Dell PowerEdge Servers

Important information for installing Windows Server 2008 R2 SP1

The information in this document is applicable to the following Dell PowerEdge servers, which support Intel C236 chipset:

- R230
- R330
- T330
- T130

All USB devices (including keyboard and mouse) do not function while booting these servers using the Windows Server 2008 R2 SP1 installation media.

The Intel C236 chipset supports only USB 3.0 controllers. However, the Windows Server 2008 R2 SP1 operating system does not include XHCI drivers that are required for USB 3.0 controllers to function.

📝 **NOTE:** The USB 2.0 ports on these servers function using the USB 3.0 controller.

To install this OS on these servers, you must manually include the USB 3.0 drivers into the installation media. Alternatively, you can download the driver update utility to automatically update the USB 3.0 drivers into the OS image.
For information about the procedures, see **http://dell.to/1QGby5w** or scan the QRL code below: