for VMware vCenter Settings section:

- Lists the OpenManage Integration for VMware vCenter configuration settings.
- Starts the initial Configuration Wizard that steps you through the OpenManage Integration for VMware vCenter features necessary to manage and deploy servers in VMware vCenter.
- Starts the OpenManage Integration for VMware vCenter Administration Console that lets you perform vCenter registration, virtual appliance management, alert management, and backup/restore of the OpenManage Integration for VMware vCenter database.

### Related Tasks:

- [General](#): Set the OMSA URL that displays on the Dell Hosts tab in vCenter. You can also enable or disable Warranty Expiration Notification.
- [Events And Alarms](#): Enables or disables all hardware alarms (current alert status is displayed on the Alarms tab). Also configures incoming event and alert filtering.
- [HTTP Proxy](#): Enable or disable HTTP proxy usage during communication with Internet sites.
- [Inventory Schedule](#): Sets vCenter Host Inventory Schedule.
- [Warranty Schedule](#): Sets warranty information retrieval schedule for Dell hosts from Dell Online.
- [Deployment Credentials](#): Sets up credentials to be used for communication with Dell servers during initial discovery and bare metal server deployment.
- [Firmware Repository](#): Lets you edit where your firmware updates are stored.
- [Security](#): Provides a server white list that limits the servers that are deployed.


## General Settings Overview

General settings are used to:

- Define the OpenManage Server Administrator (OMSA) URL.
- Enable or Disable Warranty Expiration Notification.

The OMSA software can be used to:

- Manage vCenter elements (detailed sensor, component-level health information).
- Clear command logs and system event logs (SELs).
- Obtain NIC statistics.
- Make sure that the OpenManage Integration for VMware vCenter captures events from a selected host.

 **NOTE:** OMSA software is only required on Dell servers prior to Dell PowerEdge 12th generation servers.

Warranty Expiration Notification can be used to:


- Monitor the warranty expiration date.
- Set a minimum number of warranty days left threshold beyond which either a warning or critical alert is generated. The alert appears as an icon on the host's OpenManage Integration tab.

### Related Tasks:

- [Enabling The OMSA Link](#)
- [Enable or Disable Warranty Expiration Notification](#)

### Enabling The OMSA Link Outside the Configuration Wizard

To launch OpenManage Server Administrator (OMSA) within the OpenManage Integration for VMware vCenter virtual appliance, the OMSA Web Server must be installed and configured. See the *Dell OpenManage Server Administrator Installation Guide* for the version of OMSA in use for instructions on how to install and configure the Web Server.

 **NOTE:** OMSA is only required on Dell servers prior to Dell PowerEdge 12th generation servers.

To enable the OMSA link:

1. In the **Dell Management Center**, **Settings** → **General** under OMSA Launcher, click **Edit**.
2. Use the **OMSA Web Server URL** text box to enter the URL for OMSA. You must include the full URL including the HTTPS and the port number 1311.
3. To save this URL, click **Apply**.  
For information about setting up an OMSA trap destination, see [Setting Up An OMSA Trap Destination](#).

### Enable or Disable Server Warranty Expiration Notification

Warranty settings control when server warranty information is retrieved from Dell online by enabling or disabling the warranty schedule and then setting the Minimum Days Threshold alert. Use this page to enable or disable server warranty expiration notifications for hosts and clusters. Set or edit this feature in the Dell Management Center on the Settings, General Page.


To enable or disable server warranty expiration notification:


1. In the **Dell Management Center**, click **Settings** → **General**.
2. In the **General** page, to enable notifications, select the **Enable Warranty Status Notifications** check box.


3. To set the **Minimum Days Threshold Alert** do the following:
  - a. To set warnings, in the **Warnings** drop-down list select the number of days for warnings about server warranty status.
  - b. To set critical license status, in the **Critical** drop-down list set the number of days for warning of critical server warranty status.
4. To apply the changes, click **Apply**.

## Creating A New Connection Profile

A connection profile stores the credentials that the virtual appliance uses to communicate with Dell servers. Each Dell server must be associated with only one connection profile to be managed by the OpenManage Integration for VMware vCenter. You may assign multiple servers to a single connection profile. Creating the Connection Profile is similar between the Configuration Wizard and from the **Dell Management Center** → **Settings**. You can run the Configuration Wizard when you first access the Dell Management Console, or run it later on the Settings window.

 **NOTE:** In this release, and with installations on hosts that are Dell PowerEdge 12th generation servers and later, the OMSA agent installation is not required. For installations on Dell PowerEdge 11th generation servers, the OMSA agent is now automatically installed during the deployment process.

 **NOTE:** Refer the About OpenManage Integration for VMware vCenter Licensing for more information about licensing.

 **NOTE:** You are not allowed to create a connection profile if the number of hosts added exceeds the license limit.


To create a new connection profile:

1. In the **Dell Management Center**, in the left pane, click **Connection Profiles**.
2. In the **Profile Name and Description** page, enter the **Connection Profile Name** and an optional **Connection Profile Description** that are used to help manage custom connection profiles.
3. In the **Associated Hosts** page, select the hosts for the connection profile and click **Next**.
4. In the **Credentials** page, read the information and click **Next**.



5. In the iDRAC page, under Credentials, do one of the following:



**NOTE:** The iDRAC account requires administrative privileges for updating firmware, applying hardware profiles, and deploying hypervisor.

- For iDRACs already configured and enabled for Active Directory on which you want to use Active Directory, select the **Use Active Directory** check box; otherwise skip down to configure the iDRAC credentials.
  - In the **Active Directory User Name** text box, type the user name. Type the username in one of these formats: domain\username or domain/username or username@domain. The user name is limited to 256 characters. Refer to Microsoft Active Directory documentation for user name restrictions.
  - In the **Active Directory Password** text box, type the password. The password is limited to 127 characters.
  - In the **Verify Password** text box, type the password again.
  - In the Certificate Check drop-down list, select one of the following:
    - \* To download and store the iDRAC certificate and validate it during all future connections, select **Enable**.
    - \* To perform no check and not store the certificate, select **Disabled**.
- To configure iDRAC credentials without Active Directory, do the following:
  - In the **User Name** text box, type the user name. The user name is limited to 16 characters. Refer to the iDRAC documentation for information about user name restrictions for your version of iDRAC.
    -  **NOTE:** The local iDRAC account requires administrative privileges for updating firmware, applying hardware profiles, and deploying hypervisor.
  - In the **Password** text box type the password. The password is limited to 20 characters.
  - In the **Verify Password** text box, type the password again.
  - In the Certificate Check drop-down list, select one of the following:
    - \* To download and store the iDRAC certificate and validate it during all future connections, select **Enable**.
    - \* To perform no check and not store the iDRAC certificate, select **Disabled**.


6. Click **Next**.

7. In the Host Credentials page, under Credentials, do one of the following:
  - For hosts already configured and enabled for Active Directory on which you want to use Active Directory, select the **Use Active Directory** check box; otherwise skip down to configure your Host Credentials.
    - In the **Active Directory User Name** text box, type the user name. Type the username in one of these formats: domain\username or domain/username or username@domain. The user name is limited to 256 characters. Refer to Microsoft Active Directory documentation for user name restrictions.
    - In the **Active Directory Password** text box, type the password. The password is limited to 127 characters.
    - In the **Verify Password** text box, type the password again.
    - In the Certificate Check drop-down list, select one of the following:
      - \* To download and store the Host certificate and validate it during all future connections, select **Enable**.
      - \* To perform no check and not store the Host certificate, select **Disabled**.
  - To configure Host Credentials without Active Directory, do the following:
    - In the **User Name** text box, type the user name. The read only default user name is root. If you select **Use Active Directory** the user name can be different from root.
    - In the **Password** text box type the password. The password is limited to 127 characters.
      -  **NOTE:** The OMSA credentials are the same credentials used for ESX and ESXi hosts.
    - In the **Verify Password** text box, type the password again.
    - In the Certificate Check drop-down list, select one of the following:
      - \* To download and store the Host certificate and validate it during all future connections, select **Enable**.
      - \* To perform no check and not store the Host certificate, select **Disabled**.
8. Click **Next**.
9. The **Test Connection** link is used to validate the provided iDRAC and Host Credentials for the selected servers. Do one of the following:
  - To begin the test, click **Test Selected**. The other options are inactive.
  - To stop the tests click **Abort Tests**.
    -  **NOTE:** For servers that do not have either an iDRAC Express or Enterprise card, the iDRAC test connection result states Not Applicable for this system.
10. To complete the profile, click **Save**.

To manage connection profiles, see [Managing Connection Profiles](#).


## Configuring Events And Alarms

The Dell Management Center Events and Alarms page enables or disables all hardware alarms. The current alert status is displayed on the vCenter Alarms tab. A critical event indicates actual or imminent data loss or system malfunction. A warning event is not necessarily significant, but may indicate a possible future problem. Events and alarms can also be enabled using the VMware Alarm Manager. Events are displayed on the vCenter Tasks & Events tab in the Hosts and Clusters view.

 **NOTE:** On hosts prior to Dell PowerEdge 12th generation servers, this feature requires that the virtual appliance is configured as a trap destination in OMSA to display host events in vCenter. For more information on OMSA, see [Setting Up An OMSA Trap Destination](#).

You can configure events and alarms using in the Dell Management Center under the Settings option for Events and Alarms.


To configure events and alarms:

1. In the **Dell Management Center**, under **Settings** → **Events and Alarms**, click **Edit**.
2. Under **Event Posting Levels**, select one of the following:
  - Do not post any events - Block hardware events.
  - Post All Events - Post all hardware events.
  - Post only Critical and Warning Events - Post only critical or warning level hardware events.
  - Post only Virtualization-Related Critical and Warning Events - Post only virtualization-related critical and warning events; this is the default event posting level.
3. To enable all hardware alarms and events, select the **Enable Alarms for Dell Hosts** check box.  
 **NOTE:** Dell hosts that have alarms enabled respond to critical events by entering maintenance mode.
4. In the dialog box that displays, click **Continue** to accept this change, or click **Cancel**.
5. To restore the default vCenter alarm settings for all managed Dell servers, click **Restore Default Alarms**.  
It may take up to a minute before the change takes effect.
6. To save, click **Save**.

## About Proxy Configuration

The proxy settings define the HTTP proxy and any required credentials used to retrieve information from the Web (including from Dell online), such as:

- Enable or disable the proxy server
- Enter the proxy server and port number needed
- Define any required credentials - user name and password


 **NOTE:** Proxy passwords cannot exceed 31 characters.

### Related Tasks:

- [Setting Up A Proxy Server](#)
- [Using The HTTP Proxy For Retrieving Web Based Data](#)
- [Setting Up The HTTP Proxy Using The Administration Console](#)

### Setting Up A Proxy Server

Set up the proxy server in the Configuration Wizard or later using the Settings option, Proxy.

 **NOTE:** Proxy passwords cannot exceed 31 characters.

To set up a proxy server:

1. In the Dell Management Center, select **Settings** → **HTTP Proxy**, and then click **Edit**.
2. In the **HTTP Proxy** window, do one of the following:
  - To not use a proxy server, click **Save and Continue**.
  - To use a proxy server, under **Settings** enter a **Proxy Server Address**.
3. Enter the **Proxy Port number**.
4. Select the **Credentials Required** check box, if needed.

5. If you selected **Credentials Required**, do the following:
  - a. In the **Proxy User Name** text box, enter the proxy user name.
  - b. In the **Proxy Password** text box, enter the proxy password.
  - c. In the **Verify Password** text box, re-enter the proxy password you just typed.
6. Under **Proxy**, select the **Use Proxy** check box.
7. To save these options, click, **Save**.

### Using The HTTP Proxy For Retrieving Web Based Data


To use the HTTP proxy for retrieving Web based data:

1. In the **Dell Management Center**, select **Settings** → **HTTP Proxy**, and then click **Edit**.
2. Select the **Use Proxy** check box.
3. Click **Apply**.
4. To validate settings, click **Test Connection**.

### Running Inventory Jobs

To run the inventory job:

1. Once the **Configuration Wizard** is complete, click **Job Queue** → **Inventory** → **Run Now** to immediately run an inventory job.
2. To see the status of the inventory job, click **Refresh**.
3. Navigate to the **Host and Cluster** view, click on any **Dell host**, then click the **OpenManage Integration** tab. The following info should be available:
  - Overview Page
  - System Event Log
  - Hardware Inventory
  - Storage
  - Firmware
  - Power Monitoring
  - Warranty Status

 **NOTE:** Inventory job for hosts exceeding the license limit will be skipped and marked as Failed.

The following host commands work within the OpenManage Integration tab:

- Blink Indicator Light
- Run Firmware Update Wizard
- Launch Remote Access
- Launch OMSA
- Launch CMC
- Renew Warranty

### Running A Warranty Retrieval Job

The warranty retrieval job configuration is similar between the wizard and from the **Dell Management Center** → **Settings** option. After running the wizard you can edit at anytime from the **Dell Management Center** → **Settings** → **Warranty Schedule** page. You can run the Warranty Retrieval job now from the **Job Queue** → **Warranty History** page.

To schedule a warranty retrieval job:

1. In the **Dell Management Center**, select **Settings** → **Warranty Schedule**.
2. In the **Warranty Schedule** window, click **Edit**.
3. To configure the schedule, do one of the following:
  - a. To run Warranty Schedules, click **On Selected Days**.
  - b. To not run Warranty Schedules, select **Do not run inventory on Dell hosts**.
4. If you selected **On Selected Days**, then do the following:
  - a. Select the check box next to each day of the week that you want to run the warranty jobs.
  - b. In the text box, enter the time in HH:MM format.  
The time you enter is your local time. Calculate the time difference you need to run the warranty jobs at the proper time.
5. To run the warranty jobs now, navigate to **Job Queue** → **Warranty History** and then click **Run Now**.

## Viewing or Editing Deployment Credentials


In Dell Management Center, you can edit the deployment credentials. Deployment credentials are used to securely communicate with a bare-metal system using the iDRAC from initial discovery, until the end of the deployment process. Once deployment completes, the credentials are changed to those in the connection profile matched to the bare-metal system from the deployment wizard. If the deployment credentials are changed, all newly discovered systems from that point on will be provisioned with the new credentials - the credentials on servers discovered prior to the change of credentials are not affected by this change. The user name should be 16 characters or less (only ASCII printable characters). The password should be 20 characters or less (only ASCII printable characters).

To view or edit deployment credentials:

1. In **Dell Management Center** → **Settings** → **Deployment Credentials**, click **Edit**.
2. In the **Credentials for Bare Metal Server Deployment**, under **Credentials**, do the following:
  - In the **User Name** text box, enter the user name.  
The user name should be 16 characters or less (only ASCII printable characters).
  - In the **Password** text box, enter the password.  
The password should be 20 characters or less (only ASCII printable characters).
  - In the **Verify Password** text box, enter the password again.  
The passwords must match.
3. Click **Apply**.


## Setting Up The Firmware Repository

To set up the firmware repository and credentials:

1. In the **Dell Management Center**, select **Settings** → **Firmware Repository** and then click **Edit**.
2. On the **Firmware Repository** page, to choose the default repository for firmware updates, select one of the following:
  - **Dell Online**  
This uses the default firmware update repository of Dell online (ftp.dell.com) with a required staging folder. The OpenManage Integration for VMware vCenter downloads selected firmware updates and stores them in the staging folder, and then they are applied as necessary.
  - **Local/shared repository**  
These are created with the Dell Repository Manager application. These local repositories should be located on Windows-based file shares.
3. If you selected **Local/shared repository**, do the following:
  - a. Enter the **Catalog File Location** using the following format:
    - NFS share for xml file: host:/share/filename.xml
    - NFS share for gz file: host:/share/filename.gz
    - CIFS share for xml file: \\host\share\filename.xml
    - CIFS share for gz file: \\host\share\filename.gz
  - b. If using a CIFS share, enter the **User Name**, **Password**, and **Verify Password**; the passwords must match. These fields are only active when entering a CIFS share.  
 **NOTE:** The @ character is not supported for use in shared network folder user names/passwords.
  - c. To validate your entries click **Begin Test**.
4. Click **Apply**.

## Server Security Settings For Deployment

Restrict the set of deployable servers using a white list. If a server is in the white list, it is provided with credentials during the Auto-Discovery and handshake process and is displayed in the list of servers that are used for deployment. The white list is maintained by manually adding server service tags, deleting service tags, or importing a list of service tags from a CSV file.

 **NOTE:** Use a CSV-delimited file to import servers. This contains multiple records on different lines where each record has one or more service tags separated by commas.

To set up and manage white lists choose from the following:

- [Enabling A Server White List](#)
- [Adding Servers To A White List](#)
- [Deleting Servers From A WhiteList](#)

### Enabling A Deployable Server White List

For information about security settings for deployable servers, see [Server Security Settings For Deployment](#).

To enable a server white list:

1. In the **Dell Management Center**, in the left pane, select **Settings**.
2. In the right-pane, select **Security**.
3. In the **Security** window, click **Edit**.
4. To use the white list to restrict server deployment, select the **Enforce Server White List** check box.
5. Click **Apply**, and the server white setting changes to ENABLED.

### Adding Deployable Servers To A White List

For information about security settings for deployable servers, see [Server Security Settings For Deployment](#). When enforced, only Dell servers on the Server White List are available for deployment using the OpenManage Integration for VMware vCenter. You can add deployable servers to a white list manually or import using a list.

To add deployable servers to a white list:

1. In the **Dell Management Center**, in the left pane, select **Settings** → **Security**.
2. In the **Server White List** window, click **Edit**, then do one of the following:
  - To add servers to the white list manually, click **Add Server**.
    - In the **Add Service Tags**, dialog , enter the service tags.
    - To add the tags, click **Continue**.
  - To import a list of service tags, click **Import White List**.
    - When the **Select File to Upload** dialog box displays, navigate to the CSV file and click **Open**.  
For an example white list:  
ASDFG12  
SDCNRD0  
TESCVD3  
AS243AS, ASWERF3, FGVCSD9
    - When the **We found these service tags in your file** dialog displays, click **Apply**.

The service tags are now displayed in the Service Tag list.

### Deleting Deployable Servers From A White List

For information about security settings for deployable servers, see [Server Security Settings For Deployment](#).

To delete deployable servers from a white list:


1. In the **Dell Management Center**, in the left pane, select **Settings**.
2. In the right-pane, select **Security**.
3. In the **Security** window, click **Edit**.
4. Do one of the following:
  - To delete an individual server, click the **Service Tag** check box, and then click **Delete Selected**.
  - To delete all servers, click the **Service Tag** check box, and then click **Delete Selected**.
5. When the **Are you sure you want to delete the selected service tags** dialog displays, click **Apply** , or click **Cancel** to cancel.
6. To complete the changes, click **Apply**.

## About Host, Bare Metal, and iDRAC Compliance Issues

To manage hosts, bare metal servers, and iDRAC with the OpenManage Integration for VMware vCenter each must meet certain minimum criteria. If not compliant, then they are not managed properly by the OpenManage Integration for

VMware vCenter. Use the Fix Non-Compliant Hosts, Bare Metal Server, and iDRAC compliance links to see which host/bare metal servers/iDRACs in your configuration are not compliant and fix them. This wizard displays hosts/bare metal servers/iDRACs where:

- Hosts have not been assigned to a connection profile.  
If a connection profile is not assigned to a host, a dialog box is offered to take you to the Connection Profile screen. This configuration is outside this wizard. Return later to run this wizard.
- Collect System Inventory on Reboot (CSIOR) is disabled or has not been run, which requires a manual reboot.
- The OMSA agent (Host Root credentials ) is not installed, is out of date, or not configured properly.
- Bare metal servers have outdated Integrated Dell Remote Access Controller (iDRAC) firmware, Lifecycle Controller (LC) firmware, or BIOS versions.

 **CAUTION: Hosts in Lockdown Mode will not appear in compliance checks even if they are non-compliant. They do not display because their compliance status cannot be determined. Make sure to check the compliance of these systems manually. When this is the case a warning displays.**

In each case, you need to fix the compliance issues by running one of the following:

- To fix vSphere host compliance issues, see [Running The Fix Non-Compliant vSphere Hosts Wizard](#)
- To fix bare metal servers that have compliance issues, see [Running The Fix Non-Compliant Bare Metal Server Wizard](#)
- To fix iDRAC compliance issues: [iDRAC License Compliance](#)

#### Related Information:

- [Re-Checking Bare Metal Server Compliance](#)
- [Downloading An ISO For Manual Firmware Updates](#)

## Running The Fix Non-Compliant vSphere Hosts Wizard

Run the Fix Non-Compliant vSphere Hosts Wizard to fix non-compliant hosts. For information about compliance, see [About Host And Bare Metal Compliance Issues](#). Some non-compliant ESXi hosts require reboots. An ESXi host reboot is required if OpenManage Server Administrator (OMSA) must be installed or updated. In addition, a reboot is required on any host that has never run CSIOR. If you select to automatically reboot an ESXi host, the following actions take place:

- For a CSIOR status fix:  
If CSIOR is not enabled on the host, then CSIOR is set to *ON* on the host, and then the host is set into maintenance mode and rebooted.
- For an OMSA status fix:
  - a. OMSA is installed on the host.
  - b. The host is set to maintenance mode and rebooted.
  - c. After the reboot completes, OMSA is configured for the changes to take effect.
  - d. The host comes out of maintenance mode.
  - e. Inventory is run to refresh data.

To run the Fix Non-Compliant vSphere Hosts Wizard:

1. In the **Dell Management Center**, in the left pane, click **Compliance** → **vSphere Hosts**.
2. In the **vSphere Host Compliance** window, view the noncompliant hosts, then click **Fix Non-Compliant vSphere Hosts**.
3. In the **Fix Non-Compliant vSphere Hosts** wizard, select the check boxes for the hosts you want to fix.

4. Click **Next**.
5. If there is a server without a connection profile, you are given the option to exit the wizard and fix these systems from the **Connection Profile** page, or continue with this wizard. See, [Creating A New Connection Profile](#). When done, return to this wizard.
6. In the **Turn On CSIOR** window, select the check boxes to turn on **CSIOR** for the selected hosts.
7. Click **Next**.
8. In the **Fixing OMSA** window, select the check boxes to fix **OMSA** for the selected hosts.
9. Click **Next**.
10. In the **Reboot Hosts** window, view the ESXi hosts that must be rebooted. An ESXi host reboot is required if OMSA must be installed or updated. In addition, a reboot is required on any host that has never run CSIOR. Do one of the following:
  - If you want to automatically put hosts in maintenance mode and reboot when required, select the **Automatically put hosts in maintenance mode and reboot whenever required** check box.
  - If you want to reboot manually, you must do the following:
    1. Once the *Install OMSA* task is completed for a host, reboot the host.
    2. Once the host is up and if OMSA is not configured, configure OMSA manually or use the Compliance Wizard.
    3. Re-run inventory, see [Running Inventory Jobs](#).
11. Click **Next**.
12. In the **Summary** window, review the actions that take place on the non-compliant hosts. Manual reboots are required for these to take effect.
13. Click **Finish**.

## Running The Fix Non-Compliant Bare Metal Server Wizard

Run the Fix Non-Compliant Bare Metal Server Wizard to fix non-compliant bare metal servers. For information about compliance, see [About Host And Bare Metal Compliance Issues](#).

To run the Fix Non-Compliant Bare Metal Server Wizard:

1. In the **Dell Management Center**, in the left pane, click **Compliance** → **Bare Metal Servers**.
2. In the **Bare Metal Servers** window, view the non-compliant hosts, then click **Fix Non-Compliant Bare Metal Servers**.
3. In the **Fix Bare Metal Servers** wizard, select the check boxes for the hosts you want to fix.
4. Click **Next**.
5. In the **Summary** window, review the actions that take place on the non-compliant bare metal servers.
6. Click **Finish**.

### Re-checking Bare Metal Server Compliance


For servers you have fixed outside of the OpenManage Integration for VMware vCenter, you must run this manual server compliance re-check. You can find this on the Dell Management Center, Compliance, Bare Metal Servers page.

To re-check bare metal server compliance:

1. In the **Dell Management Center** → **Compliance** → **Bare Metal Servers** page, click **Re-check Compliance**.
2. In the **Non-Compliant Servers** window, to refresh the list, click **Refresh**.
3. To run the re-check, click **Check Compliance**.
4. To abort the re-check, click **Abort All Tests**.
5. If you successfully fixed your system, the list refreshes and your system is removed from the list. If not, the non-compliant system remains on the list.
6. When finished, click **Done**.

## Downloading An ISO For Manual Firmware Updates

The OpenManage Integration for VMware vCenter automatically fixes most compliance issues. Sometimes, a manual ISO installation is required. You can download the required ISO to manually fix compliance using the following steps:

1. In the **Dell Management Center** → **Compliance** → **Bare Metal Servers** page, to download an ISO, click **Download ISO**.
  2. In the **Download ISO** dialog box, to find the location of the ISO, click **Download**.
-  **NOTE:** The external browser may open behind this application window.
3. Navigate to the ISO file you need to make your bare metal server compliant.
  4. Burn that ISO, boot the host through that ISO and then update the FW components to the required level.

## iDRAC License Compliance


When you select the iDRAC License Compliance page, it runs a compliance test. This test lasts for a few minutes. The vSphere hosts and bare metal servers listed on this page are non-compliant because they do not have a compatible iDRAC license. The table displays the status of the iDRAC license. On this page you can see how many days remain on your license and update it as required. If your *Run inventory job* link is disabled, that means there are no vSphere hosts that are non-compliant due to the iDRAC license. If the *Recheck Bare Metal Server Compliance* link is disabled, that means there are no bare metal servers that are non-compliant due to the iDRAC license.

1. In **Dell Management Center**, in the left pane, click **Compliance**.
2. Expand **Compliance**, and click **iDRAC License**.  
Once you arrive to this page the compliance test runs. This is the same test that runs when you click **Refresh**.
3. If your license is out of date, click **Purchase/Renew iDRAC License**.
4. Log into the **Dell License Management** page and update or purchase a new iDRAC license.  
Use the information on this page to identify and update your iDRAC.
5. After you install an iDRAC license, run an inventory job for vSphere hosts and return to this page after the inventory job completes. For bare metal servers, recheck licensed bare metal server compliance.

## Upgrading OpenManage Integration for VMware vCenter

The following is the upgrade scenario for the OpenManage Integration for VMware vCenter:

- [Upgrading From Trial Version To Full Product Version](#)

 **NOTE:** Perform an appliance backup before you begin the upgrade. See [Performing An Immediate Backup](#).

### Upgrading From a Trial Version To a Full Product Version

To upgrade from trial version to a full product versions:

1. Go to the **Dell Web site** and purchase the full product version.  
You may also access the Dell Web site in the OpenManage Integration for VMware vCenter using one of the **Buy Now** links, like the one located in the Administration Portal on the **Licensing** window. This is applicable only when you are using evaluation license.
2. The download includes the new full version product, and a new license file.
3. Launch a browser window and enter the **Administration Console URL** displayed in the **vSphere vCenter Console** tab for the virtual machine you want to configure or use the link from the **Dell Management Console** → **Settings** page. The URL uses the following format and is case insensitive: **https://<ApplianceIPAddress>**

4. In the **Administration Console login window**, enter the password and click **Login**.
5. To upload the license file, click **Upload**.
6. In the **Upload License** window, click **Browse** to navigate to the license file.
7. Select the license file and then click **Upload**.

## About OpenManage Integration for VMware vCenter Licensing

The OpenManage Integration for VMware vCenter has two types of licenses:

<b>Evaluation license</b>	The trial version contains an evaluation license for five hosts (servers) that are managed by the OpenManage Integration for VMware vCenter. This is applicable only for 11G and later generations. This is a default license and is for a 90-day trial period only.
<b>Standard license</b>	The full product version contains a standard license for up to ten vCenters and you can purchase any number of host connections that are managed by the OpenManage Integration for VMware vCenter.

When you upgrade from an evaluation license to a full standard license, a new license XML file is sent to you by e-mail. Save the file to your local system and upload the new license file using the Administration Console. Licensing presents the following information:

- **Maximum vCenter Connection Licenses** - up to ten registered and in use vCenter connections are allowed.
- **Maximum Host Connection Licenses** - the number of host connections that were purchased.
- **In Use** - the number of vCenter connection or host connection licenses in use. For host connection, this number represents the number of hosts (or servers) that have been discovered and inventoried.
- **Available** - the number of vCenter connection or host connection licenses available for future use.
- **Unlicensed Hosts** - The number of host connections that exceeded the licensed amount. The OpenManage Integration for VMware vCenter continues to function normally, but a new license must be purchased and installed to resolve this warning.



# End-To-End Hardware Management

The goal of end-to-end hardware management is to provide the system health status and up-to-date infrastructure information that an administrator needs to respond to critical hardware events without leaving the Dell Management Center or vCenter. End-to-end hardware management within the OpenManage Integration for VMware vCenter is divided into four separate parts:

- Monitoring
- Inventory
- Advanced host management
- Warranty retrieval

## Monitoring the Datacenter And Host System


Datacenter and host system monitoring lets an administrator monitor infrastructure health by displaying hardware (server and storage) and virtualization-related events on the Tasks & Events tab in vCenter. Additionally, critical hardware alarms can trigger the OpenManage Integration for VMware vCenter to put the host system into a maintenance mode, and in certain cases migrate the virtual machines to another host system. For hosts prior to Dell PowerEdge 12th generation servers, the OpenManage Integration for VMware vCenter forwards OMSA alarms, and creates new ones for specific events. You can use these alarms to trigger actions that vCenter allows, like a reboot, maintenance mode, or migrate. For example, when a dual power supply fails and an alarm is created, the resulting action can be to migrate the virtual machine on that machine to a new one.

To perform monitoring:

1. Configure the **Event and Alarm** settings.
2. Configure **SNMP OMSA trap destinations**, if needed.
3. Use the **Tasks & Events** tab in vCenter to review event information.

## Understanding Events And Alarms

You can edit events and alarms from the OpenManage Integration for VMware vCenter within **Manage** → **Settings** tab. From here you can select the Event Posting Level, enable Alarms for Dell Hosts, or Restore Default Alarms. You can configure events and alarms for each vCenter or all at once for all registered vCenters.

 **NOTE:** To receive Dell events, you must enable both alarms and events.

There are four event posting levels.

**Table 1. Event Posting Level Descriptions**

Event	Description
Do not post any Events	Do not have the OpenManage Integration for VMware vCenter forward any events or alerts into related vCenters.


Post all Events	Post all events, including informal events, that the OpenManage Integration for VMware vCenter receives from managed Dell hosts into related vCenters.
Post only Critical and Warning Events	Posts only events with either Critical or Warning criticality into related vCenters.
Post only Virtualization-Related Critical and Warning Events	Post Virtualization related events received from hosts into related vCenters. Virtualization related events are those that Dell has selected to be most critical to hosts running virtual machines.

When you configure your events and alarms, you can enable them. When enabled, critical hardware alarms can trigger the OpenManage Integration for VMware vCenter to put the host system into a maintenance mode, and in certain cases, migrate the virtual machines to another host system. The OpenManage Integration for VMware vCenter forwards events received from managed Dell hosts, and creates alarms for those events. Use these alarms to trigger actions from vCenter, like a reboot, maintenance mode, or migrate. For example, when a dual power supply fails and an alarm is created, the resulting action is to migrate the virtual machine on that machine to a new one.

A host enters or leaves maintenance mode only as when you request it. If the host is in a cluster when it enters maintenance mode, you are given the option to evacuate powered-off virtual machines. If this option is selected, each powered-off virtual machine is migrated to another host, unless there is no compatible host available for the virtual machine in the cluster. While in maintenance mode, the host does not allow deployment or *power-on* of a virtual machine. Virtual machines that are running on a host entering maintenance mode need to be either migrated to another host or shut down, either manually or automatically by VMware Distributed Resource Scheduling (DRS).


Any hosts outside of clusters, or in clusters without VMware Distributed Resource Scheduling (DRS) enabled, could see virtual machines being shut down due to a critical event. DRS continuously monitors usage across a resource pool and intelligently allocates available resources among virtual machines according to business needs. Use clusters with DRS configured in conjunction with Dell Alarms to make sure that virtual machines are automatically migrated on critical hardware events. Listed in the details of the on screen message are any clusters on this vCenter instance that may be impacted. Confirm that the clusters are impacted before enabling Events and Alarms.

If you ever need to restore the default alarm settings, you can do so with the Reset Default Alarm button. This button is a convenience to restore the default alarm configuration without uninstalling and reinstalling the product. If any Dell alarm configurations have been changed since install, those changes are reverted using this button.

 **NOTE:** The OpenManage Integration for VMware vCenter pre-selects the virtualization-related events that are the essential to hosts successfully running virtual machines. Dell host alarms are disabled by default. If Dell alarms are enabled, the clusters should use the VMware Distributed Resource Scheduler to make sure that the virtual machines that send critical events are automatically migrated.

### Understanding OMSA For Dell PowerEdge 11th Generation Hosts

On servers earlier than Dell PowerEdge 12th generation servers, it is mandatory to install OMSA to work with the OpenManage Integration for VMware vCenter. OMSA is installed automatically on Dell PowerEdge 11th generation hosts during deployment, or if you want to install it manually, you may still do so.

 **NOTE:** When deploying the OMSA agent using the OpenManage Integration for VMware vCenter starts the httpClient service and enables port 8080 on and releases after ESXi 5.0 to download OMSA VIB and install it. Once the OMSA installation is completed, the service automatically stops and the port is closed.

To configure OMSA on Dell PowerEdge 11th generation servers, choose from the following:

- [Deploying an OMSA Agent Onto ESXi System](#)
- [Deploying an OMSA Agent Onto ESX System](#)

- [Setting Up An OMSA Trap Destination](#)

### ***Deploying the OMSA Agent onto an ESX System***

Install the OMSA tar.gz on an ESX system to gather inventory and alert information from the systems.


 **NOTE:** OpenManage agents are required on Dell hosts earlier than Dell PowerEdge 12th generation servers. Install OMSA using the OpenManage Integration for VMware vCenter or install manually to hosts prior to installing the OpenManage Integration for VMware vCenter. Details on manually installing the agents are at <http://en.community.dell.com/techcenter/systems-management/w/wiki/1760.openmanage-server-administrator-omsa.aspx>.

To deploy the OMSA agent tar.gz on an ESX system with the required remote enablement setting (-c) option:


1. Run the OMSA agent installation script:  
`srvadmin-install.sh -x -c`
2. Start OMSA services:  
`srvadmin-services.sh start`
3. If the OMSA agent is already installed, make sure that it has remote enablement configuration (-c) option or the OpenManage Integration for VMware vCenter installation will not complete successfully. Reinstall it with the -c option and restart the service:  
`srvadmin-install.sh -c`  
`srvadmin-services.sh restart`

### ***Deploying The OMSA Agent Onto An ESXi System***

Install the OMSA VIB on an ESXi system to gather inventory and alert information from the systems.


 **NOTE:** OpenManage agents are required on Dell hosts earlier than Dell PowerEdge 12th generation servers. Install OMSA using the OpenManage Integration for VMware vCenter or install manually to hosts prior to installing the OpenManage Integration for VMware vCenter. Details on manually installing the agents are at <http://en.community.dell.com/techcenter/systems-management/w/wiki/1760.openmanage-server-administrator-omsa.aspx>.

1. If not already installed, install the vSphere command line tool (vSphere CLI) from <http://www.vmware.com>.
2. Enter the following command:  
`Vihostupdate.pl -server <IP Address of ESXi host> -i -b OM-SrvAdmin-Dell-Web-6.3.0-2075.VIB-ESX41i_A00.8.zip`

 **NOTE:** It can take a few minutes for OMSA to install. This command requires a reboot of the host after it completes.

### ***Setting Up An OMSA Trap Destination***

All 11G hosts must have OMSA configured.

 **NOTE:** OMSA is only required on Dell servers earlier than Dell PowerEdge 12th generation servers.

To set up an OMSA trap destination:

1. Either use the link to the OMSA user interface found in **Settings** → **General**, or navigate to the OMSA agent from a Web browser (<https://<HostIP>:1311/>).
2. Log in to the interface, and select the **Alert Management** tab.
3. Select **Alert Actions** and make sure that any events to be monitored have the **Broadcast Message** option set, so that the events will be sent out.
4. Select the **Platform Events** option at the top of the tab.
5. Click the grey **Configure Destinations** button, and click the **Destination** link.
6. Select the **Enable Destination** check box.

7. Enter the OpenManage Integration for VMware vCenter appliance IP address in the **Destination IP Address** field.
8. Click **Apply Changes**.
9. Repeat step 1 to step 8 to configure additional events.

### Viewing Events

To view events, do one of the following:

- Navigate to the virtual machine and right-click to display the **vCenter** → **Tasks & Events** tab and click **Events** so that the selected level of events is displayed.
- Click on the parent node (cluster or datacenter) of the host or the root folder of the vCenter.

Events appear only on those nodes in the vSphere tree.

## vSphere Client Host Overview

The Overview provides information on key host server attributes, including individual component health, identification, hypervisor, and firmware information.

### HARDWARE COMPONENT HEALTH

Component health is a graphical representation of the status of all major host server components: system chassis, power supply, temperature, fans, voltage, processors, batteries, intrusion, hardware log, power management, and memory. The available status states are:

- Healthy (green check mark) - component operating normally
- Warning (yellow triangle with exclamation point) - component has a non-critical error
- Critical (red X) - component has a critical failure
- Unknown (question mark) - status is unknown for the component

A global health status is displayed in the upper-right header bar.

### SERVER INFORMATION

Server information provides identification, hypervisor, and firmware information, such as:

- Host name, power state, iDRAC IP, Management IP, connection profile in use, model, service tag and asset tag numbers, number of days left on the warranty, and when the last inventory scan was performed.
- Hypervisor, BIOS firmware, and iDRAC firmware versions.
- Ten most recent system event log entries. Click Details to launch the System Event Log window that displays additional log details.

### Host Information

In the left pane of the Host Overview, you can find the links to the following types of Host information:

- System Event Log  
Displays hardware system event log information. See, [Understanding System Event Logs](#).
- Hardware Inventory  
Displays information about the following hardware devices:
  - Field Replaceable Units (FRUs) such as DIMMs, system planar, power supplies, backplanes, controller cards, etc.
  - Memory - Number of slots available and in use, maximum capacity and amount of memory in use, and details on individual DIMMs.
  - Network Interface Cards (NICs) - Number of installed cards and details on individual NICs.
  - PCI Slots - Total available and number in use and details on individual slots.

- Power Supplies - Number present and details on individual PSUs.
- Processors - Number present and details on individual CPUs.
- Remote Access Card - IP address information and RAC type and Web interface URL.

See, [About Inventory Jobs](#).

- Storage

The host system storage provides a graphical and detailed view of the capacity and type of physical and logical storage for storage connected to a host-based storage controller, including:

- Host system total storage, unconfigured, configured, and both global and dedicated hot spare disks capacity
- List of how many of each storage component is present in the system component data table that contains detailed information on that component

- Firmware

Run the Firmware Update Wizard or view your firmware status. See, [Firmware Updates](#).

- Power Monitoring

The host system power monitoring provides general power information, energy statistics, and reserve power information, including:

- Current power budget, profile, warning and failure thresholds
- Energy consumption, system peak power, and amperage statistics
- Reserve power and peak reserve capacity



**NOTE:** Not all power supplies support this feature and blade enclosure power supplies are not supported.

- Warranty

Warranty retrieval provides the following information for Dell servers:

- Updated service warranty information, while only transmitting the host service tag
- Warranty information updated at scheduled intervals
- Secure transmission using a proxy server and credentials
- Information through a tested, secure connection

See, [Warranty Retrieval](#).

### Host Actions

The Host actions are commands you performed on the current host server, such as:

- Use the Blink Indicator Light to blink the LCD front indicator light. See, [Setting Up Physical Server Front Indicator Lights](#).
- Use the Run Firmware Update Wizard to display the Firmware Update wizard and update the host server firmware. See, [Running the Firmware Update Wizard](#).
- Use the iDRAC Reset to reset iDRAC without rebooting the appliance. See, [Resetting iDRAC](#).

### Management Consoles

The management consoles are used to launch external system management consoles, such as:

- Click Remote Access Console to launch the Integrated Dell Remote Access Controller (iDRAC) Web user interface.
- Click OMSA Console to launch the OpenManage Server Administrator (OMSA) user interface if it has been configured. See, [Enabling The OMSA Link](#)
- Click Blade Chassis Console to launch the Chassis Management Controller (CMC) Web user interface.

### Dell Online Services

The Dell Online Services provide access to renew a host system's warranty.


- Click **Renew Warranty** to launch a portal used to renew a host system's warranty. Review the **Warranty Days Left** status under **Server Information** to check if the warranty requires renewal; a warning or critical icon is displayed if the warranty is getting close to the expiration date. See, [Renewing Host Warranty](#).


## Resetting iDRAC

Sometimes iDRAC may become nonresponsive to requests and this results in unexpected behavior within the OpenManage Integration for VMware vCenter. The only way to recover from this state is to reset iDRAC. An iDRAC reset performs a normal reboot of the iDRAC. This reboot does not reboot the host. After you perform a reset, it takes 1 or 2 minutes for iDRAC to return to a usable state.

While iDRAC is rebooting, you may see:

- Some delay or a communication error while the OpenManage Integration for VMware vCenter obtains its health status.
- All open sessions with iDRAC close.
- DHCP address for iDRAC may change. If iDRAC uses DHCP for its IP address, then there is a chance that the IP address will change. If this happens, rerun the host inventory job to capture the new iDRAC IP in the inventory data

 **NOTE:** A soft reset of iDRAC may not always work to get iDRAC back to reusable state. You may need a hard reset. To do a hard reset, on the server, power off server, remove the power cable for 2 minutes and connect it back. For more information on resetting iDRAC, refer to your version of iDRAC User's Guide.

 **NOTE:** Dell recommends that you place the host in maintenance mode before resetting iDRAC.


1. In **vSphere Client**, under the **Inventory** heading, select **Hosts and Clusters**.
2. From **Hosts and Clusters**, select the host system in the tree view and select the **OpenManage Integration** tab.
3. Under **Host Actions**, select **iDRAC Reset**.
4. On the iDRAC Rest dialog box, select the **Continue iDRAC Reset**, and click **OK**.

## About Inventory Schedule

The inventory schedule sets the time/day for running inventory jobs, such as:

- Weekly at a specific time and on selected days
- At a set time interval

Most of the OpenManage Integration for VMware vCenter features require that an inventory is completed first to gather required data. An inventory of all host systems must be collected to display this information. To perform an inventory on host systems, create a connection profile that provides communication and authentication information. Once the inventory is complete, you can view the inventory results for the entire datacenter or for an individual host system.

 **NOTE:** To make sure that the inventory contains up-to-date information, schedule the inventory job to run a minimum of once a week. The inventory job consumes minimal resources and does not degrade host performance.


### Related Tasks:

- [Running Inventory Jobs](#)
- [Modifying An Inventory Job Schedule](#)
- [Displaying The Inventory For A Single Host System](#)
- [Displaying The Datacenter Hardware Configuration And Status](#)

## Modifying An Inventory Job Schedule

The Inventory Schedule sets the time/day for running inventory jobs, such as:

- Weekly at a specific time and on selected days.
- At a set time interval a completed inventory is required to gather the data needed by the majority of the OpenManage Integration for VMware vCenter features.

 **NOTE:** To make sure that the inventory contains up-to-date information, the inventory job should run a minimum of once a week. The inventory job consumes minimal resources and does not degrade host performance.

To modify the inventory job schedule:

1. From the Dell Management Center, select **Settings** → **Inventory Schedule**.
2. To change the current schedule, click **Edit**.
3. Select the **On Selected Days** option button, and then select the check box for the day of the week and enter the time. Click **Clear** to clear the entries.
4. To change the inventory schedule, click **Apply**, or to cancel the inventory schedule, click **Cancel**.
5. To run the job now, from the management center, select **Job Queue** and the **Inventory History** tab.
6. Click **Run Now**.
7. To update the **Details of Last Inventory Job**, click **Refresh**.

## Displaying The Inventory For A Single Host System in vCenter

To display the inventory for a single host system:

1. From the **vSphere client**, under the **Inventory** heading select **Hosts and Clusters**.
2. From **Hosts and Clusters**, in the left pane, select the host system, and then select the **OpenManage Integration** tab.

3. An overview of the selected host is displayed.

The overview provides information on key host server attributes, including individual component health, identification, hypervisor, and firmware information.

- Hardware Component Health is a graphical representation of the status of all major host server components: system chassis, power supply, temperature, fans, voltage, processors, batteries, intrusion, hardware log, power management, and memory. The available status states are:
  - Healthy (green check mark) - component operating normally
  - Warning (yellow triangle with exclamation point) - component has a non-critical error
  - Critical (red X) - component has a critical failure
  - Unknown (question mark) - status is unknown for the component

A global health status is displayed in the upper-right header bar.

- Server Information provides identification, hypervisor, and firmware information, such as:
  - Host name, power state, iDRAC IP address, Management IP address, connection profile in use, model, service tag and asset tag numbers, number of days left on the warranty, and when the last inventory scan was performed
  - Hypervisor, BIOS firmware, and iDRAC firmware versions
  - Fault Resilient Memory (FRM): This is a BIOS attribute and is enabled in the BIOS during initial setup of the server and displays the memory operational mode of the server. You need to restart your system when you change memory operational mode value. This is applicable for R620, R720, T620, M620 servers with ESXi 5.5 or later version. The four different values are:
    - \* Enabled and Protected: This value indicates that the system is supported and the operating system version is ESXi 5.5 or later, and the memory operational mode in BIOS is set to FRM.
    - \* Enabled and Not Protected: This value indicates that the memory operational mode in BIOS is set to FRM, but the operating system does not have support for this feature.
    - \* Disabled: This value indicates that it supports valid systems with any operating system version and here memory operational mode in BIOS is not set to FRM.
    - \* Blank: If memory operational mode in BIOS is not supported the FRM attribute is not displayed.
  - Recent System Log Entries provide the 10 most recent system event log entries. To launch the **System Event Log** window that displays additional log details, click **Details**.

4. Under **Host Information**, click **Hardware Inventory** to display a list and further details on all components installed in host system, including:

- Field-replaceable units (FRUs) - DIMMS, system planar, power supplies, backplanes, controller cards, and so on.
- Memory - Number of slots available and in use, maximum capacity and amount of memory in use, and details on individual DIMMs.
- Network Interface Cards (NICs) - Number of installed cards and details on individual NICs.
- PCI Slots - Total available and number in use, and details on individual slots.
- Power Supplies - Number present and details on individual PSUs.
- Processors - Number present and details on individual CPUs.
- Remote Access Card - IP address information, RAC type, and Web interface URL.

5. Under **Host Information**, click **Storage** to display a graphic and detailed view of the capacity and type of physical and virtual storage, including:
  - Host system total storage, unconfigured, configured, and global hot spare disk capacity.
  - List of how many of each storage component is present in the system.
  - Component data table that contains detailed information on that component.
6. Under **Host Information**, click **Firmware** to display all Dell Lifecycle Controller firmware information including:
  - Update name - BIOS, Dell Lifecycle Controller, power supply, and so on.
  - Update type - BIOS, firmware, or application.
  - Individual update details - Version, installation time, if an update is in progress or the update status, and the update version. The update status and version only have data when an update is scheduled, and the update version is the firmware version to which the system will be updated.
7. Under **Host Information**, click **Power Monitoring** to display general power information, energy statistics, and reserve power information, including:
  - Current power budget, profile, warning and failure thresholds.
  - Energy consumption, system peak power, and amperage statistics.
  - Reserve power and peak reserve capacity.
8. Under **Host Information**, click **Warranty** to display system warranty information including:
  - Warranty provider name and description of the warranty.
  - Start and end dates and how many days are left on the warranty.
  - Status of the warranty (active, inactive) and when the warranty information was last updated.

## Inventory And Licensing

If server data cannot be retrieved and displayed, there are several possible causes:

- The server was not associated with a connection profile, and therefore an inventory task cannot be completed.
- An inventory task was not run on the server to collect the data, therefore there is nothing to display.
- The number of host licenses is exceeded, and you must have additional licenses available in order for the inventory task to complete.
- The server does not have the correct iDRAC license required for 12th generation servers and you must purchase the correct iDRAC license.

The Buy Now link is for purchasing the product for the first time and not for upgrades. The Buy Now link only appears if you are using an evaluation license.

### Related Tasks:

- [Viewing And Editing An Existing Connection Profile](#)
- [Modifying An Inventory Job Schedule](#)

The OpenManage Integration for VMware vCenter has two types of licenses:

- Evaluation license: The trial version contains a demo license for five hosts (servers) that are managed by the OpenManage Integration for VMware vCenter.
- Standard license: The full product version contains a product license for ten vCenters and the purchased number of host connections that are managed by the OpenManage Integration for VMware vCenter.

### Related Tasks:

- [About OpenManage Integration for VMware vCenter Licensing](#)

- [Uploading OpenManage Integration for VMware vCenter License To The Administration Console](#)

## Standard Licensing Scenarios

### Scenario 1


If you purchase 10 host licenses which is purchased on March, 10th, 2012, then after a period of 3 years that is on March 10th, 2015, the host licenses will get expired and you can only partially use certain features in the product. The firmware update and deployment task will not be available for you. After license is expired you cannot add or edit the connection profile. You are able to add or edit connection profile if the license is expired. You will be restricted on number of hosts you can add to the connection profile.

### Scenario 2

If you purchase 10 host licenses on March 10th, 2005 and again purchase 5 host licenses on March 25th, 2009, the 10 host licenses will expire on March 10th, 2008 and you can use only 5 host licenses after the second license activation date that is on March 25th 2009. For a period of 1 year between the license expiry and activation, the firmware update and deployment task will not be available and you cannot add or edit the connection profile.

### Scenario 3

If you purchase 10 host licenses on March 10th, 2008 and another license of 5 host on March 25th 2009, you can use 15 host licenses until March 10th, 2011. After this date, you can only use 5 host licenses which will expire on March 25th, 2012.

 **NOTE:** The standard license period is for 3 years only and the additional licenses will be appended to the existing license and not over written.

## Viewing Storage Inventory

The host system storage provides a graphical and detailed view of the capacity and type of physical and logical storage for storage connected to a host-based storage controller, including:

- Host system total storage, unconfigured, configured, and global hot spare disks capacity
- List of how many of each storage component is present in the system
- Component data table that contains detailed information on that component

To view storage data:

1. In **vSphere Client**, select a host and then select the **OpenManage Integration Tab**.
2. In the **Host Overview** page, in the left pane, click **Storage**.
3. In the **Storage** page, view the graphical summary or use the table and **View** and **Filter** drop-down lists to sort your inventory information.

## Viewing Host Power Monitoring

The host system power monitoring provides general power information, energy statistics, and reserve power information, including:

- Current power budget, profile, warning and failure thresholds
- Energy consumption, system peak power, and amperage statistics
- Reserve power and peak reserve capacity

To view host power monitoring:

1. In **vSphere Client**, select your host, then select the **OpenManage Integration** tab.
2. In the left pane, under **Host Information**, click **Power Monitoring**.
3. In the **Power Monitoring** page, view the power for this host.

## Displaying The Entire Datacenter Hardware Configuration And Status

You must complete an inventory job prior to displaying the entire datacenter hardware configuration and status. Once the inventory is run, you can view any of the following:

- Hardware: Field Replaceable Units
- Hardware: Processors
- Hardware: Power Supplies
- Hardware: Memory
- Hardware: NICs
- Hardware: PCI Slots
- Hardware: Remote Access Card
- Storage: Physical Disks
- Storage: Virtual Disks
- Firmware
- Power Monitoring
- Warranty

To display the entire datacenter hardware configuration and status:

1. From the **vSphere Client**, under the **Inventory** heading select **Hosts and Clusters**.
2. In **Hosts and Clusters**, select a datacenter in the tree view and select the **OpenManage Integration** tab.
3. An overview of all hosts in the datacenter is displayed. Use the **View** drop-down list to view an inventory category.
4. Use the **Filter** text box to enter a filter for the inventory data.
5. To refresh the displayed inventory, click **Refresh**.
6. In the **download location** window, browse to the location to save the inventory and click **Save**.

## Managing Connection Profiles

Connection profiles associate access and deployment credentials with a set of host systems and typically contain:

- Profile name and unique description (to help with profile management)
- A list of hosts associated with the connection profile
- iDRAC credentials
- Host credentials
- Date Created
- Date Modified

After you run the **Configuration Wizard**, you manage credential profiles from the OpenManage Integration for VMware vCenter **Manage** tab → **Templates & Profiles** using the following:

- [Creating A Connection Profile](#)

- [Viewing And Editing An Existing Connection Profile](#)
- [Deleting A Connection Profile](#)
- [Testing A Connection Profile](#)
- [Refreshing A Connection Profile](#)

## Editing a Connection Profile

After you have configured a connection profile, you can edit the profile name, description, associated hosts, and credentials.




**NOTE:** The vCenters that display during this procedure have authenticated using the same Single Sign On (SSO). If you do not see a vCenter host, it may be on a different SSO or you may be using a VMware vCenter version less than version 5.1.



**NOTE:** You are allowed to edit the connection profile irrespective of the license limit


1. In the OpenManage Integration for VMware vCenter, on the **Manage** → **Connection Profiles** tab, select a connection profile.
2. Click the **Edit** icon.
3. In the Connection Profile window, on the Welcome tab, read the information and click **Next**.

4. In the Name and Credentials tab, do the following:
  - a. Under Profile, type the **Profile Name** and optional **Description**.
  - b. Under vCenter, view the associated hosts for this connection profile. See the note above about why you see the hosts displayed here.
  - c. Under iDRAC Credentials, do the following:
    - The user name is root and this entry cannot be modified if you do not select the **Active Directory**. If the **Active directory** is set, you can choose any Active directory user not just root.
    - Domain\Username: Type the username in one of these formats: domain\username, or domain@username.
 

 **NOTE:** The following characters are allowed for the user name: / (forward slash), &, \ (backslash), . (period), " (quotation mark), @, % (percent) (127 character limit).


The domain can contain alphanumeric characters and - (dash) and . (period) only (254 character limit). The first and last characters for domain must be alphanumeric.
    - Password: Type your password.
 


The following characters are not allowed for the password: / (forward slash), &, \ (backslash), . (period), " (quotation mark).
    - Verified password: Type your password again.
    - Enable Certificate Check: The default is a cleared check box. To download and store the iDRAC certificate and validate it during all future connections, select **Enable Certificate Check**, or clear the **Enable Certificate Check** check box to perform no certificate check and not store the certificate.
 


 **NOTE:** You need to select **Enable** if you are using Active-Directory.
  - d. Under Host Root, do the following:
    - Select the **Use Active Directory** check box to access all the consoles associated with the active directory.
 

Username: The default username is **root** and cannot be modified. If the Use Active Directory is selected, you can use any active directory user name.
    - Password: Type your password.
 

The following characters are not allowed for the password: / (forward slash), &, \ (backslash), . (period), " (quotation mark).
    - Verified password: Type your password again.
    - Enable Certificate Check: The default is a cleared check box. To download and store the iDRAC certificate and validate it during all future connections, select **Enable Certificate Check**, or clear the **Enable Certificate Check** check box to perform no certificate check and not store the certificate.
 

 **NOTE:** You need to select **Enable** if you are using Active-Directory.

 **NOTE:** The OMSA credentials are the same credentials as those used for ESX and ESXi hosts.

 **NOTE:** For servers that do not have either an iDRAC Express or Enterprise card, the iDRAC test connection result states *Not Applicable for this system*.
5. Click **Next**.
6. In the Select Hosts dialog box, select the hosts for this connection profile.
7. Click **OK**.

8. The Associated Host tab lets you test the iDRAC and Host Credentials on the selected servers. Do one of the following:
  - To begin the test, select the hosts to check and then click the **Test Connection** icon. The other options are inactive.  
When the test is done click **Finish**.
  - To stop the tests click **Abort All Tests**. In the Abort Tests dialog box, click **OK**, and then click **Finish**.

## Deleting A Connection Profile

1. In the OpenManage Integration for VMware vCenter, on the **Manage** → **Connection Profiles** tab, select the profiles to delete.
2. Click the **Delete** icon.
3. On the Delete Confirmation message, to remove the profile, click **Yes**, or click **No** to cancel the delete action.

## Testing a Connection Profile

1. In the OpenManage Integration for VMware vCenter, on the **Manage** → **Profiles** → **Credential Profiles** → **Connection Profiles** tab, select a connection profile to test. This action may take several minutes to complete.
2. In the Test Connection Profile dialog, select the hosts you want to test and then click the **Test Connection** icon.
3. To abort all selected tests and cancel the testing, click **Abort All Tests**. In the Abort Tests dialog box, click **OK**.
4. To exit, click **Cancel**.

## Refreshing A Connection Profile

In the OpenManage Integration for VMware vCenter, on the **Manage** → **Connection Profiles** tab, up in the VMware vSphere Web Client title bar, click the **Refresh** icon.



**NOTE:** After removing the host from vCenter, when you navigate to connection profile page, you will be prompted to remove the host from connection profile. Upon confirmation, the host will be removed from Connection Profile.

# Understanding System Event Logs In vSphere Client Host View

The System Event Log provides status information for hardware discovered by the OpenManage Integration for VMware vCenter.

System Event Logs provide information based on the following criteria:

<b>Status</b>	There are several status icons: Informational (blue exclamation point), Warning (yellow triangle with exclamation point), Error (red X).
<b>Time (Server Time)</b>	Indicates the time and date the event occurred.
<b>Search this page</b>	Displays the specific message, server names, configuration settings, and so on.

The severity levels are defined as:

<b>Info</b>	The OpenManage Integration for VMware vCenter operation completed successfully.
<b>Warning</b>	The OpenManage Integration for VMware vCenter operation partially failed, and was partially successful.
<b>Error</b>	The OpenManage Integration for VMware vCenter operation failed.

**Security**                      Contains information on system security.

You can save the log as an external CSV file.

**Related Information:**

- [Displaying The System Event Logs For An Individual Host](#)

## Displaying Logs in Dell Management Center

Dell Management Center logs include status information for discovered hardware and a history of user actions.

To display logs in Dell Management Center:

1. From the **Dell Management Center**, in the left pane, select **Log**.
2. To update the log with the most recent data, click **Refresh**.
3. To select a severity category to filter the log data, in the **All Categories** drop-down list select one of the following: All Categories, Info, Warning, Error, or Security.
4. To select a date range for filtering log data, click the **Last Week** drop-down list and select one of the following: Last week, Last Month, Last Year, or Custom Range.  
If Custom Range is selected, then the **Start Date** and **Stop Date** drop-down lists are displayed.
5. If you selected custom date range:
  - a. Click the calendar to populate the **Start** date.
  - b. Click the calendar to populate **End** date.
  - c. To save your configuration, click **Apply**.
6. To control how the log is displayed, use the display controls to set the **Records per screen**, go to a desired **Page**, and use the forward and backward page controls.
7. To export the Log contents to a comma-separated value (CSV) file, click **Export**.
8. In the download location window, browse to the location to save the log and click **Save**.

## Displaying The Event Logs For An Individual Host

System HardwareEvent Logs provide information based on the following criteria:

- **Status**  
There are several status icons: Informational (blue exclamation point), Warning (yellow triangle with exclamation point), Error (red X).
- **Time (Server Time)**  
Displays the time and date the event occurred.
- **Search this page**  
Displays the specific message, server names, configuration settings, and so on.

To display the system event log for an individual host:

1. From the **vSphere Client**, under the **Inventory** heading select **Hosts and Clusters**.
2. In the tree view, select the host system.
3. Select the **OpenManage Integration** tab.
4. From **Recent System Log Entries**, to launch the **System Event Log** window, click **Details**.
5. To update the **System Event Log**, click **Refresh Log**.


6. To limit (filter) the number of event log entries, choose one of the following:
  - In the search filter text box, and enter a text string to dynamically filter the log entries.
  - To clear the filter text box, click **X** and all the event log entries display.
7. To clear all event log entries, click **Clear Log**. A message displays stating that all log entries are deleted after they are cleared and select one of the following:
  - To agree to clear log entries, click **OK**.
  - To cancel, click **Cancel**.
8. To export the event log to a CSV file, click **Export**.
9. Browse to the location to save the system event log and click **Save**.

## About Firmware Updates


The location where servers receive firmware updates is a global setting that is available in the Dell Management Center. The firmware repository is set up in the Dell Management Center, but updates are run on the specific Dell Host tab in vSphere Client.

Firmware repository settings contain the firmware catalog location used to update deployed servers. There are two location types:

<b>Dell (ftp.dell.com)</b>	Uses the firmware update repository of Dell ( <b>ftp.dell.com</b> ). The OpenManage Integration for VMware vCenter downloads selected firmware updates from Dell.
<b>Local/shared repository</b>	Created with Dell Repository Manager™. These local repositories are located on CIFS or NFS file share.

 **NOTE:** Once the repository is created, save it to a location that the registered hosts can access. Repository passwords cannot exceed 31 characters. Do not use any of the following characters in a password: @, &, %, ', ", , (comma), <, >

The Firmware Update Wizard always checks for the minimum firmware levels for iDRAC, BIOS, and Lifecycle Controller, and attempts to update them to required minimum versions. Once iDRAC, Lifecycle, and BIOS firmware versions meet minimum requirements, the Firmware Update wizard allows updates for all firmware including: iDRAC, Lifecycle Controller, RAID, NIC/LOM, Power Supply, BIOS, and so on.

 **NOTE:** For 9th and 10th generation servers, BIOS/BMC/DRAC firmware versions are viewable only at the Cluster View level in vCenter or on the Overview page of the individual host view. Firmware version information is not active in the individual host view under Firmware, and that page appears grayed out, and remote firmware updates are not available.

### Firmware Versions After October 14, 2010

For Firmware updated on or after October 14th, 2010, the Firmware Update Wizard runs.

### Firmware Versions Newer Than July 29, 2009 and Prior to October 14th

If your firmware was updated on or after July 29, 2009 and prior to October 14, 2010, you still will not see the Firmware Update Wizard, but you are delivered an ISO bundle to update your firmware. After this update, you may not have the latest firmware. After you run the bundle, it is recommended that you run the update again.

### Firmware Versions Older than July 29, 2009

If your firmware is older than July 29, 2009, you may have to download and run the ISO file to update your machines. After you run the ISO, it is recommended that you run the Firmware Update Wizard again.


#### Related Information:


- [Setting Up The Firmware Repository And Credentials](#)
- [Running the Firmware Update Wizard](#)

- [Updating Older Firmware Versions](#)
- [Running the Update Firmware Wizard for Clusters and Datacenters](#)

## Running The Firmware Update Wizard

This functionality is only available for 11th and 12th generation Dell servers that have either an iDRAC Express or Enterprise card. When your firmware was installed on or after October 14th, 2010, you can automatically update your firmware versions using the Firmware Update Wizard.

 **NOTE:** To safeguard against browser timeout issues, change the default timeout to 30 seconds. For information on changing the default timeout setting, see How Come I see an Error Message Displayed After Clicking the Firmware Update Link in the Troubleshooting section of the *User's Guide*.

 **NOTE:** For trial/evaluation license, you can use Firmware wizard as long as license is not expired.

To run the Firmware Update Wizard:

1. In **vSphere Client** → **OpenManage Integration tab** → **Host Information**, click **Firmware** → **Run Firmware Update Wizard**.
2. To use the **Load a single firmware update from a file** option:
  - a. Enter the file path in the following format:  
 CIFS: \\<host accessible share path>\<FileName>.exe or  
 NFS: host:/share/filename.exe
  - b. If you have NFS, skip to step 7. Otherwise enter the **User Name** and **Password** in a domain format that has access to the share drive.
  - c. Continue to step 7.

Alternatively, to use the **Update from repository** option:

  - a. Select **Update from repository**.
  - b. Make sure you have a network connection to **ftp.dell.com**.
  - c. Click **Next**.
3. Select the bundle for your host and click **Next**.
4. Select the desired firmware updates and click **Next**. Components that are either a downgrade, already up-to-date, or currently scheduled for update are not selectable. If you select the **Allow Components to be Downgraded** check box, select the options that are listed as Downgrade. Selecting this option is only recommended to advanced users who understand the implications of downgrading firmware.
5. Select the desired restart option.
  - **Enter maintenance mode, apply updates, and restart.**  
Host goes into maintenance mode. If the host cannot enter maintenance mode, then the host is not restarted and the update is applied during the next reboot. Select the **Exit maintenance mode after firmware update completes** check box, to exit maintenance mode after the update.
  - **Apply updates on next reboot.**  
To avoid a service interruption, it is recommended that the host enters maintenance mode before the reboot.
  - **Apply updates and force reboot without entering maintenance mode.**  
The update is applied, and a reboot occurs even if the host is not in maintenance mode. This method is not recommended.
6. Click **Finish**.
7. To verify that the update was successful, in Dell Management Center, select **Job Queue** → **Inventory History** → **Run Now**, and review the **Dell Management Center Overview** page to see the new versions.

## Updating Older Firmware Versions

Firmware must be at a minimum level for the Firmware Update Wizard to run. When it is not, you are offered options to help update your firmware, prior to running the Firmware Update Wizard. Typically, firmware installed earlier than July 29, 2009 requires you to download and run an ISO file, see [Firmware Updates](#). For firmware installed between July 29, 2009 and prior to Oct. 14, 2010, you are offered an ISO bundle to automatically install from the OpenManage Integration for VMware vCenter. Firmware updated after October 14th, 2010 runs the Firmware Update Wizard. Firmware updates are run from vSphere Client on the host OpenManage Integration tab. To set up the repository, see [Setting Up The Firmware Repository](#).


To update older firmware versions:


1. In **vSphere Client**, on the **OpenManage Integration** tab, under **Host Actions**, click **Run Firmware Update Wizard**.  
The Update Required dialog displays when your host is at a lower level of firmware than the wizard supports. You will either be asked to download and run an ISO file or be given a bundle of updates to run.
2. In the **Update Required** dialog box, do one of the following:
  - To automatically exit maintenance mode after the firmware update, select the **Exit maintenance mode after firmware update completes** check box.
  - To enter maintenance mode to examine and/or test the machine before adding it back to the cluster, do not check the check box.
3. Click **Update**.
4. The **Success** dialog box tells you that an update is now in progress.  
If you chose to **Exit maintenance mode after firmware update completes**, the firmware update puts the host into maintenance mode and then reboots automatically. Otherwise, it stays in maintenance mode.
5. Refer to the **Recent Tasks** area of the vSphere Client to watch the update progress.  
After this procedure, run the Firmware Update Wizard again to make sure your firmware is completely updated.

## Running the Update Firmware Wizard for Clusters and Datacenters

This functionality is only available for 11th and 12th generation Dell servers that have either an iDRAC Express or Enterprise card. If your firmware was installed on or after October 14th, 2010, you can automatically update your firmware versions using the Firmware Update Wizard. This wizard only updates hosts that are part of a connection profile and compliant in terms of firmware, CSIOR status, hypervisor, and OMSA status (11th generation servers only). If your host is not listed, run the Compliance Wizard for vSphere Hosts from the OpenManage Integration for VMware vCenter or select the host that is not listed from the Hosts and Clusters view and use the Firmware Update Wizard. It typically takes from 30 to 60 minutes to update firmware components for each host. Enable DRS on a cluster so that virtual machines can be migrated when a host enters/exits maintenance mode during the firmware update process. You can only schedule or run one firmware update task at a time.

If you want to export from the wizard, use the Export to CSV button. Search is available for locating a specific cluster, datacenter, host, or any topic item from the datagrid except for Date Applied.

 **NOTE:** Always update firmware together as part of the repository bundle: BIOS, iDRAC, and Lifecycle Controller.

 **NOTE:** For information on changing the default timeout setting, see How Come I see an Error Message Displayed After Clicking the Firmware Update Link in the Troubleshooting section of the *User's Guide*.

You can view the status and manage Firmware update jobs from the Job Queue page. See, [Viewing Firmware Update Status for Clusters and Datacenters](#).

1. In the **vSphere Client**, under the **Inventory** heading select **Hosts and Clusters**.
2. In **Hosts and Clusters**, in the tree view, select a datacenter or a cluster and then select the **OpenManage Integration** tab.

3. Click **Update Firmware**.

If this link is not enabled or if you get an popup message when you click this option, then there is a firmware update job in progress or scheduled, close the dialog box, wait and try this again later. View the status of all jobs on the Firmware Update Jobs tab in Job Queues.

4. In the Welcome page, review the information about the update before proceeding with the wizard.

5. Click **Next**.


6. In the Firmware Inventory page, review the components that are already installed on the systems.

7. Click **Next**.

8. In the Select Updated Bundles page, select the update bundles using the check boxes.

9. Click **Next**.

10. In the Select the Systems/Components to Update page, use the check boxes to select the components to upgrade or downgrade. If you want to downgrade, select the **Allow components to be downgraded** check box.

 **NOTE:** If you select all components and some remain unselected, that means that there are no upgrades available for those components. You may select those components for a downgrade.

11. Click **Next**.

12. In the Firmware Update Information page, review the components you have selected for an upgrade or downgrade.

13. Click **Next**.


14. In the Schedule Firmware Updates page, under Job Name, do the following:

a. In the Firmware Update Job Name text box, type the **firmware update job name**.


This is a mandatory field. If this is not filled in, this upgrade is not scheduled. Do not use a name that is already in use. If you purge this name, you may reuse it again.

b. In the Firmware Update Description, type the **description**.

15. Under Job Schedule, do one of the following:

 **NOTE:** Selecting an option is mandatory. If one is not selected, the upgrade is blocked.

- If you want to run the update job now, click **Update Now**, and then click **Finish**.
- If you want to run the update job later, click **Schedule Update**, and then do the following:
  1. In the Calendar box, select the **month and day**.
  2. In the Time text box, type the **time** in HH:MM, and then click **Finish**.

 **NOTE:** The time is the local timezone where your client is physically located. Invalid time values result in a blocked update.

### Viewing Firmware Update Status for Clusters and Datacenters

For information to display on this page, run a firmware update for a cluster or a datacenter. This page only displays information about firmware updates for clusters and datacenters. See, [Running the Update Firmware Wizard for Clusters and Datacenters](#).

On this page you can refresh, purge, or abort your firmware update jobs.

1. From the Dell Management Center, select **Job Queue** → **Firmware Update Jobs**.
2. To display the most recent information, click **Refresh**.

3. View the status in the datagrid. This grid offers the following information about firmware update jobs:
  - Status
  - Scheduled Time
  - Name
  - Description
  - Collection Size  
The collection size is the number of servers on this firmware inventory job.
  - Progress Summary  
The progress summary lists the progress details of this firmware update.
4. To see more details about a particular job, in the datagrid for a particular job, click **Details**. Here you can find the following details:
  - Service Tag
  - iDRAC IP
  - Status
  - Warnings
  - Firmware Update Job Details
  - Start Time
  - End Time.
5. If you want to abort a scheduled firmware update that is not running, in the same line as the job you want to abort, click **Abort**.
6. If you want to purge scheduled firmware updates, click **Purge Job Queue**. You can only purge jobs that are completed or scheduled.
7. Select the **Older than date and job Status**, and click **Apply**. The selected jobs are then cleared from the queue.

## Advanced Host Management Using vCenter

The advanced host management tasks are host system-based actions that let an administrator identify a physical server in the datacenter environment, launch server-based management tools, and display server warranty information. All of these actions are initiated from the OpenManage Integration tab in vCenter or by right-clicking the host in *Host & Clusters* view for an individual host system.

### Setting Up Physical Server Front Indicator Light

To assist in locating a physical server in a large datacenter environment, you can set the front indicator light to blink for a set time period.

To set up a physical server's front indicator light:

1. In **vSphere Client**, under the **Inventory** heading, select **Hosts and Clusters**.
2. From **Hosts and Clusters**, select the host system in the tree view and select the **OpenManage Integration** tab.
3. Under **Host Actions**, select **Blink Indicator Light**.

4. Choose one of the following:

- To turn the blink on and set the time period, in the **Indicator Light** dialog box, click **Blink On**, and use the Timeout drop-down list to select the timeout increment, and then click **OK**.
- To turn the blink off, in the **Indicator Light** dialog box, click **Blink Off**, and then click **OK**.

## Server Based Management Tools


There are two server-based management tools, iDRAC and OMSA, that can be launched from the **vSphere Client** → **OpenManage Integration** tab. Under the Management Consoles link in the left pane you can access:

- **Launch Remote Access.**  
Use this option to launch the iDRAC user interface
- **Launch OMSA**  
Use this option to launch the OpenManage Server Administrator user interface URL that was entered into the management center either during the initial Configuration Wizard or using **Settings** → **General**. You must install the URL for the server administrator Web server on a Windows-based management station.
- If you are on a blade system, launch the CMC to launch the Chassis Management Controller user interface. If you are not on a blade system, this does not display.

## Warranty Retrieval

Warranty retrieval provides the following information for Dell servers:

- Updated service warranty information, while only transmitting the host service tag
- Warranty information updated at scheduled intervals
- Secure transmission using a proxy server and credentials

 **NOTE:** Dell does not store transmitted service tag information.

### Related Tasks:

- [Renewing Host Warranty](#)
- [Running A Warranty Retrieval Job](#)
- [Viewing Server Warranty Information For A Single Host](#)
- [Viewing Warranty Information For An Entire Data Center](#)

### Renewing Host Warranty

You can view the warranty status for your servers, or renew the warranty on the Warranty page.

1. In **vSphere Client** → **OpenManage Integration tab** → **Host Information**, click **Warranty**.
2. To renew your warranty and go to the Dell Web page that manages system warranties, click **Renew Warranty**.
3. In the Dell Web page click **Renew/Upgrade Warranty**.

### Viewing Server Warranty Information For An Entire Data Center

Once the warranty job completes, you can view server warranty information in vSphere Client, on the Datacenter View page.

To view the server warranty information for an entire datacenter:

1. From the vSphere Client, under the **Inventory** heading select **Hosts and Clusters**.
2. From **Hosts and Clusters**, select the datacenter in the tree view and select the **OpenManage Integration** tab.
3. An overview of all hosts in the datacenter is displayed. In the View drop-down list select **Warranty**.

4. In the **Filter** text box, enter a filter for the warranty data.
5. To refresh the displayed inventory, click **Refresh**.
6. To export the inventory as a CSV file, click **Export**. In the Download Location window, browse to the location to save the inventory and click **Save**.

### **Viewing Server Warranty Information For A Single Host**

Once a warranty job completes you can view the warranty information for a single host in vSphere Client on the Hosts View page.

To view the server warranty information for a single host:

1. From the vSphere client, under the **Inventory** heading select **Hosts and Clusters**.
2. From **Hosts and Clusters**, select the host system in the tree view and select the **OpenManage Integration** tab.
3. To display system warranty information, select **Warranty**. The information on the Warranty Status page includes:
  - Warranty provider name and description of the warranty
  - The start and end dates and how many days are left on the warranty
  - The warranty status (active or inactive) and when warranty information was last updated

# Hardware Management

## Prerequisites:

To successfully perform hardware provisioning and deployment, the physical servers must appear in the Deployment Wizard. All physical servers must meet the following prerequisites:


- See the *OpenManage Integration for VMware vCenter Release Notes* for specific hardware support information.
- The server must have the minimum supported versions of iDRAC firmware, Lifecycle controller and BIOS. See the *OpenManage Integration for VMware vCenter Release Notes* for specific hardware support information.
  - ✎ **NOTE:** If the firmware versions are outdated, a two step upgrade process could be required. See the firmware documentation for detailed upgrade instructions.
- The OpenManage Integration for VMware vCenter supports deployment using only embedded/integrated LOMs. You can configure NICs in PCI slots manually after the deployment. If using add-on NICs, the system must have the host LOMs enabled.
- The OpenManage Integration for VMware vCenter allows deployment onto Internal Dual SD Module (hypervisor only) or local hard drives. Before you install hypervisor to an Internal Dual SD Module, it must have a maximum of 1 or 2 GB of storage. The Internal Dual SD Module must be enabled from BIOS before you deploy the hypervisor with the OpenManage Integration for VMware vCenter. You can change the management NIC manually, and add the system to vCenter.
- If the iDRAC is in dedicated mode, its NIC must be enabled to communicate with the OpenManage Integration for VMware vCenter.
- CSIOR must be enabled. Additionally, before initiating Auto Discovery, to make sure that retrieved data is current, the system must be completely powered off and then back on (hard reboot).
- Dell servers can be ordered with Auto Discovery and handshake options pre-configured by the factory. If a server is not pre-configured with these options, you must manually enter the OpenManage Integration for VMware vCenter IP address or configure your local network to provide this information.
- If the OpenManage Integration for VMware vCenter is not used for hardware configuration, then make sure the following conditions are met prior to initiating hypervisor deployment:
  - Enable the VT (Virtualization Technology) flag in the BIOS.
  - Set the system's boot order to either a bootable Virtual Disk or an Internal Dual SD Module for operating system installation.
- If the OpenManage Integration for VMware vCenter is used for hardware configuration, the BIOS setting for VT is automatically enabled, even if BIOS configuration is not part of the hardware profile. Express/Clone RAID configuration is required if a virtual disk is not already present on the target system.
- If your servers are from versions prior to Dell PowerEdge 12th generation servers, then the deployment process installs the OpenManage Server Administrator package on the target system, and automatically configures the SNMP trap destination to point to the OpenManage Integration for VMware vCenter.
- Custom ESXi images that contain *all* the Dell drivers are required for deployment. You can find the correct images by going to the Dell Drivers & Downloads page and saving the custom images to a location you can access during the deployment process. For the most up-to date list of supported ESXi versions for this release, see the Release Notes.

## Provisioning Overview

Once a physical inventory of the datacenter is complete, all auto-discovered bare-metal systems are available to the OpenManage Integration for VMware vCenter for zero touch hardware provisioning and hypervisor deployment. To prepare for provisioning and deployment, you must:

<b>Create a Hardware Profile</b>	Contains the hardware settings gathered from a reference server that is used to deploy new servers. See <a href="#">Creating A New Hardware Profile</a> .
<b>Create a Hypervisor Profile</b>	Contains the hypervisor installation information needed for ESX/ESXi deployment. See <a href="#">Creating A New Hypervisor Profile</a> .
<b>Create a Deployment Template</b>	Optionally contains a hardware profile, a hypervisor profile, or both. You can save and reuse these profiles as needed for all available datacenter servers. See <a href="#">Building Deployment Templates</a> .

Once the deployment template is created, use the Deployment Wizard to gather the information necessary to create a scheduled job that provisions server hardware and deploys new hosts in vCenter. For information about running the Deployment Wizard, see [Running The Deployment Wizard](#). Lastly, use the Job Queue to view job status and make changes to pending deployment jobs.

 **NOTE:** No more than two deployment jobs should be scheduled to run consecutively. Multiple jobs should use the scheduling feature to stagger deployment execution.

## Understanding Deployment Job Times

Provisioning and deploying bare-metal servers can take between 30 minutes to several hours to complete, depending on certain factors. When starting a deployment job, it is recommended that you plan your deployment time according to the guidelines provided. The amount of time it takes to complete provisioning and deployment varies with deployment type, complexity, and number of deployment jobs running simultaneously. The table below gives guidelines of the approximate time a deployment job may take. Deployment jobs are run in batches of up to five concurrent servers, to improve time for the overall deployment job. The exact number of concurrent jobs depends on resources available.

**Table 2. Approximate Deployment Time Scenarios**

Deployment Type	Approximate Time Per Deployment
Hypervisor only	Between 30 minutes to 130 minutes
Hardware only	Up to 2 hours depending on the complexity and the RAID, BIOS, and boot options to configure
Hypervisor and Hardware profiles	1 to 4 hours


## Server States Within The Deployment Sequence

When an inventory job is run, auto-discovered bare-metal systems are classified in different states to help determine if the server is new to the datacenter or has a pending deployment job scheduled. Administrators can use these states to determine if a server should be included in a deployment job. The states are:

<b>Unconfigured</b>	The server has contacted the OpenManage Integration for VMware vCenter and is waiting to be configured. See <a href="#">Understanding Deployment Job Times</a> .
<b>Configured</b>	The server is configured with all hardware information required for a successful hypervisor deployment.


## Downloading Custom Dell ISO Images

Custom ESXi images that contain *a//Dell* drivers are required for deployment. Dell cannot produce custom ESX 4.1 images. For deployments to work *a//drivers* must be present natively in the ISO VMware produces. For the most up-to-date list of supported ESXi versions for this release, see the Release Notes.

 **NOTE:** The OpenManage Integration for VMware vCenter ISO does not contain the required ESXi ISO images for deployment. You must download these images to a location that is accessible during deployment or your deployment may fail.


1. Navigate to **support.dell.com**.
2. Browse to the **Drivers & Downloads** page in your language, and then do one of the following:
  - To select the drivers using the Service Tag or Express Service Code, under **Yes**, in the text box enter the service tag or express service code, and then click **Submit**.
  - To select the drivers using another option, under **No**, select one of the following:
    - Automatically detect my Service Tag for me
    - Choose from My Products and Services List
    - Choose from a list of all Dell products

Then click **Continue** and follow the directions for the option selected.

3. On the page for the server selected, scroll down to **Refine your results** and under **Operating System**, use the drop-down list to select the ESX or ESXi system you want.
4. Click **Enterprise Solutions**.
5. In the **Enterprise Solutions** list, select the version of ISO required, and then click **Download File**.
  -  **NOTE:** Embedded ISOs are used for hypervisor installs on to Dual Internal SD Modules. Installable ISOs are for installs on to hard disks.
6. In the dialog box, select **For Single File Download via Browser**, and then click **Download Now**.
7. In the dialog box, browse to the location to store the ISO images for deployment.

## Understanding How To Configure A Hardware Profile

To configure server hardware settings, you must create a hardware profile. A hardware profile is a configuration template you can apply to newly-discovered infrastructure components and it requires the following information:

<b>Boot Order</b>	The boot order is the boot device sequence and hard drive sequence, which you can edit only if the boot mode is set to BIOS.
<b>BIOS Settings</b>	The BIOS settings include: memory, processor, SATA, integrated devices, serial communications, embedded server management, power management, system security, and miscellaneous settings.
<b>iDRAC Settings</b>	iDRAC settings include: Network, user list, and user configuration (IPMI/iDRAC privileges). <ul style="list-style-type: none"><li> <b>NOTE:</b> For systems that have iDRAC Express, the iDRAC configuration cannot be extracted; therefore, the server should not be used as a reference server. If it is used as a target system, then no iDRAC configuration from the reference server is applied.</li></ul>
<b>RAID Configuration</b>	The RAID configuration displays the current RAID topology on the reference server at the time the hardware profile was extracted.



**NOTE:** There are two RAID configuration options configured in the Hardware Profile: 1. *Apply RAID1 + create a dedicated hot spare, applicable.* Use this option if you want to apply default RAID configuration settings to the target server. The RAID configuration task defaults to RAID1 on the first two drives of the integrated controller that are RAID1 capable. Additionally, a dedicated hot-spare for the RAID1 array is created if a candidate drive meeting the criteria exists. 2. *Clone RAID configuration from the reference Server as shown below.* Use this option if you want to clone the reference server setting. See [Creating A New Hardware Profile](#).



**NOTE:** The OpenManage Integration for VMware vCenter enables certain BIOS settings under the Processor group in the BIOS on all deployed servers, regardless of the settings on the reference server. Before using a reference server to create a new hardware profile, it must have the Collect System Inventory On Reboot (CSIOR) setting enabled and be rebooted to provide accurate inventory and configuration information.

The tasks for creating hardware profiles include:

- [Enabling CSIOR On A Reference Server](#)
- [Creating A New Hardware Profile](#)
- [Cloning A New Hardware Profile](#)
- [About Managing Hardware Profiles](#)

## Creating A New Hardware Profile

To create a new hardware profile:

1. In the Dell Management Center, select **Deployment** → **Deployment Templates** → **Hardware Profiles**.
2. Click **Create New**.
3. In the **New Hardware Profile** page, do the following:
  - In the **Profile Name** text box, enter the profile name.
  - In the **Description** text box, type an optional description.
4. Click **Save**.
5. To continue, in the left pane, click **Reference Server**.
6. In the Reference Server window, click **Edit**.
7. To find a reference server that is compliant, managed by vCenter, and successfully inventoried by the OpenManage Integration for VMware vCenter, click **Browse**.
8. In the **Servers** dialog box, scroll down the list to find the right reference server, and click **Select**.
9. To customize the reference server settings as defaults, click **Customize Settings from Reference Server**, and then click **Save**.
10. A dialog box that states extracting the settings takes several minutes is displayed. To populate settings, click **Continue**. The selected server's name, iDRAC IP address, and service tag are displayed in the **Reference Server window**.
11. In the left pane, select **Boot Order**. To include boot order information in the profile, select the **Include Boot Order in this Hardware Profile** check box.

12. To display the boot order options, expand **Boot Order**, and then click **Edit** to make updates:
  - a. In the **Boot Mode** drop-down list to select either BIOS or UEFI.
  - b. In the **View/Configure** drop-down list, under **Boot Device Sequence**, to make changes to the boot device sequence displayed, select the device and click either **Move Up** or **Move Down**.
  - c. In the **Boot Retry Sequence** drop-down list, select **Enabled** so that the server automatically retries the boot sequence, or select **Disabled** to not retry the sequence.
  - d. Click **Save** to save the changes, or **Cancel** to cancel the changes.
13. If the **BIOS boot mode** was selected, you can expand **Hard Drive Sequence** to display the hard drive sequence options, and click **Edit** to make updates:
  - To make changes to the hard drive sequence displayed, select the device and click either **Move Up** or **Move Down**.
  - Click **Save** to save the changes, or **Cancel** to cancel the changes.
14. In the left pane, select **BIOS Settings**. To include BIOS setting information in the profile, select the **Include BIOS Settings in this Hardware Profile** check box. Expand a category to display the setting options, and click **Edit** to make updates to one of the following:
  - Memory Settings
  - Processor Settings
  - SATA Settings
  - Integrated Devices
  - Serial Communication
  - Embedded Server Management
  - Power Management
  - System Security
  - Miscellaneous Settings

Once all updates are made for a category, click **Apply** to save the changes or click **Cancel** to cancel the changes.



**NOTE:** For detailed BIOS information, including setting options and explanations, refer to the *Hardware Owner's Manual* for the selected server.

15. In the left pane, select **iDRAC Settings** and then select **Network**.
16. To include network setting information in the profile, select the **Include Network Settings in this Hardware Profile** check box. Expand a category to display the setting options, and click **Edit** to make updates to one of the following:
  - Network
  - Network Settings
  - Virtual Media

Once all updates are made for a category, click **Apply** to save the changes or click **Cancel** to cancel the changes.



**NOTE:** For detailed iDRAC information, including setting options and explanations, refer to the *iDRAC User's Guide* for the selected server.

17. In the left pane, select **iDRAC Settings** → **User List**. To include user list information in the profile, select the **Include User List in this Hardware Profile** check box. Under iDRAC Local User List, do one of the following:
  - a. **Add User**: Manually enter an iDRAC user and the required information. When finished, click **Save** to save your changes or **Cancel** to cancel.
  - b. **Delete User**: Delete the selected user. Select the check box for the user and click **Delete**, or click **Cancel** to cancel.
  - c. **Edit User**: Manually edit an iDRAC user's information. When finished, click **Save** to save your changes or **Cancel** to cancel.



**NOTE:** For detailed iDRAC information, including setting options and explanations, refer to the *iDRAC User's Guide* for the selected server.

18. In the left pane, select **RAID Configuration**. To include RAID configuration information in the profile, select the **Include RAID Configuration in this Hardware Profile** check box. Then select one of the following:
  - Apply RAID1 + create a dedicated hot spare, applicable.  
Use this option if you want to apply default RAID configuration settings to the target server. The RAID configuration task defaults to RAID1 on the first two drives of the integrated controller that are RAID1 capable. Additionally, a dedicated hot-spare for the RAID1 array is created if a candidate drive meeting the criteria exists.
  - Clone RAID configuration from the reference Server .  
Use this option if you want to clone the reference server setting.

The profile is automatically saved, and displays in the **Hardware Profiles** window under **Available Profiles**

### Enabling CSIOR On A Reference Server

Before creating a hardware profile using a reference server, enable the Collect System Inventory On Reboot (CSIOR) setting and reboot the server to provide accurate inventory and configuration information. There are two methods for enabling CSIOR:

<b>Locally</b>	This uses an individual host using the Dell Lifecycle Controller United Server Configurator (USC) user interface.
<b>Remotely</b>	This uses a WS-Man script. For more information on scripting this functionality, see the <i>Dell Tech Center</i> and the <i>DCIM Lifecycle Controller Management Profile</i> .

To enable CSIOR locally on a reference server:

1. Power on the system, and during POST press <F10> to launch USC.
2. Select **Hardware Configuration** → **Part Replacement Configuration**.
3. Enable the **Collect System Inventory on Reboot** setting, and exit USC.

### Cloning A Hardware Profile

To clone a new hardware profile:

1. In the Dell Management Center, select **Deployment** → **Deployment Templates** → **Hardware Profiles**.
2. Click **Create New**.
3. In the **New Hardware Profile** page, do the following:
  - In the **Profile Name** text box, enter the profile name
  - In the **Description** text box, enter an optional description.
4. Click **Save**.
5. In the left pane, click **Reference Server**.

6. In the **Reference Server** window, click **Edit**.
7. To extract all hardware settings from the reference server, click the **Clone Reference Server Settings** option button.
8. Click **Save**.
9. A dialog box that states extracting the settings will take several minutes is displayed, then click **Continue**. The settings are populated, and the selected server's name, iDRAC IP address, and service tag are displayed in the Reference Server window.  
The profile is saved, and displays in the **Hardware Profiles** window under **Available Profiles**.

## About Managing Hardware Profiles

Hardware profiles define a server's hardware configuration using a reference server. From the Dell Management Center, there are several management actions you can perform on existing hardware profiles, including:

- [Viewing or Editing A Hardware Profile](#)
- [Duplicating Hardware Profiles](#)
- [Renaming A Hardware Profile](#)
- [Deleting A Hardware Profile](#)
- [Refreshing Hardware Profiles](#)

### Viewing Or Editing A Hardware Profile

To view or edit a hardware profile:

1. In the Dell Management Center, select **Deployment** → **Deployment Templates** → **Hardware Profiles**.
2. Select a profile and click **View/Edit**.
3. In the **Hardware Profile** window, to make any changes, click **Edit**.
4. Click **Save** to apply changes, or click **Cancel** to cancel changes.

### Duplicating A Hardware Profile

To duplicate a hardware profile:

1. In the Dell Management Center, select **Deployment** → **Deployment Templates** → **Hardware Profiles**.
2. On the **Hardware Profile** page, select a profile, and then click **Duplicate**.
3. In the **Duplicate** dialog box, enter a unique hardware profile name.
4. Click **Apply** to create a copy of the profile with the new name, or click **Cancel** to cancel.


### Renaming A Hardware Profile

To rename a hardware profile:

1. In the Dell Management Center, select **Deployment** → **Deployment Template** → **Hardware Profiles**.
2. On the **Hardware Profile** page, select a profile and click **Rename**.
3. In the **Rename** dialog box, enter a unique hardware profile name.
4. Click **Apply** to use the new name, or click **Cancel** to cancel.

### Deleting A Hardware Profile

To delete a hardware profile:

 **NOTE:** Deleting a hardware profile that is part of a running deployment task can cause the task to fail.

1. In the Dell Management Center, select **Deployment** → **Deployment Templates** → **Hardware Profiles**.
2. Select a profile and click **Delete**.
3. In the message dialog box, to remove the profile click **Delete**, or click **Cancel** to cancel.

## Refreshing An Updated Hardware Profile


To refresh an updated hardware profile:

1. In the Dell Management Center, select **Deployment** → **Deployment Templates** → **Hardware Profiles**.
2. Click **Refresh**.  
The updated hardware profile information displays.

## Creating A New Hypervisor Profile


To deploy and configure ESX/ESXi to a server, a hypervisor profile must be created. A hypervisor profile requires the following information:

- The scriptable Reference ISO software media location on an NFS or CIFS share
- vCenter instance that manages the deployed hosts, plus an optional host profile
- The destination cluster or datacenter where the OpenManage Integration for VMware vCenter deploys servers in vCenter

 **NOTE:** Use one of the following naming conventions for the Reference ISO file name:

NFS format: `host:/share/hypervisor_image.iso`

CIFS format: `\\host\share\hypervisor.iso`

 **NOTE:** A successful deployment requires an ESX ISO that has the correct drivers. Deployment on newer Dell systems may require using Dell custom ISO images that contain all the required Dell drivers. ESX 4.1 may not work on newer Dell systems and may not have a custom ISO available from Dell.

To create a new hypervisor profile:

1. In the Dell Management Center, select **Deployment** → **Deployment Templates** → **Hypervisor Profiles**.
2. In the **Hypervisor Profiles** page, click **Create New**.
3. In the **New Hypervisor Profile** page, do the following:
  - In the **Profile Name** text box, enter the profile name.
  - In the **Description** text box, enter an optional description.
4. In the left pane, click **Reference ISO**, and then click **Edit**, and on the **Hypervisor Installation Source** dialog box, enter the following information:
  - In the **Installation Source ISO** text box, type the path to your hypervisor share location. A copy of this hypervisor image is modified to permit a scripted installation. The reference ISO location must be in one of the following format:  
NFS format: `host:/share/hypervisor_image.iso`  
CIFS format: `\\host\share\hypervisor.iso`
  - In the **Select a Version** drop-down list, select an ESX or ESXi version.

All servers deployed using this Hypervisor Profile will have this image, and if the servers are versions prior to Dell PowerEdge 12th generation servers, the latest recommended version of OpenManage Server Administrator is installed.

5. If using a CIFS share, enter the **User Name**, **Password**, and **Verify Password**. The passwords must match.
6. To add the settings to the profile, click **Save**.
7. In the left pane, click **vCenter Settings**, and then edit where required:
  - **vCenter Instance**: Displays the server instance that manages a host after deployment.
  - **vCenter Version**: Displays the current version.
  - **vCenter Destination Container**: Datacenter or cluster that hosts the new physical servers; click **Browse** to search for vCenter destinations.
  - **vCenter Host Profile**: Select a profile that encapsulates host configuration and helps to manage host configuration.
8. To add the information to the profile, click **Save**.

For information on Managing Hypervisor Profiles, see [Managing Hypervisor Profiles](#).

## Managing Hypervisor Profiles

There are several management actions you can perform on existing hypervisor profiles, including:


- [Understanding VLAN Support](#)
- [Viewing Or Editing Hypervisor Profiles](#)
- [Duplicating Hypervisor Profiles](#)
- [Renaming Hypervisor Profiles](#)
- [Deleting A Hypervisor Profile](#)
- [Refreshing Hypervisor Profiles](#)

### VLAN Support

The OpenManage Integration for VMware vCenter supports hypervisor deployment to a routable VLAN. Configure VLAN support in the Deployment Wizard. In this portion of the Deployment Wizard, there is an option to specify use of VLANs and to specify a VLAN ID. When a VLAN ID is provided, it is applied to the hypervisor's management interface during deployment and tags all traffic with the VLAN ID.

Make sure that the VLAN provided during deployment communicates with both the virtual appliance and the vCenter server. The deployment of a hypervisor to a VLAN that cannot communicate to one or both of these destinations causes the deployment to fail.

If you have selected multiple bare-metal servers in a single deployment job and want to apply the same VLAN ID to all the servers then on the Server Identification portion of the Deployment Wizard, under Default Settings, use the *Apply settings to all selected servers* button. This option lets you apply the same VLAN ID along with the other network settings to all the servers in that deployment job.

 **NOTE:** The OpenManage Integration for VMware vCenter does not support a multi-homed configuration. Adding a second network interface to the appliance for communication with a second network causes problems for the work flows involving hypervisor deployment, server compliance, and firmware updates.

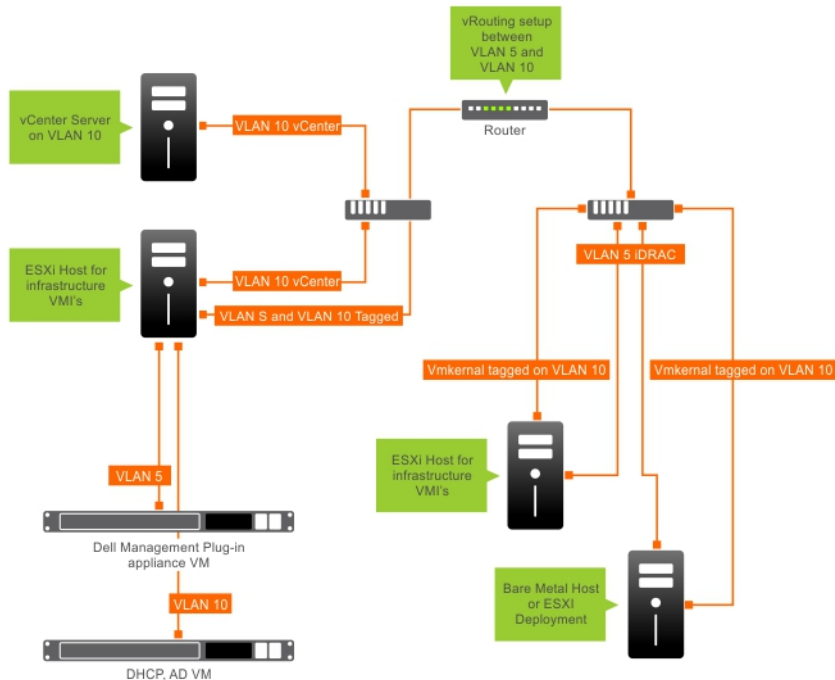


Figure 4. Example VLAN network.

In this example network, the OpenManage Integration for VMware vCenter is on VLAN 5, while the vCenter and the VMkernel of the ESXi hosts being deployed are on VLAN 10. Because the OpenManage Integration for VMware vCenter does not support multi-VLAN homing, VLAN 5 must route to VLAN 10 for all systems to communicate to each other correctly. If routing is not enabled between these VLANs, then the deployment fails.

## Viewing Or Editing Hypervisor Profiles

To view or edit hypervisor profiles:

1. In the Dell Management Center, select **Deployment** → **Deployment Template** → **Hypervisor Profiles** window.
2. Select a profile and click **View/Edit**.
3. In the **Hypervisor Profiles: Profile Name** window, select the profile section to display or change, and make any necessary changes.
4. Click **Save** to apply changes, or click **Cancel** to cancel changes.

## Duplicating a Hypervisor Profiles

To duplicate a hypervisor profile:

1. In the Dell Management Center, select **Deployment** → **Deployment Template** → **Hypervisor Profiles**.
2. On the **Hypervisor Profiles** page, select a profile and click **Duplicate**.
3. In the **Duplicate** dialog box, enter a unique hypervisor profile name.
4. Click **Apply** to create a copy of the profile with the new name, or click **Cancel** to cancel.


## Renaming Hypervisor Profile

To rename a hypervisor profile:

1. In the Dell Management Center, select **Deployment** → **Deployment Templates** → **Hypervisor Profiles**.
2. On the **Hypervisor Profiles** page, select a profile and click **Rename**.
3. In the **Rename** dialog box, enter a unique hypervisor profile name.
4. Click **Apply** to use the new name, or click **Cancel** to cancel.

## Deleting A Hypervisor Profile

To delete a hypervisor profile:

 **NOTE:** Deleting a hypervisor profile that is part of a running deployment task can cause the task to fail.

1. In the Dell Management Center, select **Deployment** → **Deployment Templates** → **Hypervisor Profiles**.
2. Select a profile and click **Delete**.
3. In the message dialog box, click **Delete** to remove the profile, or click **Cancel** to cancel.

## Refreshing Hypervisor Profiles

To refresh an updated hypervisor profile:

1. In the Dell Management Center, select **Deployment** → **Deployment Templates** → **Hypervisor Profiles**.
2. Click **Refresh**.  
The updated hypervisor profile information displays.

## Building A New Deployment Template

A deployment template contains either a hardware profile, a hypervisor profile, or both. The Deployment Wizard uses this template to provision server hardware and deploy hosts within vCenter.

To build a new deployment template:

1. In the Dell Management Center, select **Deployment** → **Deployment Templates**.
2. Under **Available Profiles**, click **Create New**.
3. In the **Create New** window, enter a name for the template, and then click **Save**.
4. To complete the template, click **Edit**.
5. In the right pane, in the **Profile** drop-down list, choose a profile, and then do one of the following:
  - To display the hardware/hypervisor profile settings for the selected profile, click **View**.
  - To create a new hardware/hypervisor profile, click **Create New**.
6. Enter an optional **Description** for the deployment template that is helpful for managing the template.
7. To apply profile selections and save changes, click **Save**. To cancel, click **Cancel**.

## Managing Deployment Templates

From the Dell Management Center, there are several management actions you can perform on existing deployment templates, including:

- [Building Deployment Templates](#)
- [Duplicating Deployment Templates](#)
- [Renaming Deployment Templates](#)
- [Deleting A Deployment Template](#)

### Duplicating Deployment Templates

To duplicate a deployment template:

1. In the Dell Management Center, select **Deployment** → **Deployment Templates**.
2. On the Deployment Templates page, select a template, and then click **Duplicate**.
3. Enter the template's new name and click **Apply**. The template must have a unique name.

### Deleting A Deployment Template

To delete a deployment template:

1. In the Dell Management Center, select **Deployment** → **Deployment Templates**.
2. On the **Deployment Templates** page, select a template and click **Delete**.
3. Click **Delete** on the message box to delete the template, or click **Cancel** to cancel.

### Renaming a Deployment Template


To rename deployment template:


1. In the Dell Management Center, select **Deployment** → **Deployment Templates**.
2. On the **Deployment Templates** page, select a template, click **Rename**.
3. Enter the template's new name and click **Apply**. The template must have a unique name.
4. To display all deployment templates, from the **Dell Management Center** select **Deployment** → **Deployment Templates** and click **Refresh**.

## Running The Deployment Wizard

The Deployment Wizard steps you through the bare metal server deployment process of:

- Selecting undeployed servers.  
When you deploy hypervisor, you can deploy to an Internal Dual SD Module with a minimum of 1 GB of storage. The Internal Dual SD Module must be enabled from the BIOS before you deploy the hypervisor with the OpenManage Integration for VMware vCenter.
- Using a deployment template (hardware and hypervisor profiles combination).
- Setting up global settings. This page lets you choose to deploy hypervisor to a hard disk or Internal Dual SD Module.
- Assigning identification to the deployed servers.
- Matching a desired connection profile to each server.
- Scheduling the server deployment jobs to run.
- Displaying the Job Queue where you can manage deployment jobs.

 **NOTE:** If you're deploying a hardware profile only, then the new Global Settings, Server Identification, and Connection Profile pages are skipped and you go directly to the Schedule Job page.

 **NOTE:** For trial/evaluation license, you can use Deployment wizard as long as license is not expired.

#### Related Tasks:

- [Deployment Wizard Step 1: Selecting Servers](#)

- [Deployment Wizard Step 2: Deployment Templates](#)
- [Deployment Wizard Step 3: Global Settings](#)
- [Deployment Wizard Step 4: Server Identification](#)
- [Deployment Wizard Step 5: Connection Profile](#)
- [Deployment Wizard Step 6: Schedule Jobs](#)

## Deployment Wizard - Step 1: Select Servers

This page covers server deployment. If you want to deploy hypervisor to an Internal Dual SD Module, this page displays whether that option is available or unavailable. For more information about Internal Dual SD Modules see, [Running The Deployment Wizard](#). If the server you want to deploy does not display in the list for step 2, you can manually add a server to have it display in the list for this step, see [Adding A Server Manually](#).


To select servers:

1. In the **Dell Management Center**, select **Deployment** → **Deployment Wizard**.
2. In the **Select Servers** window, to assign non-deployed servers to this deployment job, use the check boxes to select **Servers**.
3. Click **Next**.

To continue with the task to step two, click [Deployment Wizard Step 2](#).

## Deployment Wizard Step 2: Deployment Templates

Deployments to a hardware profile differ from hypervisor deployments. If you are deploying to a hardware profile, click [Deployment Wizard Step 6](#).

 **NOTE:** A successful deployment requires an ESX ISO that has the correct drivers. Deployment on newer Dell systems may require using Dell custom ISO images that contain all the required Dell drivers. ESX 4.1 may not work on newer Dell systems and may not have a custom ISO available from Dell.

To select a deployment template:

1. Deployment Template selects/creates a deployment template in one of several ways:
  - Select an existing deployment template under **Available Templates**. Information for the selected template populates the right pane.
  - Select an existing deployment template, and then click **Edit** to change one or both associated profiles.
  - Click **Create New** to define a new template.
2. Select one of the following:
  - If you are deploying to a hardware profile, click **Next**, which jumps you to [Deployment Wizard Step 6](#).
  - If you are deploying to a hypervisor profile, click **Next**, which takes you to [Deployment Wizard Step 3](#).

## Deployment Wizard Step 3: Global Settings

You can deploy hypervisor to either a hard drive or an Internal Dual SD Module. If an Internal Dual SD Module is available on at least one of the servers selected, the Internal Dual SD Module option button is enabled. The drop-down

list is disabled until the Internal Dual SD Module option button is selected. Toggling the option buttons should enable/disable the drop-down list.

1. In the Global Settings page, to install the hypervisor, select one of the following deployment targets:
  - **Hard Disk**  
If you are deploying to a hard disk, click this option.
  - **Internal Dual SD Module**  
If you are deploying to an Internal Dual SD Module, click this option, and then select the **Deploy the hypervisor to the first hard disk for servers that do not have an available Internal Dual SD Module** check box, this deploys the hypervisor to the first disk on these systems.


 **CAUTION: All data on the disk drives will be erased!**

- If any of the selected servers do not support an Internal Dual SD Module, or an Internal Dual SD Module is not present during deployment, then deployment to those servers is skipped and the deployment job continues to the next server.
2. Click **Next**.  
To continue with the task to Step 4, click [Deployment Wizard Step 4: Server Identity](#).

## Deployment Wizard Step 4: Server Identification

Server identification can be provided in two ways:

- Enter networking information (IP address, subnet mask and gateway); a fully-qualified domain name for the hostname is mandatory. The use of *localhost* for the FQDN is not supported. The FQDN is used when adding the host to vCenter.
- Use the Dynamic Host Configuration Protocol (DHCP) to configure IP addresses, subnet mask, gateway IP, hostname and preferred/alternate DNS servers. The DHCP assigned IP address will be used when adding the host to vCenter. When using DHCP, it is highly recommended that an IP reservation for selected NIC MAC addresses be used.

 **NOTE:** Use a Fully Qualified Domain Name (FQDN) for hostname instead of localhost. Starting with ESXi 5.1, a value of localhost impairs OpenManage Integration for VMware vCenter from processing events sent from the host. Create a DNS record that resolves the IP address to the FQDN. For SNMP alerts from ESXi 5.1 to be identified correctly, configure the DNS server to support reverse lookup requests. The DHCP reservations and DNS host names must be in place and verified before the deployment job is scheduled to run.

This screen provides the option to specify a VLAN ID. When a VLAN ID is provided, it is applied to the hypervisor's management interface during deployment and tags all traffic with the VLAN ID.

To identify your server:

1. Server Identification assigns deployed servers new names and network identification. To display a list of servers that do not meet the minimum requirements for firmware, BIOS, or have other issues, click **Non-Compliant Servers**.
2. For additional information, click **Details**.
3. Once the systems are updated, click **Check Compliance** to retest and verify fixes. To refresh the list, click **Refresh**, and click **Abort All Test** to cancel the testing.
4. Click **^** to expand and view individual server information.
5. Under **Host Name and NIC**, enter a **Fully Qualified Host Name** for the server.
6. In the **NIC Management Tasks** drop-down list, select the NIC that will be used for managing the server.
7. Enter **IP addresses, subnet mask**, and other network information, or select the **Obtain using DHCP** check box.
8. If deploying to a network that requires a VLAN ID, select the VLAN check box and then enter the VLAN ID. For the VLAN ID, use the numbers 1 through 4094. VLAN ID 0 is reserved for tagging the priority of frames.
9. Repeat for all servers to deploy, or select the **Apply settings to all selected servers** check box.

10. Click **Next**.

To continue with the task to Step 5, click [Deployment Wizard Step 5](#).

## Deployment Wizard Step 5: Connection Profile

Connection profiles are used to establish connection credentials for hosts by associating them with iDRAC or Host Root Credentials. The Connection Profiles window allows you to:

- Display or edit a current connection profile
- Delete a connection profile
- Refresh the connection profile list to reflect vCenter host changes

To create a connection profile:

1. Connection Profile automatically assigns servers to connection profiles after the deployment job completes. Once a connection profile is selected, click **Next**.
2. Select the **Assign all servers to the same connection profile** option button, and select the connection profile from the drop-down list to assign all servers to the same existing profile.
3. To create a new profile, click **New** and to view or edit the selected profile click **View/Edit**.
4. To display the selected connection profile settings, click **View**.
5. Select the **Select a Connection Profile for each Server** option button, and then select an individual connection profile for each server from the drop-down list.
6. Once a connection profile is selected, click **Next**.

To continue with the task to Step 6, click [Deployment Wizard Step 6](#).

## Deployment Wizard Step 6: Scheduling Jobs

Schedule sets the schedule for the deployment job. There are several options of when to run the deployment job: immediately, schedule the deployment job to run on a selected date and time, hold deployment job and manually start it.

To set up scheduling:

1. Determine when to run a deployment job by entering a date and time:
  - a. Click **Schedule server(s) for deployment**.
  - b. Use the calendar control to select the date.
  - c. Enter the time of day:
    - Immediately: Click **Deploy server(s) now**.
    - Postpone job: Click **Create deployment job**.
    - Put on hold: With this option, only the schedule can be modified and all other deployment job options cannot be changed.
2. Enter a **Job Name** and **Job Description**.
3. Click **Finish**.
4. Now that the deployment wizard is complete, you can manage deployment jobs using the **Job Queue**.
5. To display a list of non-compliant servers that must have a firmware update before the wizard can be completed, click **Non-Compliant Servers**.


### Related Tasks:

- [Managing Deployment Jobs Using Deployment JobQueue](#)

## Understanding Job Queue

The Job Queue manages server deployment and inventory retrieval jobs, such as:

- Displaying the submitted server deployment jobs.
- Refreshing the Deployment Jobs or Inventory/Warranty History queues.
- Scheduling an inventory job to update the Dell server attributes found in the current vCenter.
- Purging the deployment job queue entries.
- Managing firmware updates for clusters and databases.

 **NOTE:** To make sure the inventory/warranty contains up-to-date information, schedule the inventory/warranty job to run a minimum of once a week. The inventory/warranty job consumes minimal resources and does not degrade host performance.

Tasks on this page include:

- [Managing Deployment Jobs Using Deployment Job Queue](#)
- [Running Inventory Jobs](#)
- [Modifying An Inventory Job Schedule](#)
- [Viewing Firmware Update Status for Clusters and Datacenters](#)


### Managing Deployment Jobs Using The Deployment Job Queue

To manage deployment jobs using the deployment job queue:

1. From the **Dell Management Center**, select **Job Queue** → **Deployment Jobs**.
2. To update **Deployment Jobs Details**, click **Refresh**.
3. To display a Deployment Job Details dialog, which contains detailed information on the servers included in the deployment job, click **Details**. This displays the following details:
  - Service tag
  - iDRAC IP address
  - Server status
  - If any warnings occurred
  - Deployment job details
  - Start and End time

To display full information for each item in the dialog's table, hover over the item and an additional text pop-up is displayed.

4. To either put a selected job on hold or to enter an updated schedule, click **Modify**.
5. Click **Abort** to abort the deployment job.
6. When the message displays, click **Abort Job** to abort, or click **Do Not Abort Job** to cancel.

 **NOTE:** Any deployment jobs that are in progress cannot be aborted.

7. To display the Purge Deployment Job Queue window, click **Purge Job Queue**. Select the **Older than date and job Status**, and click **Apply**. The select jobs are then cleared from the queue.

## Adding A Server Manually

You can manually add a server that has not been added by the discovery process. Once it is added, the server shows up in the list of servers in the Deployment Wizard.

1. In the Dell Management Center, **Deployment**, and then click **Deployment Wizard**.
2. On the **Select Server** tab, click **Add Server**.
3. In the **Add Server** dialog box, do the following:
  - a. In the **iDRAC IP Address** text box, enter the iDRAC IP Address.
  - b. In the **User Name** text box, enter the user name.
  - c. In the **Password** text box, enter the password.
4. Click **Add Server**. This could take a few minutes.

## Removing A Bare Metal Server

You can manually remove a server that has been automatically discovered or manually added.

1. In Dell Management Center, under **Deployment** click **Deployment Wizard**.
2. On the **Select Servers** tab, click **Remove Servers**.
3. In the **Remove Servers** dialog box, select the check box of the server to remove.
4. Click **Remove Selected Servers**.
5. On the **Select Servers** tab, view the servers listed in the table to confirm it was removed.



# Console Administration

Administration of the OpenManage Integration for VMware vCenter and its virtual environment is achieved by using two additional administration portals:

- Web-based Administration Console
- Console view for an individual server (the appliance virtual machine console).

Through the use of these two portals, global settings for vCenter management, OpenManage Integration for VMware vCenter database backup and restore, and reset/restart actions can be entered and used across all vCenter instances.

## Web-based Administration Console

The Web-based Administration Console provides several key pieces of functionality: vCenter server registration and management, virtual appliance management, global vCenter alert settings, and backup and restore settings.

## Managing vCenter Server Connections

From the vCenter Registration window in the Administration Console, you can register a vCenter server, and upload or buy a license. If you are using a demo license, a **Buy Now** link displays from which you can purchase a full-version license for managing multiple hosts. In this section, you can also modify, update, and unregister a server.

Related Tasks:

- [Registering A vCenter Server](#)
  - [Modifying The Administrator vCenter Login](#)
  - [Updating The SSL Certificates For Registered vCenters](#)
  - [Uninstalling OpenManage Integration for VMware vCenter From vCenter](#)
- [Uploading OpenManage Integration for VMware vCenter License Using The Administration Console](#)

## Registering A vCenter Server

You can register vCenter servers with the OpenManage Integration for VMware vCenter after the OpenManage Integration for VMware vCenter is installed. OpenManage Integration for VMware vCenter uses the admin user account for vCenter operations.

1. Launch a Web Browser and enter `https://<ApplianceIPAddress>`.
2. To register a new server, in the left pane, click **VCENTER REGISTRATION**, and then click **Register New vCenter Server**.
3. In the **Register a New vCenter** dialog box, under **vCenter Name** do the following:
  - a. In the **vCenter Server IP or Hostname** text box, enter the vCenter IP address or a hostname..
  - b. In the **Description** text box, enter an optional description.

4. Under **Admin User Account**, do the following:
  - a. In the **Admin User Name** text box, enter the administrator's user name.
  - b. In the **Password** text box, enter the password.
  - c. In the **Verify Password** text box, enter the password again.
5. Click **Register**.

### Modifying The vCenter Administrator Login

1. Launch a web Browser then enter https://<ApplianceIPAddress>
2. In the left pane, click **VCENTER REGISTRATION**. The registered vCenters are displayed in the right pane. To display the **Modify Admin Acct** window, under **Credentials**, click **Modify**.
3. Enter the vCenter Administrator **User Name**, **Password**, and **Verify Password**; the passwords must match.
4. To change the password, click **Apply**, or to cancel the change click **Cancel**.

### Updating The SSL Certificates For Registered vCenter Servers

If the SSL certificate is changed on a vCenter server, then use the following steps to import the new certificate for the OpenManage Integration for VMware vCenter. The OpenManage Integration for VMware vCenter uses this certificate to make sure the vCenter server it is talking to is the correct vCenter server and not an impersonator.

OpenManage Integration for VMware vCenter uses the openssl API to create the Certificate Signing Request (CSR) using the RSA encryption standard with a 2048 bit key length. The CSR generated by the OpenManage Integration for VMware vCenter is used to get a digitally signed certificate from a trusted Certification Authority. The OpenManage Integration for VMware vCenter uses the digital certificate to enable SSL on the Web server for secure communication.

1. Launch a web Browser then enter https://<ApplianceIPAddress>
2. In the left pane, click **VCENTER REGISTRATION**. The registered vCenters are displayed in the right pane. To update the certificates, click **Update**.

### Uninstalling the OpenManage Integration for VMware vCenter From VMware vCenter

To remove the OpenManage Integration for VMware vCenter, it must be unregistered from the vCenter server using the Administration Console.

1. Launch a web browser then enter https://<ApplianceIPAddress>
2. In the **vCenter Registration** page, under the vCenter server table, unregister the OpenManage Integration for VMware vCenter by clicking **Unregister**.  
You may have more than one vCenter, so be sure select the right one.
3. In the **Unregister vCenter** dialog box that asks if you really want to unregister this server, click **Unregister**.

### Uploading A OpenManage Integration for VMware vCenter License To The Administration Console

To upload a OpenManage Integration for VMware vCenter license to the Administration Portal:

1. Launch a web Browser then enter https://<ApplianceIPAddress>
2. In the left pane, click **VCENTER REGISTRATION**. The registered vCenters are displayed in the right pane. To display the upload license dialog box, click **Upload License**.
3. To navigate to the license file, click the **Browse** button , and then click **Upload**.



**NOTE:** If the license file is modified or edited in any way, the appliance views it as corrupted and the file will not work.

# Virtual Appliance Management

Virtual appliance management contains the OpenManage Integration for VMware vCenter network, version, NTP, and HTTPS information, and lets an administrator:


- Restart the virtual appliance
- Update the virtual appliance, and configure an update repository location
- Generate a troubleshooting bundle that contains appliance logging information.
- Enter Network Time Protocol (NTP) settings
- Upload and manage HTTPS certificates

## Related Tasks:

- [Restarting The Virtual Appliance](#)
- [Updating A Repository Location And Updating An Appliance](#)
- [Downloading Troubleshooting Bundle](#)
- [Setting Up The NTP Servers](#)

## Restarting The Virtual Appliance

To restart the virtual appliance:


 **NOTE:** Restarting the virtual appliance logs you out from the Administration Console, and the OpenManage Integration for VMware vCenter is unavailable until the virtual appliance and its services are active.

1. Launch a web Browser then enter `https://<ApplianceIPAddress>`
2. In the left pane, click **APPLIANCE MANAGEMENT**.
3. To restart the OpenManage Integration for VMware vCenter, click **Restart the Virtual Appliance**.
4. On the **Restart Virtual Appliance** dialog box, to restart the virtual appliance click **Apply** or click **Cancel** to cancel.

## Updating A Repository Location And Virtual Appliance

Perform a backup prior to an update of the virtual appliance to make sure all data is protected.

1. Launch a web Browser then enter `https://<ApplianceIPAddress>`.
2. In the left pane, click **APPLIANCE MANAGEMENT**.
3. Next to Appliance Update, click **Edit**.
4. In the **Appliance Update** window, enter the **Repository Location URL**, and then click **Apply**.

 **NOTE:** If the update location is on an external network, such as the Dell FTP site, then a proxy must be entered below in the HTTP Proxy area.

## Updating The Virtual Appliance Software Version

To prevent data loss, perform an appliance backup prior to beginning the software update.

1. Launch a web Browser then enter `https://<ApplianceIPAddress>`.
2. In the left pane, click **APPLIANCE MAINTENANCE**.
3. To update the virtual appliance to the software version listed under **Appliance Update**, click **Update Virtual Appliance**.

4. In the **Update Appliance** dialog box, the current and available versions are listed. To begin the update, click **Update**.
5. The system is locked down and put into maintenance mode. When the update is complete, the Appliance page displays showing the newly installed version.

## Downloading the Troubleshooting Bundle

Use this information to assist in troubleshooting issues, or send to Technical Support.

1. Launch a web Browser then enter `https://<ApplianceIPAddress>`.
2. In the left pane, click **APPLIANCE MANAGEMENT**.
3. To display the troubleshooting bundle dialog box, click **Generate Troubleshooting Bundle**.
4. To either open or save a zip file that contains the virtual appliance logging information, click the **Download Troubleshooting Bundle** link.
5. To exit, click **Close**.

## Setting Up The HTTP Proxy

You can set up the HTTP proxy settings using the Administration Console or the Dell Management Console.

1. In OpenManage Integration for VMware vCenter, on the Summary tab, use the link to open the Administration Console.
2. In the Login dialog box, type your password.
3. In the left pane, click **APPLIANCE MANAGEMENT**.
4. In the **Appliance Management** page, scroll down to the **HTTP Proxy Settings**, and then click **Edit**.
5. In the **Edit** page, do the following:
  - a. To enable the use of HTTP Proxy Settings, next to **Use HTTP Proxy Settings**, select **Enable**.
  - b. In the **Proxy Server Address** text box, enter the proxy server address.
  - c. In the **Proxy Server Port** text box, enter the proxy server port.
  - d. To use proxy credentials, next to **Use Proxy Credentials**, select **Yes**.
  - e. If you are using credentials, in the **User Name** text box, enter the user name.
  - f. In the **Password** text box, type the password.
6. Click **Apply**.

## Setting Up the NTP Servers

Use the Network Time Protocol (NTP) to synchronize the virtual appliance clocks to that of a NTP server.

1. In OpenManage Integration for VMware vCenter, on the Summary tab, use the link to open the Administration Console.
2. In the Login dialog box, type your password.
3. In the left pane, click **APPLIANCE MANAGEMENT**.
4. Click **Edit for NTP**.
5. Select the **Enabled** check box. Enter the **host name** or **IP address** for a **Preferred** and **Secondary NTP Server** and click **Apply**.
6. To exit, click **Cancel**.


## Generating a Certificate Signing Request

Generating a new Certificate Signing Request prevents certificates that are created with the previously generated CSR from being uploaded to the appliance.


1. In OpenManage Integration for VMware vCenter, on the Summary tab, use the link to open the Administration Console.
2. In the Login dialog box, type your password.
3. In the left pane, click **APPLIANCE MANAGEMENT**.
4. Click **Generate Certificate Signing Request for HTTPS Certificates**. A message displays stating that if a new request is generated, then certificates created using the previous CSR can no longer be uploaded to the appliance. To continue with the request, click **Continue**, or **Cancel** to cancel.
5. Enter the **Common Name, Organizational Name, Organizational Unit, Locality, State Name, Country** and **Email** for the request. Click **Continue**.
6. Click **Download**, and then save the resulting HTTPS certificate to an accessible location.

### Uploading an HTTPS Certificate

You can use HTTPS Certificates for secure communication between the virtual appliance and host systems. To set up this type of secure communication, a certificate signing request must be sent to a certificate authority and then the resulting certificate is uploaded using the Administration Console. There is also a default certificate that is self-signed and can be used for secure communication; this certificate is unique to every installation.

 **NOTE:** You can use either Microsoft Internet Explorer or Firefox to upload certificates.

1. In OpenManage Integration for VMware vCenter, on the Summary tab, use the link to open the Administration Console.
2. In the Login dialog box, type your password.
3. In the left pane, click **APPLIANCE MANAGEMENT**.
4. Click **Upload Certificate for HTTPS Certificates**.
5. In the **Upload Certificates** dialog box, click **OK**.
6. To select the certificate to upload, click **Browse**, and then click **Upload**.
7. If you want to abort the upload, click **Cancel**.

 **NOTE:** The certificate must use PEM format.

### Restoring the Default HTTPS Certificate

1. In OpenManage Integration for VMware vCenter, on the Summary tab, use the link to open the Administration Console.
2. In the Login dialog box, type your password.
3. In the left pane, click **APPLIANCE MANAGEMENT**.
4. Click **Restore Default Certificate for HTTPS Certificates**.
5. In the restore default certificate dialog box, click **Apply**.

## Setting up Global Alerts

Alert management lets you enter global settings for how alerts are stored for all vCenter instances.

1. In OpenManage Integration for VMware vCenter, on the Summary tab, use the link to open the Administration Console.
2. In the Login dialog box, type your password.
3. In the left pane, click **ALERT MANAGEMENT**. To enter new vCenter alert settings, click **Edit**.
4. Enter numeric values for the following items:
  - Maximum number of alerts
  - Number of days to retain alerts
  - Timeout for duplicate alerts (seconds)
5. To save your settings, click **Apply**, or click **Cancel** to cancel.

## Managing Backup And Restore

Managing backup and restore is accomplished from the Administrative Console. Tasks on this page include:

- [Configuring Backup And Restore](#)
- [Scheduling Automatic Backups](#)
- [Performing An Immediate Backup](#)
- [Restoring The Database From Backup](#)

### Configuring Backup And Restore

The backup and restore function backs up the OpenManage Integration for VMware vCenter database to a remote location from which it can be restored at a later date. Profiles, templates, and host information are included in the backup. It is recommended that you schedule automatic backups to guard against data loss. After this procedure, you must configure a backup schedule.

To configure backup and restore:

1. Launch a web Browser then enter `https://<ApplianceIPAddress>`.
2. In the left pane, click **BACKUP AND RESTORE**.
3. To edit the current backup and restore settings, click **Edit**.
4. In the **Settings and Details** page, do the following:
  - a. In the **Backup Location** text box, type the path to the backup files.
  - b. In the **User Name** text box, type the user name.
  - c. In the **Password** text box, type the password.
  - d. Under **Enter the password used to encrypt backups**, type the encrypted password in the text box.  
The encryption password can contain alpha numeric characters and the following special characters: `!@#$$%*`.  
There is no length restriction.
  - e. In the **Verify Password** text box, retype the encrypted password.
5. To save these settings, click **Apply**.
6. Configure the backup schedule. For more information see, [Scheduling Automatic Backups](#).

## Scheduling Automatic Backups

This is the second part of configuring backup and restore. For detailed information on configuring the backup location and credentials, see [Configuring Backup And Restore](#).

To schedule an automatic backup:


1. Launch a web Browser then enter `https://<ApplianceIPAddress>`.
2. In the left pane, click **BACKUP AND RESTORE**.
3. To edit the backup and restore settings, click **Edit Automatic Scheduled Backup** (this makes fields active).
4. To enable the backups, click **Enabled**.
5. Select the check boxes for the days of the week for which you want to run the backup.
6. In the **Time for Backup (24 Hour Time Format, HH:mm)** text box, enter the time in HH:mm format. The **Next Backup** populates with the date and time of the next scheduled backup.
7. Click **Apply**.

## Performing An Immediate Backup

To perform an immediate backup:

1. Launch a web Browser then enter `https://<ApplianceIPAddress>`.
2. In the left pane, click **BACKUP AND RESTORE**.
3. Click **Backup Now**.
4. To use location and encryption password from the Backup settings, in the **Backup Now** dialog box, select that check box.
5. Enter a **Backup Location**, **User Name**, **Password**, and **Encryption Password**.  
The encryption password can contain alpha numeric characters and the following special characters: `!@#%*`. There is no length restriction.
6. Click **Backup**.

## Restoring The Database From A Backup

 **NOTE:** The restore operation causes the virtual appliance to reboot after it has completed.

To restore the database from backup:

1. Launch a web Browser then enter `https://<ApplianceIPAddress>`.
2. In the left pane, click **BACKUP AND RESTORE** and the current backup and restore settings are displayed.
3. Click **Restore Now**.
4. In the Restore Now dialog box, enter a **File Location (CIFS/NFS Format)**.
5. Enter the **User Name**, **Password**, and **Encryption Password** for the backup file.  
The encryption password can contain alpha numeric characters and the following special characters: `!@#%*`. There is no length restriction.
6. To save your changes, click **Apply**  
The appliance reboots or restarts once Apply is clicked.

# Understanding the vSphere Client Console

The **Console** is found within the vSphere Web Client on a virtual machine. The **Console** works hand and hand with the Administration Console. The Console provides the ability to:

- [Configure network settings](#)
- [Change the virtual appliance password](#)
- [Set the local timezone](#)
- [Reboot the virtual appliance](#)
- [Reset the virtual appliance to factory settings](#)
- [Refresh Console](#)

Use the arrow keys to navigate up or down. Once you have selected the option you want, press **<ENTER>**. After you access the **Console** screen, VMware vSphere Client takes control of your cursor. To escape from that control, press **<CTRL> + <ALT>**.

## Configuring Network Settings

Changes to the network settings are done in the vSphere Client on the **Console** tab. To configure network settings:

1. In the **vSphere Client**, select the OpenManage Integration for VMware vCenter, and then click the **Console** tab.
2. In the **Console** window, select **Configure Network**, then press **<ENTER>**.
3. Enter the desired network settings under **Edit Devices** or under **Edit DNS** configuration, then click **Save & Quit**. To abort any changes, click **Quit**.


## Changing The Virtual Appliance Password

The virtual appliance password is changed in the vSphere Client using the **Console** tab. To change the virtual appliance password:

1. In the vSphere Client, select the OpenManage Integration for VMware vCenter virtual machine and click the **Console** tab.
2. In the **Console** tab, use the arrow keys to select **Change Admin Password** and press **<ENTER>**.
3. Enter the **Current Admin Password** and press **<ENTER>**.  
Admin passwords include one special character, one number, one uppercase, one lowercase, and at least 8 letters.
4. Enter a new password for **Enter new Admin Password** and press **<ENTER>**.
5. Type the new password again in **Please Confirm Admin Password** text box , and then press **<ENTER>**. The administration password is changed.

## Setting The Local Time Zone

To set the local time zone:

 **NOTE:** You can only edit the timezone and not the current time and date.

1. In **vSphere Client**, select the OpenManage Integration for VMware vCenter virtual machine, and then click the **Console** tab.
2. Select **Set Time Zone** and press <ENTER>.
3. In the **Timezone Selection** window, select the desired time zone and click **OK**. To cancel changes click **Cancel**. The time zone is updated.

## Rebooting Virtual Appliance

To reboot the virtual appliance:


1. In **vSphere Client**, select the OpenManage Integration for VMware vCenter virtual machine, and then click the **Console** tab.
2. Select **Reboot this Virtual Appliance** and press <ENTER>.
3. The following message is displayed:  

```
If there are any processes running on this appliance they will be
terminated by this action. Are you sure you wish to do this?
```
4. Enter **y** to reboot or **n** to cancel. The appliance is rebooted.

## Resetting The Virtual Appliance To Factory Settings

To reset the virtual appliance to factory settings:

1. In **vSphere Client**, select the OpenManage Integration for VMware vCenter virtual machine, and click the **Console** tab.
2. Select **Reset this Virtual Appliance to Factory Settings** and press <ENTER>.
3. The following notice is displayed:  

```
This operation is completely Irreversible if you continue you will
completely reset *this* appliance to its original settings. All changes you
have made to this appliance will be Lost. Are you sure you wish to Reset
this Appliance to Factory Settings?
```
4. Enter **y** to reset or **n** to cancel.  
The appliance is reset to the original factory settings and all the all others settings and saved data will be lost.  
 **NOTE:** When the virtual appliance is reset to factory settings, any updates made to the Network Configuration are preserved; these settings are not reset.

## Refreshing the Console View

To refresh the Console view, select **Refresh** and press <ENTER>.

## Read-only User Role

There is an unprivileged user role called readonly with shell access for diagnostic purposes. The read-only user has limited privileges to run the mount. The read-only user's password is set to the same as the admin.

## Migration Path to migrate from 1.6/1.7 to 2.1

OpenManage Integration for VMware vCenter version 2.1 is an OVF release only. There is no RPM update path from the older versions to this version. You can migrate from older version (1.6 or 1.7) to the version 2.1 release using the Backup and Restore path. Also, the migration path is only supported from version 1.6 and 1.7. If you are at a lower version than 1.6, you will have to upgrade your appliance to the supported version before you perform the migration to OpenManage Integration for VMware vCenter version 2.1.

Do the following to migrate from older version to the OpenManage Integration for VMware vCenter 2.1 version:

1. Take a Backup of the database for the older release. For more information, See the section, **Managing Backup and Restore** in this guide.
2. Power off the older appliance from the vCenter.

### NOTE:

Do not unregister the Plug-in from the vCenter. Unregistering the plug-in from the vCenter will remove all the Alarms registered on the vCenter by the plug-in and remove all the customizing performed on the alarms like actions and so on, on the vCenter. For more information, see the section **How to recover if I have unregistered the older plugin after the backup** in this guide if you have already unregistered the Plug-ins after the backup.

3. Deploy the new OpenManage Integration version 2.1 OVF. For more information, see the section **Deploying the OpenManage Integration for VMware vCenter OVF Using the vSphere Client** in this guide to deploy the OVF.
4. Power on the OpenManage Integration version 2.1 appliance.
5. Setup the network, time zone and so on to the appliance. It is recommended that the new OpenManage Integration version 2.1 appliance has the same IP address as the old appliance. To setup the network details, see the section, **Registering OpenManage Integration for VMware vCenter And Importing The License File** in this guide.
6. Restore the database to the new appliance. For more information, see the section, **Restoring The Database From A Backup** in this guide.
7. Upload the new license file. For more information, see the section, **Registering OpenManage Integration for VMware vCenter And Importing The License File** in **OpenManage Integration Version 2.1 Quick Install Guide**.
8. Verify the appliance. For more information, see the section **Installation Verification** in this guide to ensure the database migration is successful.
9. Run the Inventory on all the registered vCenters.

### NOTE:

It is recommended that you run the inventory on all the hosts managed by the plug-in again after the upgrade. For more information, see the section **Running Inventory Jobs** for steps to run the inventory on demand.

If the IP address of the new OpenManage Integration version 2.1 appliance has changed from that of the old appliance, the trap destination for the SNMP traps must be configured to point to the new appliance. For 12G servers, this will be fixed by running the Inventory on these hosts. For all 11G or lower generation hosts that were earlier complaint, this IP change will show up as non-complaint and will require configuring OMSA. For more information, see the section, **Running the Fix Non-Compliant vSphere hosts Wizard** to fix the host compliance in the this guide.

### **How to recover if I have unregistered the older plugin after the backup**

If you have unregistered the plug-ins after taking backup of the database of the older version, perform the following steps before proceeding with the migration.



**NOTE:** Unregistering the plug-in has removed all the customizing that was done on the registered alarms by the plug-in. The following steps will not be able to restore the customizing, however, it will re-register the alarms in the default state.

1. Perform the steps 3-5 in the section **Migration Path to migrate from 1.6/1.7 to 2.1** in this chapter.
2. Register the plug-in to the same vCenters that you had registered earlier in the older plug-in.
3. Proceed with step 6 through step 9 in the section **Migration Path to migrate from 1.6/1.7 to 2.1** in this chapter to complete the migration. For more information, see the section **Migration Path to migrate from 1.6/1.7 to 2.1** in **OpenManage Integration Version 2.1 Quick Install Guide**.



# Troubleshooting

Use this section to find answers to troubleshooting questions. This section includes:


- [Frequently asked questions \(FAQ\)](#)
- [Bare metal deployment issues](#)
- [Contacting Dell](#)
- [Related product information](#)

## Frequently Asked Questions (FAQ)

This section contains some common questions and solutions.

### Using OpenManage Integration for VMware vCenter to update an Intel Network card with the firmware version of 13.5.2 is not supported.

There is a known issue with Dell PowerEdge 12th generation servers and some Intel Network cards with the firmware version of 13.5.2. Updating some models of Intel network cards at this version of firmware fails when the firmware update is applied using the Lifecycle Controller. Customers with this version of firmware must update the network driver software using an operating system. If the Intel Network card has a version of firmware other than 13.5.2, you can update using OpenManage Integration for VMware vCenter. For more information, see <http://en.community.dell.com/techcenter/b/techcenter/archive/2013/03/20/intel-network-controller-card-with-v13-5-2-firmware-cannot-be-upgraded-using-lifecycle-controller-to-v13-5-6.aspx>

 **NOTE:** Note: When using the one-to-many firmware update, avoid selecting Intel network adapters that are at version 13.5.2, as the update will fail and stop the update task from updating remaining servers.

### On trying a firmware update with an invalid DUP, the hardware update job status on the vCenter console neither fails nor times-out for hours, though the job status in LC says 'FAILED'. Why is this happening?

When the invalid DUP is picked for firmware update, the status of the task in the vCenter console window remains 'In Progress' but the message is changed to the reason of failure. This is a known VMWare defect and will be fixed in the future releases of VMWare vCenter.

Resolution: The task has to be cancelled manually.

Version Affected: All

### Administration Portal is still showing the unreachable Update Repository location.

If the user provided a unreachable Update Repository path, the error message "Failed: Error while connecting to the URL ...." is displayed on the top of the Appliance Update view, however the Update Repository Path is not cleared out to the value before update.

Resolution: Move out of this page to another page and make sure the page is refreshed.

Version Affected: All

### **Why is the DNS configuration settings restored to original settings after appliance reboot if using DHCP for appliance IP and DNS settings overwritten**

There is a known defect where statically assigned DNS settings are replaced by values from DHCP. This can happen when DHCP is used to obtain IP settings, and DNS values are assigned statically. When the DHCP lease is renewed or the appliance is restarted the statically assigned DNS settings are removed. Resolution: Statically assign IP settings when the DNS server settings will be different from DHCP.

Version Affected: All

### **Why did my system not enter maintenance mode when I performed a one-to-many firmware update?**

Some firmware updates do not require rebooting the host. In that case, the firmware update is performed without putting the host into maintenance mode.

### **Even if my repository has bundles for selected 11G system, why is firmware update showing that I have no bundles for Firmware Update?**

When I added a host to the connection profile in lockdown mode, the inventory kicked off but failed stating that “No Remote Access Controller was found or Inventory is not supported on this host.” Inventory is supposed to work for a host in lockdown mode, right?

If you put the host in lockdown mode or remove a host from lockdown mode, you must wait 30–minutes before performing the next operation on the host. If I pick a 11G host for firmware update, the firmware update wizard will not show any bundles even if the repository provided has bundles for that system. This will happen because the 11G host might not be configured for OMSA to send traps to OpenManage Integration.

Resolution: Ensure that the host is compliant using the host Compliance screen of OpenManage Integration desktop client. If it is not compliant, use the fix Host Compliance to get it compliant.

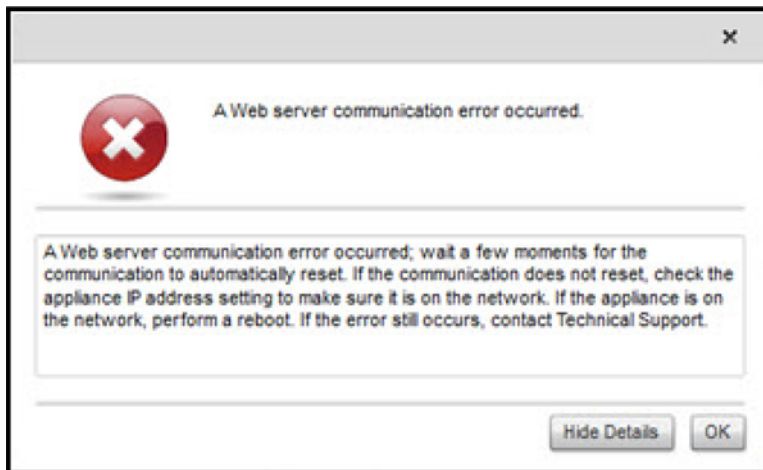
Version Affected: 2.0 and 2.1

### **Why Does My ESX / ESXi Deployment Fail on Servers Having a PERC S300 Boot Controller?**

Deployments of OpenManage Integration for VMware vCenter using different ESX/ESXi versions on Dell PowerEdge servers with the PERC S300 boot controller failed. The Dell customized ESX/ESXi operating systems do not carry the driver for the PERC S300 boot controller, which causes the boot controller/HDD not to be recognized during operating system installation. Servers with PERC S300 boot controllers are not supported for OpenManage Integration for VMware vCenter deployments.


### **How Come I See An Error Message Displayed After Clicking The Firmware Link?**

If you have a slow network speed (9600BPS), you may get a Communication Error Message. This error message may display when you click the Firmware link in the vSphere Client for the OpenManage Integration for VMware vCenter. It happens when the connection times out while trying to obtain the Software Inventory list. Microsoft Internet Explorer initiates this timeout. For Microsoft Internet Explorer versions 9/10, the default “Receive Time out” value is set to 10 seconds. Fix this issue by using the following steps.



**Figure 5. Firmware link communication error**

1. Open Microsoft Registry Editor (Regedit).
2. Navigate to the following location:  
KHEY\_CURRENT\_USER\Software\Microsoft\Windows\CurrentVersion\Internet Settings
3. Add a DWORD value for ReceiveTimeout.
4. Set the value to 30 seconds (30000) [This value may need to be a higher value in your environment].
5. Exit Regedit.
6. Restart Internet Explorer.

 **NOTE:** Just opening a new Internet Explorer window is not enough. Restart the Internet Explorer browser.

## **What generation of Dell servers does the OpenManage Integration for VMware vCenter configure and support for SNMP traps?**

OpenManage Integration for VMware vCenter supports OMSA SNMP traps on pre-12th generation servers and iDRAC traps on 12th generation servers.


## **How does the OpenManage Integration for VMware vCenter support more than three vCenters in Linked Mode?**

Each virtual appliance supports a maximum of three vCenters in Linked Mode. If you have more than ten vCenters, you need a new instance of the appliance for every ten vCenters with associated licensing.

## **Does OpenManage Integration for VMware vCenter support vCenter in linked mode?**

Yes, OpenManage Integration for VMware vCenter supports up to 10 vCenters in linked mode. For more information on how OpenManage Integration for VMware vCenter works in linked mode, see the white paper, *Dell Management Plug-in for VMware vCenter: Working in Linked Mode* on [www.Dell.com](http://www.Dell.com).

## What are the Required Port Settings for the OpenManage Integration for VMware vCenter?

 **NOTE:** When deploying the OMSA agent using the *Fix non-compliant vSphere hosts* link available from the Compliance window in the Dell Management Center, the OpenManage Integration for VMware vCenter starts the httpClient service and enables port 8080 on releases after ESXI 5.0 to download OMSA VIB and install it. Once the OMSA installation is completed the service automatically stops and the port is closed.

Use these port settings for the OpenManage Integration for VMware vCenter.

**Table 3. Virtual Appliance Ports**

Port Number	Protocols	Port Type	Max. Encryption Level	Direction	Usage	Configurable
21	FTP	TCP	None	Out	FTP command client	No
53	DNS	TCP	None	Out	DNS client	No
80	HTTP	TCP	None	Out	Dell Online Data Access	No
80	HTTP	TCP	None	In	Administration Console	No
162	SNMP Agent	UDP	None	In	SNMP Agent (server)	No
11620	SNMP Agent	UDP	None	In	SNMP Agent (server)	No
443	HTTPS	TCP	128-bit	In	HTTPS server	No
443	WSMAN	TCP	128-bit	In/Out	iDRAC/OMSA communication	No
4433	HTTPS	TCP	128-bit	In	Auto Discovery	No
2049	NFS	UDP	None	All	Public Share	No
4001–4004	NFS	UDP	None	All	Public Share	No
11620	SNMP Agent	UDP	None	Om	SNMP Agent (server)	No

**Table 4. Managed Nodes**


Port Number	Protocols	Port Type	Max. Encryption Level	Direction	Usage	Configurable
162, 11620	SNMP	UDP	None	Out	Hardware events	No
443	WSMAN	TCP	128-bit	In	iDRAC/OMSA communication	No
4433	HTTPS	TCP	128-bit	Out	Auto Discovery	No
2049	NFS	UDP	None	All	Public Share	No
4001–4004	NFS	UDP	None	All	Public Share	No

Port Number	Protocols	Port Type	Max. Encryption Level	Direction	Usage	Configurable
443	HTTPS	TCP	128-bit	In	HTTPS server	No
8080	HTTP	TCP		In	HTTP server; downloads the OMSA VIB and fixes non-compliant vSphere hosts	No
50	RMCP	UDP/TCP	128-bit	Out	Remote Mail Check Protocol	No
51	IMP	UDP/TCP	N/A	N/A	IMP Logical Address Maintenance	No
5353	mDNS	UDP/TCP		All	Multicast DNS	No
631	IPP	UDP/TCP	None	Out	Internet Printing Protocol (IPP)	No
69	TFTP	UDP	128-bit	All	Trivial File Transfer	No
111	NFS	UDP/TCP	128-bit	In	SUN Remote Procedure Call (Portmap)	No
68	BOOTP	UDP	None	Out	Bootstrap Protocol Client	No

## What are the Minimum requirements for successful installation and operation of the virtual appliance?

The following settings outline the minimum appliance requirements:

- Physical RAM: 3 GB.
- Reserved Memory: 1 GB

 **NOTE:** For optimal performance Dell recommends 3 GB.

- Disk: 32.5 GB.
- CPU: 2 virtual CPUs.

## How Do I Find the Expected Translations for Renewing Warranty?

When you click on the Renew Warranty button, the Web page may display in English or in the local language where the server is physically located. The tables below illustrate the expected translations:

**Table 5. Expected translations.**

	<b>Client location</b>	<b>Service Tag location</b>	<b>Does OpenManage Integration for VMware vCenter support client locale?</b>	<b>Can OpenManage Integration for VMware vCenter show pages in client locale language?</b>	<b>OpenManage Integration for VMware vCenter shows pages in default English</b>
1	Location A	Location A	Yes	Yes	No
2	Location A	Location B	No	No	Yes
3	Location A	Location B	Yes	No	Yes
4	Location A	Location B	Yes	No	Yes
5	Location A	Location A	No	No	Yes

Use this following example.

**Table 6. Example**

	<b>Client location</b>	<b>Service Tag location</b>	<b>Does OpenManage Integration for VMware vCenter support client locale?</b>	<b>Can OpenManage Integration for VMware vCenter show pages in client locale language?</b>	<b>OpenManage Integration for VMware vCenter shows pages in default English</b>
1	France	France	Yes	Yes	No
2	Brazil	China	No	No	Yes
3	Germany	China	Yes	No	Yes
4	China	Brazil	Yes	No	Yes
5	India	India	No	No	Yes

### **Why is the DNS configuration settings restored to original settings after appliance reboot if using DHCP for appliance IP and DNS settings overwritten**

There is a known defect where statically assigned DNS settings are replaced by values from DHCP. This can happen when DHCP is used to obtain IP settings, and DNS values are assigned statically. When the DHCP lease is renewed or the appliance is restarted the statically assigned DNS settings are removed. Resolution: Statically assign IP settings when the DNS server settings will be different from DHCP.

Version Affected: All

### **How come I do not see my new iDRAC version details listed on the vCenter Hosts & Clusters page?**

After the successful completion of a firmware update task in the vSphere Web client's recent tasks pane, refresh the Firmware Update page and verify the firmware versions. If the page shows the old versions, then go to Host Compliance page in Dell Management Center and check the CISOR status of that host. If CISOR is not enabled, then enable CISOR and reboot host. If the CISOR was already enabled, then login to the iDRAC console, reset iDRAC, wait for few minutes, and then refresh the Firmware Update page in vSphere Web client.

## How Do I Test Event Settings by Using OMSA to Simulate a Temperature Hardware Fault?

To make sure that events are functioning correctly:

1. In the OMSA user interface, navigate to **Alert Management** → **Platform Events**.
2. Select the **Enable Platform Event Filter Alerts** check box.
3. Scroll down to the bottom, and click **Apply Changes**.
4. To make sure that a specific event is enabled, such as temperature warning, from the tree on the left, select **Main System Chassis**.
5. Under **Main System Chassis**, select **Temperatures**.
6. Select the **Alert Management** tab, and select **Temperature Probe Warning**.
7. Select the **Broadcast a Message** check box, and select **Apply Changes**.
8. To cause the temperature warning event, from the tree view on the left, select **Main System Chassis**.
9. Select **Temperatures** under **Main System Chassis**.
10. Select the **System Board Ambient Temp** link, and select the **Set to Values** option button.
11. Set the **Maximum Warning Threshold** to below the current listed reading; for example if the current reading is 27, set the threshold to 25.
12. Select **Apply Changes**, and the temperature warning event is generated. To cause another event, restore the original settings using the same **Set to Values** option. Events are generated as warnings, and then to a normal state. If everything is working properly, navigate to the **vCenter Tasks & Events** view; a temperature probe warning event should be displayed.



**NOTE:** There is a filter for duplicate events; if you try to trigger the same event too many times in a row, you will only receive one event. Allow at least 30 seconds between events to see all events.

## I Have the OMSA Agent Installed on a Dell Host System, But I Still Get an Error Message That OMSA is Not Installed. What Should I Do?

To resolve this issue on an 11th generation server:

1. Install **OMSA** with the **Remote Enablement** component on the host system.
2. If you are using the command line to install OMSA, make sure to specify the **-c option**. If OMSA is already installed, reinstall it with the **-c option** and restart the service:

```
srvadmin-install.sh -c  
srvadmin-services.sh restart
```

For an ESXi host, you must install **OMSA VIB** using the **VMware Remote CLI tool**, and reboot the system.

## Can the OpenManage Integration for VMware vCenter Support ESX/ESXI with Lockdown Mode Enabled?

Yes. Lockdown Mode is supported in this release on hosts ESXi 4.1 and above.

## Inventory is Failing on Hosts ESXi 4.0 Update2 and ESXi Update 3 in Lockdown Mode After a Reboot.

Lockdown Mode requires ESXi 4.1 or later. If you are using an earlier ESXi version, when a host is rebooted for any reason during Lockdown Mode, inventory continues failing unless you perform the following steps on host after a reboot.

The workaround steps for ESXi 4.0 Update2 and Update3 are:

1. In **vSphere Client**, select **Hosts and Clusters**, then in the left pane, select the **host** and then click the **Configuration** tab.
2. In the left pane, under **Software** click **Security Profile**.
3. Scroll down to **Lockdown Mode**, and then click **Edit**.
4. In the **Lockdown Mode** dialog box, to disable Lockdown Mode, clear the **Enable** check box, and then click **OK**.
5. Log in to the host console and select **Restart Management Agents**, press **<ENTER>**, and to confirm, press **<F11>**.
6. To enable Lockdown Mode, repeat steps 1 through 4, except this time select the **Enable** check box, and then click **OK**.

## When I tried to use lockdown mode, it failed.

When I added a host to the connection profile in lockdown mode, the inventory kicked off but failed stating that “No Remote Access Controller was found or Inventory is not supported on this host.” Inventory is supposed to work for a host in lockdown mode, right?

If you put the host in lockdown mode or remove a host from lockdown mode, you must wait 30–minutes before performing the next operation on the OpenManage Integration for VMware vCenter.

## On trying a firmware update with an invalid DUP, the hardware update job status on the vCenter console neither fails nor times-out for hours, though the job status in LC says ‘FAILED’. Why is this happening?

When the invalid DUP is picked for firmware update, the status of the task in the vCenter console window remains ‘In Progress’ but the message is changed to the reason of failure. This is a known VMWare defect and will be fixed in the future releases of VMWare vCenter.

Resolution: The task has to be cancelled manually.

Version Affected: All

## What Setting Should I Use For UserVars.CIMoemProviderEnable With ESXi 4.1 U1?

Set **UserVars.CIMoemProviderEnabled** to 1.

## I Am Using A Reference Server to Create a Hardware Profile But it Failed. What Should I Do?

Check to make sure that minimum recommended versions of iDRAC firmware, Lifecycle Controller firmware, and BIOS are installed.

To make sure that the data retrieved from the reference server is current, enable **Collect System Inventory On Restart (CSIOR)**, and restart the reference server prior to extraction of data. See [Setting CSIOR on a Reference Server](#).

## I Am Attempting To Deploy ESX/ESXi On A Blade Server And It Failed. What Should I Do?

To resolve this issue, do the following:

1. Make sure the **ISO location (NFS path)** and staging **folder paths** are accurate.
2. Make sure the **NIC** selected during assignment of server identity is on the same network as the virtual appliance.
3. If using **static IP address**, make sure the network information provided (including subnet mask and default gateway) is accurate. In addition, , make sure the IPaddress is not already assigned on the network.
4. Make sure at least one **Virtual Disk** is seen by the system. ESXi also installs to an internal RIPS SD card.

## Why Are My Hypervisor Deployments Failing On R210 II Machines?

A timeout issue on R210 II systems produces a hypervisor deployments failure error due to the failure of the BIOS to boot from attached ISO. To resolve this issue, manually install hypervisor on the machine.

## Why Do I See Auto-discovered Systems Without Model Information in the Deployment Wizard

This usually indicates that the firmware version installed on the system does not meet recommended minimum requirements. In some cases, a firmware update may not have registered on the system. Cold booting the system or reseating the blade fixes this problem. The newly enabled account on the iDRAC must be disabled and auto-discovery reinitiated to provide model information and NIC information to the OpenManage Integration for VMware vCenter.

## The NFS Share is Set Up With the ESX/ESXI ISO, but Deployment Fails with Errors Mounting the Share Location.

To find the solution:

1. Make sure the iDRAC is able to ping the appliance.
2. Make sure your network is not running too slow.

## How Do I Force Removal of the Virtual Appliance?

1. Go to [https://<vcenter\\_serverIPAddress>/mob](https://<vcenter_serverIPAddress>/mob)
2. Click **Content**.
3. Click **ExtensionManager**.
4. Click **UnregisterExtension**.
5. Enter the extension key to unregister com.dell.plugin.OpenManage Integration for VMware vCenter, then click **Invoke method**.
6. In the vSphere Web client, power off the OpenManage Integration for VMware vCenter and delete it.

## Entering a Password in the Backup Now Screen Receives an Error Message

If you are using a low resolution monitor, the Encryption Password field is not visible from the BACKUP NOW window. You must scroll down the page to enter the encryption password.

## In the vSphere Web Client, Clicking the Dell Server Management Portlet Or the Dell Icon Returns A 404 Error.


Check if the appliance is running; if not, then restart it from the vSphere Web client. Wait for a few minutes for the virtual appliance Web service to start, and refresh the page. If the error continues, try and ping the appliance using the IP address or fully-qualified domain name from a command line. If the ping does not resolve, review your network settings to make sure they are correct.

## My Firmware Update Failed. What Do I Do?

Check the virtual appliance logs to see if the tasks timed out. If so, iDRAC needs to be reset by performing a cold reboot. Once the system is up and running, check to see if the update was successful by either running an inventory or using the Firmware tab.

## My vCenter Registration Failed. What Can I Do?

vCenter registration can fail due to communication issues, therefore if you are experiencing these issues one solution is to use a static IP address. To use a static IP address, in the Console tab of the OpenManage Integration for VMware vCenter and select **Configure Network** → **Edit Devices** and enter the correct **gateway** and **FQDN** (Fully Qualified Domain Name). Enter the DNS server name under Edit DNS Config.

 **NOTE:** Make sure that the virtual appliance can resolve the DNS server you entered.

## Performance during Connection Profile Test Credentials is extremely slow or unresponsive

The iDRAC on a server has only one user (for example, only *root*) and the user is in a disabled state, or all users are in a disabled state. Communicating to a server in a disabled state causes delays. To fix this issue, you can either fix the disable state of the server, or reset iDRAC on the server to re-enable the root user to default setting.

To fix a server in a disabled state:

1. Open the Chassis Management Controller console and select the disabled server.
2. To automatically open the iDRAC console, click **Launch iDRAC GUI**.
3. Navigate to the user list in iDRAC console, and choose one of the following:
  - iDRAC 6 : Select **iDRAC settings** → **Network/Security tab** → **Users tab**.
  - iDRAC 7 : Select **User authentication**.
4. To edit the settings, in the User ID column, click the link for the admin (root) user.
5. Click **Configure User**, and then click **Next**.
6. In the User Configuration page for the selected user, select the check box next to Enable user, and then and click **Apply**.

## Does the OpenManage Integration for VMware vCenter support the VMware vCenter Server appliance?

Yes, the OpenManage Integration for VMware vCenter supports the VMware vCenter Server appliance.

## Does the OpenManage Integration for VMware vCenter support the vSphere Web Client?

Yes, the OpenManage Integration for VMware vCenter supports the VMware vSphere Web client.

## Bare Metal Deployment Issues

This section deals with issues found during the deployment process.

### Auto-Discovery and Handshake Prerequisites

- Prior to running auto-discovery and handshake, make sure that iDRAC and Lifecycle Controller firmware and BIOS versions meet the minimum recommendations.
- CSIOR must have run at least once on the system or iDRAC.

### Hardware Configuration Failure

- Before initiating a deployment task, make sure the system has completed CSIOR and is not in the process of rebooting.

- It is highly recommended that BIOS configuration be run in Clone mode, so that the reference server is an identical system.
- Some controllers do not allow creation of a RAID 0 array with one drive. This feature is supported only on high-end controllers, and the application of such a hardware profile can cause failures.

## Enabling Auto-Discovery On A Newly Purchased System


The auto-discovery feature of a host system is not enabled by default; instead, enablement must be requested at the time of purchase. If auto-discovery enablement is requested at the time of purchase, DHCP is enabled on the iDRAC and admin accounts are disabled. It is not necessary to configure a static IP address for the iDRAC. It gets one from a DHCP server on the network. To make use of the auto-discovery feature, a DHCP server or a DNS server (or both) must be configured to support the discovery process. CSIOR has already been run by factory process. For more information on how to set up a network to support auto-discovery, see the Dell Auto-Discovery Network Setup Specification at <http://attachments.wetpaintserv.us/xBUlrs4t%2B2TzbrwqYkblvQ%3D%3D2 62254>

If auto-discovery was not requested at the time of purchase, it can be enabled as follows:

1. During the boot process, press <Ctrl-E>.
2. In the iDRAC setup window, enable the NIC (blade servers only).
3. Enable Auto-Discovery.
4. Enable DHCP.
5. Disable admin accounts.
6. Enable **Get DNS server address from DHCP**.
7. Enable **Get DNS domain name from DHCP**.
8. In the **Provisioning Server** field, enter:  

```
<OpenManage Integration virtual appliance IPAddress>:4433
```

## Contacting Dell

 **NOTE:** If you do not have an active Internet connection, you can find contact information on your purchase invoice, packing slip, bill, or Dell product catalog.

Dell provides several online and telephone-based support and service options. Availability varies by country and product, and some services may not be available in your area. To contact Dell for sales, technical support, or customer service issues:

1. Visit [dell.com/support](http://dell.com/support)
2. Select your support category.
3. Verify your country or region in the Choose a Country/Region drop-down menu at the top of page.
4. Select the appropriate service or support link based on your need.

## OpenManage Integration for VMware vCenter Related Information

- View or download Dell server documentation for PowerEdge™ Servers at:  
<http://www.dell.com/poweredgemanuals>
- Dell OpenManage System Administrator documents  
<http://www.delltechcenter.com/omsa>
- Dell Lifecycle Controller documentation  
<http://www.dell.com/enterprisemanagement>



## Virtualization—Related Events for Dell Poweredge 11th and 12th Generation Servers

The following table contains the virtualization-related critical and warning events, including event name, description and severity level.

**Table 7. Dell PowerEdge 11th and 12th Generation Server Events**

Event Name	Description	Severity	Recommended Action
Dell-Current sensor detected a warning value	A current sensor in the specified system exceeded its warning threshold.	Warning	No action
Dell-Current sensor detected a failure value	A current sensor in the specified system exceeded its failure threshold.	Error	Put the system into maintenance mode
Dell-Current sensor detected a non-recoverable value	A current sensor in the specified system detected an error from which it cannot recover	Error	No action
Dell-Redundancy regained	Sensor Returned to Normal Value	Info	No action
Dell-Redundancy degraded	A redundancy sensor in the specified system detected that one of the components of the redundancy unit has failed but the unit is still redundant.	Warning	No action
Dell - Redundancy lost	A redundancy sensor in the specified system detected that one of the components in the redundant unit has been disconnected, has failed, or is not present.	Error	Put the system into maintenance mode
Dell - Power supply returned to normal	Sensor Returned to Normal Value	Info	No action
Dell - Power supply detected a warning	A power supply sensor reading in the specified system exceeded a user definable warning threshold.	Warning	No action

Dell - Power supply detected a failure	A power supply has been disconnected or has failed.	Error	Put the system into maintenance mode
Dell - Power supply sensor detected a non-recoverable value	A power supply sensor in the specified system detected an error from which it cannot recover.	Error	No action
Dell - Memory Device Status warning	A memory device correction rate exceeded an acceptable value.	Warning	No action
Dell - Memory Device error	A memory device correction rate exceeded an acceptable value, a memory spare bank was activated, or a multibit ECC error occurred.	Error	Put the system into maintenance mode
Dell - Fan enclosure inserted into system	Sensor returned to normal value.	Info	No action
Dell - Fan enclosure removed from system	A fan enclosure has been removed from the specified system.	Warning	No action
Dell - Fan enclosure removed from system for an extended amount of time	A fan enclosure has been removed from the specified system for a user-definable length of time.	Error	No action
Dell - Fan enclosure sensor detected a non-recoverable value	A fan enclosure sensor in the specified system detected an error from which it cannot recover.	Error	No action
Dell - AC power has been restored	Sensor Returned to Normal Value.	Info	No action
Dell - AC power has been lost warning	An AC power cord has lost its power, but there is sufficient redundancy to classify this as a warning.	Warning	No action
Dell - An AC power cord has lost its power	An AC power cord has lost its power, and lack of redundancy requires this to be classified as an error.	Error	No action
Dell - Processor sensor returned to a normal value	Sensor Returned to Normal Value	Info	No action
Dell - Processor sensor detected a warning value	A processor sensor in the specified system is in a throttled state.	Warning	No action

Dell - Processor sensor detected a failure value	A processor sensor in the specified system is disabled, has a configuration error, or experienced a thermal trip.	Error	No action
Dell - Processor sensor detected a non-recoverable value	A processor sensor in the specified system has failed.	Error	No action
Dell - Device configuration error	A configuration error was detected for a pluggable device in the specified system.	Error	No action
Dell - Battery sensor returned to a normal value	Sensor Returned to Normal Value	Info	No action
Dell - Battery sensor detected a warning value	A battery sensor in the specified system detected that a battery is in a predictive failure state.	Warning	No action
Dell - Battery sensor detected a failure value	A battery sensor in the specified system detected that a battery has failed.	Error	No action
Dell - Battery sensor detected a nonrecoverable value	A battery sensor in the specified system detected that a battery has failed.	Error	No Action
Dell - Thermal shutdown protection has been initiated	This message is generated when a system is configured for thermal shutdown due to an error event. If a temperature sensor reading exceeds the error threshold for which the system is configured, the operating system shuts down and the system powers off. This event may also be initiated on certain systems when a fan enclosure is removed from the system for an extended period of time.	Error	No action
Dell - Temperature sensor returned to a normal value	Sensor Returned to Normal Value.	Info	No action
Dell - Temperature sensor detected a warning value	A temperature sensor on the backplane board, system board, CPU, or drive	Warning	No action

	carrier in the specified system exceeded its warning threshold.		
Dell - Temperature sensor detected a failure value	A temperature sensor on the backplane board, system board, or drive carrier in the specified system exceeded its failure threshold value.	Error	Put the system into maintenance mode
Dell - Temperature sensor detected a non-recoverable value	A temperature sensor on the backplane board, system board, or drive carrier in the specified system detected an error from which it cannot recover.	Error	No action
Dell - Fan sensor returned to a normal value	Sensor Returned to Normal Value	Info	No action
Dell - Fan sensor detected a warning value	Fan Sensor reading in the host <x> exceeded a warning threshold value.	Warning	No Action
Dell - Fan sensor detected a failure value	A fan sensor in the specified system detected the failure of one or more fans.	Error	Put the system into maintenance mode
Dell - Fan sensor detected a nonrecoverable value	A fan sensor detected an error from which it cannot recover.	Error	No action
Dell - Voltage sensor returned to a normal value	Sensor Returned to Normal Value	Info	No action
Dell - Voltage sensor detected a warning value	A voltage sensor in the specified system exceeded its warning threshold	Warning	No action
Dell - Voltage sensor detected a failure value	A voltage sensor in the specified system exceeded its failure threshold.	Error	Put the system into maintenance mode
Dell - Voltage sensor detected a nonrecoverable value	A voltage sensor in the specified system detected an error from which it cannot recover.	Error	No action
Dell - Current sensor returned to a normal value	Sensor Returned to Normal Value.	Info	No action
Dell - Storage: storage management error	Storage management has detected a device	Error	Put the system into maintenance mode

	independent error condition.		
Dell - Storage: Controller warning	Controller warning. Refer to the Tasks & Events tab on the vSphere client for details.	Warning	No action
Dell - Storage: Controller failure	Controller failure. Refer to the Tasks & Events tab on the vSphere client for details.	Error	Put the system into maintenance mode
Dell - Storage: Channel Failure	Channel failure.	Error	Put the system into maintenance mode
Dell - Storage: Enclosure hardware information	Enclosure hardware information.	Info	No action
Dell - Storage: Enclosure hardware warning	Enclosure hardware warning.	Warning	No action
Dell - Storage: Enclosure hardware failure	Enclosure hardware error.	Error	Put the system into maintenance mode
Dell - Storage: Array disk failure	Array disk failure.	Error	Put the system into maintenance mode
Dell - Storage: EMM failure	EMM failure.	Error	Put the system into maintenance mode
Dell - Storage: power supply failure	Power supply failure.	Error	Put the system into maintenance mode
Dell - Storage: temperature probe warning	Physical disk temperature probe warning, too cold or too hot	Warning	No action
Dell - Storage: temperature probe failure	Physical disk temperature probe error, too cold or too hot.	Error	Put the system into maintenance mode
Dell - Storage: Fan failure	Fan failure.	Error	Put the system into maintenance mode
Dell - Storage: Battery warning	Battery warning.	Warning	No action
Dell - Storage: Virtual disk degraded warning	Virtual disk degraded warning.	Warning	No action
Dell - Storage: Virtual disk degraded failure	Virtual disk degraded failure	Error	Put the system into maintenance mode
Dell - Storage: Temperature probe information	Temperature probe information	Info	No action

Dell - Storage: Array disk warning	Array disk warning.	Warning	No action
Dell - Storage: Array disk information	Array disk information.	Info	No action
Dell - Storage: Power supply warning	Power supply warning.	Warning	No action
Dell - Chassis Intrusion - Physical Security Violation	Chassis Intrusion - Physical Security Violation	error	No Action
Dell - Chassis Intrusion( Physical Security Violation) Event Cleared	Chassis Intrusion ( Physical Security Violation) Event Cleared	info	No Action
Dell - CPU Presence (Processor Presence detected)	CPU Presence (Processor Presence detected)	info	No Action
Dell - System Event Log (SEL) Full (Logging Disabled)	System Event Log (SEL) Full (Logging Disabled)	error	No Action
Dell - System Event Log (SEL) Cleared	System Event Log (SEL) Cleared	info	No Action
Dell - SD Card redundancy Has Returned to Normal	SD Card redundancy Has Returned to Normal	info	No Action
Dell - SD Card Redundancy has been Lost	SD Card Redundancy has been Lost	error	No Action
Dell - SD Card Redundancy Degraded	SD Card Redundancy Degraded	warning	No Action
Dell - Module SD Card Present (SD Card Presence Detected)	Module SD Card Present (SD Card Presence Detected)	info	No Action
Dell - Module SD Card Failed (Error)	Module SD Card Failed (Error)	error	No Action
Dell - Module SD Card Write Protect(Warning)	Module SD Card Write Protect (Warning)	warning	No Action
Dell - Module SD Card not Present	Module SD Card not Present	info	No Action
Dell - Watchdog Timer Expired	Watchdog Timer Expired	error	No Action
Dell - Watchdog Reset	Watchdog Reset	error	No Action
Dell - Watchdog Power Down	Watchdog Power Down	error	No Action

Dell - Watchdog Power cycle	Watchdog Power cycle	error	No Action
Dell - System Power Exceeds PSU Wattage	System Power Exceeds PSU Wattage	error	No Action
Dell - System Power Exceeds Error Cleared	System Power Exceeds Error Cleared	info	No Action
Dell - Power Supply Inserted	Power Supply Inserted	info	No Action
Dell - Internal Dual SD Module is present	Internal Dual SD Module is present	info	No Action
Dell - Internal Dual SD Module is online	Internal Dual SD Module is online	info	No Action
Dell - Internal Dual SD Module is operating normally	Internal Dual SD Module is operating normally	info	No Action
Dell - Internal Dual SD Module is write protected	Internal Dual SD Module is write protected	warning	No Action
Dell - Internal Dual SD Module is writable	Internal Dual SD Module is writable	info	No Action
Dell - Integrated Dual SD Module is absent	Integrated Dual SD Module is absent	error	No Action
Dell - Integrated Dual SD Module redundancy is lost	Integrated Dual SD Module redundancy is lost	error	No Action
Dell - Internal Dual SD Module is redundant	Internal Dual SD Module is redundant	info	No Action
Dell - Internal Dual SD Module is not redundant	Internal Dual SD Module is not redundant	info	No Action
Dell - Integrated Dual SD Module failure	Integrated Dual SD Module failure	error	No Action
Dell - Internal Dual SD Module is offline	Internal Dual SD Module is offline	warning	No Action
Dell - Integrated Dual SD Module redundancy is degraded	Integrated Dual SD Module redundancy is degraded	warning	No Action
Dell - SD card device has detected a warning	SD card device has detected a warning	warning	No Action
Dell - SD card device has detected a failure	SD card device has detected a failure	error	No Action
Dell - Integrated Dual SD Module warning	Integrated Dual SD Module warning	warning	No Action


Dell - Integrated Dual SD Module information	Integrated Dual SD Module information	info	No Action
Dell - Integrated Dual SD Module redundancy information	Integrated Dual SD Module redundancy information	info	No Action
Dell - Network failure or critical event	Network failure or critical event	error	No Action
Dell - Network warning	Network warning	warning	No Action
Dell - Network information	Network information	info	No Action
Dell - Physical disk failure	Physical disk failure	error	No Action
Dell - Physical disk warning	Physical disk warning	warning	No Action
Dell - Physical disk information	Physical disk information	info	No Action
Dell - An error was detected for a PCI device	An error was detected for a PCI device	error	No Action
Dell - A warning event was detected for a PCI device	A warning event was detected for a PCI device	warning	No Action
Dell - An informational event was detected for a PCI device	An informational event was detected for a PCI device	info	No Action

# Understanding Auto-Discovery

Auto-Discovery is the process of adding a Dell PowerEdge 11th or 12th Generation bare-metal server into a pool of available servers for use by the OpenManage Integration for VMware vCenter. Once a server is discovered, use it for hypervisor and hardware deployment. This appendix provides sufficient information about Auto-Discovery to help you with system configuration. Auto-Discovery is a Lifecycle Controller feature for setting up a new server and registering it using a console. The advantages of using this capability include removing the need to do cumbersome manual local configuration of a new server and enabling an automated way for a console to discover a new server that was connected to the network and plugged into power.

Auto-Discovery is sometimes referred to as *Discovery and Handshake* after the process it performs. When a new server with the Auto-Discovery feature enabled is plugged in to AC power and connected to the network, the Dell server's Lifecycle Controller attempts to *discover* a deployment console that was integrated with the Dell provisioning server. Auto-Discovery then initiates a *handshake* between the provisioning server and the Lifecycle Controller.

OpenManage Integration for VMware vCenter is a deployment console with an integrated provisioning server. The location of the provisioning server is provided to the iDRAC using different methods. The IP address or host name for the provisioning server location is set to the IP address or host name of the OpenManage Integration for VMware vCenter appliance virtual machine.

 **NOTE:** A new server configured for Auto-Discovery attempts to resolve the location of the provisioning server every 90 seconds over a period of 24 hours, after which you can manually reinitiate Auto-Discovery.


When the Auto-Discovery request is received by the OpenManage Integration for VMware vCenter for VMware vCenter, it validates the SSL certificate and then initiates any optionally configured security procedures, such as client side security certificates and validation against a white list. A second validation request from the new server returns temporary username/password credentials to be configured on the iDRAC. Subsequent calls are initiated by the OpenManage Integration for VMware vCenter for VMware vCenter, which gathers information about the server, remove the temporary credentials, and configure more permanent user-defined credentials for administrative access

If Auto-Discovery was successful, the deployment credentials provided in the **Settings** → **Deployment** page at the time of discovery are created on the target iDRAC. Then the Auto-Discovery feature is turned off. The server should now appear in the pool of available bare-metal servers under Deployment in the OpenManage Integration for VMware vCenter.

Auto-Discovery can be currently done through the vSphere Desktop client.

## Auto-Discovery Prerequisites

Before attempting to discover Dell PowerEdge 11th or 12th Generation bare-metal servers, install the OpenManage Integration for VMware vCenter. Only Dell PowerEdge 11th Generation or later servers with iDRAC Express or iDRAC Enterprise can be discovered into the OpenManage Integration for VMware vCenter's pool of bare-metal servers. Network connectivity from the Dell bare-metal server's iDRAC to the OpenManage Integration for VMware vCenter virtual machine is required.


 **NOTE:** Hosts with existing hypervisors should not be discovered into the OpenManage Integration for VMware vCenter, instead, add the hypervisor to a connection profile, and then reconciled with the OpenManage Integration for VMware vCenter using the Host Compliance Wizard

For Auto-Discovery to occur, the following conditions must be met:

- **Power:** Connect the server to the power outlet. The server does not need to be powered on.
- **Network connectivity:** The server's iDRAC must have network connectivity and must communicate with the provisioning server over port 4433. You can obtain the IP address using a DHCP server or manually specify it in the iDRAC Configuration Utility.
- **Additional network settings:** If using DHCP, enable the *Get DNS server address from DHCP* setting so that DNS name resolution can occur.
- **Provisioning service location:** The iDRAC must know the IP address or host name of the provisioning service server.
- **Account access disabled:** Enable the administrative account access to the iDRAC and if there are any iDRAC accounts with administrator privileges, first disable them from within the iDRAC web console. Once Auto-Discovery completes successfully, the administrative iDRAC account is re-enabled.
- **Auto-Discovery enabled:** The server's iDRAC must have Auto-Discovery enabled so that the Auto-Discovery process can begin.

## Enabling or Disabling Administrative Accounts on iDRAC Servers

Before you can set up Auto-Discovery, disable all administrative accounts other than root. The root account is disabled during the Auto-Discovery procedure. Once you have successfully set up Auto-Discovery, return to the Integrated Dell Remote Access Controller 6 GUI and re-enable the accounts that were turned off. This procedure is for PowerEdge 11th and 12th generation servers.

 **NOTE:** To guard against a failed Auto-Discovery, you may want to enable a non-admin account on the iDRAC. This allows remote access in the event the Auto-Discovery fails.

1. In a browser, type the **iDRAC IP address**.
2. Log in to the **Integrated Dell Remote Access Controller GUI**.
3. Do one of the following:
  - For iDRAC6: In the left pane, select **iDRAC Settings** → **Network/Security** → **Users** tab.
  - For iDRAC7: In the left pane, select **iDRAC Settings** → **User Authentication** → **Users** tab.
4. In the Users tab, locate any administrative accounts other than root.
5. To disable the account, under User ID, select the **ID**.
6. Click **Next**.
7. In the User Configuration page, under General, clear the **Enable User** check box.
8. Click **Apply**.
9. After you have successfully set up Auto-Discovery, to re-enable each account, repeat steps 1 to 8, but this time select the **Enable User** check box and click **Apply**.

## Manually Configuring a PowerEdge 11th Generation Server for Auto-Discovery

You must have the iDRAC and host IP addresses.

If you have not ordered your bare metal appliance to use Auto-Discovery from the factory, you can set it up manually. iDRAC has two user interfaces, both are reached using the IP address of the iDRAC you want to set up.

On successful Auto-Discovery of bare-metal servers, the new administrator account is created or an existing account is enabled with the credentials returned by the handshake service. All the other administrative accounts that were disabled prior to Auto-Discovery will not be enabled. You must re-enable these administrator accounts after a successful Auto-Discovery. See [Enabling or Disabling Administrative Accounts on iDRAC](#).

**NOTE:** If for some reason the Auto-Discovery did not complete successfully, there is no way to connect to the iDRAC remotely. Remote connection would require that you have enabled a non-admin account on the iDRAC. If there is no enabled account present on the iDRAC, then the only way to access the iDRAC is to login to the box locally and enabling the account on the iDRAC.

1. Enter the **iDRAC IP** address into a browser.
2. Log in to the **iDRAC Enterprise GUI**.
3. In the **Integrated Dell Remote Access Controller 6 — Enterprise** → **Summary** tab, in the Virtual Console Preview, click **Launch**.
4. In the Warning — Security dialog, click **Yes**.
5. In the iDRAC Utility Console, press **F12** once or twice to bring up the Authentication Required dialog box.
6. In the Authentication Required dialog box, the name displays, press **Enter**.
7. Enter your **Password**.
8. Press **Enter**.
9. When the Shutdown/Restart dialog box appears, press **F11**.
10. The host restarts and the screen shows information about loading memory, then RAID, then when it shows iDRAC and says to press CTRL + E. Now, immediately press **CTRL + E**.

If you see this dialog box, your action worked. If not, go to the Power menu and Power Off and Power On again and repeat this step.

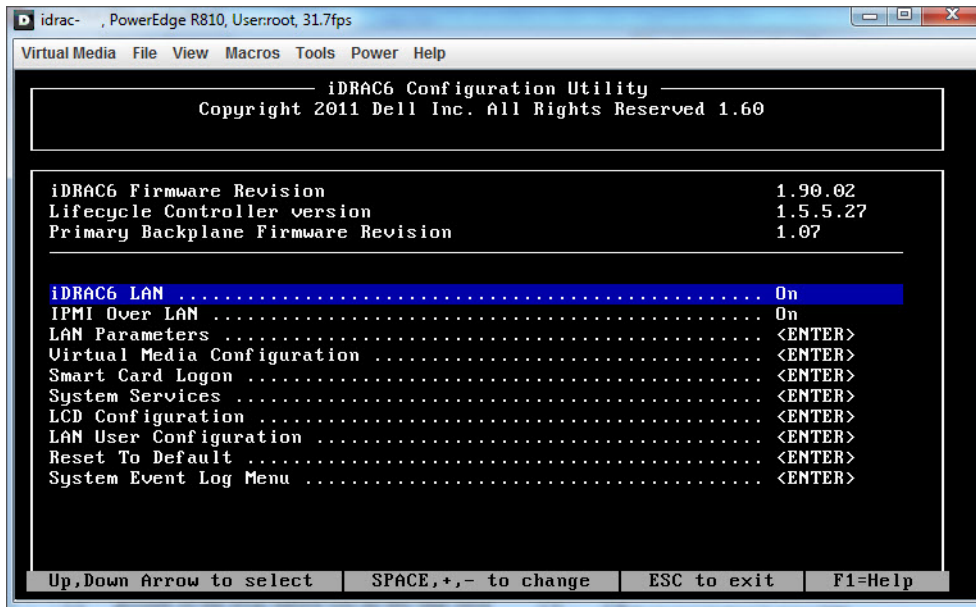


Figure 6. Press CTRL + E to activate this screen.

11. In the iDRAC6 Configuration Utility, use the arrow keys to select **LAN Parameters**.
12. Press **Enter**.
13. If this host is a blade, to configure NIC, use the space bar to toggle the options to **Enabled**.
14. If you are using DHCP, use the arrow keys to select **Domain Name from DHCP**.
15. Use the space bar to toggle the option to **On**.
16. If you are using DHCP, use the arrow keys to navigate to the IPv4 settings and select **DNS Servers from DHCP**.
17. Use the spacebar to toggle the option to **On**.
18. To Exit, on your keyboard, press **ESC**.


19. Use the arrow keys to select **LAN User Configuration**.
20. Use the arrow Keys to select **Provisioning Server**.
21. Press **Enter**.
22. Enter the IP address of the host.
23. Press **ESC**.
24. Use arrow keys to select **Account Access**.
25. Use the space bar to toggle the option to **Disable**.
26. Use the arrow keys to select **Auto-Discovery**.
27. Use the space bar to toggle the option to **Enabled**.
28. From your keyboard, press **ESC**.
29. Press **ESC** again.

## Manually Configuring a PowerEdge 12th Generation Server for Auto-Discovery

You must have the iDRAC and host IP addresses.

If you have not ordered your bare metal appliance to use Auto-Discovery from the factory, you can set it up manually. iDRAC has two user interfaces, both are reached using the IP address of the iDRAC you want to set up.

On successful Auto-Discovery of bare-metal servers, the new administrator account is created or an existing account is enabled with the credentials returned by the handshake service. All the other administrative accounts that were disabled prior to Auto-Discovery are not enabled. Re-enable these administrator accounts after a successful Auto-Discovery. See [Enabling or Disabling Administrative Accounts on iDRAC](#).

 **NOTE:** If for some reason the Auto-Discovery did not complete successfully, there is no way to connect to the iDRAC remotely. Remote connection would require that you have enabled a nonadmin account on the iDRAC. If there is no enabled account present on the iDRAC, then the only way to access the iDRAC is to login to the box locally and enabling the account on the iDRAC.

1. Enter the **iDRAC IP address** into a browser.
2. Log in to the **iDRAC Enterprise GUI**.
3. In the **Integrated Dell Remote Access Controller 7— Enterprise** → **Summary** tab, in the Virtual Console Preview, click **Launch**.
4. In the Warning — Security dialog, click **Yes**.
5. In the iDRAC Utility Console, press **F12** once or twice to bring up the Authentication Required dialog box.
6. In the Authentication Required dialog box, the Name displays, press **Enter**.
7. Enter your **Password**.
8. Press **Enter**.
9. When the Shutdown/Restart dialog box appears, press **F11**.
10. The host restarts and the screen shows information about loading memory, then RAID, then when it shows a Dell screen where it says to press F2, immediately press **F2**.  
Wait until the Dell System Setup screen displays. The Dell System Setup takes a few minutes to display.
11. In the Dell System Setup screen use the arrow keys to select **iDRAC Settings**.
12. Use the arrow keys to select **Remote Enablement**.
13. To enable Auto-Discovery, click **Enable**.
14. Press **ESC**.
15. Press **ESC**.
16. In the Warning Screen, to confirm Exit, click **Yes**.