# User's Guide Dell SE2216H Dell SE2216HM

Dell SE2216HV

Regulatory Model: SE2216Hf / SE2216HVf





NOTE: A NOTE indicates important information that helps you make better use of your computer.

△ CAUTION: A CAUTION indicates potential damage to hardware or loss of data if instructions are not followed.

WARNING: A WARNING indicates a potential for property damage, personal injury, or death.

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# **About Your Monitor**

# **Package Contents**

Your monitor ships with all the components shown below. Ensure that you have received all the components and **Contact Dell** if anything is missing.

**NOTE:** Some items may be optional and may not ship with your monitor. Some features or media may not be available in certain countries.



# **Product Features**

The Dell SE2216H / SE2216HM / SE2216HV flat-panel display has an active matrix, Thin-Film Transistor, Liquid Crystal Display and LED backlight.

The monitor's features include:

- SE2216H / SE2216HM / SE2216HV: 54.61 cm (21.5 in.) diagonal viewable image size, 1920 x 1080 resolution, plus full-screen support for lower resolutions.
- Wide viewing angle to allow viewing from a sitting or standing position, or while moving from side-to-side.
- Tilt adjustment capability.
- Plug and play capability if supported by your system.
- On-Screen Display (OSD) adjustments for ease of set-up and screen optimization.
- Security lock slot.
- Capability to switch from wide aspect to standard aspect ratio while maintaining the image quality.
- Asset Management Capability.
- CECP (for China).
- RoHS compliant.
- BFR/PVC- Reduced.
- SE2216H: TCO Certified Displays.
- High Dynamic Contrast Ratio (8,000,000:1).
- Energy Gauge shows the energy level being consumed by the monitor in real time.
- $\leq 0.3$  W in Standby Mode.
- Analog backlight dimming control for flicker free display.

# **Identifying Parts and Controls**

#### **Front View**



Γ	1	Function buttons	To access the OSD menu and change the settings if required.
			For more information, see <b>Operating the Monitor</b> .
Γ	2		To turn the monitor On or Off.
		inuicator)	Solid white light indicates that the monitor is turned on and functioning normally. Blinking white light indicates that the monitor is in Standby Mode.

**NOTE**: For displays with glossy bezels the user should consider the placement of the display as the bezel may cause disturbing reflections from surrounding light and bright surfaces.

#### **Back View**





Back View with Monitor Stand

Label	Description	Use
1	Security lock slot	Secures monitor with security lock (security lock not included).
2	Barcode serial number label	Refer to this label if you need to contact
		Dell for technical support.
3	Cable management slot	Use to organize cables by placing them through the slot.

#### Side View



#### **Bottom View**



# LabelDescriptionUse1AC power connectorTo connect the monitor power cable.2HDMI connectorConnect your computer with HDMI cable.3VGA connectorTo connect your computer to the monitor using a VGA cable.4Regulatory rating labelLists of regulatory approvals.

#### SE2216HV:



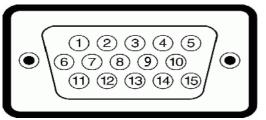
Label	Description	Use
1	AC power connector	To connect the monitor power cable.
2	VGA connector	To connect your computer to the monitor using a VGA cable.
3	Regulatory rating label	Lists of regulatory approvals.

# **Monitor Specifications**

The following section give you information about pin assignments for the various connectors of your monitor.

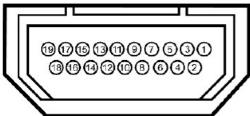
## **Pin Assignments**

## 15-pin D-Sub connector



Pin Number	Monitor Side of the 15-pin Side Signal Cable
1	Video-Red
2	Video-Green
3	Video-Blue
4	GND
5	Self-test
6	GND-R
7	GND-G
8	GND-B
9	DDC +5 V
10	GND-sync
11	GND
12	DDC data
13	H-sync
14	V-sync
15	DDC clock

## **HDMI** connector



Pin Number	19-pin Side of the Connected Signal Cable		
1	TMDS DATA 2+		
2	TMDS DATA 2 SHIELD		
3	TMDS DATA 2-		
4	TMDS DATA 1+		
5	TMDS DATA 1 SHIELD		
6	TMDS DATA 1-		
7	TMDS DATA 0+		
8	TMDS DATA 0 SHIELD		
9	TMDS DATA 0-		
10	TMDS CLOCK		
11	TMDS CLOCK SHIELD		
12	TMDS CLOCK-		
13	No Connection		
14	No Connection		
15	DDC CLOCK (SDA)		
16	DDC DATA (SDA)		
17	GND		
18	+5 V POWER		
19	HOT PLUG DETECT		

# **Plug and Play Capability**

You can install the monitor in any Plug and Play compatible system. The monitor automatically provides the computer with its Extended Display Identification Data (EDID) using Display Data Channel (DDC) protocols so that the computer can configure itself and optimize the monitor settings. Most monitor installations are automatic. You can select different settings as required.

Model number	SE2216H / SE2216HM / SE2216HV	
Screen type	Active matrix - TFT LCD	
Panel Type	Vertical Alignment	
Viewable image		
Diagonal	546.1 mm (21.5 in.)	
Horizontal Active Area	476.064 mm (18.74 in.)	
Vertical Active Area	267.786 mm (10.54 in.)	
Area	127483.27 mm² (197.52 in.²)	
Pixel pitch	0.24795 x 0.24795 mm	
Viewing angle:		
Horizontal	178° typical	
Vertical	178° typical	
Luminance output	250 cd/m² (typical)	
Contrast ratio	3000 to 1 (typical)	
Dynamic Contrast ratio	8,000,000 to 1 (typical) *	
Faceplate coating	Antiglare with hard-coating 3H	
Backlight	LED light bar system	
Response Time	12 ms typical (grey to grey)	
Color Depth	16.7 mil colors	
Color Gamut	84 % (typical) **	

# **Flat-Panel Specifications**

\* Based on estimation.

\*\* SE2216H / SE2216HM / SE2216HV color gamut (typical) is based on CIE1976 (84 %) and CIE1931 (72 %) test standards.

## **Resolution Specifications**

Model number	SE2216H / SE2216HM / SE2216HV	
Scan range		
Horizontal	30 kHz to 83 kHz (automatic)	
Vertical	56 Hz to 76 Hz (automatic)	
Maximum preset resolution	1920 x 1080 at 60 Hz	

## **Electrical Specifications**

Model number SE2216H / SE2216HM		SE2216HV	
Video input signals	<ul> <li>Analog RGB: 0.7 Volts <u>+</u> 5 %, 75 ohm input impedance</li> </ul>	<ul> <li>Analog RGB: 0.7 Volts <u>+</u> 5 %, 75 ohm input impedance</li> </ul>	
	<ul> <li>HDMI, 600mV for each differential line, 100 ohm input impedance per differential pair</li> </ul>		
Synchronization input signals	t Separate horizontal and vertical synchronizations, polarity-free TTL level, SOG (Composite SYNC on green)		
AC input voltage / frequency / current	100 VAC to 240 VAC / 50 Hz or 60 Hz $\pm$ 3 Hz / 1.0 A (typical)		
Inrush current	120 V: 30 A (Max.)		
	240 V: 60 A (Max.)		
Power Consumption	0.2 W (Off Mode) <sup>1</sup>		
	0.3 W (Standby Mode) <sup>1</sup>		
	15.5 W (On Mode) <sup>1</sup>		
	24 W (Max) <sup>2</sup>		
	15.1 W (Pon) <sup>3</sup>		
	48.6 kWh (TEC) <sup>3</sup>		

<sup>1</sup> As defined in EU 2019/2021 and EU 2019/2013.

<sup>2</sup> Max brightness and contrast setting.

 $^3$   $\mathrm{P}_{\mathrm{on}}$  : Power consumption of On Mode measured with reference to Energy Star test method.

TEC: Total energy consumption in kWh measured with reference to Energy Star test method.

This document is informational only and reflects laboratory performance. Your product may perform differently, depending on the software, components, and peripherals you ordered, and shall have no obligation to update such information. Accordingly, the customer should not rely upon this information in making decisions about electrical tolerances or otherwise. No warranty as to accuracy or completeness is expressed or implied.

## **Preset Display Modes**

The following table lists the preset modes for which Dell guarantees image size and centering:

Display mode	Horizontal frequency (kHz)	Vertical frequency (Hz)	Pixel clock (MHz)	Sync polarity (Horizontal/ Vertical)
VESA, 720 x 400	31.5	70.1	28.3	-/+
VESA, 640 x 480	31.5	59.9	25.2	-/-
VESA, 640 x 480	37.5	75.0	31.5	-/-
VESA, 800 x 600	37.9	60.3	40.0	+/+
VESA, 800 x 600	46.9	75.0	49.5	+/+
VESA, 1024 x 768	48.4	60.0	65.0	-/-
VESA, 1024 x 768	60.0	75.0	78.8	+/+
VESA, 1152 x 864	67.5	75.0	108.0	+/+
VESA, 1280 x 1024	64.0	60.0	108.0	+/+
VESA, 1280 x 1024	80.0	75.0	135.0	+/+
VESA, 1600 x 900	60.0	60.0	108.0	+/+
VESA, 1920 x 1080	67.5	60.0	148.5	+/+

## **Physical Characteristics**

The following table lists the monitor's physical characteristics:

Model number	SE2216H / SE2216HM	SE2216HV	
Connector type	<ul> <li>15-pin D-subminiature (Black connector);</li> </ul>	<ul> <li>15-pin D-subminiature (Black connector)</li> </ul>	
	• HDMI		
Signal cable type	• Analog: D-Sub, 15 pins;	Analog: D-Sub, 15 pins	
	• Digital: HDMI, 19 pins		
	(cable not included)		
Dimensions: (with stand)			
Height	395.7 mm (15.58 in.)	395.7 mm (15.58 in.)	
Width	506.2 mm (19.93 in.)	506.2 mm (19.93 in.)	
Depth	179.9 mm (7.08 in.)	179.9 mm (7.08 in.)	

Dimensions:		
(without stand)		
Height	302.7 mm (11.92 in.)	302.7 mm (11.92 in.)
Width	506.2 mm (19.93 in.)	506.2 mm (19.93 in.)
Depth	54.7 mm (2.15 in.)	54.7 mm (2.15 in.)
Stand dimensions:		
Height	174.7 mm (6.8 in.)	174.7 mm (6.8 in.)
Width	250.0 mm (9.84 in.)	250.0 mm (9.84 in.)
Depth	179.9 mm (7.08 in.)	179.9 mm (7.08 in.)
Weight:		
Weight with packaging	4.80 kg (10.58 lb)	4.80 kg (10.58 lb)
Weight with stand assembly and cables	3.61 kg (7.96 lb)	3.61 kg (7.96 lb)
Weight without stand assembly (no cables)	2.78 kg (6.13 lb)	2.78 kg (6.13 lb)
Weight of stand assembly	0.54 kg (1.19 lb)	0.54 kg (1.19 lb)

## **Environmental Characteristics**

The following table lists the environmental conditions for your monitor:

Model	number	SE2216H / SE2216HM / SE2216HV			
Temperature					
<ul><li> Operating</li><li> Non-operating</li></ul>		0 °C to 40 °C (32 °F to 104 °F)			
		Storage: -20 °C to 60 °C (-4 °F to 140 °F) Shipping: -20 °C to 60 °C (-4 °F to 140 °F)			
Humidity					
Operating		10 % to 80 % (non-condensing)			
Non-operating		Storage: 5 % to 90 % (non-condensing) Shipping: 5 % to 90 % (non-condensing)			
Altitude					
•	Operating	5,000 m (16,404 ft) max			
Non-operating		12,191 m (40,000 ft) max			
Thermal dissipation		81.9 BTU/hour (maximum) 61.4 BTU/hour (typical)			

# LCD Monitor Quality & Pixel Policy

During the LCD Monitor manufacturing process, it is not uncommon for one or more pixels to become fixed in an unchanging state. The visible result is a fixed pixel that appears as an extremely tiny dark or bright discolored spot. When the pixel remains permanently lit, it is known as a "bright dot." When the pixel remains black, it is known as a "dark dot."

In almost every case, these fixed pixels are hard to see and do not detract from display quality or usability. A display with 1 to 5 fixed pixels is considered normal and within competitive standards. For more information, see Dell Support site at: http://www.dell.com/support/monitors.

# **Maintenance Guidelines**

## **Caring for Your Monitor**



**CAUTION:** Read and follow the safety instructions before cleaning the monitor.

CAUTION: Before cleaning the monitor, unplug the monitor power cable from the electrical outlet.

For best practices, follow these instructions while unpacking, cleaning, or handling your monitor:

- To clean your antistatic screen, slightly dampen a soft and clean cloth with water. If possible, use a special screen-cleaning tissue or solution suitable for the antistatic coating. Do not use benzene, thinner, ammonia, abrasive cleaners, or compressed air.
- Use a slightly dampened, warm cloth to clean the plastics. Avoid using detergent of any kind as some detergents leave a milky film on the plastics.
- If you notice a white powder when you unpack your monitor, wipe it off with a cloth. This white powder occurs during the shipping of the monitor.
- Handle your monitor with care as a darker-colored monitor may scratch and show white scuff marks more than a lighter-colored monitor.
- To help maintain the best image quality on your monitor, use a dynamically changing screen saver and power off your monitor when not in use.

# **Setting Up the Monitor**

# **Attaching the Stand**

**NOTE:** The stand base is detached when the monitor is shipped from the factory.

1. Assemble the stand riser to stand base.



- **a.** Place the monitor stand base on a stable table top.
- **b.** Slide the monitor stand body in the correct direction down onto the stand base until it clicks into place.
- 2. Attach the stand assembly to the monitor:



- a. Place the monitor on a soft cloth or cushion near the edge of desk.
- **b.** Align the stand assembly bracket to the monitor groove.
- c. Insert the bracket towards monitor until it locks in place.

# **Connecting Your Monitor**

# **WARNING:** Before you begin any of the procedures in this section, follow the Safety Instruction.

To connect your monitor to the computer:

- **1.** Turn off your computer and disconnect the power cable.
- **2.** Connect the black VGA or HDMI cable to the corresponding video port on the back of your computer. Do not use all cables at the same time. Use the all cables only when they are connected to different computers with appropriate video systems.

# **Connecting VGA Cable**

### SE2216H / SE2216HM:



SE2216HV:



# Connecting HDMI cable (Optional Purchase) (for SE2216H / SE2216HM)



**NOTE:** The graphics are used for the purpose of illustration only. Appearance on the computer may vary.

# **Organizing Your Cables**



After attaching all necessary cables to your monitor and computer, (See Connecting Your Monitor for cable attachment), organize all cables as shown above.

# **Removing the Monitor Stand**

**NOTE:** This is applicable for a monitor with a stand. When any other stand is bought, please refer to the respective stand setup guide for the removal instructions.



- **1.** Place the monitor on a soft cloth or cushion near the edge of desk.
- **2.** Use a long and thin screwdriver to push the release latch located in a hole just above the stand.
- **3.** Once the latch is released, remove the base away from the monitor.

# **Operating the Monitor**

# Power On the Monitor

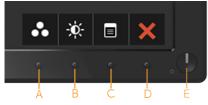
Press the 🔮 button to turn on the monitor.



# **Using the Front-Panel Controls**

Use the keys on the front of the monitor to adjust the image settings.

SE2216H / SE2216HM:



Front	-Panel Keys	Description
A	Preset modes	Use the <b>Preset modes</b> key to choose from a list of preset color modes. See <b>Using the OSD Menu</b> .
В	Input Source	Use the <b>Input Source</b> key to select between different video signals that may be connected to your monitor. • VGA input
		HDMI input
С	<b>I</b> Menu	Use the <b>Menu</b> key to open the on-screen display (OSD).
D	Exit	Use the <b>Exit</b> key to exit on-screen display (OSD) from menu and sub-menus.
E	Power button (with power-status light)	To turn the monitor on or off. Solid white light indicates that the monitor is turned on and functioning normally. Blinking white light indicates that the monitor is in Standby Mode.

#### SE2216HV:



Front	t-Panel Keys	Description		
A	Preset modes	Use the <b>Preset modes</b> key to choose from a list of preset color modes. See <b>Using the OSD Menu</b> .		
В	Brightness /Contrast	Use the <b>Brightness / Contrast</b> key to direct access to the "Brightness" and "Contrast" control menu.		
С	Menu	Use the <b>Menu</b> key to open the on-screen display (OSD).		
D	Exit	Use the <b>Exit</b> key to exit on-screen display (OSD) from menu and sub-menus.		
E	Power button (with power-status light)	To turn the monitor on or off. Solid white light indicates that the monitor is turned on and functioning normally. Blinking white light indicates that the monitor is in Standby Mode.		

## Front-Panel Keys



Front-	Panel Keys	Description			
		Use the <b>Up</b> key to adjust (increase ranges) items in the OSD menu.			
В	<b>Down</b>	Use the <b>Down</b> key to adjust (decrease ranges) items in the OSD menu.			
С	ок	Use the <b>OK</b> key to confirm your selection.			
D	<b>b</b> Back	Use the <b>Back</b> key to go back to the previous menu.			

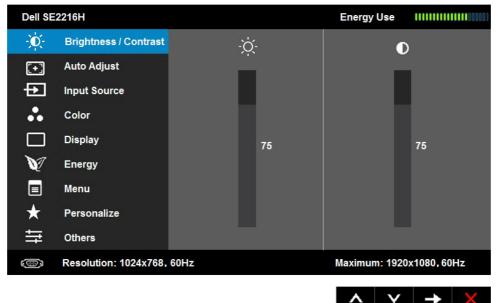
## 22 Operating the Monitor

# Using the On-Screen Display (OSD) Menu

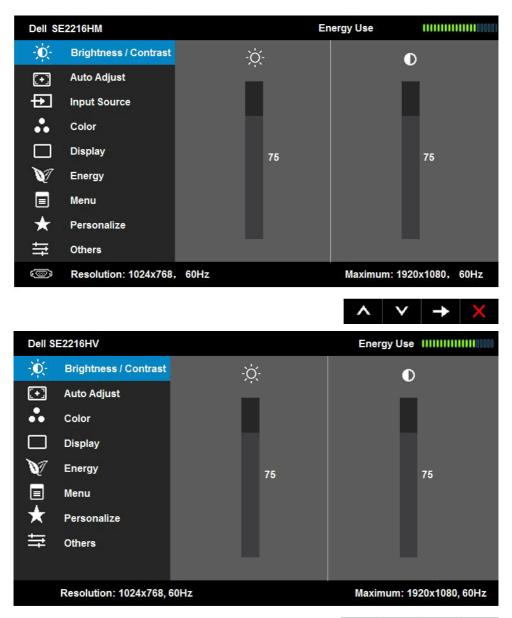
## Accessing the Menu System

- **NOTE:** If you change the settings and then either proceed to another menu or exit the OSD menu, the monitor automatically saves those changes. The changes are also saved if you change the settings and then wait for the OSD menu to disappear.
  - 1. Press the <sup>(a)</sup> button to open the OSD menu and display the main menu.

#### Main Menu







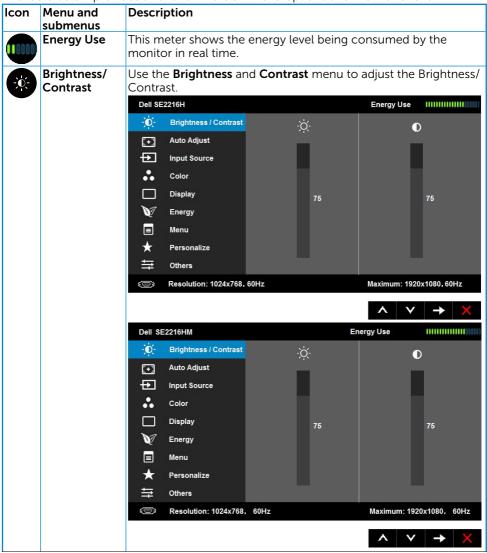


**NOTE:** Auto Adjust is only available when you use the analog (VGA) connector.

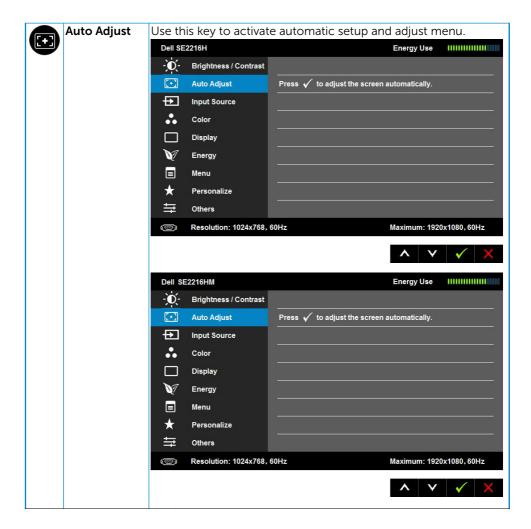
- 2. Press the <sup>●</sup> and <sup>●</sup> buttons to toggle between options in the Menu. As you move from one icon to another, the option name is highlighted.
- **3.** To select the highlighted item on the menu press the **b** button again.

- 4. Press the and buttons to select the desired parameter.
- 5. Press the button to enter the slide bar and then use the ◎ or ◎ buttons, according to the indicators on the menu, to make your changes.
- 6. Select the <sup>●</sup> to return to previous menu without accepting current settings or <sup>●</sup> to accept and return to previous menu.

The table below provides a list of all the OSD menu options and their functions.

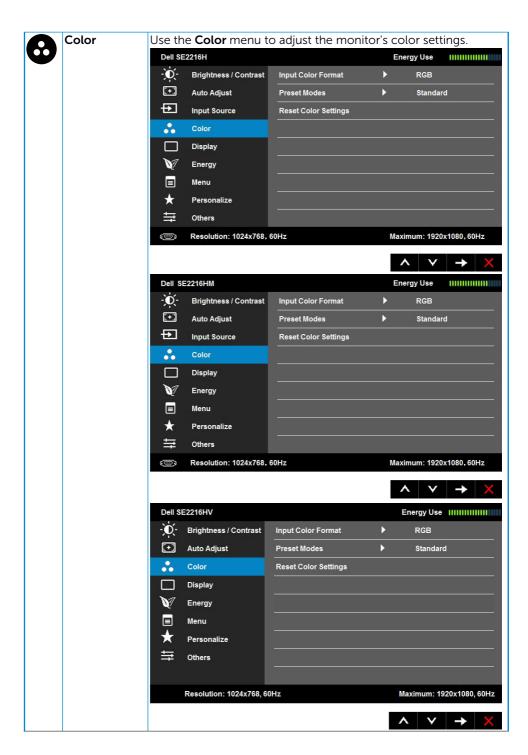


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	- Drightness / Contrast	-ờ-	•
	[+] Auto Adjust		
	Color		
	Display		
	Energy	75	75
	E Menu		
	★ Personalize		
	Resolution: 1024x768, 60Hz		Maximum: 1920x1080, 60Hz
			∧ ∨ → ×
Brightness	Allows you to adjust the k	orightness or lumin	ance of the backlight.
	Press the Ney to increat decrease brightness (min		press the 오 key to
Contrast	Allows you to adjust the of between darkness and lig brightness first, and adjus adjustment.	, htness on the mo	nitor screen. Adjust
	Press the A key to increa decrease contrast (min 0		ess the 🛛 key to



	Dell S	E2216HV	Energy Use IIIIIIIIIIIII
	-Ò-	Brightness / Contrast	
	[+]	Auto Adjust	Press $\checkmark$ to adjust the screen automatically.
	••	Color	
		Display	
	V	Energy	
		Menu	
	*	Personalize	
	ŧ	Others	
		Resolution: 1024x768, 6	00Hz Maximum: 1920x1080, 60Hz
			▲ V V X
		ollowing dialog djusts to the cu	appears on a black screen as the monitor rrent input:
		Auto Adjust	ment in Progress
	incon furthe	ning video signa	ws the monitor to self-adjust to the Il. After using Auto Adjustment, you can nitor by using the Pixel Clock (Coarse) and under <b>Display</b> .
			bes not occur if you press the button while deo input signals or attached cables.
	This c conne		le only when you are using the analog (VGA)

Ð	Input Source (for SE2216H /		ne <b>Input Source</b> s that may be co				nt video
	SE2216HM)	-	E2216H		5	Energy Use	
		D.	Brightness / Contrast	🗸 Auto Selec	rt		
		[+]	Auto Adjust	VGA	<b>@</b>		
		÷	Input Source	HDMI	D		
			Color				
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		V	Energy				
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		*	Personalize				
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			Resolution: 1024x768	, 60Hz		Maximum: 192	0x1080,60Hz
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		÷	Input Source	HDMI			
		••	Color				
			Display				
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		۲	Resolution: 1024x768	, 60Hz		Maximum: 192	0x1080,60Hz
						~ v	→ ×
	Auto Select	Select	t this option to s	scan for ava	ailable inpu	t signals.	
	VGA		t <b>VGA</b> input whe ector. Push 🛛 to				N)
	HDMI		t <b>HDMI</b> input wh to select the			HDMI coni	nector.

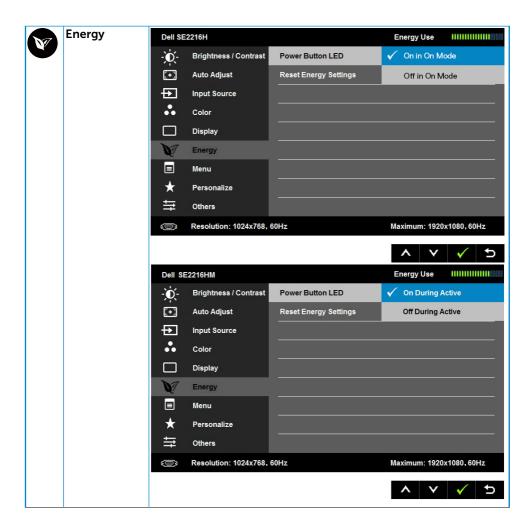


Input Color	Allows		video input mode to					
Format	• <b>RGB</b> : Select this option if your monitor is connected							
		to a computer or DVD player using the HDMI to DVI						
		<ul> <li>adapter.</li> <li>YPbPr: Select this option if your DVD player supports</li> </ul>						
	•	only YPbPr o			supports			
Preset Modes	Allows		from a list of preset		<u>م</u> ر			
i reset rioues		2216H	nonna list of preset	Energy Use				
	D.	Brightness / Contrast	Input Color Format					
		Auto Adjust	Preset Modes	🗸 Standard				
	Ð	Input Source	Reset Color Settings	Multimedia				
	••	Color		Movie				
		Display		Game				
	V	Energy		Paper				
		Menu		Warm				
	*	Personalize		Cool				
	ŧt	Others		Custom Col	or			
		Resolution: 1024x768,	60Hz	Maximum: 1920	x1080,60Hz			
				<b>^ v</b>	√ 5			
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	V	Energy		Paper				
		Menu		Warm				
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	Ŧ	Others		Custom Col	or			
		Resolution: 1024x768,	60Hz	Maximum: 1920	0x1080,60Hz			
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	Dell SE2216HV		Energy Use IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII
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	+ Auto Adjus	Preset Modes	🗸 Standard
	Color	Reset Color Settings	Multimedia
	Display		Movie
	V Energy		Game
	🔳 Menu		Paper
	🛨 Personalize	6	Warm
	➡ Others		Cool
			Custom Color
	Resolution:	1024x768, 60Hz	Maximum: 1920x1080, 60Hz
			∧ v 🗸 5
Hue	This i Multi appli Movi Gam appli Pape for vi pape RGB Warr appe Cool appe Cool appe Cust settir Gree color This feature ca	s the default preset mod media: Loads color sett cations. e: Loads color settings i cations. r: Loads brightness and ewing text. Blend the te r media without affectin input format only. n: Increases the color te ars warmer with a red/y : Decreases the color te ars cooler with a blue tip on Color: Allows you to ogs. Press the and on n, and Blue values and on mode.	tings ideal for multimedia deal for movies. deal for most gaming sharpness settings ideal ext background to simulate ig color images. Applies to emperature. The screen ellow tint. imperature. The screen nt. o manually adjust the color keys to adjust the Red, create your own preset
2	purple. This is		ed flesh tone color. Use 🛆
			e appearance of the video
	Press 🛛 to inc	rease the colorful appea	arance of the video image.
	NOTE: Hue ac or <b>Game</b> prese	-	ly when you select <b>Movie</b>

Saturation	This feature can adjust the color saturation of the video image.								
		Use S or S to adjust the saturation from '0' to '100'. Press S to increase the monochrome appearance of the video							
	image	Press to increase the colorful appearance of the video ima							
			istment is availabl						
		or <b>Game</b> prese		eony	when you select				
Reset Color Settings			color settings to	the fact	ory defaults.				
Display	Use the <b>Display</b> menu to adjust the monitor's display set								
	Dell SE	2216H		En	ergy Use IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII				
	Đ.	Brightness / Contrast	Aspect Ratio	•	Wide 16:9				
	$\overline{\mathbf{\cdot}}$	Auto Adjust	Horizontal Position	•	50				
	÷	Input Source	Vertical Position	•	50				
		Color	Sharpness	•	50				
		Display	Pixel Clock	•	50				
	V	Energy	Phase	•	50				
		Menu	Dynamic Contrast	•	On				
	*	Personalize	Response Time	•	Normal				
	듚	Others	Reset Display Settings						
		Resolution: 1024x768,	60Hz	Max	imum: 1920x1080, 60Hz				
				/	$\wedge \vee \rightarrow \times$				
	Dell SE	E2216HM		En	ergy Use IIIIIIIIIIIIIIIIIIIIIIII				
	Đ.	Brightness / Contrast	Aspect Ratio	•	Wide 16:9				
		Auto Adjust	Horizontal Position	►	50				
	Ð	Input Source	Vertical Position	►	50				
	••	Color	Sharpness	•	50				
		Display	Pixel Clock	►	50				
	V	Energy	Phase	►	50				
		Menu	Dynamic Contrast	►	On				
	*	Personalize	Response Time	►	Normal				
	ŧ	Others	Reset Display Settings						
		Resolution: 1024x768,	60Hz	Max	imum: 1920x1080, 60Hz				

	Dell S	E2216HV			Energy Use	
	) O	Brightness / Contrast	Aspect Ratio	►	Wide 16:9	
	[+]	Auto Adjust	Horizontal Position	►	50	
	••	Color	Vertical Position	►	50	
		Display	Sharpness	►	50	
	V	Energy	Pixel Clock	►	50	
		Menu	Phase	Þ	50	
	*	Personalize	Dynamic Contrast	Þ	On	
	ŧ	Others	Response Time	•	Normal	
			Reset Display Settings			
		Resolution: 1024x768, 6	i0Hz	)	Maximum: 1920x1080, 60Hz	
					∧ v → ¥	
Aspect Ratio	۵diuct	s the image rati	o as Wide 16:9, 4:	3 or 5		
Aspect Ratio	-				t maximum prese	
		ition 1920 x 108		uncu u		
Horizontal			ons to adjust imag	e left a	nd right. Minimum	
Position	is '0' (	-). Maximum is '	100' (+).			
Vertical	Use th	ne 🛇 or 🔍 butto	ons to adjust imag	e up ar	nd down. Minimur	
Position	is '0' (	-). Maximum is '	100' (+).			
	<b>NOTE</b> : Horizontal Position and Vertical Position adjustments adjustment are only available for VGA input.					
Sharpness	-			-	or coftor Llco	
Sharphess		This feature can make the image look sharper or softer. Use $\tilde{O}$ for $\tilde{O}$ to adjust the sharpness from '0' to '100'.				
Pixel Clock	The P	The Phase and Pixel Clock adjustments allow you to adjust your monitor according to your preference. Use				
	monit	or according to for best image	your preference.	Use 🗠	or 🕑 buttons to	
	-					
Phase			are not obtained u oarse) adjustment			
	again.					
			d Phase adjustme	nt are o	only available for	
	VGA i	-				
Dynamic Contrast	Allows you to increase the level of contrast to provide sharper and more detailed image quality.					
Contrast			tton to select the	Dynam	ic Contrast "On" o	
	"Off".			ynain		
	NOTE	Dynamic Con	<b>trast</b> provides hig	her cor	ntrast if you select	
D		or <b>Movie</b> prese			-1 <b>F</b>	
Response Time	Allows you to set the Response Time to <b>Normal</b> or <b>Fast</b> .					
Reset Display	Select this option to restore default display settings.					

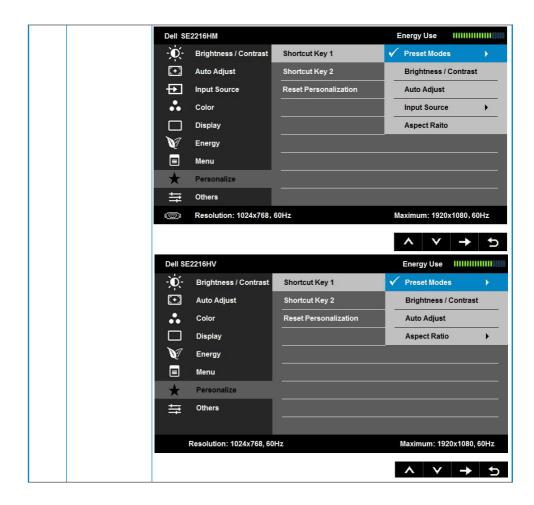


		Dell SE2216HV		Energy Use IIIIIIIIIIIIIII		
		) O	Brightness / Contrast	Power Button LED	🗸 🛛 On D	uring Active
		(+)	Auto Adjust	Reset Energy Settings	Off D	uring Active
		••	Color			
			Display			
		V	Energy			7
			Menu			
		$\star$	Personalize			
		ŧ	Others			
			Resolution: 1024x768, 60	)Hz	Maxin	num: 1920x1080, 60Hz
					^	v 🗸 5
	Power Button LED	Allows you to set the power LED indicator On or Off in On Mode				
		to save energy.(SE2216H)				
		Allows you to set the power LED indicator On or Off during				
	<b>.</b>	active to save energy.( SE2216HM/SE2216HV)				
	Reset Energy Settings		Select this option to restore default Energy Settings.			
	Menu	Select this option to adjust the settings of the OSD such as, the languages of the OSD, the amount of time the menu remains on				
		screen, and so on.				
		Dell SI	E2216H		Energy	y Use IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII
		Đ.	Brightness / Contrast	Language	•	English
		[+]	Auto Adjust	Transparency	•	20
		Ð	Input Source	Timer	•	20s
		••	Color	Lock	•	Unlock
			Display	Reset Menu Settings		
		V	Energy			
			Menu			
		*	Personalize			
		ŧţ	Others			
		۲	Resolution: 1024x768,	60Hz	Maximu	m: 1920x1080,60Hz
					^	Y → X

	Dell S	E2216HM		En	ergy Use	
	) O	Brightness / Contrast	Language	•	English	
	(+)	Auto Adjust	Transparency	•	20	
	Ð	Input Source	Timer	Þ	20s	
	••	Color	Lock	►	Unlock	
		Display	Reset Menu Settings			
	V	Energy				
		Menu				
	*	Personalize				
	ŧ	Others				
	Ô	Resolution: 1024x768,	60Hz	Max	kimum: 1920;	x1080,60Hz
					~ v	→ ×
	Dell Si	E2216HV			Energy Use	
	<b>O</b>	Brightness / Contrast	Language	Þ	English	
	[+]	Auto Adjust	Transparency	►	20	
	*	Color	Timer	•	20s	
		Display	Lock	•	Unlock	
	V	Energy	Reset Menu Settings			
		Menu				
	$\star$	Personalize				
	ŧ	Others				
		Resolution: 1024x768, 60	OHz	Μ	laximum: 192	20x1080, 60Hz
				/	\ V	→ ×
Language	Englis		OSD display to one ch, German, Brazil Japanese.			
Transparency	Allows		he OSD backgrour	nd from	n opaqu	e to
Timer	Allows	s you to set the I	time for which the	OSD r	emains	active after
		ress a key on the			,	
		ne 🔮 and 🔍 keys nents. from 5 to	s to adjust the slide	er in 1 s	second	
	in crei		00 3000103.			

	Lock			to adjustments. W allowed. All keys a		
			-	-		
				) is locked, pressir SD settings menu,		
						seconds to unlock
		and a	llow user access	s to all applicable s	settings	5.
	Reset Menu Settings	Selec	t this option to r	estore default me	nu sett	ings.
	Personalize	Selec	ting this option a	allows you to set t	wo sho	ortcut keys.
V		Dell S	E2216H		E	nergy Use IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII
		Đ.	Brightness / Contrast	Shortcut Key 1	•	Preset Modes
		(+)	Auto Adjust	Shortcut Key 2	•	Input Source
		Ð	Input Source	Reset Personalization		
			Color			v
			Display			
		V	Energy			
			Menu			
		*	Personalize			
		ŧ	Others			
			Resolution: 1024x768	, 60Hz	Ma	ximum: 1920x1080, 60Hz
					Ĺ	
		Dell S	SE2216HM			nergy Use IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII
		- <u>0</u> -	Brightness / Contrast	Shortcut Key 1	•	Preset Modes
		[+]	Auto Adjust	Shortcut Key 2	•	Input Source
			Input Source	Reset Personalization		
			Color			
			Display			
		V	Energy			
			Menu			
		$\star$	Personalize			
		ŧ	Others			
		9	Resolution: 1024x768	, 60Hz	Ma	ximum: 1920x1080, 60Hz
					,	• <b>▼</b> → ×

	Dell SE	E2216HV		Energ	y Use IIIIIIIII	
	Đ.	Brightness / Contrast	Shortcut Key 1	► Pr	reset Modes	
	(+)	Auto Adjust	Shortcut Key 2	► Br	rightness / Contr	ast
	••	Color	Reset Personalization			
		Display				
	V	Energy				
		Menu				
	$\star$	Personalize				
	ŧ	Others				
		Resolution: 1024x768, 6	DHz	Maxim	um: 1920x1080,	60Hz
					$\checkmark \rightarrow$	×
Shortcut Key 1			Preset Modes", "Brig			
			(for SE2216H / SE22	216HM )"	, "Aspect F	latio"
	and se	et as shortcut ke		216HM )" Energy l		
	and se	et as shortcut ke			Jse IIIIIIIIII	
	and se	et as shortcut ke	у.	Energy L	Jse IIIIIIIIII	
	and se	et as shortcut ke =2216H Brightness/Contrast	Y. Shortcut Key 1	Energy L	Jse IIIIIIIIII Modes ness / Contrast	
	and se Dell SE -O-	et as shortcut ke 2216H Brightness / Contrast Auto Adjust	y. Shortcut Key 1 Shortcut Key 2	Energy U Preset Bright Auto A	Jse IIIIIIIIII Modes ness / Contrast	
	and se Dell SE - O - C - C - C - C -	et as shortcut ke E2216H Brightness / Contrast Auto Adjust Input Source	y. Shortcut Key 1 Shortcut Key 2	Energy U Preset Bright Auto A Input S	Jse IIIIIIIIII Modes ness / Contrast	
	and se Dell SE - O - C - C - C - C -	et as shortcut ke 2216H Brightness / Contrast Auto Adjust Input Source Color	y. Shortcut Key 1 Shortcut Key 2	Energy U Preset Bright Auto A Input S	Jse IIIIIIIIII Modes ness / Contrast Adjust Source	
	and se	et as shortcut ke E2216H Brightness / Contrast Auto Adjust Input Source Color Display	y. Shortcut Key 1 Shortcut Key 2	Energy U Preset Bright Auto A Input S	Jse IIIIIIIIII Modes ness / Contrast Adjust Source	
	and se	et as shortcut ke E2216H Brightness / Contrast Auto Adjust Input Source Color Display Energy	y. Shortcut Key 1 Shortcut Key 2	Energy U Preset Bright Auto A Input S	Jse IIIIIIIIII Modes ness / Contrast Adjust Source	
	and se	et as shortcut ke E2216H Brightness / Contrast Auto Adjust Input Source Color Display Energy Menu	y. Shortcut Key 1 Shortcut Key 2	Energy U Preset Bright Auto A Input S	Jse IIIIIIIIII Modes ness / Contrast Adjust Source	
	and see Dell SE 	et as shortcut ke E2216H Brightness / Contrast Auto Adjust Input Source Color Display Energy Menu Personalize	y. Shortcut Key 1 Shortcut Key 2 Reset Personalization	Energy U	Jse IIIIIIIIII Modes ness / Contrast Adjust Source	▶ ► ►



Shortcut Key 2	User o	an select from	"Preset Modes", "Brig	htness/Contrast", "Auto
				16HM)" , "Aspect Ratio
		et as shortcut ke	ey.	
		E2216H		Energy Use
	-Q-	Brightness / Contrast	Shortcut Key 1	
	(+)	Auto Adjust	Shortcut Key 2	Preset Modes
	Ð	Input Source	Reset Personalization	Brightness / Contrast
	••	Color		Auto Adjust
		Display		✓ Input Source ►
	V	Energy		Aspect Raito
		Menu		
	$\star$	Personalize		
	ŧţ	Others		
	۲	Resolution: 1024x768	, 60Hz	Maximum: 1920x1080, 60Hz
				∧ ∨ → 5
		E2216HM		Energy Use
	Dell S	E2216HM Brightness / Contrast	Shortcut Key 1	
			Shortcut Key 1 Shortcut Key 2	
	Ó	Brightness / Contrast		Energy Use IIIIIIIIIIIIIIIII
	)	Brightness / Contrast Auto Adjust	Shortcut Key 2	Energy Use
	) () ()	Brightness / Contrast Auto Adjust Input Source	Shortcut Key 2	Energy Use IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII
	) () ()	Brightness / Contrast Auto Adjust Input Source Color	Shortcut Key 2	Energy Use IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII
		Brightness / Contrast Auto Adjust Input Source Color Display	Shortcut Key 2	Energy Use IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII
		Brightness / Contrast Auto Adjust Input Source Color Display Energy	Shortcut Key 2	Energy Use IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII
		Brightness / Contrast Auto Adjust Input Source Color Display Energy Menu	Shortcut Key 2	Energy Use IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII
		Brightness / Contrast Auto Adjust Input Source Color Display Energy Menu Personalize	Shortcut Key 2 Reset Personalization	Energy Use IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII
		Brightness / Contrast Auto Adjust Input Source Color Display Energy Menu Personalize Others	Shortcut Key 2 Reset Personalization	Energy Use IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII

		Dell S	E2216HV			Energy Use		
		) O	Brightness / Contrast	Shortcut Key 1				
		(+)	Auto Adjust	Shortcut Key 2		Preset Modes	• •	
		••	Color	Reset Personalization	$\checkmark$	Brightness / 0	Contrast	
			Display			Auto Adjust		
		V	Energy			Aspect Ratio	1	
			Menu					
		*	Personalize					
		ŧ	Others					
			Resolution: 1024x768, 6	i0Hz		Maximum: 19	20x1080,	60Hz
						~ v	<b>→</b>	Ð
	Reset Personalization	Allow	s you to restore	shortcut key to the	defa	ult settin	g.	
A	Others	Dell S	E2216H		I	Energy Use		
Ð		) O	Brightness / Contrast	DDC/CI	•	Enable		
		<b>(+)</b>	Auto Adjust	LCD Conditioning	►	Disable		
		Ð	Input Source	Reset Other Settings				
		••	Color	Factory Reset		Reset All	Settings	
			Display					
		V	Energy					
			Menu					
		$\star$	Personalize					
		ŧ	Others					
			Resolution: 1024x768	, 60Hz	M	aximum: 1920	x1080,60	Hz
						^ V	<b>→</b>	×

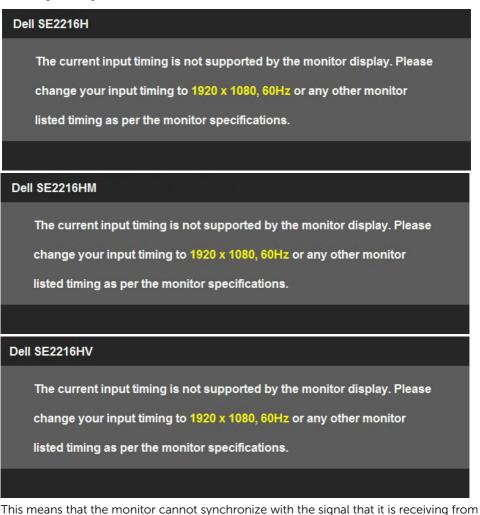
	Dell S	E2216HM		E	Energy Use	
	D.	Brightness / Contrast	DDC/CI	►	Enable	
	[+]	Auto Adjust	LCD Conditioning	Þ	Disable	
	Ð	Input Source	Reset Other Settings			
	••	Color	Factory Reset		Reset Al	l Settings
		Display				<u></u>
	V	Energy				
		Menu				
	$\star$	Personalize				
	ŧ	Others				<u></u>
		Resolution: 1024x768,	, 60Hz	М	aximum: 192	0x1080,60Hz
				8		
		E2216HV			Energy Use	*****
	Dell S	E2216HV Brightness / Contrast	DDC/CI	Þ	Energy Use Enable	
	) () ()	And the second se	DDC/CI LCD Conditioning	• •	11.000	
	Đ.	Brightness / Contrast			Enable	
	) () ()	Brightness / Contrast Auto Adjust	LCD Conditioning		Enable Disable	I Settings
	) () ()	Brightness / Contrast Auto Adjust Color	LCD Conditioning Reset Other Settings		Enable Disable	
		Brightness / Contrast Auto Adjust Color Display	LCD Conditioning Reset Other Settings		Enable Disable	
	<ul><li>♦</li><li>♦</li><li>♦</li></ul>	Brightness / Contrast Auto Adjust Color Display Energy	LCD Conditioning Reset Other Settings		Enable Disable	
	<ul><li>♦</li><li>♦</li><li>♦</li></ul>	Brightness / Contrast Auto Adjust Color Display Energy Menu	LCD Conditioning Reset Other Settings		Enable Disable	
	<ul> <li></li></ul>	Brightness / Contrast Auto Adjust Color Display Energy Menu Personalize	LCD Conditioning Reset Other Settings		Enable Disable	
	<ul> <li></li></ul>	Brightness / Contrast Auto Adjust Color Display Energy Menu Personalize	LCD Conditioning Reset Other Settings Factory Reset		Enable Disable Reset All	

DDC/CI	DDC/CI (Display Data Channel/Command Interface) allows a software on your computer to adjust the monitor display settings like the brightness, color balance etc.
	Enable (Default): Optimizes the performance of your monitor and provides a better customer experience.
	Disable: Disables the DDC/CI option and the following message appears on the screen.
	Dell SE2216H
	The function of adjusting display setting using PC application will be
	disabled.
	Do you wish to disable DDC/CI function?
	No
	Yes
	Dell SE2216HM
	The function of adjusting display setting using PC application will be
	disabled.
	Do you wish to disable DDC/CI function?
	No
	Yes
	Dell SE2216HV
	The function of adjusting display setting using PC application will be
	disabled.
	Do you wish to disable DDC/CI function?
	No
	Yes

LCD	This feature will help reduce minor cases of image retention.
Conditioning	If an image appears to be stuck on the monitor, select <b>LCD</b> <b>Conditioning</b> to help eliminate any image retention. Using the LCD Conditioning feature may take some time. LCD Conditioning feature cannot remove severe cases of image retention or burn-in.
	<b>NOTE</b> : Use LCD Conditioning only when you experience a problem with image retention.
	The below warning message appears once user selects "Enable" LCD Conditioning.
	Dell SE2216H
	The feature will help reduce minor cases of image retention. Depending on
	the degree of image retention, the program may take some time to run.
	Do you wish to continue?
	No
	Yes
	Dell SE2216HM
	The feature will help reduce minor cases of image retention. Depending on
	the degree of image retention, the program may take some time to run.
	Do you wish to continue?
	No
	Yes
	Dell SE2216HV
	The feature will help reduce minor cases of image retention. Depending on
	the degree of image retention, the program may take some time to run.
	Do you wish to continue?
	No
	Yes
Reset Other Settings	Select this option to restore default other settings, such as DDC/CI.
	Resets all OSD settings to the factory preset values.

### **OSD** Messages

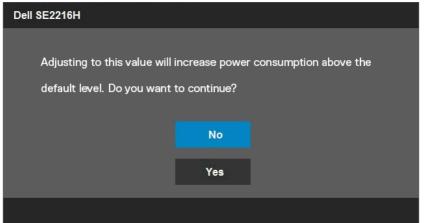
When the monitor does not support a particular resolution mode you will see the following message:

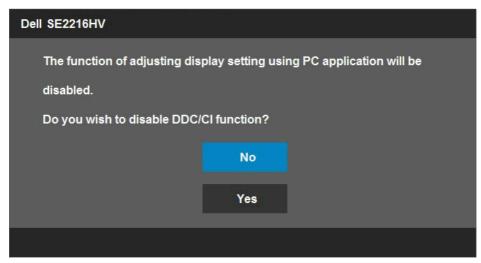


This means that the monitor cannot synchronize with the signal that it is receiving from the computer. See **Monitor Specifications** for the horizontal and vertical frequency ranges addressable by this monitor. Recommended mode is 1920 x 1080. You will see the following message before the DDC/CI function is disabled.

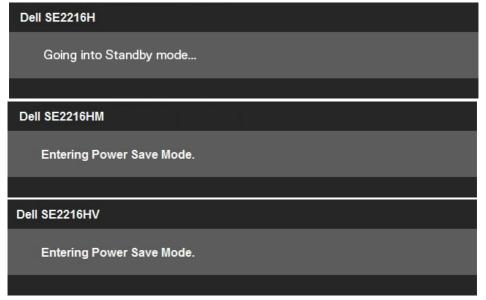
Dell SE2216H		
The function of adjusting dis	play setting using PC application will be	
disabled.		
Do you wish to disable DDC	CI function?	
	No	
	Yes	
		_
Dell SE2216HM		
	play setting using PC application will be	
	play setting using PC application will be	
The function of adjusting dis		
The function of adjusting dis disabled.	Cl function?	
The function of adjusting dis disabled.		
The function of adjusting dis disabled.	Cl function?	
The function of adjusting dis disabled.	Cl function?	

The following Power Warning Message box applies to Brightness functions for the first time when you adjust the Brightness level above the default level.





When the monitor enters the **Standby** mode, the following message appears:



Activate the computer and wake up the monitor to gain access to the OSD.

If you press any button other than the power button, the following messages will appear depending on the selected input:

#### Dell SE2216H

There is no signal coming from your computer. Press any key on the keyboard or move the mouse to wake it up. If there is no display, press the monitor button now to select the correct input source on the On-Screen-Display menu.

#### Dell SE2216HM

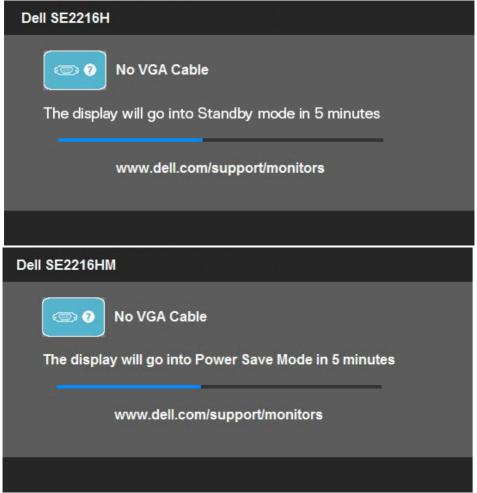
There is no signal coming from your computer. Press any key on the keyboard or move the mouse to wake it up. If there is no display, press the monitor button now to select the correct input source on the On-Screen-Display menu.

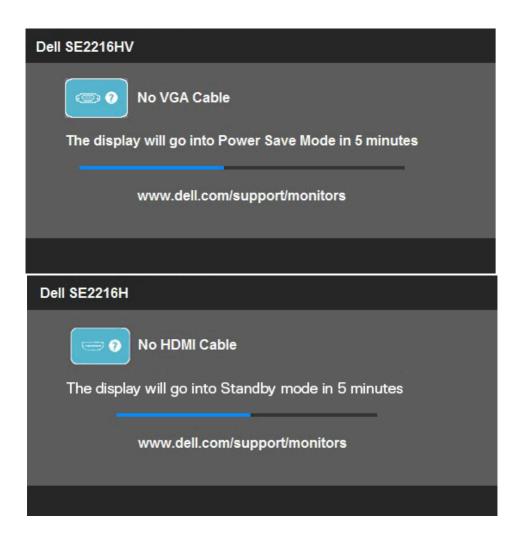
#### Dell SE2216HV

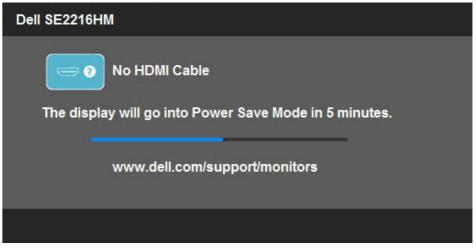
There is no signal coming from your computer. Press any key on the

keyboard or move the mouse to wake it up.

If VGA or HDMI cable is not connected, a floating dialog box appears. The monitor will enter **Standby mode after 5 minutes** if left at this state.







See **Solving Problems** for more information.

### Setting the Maximum Resolution

For optimal display performance while using the Microsoft Windows operating systems, set the display resolution to 1920 x 1080 pixels by performing the following steps:

### In Windows Vista, Windows 7, Windows 8 or Windows 8.1:

- **1.** For Windows 8 or Windows 8.1 only, select the Desktop tile to switch to classic desktop.
- 2. Right-click on the desktop and click Screen Resolution.
- 3. Click the dropdown list of the screen resolution and select 1920 x 1080.
- 4. Click OK.

#### In Windows 10:

- 1. Right-click on the desktop and click **Display settings**.
- 2. Click Advanced display settings.
- 3. Click the dropdown list of **Resolution** and select 1920 x 1080.
- 4. Click Apply.

If you do not see 1920 x 1080 as an option, you may need to update your graphics driver. Please choose the scenario below that best describes the computer system you are using, and follow the provided

1:If you have a Dell desktop or a Dell portable computer with Internet access 2:If you have a non Dell desktop, portable computer, or graphics card

# If you have a Dell desktop or a Dell portable computer with Internet access

- **1.** Go to <u>http://www.dell.com/support</u>, enter your service tag, and download the latest driver for your graphics
- **2.** After installing the drivers for your graphics adapter, attempt to set the resolution to 1920 x 1080 again.

**NOTE:** If you are unable to set the resolution to 1920 x 1080, please contact Dell to inquire about a graphics adapter that supports these resolutions.

# If you have a non Dell desktop, portable computer, or graphics card

In Windows Vista, Windows 7, Windows 8 or Windows 8.1:

- **1.** For Windows 8 or Windows 8.1 only, select the Desktop tile to switch to classic desktop.
- 2. Right-click on the desktop and click Personalization.
- 3. Click Change Display Settings.
- 4. Click Advanced Settings.
- **5.** Identify your graphics controller supplier from the description at the top of the window. For example, NVIDIA, ATI, Intel, and so on.
- **6.** Please refer to the graphics card provider website for updated driver. For example, <u>http://www.ATI.com</u> or <u>http://www.NVIDIA.com</u>.
- **7.** After installing the drivers for your graphics adapter, attempt to set the resolution to 1920 x 1080 again.

### In Windows 10:

- 1. Right-click on the desktop and click Display settings.
- 2. Click Advanced display settings.
- 3. Click Display adapter properties.
- **4.** Identify your graphics controller supplier from the description at the top of the window. For example, NVIDIA, ATI, Intel, and so on.
- **5.** Please refer to the graphics card provider website for updated driver. For example, <u>http://www.ATI.com</u> or <u>http://www.NVIDIA.com</u>.
- **6.** After installing the drivers for your graphics adapter, attempt to set the resolution to 1920 x 1080 again.

**NOTE:** If you are unable to set the resolution to 1920 x 1080, please contact the manufacturer of your computer or consider purchasing a graphics adapter that will support the video resolution of 1920 x 1080.

# Using the Tilt

### Tilt

With the stand assembly, you can tilt the monitor for the most comfortable viewing angle.



**NOTE:** The stand base is detached when the monitor is shipped from the factory.

# Troubleshooting

MARNING: Before you begin any of the procedures in this section, follow the Safety Instruction.

## Self-Test

Your monitor provides a self-test feature that allows you to check whether your monitor is functioning properly. If your monitor and computer are properly connected but the monitor screen remains dark, run the monitor self-test by performing the following steps:

- **1.** Turn off both your computer and the monitor.
- 2. Unplug the video cable from the back of the computer. To ensure proper Self-Test operation, remove both VGA and HDMI cables from the back of computer.
- 3. Turn on the monitor.

The floating dialog box should appear on-screen (against a black background) if the monitor cannot sense a video signal and is working correctly. While in self-test mode, the power LED remains white. Also, depending upon the selected input, one of the dialogs shown below will continuously scroll through the screen.

Dell SE2216HV
No VGA Cable
The display will go into Power Save Mode in 5 minutes
www.dell.com/support/monitors
Dell SE2216H
Dell SE2216H
No VGA Cable

- This message also appears during normal system operation, if the video cable becomes disconnected or damaged. The monitor will enter Standby mode after 5 minutes if left at this state.
- **5.** Turn off your monitor and reconnect the video cable; then turn on both your computer and the monitor.

If your monitor screen remains blank after you use the previous procedure, check your video controller and computer, because your monitor is functioning properly.

### **Built-in Diagnostics**

Your monitor has a built-in diagnostic tool that helps you determine if the screen abnormality you are experiencing is an inherent problem with your monitor, or with your computer and video card.



**NOTE:** You can run the built-in diagnostics only when the video cable is unplugged and the monitor is in self-test mode.

To run the built-in diagnostics:

- **1.** Ensure that the screen is clean (no dust particles on the surface of the screen).
- **2.** Unplug the video cable(s) from the back of the computer or monitor. The monitor then goes into the self-test mode.
- **3.** Press and hold the **Button 1** and **Button 4** on the front panel simultaneously for 2 seconds. A gray screen appears.
- 4. Carefully inspect the screen for abnormalities.
- **5.** Press the **Button 4** on the front panel again. The color of the screen changes to red.
- 6. Inspect the display for any abnormalities.
- 7. Repeat steps 5 and 6 to inspect the display in green, blue, black, white screens.

The test is complete when the Text screen appears. To exit, press the **Button 4** again. If you do not detect any screen abnormalities upon using the built-in diagnostic tool, the monitor is functioning properly. Check the video card and computer.

## **Common Problems**

The following table provides general information about common monitor problems you might encounter and the possible solutions.

Common symptoms	What you experience	Possible solutions
No video/Power LED off	No picture	<ul> <li>Ensure that the video cable connecting the monitor and the computer is properly connected and secure.</li> </ul>
		<ul> <li>Verify that the power outlet is functioning properly using any other electrical equipment.</li> </ul>
		<ul> <li>Ensure that the power button is depressed fully.</li> </ul>
		• Ensure that the correct Input Source is selected using the <b>Input Source</b> Select button.
		<ul> <li>Check the "Power LED Button" option under Energy in OSD Menu.</li> </ul>
No video/Power LED on	No picture or no brightness	<ul> <li>Increase brightness &amp; contrast controls via OSD.</li> </ul>
		<ul> <li>Perform monitor self-test feature check.</li> </ul>
		Check for bent or broken pins in the video cable connector.
		• Ensure that the correct Input Source is selected using the <b>Input Source</b> Select menu.
		Run the built-in diagnostics.
Poor focus	Picture is fuzzy, blurry,	<ul> <li>Perform Auto Adjust via OSD.</li> </ul>
	or ghosting	Adjust the Phase and Pixel Clock controls via OSD.
		• Eliminate video extension cables.
		• Reset the monitor to Factory Settings.
		<ul> <li>Change the video resolution to the correct aspect ratio (16:9).</li> </ul>
Shaky/Jittery video	Wavy picture or fine	Perform Auto Adjust via OSD.
	movement	<ul> <li>Adjust the Phase and Pixel Clock controls via OSD.</li> </ul>
		• Reset the monitor to Factory Settings.
		<ul> <li>Check environmental factors.</li> </ul>
		<ul> <li>Relocate the monitor and test in another room.</li> </ul>

Missing pixels	LCD screen has spots	Cycle power on-off.
		<ul> <li>Pixel that is permanently off is a natural defect that can occur in LCD technology.</li> </ul>
		For more information about Dell Monitor Quality and Pixel Policy, see Dell Support site at: http://www.dell.com/support/monitors.
Stuck-on pixels	LCD screen has bright	Cycle power on-off.
	spots	<ul> <li>Pixel that is permanently off is a natural defect that can occur in LCD technology.</li> </ul>
		For more information on Dell Monitor Quality and Pixel Policy, see Dell Support site at: http://www.dell.com/support/monitors.
Brightness problems	Picture too dim or too	<ul> <li>Reset the monitor to Factory Settings.</li> </ul>
	bright	• Auto Adjust via OSD.
		<ul> <li>Adjust brightness and contrast controls using OSD.</li> </ul>
Geometric distortion	Screen not centered	<ul> <li>Reset the monitor to Factory Settings.</li> </ul>
	correctly	• Auto Adjust via OSD.
		<ul> <li>Adjust horizontal and vertical controls using OSD.</li> </ul>
		<b>NOTE</b> : When using 'HDMI', the positioning adjustments are not available.
Horizontal/Vertical lines	Screen has one or	• Reset the monitor to Factory Settings.
	more lines	• Perform Auto Adjust via OSD.
		<ul> <li>Adjust Phase and Pixel Clock controls via OSD.</li> </ul>
		<ul> <li>Perform monitor self-test feature check and determine if these lines are also in self-test mode.</li> </ul>
		<ul> <li>Check for bent or broken pins in the video cable connector.</li> </ul>
		<b>NOTE</b> : When using 'HDMI', the Pixel Clock and Phase adjustments are not available.

Synchronization	Screen is scrambled or	• Reset the monitor to Factory Settings.
problems	appears torn	<ul> <li>Perform Auto Adjust via OSD.</li> </ul>
		Adjust Phase and Pixel Clock controls via OSD.
		<ul> <li>Perform monitor self-test feature check to determine if the scrambled screen appears in self-test mode.</li> </ul>
		<ul> <li>Check for bent or broken pins in the video cable connector.</li> </ul>
		• Restart the computer in the safe mode.
Safety-related issues	Visible signs of smoke or sparks	<ul> <li>Do not perform any troubleshooting steps.</li> </ul>
		Contact Dell immediately.
Intermittent problems	Monitor malfunctions on & off	<ul> <li>Ensure that the video cable connecting the monitor to the computer is connected properly and is secure.</li> </ul>
		• Reset the monitor to Factory Settings.
		• Perform monitor self-test feature check to determine if the intermittent problem occurs in self-test mode.
Missing color	Picture missing color	Perform monitor self-test feature check.
		• Ensure that the video cable connecting the monitor to the computer is connected properly and is secure.
		<ul> <li>Check for bent or broken pins in the video cable connector.</li> </ul>
Wrong color	Picture color not good	• Change the Color Setting Mode in the Color Settings OSD to Graphics or Video depending on the application.
		• Try different Color Preset Settings in Color Settings OSD. Adjust R/G/B value in Color Settings OSD if the Color Management is turned off.
		<ul> <li>Change the Input Color Format to PC RGB or YPbPr in the Advance Setting OSD.</li> </ul>
Image retention from a static image left on the monitor for a long period of time	Faint shadow from the static image displayed appears on the screen	• Set the screen to turn off after a few minutes of screen idle time. These can be adjusted in Windows Power Options or Mac Energy Saver setting.
		<ul> <li>Alternatively, use a dynamically changing screensaver.</li> </ul>

**NOTE:** When choosing HDMI mode, the Auto Adjust function is not available.

## **Product-Specific Problems**

Specific Symptoms	What You Experience	Possible Solutions
Screen image is too small	Image is centered on screen, but does not fill entire viewing area	<ul> <li>Check the Aspect Ratio setting in the Display OSD.</li> <li>Reset the monitor to Factory Settings.</li> </ul>
Cannot adjust the monitor with the buttons on the front panel	OSD does not appear on the screen	<ul> <li>Turn off the monitor, unplug the power cord, plug back, and then turn on the monitor.</li> </ul>
		• Check whether the OSD menu is locked. If yes, press and hold the button beside the Power button for 10 seconds to unlock (for more information, see Lock).
No Input Signal when user controls are pressed	No picture, the LED light is white. When you press "up", "down" or "Menu" key, the message " No input signal" will appear.	<ul> <li>Check the signal source. Ensure that the computer is not in the power saving mode by moving the mouse or pressing any key on the keyboard.</li> </ul>
		<ul> <li>Check whether the signal cable is plugged in properly. Re-plug the signal cable if necessary.</li> </ul>
		• Reset the computer or video player.
The picture does not fill the entire screen	The picture cannot fill the height or width of the screen	• Due to different video formats (aspect ratio) of DVDs, the monitor may display in full screen.
		Run the built-in diagnostics.

# Appendix

## **Safety Instructions**

WARNING: Use of controls, adjustments, or procedures other than those specified in this documentation may result in exposure to shock, electrical hazards, and/or mechanical hazards.

For information on safety instructions, see the Product Information Guide.

# FCC Notices (U.S. Only) and Other Regulatory Information

For FCC notices and other regulatory information, see the regulatory compliance website located at <u>https://www.dell.com\regulatory\_compliance</u>.

# This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference
- (2) this device must accept any interference received including interference that may cause undesired operation

### **Contact Dell**

For customers in the United States, call 800-WWW-DELL (800-999-3355).

**NOTE:** If you do not have an active Internet connection, you can find contact information on your purchase invoice, packing slip, bill, or Dell product catalog.

Dell provides several online and telephone-based support and service options. Availability varies by country and product, and some services may not be available in your area.

To get online monitor support content, visit https://www.dell.com/support/monitors.

To contact Dell for sales, technical support, or customer service issues:

- 1. Visit https://www.dell.com/support.
- 2. Verify your country or region in the Choose A Country/Region drop-down menu at the top left of the page.
- 3. Click **Contact Us** on the top left side of the page.
- 4. Select the appropriate service or support link based on your need.
- 5. Choose the method of contacting Dell that is convenient for you.

# EU product database for energy label and product information sheet

SE2216H: https://eprel.ec.europa.eu/qr/346208