# SupportAssist for Business PCs with Windows OS
## Quick Setup Guide
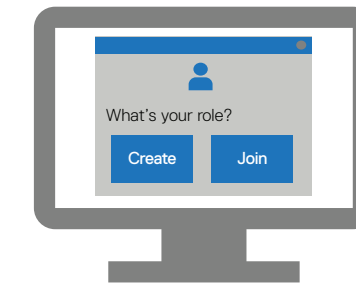
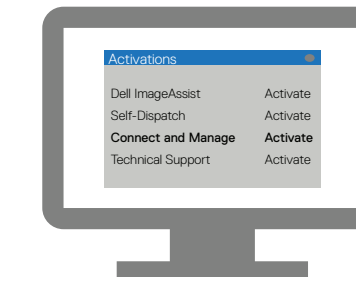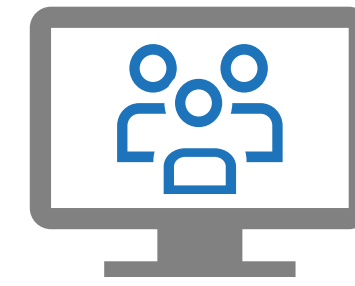**DELL**Technologies

## ONBOARD

Go to
https://techdirect.dell.com

🔒 https://techdirect.dell.com

Create an account for the company administrator, verify the account, and sign in to TechDirect

What's your role?
Create | Join

Create a new company or join an existing company

Activations
Dell ImageAssist — Activate
Self-Dispatch — Activate
**Connect and Manage** — **Activate**
Technical Support — Activate

Activate the Connect and manage service

(Optional)
Add technicians in TechDirect

## CONFIGURE AND DOWNLOAD

Configure
Preferences

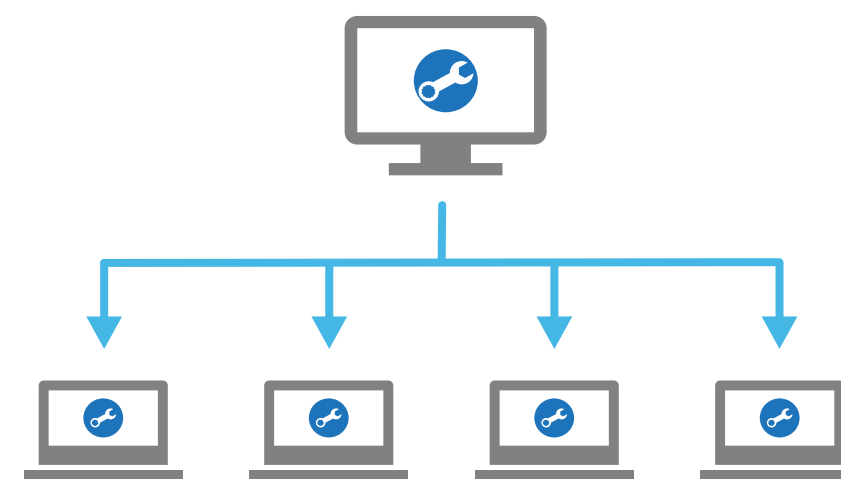Add contact details and configure preferences
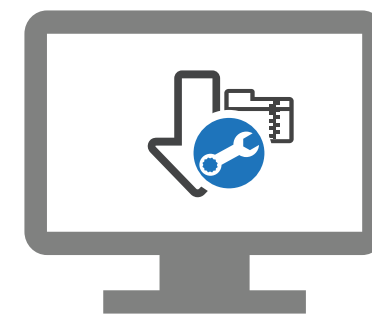
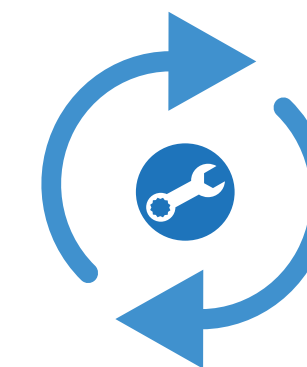Download the SupportAssist package

## DEPLOY

Extract → Create

Extract and create the SupportAssist deployment package

Deploy SupportAssist on the PCs

(Optional)
Configure, download, and deploy SupportAssist for every site. Create asset groups, if required.

You can now start managing your PC fleet in TechDirect. SupportAssist for business PCs monitors each PC and communicates with TechDirect to help manage your PC fleet.

Other references: 🔗 SupportAssist for Business PCs home page    🔗 Manuals and documents