# Alienware Area-51m Setup and Specifications

# Notes, cautions, and warnings i Note: A Note indicates important information that helps you make better use of your product.

CAUTION: A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

WARNING: A WARNING indicates a potential for property damage, personal injury, or death.

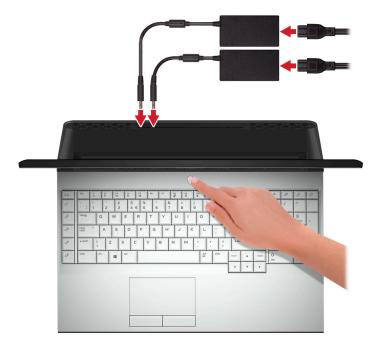
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# Set up your Alienware Area-51m

- (i) NOTE: The images in this document may differ from your computer depending on the configuration you ordered.
- 1. Connect one or both power adaptors supplied with your computer, then press the power button.



- (i) NOTE: Your computer ships with two power adapters, and it will operate normally with one power adapter connected. For maximum gaming performance, it is recommended to connect two adapters. Only use adapters supplied with your device, or Dell-approved adapters to power your device.
- 2. Create recovery drive for Windows.
  - (i) NOTE: It is recommended to create a recovery drive to troubleshoot and fix problems that may occur with Windows.

For more information, see Create a USB recovery drive for Windows.

### **Topics:**

• Alienware Graphics Amplifier

### Alienware Graphics Amplifier

Alienware Graphics Amplifier enables you to connect an external graphics card to your computer.

When using the Virtual Reality (VR) headset, connect the HDMI cable to the graphics card installed on your Alienware Graphics Amplifier. The USB cables from the VR headset can be connected either to your computer or your Alienware Graphics Amplifier.

(i) NOTE: The USB dongle is not required, if you are connecting the USB 3.1 Gen 1 cables on your VR headset to the USB 3.1 Gen 1 Type-A port on your Alienware Graphics Amplifier.

For more information about Alienware Graphics Amplifier, see Alienware Graphics Amplifier User's Guide at www.dell.com/support.

# Create a USB recovery drive for Windows

Create a recovery drive to troubleshoot and fix problems that may occur with Windows. An empty USB flash drive with a minimum capacity of 16 GB is required to create the recovery drive.

- i NOTE: This process may take up to an hour to complete.
- NOTE: The following steps may vary depending on the version of Windows installed. Refer to the Microsoft support site for latest instructions.
- 1. Connect the USB flash drive to your computer.
- 2. In Windows search, type Recovery.
- 3. In the search results, click Create a recovery drive. The User Account Control window is displayed.
- 4. Click Yes to continue.
  - The **Recovery Drive** window is displayed.
- 5. Select Back up system files to the recovery drive and click Next.
- Select the USB flash drive and click Next.A message appears, indicating that all data in the USB flash drive will be deleted.
- 7. Click Create.
- 8. Click Finish.

For more information about reinstalling Windows using the USB recovery drive, see the *Troubleshooting* section of your product's *Service Manual* at <a href="https://www.dell.com/support/manuals">www.dell.com/support/manuals</a>.

### Views of Alienware Area-51m

### **Topics:**

- Front
- Right
- Left
- Base
- <u>Display</u>
- Back
- <u>Bottom</u>

### **Front**



#### 1. Left speaker

Provides audio output.

#### 2. Right speaker

Provides audio output.

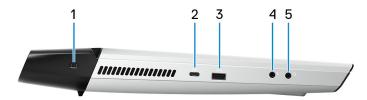
### Right



#### 1. USB 3.1 Gen 1 ports (2)

Connect peripherals such as external storage devices and printers. Provides data transfer speeds up to 5 Gbps.

### Left



#### 1. Security-cable slot (wedge-shaped)

Connect a security cable to prevent unauthorized movement of your computer.

#### 2. Thunderbolt 3 (USB Type-C) port

Supports USB 3.1 Gen 2, DisplayPort 1.2, Thunderbolt 3 and also enables you to connect to an external display using a display adapter.

Provides data transfer rates up to 10 Gbps for USB 3.1 Gen 2 and up to 40 Gbps for Thunderbolt 3.

(i) NOTE: A USB Type-C to DisplayPort adapter (sold separately) is required to connect a DisplayPort device.

#### 3. USB 3.1 Gen 1 port with PowerShare

Connect peripherals such as external storage devices and printers.

Provides data transfer speeds up to 5 Gbps. PowerShare enables you to charge your USB devices even when your computer is turned off.

- NOTE: If the charge on your computer's battery is less than 10 percent, you must connect the power adapter to charge your computer, and USB devices connected to the PowerShare port.
- NOTE: If a USB device is connected to the PowerShare port before the computer is turned off or in hibernate state, you must disconnect and connect it again to enable charging.
- NOTE: Certain USB devices may not charge when the computer is turned off or in sleep state. In such cases, turn on the computer to charge the device.

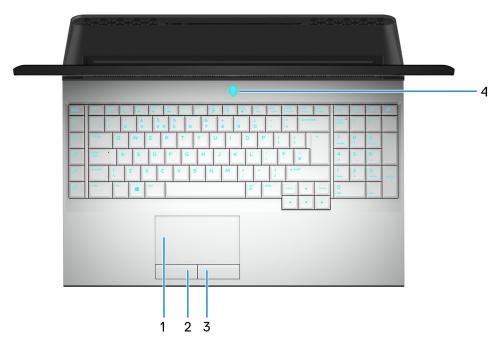
#### 4. Microphone/headphone port (configurable)

Connect an external microphone for sound input or headphones for sound output.

#### 5. Headset port

Connect headphones or a headset (headphone and microphone combo).

### **Base**



#### 1. Touchpad

Move your finger on the touchpad to move the mouse pointer. Tap to left-click and two finger tap to right-click.

#### 2. Left-click button

Press to left-click.

#### 3. Right-click button

Press to right-click.

#### 4. Power button (Alienhead)

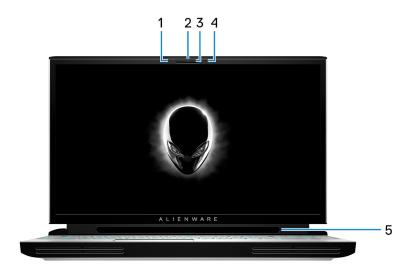
Press to turn on the computer if it is turned off, in sleep state, or in hibernate state.

Press to put the computer in sleep state if it is turned on.

Press and hold for 4 seconds to force shut-down the computer.

- (i) NOTE: You can customize the power-button behavior in Power Options.
- NOTE: This computer supports AlienFX, which lets you choose from an array of color and transition effects across multiple zones on the computer, including the keyboard, power button, and touchpad. For more information, see Alienware Command Center.

### **Display**



#### 1. Left microphone

Provides digital sound input for audio recording and voice calls.

#### 2. Camera

Enables you to video chat, capture photos, and record videos.

#### 3. Camera-status light

Turns on when the camera is in use.

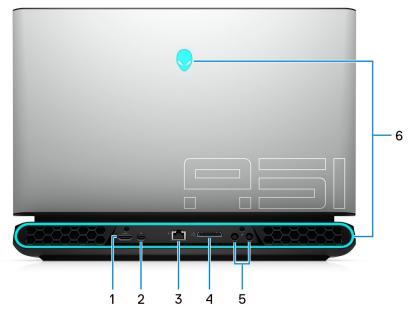
#### 4. Right microphone

Provides digital sound input for audio recording and voice calls.

#### 5. Tobii Eye Tracker

Application that enables you to interact with your computer using your eyes.

### **Back**



#### 1. HDMI port

Connect to a TV or another HDMI-in enabled device. Provides video and audio output.

#### 2. Mini DisplayPort

Connect to a TV or another DisplayPort-in enabled device. Mini DisplayPort provides video and audio output.

#### 3. Network port

Connect an Ethernet (RJ45) cable from a router or a broadband modem for network or Internet access.

#### 4. External graphics port

Connect an Alienware Graphics Amplifier to enhance the graphics performance.

#### 5. Power-adapter ports (2)

Connect a power adapter to provide power to your computer.

#### 6. AlienFX lighting

AlienFX lets you choose from an array of color and transition effects across multiple zones on the computer.

NOTE: ÁlienFX is configurable in Alienware Command Center (AWCC). For more information about AWCC, see <u>Alienware Command Center</u>.

### **Bottom**



#### 1. Service Tag label

The Service Tag is a unique alphanumeric identifier that enables Dell service technicians to identify the hardware components in your computer and access warranty information.

# Specifications of Alienware Area-51m

### **Topics:**

- <u>Dimensions and weight</u>
- <u>Processors</u>
- Chipset
- Operating system
- <u>Memory</u>
- Ports and connectors
- <u>Communications</u>
- <u>Audio</u>
- <u>Storage</u>
- <u>Keyboard</u>
- <u>Camera</u>
- <u>Touchpad</u>
- <u>Power adapter</u>
- <u>Battery</u>
- <u>Display</u>
- <u>Video</u>
- Computer environment

# **Dimensions and weight**

### Table 1. Dimensions and weight

| Description Values |                  | Values  |
|--------------------|------------------|---|
| Height:            |                  |   |
|                    | Front            | 27.65 mm (1.09 in.)   |
|                    | Rear             | 31.2 mm (1.23 in.)  |
| ٧                  | vidth            | 402.6 mm (15.85 in.)  |
| D                  | epth             | 319.14 mm (12.56 in.)   |
| ٧                  | Veight (maximum) | 3.87 kg (8.54 lbs)  (i) NOTE: The weight of your computer depends on the configuration ordered and the manufacturing variability. |

### **Processors**

#### **Table 2. Processors**

| Description | Values   |
|-------------|--|
| Processors  | 8 <sup>th</sup> Generation Intel Core i7     9 <sup>th</sup> Generation Intel Core i7/i9 |
| Wattage     | Up to 95 W   |
| Core count  | Up to 8  |

### Table 2. Processors (continued)

| Description         | Values  |
|---------------------|---|
| Thread count        | Up to 16  |
| Speed               | Up to 3.6 GHz Base, 5.0 GHz Boost, 5.20 GHz Overclocked |
| L2 Cache            | Up to 2 MB  |
| L3 Cache            | Up to 16 MB   |
| Integrated graphics | Intel UHD Graphics 630                                  |

# Chipset

#### Table 3. Chipset

| Description            | Values  |
|------------------------|---|
| Chipset                | Intel Z390  |
| Processor              | <ul> <li>8<sup>th</sup> Generation Intel Core i7</li> <li>9<sup>th</sup> Generation Intel Core i7/i9</li> </ul> |
| DRAM bus width         | Not supported   |
| Flash EPROM            | 16 MB   |
| PCle bus               | PCle Gen3   |
| External bus frequency | 100 MHz   |

# **Operating system**

- Windows 10 Home (64-bit)
- Windows 10 Professional (64-bit)

# **Memory**

### **Table 4. Memory specifications**

| Description              | Values                                      |
|--------------------------|---|
| Slots                    | Four SoDIMM slots                           |
| Туре                     | DDR4  |
| Speed                    | 2400 MHz/2666 MHz/2933 MHz                  |
| Maximum memory           | 64 GB                                       |
| Minimum memory           | 8 GB  |
| Memory size per slot     | 4 GB, 8 GB, and 16 GB                       |
| Configurations supported | • 8 GB DDR4 at 2400 MHz/2666 MHz (2 x 4 GB) |

Table 4. Memory specifications (continued)

| Description | Values  |
|-------------|---|
|             | <ul> <li>16 GB DDR4 at 2400 MHz (2 x 8 GB)</li> <li>32 GB DDR4 at 2400 MHz (2 x 16 GB)</li> <li>64 GB DDR4 at 2400 MHz (4 x 16 GB)</li> <li>16 GB XMP DDR4 at 2933 MHz (2 x 8 GB)</li> <li>32 GB XMP DDR4 at 2933 MHz (2 x 16 GB)</li> <li>NOTE: The computer is shipped with these default configurations. You can also configure the memory according to the supported memory per slot.</li> <li>NOTE: Only Dell-supplied XMP memory modules are supported on this computer. Third-party XMP memory modules are not supported.</li> </ul> |

# Ports and connectors

Table 5. External ports and connectors

| Description        | Values   |
|--------------------|--|
| External:          |  |
| Network            | One RJ-45 port   |
| USB                | <ul> <li>One Thunderbolt 3 (USB Type-C) port</li> <li>One USB 3.1 Gen 1 port with PowerShare</li> <li>Two USB 3.1 Gen 1 ports</li> </ul> |
| Audio              | <ul> <li>One global headset port</li> <li>One microphone/headphone port (configurable)</li> </ul>  |
| Video              | <ul> <li>One HDMI 2.0 port</li> <li>One Mini DisplayPort 1.4</li> <li>One external graphics port</li> </ul>                              |
| Media card reader  | Not supported  |
| Docking port       | Not supported  |
| Power adapter port | Two power-adapter ports  |
| Security           | Wedge-shaped lock  |

Table 6. Internal ports and connectors

| Description | Values   |
|-------------|--|
| Internal:   |  |
| M.2         | <ul> <li>One M.2 slot for WiFi and Bluetooth combo card</li> <li>Two PCle/SATA M.2 2230/2280 slots for solid-state drive/Intel Optane storage</li> <li>NOTE: To learn more about the features of different types of M.2 cards, see the knowledge base article <u>SLN301626</u>.</li> </ul> |

# **Communications**

### **Ethernet**

### Table 7. Ethernet specifications

| Description   | Values  |
|---------------|---|
| Model number  | Killer E3000 Ethernet controller (integrated on system board) |
| Transfer rate | 2.5 Gbps  |

### Wireless module

### Table 8. Wireless module specifications

| Description               | Values   |   |
|---------------------------|--|---|
| Model number              | Killer 1550  | Killer AX1650   |
| Transfer rate             | Up to 1.73 Gbps  | Up to 2400 Mbps   |
| Frequency bands supported | Dual band 2.4 GHz/5 GHz  | Dual band 2.4 GHz/5 GHz   |
| Wireless standards        | <ul> <li>802.11a/b/g</li> <li>Wi-Fi 4 (WiFi 802.11n)</li> <li>Wi-Fi 5 (WiFi 802.11ac)</li> </ul> | <ul> <li>802.11a/b/g</li> <li>Wi-Fi 4 (WiFi 802.11n)</li> <li>Wi-Fi 5 (WiFi 802.11ac)</li> <li>Wi-Fi 6 (WiFi 802.11ax)</li> </ul> |
| Encryption                | <ul><li>64-bit/128-bit WEP</li><li>AES-CCMP</li><li>TKIP</li></ul>                               | <ul><li>64-bit/128-bit WEP</li><li>AES-CCMP</li><li>TKIP</li></ul>  |
| Bluetooth                 | Bluetooth 5.0  | Bluetooth 5.0   |

### **Audio**

### Table 9. Audio specifications

| Description                | Values   |
|----------------------------|--|
| Controller                 | Realtek ALC3282-CG   |
| Stereo conversion          | Supported  |
| Internal interface         | High-definition audio  |
| External interface         | One global headset jack supports headset/headphone, one microphone/headphone port (configurable) |
| Speakers                   | Four   |
| Internal speaker amplifier | Supported  |
| External volume controls   | Media-control shortcut keys  |
| Speaker output:            |  |

Table 9. Audio specifications (continued)

| Description      |         | Values                                       |
|------------------|---------|--|
|                  | Average | 8 W  |
|                  | Peak    | 10 W   |
| Subwoofer output |         | Not supported                                |
| Microphone       |         | Digital array microphones in camera assembly |

# Storage

Your computer supports one 7.5 mm or 9.5 mm hard drive and two M.2 2230/2280 solid-state drives/Intel Optane storage.

#### Table 10. Storage specifications

| Storage type  | Interface type   | Capacity   |  |
|---|--|--|--|
| One 7 mm or 9.5 mm hard drive                             | SATA AHCI 6 Gbps   | Up to 1 TB   |  |
| Two M.2 2230/2280 solid-state drives/Intel Optane storage | <ul><li>SATA AHCI 6 Gbps</li><li>PCle NVMe up to 32 Gbps</li></ul> | <ul><li>Up to 1 TB (for SSD)</li><li>Up to 240 GB (for Intel Optane storage)</li></ul> |  |

# Keyboard

### Table 11. Keyboard specifications

| Description    | Values  |
|----------------|---|
| Туре           | RGB per Key keyboard  |
| Layout         | QWERTY  |
| Number of keys | <ul> <li>United States and Canada: 103 keys</li> <li>United Kingdom: 104 keys</li> <li>Japan: 107 keys</li> </ul>   |
| Size           | X = 19.05 mm key pitch<br>Y = 18.05 mm key pitch  |
| Shortcut keys  | Some keys on your keyboard have two symbols on them. These keys can be used to type alternate characters or to perform secondary functions. To type the alternate character, press Shift and the desired key. To perform secondary functions, press Fn and the desired key.  (i) NOTE: You can define the primary behavior of the function keys (F1–F12) by changing Function Key Behavior in BIOS setup program.  Keyboard shortcuts |

### Camera

### **Table 12. Camera specifications**

| Description            |             | Values                    |  |
|------------------------|-------------|---------------------------|--|
| Number of              | cameras     | One                       |  |
| Туре                   |             | HD RGB Camera             |  |
| Location               |             | Front camera              |  |
| Sensor type            |             | CMOS sensor technology    |  |
| Resolution:            |             |                           |  |
|                        | Still image | 0.92 megapixel (HD)       |  |
| Video                  |             | 1280 x 720 (HD) at 30 fps |  |
| Diagonal viewing angle |             | 74.9 degrees              |  |

# Touchpad

**Table 13. Touchpad specifications** 

| Description |            | Values            |
|-------------|------------|-------------------|
| Resolution: |            |                   |
|             | Horizontal | 1727              |
|             | Vertical   | 1092              |
| Dimensions: |            |                   |
|             | Horizontal | 56 mm (2.20 in.)  |
|             | Vertical   | 100 mm (3.94 in.) |

### **Touchpad gestures**

For more information about touchpad gestures for Windows 10, see the Microsoft knowledge base article  $\frac{4027871}{\text{support.microsoft.com}}$ .

# Power adapter

Table 14. Power adapter specifications

| Description          | Values                     |                 |                 |
|----------------------|----------------------------|-----------------|-----------------|
| Туре                 | E4 180 W E4 240 W E4 330 W |                 |                 |
| Diameter (connector) | 7.4 mm                     | 7.4 mm          | 7.4 mm          |
| Input voltage        | 100 VAC-240 VAC            | 100 VAC-240 VAC | 100 VAC-240 VAC |
| Input frequency      | 50 Hz-60 Hz                | 50 Hz-60 Hz     | 50 Hz-60 Hz     |

Table 14. Power adapter specifications (continued)

| Description                 |                      | Values                         |                                |                                |
|-----------------------------|----------------------|--------------------------------|--------------------------------|--------------------------------|
| Inp                         | ut current (maximum) | 2.34 A                         | 3.50 A                         | 4.40 A                         |
| Output current (continuous) |                      | 9.23 A                         | 12.31 A                        | 16.92 A                        |
| Rated output voltage        |                      | 19.50 VDC                      | 19.50 VDC                      | 19.50 VDC                      |
| Temperature range:          |                      |                                |                                |                                |
|                             | Operating            | 0°C to 40°C (32°F to 104°F)    | 0°C to 40°C (32°F to 104°F)    | 0°C to 40°C (32°F to 104°F)    |
|                             | Storage              | -40°C to 70°C (-40°F to 158°F) | -40°C to 70°C (-40°F to 158°F) | -40°C to 70°C (-40°F to 158°F) |

# **Battery**

### Table 15. Battery specifications

| Description             |                  | Values   |  |
|-------------------------|------------------|--|--|
| Туре                    |                  | 6-cell "smart" lithium-ion (90 WHr)  |  |
| Voltage                 |                  | 11.40 VDC  |  |
| Weight (ma              | ximum)           | 0.37 kg (0.82 lb)  |  |
| Dimensions:             |                  |  |  |
|                         | Height           | 15.8 mm (0.62 in.)   |  |
|                         | Width            | 81.0 mm (3.19 in.)   |  |
|                         | Depth            | 222 mm (8.74 in.)  |  |
| Temperature             | e range:         |  |  |
|                         | Operating        | 0°C to 35°C (32°F to 95°F)   |  |
| Storage                 |                  | -40°C to 65°C (-40°F to 149°F)   |  |
| Operating time          |                  | Varies depending on operating conditions and can reduce under certain power-intensive conditions   |  |
| Charging tir            | ne (approximate) | 4 hours (when the computer is off)  (i) NOTE: Control the charging time, duration, start and end time, and so on using the Dell Power Manger application. For more information on the Dell Power Manger see, Me and My Dell on https://www.dell.com/ |  |
| Life span (approximate) |                  | 300 discharge/charge cycles  |  |
| Coin-cell battery       |                  | CR-2032  |  |
| Operating time          |                  | Varies depending on operating conditions and can reduce under certain power-intensive conditions   |  |

# Display

Table 16. Display specifications

| Description                 | Values                                   | Values                                   |  |  |
|-----------------------------|--|--|--|--|
| Туре                        | 17-inch Full High Definition (FHD) panel | 17-inch Full High Definition (FHD) panel |  |  |
| Panel technology            | In-plane switching (IPS)                 | In-plane switching (IPS)                 |  |  |
| Luminance (typical)         | 300 nits                                 | 300 nits                                 |  |  |
| Dimensions (Active area):   |  | 1  |  |  |
| Height                      | 214.81 mm (8.46 in.)                     | 214.81 mm (8.46 in.)                     |  |  |
| Width                       | 381.89 mm (15.04 in.)                    | 381.89 mm (15.04 in.)                    |  |  |
| Diagonal                    | 438.16 mm (17.25 in.)                    | 438.16 mm (17.25 in.)                    |  |  |
| Native resolution           | 1920 x 1080                              | 1920 x 1080                              |  |  |
| Megapixels                  | 2.07                                     | 2.07                                     |  |  |
| Pixels per inch (PPI)       | 127                                      | 127                                      |  |  |
| Contrast ratio (min)        | 600:1                                    | 600:1                                    |  |  |
| Response time (max)         | 35 msec rise/fall                        | 19 msec rise/fall                        |  |  |
| Refresh rate                | 60 Hz                                    | 144 Hz                                   |  |  |
| Horizontal view angle       | +/- 85 degrees                           | +/- 85 degrees                           |  |  |
| Vertical view angle         | +/- 85 degrees                           | +/- 85 degrees                           |  |  |
| Pixel pitch                 | 0.1989 mm                                | 0.1989 mm                                |  |  |
| Power consumption (maximum) | 8 W                                      | 8.5 W                                    |  |  |
| Anti-glare vs glossy finish | Anti-glare                               | Anti-glare                               |  |  |
| Touch options               | No                                       | No                                       |  |  |

### Video

Table 17. Video specifications

| Discrete graphics          |  |             |             |  |
|----------------------------|--|-------------|-------------|--|
| Controller                 | External display support               | Memory size | Memory Type |  |
| Nvidia GeForce RTX 2060    | One HDMI port and one Mini DisplayPort | 6 GB        | GDDR6       |  |
| Nvidia GeForce RTX 2070    | One HDMI port and one Mini DisplayPort | 8 GB        | GDDR6       |  |
| Nvidia GeForce RTX 2080    | One HDMI port and one Mini DisplayPort | 8 GB        | GDDR6       |  |
| Nvidia GeForce GTX 1660 Ti | One HDMI port and one Mini DisplayPort | 6 GB        | GDDR6       |  |

#### Table 18. Video specifications

| Integrated graphics    |                                   |                      |   |
|------------------------|-----------------------------------|----------------------|---|
| Controller             | External display support          | Memory size          | Processor   |
| Intel UHD Graphics 630 | One Thunderbolt (USB Type-C) port | Shared system memory | 8 <sup>th</sup> Generation<br>Intel Core i7      9 <sup>th</sup> Generation<br>Intel Core i7/i9 |

# Computer environment

Airborne contaminant level: G1 as defined by ISA-S71.04-1985

Table 19. Computer environment

| Description                 | Operating                          | Storage                             |
|-----------------------------|------------------------------------|-------------------------------------|
| Temperature range           | 0°C to 40°C (32°F to 104°F)        | -40°C to 65°C (-40°F to 149°F)      |
| Relative humidity (maximum) | 10% to 90% (non-condensing)        | 0% to 95% (non-condensing)          |
| Vibration (maximum)*        | 0.66 GRMS                          | 1.30 GRMS                           |
| Shock (maximum)             | 140 G†                             | 160 G‡                              |
| Altitude (maximum)          | 0 m to 3,048 m (0 ft to 10,000 ft) | 0 m to 10,668 m (0 ft to 35,000 ft) |

 $<sup>^{\</sup>star}$  Measured using a random vibration spectrum that simulates user environment.

<sup>†</sup> Measured using a 2 ms half-sine pulse when the hard drive is in use.

# **Keyboard shortcuts**

NOTE: Keyboard characters may differ depending on the keyboard language configuration. Keys used for shortcuts remain the same across all language configurations.

### Table 20. List of keyboard shortcuts

| Keys           | Description                             |
|----------------|---|
| FN + [1]       | Disconnect Alienware Graphics Amplifier |
| FN + F2        | Disable/enable wireless                 |
| FN + F3        | Mute audio                              |
| FN + F4        | Decrease volume                         |
| FN + F5<br>⊕   | Increase volume                         |
| FN + F8        | Switch to external display              |
| FN + F9        | Decrease brightness                     |
| FN + F10 0.    | Increase brightness                     |
| FN + FII T-PAD | Disable/enable touchpad                 |
| FN + FIZ       | Disable/enable AlienFX                  |

### Table 21. List of Macro keys

| Keys               | Description   |
|--------------------|---|
| 71                 |   |
| $\sqrt{2}$         |   |
| $\overline{A_3}$   |   |
| $A^4$              | Macro keys  NOTE: You can configure modes and assign multiple tasks for the macro keys on the keyboard. |
| 72                 |   |
| A                  |   |
| $\overline{A_{B}}$ |   |
| AC                 |   |

### Table 21. List of Macro keys (continued)

| Keys | Description |
|------|-------------|
| "yD  |             |
| 7×   |             |

### **Alienware Command Center**

Alienware Command Center (AWCC) provides a single interface to customize and enhance the gaming experience. The AWCC dashboard displays most recently played or added games, and provides game-specific information, themes, profiles, and access to computer settings. You can quickly access settings such as game-specific profiles and themes, lighting, macros, and audio that are critical to the gaming experience.

AWCC also supports AlienFX 2.0. AlienFX enables you to create, assign, and share game-specific lighting maps to enhance the gaming experience. It also enables you to create your own individual lighting effects and apply them to the computer or attached peripherals. AWCC embeds Peripheral Controls to ensure a unified experience and the ability to link these settings to your computer or game.

AWCC supports the following features:

- FX: Create and manage the AlienFX zones.
- Fusion: Includes the ability to adjust game-specific Power Management, Sound Management, and Thermal Management features.
- Peripheral Management: Enables peripherals to appear in and be managed in Alienware Command Center. Supports key
  peripheral settings and associates with other functions such as profiles, macros, AlienFX, and game library.

AWCC also supports Sound Management, Thermal Controls, CPU, GPU, Memory (RAM) monitoring. For more information about AWCC, see the *Alienware Command Center Online Help* or the knowledge base article <u>SLN128904</u> at <u>www.dell.com/support</u>.

# Getting help and contacting Alienware

# Self-help resources

You can get information and help on Alienware products and services using these online self-help resources:

Table 22. Alienware products and online self-help resources

| Self-help resources   | Resource location   |
|---|---|
| Information about Alienware products and services   | www.alienware.com   |
| My Dell   | Dell  |
| Tips  |   |
| Contact Support   | In Windows search, type <b>Contact Support</b> , and press <b>Enter</b> . |
| Online help for operating system  | www.dell.com/support/windows  |
|   | www.dell.com/support/linux  |
| Troubleshooting information, user manuals, setup instructions, product specifications, technical help blogs, drivers, software updates, and so on | www.alienware.com/gamingservices  |
| VR Support  | www.dell.com/VRsupport  |
| Videos providing step-by-step instructions to service your computer   | www.youtube.com/alienwareservices   |

# Contacting Alienware

To contact Alienware for sales, technical support, or customer service issues, see www.alienware.com.

- (i) NOTE: Availability varies by country/region and product, and some services may not be available in your country/region.
- (i) NOTE: If you do not have an active Internet connection, you can find contact information about your purchase invoice, packing slip, bill, or Dell product catalog.