

# Dell Command | Monitor Version 10.1.0

Release Notes



## Notes, cautions, and warnings

 | **NOTE:** A NOTE indicates important information that helps you make better use of your product.

 | **CAUTION:** A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

 | **WARNING:** A WARNING indicates a potential for property damage, personal injury, or death.

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# Contents

<b>Release Type and Definition</b> .....	<b>4</b>
Version .....	4
Release Date .....	4
Previous Version .....	4
<b>Importance</b> .....	<b>5</b>
<b>Platform(s) Affected</b> .....	<b>6</b>
<b>Supported Operating Systems</b> .....	<b>7</b>
<b>What's new in this release</b> .....	<b>8</b>
<b>Important Notes</b> .....	<b>9</b>
<b>Known Issues</b> .....	<b>10</b>
<b>Fixes</b> .....	<b>13</b>
Fix: Issues observed on health state for FAN instance of DCIM_NumericSensor class had reported incorrectly. This issue has been resolved.....	13
<b>Installation Prerequisites</b> .....	<b>14</b>
Hardware RequirementsOther Requirements.....	14
<b>Installation Instructions</b> .....	<b>15</b>
<b>Contacting Dell</b> .....	<b>16</b>

# Release Type and Definition

The Dell Command | Monitor enables remote management application programs to access the client's system information, monitor the status, change the state, and shut it down remotely. Through standard interfaces, Dell Command | Monitor exposes key system parameters, allowing administrators to manage inventory, monitor system health, and gather information on deployed Dell business client systems.

## Version

10.1.0

## Release Date

August 2018

## Previous Version

10.0

# Importance

RECOMMENDED: Dell recommends applying this update during your next scheduled update cycle. The update contains feature enhancements or changes that will help keep your system software current and compatible with other system modules (firmware, BIOS, drivers, and software).

# Platform(s) Affected

- Dell Embedded Box PC 3000/5000
- OptiPlex
- Latitude
- Venue Pro Tablet
- XPS Notebook
- Precision

**NOTE:** Dell Command | Monitor 10.0 or later requires platforms supporting WMI-ACPI BIOS. The complete functionalities of Dell Command | Monitor is available for the supported platforms. For more information, refer the [Supported Platforms](#) list.

**NOTE:** For the limited functionalities on non WMI-ACPI compliant platforms, see Windows SMM Security Mitigations Table (WSMT) Compliance section in Dell Command | Monitor Version 10.0 User's Guide.

# Supported Operating Systems

Dell Command | Monitor supports the following operating systems for Windows:

- Windows 10 Enterprise LTSC 2016 (64-bit) editions
- Microsoft Windows 10 Pro (64-bit)

① | **NOTE: Microsoft Windows 10 Redstone 1,2,3,4 are supported**

- Microsoft Windows 10 Enterprise (32-bit and 64-bit)

① | **NOTE: Microsoft Windows 10 Redstone 1,2,3,4 are supported**

- Microsoft Windows 8.1 Enterprise (32-bit and 64-bit)
- Microsoft Windows 8.1 Professional (32-bit and 64-bit)
- Microsoft Windows 8 Enterprise (32-bit and 64-bit)
- Microsoft Windows 8 Professional (32-bit and 64-bit)
- Microsoft Windows 7 Professional SP1 (32-bit and 64-bit)
- Microsoft Windows 7 Ultimate SP1 (32-bit and 64-bit)

# What's new in this release

The new features for this release includes:

- Support for configuration of GPIO pins on Dell Embedded Box PC 3000/5000.
- Support for S.M.A.R.T HDD Info class.
- Support for the extended SMART based alerts.

# Important Notes

- All root or DCIM or SYSMAN namespace classes are prefixed with DCIM.

# Known Issues

**Issue:** While enumerating the supported BIOS features, the SMM Security may also be listed for configuration. But, user cannot set it to disable using Dell Command | Monitor.

**Resolution:** These attributes are configured manually from BIOS Setup screen (F2).

**Issue:** Service startup time is increased due to the changed architecture at the core.

**Issue:** When user tries to enumerate supported BIOS features, the unsupported attributes, that is Peak Shift Battery Threshold is listed for configuration. Since, it is not supported by the platform, user may not be able to configure it using DCM, but DCM displays it because it is getting exposed in SMBIOS.

**Resolution:** These attributes are not functional prior to BIOS is fixed.

**Issue:** While enumerating the supported BIOS features, the unsupported attributes **Peak Shift Battery Threshold** may also be listed for configuration. As, it is not supported by the platform, user may not be able to configure it using DCM, but DCM still displays because it is getting exposed in SMBIOS.

**Resolution:** These attributes are not functional prior BIOS getting it fixed.

**NOTE:** **RearUsb3Ports and FrontUsbPortCollection are deprecated as these features are not applicable, but same attributes IDs can be used for configuring WakeOnLan2.**

**Issue:** Additional attributes that gets enumerated by DCM under `DCM_BIOSEnumeration`.

**Description:** Additional SMBIOS attributes that are available are displayed in DCM. These additional attributes are displayed in the `DCIM_BIOSEnumeration` class and the set operation does not work as the attributes are not available in BIOS.

Following are the attributes:

- Force PXE on next boot on
- Force PXE on next boot off
- Watchdog timer on
- Watchdog timer off

**Issue:** Some attributes does not work as expected which are enumerated by DCM under `DCM_BIOSEnumeration`.

**Description:** Additional SMBIOS attributes that are available are displayed in DCM. These additional attributes are displayed in the `DCIM_BIOSEnumeration` class but the set operation does not work on these attributes. Following are the attributes:

Following are the attributes:

- LCD brightness
- Keyboard illumination
- Modern standby control
- Energy star logo

**Issue:** `dsm_sa_datamgr32` service stops responding while installing chipset driver

**Description:** This issue occurs only when Dell Command | Monitor is installed on some platforms before installing the chipset driver.

**Issue:** `SecureEraseSupported` and `SecureEraseEnabled` parameters in `HDDInfo` displays 'No' even if enabled from BIOS setup screen.

This issue will be addressed in the upcoming BIOS versions.

**Issue:** `dsm_sa_datamgr32` service stops responding while installing chipset driver.

**Issue:** Class DCIM\_PhysicalDiskView enumerates only IDE disk drives for Intel controller.

**Issue:** The value of Link technology property in DCIM\_EthernetPort class appears empty.

**Description:** If the value of any attributes is not in English, then that attributes field may appear blank. For example, DCIM\_EthernetPort\_LinkTechnology. Dell Command | Monitor is not localized and is an English language application; however, Dell Command | Monitor can be installed on other OS language versions such as French, German, Spanish, Japanese, Korean, Simplified Chinese, and Traditional Chinese of supported Windows operating systems.

**Issue:** Dell Command | Monitor allows enabling Secure Boot when Legacy Option ROM is enabled and boot mode is UEFI; however, there is no negative impact due to this on the BIOS. This issue will be addressed in the upcoming BIOS versions.

**Issue:** If the fan is not working as indicated by Health Status and OperationalStatus attributes, then the attributes Current Status will be blank.

**Issue:** The NonCritical threshold levels for voltage and current cannot be negative values.

**Issue:** Setting the NonCritical threshold levels for fans is not supported. For the attributes SettableThreshold the NonCritical value can be set to Settable.

**Issue:** For temperature probe, the Upper Critical Threshold level should be greater than 0.

**Issue:** Digital signatures are missing for some third party files.

**Issue:** Setting Lower NonCritical Threshold attributes may not be supported although SupportedThreshold attributes shows that it is supported.

**Issue:** If the values of Upper NonCritical Threshold for NumericSensor class are close to reading or status values, then an event might be generated although the same might not be shown in the class attributes.

**Issue:** Lower Threshold alerts are not generated; however, they can be monitored using the Current State attributes in NumericSensor class.

**Issue:** Degraded status and alert for physical disk is not supported with LSI controllers.

**Issue:** In LogEntry the element name for alerts is displayed as Alert Log Entry <Alert ID>.

**Issue:** While stopping the data manager service, an error message might be displayed saying the process cannot be stopped. But the service will be stopped.

**Issue:** For LSI controllers, status or event may not be generated when the Battery Backup Unit (BBU) is degraded.

**Resolution:** The BBU degraded status can be viewed in the application log for event (Id #161 of category type: Warning) generated by source MR\_MONITOR.

**Issue:** After upgrading from Windows OS, enumerating WMI classes may not display appropriate results.

**Resolution:** Reinstall Dell Command | Monitor to the newer build or repair the build from control panel.

**Issue:** Error message might be displayed in Application Log of event viewer while restarting the system or service.

**Issue:** Hyper-v does not work

**Description:** Hyper-v doesn't work if Dell Command | Monitor is installed for the first time on clean installation of Windows 10.

**Resolution:** Rebuild Hyper V WMI repository by executing the command:

```
MOFCOMP <SYSTEMROOT>\System32\WindowsVirtualization.V2.mof
```

**Issue:** DCIM\_Docked class displays value Unknown for ElementName property.

**Issue:** Dell Dock WD15 & Dell Thunderbolt Dock TB16 details are not enumerated.

**Description:** DCIM\_Docked and DCIM\_Chassis does not enumerate details for Dell Dock WD15 and Dell Thunderbolt Dock TB16.

**Issue:** WritePin and WriteAllPins operations do not give error while writing the values for Input pins (invalid scenario) on Embedded Box PC 3000.

**Description:** While writing the values for Input pins on Embedded Box PC 3000, Dell Command | Monitor does not give any error message but runs the operation successfully. After changing the pins to output pins on which the write operation is performed, the written values are displayed.

**Resolution:** User must perform the write operation only on the output pins.

**Description:** Dell Command | Monitor cannot be installed on Dell De-branded system where the manufacturer and product names are blank.

**Resolution:** Not applicable.

## Fixes

**Fix:** Issues observed on health state for FAN instance of DCIM\_NumericSensor class had reported incorrectly. This issue has been resolved.

# Installation Prerequisites

## Hardware Requirements

- Dell Gateways

## Other Requirements

- Active Dell EDM subscription. Go to <http://www.cloudclientmanager.com> and click Trial and Licensing for more details on subscription.
- EDM agent must be installed in order to discover the features offered by Dell Command | Monitor.

# Installation Instructions

For information and procedure for installing Dell Command | Monitor, see the Dell Command | Monitor - Installation Guide, available at [dell.com/dellclientcommandsuite/manual](http://dell.com/dellclientcommandsuite/manual).

# Contacting Dell

**NOTE:** Dell provides several online and telephone-based support and service options. If you do not have an active Internet connection, you can find contact information on your purchase invoice, packing slip, bill, or Dell product catalog. Availability varies by country and product, and some services may not be available in your area.

To contact Dell for sales, technical support, or customer-service issues:

- 1 Go to [dell.com/contactdell](http://dell.com/contactdell).
- 2 Select your country or region from the interactive world map. When you select a region, the countries for the selected regions are displayed.
- 3 Select the appropriate language under the country of your choice.
- 4 Select your business segment. The main support page for the selected business segment is displayed.
- 5 Select the appropriate option depending on your requirement.

**NOTE:** If you have purchased a Dell system, you may be asked for the Service Tag.