DellTM Photo All-In-One Printer 926 User's Guide

To order ink or supplies from Dell:

1. Double-click the icon on your desktop.



2. Visit Dell's website, or order Dell printer supplies by phone.

www.dell.com/supplies

For the best service, make sure you have the Dell printer Service Tag available.

Notes, Notices, and Cautions

- NOTE: A NOTE indicates important information that helps you make better use of your printer.
- NOTICE: A NOTICE indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.
- CAUTION: A CAUTION indicates a potential for property damage, personal injury, or death.

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Model 926

Finding Information

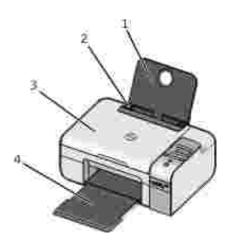
What are you looking for?	Find it here	
 Drivers for my printer My <i>User's Guide</i> 	Drivers and Utilities CD	
	If you purchased your Dell computer and printer at the same time, documentation and drivers for your printer are already installed on your computer. You can use the CD to uninstall/reinstall drivers or access your documentation. Readme files may be included on your CD to provide last-minute updates about technical changes to your printer or advanced technical reference material for experienced users or technicians.	
How to set up my printer	Setting Up Your Printer poster	
 Safety information How to set up and use my printer Warranty information 	Owner's Manual	
Express Service Code and Service Tag	Express Service Code and Service Tag number	

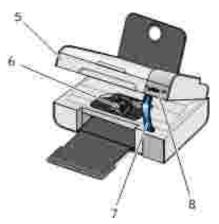
What are you looking for?	Find it here	
number		
	This label is located on the printer (see below).	
 Latest drivers for my printer Answers to technical service and support questions Documentation for my printer 	 Solutions-Troubleshooting hints and tips, articles from technicians, and online courses 	
 How to use Windows XP Documentation for my printer 	 Windows XP Help and Support Center Click Start→ Help and Support. Type a word or phrase that best describes your problem, and then click the arrow icon. Click the topic that describes your problem. Follow the instructions shown on the screen. 	

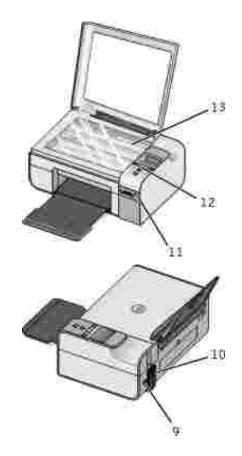
About Your Printer

- Understanding the Printer Parts
- Understanding the Operator Panel

Understanding the Printer Parts



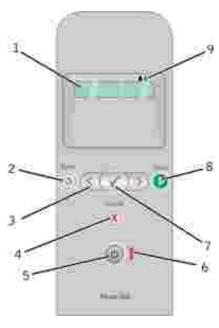




Number:	Part:	Description:	
1	Paper support	Part that supports loaded paper.	
2	Paper guide	Guide that helps the paper feed into the printer properly.	
3	Top cover	Top of printer that holds your document or photo flat while you scan it.	

Number:	Part:	Description:	
4	Paper exit tray	Tray that holds the paper as it exits the printer.	
5	Printer unit	Unit you lift to gain access to the ink cartridges.	
6	Ink cartridge carrier	Carrier that holds two ink cartridges, one color and the other black or photo. For more information, see Replacing Ink Cartridges.	
7	Scanner support	Part under printer unit that keeps the printer open while you change ink cartridges.	
		NOTE: To close the printer for normal operation, lift the printer unit, push the scanner support back towards the rear of the printer, and then lower the printer unit until it rests on the main body of the printer.	
8	Memory card slots	Slots into which you insert a memory card containing digital photos.	
9	USB connector	Slot into which you plug the USB cable (sold separately). The other end of the USB cable plugs into your computer.	
10	Power connector	Slot into which you plug the power cable. CAUTION: Insert the power cable into the printer before connecting the power cable into the wall outlet.	
11	PictBridge port	The port into which you attach the connector of a PictBridge-enabled digital camera.	
12	Operator panel	Panel on the printer you use to control copying, scanning, faxing and printing. For more information, see <u>Understanding the Operator Panel</u> .	
13	Scanner glass	Surface on which you place your document or photo face down to copy, fax, or scan it.	

Understanding the Operator Panel



Number	Use the:		То:
1	Display		View scanning, copying, faxing, and printing options as well as status and error messages.
2	Back button	0	Return to the previous menu.
3	Arrow buttons		 Scroll through modes, menus, and menu items. Increase or decrease a numeric value option. Scroll through photos and Microsoft Office files on a memory card or digital camera.
4	Cancel button	(X)	Cancel a scan, print, or copy job in progress.Exit a menu without saving changes to the menu settings.
5	Power button	0	Turn your printer on or off. NOTE: Pressing the power button does not turn off your printer if a PictBridge camera with an active session is inserted into the PictBridge port.
6	Error LED	į	Check if there is an error.
7	Select button	©	 Access the currently displayed menu. Select a menu option. Initiate a paper feed or paper eject by holding the button for three seconds.
8	Start button	0	Initiate a copy, scan, or fax.
9	Ink drop icons	& &	 View the characters under the icons to check: The ink levels in the ink cartridges. For missing or invalid ink cartridges.

Operator Panel Menus

- Copy Mode
- Scan Mode
- Fax Mode
- Photo Mode
- PictBridge Mode
- Office File Mode
- Bluetooth Mode
- Maintenance Mode

When you press the Arrow buttons (), the following modes appear. When the mode you want to use is displayed, press the Start button () to access its menus.

Copy Mode

Copy menu item	Settings
Copy Color	ColorBlack
# of Copies	1–99
Quality	 Automatic Draft Normal Photo
Dark	Press the Select button (), and then use the Arrow buttons () to adjust the brightness setting.
Paper Size	 Letter Legal 4 x 6 in. A4 B5 A5 A6 L

Copy menu item	Settings
	 2L Hagaki 3 x 5 in. 3.5 x 5 in. 10x15 cm 5 x 7 in. 13x18 cm
Paper Type	 Automatic Plain Coated Photo Transparency
Zoom	 100% 125% 150% 175% 200% 4 x 6 in. 5 x 7 in. Letter A4 B5 L 2L Hagaki 25% 50% 75%
Skew Correction	• Off • On

Scan Mode

The Scan Menu is only available if the printer is connected to a computer or a network adapter.

Scan	Settings
menu	
item	

Scan menu item	Settings
Scan Color	Color Black
Scan To	 Use the Arrow buttons \(\) to select the application in which you want your scanned document to open. If your printer is connected to a network, use the Arrow buttons \(\) to scroll through the available computers, and then press the Select button \(\) to access the list of applications available on that computer.

Fax Mode

Fax menu item	Settings	
* Default factory setting		
Fax Color	*BlackColor	
Fax Now	Press the Start button to start faxing.	

Photo Mode

Photo mode is only available when a memory card is inserted into the printer, or if a USB key or a *PictBridge*-enabled digital camera is connected to the PictBridge port.

Photo menu item	Setting
* Default factory setting	
Proof Sheet	 From the Print Proof submenu, use the Arrow buttons to choose from the following settings:
	 o All o Last 25 o Date Range From the Scan Proof submenu, press the Start button to begin scanning the proof sheet. For more information, see Printing Photos Using a Proof Sheet.
Print DPOF NOTE: This menu item is only available when a memory	Press the Start button to print all DPOF images on a memory card. For more information, see Printing Photos From a

Photo menu item	Setting
card with <i>Digital Print Order Format (DPOF)</i> images is inserted into the printer or when a PictBridge-enabled digital camera with DPOF images is connected to the PictBridge port.	PictBridge-Enabled Camera.
Photo Color	*ColorBlack & WhiteSepiaAntique
Photo Options	Red EyeAuto Enhance
Save to PC	Press the Select button to launch the Memory Card Manager. For more information, see <u>Using Memory Card Manager</u> .
Print Images	Press the Select button to print all images stored on a memory card, USB key, or a PictBridge-enabled digital camera.
Photo Size	 *4 x 6 in. 5 x 7 in. 8 x 10 in. L 2L 6 x 8 cm 10 x 15 cm 13 x 18 cm 8.5 x 11 in. A4 A5 B5 A6 Hagaki Wallet 3.5 x 5 in.
Paper Size	 *8.5 x 11 in. 8.5 x 14 in. 4 x 6 in. A4 B5 A5 A6 L 2L Hagaki 3 x 5 in. 3.5 x 5 in. 10 x 15 cm 5 x 7 in. 13 x 18 cm

Photo menu item	Setting
Quality	*AutomaticDraftNormalPhoto
Paper Type	*AutomaticPlainCoatedPhotoTransparency

PictBridge Mode



NOTE: The PictBridge mode is only available when a PictBridge-enabled digital camera is connected to the PictBridge port of your printer.

PictBridge menu item	Settings
* Factory default setting	
Quality	*AutomaticDraftNormalPhoto
Photo Size	 *4 x 6 in. 5 x 7 in. 8 x 10 in. L 2L 6 x 8 cm 10 x 15 cm 13 x 18 cm 8.5 x 11 in. A4 A5 B5 A6 Hagaki Wallet 3.5 x 5 in.
Paper Size	 *8.5 x 11 in. 8.5 x 14 in. 4 x 6 in. A4 B5

PictBridge menu item	Settings
	 A5 A6 L 2L Hagaki 3 x 5 in. 3.5 x 5 in. 10 x 15 cm 5 x 7 in. 13 x 18 cm
Paper Type	*AutomaticPlainCoatedPhotoTransparency
Photo Color	*ColorBlack and WhiteSepiaAntique
Photo Options	Red EyeAuto Enhance

Office File Mode

Use the Office File mode to print $Microsoft^{\$}$ Office files stored on USB keys or memory cards.

Office File menu item	Settings
Select File	Use the Arrow buttons \(\) to scroll through the folders and Microsoft TM Office files stored on your USB key or memory card. Press the Select button \(\text{\text{\$\scroll}} \) to access the contents of the folders or to choose the file that you want to print.

Bluetooth Mode

Setup menu item	Settings	
Enable	OffOn	

Setup menu item	Settings
Discovery	Off On
Printer Name	The name of your printer appears on the display in this format: Dell926-service tag #. NOTE: The name appears on the printer list of devices that connect to your computer using the <i>Bluetooth</i> wireless specification.
Security Level	 High Low NOTE: The Enter Passcode submenu is displayed if you choose High. Use the Arrow buttons to scroll through the numbers 0–9 for each digit of the passcode. Press the Select button to select a number for each digit.
Device List	Clear Save

Maintenance Mode

Maintenance menu item	Settings
Align Cartridges	Press the Select W button.
Clean Cartridges	Press the Select W button.
Print Test Page	Press the Select W button.
Clear Settings	After 2 minNever
Set Defaults	Use FactoryUse CurrentDate FormatLanguage

Loading Paper and Originals

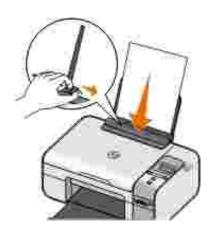
- Loading Paper into the Paper Support
- Understanding the Automatic Paper Type Sensor
- Loading Original Documents on the Scanner Glass

Loading Paper into the Paper Support

1. Fan the paper.



- 2. Center the paper on the paper support.
- 3. Adjust the paper guides so they rest against the edges of the paper.



- NOTE: Do not pull on both paper guides simultaneously. When one paper guide is moved, the other adjusts accordingly.
- NOTE: Do not force paper into the printer. The paper should be flat against the paper support surface, and the edges should be flush against both paper guides.

Print Media Guidelines

Load up to: Make sure: • The paper guides rest against the edges of the paper. 100 sheets of plain paper You load letterhead paper with the print side facing up and the top of the letterhead going into the printer first. 100 sheets of coated paper The print side of the paper faces up. The paper guides rest against the edges of the paper. You select Automatic, Normal, or Photo print quality. 20 sheets of banner paper • You remove all paper from the paper support before inserting banner paper. • You use banner paper designed for inkjet printers. You place a stack of banner paper on or behind the printer, and feed in the first sheet. • The paper guides rest against the edges of the paper. • You select A4 Banner or Letter Banner paper size. 10 envelopes • The print side of the envelope faces up. The paper guides rest against the edges of the envelope. You print the envelopes with Landscape orientation. NOTE: If you are mailing within Japan, the envelope can be printed in Portrait orientation with the stamp in the lower right corner or in Landscape orientation with the stamp in the lower left corner. If you are mailing internationally, print in Landscape orientation with the stamp in the upper left corner. • You select the correct envelope size. Select the next biggest size if the exact envelope size is not listed, and set the left and right margins so your envelope is correctly positioned. 25 sheets of labels • The print side of the label faces up. The paper guides rest against the edges of the paper. You select Automatic, Normal, or Photo print quality.

Load up to:	Make sure:
25 greeting cards, index cards, postcards, or photo cards	 The print side of the cards faces up. The paper guides rest against the edges of the cards. You select Automatic, Normal, or Photo print quality.
25 sheets of photo/glossy or coated paper	 The print side of the paper faces up. The paper guides rest against the edges of the paper. You select Automatic, Normal, or Photo print quality.
1 iron-on transfer	 You follow the loading instructions on the iron-on transfer packaging. The print side of the transfer faces up. The paper guides rest against the edges of the transfer. You select Automatic, Normal, or Photo print quality.
50 transparencies	 The rough side of the transparency faces up. The paper guides rest against the edges of the transparencies.

Understanding the Automatic Paper Type Sensor

Your printer has an automatic paper type sensor that detects the following paper types:

- Plain/coated
- Transparency
- Photo/glossy

If you load one of these paper types, the printer detects the paper type and automatically adjusts the Quality/Speed settings.

Paper type	Quality/Speed settings	
	Black and Color Cartridges Installed	Photo and Color Cartridges Installed
Plain/coated	Normal	Photo
Transparency	Normal	Photo
Photo/glossy	Photo	Photo

NOTE: Your printer cannot detect paper size.

To choose paper size:

	The Print dialog box opens.
2.	Click Preferences, Properties, Options, or Setup (depending on the program or operating system).
	The Printing Preferences dialog box opens.
3.	On the Print Setup tab, select the paper size.
4.	Click OK.
	ss you turn off the automatic paper type sensor, it always remains on. To turn off the automatic paper sensor for a specific print job:
1.	With your document open, click File→ Print.
	The Print dialog box opens.
2.	Click Preferences, Properties, Options, or Setup (depending on the program or operating system).
	The Printing Preferences dialog box opens.
3.	On the Print Setup tab, select the paper type.
4.	Click OK.
To tu	urn off the automatic paper type sensor for all print jobs:
1.	In Windows XP, click Start→ Control Panel→ Printers and Other Hardware→ Printers and Faxes.
	<i>In Windows 2000</i> , click Start→ Settings→ Printers.
2.	Right-click the printer icon.
3.	Click Printing Preferences.
4.	On the Print Setup tab, select the paper type.
5.	Click OK.

1. With your document open, click File→ Print.

Loading Original Documents on the Scanner Glass



You can copy, scan, and print photos, text documents, magazine articles, newspapers, and other publications. You can also scan a document for faxing.

- 1. Make sure the printer is on.
- 2. Open the top cover.
- 3. Place the original document face down on the scanner glass in the lower right corner.
- 4. Close the top cover to avoid dark edges on the scanned image.

Printing

- Printing Documents
- Printing Photos
- Printing Envelopes
- Printing Photos From a PictBridge-Enabled Camera
- Printing Photos From a Memory Card or USB Key
- Printing From a Bluetooth-enabled Device
- NOTE: DellTM recommends you use a color cartridge and a photo cartridge for printing photos.

Printing Documents

- 1. Turn on your computer and printer, and make sure they are connected.
- 2. Load the paper. For more information, see Loading Paper into the Paper Support.
- 3. With your document open, click File→ Print.

The Print dialog box opens.

4. Click Preferences, Properties, Options, or Setup (depending on the program or operating system).

The Printing Preferences dialog box opens.

- 5. On the Print Setup and Advanced tabs, make any necessary changes to your document.
- 6. When you finish customizing your settings, click OK.

The Printing Preferences dialog box closes.

7. Click OK or Print.

Printing Photos

NOTE: Dell recommends you use a color cartridge and a photo cartridge for printing photos.

- 1. Turn on your computer and printer, and make sure they are connected.
- 2. Load photo/glossy paper with the print side facing up.
- NOTE: Photo/glossy paper is recommended for printing photos.
 - 3. With your document open, click File→ Print.

The Print dialog box opens.

4. Click Preferences, Properties, Options, or Setup (depending on the program or operating system).

The Printing Preferences dialog box opens.

- **MOTE**: If you are using Dell Picture Studio[™], select Printer Settings to view Printing Preferences.
 - 5. On the Print Setup tab, select Photo, and then select the dpi settings for the photo from the drop-down menu.
- NOTE: To print borderless photos, select the Borderless check box on the Print Setup tab, and then select the borderless paper size from the drop-down menu on the Advanced tab. Borderless printing is only performed if you are using photo/glossy paper. The printout on non-photo paper contains a 2mm margin on all sides.
 - 6. On the Print Setup and Advanced tabs, make any necessary changes for your document.
 - 7. When you finish customizing your settings, click OK.

The Printing Preferences dialog box closes.

- 8. Click OK or Print.
- Remove each photo after it exits the printer to prevent your photos from sticking together or smudging.



MOTE: Before placing your prints in a nonadhesive photo album or frame, allow sufficient time for the prints to dry thoroughly (12 to 24 hours, depending on ambient conditions). This maximizes the life of your prints.

Printing Envelopes

- 1. Turn on your computer and printer, and make sure they are connected.
- 2. Load the envelope with the print side facing up.



3. With your document open, click File→ Print.

The Print dialog box opens.

4. Click Preferences, Properties, Options, or Setup (depending on the program or operating system).

The Printing Preferences dialog box opens.

5. On the Print Setup tab, select Landscape orientation.



- 6. On the Print Setup and Advanced tabs, make any necessary changes for your document.
- 7. When you finish customizing your settings, click OK.

The Printing Preferences dialog box closes.

Printing Photos From a PictBridge-Enabled Camera

- 1. Insert one end of the USB cable into the camera.
- 2. Insert the other end of the USB cable into the PictBridge port on the front of the printer.

Refer to the instructions included with your camera for selection of the appropriate camera USB settings and PictBridge connection and usage information.



3. Turn on your digital camera.

The printer automatically enters the PictBridge mode.

- NOTE: When your printer is not connected to a computer, and a PictBridge camera is connected to your printer, some of the functions of your printer operator panel buttons may be unavailable. These functions become available after you disconnect the PictBridge camera from your printer.
 - 4. Press the left or right Arrow button \(\) to scroll through the print settings, and then press the Select button \(\). For more information, see PictBridge Mode.
- NOTE: If you choose to change the print settings from the printer, some print settings made on the digital camera may be changed.
 - 5. Refer to the instructions included with your camera to begin printing photos.
- NOTE: For many digital cameras, there are two USB mode selections: computer and printer (or PTP). For PictBridge printing, the printer (or PTP) USB selection should be used. For more information, refer to the documentation included with your camera.
- NOTICE: Do *not* unplug the USB cable or touch the printer in the area of the PictBridge port while the light is blinking.

Printing Photos From a Memory Card or USB Key

Most digital cameras use a memory card to store photos. The printer supports the following digital media:

- CompactFlash Type I and II
- Memory Stick
- Memory Stick PRO
- Memory Stick Duo
- Microdrive
- Secure Digital
- MultiMediaCard
- xD-Picture Card

Memory cards should be inserted with the label facing up. The card reader has four slots to accommodate these media and a small light that blinks indicating the card is being read or is transmitting data.

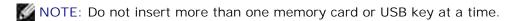
NOTICE: Do *not* remove the memory card or touch the printer in the area of the memory card while the light is blinking.



The connector that is used for PictBridge may also be used for accessing information that is stored on USB Flash Drive devices. The USB Flash Drive devices that have been certified for operation with this printer are as shown:

- DELL-256 MB High Speed USB 2.0 Memory Key
- DELL-128 MB High Speed USB 2.0 Memory Key
- DELL-64 MB High Speed USB 2.0 Memory Key

When you insert a memory card or USB key, the printer automatically switches to Photo mode.



NOTE: The printer supports FAT32 data format. Files stored in NTFS should be converted to FAT32 data format.

Printing All Photos on a Memory Card or USB Key

1. Insert the memory card or USB key.

The printer automatically switches to Photo mode.

- 2. Press the Select button W to access the Photo Menu.
- 3. Use the Arrow buttons \(\) to scroll to Print Images, and then press the Select button \(\) on the operator panel twice.

The printer prints all the photos on the memory card or USB key.

- NOTE: If you want to print only some photos on a memory card or USB key, use a proof sheet to select which photos are to be printed. For more information, see Printing Photos Using a Proof Sheet.
- NOTE: Only images in JPG and a limited set of TIFF formats can be printed directly from the memory card or USB key. If you want to print photos stored on the memory card or USB key in a different file format, the photos must be transferred to your computer before printing.

Printing Photos Using a Proof Sheet

- 1. Load Letter or A4 size plain paper.
- 2. Insert a memory card or USB key.

Proof Sheet appears on the display.

- NOTE: Only images in JPG and TIFF formats can be printed directly from the memory card or USB key. If you want to print photos stored on the memory card or USB key in a different file format, the photos must be transferred to your computer before printing. For more information, see Saving Photos on a Memory Card or USB Key to Your Computer.
 - 3. Press the Select button (V) to access the Proof Sheet menu.
 - 4. Press the left or right Arrow button \(\) to scroll to Print Proof, and then press the Select button \(\).
 - 5. Press the left or right Arrow button \(\) to specify which photos on the memory card or USB key to print on the proof sheet.

You can choose from	То
All	Print all photos on the memory card or USB key on the proof sheet.
Last 25	Print the 25 most recent photos on the proof sheet.
Date Range	Print only photos created in a certain date range. NOTE: Multiple date ranges can be selected. An * appears on the left of all the selected date ranges.

6. Press the Start button ...

The proof sheet prints.

7. Follow the instructions on the proof sheet to select which photos to print, and to choose a layout and paper type to use.

Fill in the circle with the red-eye icon below a photo to reduce the red-eye effect on the printout.

- NOTE: Make sure you completely fill in the circles when making selections.
 - 8. Load the proof sheet facedown on the scanner glass. For more information, see <u>Loading Original Documents on the Scanner Glass</u>.
 - 9. Load the paper.
- NOTE: Make sure the size of the paper you loaded in the printer matches the paper size you selected in section 1 of the proof sheet.
- NOTE: Photo/glossy paper is recommended for printing photos.



NOTICE: Do not remove the memory card or turn off the printer until the photos you selected in the photo proof sheet have been printed. The proof sheet becomes invalid when the memory card is removed from the printer or anytime the printer is turned off.

Printing photos from a digital camera using DPOF

Digital Print Order Format (DPOF) is a feature available on some digital cameras which allows you to store print setting information on a memory card together with the photos that you want to print. Using a DPOFenabled digital camera, you can specify which photos on the memory card are to be printed, the number of copies to print, and other print settings. The printer recognizes these settings when you insert the memory card into the printer memory card slots.

- 1. Load photo or glossy paper with the print side facing up.
- MOTE: Make sure the size of the paper loaded is not smaller than the size you specified in the DPOF selection.
 - 2. Insert the memory card. The printer automatically switches to PHOTO mode.
- NOTE: Do not insert more than one memory card or USB key at a time.
 - 3. Press the left or right Arrow button \(\) to scroll to Print DPOF.
 - 4. Press the Start button ...

Saving Photos on a Memory Card or USB Key to Your Computer

1. Insert the memory card or USB key.

The printer automatically switches to the PHOTO menu.

2. Use the Arrow buttons \(\) to scroll to Save to PC, and then press the Select button \(\).

3. Press the Start button ...



4. Follow the instructions on the Memory Card Manager dialog box on how to transfer the photos to your computer.

Altering Photos Before Printing

Changing the **Photo Color** Settings

1. Insert a memory card or USB key into the printer.

The printer automatically displays the Photo Menu.

2. Use the Arrow buttons \(\rightarrow \) to scroll to Photo Color, and then press the Select button (\(\vec{V} \)).



- 3. Use the Arrow buttons \(\rightarrow \) to scroll through the photo color settings.
- 4. Press the Select button w to select a photo color setting.

Changing the Photo Options Settings

1. Insert a memory card or USB key into the printer.

The printer automatically displays the Photo Menu.

2. Use the Arrow buttons \(\frac{1}{2}\) to scroll to Photo Options, and then press the Select button \(\text{W}\).



- 3. Use the Arrow buttons \(\) to scroll through the photo options settings.
- 4. Press the Select button w to select a photo options setting.

Changing the Size of the Photos

1. Insert a memory card or USB key into the printer.

The printer automatically displays the Photo Menu.

2. Use the Arrow buttons \(\bigsep\) to scroll to Photo Size, and then press the Select button \(\bigsep\).

- 3. Use the Arrow buttons \(\frac{1}{2}\) to scroll through the photo size settings.
- 4. Press the Select button (to select a photo size.

Printing Microsoft Office Files From a Memory Card or USB Key

- 1. Turn on your printer and computer, and make sure they are connected.
- 2. Make sure that the Microsoft Office application that supports the Microsoft Office file that you want to print is installed on the computer.
- 3. Insert a memory card or USB key which contains the Microsoft Office file that you want to print.

The printer switches to OFFICE FILE mode.

- NOTE: If the memory card or USB key contains photos, the printer switches to PHOTO mode instead of OFFICE FILE mode. Press the Back button to exit the PHOTO mode, and then press the left or right Arrow button to scroll to OFFICE FILE.
 - 4. From the OFFICE FILE menu, press the Select button to access the Select File menu.
 - 5. Use the left or right Arrow buttons \(\) to scroll through the folders and Microsoft Office files on the memory card or USB key.
- NOTE: Only the first 8 characters of a file name or folder name appear on the printer display.
- NOTE: The file names are followed by a dot (.) and a file name extension. The folder names are preceded by a backslash (\).
- NOTE: If the first 8 characters of more than one file name or folder name are similar, those file names and folder names will be followed by a tilde (~) and numeric characters. The numeric characters will be different for each file name or folder name.
 - 6. Press the Select button 🕜 to select the file that you want to print, or to access the files in a folder.
 - 7. Press the Start button ...

Printing From a Bluetooth-enabled Device

Setting up a Connection Between Your Printer and a Bluetooth-enabled Device

You need to set up a connection between a Bluetooth-enabled device and your printer if you are sending a print job from the Bluetooth device for the first time. You will need to repeat the setup if:

- You reset the printer to its factory default settings. For more information, see <u>Restoring Factory Default Settings</u>.
- You changed the Bluetooth security level or the Bluetooth passcode. For more information, see <u>Setting</u> the Bluetooth Security Level.
- The Bluetooth-enabled device you are using requires users to set up a Bluetooth connection on every print job. Refer to the instructions included with the device for Bluetooth printing information.
- You cleared the contents of the Bluetooth device list. For more information, see Bluetooth Mode.
- The name of the Bluetooth device you are using is automatically deleted from the Bluetooth device list.

When the Bluetooth security level is set to High, the printer saves a list of up to 8 Bluetooth devices that have previously set up a connection with the printer. If there are already 8 devices on the list, and then you need to set up a connection for another Bluetooth device, the first device is automatically deleted from list so that the new device can be stored. You need to repeat the setup of the deleted device to be able to send a print job to the printer.

NOTE: You need to set up a connection for each Bluetooth device that you will use to send a print job to the printer.

To set up a connection between the printer and a Bluetooth-enabled device:

- 1. Turn on the printer.
- 2. Insert a USB Bluetooth adapter into the USB port located on the front of the printer.



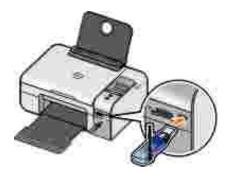
- MOTE: An adapter is not included with the printer.
 - 3. Press the left or right Arrow button \(\) to scroll to BLUETOOTH, and then press the Select button \(\).
- 4. Press the left or right Arrow button \(\) to scroll to Discovery, and then press the Select button \(\overline{
- 5. Press the left or right Arrow button \(\) to scroll to on, and then press the Select button \(\).

 The printer is now ready to accept a connection from a Bluetooth-enabled device.
- 6. Configure the Bluetooth-enabled device to set up a connection to the printer. Refer to the instructions included with the device for Bluetooth connection information.

NOTE: You will need to enter a passcode if the Bluetooth security level is set to High on the printer. For more information, see <u>Setting the Bluetooth Security Level</u>.

Setting the Bluetooth Security Level

- 1. Turn on the printer.
- 2. Insert a Bluetooth USB adapter into the USB port.



NOTE: An adapter is not included with the printer.

- 3. Press the left or right Arrow button \(\circ\) to scroll to BLUETOOTH, and then press the Select button ((\circ\)).
- 4. Press the left or right Arrow button () to scroll to Security Level, and then press the Select button ().
- 5. Press the left or right Arrow button \(\) to choose a security level, and then press the Select button \(\).
 - o Choose Low to allow Bluetooth devices to connect and send print jobs to your printer without requiring users to enter a passcode.
 - O Choose High to require users to enter a four-digit numeric passcode on the Bluetooth device before connecting and sending print jobs to the printer.
- 6. The Enter Passcode menu opens on the operator panel display if you set the security level to High. Press the left or right Arrow button \(\) to scroll through the numbers for the first digit of the passcode, and then press the Select button \(\) to choose the number.

The passcode will be saved after you choose the number for the last digit.

NOTE: To change the passcode, press the Back button and the Select button at the same

Printing from a Bluetooth-enabled Device

- 1. Turn on the printer.
- 2. Insert a USB Bluetooth adapter into the USB port.



MOTE: An adapter is not included with the printer.

- 3. Make sure the Bluetooth mode is turned on. For more information, see Bluetooth Mode.
- 4. Make sure the printer is set up to receive Bluetooth connections. For more information, see <u>Setting up</u> a Connection Between Your Printer and a Bluetooth-enabled Device.
- 5. Set up the Bluetooth device to print to the printer. Refer to the instructions included with the device for Bluetooth printing setup information.
- 6. Refer to the instructions included with the Bluetooth device to begin printing.

NOTE: You will be required to enter a four-digit passcode from the Bluetooth device if you set the Bluetooth security level to High. For more information, see <u>Setting the Bluetooth Security Level</u>.

Copying

- Copying Documents
- Copying Photos
- Changing Copy Settings

Copying Documents

Using the Operator Panel

- 1. Turn on the printer.
- 2. Load the paper. For more information, see <u>Loading Paper into the Paper Support</u>.
- 3. Load your original document.



4. Use the Arrow buttons \(\) to scroll to the COPY mode, and then press the Select button \(\overline{\cupsilon} \).



- 6. Press the Start button ...
- NOTE: If you press the Start button without changing the copy settings from the copy submenus, the copy is printed in the current default settings.

Using Your Computer

- 1. Turn on your computer and printer, and make sure they are connected.
- 2. Load paper. For more information, see Loading Paper into the Paper Support.
- 3. Load your original document.



- 4. Click Start→ Programs or All Programs→ Dell Printers→ Dell Photo AIO Printer 926.
- 5. Select Dell All-In-One Center.

The Dell All-In-One Center opens.

- 6. Select the number of copies (1–99), and then specify the color setting from the Copy drop-down menu.
- 7. Click See More Copy Settings to customize your copy.
- 8. When you finish customizing your settings, click Copy Now.

Copying Photos

Using the Operator Panel

- 1. Turn on the printer.
- 2. Load the paper.
- 3. Load your original document.



- 4. From the Copy Quality submenu, select Photo.
- 5. Press the Start button .

Using Your Computer

- 1. Turn on your computer and printer, and make sure they are connected.
- 2. Load photo/glossy paper with the print side facing up.
- 3. Load your original photo.



- 4. Click Start→ Programs or All Programs→ Dell Printers→ Dell Photo Al O Printer 926.
- 5. Select Dell All-In-One Center.

The Dell All-In-One Center opens.

- 6. Click Preview Now.
- 7. Adjust the dotted lines to fit around the portion of the image you want to print.
- 8. Select the number of copies (1–99), and then specify the color settings from the Copy drop-down menu.
- 9. Click See More Copy Settings to customize your copy.
- 10. When you finish customizing your settings, click Copy Now.

Changing Copy Settings

- 1. Click Start→ Programs or All Programs→ Dell Printers→ Dell Photo Al O Printer 926.
- 2. Select Dell All-In-One Center.

The Dell All-In-One Center opens.

3. Select the number of copies (1–99) and color setting from the Copy drop-down menus.

4.	Click See	More	Copy	Settings	to:

- o Choose a copy quality.
- o Select the paper size.
- o Select the original document size.
- o Lighten or darken your document.
- o Reduce or enlarge your document.
- 5. Click the Advanced button to change options such as paper size and quality.
- 6. To make any changes, click the following tabs:

Click this tab:	То:
Print	 Select the paper size and type. Select borderless printing options. Select the print quality.
Scan	 Select the color depth and scan resolution. Auto-crop the scanned image.
Image Enhancements	 Straighten images after scan (deskew). Sharpen your blurry images. Adjust the brightness of your image. Adjust the color correction curve (gamma) of your image.
Image Patterns	 Smooth the conversion of a gray image to a black and white dot pattern. Remove image patterns from magazines or newspapers (descreen). Reduce the background noise on your color document.

- 7. Click OK.
- 8. When you are finished customizing your settings, click Copy Now.

Scanning

- Scanning Single-page Documents or Photos
- Scanning Multiple Photos or Multiple-Page Documents
- Scanning a Document or Photo Across a Network
- Editing Scanned Text Using Optical Character Recognition (OCR)
- Editing Scanned Images
- Saving an Image on Your Computer
- E-Mailing a Scanned Image or Document

Scanning Single-page Documents or Photos

- 1. Turn on your computer and printer, and make sure they are connected.
- 2. Load your original document or photo.



- 3. Click Start→ Programs or All Programs→ Dell Printers→ Dell Photo Al O Printer 926.
- 4. Select Dell All-In-One Center.

The Dell All-In-One Center opens.

- 5. From the Send scanned image to: drop-down menu, select the program you want to use.
- NOTE: If the program you want to use is not listed, select Search for more... in the drop-down menu. On the next screen, click Add to locate and add the program to the list.
 - 6. Click See More Scan Settings to customize your scan.
 - 7. When you finish customizing your settings, click Scan Now.

Scanning Multiple Photos or Multiple-Page Documents

NOTE: Some programs do not support multiple-page scanning.

- 1. Turn on your computer and printer, and make sure they are connected.
- 2. Load your original document. For more information, see <u>Loading Original Documents on the Scanner Glass</u>.



- 3. Click Start→ Programs or All Programs→ Dell Printers→ Dell Photo AIO Printer 926.
- 4. Select Dell All-In-One Center.

The Dell All-In-One Center opens.

NOTE: You can also open the Dell All-In-One Center from the operator panel on your printer. For more information, see Using the Dell All-In-One Center.

5. From the Send scanned image to: drop-down menu, select the program you want to use.

- NOTE: If the program you want to use is not listed, select Search for more... in the drop-down menu. On the next screen, click Add to locate and add your program to the list.
 - 6. Click See More Scan Settings to customize your scan.
 - 7. Click the Advanced button.

The Advanced Scan Settings dialog box opens.

- 8. On the Scan tab, select the Scan multiple items before output check box.
- 9. Click OK.
- 10. When you finish customizing your settings, click Scan Now.

After you scan the first page, a prompt appears requesting the next page.

- 11. Place the next sheet on the scanner glass, and click Yes. Repeat until you finish scanning all pages.
- 12. Click No when asked for another page.

The program opens with the multiple pages scanned.

Scanning a Document or Photo Across a Network

1. Make sure the printer is connected to a network adapter, or to a computer that is attached to the network.

NOTE: Dell printers can only be attached to a network using a Dell Wireless Network Adapter (sold separately).

- 2. Turn on your computer and printer.
- 3. Load your original document or photo.



- 4. Press the left or right Arrow button \(\) to scroll to SCAN mode, and then press the Select button \(\).
- 5. Press the left or right Arrow button () to scroll to Scan To, and then press the Select button ().
- 6. Press the left or right Arrow button \(\) to choose the computer where you want to send the document or photo, and then press the Select button \(\).

The printer scans the computer for a list of applications where the scan can be opened.

- NOTE: The computer must have the printer software installed. Use the *Drivers and Utilities* CD to install the printer software.
- NOTE: If only one computer is configured to receive scans from the printer, the printer automatically displays the available applications on the computer where the scan can be opened.
 - 7. Press the left or right Arrow button \(\) to choose the application where you want to open the document or photo, and then press the Select button \(\).
 - 8. Press the Start button ...

The scan opens on the computer and application you selected.

Editing Scanned Text Using Optical Character Recognition (OCR)

OCR software converts a scanned image to editable text within a word-processing program.

NOTE: For customers using Japanese or Simplified Chinese: Ensure you have OCR software installed on your computer. A copy of the OCR software was provided with your printer and should have installed at the same time as your printer software.

- 1. Turn on your computer and printer, and make sure they are connected.
- 2. Load your original document.



- 3. Click Start→ Programs or All Programs→ Dell Printers→ Dell Photo Al O Printer 926.
- 4. Select Dell All-In-One Center.

The Dell All-In-One Center opens.

- NOTE: You can also open the Dell All-In-One Center from the printer operator panel. When your printer is in Scan mode, press the Start button. The Dell All-In-One Center opens on your computer.
 - 5. From the Send scanned image to: drop-down menu, select the text-editing program you want to use.
- NOTE: If the program you want to use is not listed, select Search for more in the drop-down menu. On the next screen, click Add to locate and add your program to the list.
 - 6. Click See More Scan Settings to customize your scan.
 - 7. Click the Advanced button.

The Advanced Scan Settings dialog box opens.

- 8. On the Scan tab, ensure the Convert scanned item to text (OCR) check box is selected.
- 9. Click OK.
- 10. When you finish customizing your settings, click Scan Now.

Editing Scanned Images

- 1. Turn on your computer and printer, and make sure they are connected.
- 2. Load your original document.



- 3. Click Start→ Programs or All Programs→ Dell Printers→ Dell Photo AIO Printer 926.
- 4. Select Dell All-In-One Center.

The Dell All-In-One Center opens.

- NOTE: You can also open the Dell All-In-One Center from the operator panel on your printer. For more information, see <u>Using the Dell All-In-One Center</u>.
 - 5. From the Send scanned image to: drop-down menu, select the program you want to use.
- NOTE: If the program you want to use is not listed, select Search for more... in the drop-down menu. On the next screen, click Add to locate and add your program to the list.
 - 6. Click See More Scan Settings to customize your scan.
 - 7. When you finish customizing your settings, click Scan Now.

When the image has finished processing, it opens in the program you selected.

8. Edit the image using the tools available in your program. You may be able to:

- o Remove red eye
- o Crop your image
- o Add text to your image
- o Adjust the brightness and contrast of your image

For more information, refer to the documentation that came with your graphics program.

Saving an Image on Your Computer

- 1. Turn on your computer and printer, and make sure they are connected.
- 2. Load your original document.



- 3. Click Start→ Programs or All Programs→ Dell Printers→ Dell Photo Al O Printer 926.
- 4. Select Dell All-In-One Center.

The Dell All-In-One Center opens.

5. From the Productivity Tools section, click Save an image on my computer.

6. Follow the instructions on your screen to save an image on your computer.

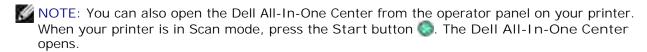
E-Mailing a Scanned I mage or Document

- 1. Turn on your computer and printer, and make sure they are connected.
- 2. Load your original document.



- 3. Click Start→ Programs or All Programs→ Dell Printers→ Dell Photo Al O Printer 926.
- 4. Select Dell All-In-One Center.

The Dell All-In-One Center opens.



- 5. From the Productivity Tools section, click E-mail an image or document.
- 6. From the What is being scanned? menu, make a selection.
- 7. Follow the instructions on the screen to prepare the document for e-mail.
- 8. Click Next.

9. Open your e-mail program, write a note to accompany the attached document, and then send it.

NOTE: If you have questions about attaching documents to e-mail, consult the Help for your e-mail program.

Faxing

- Sending a Fax
- Receiving a Fax
- Monitoring Fax Activity
- Blocking Junk Faxes

Sending a Fax

Sending a Paper Fax

- 1. Turn on your printer and computer, and make sure they are connected. Make sure your computer modem is connected to an active analog telephone line. If you have DSL broadband service on the same phone line that you are using to fax, you must also have a DSL filter installed. Contact your Internet Service Provider for information.
- 2. Load your original document.



- 3. Press the left or right Arrow button 💎 to scroll to FAX, and then press the Select button 🐷.
- 4. Press the left or right Arrow button \(\) to scroll to Fax Now, and then press the Start button \(\).

 The Dell Fax Solutions Software opens.

6. Enter the contact information of the recipient, or you can choose an existing contact from your phonebook. 7. Click Next. 8. Select a cover page, and then click Next. 9. Click Next. 10. Click Send. Faxing Electronic Documents 1. With the file open, click File→ Print. The Print dialog box opens. 2. In the printer list, select DellFax. 3. Click OK, and then follow the instructions on the screen. Creating a Fax Cover Page 1. With the Dell Fax Solutions open, select Select Settings. 2. Click the Sending Faxes tab. 3. From the Cover Page area, click User Information. 4. Enter information about the sender.

5. Click Send a new fax.

NOTE: You may have already specified this information when you used the Dell Fax Solutions for the first time.
5. Click OK.
6. From the Cover Page area, click Configure Cover Page.
7. Click Next or Preview to choose a template for your cover page.
8. Add a company logo, if necessary.
a. Click Change.
b. Click Browse.
c. Browse for an image of your company logo, and click Open.
d. Adjust your logo, if necessary.
e. Click OK.
9. Click OK.
When sending a fax, make sure you select Use cover page template to use the cover page you have just created. For more information, see <u>Sending a Fax</u> .
Sending a Scheduled Fax

1. Turn on your printer and computer, and make sure they are connected. Make sure your computer modem is connected to an active analog telephone line. If you have DSL broadband service on the same phone line that you are using to fax, you must have a DSL filter installed.

2. Load your original document.



- 3. Press the left or right Arrow button \(\) to scroll to FAX, and then press the Select button \(\).
- 4. Press the left or right Arrow button \(\) to scroll to Fax Now, and then press the Start button \(\).

 The Dell Fax Solutions Software opens.
- 5. Click Send a new fax.
- 6. Enter the contact information of the recipient, or you can choose an existing contact from your phonebook.
- 7. Click Next.
- 8. Select a cover page, and then click Next.
- 9. Click Next.
- 10. Select Delay sending until:, and then set the date and time when you want to send the fax.
- 11. Click Send.

Sending a Fax With Attachments

You can also send multiple files or scanned documents as a single fax.

1. Turn on your printer and computer, and make sure they are connected. Make sure your computer

modem is connected to an active analog telephone line. If you have DSL broadband service on the same phone line that you are using to fax, you must have a DSL filter installed.

2. Load your original document.



3. Press the left or right Arrow button 💎 to scroll to FAX, and then press the Select button 🕜
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4. Press the left or right Arrow button \(\) to scroll to Fax Now, and then press the Start button \(\).

The Dell Fax Solutions Software opens.

- 5. Click Send a new fax.
- 6. Enter the contact information of the recipient, or you can choose an existing contact from your phonebook.
- 7. Click Next.
- 8. Select a cover page, and then click Next.
- 9. Click Add a document... to attach additional files, or click Add a scan... to scan documents with the fax.
- 10. Click Next.
- 11. Click Send.

Forwarding a Received Fax

1.	Turn on your printer and computer, and make sure they are connected. Make sure your computer modem is connected to an active analog telephone line. If you have DSL broadband service on the same phone line that you are using to fax, you must have a DSL filter installed.
2.	Click Start→ Programs or All Programs→ Fax Solutions→ Fax Solutions.
	The Dell Fax Solutions Software opens.
3.	From the Recently received faxes section, select the document you want to forward.
4.	From the Fax drop-down menu, click Forward Fax.
5.	Enter the contact information of your recipient, and then click Next.
6.	Select a cover page, and then click Next.
7.	You can attach additional files or scan documents with the fax.
8.	Click Next.
9.	Modify the sending options as necessary.
10.	Click Send.

Receiving a Fax

Receiving a Fax Automatically

1. Click Start→ All Programs→ Fax Solutions→ Fax Solutions.

2. From the Receiving Faxes area, select Automatically.

Receiving a Fax Manually

- 1. Click Start \rightarrow Programs or Start \rightarrow All Programs \rightarrow Fax Solutions.
 - The Dell Fax Solutions Software opens.
- 2. From the Receiving Faxes area, select Manually.

Printing a Received Fax

- 1. Click Start→ Programs or All→Programs Fax Solutions→ Fax Solutions.
 - The Dell Fax Solutions Software opens.
- 2. From the Recently received faxes section, select the document you want to print.
- 3. From the Fax drop-down menu, click Print Fax.
 - The Print dialog box opens.
- 4. In the printer list, select the name of the printer you want to use.
- 5. Click OK to print the selected fax document.

Deleting a Received Fax

- 1. Click Start→ Programs or All Programs→ Fax Solutions→ Fax Solutions.
 - The Dell Fax Solutions Software opens.
- 2. From the Recently received faxes section, select the document you want to delete.
- 3. From the Fax drop-down menu, click Delete Fax.

4. Click Yes to delete the selected fax.

Monitoring Fax Activity

Viewing the Fax Status

- 1. Click Start→ All Programs→ Fax Solutions→ Fax Solutions.
- 2. You can see the status of your fax in the Sending Faxes or Receiving Faxes area.

Creating a Fax Report

- 1. Click Start→ All Programs→ Fax Solutions→ Fax Solutions.
- 2. From the Sending Faxes area or the Receiving Faxes area, click Create Report.

Blocking Junk Faxes

- 1. With the Dell Fax Solutions open, select Receiving Settings.
- 2. Click the Receiving Faxes tab.
- 3. Select Enable fax blocking.

To add an entry to the Block List:

1. From the Block Junk Faxes area, click Manage Block List.

3.	Specify the fax identifier you want to block.
4.	Click OK.
То	edit an entry on the Block List:
1.	From the Block Junk Faxes area, click Manage Block List.
2.	From the list, select the entry you want to modify.
3.	Click Edit.
4.	Change the information of the entry you want to block.
5.	Click OK.
То	delete an entry from the Block List:
1.	From the Block Junk Faxes area, click Manage Block List.
2.	From the list, select the entry you want to delete.
3.	Click Delete.
4.	Click Yes.

2. Click New.

Understanding the Software

- Using the Dell All-In-One Center
- Using Printing Preferences
- Using Memory Card Manager
- Using the Dell Fax Solutions Software
- Dell Ink Management System
- Removing and Reinstalling Software

The printer software includes:

- Dell All-In-One Center-Allows you to perform various scan, copy, fax, and print operations with newly scanned and previously saved documents and images.
- Printing Preferences-Allows you to adjust printer settings.
- Dell Ink Management SystemTM-Warns you when your printer is running low on ink.
- Memory Card Manager-Allows you to display, manage, edit, print, and save photos to your computer.

Using the Dell All-In-One Center



The Dell All-In-One Center allows you to:

- Scan, copy, fax, and use productivity tools.
- Select where you want to send the scanned image.
- Select the quantity and color of your copies.
- Access troubleshooting and maintenance information.
- Preview images you want to print or copy.
- Manage photos (copy them to folders, print them, perform creative copying).

To access the Dell All-In-One Center using your computer:

- 1. Click Start→ Programs or All Programs→ Dell Printers→ Dell Photo Al O Printer 926.
- 2. Select Dell All-In-One Center.

To access the Dell All-In-One Center using the operator panel:

- 1. Press the left or right Arrow button \(\rightarrow \) to scroll to the SCAN mode, and then press the Select button \(\rightarrow \).
- 2. Press the left or right Arrow button \(\) to scroll to Scan To, and then press the Select button \(\).
- 3. Press the left or right Arrow button $\langle \rangle$ to scroll to the Preview, and then press the Select button \bigcirc

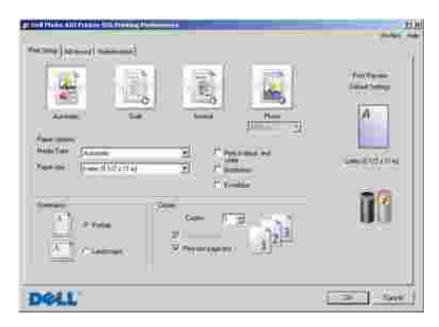
4. Press the Start button .

The Dell All-In-One Center includes four main sections:

In this section:	You can:
Preview Now	 Select a portion of the preview image to scan or copy. View an image of what will be printed or copied.
Scan and Fax	 Select the program where you want to send the scanned image. Select the type of image being scanned. Select a quality setting for your scan. Select Scan Now. Select Fax Now. NOTE: Click See More Scan Settings to view all settings.
Сору	 Select the quality and color of your copies. Select a quality setting for your copies. Specify the blank paper size. Specify the size of the original document being copied. Lighten or darken your copies (this can also be accomplished using the operator panel). Enlarge or reduce your copies. NOTE: Click See More Copy Settings to view all settings.
Productivity Tools	 Fax using PC modem. E-mail an image or document. Repeat an image several times on one page. Enlarge or reduce an image. Print an image as a multi-page poster. Save an image on your computer. Save multiple photos. Edit text found in a scanned document (Optical Character Recognition). Modify an image with a photo editor.

For more information, click Help in the Dell All-In-One Center.

Using Printing Preferences



You can change your printer settings in Printing Preferences depending on the type of project you want to create.

To access Printing Preferences when a document is open:

1. Click File→ Print.

The Print dialog box opens.

2. Click Preferences, Properties, Options, or Setup (depending on the program or operating system).

The Printing Preferences dialog box opens.

To access Printing Preferences when a document is not open:

1. *In Windows XP*, click Start→ Settings→ Control Panel→ Printers and Other Hardware→ Printers and Faxes.

In Windows 2000, click Start→ Settings→ Printers.

2. Right-click the printer icon, and then select Printing Preferences.

NOTE: Changes made to the printer settings from the Printers folder become the default settings for most programs.

Printing Preferences Tabs

Tab	Options
Print Setup	Quality/Speed - Select Automatic, Draft, Normal, or Photo depending on your desired output quality. Draft is the fastest option but should not be selected if you have a photo cartridge installed.
	Media Type - Allows you to set the paper type manually, or have the printer detect the paper type automatically.
	Paper Size - Select the size of your paper.
	Print in black and white - Print your color images in black and white to save the ink in your color cartridge.
	NOTE: You cannot select this setting if you have selected Use Color Cartridge for all Black Printing.
	Borderless - Select the check box if you want to print borderless photos.
	Orientation - Select how the document is arranged on the printed page. You can print using portrait or landscape orientation.
	Envelope - Select the check box if you want to print an envelope. The Paper Size area lists the envelope sizes available for printing.
	Copies - Customize how the printer prints several copies of a single print job: Collated, Normal, or Print Last Page First.
Advanced	2-sided printing - Select this to print on both sides of the paper.
	Layout - Select Normal, Banner, Mirror, N-up, Poster, Booklet, or Borderless.
	Automatic Image Sharpening - Automatically select the best image-sharpening level based on image content.
	Dell Customer Experience Improvement Program - Allows you to access information about, and change your status in, the Dell Customer Experience Improvement Program.
	More Options - Allows you to specify Appearance Mode and Complete-A-Print settings. You can also view the paper type that the printer detects.
Maintenance	Install Ink Cartridges
	Clean Ink Cartridges
	Align Ink Cartridges
	Print a Test Page
	Network Support

Using Memory Card Manager



Memory Card Manager allows you to display, manage, edit, print, and save photos from your memory card or USB key to your computer.

To launch Memory Card Manager:

- 1. Insert a memory card into the memory card slot or a USB memory key into the PictBridge port on the front of the printer.
- 2. Click Start→ Programs or All Programs→ Dell Printers→ Dell Photo Al O Printer 926.
- 3. Select Memory Card Manager.

To specify which memory card or USB key is monitored by the Memory Card Manager:

- 1. Insert a memory card into the memory card slot or a USB memory key into the PictBridge port on the front of the printer.
- 2. Click Start→ Programs or All Programs→ Dell Printers→ Dell Photo Al O Printer 926.
- 3. Select Memory Card Manager.
- 4. Click Options, and then select the Other Devices tab.

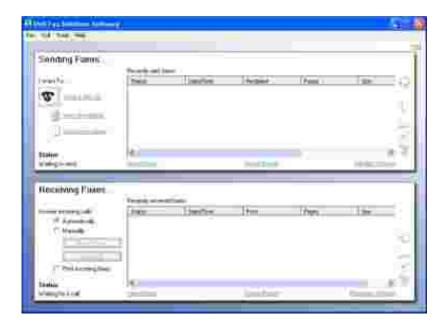
5. Click the box beside the memory card or USB key that you want to monitor, and then click OK.

The Memory Card Manager is launched when the selected memory card containing a photo is inserted into the memory card slot, or when the selected USB key containing a photo is inserted into the PictBridge port.

4

NOTE: Do *not* remove the memory card or USB key, or touch the printer near the area of the memory card or USB key when the light is blinking.

Using the Dell Fax Solutions Software



The Dell Fax Solutions Software allows you to:

- Send and receive faxes.
- Manage your phonebook.
- Create a cover page.
- · View fax history.
- Create a fax report.

· Adjust other fax settings.

To access the Dell Fax Solutions Software:

- 1. Click Start→ Programs or All Programs→ Fax Solutions.
- 2. Select Fax Solutions.

The Dell Fax Solutions Software has two main sections. When you save the settings, they apply to every fax you send or receive.

In this section:	You can:
Sending Faxes	 Send a new fax. Manage your phonebook. Set a template for your cover page. Specify information for the cover page. View a list of sent and outgoing faxes. Create a report on sent and outgoing faxes. Specify if you want to use a fax header. Specify the number of times the printer attempts to send the fax when a transmission fails. Specify the driver you want to use in scanning the document you want to fax.
Receiving Faxes	 Specify how you want incoming calls to be answered. Choose to print incoming faxes. View a list of received and incoming faxes. Create a report of received and incoming faxes. Set the number of rings before a call is answered. Block junk faxes.

You can view more options when you click Sending Settings or Received Settings. Click on each tab, and change the settings as necessary.

Dell Ink Management System

Each time you print a job, a printing progress screen appears, which shows the progress of the print job as well as the amount of ink remaining and the approximate number of pages remaining in the cartridge. The page counter is hidden during the first 50 pages of cartridge use, until printing habits are learned and a more accurate count can be given. The number of pages remaining changes as a result of the type of print jobs the printer completes.

When your ink cartridge levels are low, a Low Ink Warning appears on your screen when you try to print. This warning is displayed every time you print until you install a new ink cartridge. For more information, see

Replacing Ink Cartridges.

When one or both of your ink cartridges are empty, the Reserve Tank window appears on your screen when you try to print. If you continue printing, the print job may not print as you expect.

If your black ink cartridge is out of ink, you can choose to print black from the color ink cartridge (Process Black) by selecting Complete-A-Print before clicking the Continue Printing button. If you select Complete-A-Print and click Continue Printing, Process Black is used for all black printing until the black cartridge is replaced, or the option is cleared from More Options, located on the Advanced tab of the Printing Preferences. The Reserve Tank dialog does not display again until after the low ink cartridge has been replaced. The Complete-A-Print check box is automatically reset when a new or different cartridge is installed.



If your color ink cartridge is out of ink, you can choose to print color documents in grayscale by selecting Complete-A-Print before clicking the Continue Printing button. If you select Complete-A-Print, and click Continue Printing, all color documents will print in black and white until the color cartridge is replaced or the option is cleared from More Options, located on the Advanced tab of the Printing Preferences. The Reserve Tank dialog does not display again until after the low ink cartridge has been replaced. The Complete-A-Print check box is automatically reset when a new or different cartridge is installed.

Removing and Reinstalling Software

If your printer does not function properly, or communication error messages appear when using your printer, you can remove and reinstall the printer software.

- 1. Click Start→ Programs or All Programs→ Dell Printers→ Dell Photo Al O Printer 926.
- 2. Click Uninstall Dell Photo AIO Printer 926.
- 3. Follow the instructions on the screen.

- 5. Insert the *Drivers and Utilities* CD, and then follow the instructions on the screen.
 - a. In Windows XP, click Start→ My Computer.
 In Windows 2000, double-click My Computer from your desktop.

4. Restart your computer.

If the installation screen does not appear:

- b. Double-click the CD-ROM drive icon, and then double-click setup.exe.
- c. When the printer software installation screen appears, click Personal Installation or Network Installation.
- d. Follow the instructions on your screen to complete the installation.

Maintenance

- Replacing Ink Cartridges
- Aligning Ink Cartridges
- Cleaning the Ink Cartridge Nozzles
- Changing the Default Operator Panel Settings
- Restoring Factory Default Settings
- CAUTION: Before performing any of the procedures listed in this section, read and follow the safety information in your *Owner's Manual*.

Dell ink cartridges are available only through Dell. You can order more ink online at www.dell.com/supplies or by phone.

Dell recommends Dell ink cartridges for your printer. Dell does not provide warranty coverage for problems caused by using accessories, parts, or components not supplied by Dell.

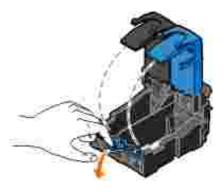
Replacing Ink Cartridges

- 1. Turn on your printer.
- 2. Lift the printer unit, and then position the scanner support between the tabs to hold it open.



The ink cartridge carrier moves and stops at the loading position unless the printer is busy.

3. Press down on the ink cartridge lever to raise each ink cartridge lid.

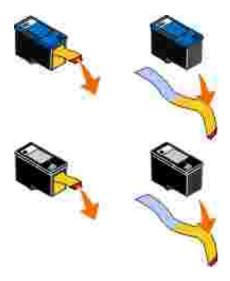


4. Remove the old ink cartridges.



- 5. Store the cartridges in an air-tight container, such as the storage unit you received with your photo cartridge, or dispose of them properly.
- 6. If you are installing new ink cartridges, remove the sticker and transparent tape from the back and bottom of each ink cartridge.

NOTE: The following illustration shows a black cartridge and a color cartridge (used for normal printing). For photo printing, use a photo cartridge and a color cartridge.



7. Insert the new ink cartridges. Make sure the black or photo ink cartridge is secure in the left ink cartridge carrier, and the color ink cartridge is secure in the right ink cartridge carrier.



8. Snap each lid closed.



9. Hold the printer unit up, push the scanner support back to unlock it, and then lower the printer unit until it is completely closed.



Aligning Ink Cartridges

Your printer automatically prompts you to align the ink cartridges when they are installed or replaced. You may also need to align ink cartridges when characters are not properly formed or are not aligned at the left margin, or when vertical or straight lines appear wavy.

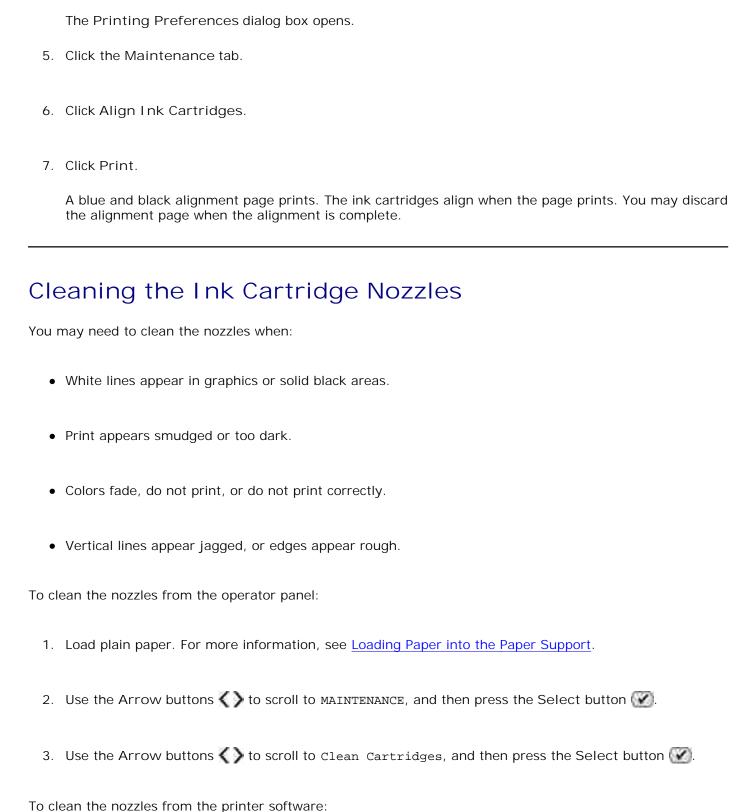
To align the ink cartridges from the operator panel:

- 1. Load plain paper. For more information, see Loading Paper into the Paper Support.
- 2. Use the Arrow buttons \(\bigcirc\) to scroll to MAINTENANCE, and then press the Select button (\(\bigcirc\)).
- 3. Use the Arrow buttons $\langle \rangle$ to scroll to Align Cartridges, and then press the Select button $\boxed{\mathscr{U}}$.

A blue and black alignment page prints. The ink cartridges align when the page prints. You may discard the alignment page when the alignment is complete.

To align the ink cartridges from the printer software:

- 1. Load plain paper.
- In Windows XP, click Start→ Control Panel→ Printers and Other Hardware→ Printers and Faxes.
 In Windows 2000, click Start→ Settings→ Printers.
- 3. Right-click the printer icon.
- 4. Click Printing Preferences.



Load plain paper.

- In Windows XP, click Start→ Control Panel→ Printers and Other Hardware→ Printers and Faxes.
 In Windows 2000, click Start→ Settings→ Printers.
- 3. Right-click the printer icon.
- 4. Click Printing Preferences.

The Printing Preferences dialog box opens.

- 5. Click the Maintenance tab.
- 6. Click Clean Ink Cartridges.

The cleaning page begins printing.

- 7. If the print quality has not improved, click Clean Again.
- 8. Print your document again to verify the improved print quality.

If you are still not satisfied with the print quality, wipe the nozzles with a clean, dry cloth, and then print your document again.

Changing the Default Operator Panel Settings

You can change the default settings of the following options on the operator panel.

Operator panel menu	Menu options	
COPY MENU	Copy Color	
	# of Copies	
	Quality	
	Dark	
	Paper Type	
	Zoom	
	Skew Correction	
PHOTO MENU	Photo Color	
	Photo Options	
	Quality	

Operator panel menu	Menu options
	Paper Type
PICTBRIDGE MENU	Quality
	Paper Type
	Photo Options
SCAN MENU	Scan Color
FAX MENU	Fax Color
MAINTENANCE MENU	Clear Settings
BLUETOOTH MENU	Enable
	Discovery
	Security Level
	Security Code
	Device List

To change the default settings on the operator panel:

- 1. Turn on the printer.
- 2. Change the operator panel settings.
- 3. Use the Arrow buttons \(\bigcirc\) to scroll to the MAINTENANCE, and then press the Select button \(\overline{\pi}\).
- 4. Use the Arrow buttons \(\frac{1}{2}\) to scroll to the Set Defaults, and then press the Select button \(\overline{2}\).
- 5. Use the Arrow buttons \(\rightarrow \) to scroll to the Use Current, and then press the Select button \(\overline{\overli

Restoring Factory Default Settings

Menu settings marked with an asterisk (*) indicate the active settings. You can restore the original printer settings, often referred to as the *factory default settings*.

1. Make sure the printer is on.

- 2. From the control panel, use the Arrow buttons \(\) to scroll to MAINTENANCE, and then press the Select button \(\).
- 3. Use the Arrow buttons \(\frac{1}{2}\) to scroll to Set Defaults, and then press the Select button \(\overline{\overline{1}}{2}\).
- 4. Use the Arrow buttons \(\) to scroll to Use Factory, and then press the Select button \(\overline{\pi} \). Settings are reset to factory defaults.

Troubleshooting

- Setup Problems
- General Problems
- Error Messages
- Error Codes
- Improving Print Quality

Setup Problems

Computer Problems

Verify your printer is compatible with your computer.

The printer supports Windows XP Professional x64, Windows XP, and Windows 2000.

Make sure you turned on both your printer and your computer.

Check the USB cable.

- Ensure the USB cable is firmly connected to your printer and your computer.
- Shut down the computer, reconnect the USB cable as shown on the *Setting Up Your Printer* poster, and then restart the computer.

If the software installation screen does not appear automatically, install the software manually.

1. Insert the *Drivers and Utilities* CD.

2. In Windows XP, click Start→ My Computer.

In Windows 2000, double-click My Computer from your desktop.

- 3. Double-click the CD-ROM drive icon, and then double-click setup.exe.
- 4. When the printer software installation screen appears, click Personal Installation or Network Installation.
- 5. Follow the instructions on your screen to complete the installation.

Determine if the printer software is installed.

Click Start→ Programs or All Programs→ Dell Printers.

If the printer does not appear in the list of printers, the printer software is not installed. Install the printer software. For more information, see <u>Removing and Reinstalling Software</u>.

Correct communication problems between the printer and the computer.

- Remove the USB cable from your printer and your computer. Reconnect the USB cable to your printer and your computer.
- Turn off the printer. Unplug the printer power cable from the electrical outlet. Reconnect the printer power cable into the electrical outlet, and turn on the printer.
- Restart your computer.

Set your printer as the default printer.

1. *In Windows XP*, click Start→ Control Panel→ Printers and Other Hardware→ Printers and Faxes.

In Windows 2000, click Start → Settings → Printers.

2. Right-click the printer icon, and select Set as Default Printer.

Printer won't print and print jobs are stuck in the print queue.

Check for multiple instances of the printer installed on your computer.

1. *In Windows XP*, click Start→ Control Panel→ Printers and Other Hardware→ Printers and Faxes.

In Windows 2000, click Start→ Settings→ Printers.

- 2. Check for multiple objects for your printer.
- 3. Print a job to each of these print objects to see which printer is active.
- 4. Set that print object as the default printer by right-clicking the printer icon and selecting Set as Default Printer.
- 5. Delete the other copies of the print object by right-clicking the printer name and selecting Delete.

To prevent multiple instances of the printer in your Printers folder, make sure you always plug the USB cable back into the same USB port that was originally used for the printer. Also, do not install printer drivers multiple times from the *Drivers and Utilities* CD.

Printer Problems

Ensure the printer power cable is firmly connected to the printer and the electrical outlet.

Determine if the printer has been held or paused.

1. *In Windows XP*, click Start→ Control Panel→ Printers and Other Hardware→ Printers and Faxes.

In Windows 2000, click Start→ Settings→ Printers.

- 2. Right-click the printer icon.
- 3. Make sure Pause Printing is not selected. If Pause Printing is selected, click it to clear the option.

Check for blinking lights on the printer.

For more information, see Error Messages.

Ensure you installed the ink cartridges correctly and removed the sticker and tape from each cartridge.

Make sure you loaded the paper correctly.

For more information, see <u>Loading Paper into the Paper Support</u>.

Ensure the printer is not connected to a PictBridge-enabled camera.

For more information, see Printing Photos From a PictBridge-Enabled Camera.

General Problems

Printing Problems

Check the ink levels, and install new print cartridges if necessary.

For more information, see:

- Dell Ink Management System.
- Replacing Ink Cartridges.

Make sure you remove individual sheets from the paper exit tray.

To avoid ink smudging when you are using the following media, remove each sheet as it exits, and allow it to dry:

- Photo/glossy paper
- Transparency
- Labels

- Envelopes
- Iron-on transfers

Free up memory resources on your computer when print speed is slow.

- Close all applications not in use.
- Try minimizing the number and size of graphics and images in your document.
- Consider purchasing more Random Access Memory (RAM) for your computer.
- Remove as many unused fonts as possible from your system.
- Uninstall the printer software, and then reinstall it. For more information, see Removing and Reinstalling Software.
- Select a lower print quality. For more information, see <u>Using Printing Preferences</u>.

Make sure you loaded the paper correctly.

For more information, see Loading Paper into the Paper Support.

Copying Problems

Check for blinking lights on the printer.

For more information, see **Error Messages**.

Make sure the scanner glass is clean.

If the scanner glass is dirty, gently wipe it with a clean, lint-free cloth dampened with water.

Use the Remove Patterns option to remove image patterns from magazines or newspapers.

- 1. Click Start→ Programs or All Programs→ Dell Printers→ Dell Photo Al O Printer 926.
- 2. Select Dell All-In-One Center.

The Dell All-In-One Center opens.

3. Click See More Copy Settings, and then click Advanced.

The Advanced Copy Settings dialog box opens.

- 4. From the I mage Patterns tab, select Remove image patterns from magazine/newspaper (descreen), and then click OK.
- 5. Click Copy Now.

Make sure the document or photo is loaded correctly on the scanner glass.

For more information, see Loading Original Documents on the Scanner Glass.

Check paper sizes.

Make sure the paper size being used matches the size you selected on the operator panel or the Dell All-In-One Center.

For more information, see:

- Copy Mode.
- Using the Dell All-In-One Center.

Scanning Problems

Check for blinking lights and error messages on the printer.

For more information, see Error Messages.

Check the USB cable.

- Ensure the USB cable is firmly connected to your printer and your computer.
- Shut down the computer, reconnect the USB cable as shown on the *Setting Up Your Printer* poster, and then restart the computer.

Determine if the printer software is installed.

Click Start→ Programs or All Programs→ Dell Printers.

If the printer does not appear in the list of printers, the printer software is not installed. Install the printer software. For more information, see Removing and Reinstalling Software.

Correct communication problems between the printer and the computer.

- Remove the USB cable from your printer and your computer. Reconnect the USB cable to your printer and your computer.
- Turn off the printer. Unplug the printer power cable from the electrical outlet. Reconnect the printer power cable into the electrical outlet, and turn on the printer.
- Restart your computer.

Change the scan resolution to a lower value if scanning takes too long or freezes the computer.

- 1. Click Start→ Programs or All Programs→ Dell Printers→ Dell Photo Al O Printer 926.
- 2. Select Dell All-In-One Center.

The Dell All-In-One Center opens.

- 3. Click See More Scan Settings.
- 4. Select a lower scan resolution from the Select Scan Quality menu.
- 5. Click Scan Now.

Change the scan resolution to a higher value if the scanned image quality is poor.	
1. Click Start→ Programs or All Programs→ Dell Printers→ Dell Photo Al O Printer 926.	

2. Select Dell All-In-One Center.

The Dell All-In-One Center opens.

- 3. Click See More Scan Settings.
- 4. Select a higher scan resolution from the Select Scan Quality menu.
- 5. Click Scan Now.

Use the Remove Patterns option to remove image patterns from magazines or newspapers.

- 1. Click Start→ Programs or All Programs→ Dell Printers→ Dell Photo Al O Printer 926.
- 2. Select Dell All-In-One Center.

The Dell All-In-One Center opens.

3. Click See More Scan Settings, and then click Advanced.

The Advanced Scan Settings dialog box opens.

- 4. From the Image Patterns tab, select Remove image patterns from magazine/newspaper (descreen), and then click OK.
- 5. Click Scan Now.

Choose another application if scanning to an application fails.

For more information, see:

- Using the Dell All-In-One Center.
- Scan Mode.

Make sure the document or photo is loaded correctly on the scanner glass.

For more information, see Loading Original Documents on the Scanner Glass.

Make sure the scanner glass is clean.

If the scanner glass is dirty, gently wipe it with a clean, lint-free cloth dampened with water.

Faxing Problems

Make sure you turned on both your printer and your computer and the USB cable is properly inserted.

Ensure the computer is connected to an active analog telephone line.

- Using the fax function requires a phone connection to the fax modem in your computer.
- When using DSL broadband service, make sure you have a DSL filter installed on your phone cord. Contact your Internet Service Provider for more information.
- Make sure your computer is not connected to the Internet by dial-up modem when trying to fax.

When using an external modem, make sure it is turned on and it is correctly connected to your computer.

Send the original document one page at a time when the printer memory is full.

Images of the original document are temporarily stored in the printer memory when you scan them for faxing. More printer memory is used when faxing multiple-page documents or when sending a fax with attachments. Faxing may become slow or freeze if the printer memory becomes full.

Check the ink levels, and install new cartridges if necessary when the printer receives a blank fax.

For more information, see:

- Dell Ink Management System.
- Replacing Ink Cartridges.

Disconnect other equipment temporarily.

To ensure the printer and modem are working correctly, disconnect any answering machines or telephone line splitters from the telephone line.

Paper Problems

Make sure you loaded the paper correctly.

For more information, see Loading Paper into the Paper Support.

Use only paper recommended for your printer.

For more information, see Print Media Guidelines.

Use a smaller amount of paper when printing multiple pages.

For more information, see Print Media Guidelines.

Make sure the paper is not wrinkled, torn, or damaged.

Check for a paper jam.

If the paper jam is located in the paper support:

- 1. Turn off the printer.
- 2. Firmly grasp the paper, and gently pull it from the printer.
- 3. Turn on the printer, and print the document again.

If the paper jam is not visible:

- 1. Turn off the printer.
- 2. Lift the printer unit, and position the scanner support between the tabs to keep it open.



- 3. Firmly grasp the paper, and gently pull it from the printer.
- 4. Close the printer unit.
- 5. Turn on the printer, and print the document again.

Networking Problems

Check the cable connections.

If the printer is attached to a network adapter:

- Check the Ethernet cable and USB cable for any obvious damage.
- Firmly plug one end of the USB cable into the printer, and the other end into the network adapter.
- Firmly plug one end of the Ethernet cable into the network adapter, and the other end into the network hub or wall connection.

If the printer is attached to a computer that is connected to the network:

- Check the USB cable for any obvious damage.
- Firmly plug one end of the USB cable into the printer, and the other end into the computer.

Check your network connection.

Make sure the printer is connected to a working network connection.

Check the network adapter documentation for setup and usage information.

Memory Card Problems

Make sure that the type of memory card you are using can be used in the printer.

For more information, see Printing Photos From a Memory Card or USB Key.

Insert only one memory card at a time.

Do *not* remove the memory card or touch the printer in the area of the memory card while the light is blinking.

The blinking light indicates the printer is communicating with the memory card. Communication errors might occur if you remove the memory card or touch the area near the memory card while the light is blinking.

Do not insert more than one memory card or USB key at the same time.

Make sure the memory card is properly inserted.

Insert the memory card until it stops. The printer will not read the contents of the memory card if it is not properly inserted into the memory card slot.

When printing images from a memory card, make sure the file format of the images is supported by the printer.

Only images in JPG and a limited set of TIFF formats can be printed directly from the memory card. If you want to print photos stored on the memory card in a different file format, the photos must be transferred to your computer before printing.

Ensure the printer is not connected to a PictBridge-enabled camera.

Error Messages

		4
Error Message:	What it indicates:	Solution:
Alignment Problem. Remove tape from cartridges or check troubleshooting. Press to retry.	The tape was not removed from the ink cartridges before the cartridges were installed.	Remove the tape from the ink cartridges. For more information, see Replacing Ink Cartridges.
The device formatting is not supported.	The file system format of the memory card inserted is not supported by the printer. The printer supports FAT32 file system format.	Reformat the memory card to FAT32. Refer to the documentation that came with your memory card for more information.
Clear Carrier Jam then press	A printhead carrier jam occurred.	Remove obstructions from the carrier path or close the cartridge carrier lids, and then press the Select button .
 Install a black or photo print cartridge on the left side. Install a color print cartridge on the right side. Install both cartridges. 	An ink cartridge is missing. NOTE: The characters below the ink drop icons show a ? symbol for every missing cartridge while the messages above appear.	Insert a black or photo cartridge in the left cartridge carrier and a color cartridge in the right carrier. For more information, see Replacing Ink Cartridges.
 Left cartridge error. Replace Cartridge. Right cartridge error. Replace Cartridge. Install both cartridges. 	An ink cartridge is invalid. NOTE: The characters below the ink drop icons show an X symbol for every invalid cartridge while the messages above appear.	Replace the invalid ink cartridge. For more information, see Replacing Ink Cartridges.
Computer Not Connected	The Start button was pressed when the printer was in Scan or Fax mode, but the printer is not connected to a computer.	Make sure your printer is connected to your computer.
Clear paper jam then press	A paper jam exists in the printer.	Clear the paper jam. For more information, see <u>Check for a paper jam.</u> .
Load Paper then press (V).	The printer is out of paper.	Load paper into the printer, and then press the Select button to continue printing. For more information, see Loading Paper into the Paper Support.
No supported files found.	The memory card or USB key that is inserted in the printer does not contain any supported image formats.	Remove the memory card or USB key.

Error Message:	What it indicates:	Solution:
The attached camera or device does not support PictBridge. Disconnect the device.	The attached device is not supported, or the PictBridge-enabled digital camera is not set to the correct USB mode.	Disconnect the device, or check the USB mode setup. Refer to the documentation that came with your digital camera for more information.
	<u> </u>	<u> </u>
Photo size is larger than paper size. Press to pick a new paper size.	The paper in the printer is smaller than the selected Blank Paper Size.	Change the Blank Paper Size to match the paper in the printer, or press the Select button to continue printing.
Low Ink Warning	The ink cartridge is running low on ink. The Low I nk Warning occurs when your ink cartridges reach levels of 25 percent, 15 percent, and 10 percent remaining.	Replace the ink cartridge. For more information, see Replacing Ink Cartridges.
Only one device or media card is allowed. Please remove all device(s) and card(s).	More than one memory card or device is inserted in the printer.	Remove all memory cards and devices.
This function is not supported over a network.	Printing Microsoft Office files from a memory card or USB key is not supported if the printer is connected to a network adapter.	Connect the printer directly to a computer.
Paper Types Insert Plain Paper Press; Press Appears during cartridge alignment.	A paper type other than plain paper is loaded into the paper support when cartridge alignment is initiated.	Load plain paper, and then press the Select button .
Paper Types Insert Plain Paper Press; Press Appears during proof sheet printing.	A paper type other than plain paper is loaded into the paper support when proof sheet printing is initiated.	Load plain paper, and then press the Select button .
Could not detect a proof sheet.	The printer could not scan the proof sheet.	Reprint the proof sheet, and try again.

Error Codes

An advanced error has occurred if any of the following error codes is displayed on the printer display.

Error code:	Error name:	What it indicates:	Solution:
Error 0000	NVRAM R/W	Error detected in reading from or writing to the NVRAM	Press the Power button to reset the printer.
Error 0001	Memory failure	The printer is unable to initialize memory.	Press the Power button to reset the printer.
Error 0002	Hardware failure	A general hardware failure has occurred, and the printer is unable to detect what part of the hardware system failed.	Press the Power button to reset the printer.
Error 0003	ROM checksum error	A checksum error on the Readonly memory has occurred.	Press the Power button to reset the printer.
Error 1003	Paper Calibrate Fail	The printer failed to initialize or calibrate the paper feed system.	Disconnect the printer power cable, check for paper jams, and then reconnect the power cable.
Error 0200	Flash Programming - out of memory	The printer is unable to program flash memory.	Press the Power button to reset the printer.
Error 1201	Print Incomplete (Bad data to print head or more data expected for swath)	The printer carrier stopped before a print job was completed.	Press the Power button to reset the printer.
Error 1202	Data Error	Incorrect data has been sent from the computer to the printer.	Press the Power button to reset the printer.
Error 1203	Print Head Short	A short circuit in the print head has occurred.	Disconnect and then reconnect the printer power cable. Reinstall the ink cartridges. For more information, see Replacing Ink Cartridges.
Error 1205	Mono TSR Error	The printer cannot determine the temperature of the print head due to a problem in the mono TSR circuit.	Reinstall the black ink cartridge. For more information, see Replacing Ink Cartridges.
Error 1206	Color TSR Error	The printer cannot determine the temperature of the print head due to a problem in the color TSR circuit.	Reinstall the color ink cartridge. For more information, see Replacing Ink Cartridges.
Error 1207	Paper system Error	The paper system control failed.	Press the Power button to reset the printer.
Error 2200	Scan Carrier Stall	The scan carrier stalled during a scan job.	Turn off the printer, wait a few seconds, and then turn on the printer.

NOTE: Contact Customer Support at www.support.dell.com if the errors are not resolved.

Improving Print Quality

If you are not satisfied with the print quality of your documents, there are several different ways to improve the print quality.

- Use the appropriate paper. For example, use Dell Premium Photo Paper if you are printing photos with a photo ink cartridge.
- Use paper that is a heavier weight, bright white, or coated. Use Dell Premium Photo Paper if you are printing photos.

NOTE: Dell Premium Photo Paper may not be available in all areas.

Select a higher print quality.

To select a higher print quality:

1. With your document open, click File→ Print.

The Print dialog box opens.

2. Click Preferences, Properties, Options, or Setup (depending on the program or operating system).

The Printing Preferences dialog box opens.

- 3. On the Print Setup tab, select a higher quality setting.
- 4. Print your document again.
- 5. If the print quality does not improve, try aligning or cleaning the ink cartridges. For more information, see Aligning Ink Cartridges and Cleaning the Ink Cartridge Nozzles.

For additional solutions, go to support.dell.com.

Specifications

- Overview
- Environmental Specifications
- Power Consumption and Requirements
- Print and Scan Mode Capabilities
- Operating System Support
- Memory Specifications and Requirements
- Print Media Guidelines
- Cables

Overview

Memory	32 MB SDRAM 4 MB FLASH
Connectivity	USB 2.0 high-speed
Duty cycle (average)	3,000 pages per month
Printer life	Printer: 18,000 pagesScanner: 18,000 scansADF: 18,000 scans

Environmental Specifications

Temperature/Relative Humidity

		, , , , , , , , , , , , , , , , , , ,
Condition	Temperature	Relative humidity (non-condensing)
Operation	61° to 90° F	8 to 80%
Storage	34° to 140° F	5 to 80%
Shipping	-14° to 140° F	5 to 100%

Power Consumption and Requirements

Rated AC input	110 V	
Rated frequency	60 Hz	
Minimum AC input	90 VAC	
Maximum AC input	255 VAC	
Maximum input current	0.31 A	
Average power consumption		
Standby mode	6.01 W	
Operational mode	12.2 W	

Print and Scan Mode Capabilities

Your printer can scan from 72 to 19,200 dpi. Although your printer has this capability, Dell recommends using the preset resolutions.

Scan resolution	Print resolution	
	Photo/Glossy paper	All other media
150 x 150 dpi	600 x 600 dpi	300 x 600 dpi
300 x 300 dpi	1200 x 1200 dpi	600 x 600 dpi
600 x 600 dpi (photo and mono scan)	4800 x 1200 dpi	1200 x 1200 dpi
	150 x 150 dpi 300 x 300 dpi 600 x 600 dpi (photo and mono	Photo/Glossy paper 150 x 150 dpi 600 x 600 dpi 300 x 300 dpi 1200 x 1200 dpi 600 x 600 dpi (photo and mono scan) 4800 x 1200 dpi

Operating System Support

The printer supports:

- Windows XP Professional x64
- Windows XP
- Windows 2000

Memory Specifications and Requirements

Your operating system must meet the minimum system requirements.

Operating System	Processor speed (MHz)	RAM	Free hard disk space
Windows 2000	Pentium II 233	128 MB	286 MB
Windows XP	Pentium II 300	128 MB	500 MB
Windows XP 64 bit	AMD Athlon 64, AMD Opteron, Intel Xeon with Intel EM64T support, Intel Pentium 4 with Intel EM64T support	256 MB	1.5 GB

Print Media Guidelines

Media type:	Sizes supported:	Load up to:
Plain paper or coated paper	 Letter: 8.5 x 11 inches (216 x 279 mm) A4: 8.27 x 11.69 inches (210 x 297 mm) Legal: 8.5 x 14 inches (216 x 355.6 mm) 	100 sheets
Banner paper	A4 BannerLetter Banner	20 sheets
Envelopes	 9 Envelopes: 3 7/8 x 8 7/8 inches 10 Envelopes: 4 1/8 x 9 1/2 inches Baronial 5 1/2 Envelopes: 4 3/8 x 5 3/4 inches 6 3/4 Envelopes: 3 1/4 x 6 1/2 inches 7 3/4 Envelopes: 3 7/8 x 7 1/2 inches A2 Baronial Envelopes: 111 x 146 mm B5 Envelopes: 176 x 250 mm C5 Envelopes: 162 x 229 mm C6 Envelopes: 114 x 162 mm DL Envelopes: 110 x 220 mm Chokei 3 Envelopes: 90 x 205 mm Chokei 4 Envelopes: 90 x 225 mm 	10 envelopes

Media type:	Sizes supported:	Load up to:
	 Kakugata 3 Envelopes: 216 x 277 mm Kakugata 4 Envelopes: 197 x 267 mm Kakugata 5 Envelopes: 190 x 240 mm Kakugata 6 Envelopes: 162 x 229 mm 	
Greeting cards, index cards, postcards, or photo cards	Photo/Post card: 4 x 6 inchesIndex card: 3 x 5 inches	25 cards
Photo/glossy	 8.5 x 11 inches (216 x 279 mm) 4 x 6 inches (101.6 x 152.4 mm) 	25 sheets
Iron-on transfers	8.5 x 11 inches (216 x 279 mm)	1 iron-on transfer
Transparencies	8.5 x 11 inches (216 x 279 mm)	50 transparencies

Cables

Your printer uses a Universal Serial Bus (USB) cable (sold separately).





Appendix

- Dell Technical Support Policy
- Contacting Dell
- Warranty and Return Policy

Dell Technical Support Policy

Technician-assisted technical support requires the cooperation and participation of the customer in the troubleshooting process and provides for restoration of the Operating System, application software and hardware drivers to the original default configuration as shipped from Dell, as well as the verification of appropriate functionality of the printer and all Dell-installed hardware. In addition to this technician assisted technical support, online technical support is available at Dell Support. Additional technical support options may be available for purchase.

Dell provides limited technical support for the printer and any Dell-installed software and peripherals. Support for third-party software and peripherals is provided by the original manufacturer, including those purchased and/or installed through Software & Peripherals (DellWare), ReadyWare, and Custom Factory Integration (CFI/DellPlus).

Contacting Dell

You can access Dell Support at <u>support.dell.com</u>. Select your region on the WELCOME TO DELL SUPPORT page, and fill in the requested details to access help tools and information.

You can contact Dell electronically using the following addresses:

World Wide Web

```
www.dell.com/
www.dell.com/ap/ (for Asian/Pacific countries only)
www.dell.com/jp/ (for Japan only)
www.euro.dell.com (for Europe only)
www.dell.com/la/ (for Latin American countries)
```

Anonymous file transfer protocol (FTP)

ftp.dell.com

Log in as user: anonymous, and use your email address as your password.

• Electronic Support Service

```
mobile_support@us.dell.com
support@us.dell.com
apsupport@dell.com (for Asian/Pacific countries only)
support.jp.dell.com/jp/jp/tech/email/ (for Japan only)
support.euro.dell.com (for Europe only)
```

• Electronic Quote Service

apmarketing@dell.com (for Asian/Pacific countries only)

Warranty and Return Policy

Dell Inc. ("Dell") manufactures its hardware products from parts and components that are new or equivalent to new in accordance with industry-standard practices. For information about the Dell warranty for your printer, refer to the *Owner's Manual*.

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