

# **DELL EMC OPENMANAGE SERVER UPDATE UTILITY FOR MICROSOFT WINDOWS**

**Version 18.04.00 (64-bit)**

**Release Notes**

# Release Type and Definition

This release notes provides information about Dell EMC OpenManage Server Update Utility (SUU) for 12th generation of PowerEdge servers to 14th generation of PowerEdge servers.

This file also contains updated information for your "Dell EMC OpenManage Server Update Utility User's Guide" and any other technical documentation that is included with Server Update Utility (SUU).

See the Dell Support website located at "dell.com/openmanagemanuals" for more information and to download the latest version of SUU.

Note: For information on Dell Update Packages (DUP), see the DUP Release notes files present on the SUU ISO.

## Version

18.04.00

## Release date

April, 2018

## Previous versions

17.12.00

## Importance

**RECOMMENDED:** Dell recommends applying this update during your next scheduled update cycle. The update contains feature enhancements or changes that will help keep your system software current and compatible with other system modules (firmware, BIOS, drivers, and software).

It is recommended that you review the update procedure to determine if it applies to your system. The update contains changes that may impact only certain configurations, or provides new features that may/may not apply to your environment.

## What's new

- No Support for 32-bit ISO on systems running Microsoft Windows operating system and Linux operating system from this release onwards.

## What is supported?

The following operating systems are supported:

Microsoft Windows Operating Systems:

- Microsoft Windows Server 2016
- Microsoft Windows Server 2012 R2
- Microsoft Windows Server 2012, Essentials, Enterprise, Datacenter and Foundation x64 editions
- Microsoft Windows Server 2008 R2 Foundation, Standard, Enterprise, and Datacenter and Web x64 editions with SP1

- Microsoft Windows Server 2008 Foundation, Standard, Enterprise, and Datacenter and Web x86 and x64 editions with SP2

Virtualization Operating Systems:

- Microsoft Hyper-V R2 Server

See the "Dell Systems Software Support Matrix" for the latest list of supported Dell PowerEdge systems and operating systems. The Dell Systems Software Support Matrix' is available at "[dell.com/openmanagemanuals](http://dell.com/openmanagemanuals)."

## Supported web browsers

SUU 18.04.00 supports the following Web browsers:

- Microsoft Internet Explorer 9.0
- Microsoft Internet Explorer 10.0
- Microsoft Internet Explorer 11.0
- Mozilla Firefox version 10.0
- Mozilla Firefox version 11.0
- Mozilla Firefox version 12.0

## Platform(s) affected

SUU 18.04.00 supports the following PowerEdge systems running the supported Linux and Windows operating systems:

M420, M520, M620, M820, R420, R520, R620, R720, R820, T320, T420, T620, R920, FM120, R730, R730xd, T630, R720xd, R630, M630, R530, R430, T430, FC630, C4130, FC430, FC830, M830, R530xd, R930, R830, R330, R230, T330, T130, C6320, DSS1500, DSS2500, DSS1510 R640, R740, R740xd, R940, C6240, R440, R540, T440, T640, FC640, M640, R6415, R7415, R7425, C4140

SUU supports the following Dell VRTX systems running the supported

Windows operating system: M520-VRTX, M620-VRTX, M820-VRTX, M630-VRTX, M830-VRTX, M640-VRTX  
NX3000,NX3100,DL2200,NX3500,NX3610,FS7500

## Important notes

DUPs for Dell Lifecycle Controller OS Driver packs are no longer available on the Dell OpenManage Server Update ISO. You can find them on Dell Lifecycle Controller OS Driver Packs ISO.

The below information helps enhance your experience with SUU in specific implementations and environments.

- SUU supports Integrated Dell Remote Access Controller (iDRAC) Service Module 2.3 and later version.  
NOTE: iDRAC Service Module is supported on all 12th and 13th generation of PowerEdge servers (64-bit operating system) with iDRAC version later than 2.10.10.10.
- If you launch SUU from a command shell and then press <Ctrl><C>, the SUU procedure, as well as any running

- updates, will terminate.(137862)
- When you launch SUU, depending on the system configuration the inventory collection process takes few minutes , delaying the display of system comparison report.(138439)
- The figures and examples in the "Dell OpenManage Server Update Utility User's Guide" are used as examples only and may not be identical to the SUU GUI.(137294,136624)
- When you verify the SUU return codes, use the operating system-specific commands to view the exit codes.(137296)  
For example:  
Microsoft Windows: echo %ERRORLEVEL%  
Red Hat Enterprise Linux: echo \$?

## Known issues and Resolutions

This section provides information about known issues for this release of SUU:

- Qlogic 41xxx adapter firmware DUP (SWB-YC37P) is displayed as “Dual Band Wireless AC 3160” in SUU Comparison report.
- When you run Qlogic 41xxx adapter firmware DUP (SWB-YC37P) for the same version to upgrade, the update is unsuccessful.
- When you run the iSM update on Microsoft Windows Server Core operating system, the update is unsuccessful
- VRTX M520 is displayed as M520 in SUU Comparison report.
- VRTX M620 is displayed as M620 in SUU Comparison report.
- The 13G SEP firmware DUP {SWB# GWJRF} won't work on more than 8 HDD backplane system configurations.
- Hard drive update is not supported in HBA mode.
- When updating multiple, identical devices on the same system, SUU applies the latest update to all instances of all devices. For example, if the system is configured with three controllers configured with firmware or driver versions 1.2, 1.3, and 1.4, and the repository version is 1.4, SUU applies version 1.4 to all instances of all devices.(136620)
- When you run SUU using the "-p" option, SUU reports the current instance log location ("suu -p") instead of the SUU instance log location ("suu -u") that is performing the update.(135925)
- If a NIC teaming application is installed on the system, SUU updates only the NIC base driver, if the driver is compatible with the teaming application. To verify driver compatibility, run DUP on the system to update the driver and read the generated messages.(138648)
- Devices that are disabled in the operating system are not inventoried or updated by SUU. To update or inventory these devices, enable the devices in the operating system and then re-launch SUU. (142111)
- Do not use the RAC/iDRAC virtual media to remotely run SUU on a system. This procedure ends the virtual media connection, resulting in an unsuccessful SUU update.(144487)
- If you login to a system running on Microsoft Windows Small Business Server 2008 operating system, by default you are logged in as a regular user even though you may have Administrator privileges. This is due to an in-built feature called User Account Control (UAC) that automatically reduces the potential of security breaches. Before you run SUU on your system, elevate the privileges for administrators using Windows security options in Group Policy Editor. For more information, see the SUU User's Guide.

- “The Update Package is running on an unsupported new operating system, do you want to continue?” message will pop-up in Microsoft Windows Server 2012 operating system, because all DUPs are not recreated based on new DUP framework.

## Installation

SUU is a stand-alone application that runs directly from the ISO. For more information on installing SUU, see the "Dell OpenManage Server Update Utility User's Guide."

Note: Only users with administrator (Microsoft Windows) privileges can perform updates with SUU.

## Contacting Dell

NOTE: If you do not have an active Internet connection, you can find contact information on your purchase invoice, packing slip, bill, or Dell product catalog.

Dell provides several online and telephone-based support and service options. Availability varies by country and product, and some services may not be available in your area.

To contact Dell for sales, technical support, or customer service issues:

1. Visit [support.dell.com](http://support.dell.com).
2. Select your support category.
3. If you are not a U.S. customer, select your country code at the bottom of the [support.dell.com](http://support.dell.com) page, or select All to see more choices.
4. Select the appropriate service or support link based on your need.

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On the Manuals page, click Software>Systems Management. Click on the specific product on the right side to access the documents.

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