# Alienware Update 5.x Release Notes

#### Notes, cautions, and warnings

(i) NOTE: A NOTE indicates important information that helps you make better use of your product.

CAUTION: A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

WARNING: A WARNING indicates a potential for property damage, personal injury, or death.

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#### Topics:

- Release Summary
- What's new in Alienware Update Version 5.5
- Compatibility

### **Release Summary**

Alienware Update is installed as a one-for-one stand-alone application on a business client-supported platform to provide updates for system software released by Alienware Update. This application is installed locally on the target systems and simplifies the BIOS, firmware, driver, and application update experience on Dell client hardware. This application can also be used to install drivers after the operating system and network drivers are installed based on the system identity.

Alienware Update is primarily targeted at customers who want to manage systems on their own. .

NOTE: Alienware | Update Version 5.5 supports both Intel and Arm CPU architecture.

#### Version

5.5

#### Release Date

April 2025

### Priority and recommendations

RECOMMENDED: Dell highly recommends applying this update during your next scheduled update cycle. The update contains feature enhancements or changes that improve the reliability and availability of your system.

### What's new in Alienware Update Version 5.5

Alienware Update provides the following features and enhancements in this release:

• User interface refinements with rebranding of the splash screen for Alienware Update application.

### Compatibility

#### Supported operating system (Arm)

• Windows 11

### Supported operating systems (Intel)

- Windows 10 (32-bit and 64-bit)
- Windows 11

NOTE: Alienware Update—Universal Windows Platform (UWP) application supports Windows 10, starting from Redstone 1 build number 14393 or later, and Windows 11.

#### Topics:

- Release Summary
- What's new in Alienware Update Version 5.4
- Compatibility

### **Release Summary**

Alienware Update is installed as a stand-alone application on a consumer client supported platform to provide updates for system software released by Alienware Update. This application is installed locally on the target systems and simplifies the BIOS, firmware, driver, and application update experience on Dell client hardware. This application can also be used to install drivers after the operating system and network drivers are installed based on the system identity.

Alienware Update is primarily targeted at customers who want to manage systems on their own.

#### Version

5.4

#### Release Date

July 2024

### Priority and recommendations

RECOMMENDED: Dell highly recommends applying this update during your next scheduled update cycle. The update contains feature enhancements or changes that improve the reliability and availability of your system.

### What's new in Alienware Update Version 5.4

Alienware Update provides the following features and enhancements in this release:

- Enhanced security measures on Alienware Update notifications for Universal Windows Platform (UWP) applications.
- Improved automatic update schedules.
- Enhanced the telemetry event information.
- Added the capability to attempt installing failed updates again after the system reboots.

NOTE: Alienware Update Universal Windows Platform (UWP) does not support toast notifications if the Alienware Client Management Service is upgraded to version 5.4 without upgrading the Alienware Update application.

### Compatibility

- Windows 10 (32-bit and 64-bit)
- Windows 11

#### Topics:

- Release Summary
- What's new in Alienware Update Version 5.3
- Compatibility

### **Release Summary**

Alienware Update is installed as a stand-alone application on a consumer client supported platform to provide updates for system software released by Alienware Update. This application is installed locally on the target systems and simplifies the BIOS, firmware, driver, and application update experience on Dell client hardware. This application can also be used to install drivers after the operating system and network drivers are installed based on the system identity.

Alienware Update is primarily targeted at customers who want to manage systems on their own.

#### Version

5.3

#### Release Date

April 2024

#### Priority and recommendations

RECOMMENDED: Dell highly recommends applying this update during your next scheduled update cycle. The update contains feature enhancements or changes that improve the reliability and availability of your system.

### What's new in Alienware Update Version 5.3

Alienware Update provides the following features and enhancements in this release:

- Added the capability to temporarily pause scanning, downloading, and installing operations when in a conference call through the Avaya agent app.
- Enhanced the telemetry event information.
- Added the The system needs to be rebooted to complete the installation notification for BIOS updates.
- Added an **End-of-life** notification for Alienware Update.
- Enhanced the driver scan process.

### Compatibility

- Windows 10 (32-bit and 64-bit)
- Windows 11

#### Topics:

- Release Summary
- What's new in Alienware Update Version 5.2
- Compatibility

### **Release Summary**

Alienware Update is installed as a stand-alone application on a consumer client supported platform to provide updates for system software released by Alienware Update. This application is installed locally on the target systems and simplifies the BIOS, firmware, driver, and application update experience on Dell client hardware. This application can also be used to install drivers after the operating system and network drivers are installed based on the system identity.

Alienware Update is primarily targeted at customers who want to manage systems on their own.

#### Version

5.2

#### Release Date

January 2024

#### Priority and recommendations

RECOMMENDED: Dell highly recommends applying this update during your next scheduled update cycle. The update contains feature enhancements or changes that improve the reliability and availability of your system.

### What's new in Alienware Update Version 5.2

Alienware Update provides the following features and enhancements in this release:

- Enhanced the security measures by upgrading third party components to higher versions.
- Optimized the payload size during driver scan to save network bandwidth.
- Enhanced the security measures in line with Microsoft VBScript deprecation.

### Compatibility

- Windows 10 (32-bit and 64-bit)
- Windows 11

#### Topics:

- Release Summary
- What's new in Alienware Update Version 5.1
- Compatibility

### **Release Summary**

Alienware Update is installed as a one-to-one stand-alone application on a business client supported platform to provide updates for system software released by Alienware Update. This application is installed locally on the target systems and simplifies the BIOS, firmware, driver, and application update experience on Dell client hardware. This application can also be used to install drivers after the operating system and network drivers are installed based on the system identity.

Alienware Update is primarily targeted at customers who want to manage systems on their own.

#### Version

5.1

#### Release Date

October 2023

### Priority and recommendations

RECOMMENDED: Dell highly recommends applying this update during your next scheduled update cycle. The update contains feature enhancements or changes that improve the reliability and availability of your system.

### What's new in Alienware Update Version 5.1

Alienware Update provides the following features and enhancements in this release:

- Enhanced the algorithm for qualifying updates.
- Enhanced the service shutdown process to reduce system shutdown time.
- Enhanced the security measures in line with Microsoft Smart App Control compliance.

### Compatibility

- Windows 10 (32-bit and 64-bit)
- Windows 11

#### Topics:

- Release Summary
- What's new in Alienware Update Version 5.0
- Compatibility

### **Release Summary**

Alienware Update is installed as a one-to-one stand-alone application on a business client supported platform to provide updates for system software released by Alienware Update. This application is installed locally on the target systems and simplifies the BIOS, firmware, driver, and application update experience on Dell client hardware. This application can also be used to install drivers after the operating system and network drivers are installed based on the system identity.

Alienware Update is primarily targeted at customers who want to manage systems on their own.

#### Version

5.0

#### Release Date

July 2023

#### Priority and recommendations

RECOMMENDED: Dell highly recommends applying this update during your next scheduled update cycle. The update contains feature enhancements or changes that improve the reliability and availability of your system.

### What's new in Alienware Update Version 5.0

Alienware Update provides the following features and enhancements in this release:

- Supports updates for Trusted Device category.
- Enhanced the user interface experience during low-bandwidth operations.
- Improved the capability to detect conference calls when connected through a Bluetooth audio device.
- Enhanced capability of UWP notifications to remain displayed in action center until removed.

### Compatibility

- Windows 10 (32-bit and 64-bit)
- Windows 11

#### Topics:

- Release Summary
- Compatibility
- What's new in Alienware Update Version 4.9

### **Release Summary**

Alienware Update is installed as a one-to-one stand-alone application on a business client supported platform to provide updates for system software released by Alienware Update. This application is installed locally on the target systems and simplifies the BIOS, firmware, driver, and application update experience on Dell client hardware. This application can also be used to install drivers after the operating system and network drivers are installed based on the system identity.

Alienware Update is primarily targeted at customers who want to manage systems on their own.

#### Version

4.9

#### Release Date

May 2023

#### Priority and recommendations

RECOMMENDED: Dell highly recommends applying this update during your next scheduled update cycle. The update contains feature enhancements or changes that improve the reliability and availability of your system.

### Compatibility

#### Supported operating systems

Alienware Update application supports the following operating systems:

- Windows 11
- Windows 10

#### (i) NOTE:

Alienware Update—Universal Windows Platform (UWP) application supports Windows 10, starting from Redstone 1 build number 14393 or later, and Windows 11.

### What's new in Alienware Update Version 4.9

Alienware Update provides the following features and enhancements in this release:

• Improved the system information user interface to display the correct driver versions.

#### Topics:

- Release Summary
- Compatibility
- What's new in Alienware Update Version 4.8

### **Release Summary**

Alienware Update is installed as a one-to-one stand-alone application on a business client supported platform to provide updates for system software released by Alienware Update. This application is installed locally on the target systems and simplifies the BIOS, firmware, driver, and application update experience on Dell client hardware. This application can also be used to install drivers after the operating system and network drivers are installed based on the system identity.

Alienware Update is primarily targeted at customers who want to manage systems on their own.

#### Version

4.8

#### Release Date

January 2023

#### Priority and recommendations

RECOMMENDED: Dell highly recommends applying this update during your next scheduled update cycle. The update contains feature enhancements or changes that improve the reliability and availability of your system.

### Compatibility

#### Supported operating systems

Alienware Update application supports the following operating systems:

- Windows 11
- Windows 10

#### (i) NOTE:

Alienware Update—Universal Windows Platform (UWP) application supports Windows 10, starting from Redstone 1 build number 14393 or later, and Windows 11.

### What's new in Alienware Update Version 4.8

Alienware Update provides the following features and enhancements in this release:

• Improved self-update workflow.

• Enhanced the toast notification mechanism during driver installations.

#### Topics:

- Release Summary
- Compatibility
- What's new in Alienware Update Version 4.7.1

### **Release Summary**

Alienware Update is installed as a one-to-one stand-alone application on a business client supported platform to provide updates for system software released by Alienware Update. This application is installed locally on the target systems and simplifies the BIOS, firmware, driver, and application update experience on Dell client hardware. This application can also be used to install drivers after the operating system and network drivers are installed based on the system identity.

Alienware Update is primarily targeted at customers who want to manage systems on their own.

#### Version

4.7.1

#### Release Date

November 2022

### Priority and recommendations

RECOMMENDED: Dell highly recommends applying this update during your next scheduled update cycle. The update contains feature enhancements or changes that improve the reliability and availability of your system.

### Compatibility

#### Supported operating systems

Alienware Update application supports the following operating systems:

- Windows 11
- Windows 10

#### (i) NOTE:

Alienware Update—Universal Windows Platform (UWP) application supports Windows 10, starting from Redstone 1 build number 14393 or later, and Windows 11.

### What's new in Alienware Update Version 4.7.1

Alienware Update provides the following features and enhancements in this release:

Added capability to reoffer failed BIOS updates due to missing or incorrect BIOS password.

- Added security checks for file downloads.
- Enhanced the security measures.
- NOTE: Alienware Update Classic interface is supported from version 4.7.1 onwards and the older Alienware Update Classic clients is upgraded to Alienware Update version 4.7.1 UWP.

#### Topics:

- Release Summary
- Compatibility
- What's new in Alienware Update Version 4.6

### **Release Summary**

Alienware Update is installed as a stand-alone application on consumer client supported platforms to provide updates for system software that is released by Dell. This application is installed locally on the target systems and simplifies the BIOS, firmware, driver, and application update experience on Dell client hardware.

#### Version

4.6

#### Release Date

August 2022

#### Priority and recommendations

RECOMMENDED: Dell highly recommends applying this update during your next scheduled update cycle. The update contains feature enhancements or changes that improve the reliability and availability of your system.

### Compatibility

#### Supported operating systems

Alienware Update application supports the following operating systems:

- Windows 11
- Windows 10 (32-bit and 64-bit)
- Windows 8.1 (32-bit and 64-bit)
- Windows 8 (32-bit and 64-bit)

#### (i) NOTE:

Alienware Update—Universal Windows Platform (UWP) application supports Windows 10, starting from Redstone 1 build number 14393 or later, and Windows 11.

### What's new in Alienware Update Version 4.6

Alienware Update provides the following features and enhancements in this release:

• Added support to provide updates for camera sub-system.

- Added capability to pause Alienware Update activity when Windows update is running.
- Scheduled reboot time is configured to five minutes for manual updates requiring reboot, when reboot consent check box is set.
- Added feature to improve file handling security measures.
- InvCoIPC.exe is not bundled with Alienware Update package as a security enhancement.

# Installation, upgrade, and uninstallation instructions

For information about installing, uninstalling, and upgrading of Alienware Update, see **Install, uninstall, and upgrade Alienware Update** section in User's guide at Alienware | Support.

Installation prerequisites for Windows:

- To install Alienware Update, you must ensure that the system is running on a supported version of Microsoft Windows.
- You must log in with Administrator privileges on the client system on which you want to install Alienware Update.

# **Resources and Support**

### Accessing documents using product selector

You can also access documents by selecting your product.

- 1. Go to Support | Dell.
- 2. Click Browse all products, click Software, and then click Client Systems Management.
- 3. To view the required documents, click the required product name and version.

# **Contacting Dell**

NOTE: If you do not have an active internet connection, you can find contact information on your purchase invoice, packing slip, bill, or Dell product catalog.

Dell provides several online and telephone-based support and service options. Availability varies by country and product, and some services may not be available in your area. To contact Dell sales, technical support, or customer service issues:

- 1. Go to Support | Dell.
- 2. Select your support category.
- 3. Verify your country or region in the **Choose a Country/Region** drop-down list at the bottom of the page.
- 4. Select the appropriate service or support link based on your need.