

Dell Command | Update

Version 3.0 Release Notes



Notes, cautions, and warnings

 **NOTE:** A NOTE indicates important information that helps you make better use of your product.

 **CAUTION:** A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

 **WARNING:** A WARNING indicates a potential for property damage, personal injury, or death.

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Release type and definition

Dell Command | Update is installed as a standalone application on a business client supported platform to provide updates for systems software released by Dell. This application is installed locally on the target systems and simplifies BIOS, firmware, drivers, and application update experience on Dell client hardware. This application can also be used to install drivers after the operating system and network drivers are installed based on the system identity.

Dell Command | Update is primarily targeted at customers who want to manage systems on their own. The tool is designed to allow users to specify their update preferences and apply updates based on the criticality. Alternatively, user can use the scheduling option to keep their system up-to-date with the systems software released by Dell.

Version

3.0

Release Date

July 2018

Previous Version

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Importance

RECOMMENDED: Dell recommends applying this update during your next scheduled update cycle. The update contains feature enhancements or changes that will help keep your system software current and compatible with other system modules (firmware, BIOS, drivers and software).

Platform(s) affected

- OptiPlex
- Latitude
- XPS
- Precision

 **NOTE:** For more information about the list of models and systems that are supported by Dell Command | Update, see Dell.com/support.

Supported operating systems

Dell Command | Update supports the following operating systems:

- Microsoft Windows 10 (32 and 64 bit)

What's new

Dell Command | Update provides the following features in this release:

- Universal Windows Platform (UWP) compliance with the Windows 10 operating system which uses the Windows Notification Service
- Updated graphical user interface (GUI) for viewing and selecting the system updates

Known issues

Table 1. Known issues and resolutions

Issue	Resolution
The System Password under Settings -> BIOS does not support the double quote (") character.	Do not use a BIOS password which contains the double quote (") character.
Dell Command Update Improvement Program does not work when the system is using a web proxy which requires authentication.	The Custom Proxy settings (Settings -> General -> Internet Proxy) is required when participating in the Dell Command Update Improvement Program and the system is using a web proxy which requires authentication.
Dell Command Update displays the message This system is up-to-date if a custom catalog (Settings -> General -> Update Source Location) is not found or has errors.	Ensure the system has an active Internet connection.
Application may be launched by more than one user at the same time.	Ensure no other users are logged into the system before launching Dell Command Update.
The message Some updates will be disabled since they cannot be installed in this run appears.	This message may be ignored.

Installation prerequisites

Installation prerequisites

- The Dell Command | Update installation file, available at **dell.com/support**.
- To install Dell Command | Update:
 - The system must be running on Microsoft Windows 10 (Redstone 1 v1607, build 14393) or above.
 - You must log in with Administrator privileges on the client system on which you want to install Dell Command | Update.

Installation, upgrade, and uninstallation instructions

For information about installation, uninstallation, and upgrade of Dell Command | Update, see the Dell Command | Update User's Guide at dell.com/dellclientcommandsuitemanuals.

Contacting Dell

Dell provides several online and telephone-based support and service options. Availability varies by country and product, and some services may not be available in your area.

 **NOTE: If you have purchased a Dell system, you may be asked for the Service Tag.**

To contact Dell for sales, technical support, or customer service issues:

- 1 Go to dell.com/contactdell.
- 2 Select your country or region from the interactive world map. When you select a region, the countries for the selected regions are displayed.
- 3 Select the appropriate language under the country of your choice.
- 4 Select your business segment. The main support page for the selected business segment is displayed.
- 5 Select the appropriate option depending on your requirement.