


Dell Bluetooth Mouse WM615

User's Guide


Regulatory model: WM615



Notes, Cautions, and Warnings

 **NOTE:** A NOTE indicates important information that helps you make better use of your Dell Bluetooth mouse.

 **CAUTION:** A CAUTION indicates potential damage to hardware or loss of data if instructions are not followed.

 **WARNING:** A WARNING indicates a potential for property damage, personal injury, or death.

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About Your Bluetooth Mouse

Product Features

The features of the Dell Bluetooth Mouse WM615 include:

Easy and Fast Setup

Easy to set up through Bluetooth 4.0, allowing you to simply pair with your computer and get started right away, with no software required.

Ergonomic Design

Designed for comfort to allow users to work or play for longer periods without the usual stress on the wrists or hands.

Compatibility

Compatible with most Windows 7/8/8.1/10 platform portable devices with Bluetooth 4.0 support.

Built-in Feature to Enhance Battery Life

Has a special operating mode built in to conserve battery power. If the mouse is inactive for 5 minutes it will go in to Sleep Mode. Move the mouse or click the left or right button to wake the mouse.

Package Contents

Your Bluetooth mouse is shipped with the components shown below.



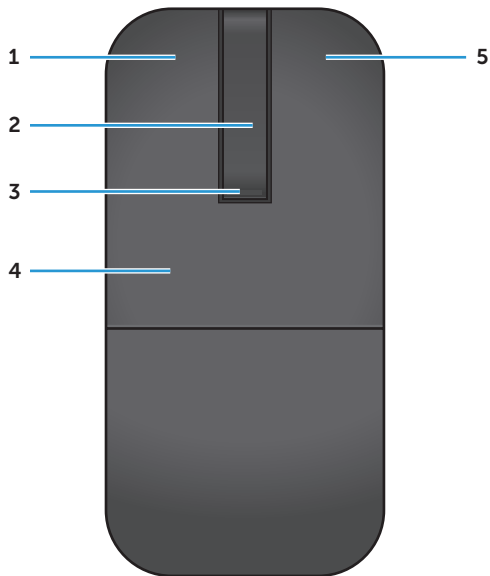
1 Bluetooth mouse

3 AAA-type batteries (2)

2 Documents

Identifying Parts and Controls

Top View

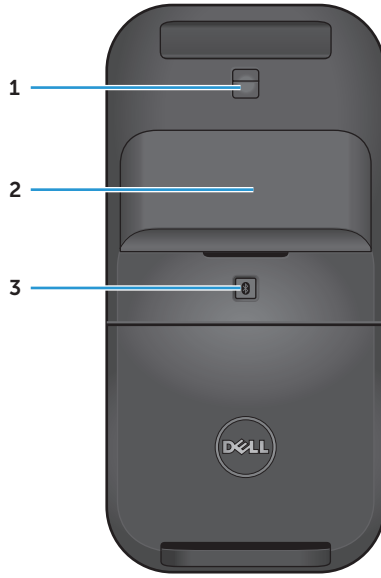


1	Left button	4	Key plate
2	Scroll touch-strip	5	Right button
3	Power / Battery LED (white / amber)		

NOTE: When the Power/Battery LED lights white for 3 seconds, this indicates the mouse is in ON mode or has recovered from a deep-sleep mode.

NOTE: When the Power/Battery LED blinks amber for 30 seconds, this indicates the low battery status.

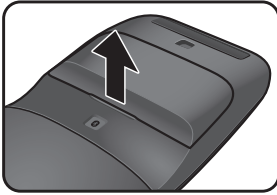
Bottom View



- 1 IR sensor
- 2 Battery compartment cover (magnetic)
- 3 Bluetooth pairing button

Setting Up Your Bluetooth Mouse

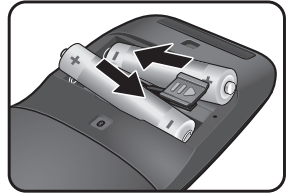
1. Install the two AAA batteries in your mouse.



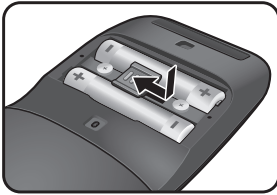
a) Remove the battery cover.



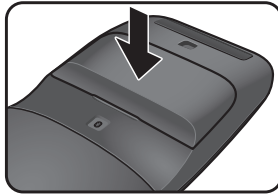
b) Unlock the battery compartment latch.



c) Install the batteries into the battery compartment.

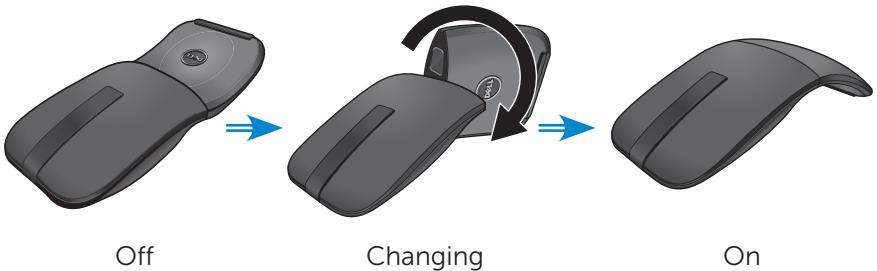


d) Lock the battery compartment latch.




f) Replace the battery cover.

2. Rotate the rear key plate clockwise to turn on the mouse.



 **NOTE:** The power LED turns white for 3 seconds when the mouse is on.

3. Pair the mouse with your Bluetooth enabled computer.

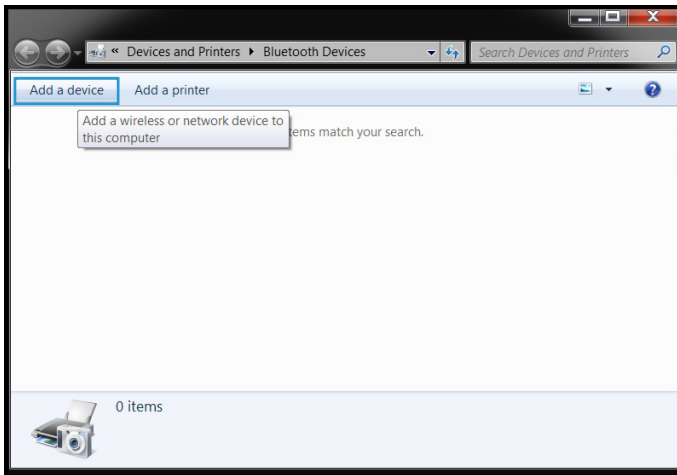
 **NOTE:** Make sure the distance between your computer and mouse is within the Bluetooth reception range.

Windows 7

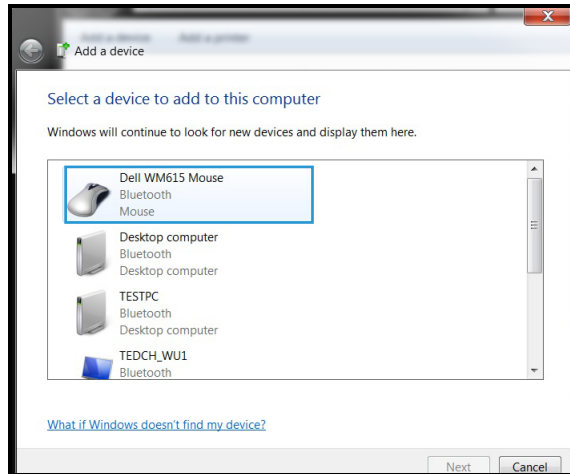
a) Press the Bluetooth pairing button for 3 seconds.



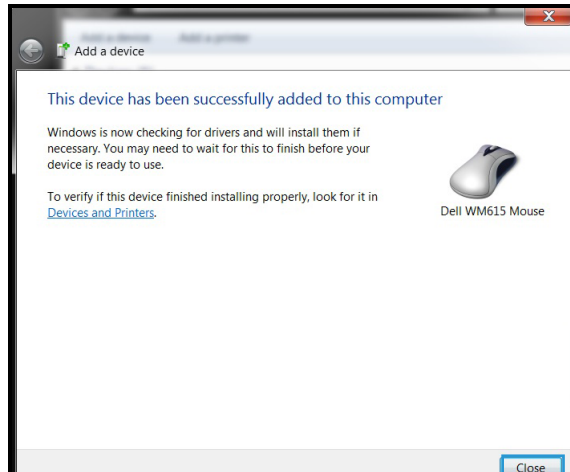
b) Double-click the Bluetooth icon (📶) on the system tray and select **Add a Device**.



c) The detected devices appear on the screen. Click **Dell WM615 Mouse** and click **Next** to continue.



d) Click **Close** to complete the pairing.



Windows 8

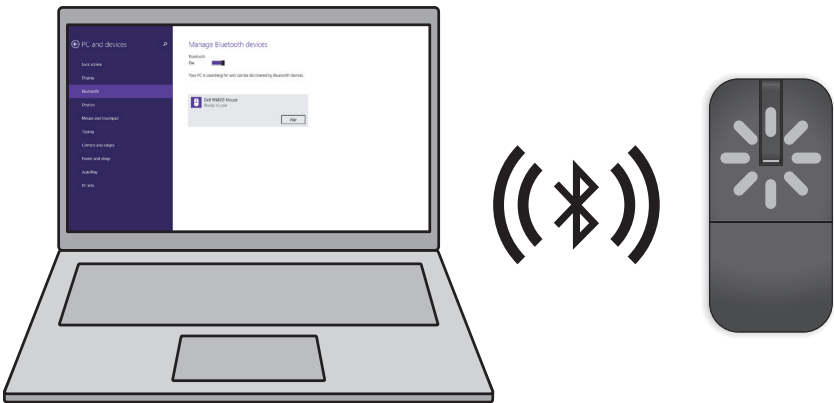
a) Press the Bluetooth pairing button for 3 seconds.



b) On the charms sidebar, click **Settings**  > **Change PC Settings** > **PC and devices** > **Bluetooth**.

c) Click the name of the mouse.

d) Click **Pair** to complete the Bluetooth pairing in your computer.



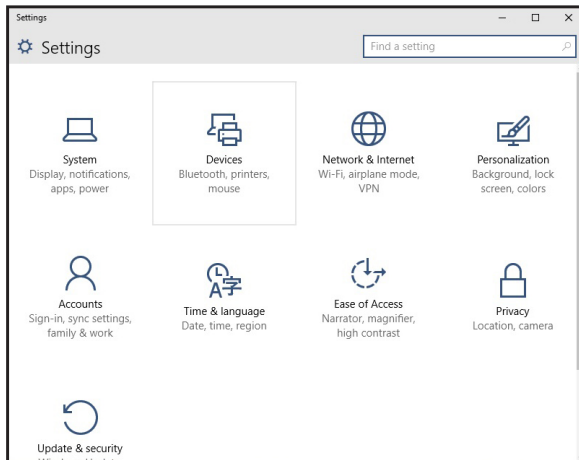
 **NOTE:** Bluetooth pairing LED blinks white within 2 minutes, indicating the Bluetooth pairing is initiated.

Windows 10

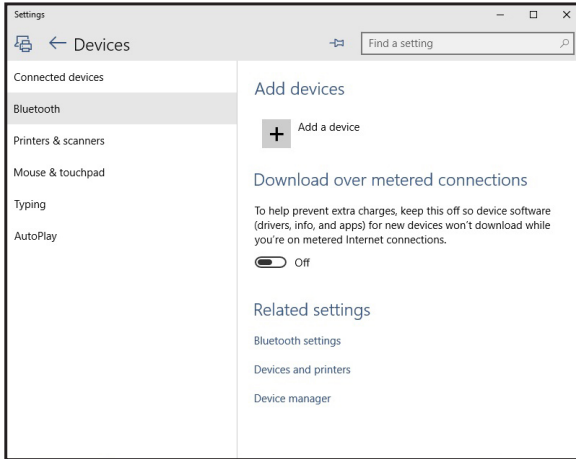
a) Press the Bluetooth pairing button for 3 seconds.



b) Click **Start**  > **Settings**  > **Devices**.



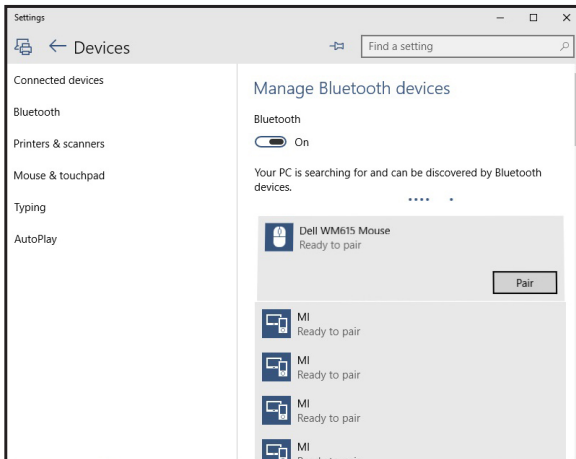
c) Click **Bluetooth**.




d) Under **Manage Bluetooth devices**, make sure the Bluetooth is turned on.

A list of nearby Bluetooth devices is displayed on the screen.

e) Select the Bluetooth radio for the Dell WM615 mouse.



e) Click **Pair** to complete the Bluetooth pairing in your computer.

 **NOTE:** Bluetooth pairing LED blinks white within 2 minutes, indicating the Bluetooth pairing is initiated.



If you are unable to pair or use the mouse, see the **Troubleshooting** section.

Pairing multiple computers with your Bluetooth mouse

Pair the mouse with a Bluetooth enabled computer (Identity A)

1. Press the Bluetooth button on the mouse for 3 seconds. The Bluetooth pairing LED blinks white for 1-2 minutes, indicating that the mouse is in Bluetooth broadcast mode.
2. The detected devices appear on the screen. Click **Dell WM615 Mouse** and tap **Pair** to complete the Bluetooth pairing in your device. This is the first pairing (Identity A).

Reconnect the mouse with a paired computer (Identity A)

1. Press the Bluetooth button on the mouse for 3 seconds. The Bluetooth pairing LED blinks white for 1-2 minutes, indicating that the mouse is in Bluetooth broadcast mode.
2. The Bluetooth mouse will connect to the computer and stop broadcasting.

Pair the mouse with second Bluetooth enabled computer (Identity B)

1. Turn off the computer (Identity A) paired with your mouse.
2. Press the Bluetooth button on the mouse for 3 seconds. The Bluetooth pairing LED blinks white for 1-2 minutes, indicating that the mouse is in Bluetooth broadcast mode.
3. The detected devices appear on the screen of your second computer. Click **Dell WM615 Mouse** and tap **Pair** to complete the Bluetooth pairing in your device. This is the second pairing (Identity B). Your Bluetooth mouse could save a maximum of two pairings.

Pair the mouse with third Bluetooth enabled computer (Identity C)

1. Turn off the first (Identity A) and second (Identity B) computer paired with your mouse.
2. Press the Bluetooth button on the mouse for 3 seconds. The Bluetooth pairing LED blinks white for 1-2 minutes, indicating that the mouse is in Bluetooth broadcast mode.
3. The detected devices appear on the screen of your third computer. Click **Dell WM615 Mouse** and tap **Pair** to complete the Bluetooth pairing in your device. This is the third pairing (Identity C). Your Bluetooth mouse could save a maximum of two pairings. If you make a third pairing, the oldest pairing (Identity 1) will be automatically deleted.

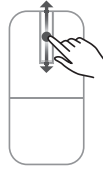
Switching between paired computers (Identity A and Identity B)

1. Turn off the computer (Identity A) first paired with your mouse. The mouse will reconnect to your second computer (Identity B).
2. Turn off your second computer (Identity B). The mouse will reconnect to your first computer (Identity A).

Shortcut Gestures

Scroll

Slide your finger up or down to scroll the page.



Trigger a Directional Panel

Double-tap on the scroll touch-strip to trigger a directional panel for moving direction.



Increasing the Battery Life of Your Mouse

The mouse has a special operating mode built in to conserve battery power:

Sleep mode: When the mouse has been inactive for 5 minutes.

To wake the mouse: Move the mouse or click the left or right button.

Troubleshooting

Common Symptoms

The following table contains information about common issues you might encounter and the possible solutions.

Common Symptoms	What You Experience	Possible Solutions
Unable to use the mouse	No lighted Power LED (white) on scroll touch-strip when mouse is rotated to on position	<ol style="list-style-type: none">1. Check if the batteries are inserted in the correct orientation.<ul style="list-style-type: none">• Batteries "+" and "-" ends should follow those indicated on the battery compartment label.2. Check the battery level.<ul style="list-style-type: none">• If the mouse uses a rechargeable battery, make sure the batteries are fully charged.• If the mouse uses replaceable batteries, replace them with new batteries.3. Turn the mouse off then on.<ul style="list-style-type: none">• Rotate the mouse to off position, then rotate the mouse to on position.• Check that the power LED (white) on scroll touch-strip blinks once.

Common Symptoms	What You Experience	Possible Solutions
Mouse pointer does not move	The mouse pointer freezes	<ol style="list-style-type: none"> 1. Check the battery level. <ul style="list-style-type: none"> • If the mouse uses a rechargeable battery, make sure the batteries are fully charged. • If the mouse uses replaceable batteries, replace them with new batteries. 2. Turn the mouse off then on. <ul style="list-style-type: none"> • Rotate the mouse to off position, then rotate the mouse to on position. • Check that the power LED (white) on scroll touch-strip blinks once. 3. On your computer, turn the Bluetooth off and on. 4. Restart your computer. 5. Check for interference that may affect Bluetooth connectivity (e.g nearby Wifi, USB 3.0 Devices). <ul style="list-style-type: none"> • Check for any wireless devices that are in close proximity such as wireless networking devices (Bluetooth printer, USB 3.0 dongle, etc), wireless pointing devices, and microwave ovens. • Move away from these devices.

Common Symptoms	What You Experience	Possible Solutions
Left/right buttons don't work	No response when the left or right mouse button is pressed	<ol style="list-style-type: none">1. Check the battery level.<ul style="list-style-type: none">• If the mouse uses a rechargeable battery, make sure the batteries are fully charged.• If the mouse uses replaceable batteries, replace them with new batteries.2. Turn the mouse off then on.<ul style="list-style-type: none">• Rotate the mouse to off position, then rotate the mouse to on position.• Check that the power LED (white) on scroll touch-strip blinks once3. On your computer, turn the Bluetooth off and on.4. Restart your computer.5. Check for interference that may affect Bluetooth connectivity (e.g nearby Wifi, USB 3.0 Devices).<ul style="list-style-type: none">• Check for any wireless devices that are in close proximity such as wireless networking devices (Bluetooth printer, USB 3.0 dongle, etc), wireless pointing devices, and microwave ovens.• Move away from these devices.

Common Symptoms	What You Experience	Possible Solutions
Bluetooth pairing button doesn't work	No blinking white LED on the touch scroll-strip when the Bluetooth pairing button is pressed for 3 seconds	<ol style="list-style-type: none">1. Check if the batteries are inserted in the correct orientation.<ul style="list-style-type: none">• Batteries "+" and "-" ends should follow those indicated on the battery compartment label.2. Check the battery level.<ul style="list-style-type: none">• If the mouse uses a rechargeable battery, make sure the batteries are fully charged.• If the mouse uses replaceable batteries, replace them with new batteries.3. Turn the mouse off then on.<ul style="list-style-type: none">• Rotate the mouse to off position, then rotate the mouse to on position.4. The power LED (White) on the scroll touch strip should blink once.

Common Symptoms	What You Experience	Possible Solutions
Unable to pair the mouse with the computer	Bluetooth pairing error message is received while pairing the mouse with the computer	<ol style="list-style-type: none">1. Check the battery level.<ul style="list-style-type: none">• If the mouse uses a rechargeable battery, make sure the batteries are fully charged.• If the mouse uses replaceable batteries, replace them with new batteries.2. Turn the mouse off then on.<ul style="list-style-type: none">• Rotate the mouse to off position, then rotate the mouse to on position.3. On your computer, turn the Bluetooth off and on.4. Restart your computer.5. Check if you have the latest Bluetooth driver installed on your computer.<ul style="list-style-type: none">• Go to http://www.dell.com/support and update the correct Bluetooth driver.6. Check for interference that may affect Bluetooth connectivity (e.g nearby Wifi, USB 3.0 Devices).<ul style="list-style-type: none">• Check for any wireless devices that are in close proximity such as wireless networking devices (Bluetooth printer, USB 3.0 dongle, etc), wireless pointing devices, and microwave ovens.• Move away from these devices.

Common Symptoms	What You Experience	Possible Solutions
		<ol style="list-style-type: none"> 7. Check if your computer is included in the list of select Dell computers compatible with the mouse. See www.dell.com/support for more information.
Bluetooth connection is lost	Previously paired mouse no longer works on the computer	<ol style="list-style-type: none"> 1. Check the battery level. <ul style="list-style-type: none"> • If the mouse uses a rechargeable battery, make sure the batteries are fully charged. • If the mouse uses replaceable batteries, replace them with new batteries. 2. Turn the mouse off then on. <ul style="list-style-type: none"> • Rotate the mouse to off position, then rotate the mouse to on position. 3. On your computer, turn the Bluetooth off and on. 4. Restart your computer. 5. Check for interference that may affect Bluetooth connectivity (e.g nearby Wifi, USB 3.0 Devices). <ul style="list-style-type: none"> • Check for any wireless devices that are in close proximity such as wireless networking devices (Bluetooth printer, USB 3.0 dongle, etc), wireless pointing devices, and microwave ovens. • Move away from these devices. 6. Refer to chapter Pairing multiple computers with your Bluetooth mouse for more information.

Frequently Asked Questions

Question 1:

My Bluetooth mouse doesn't connect to my computer after being idle. How do I reconnect my mouse?

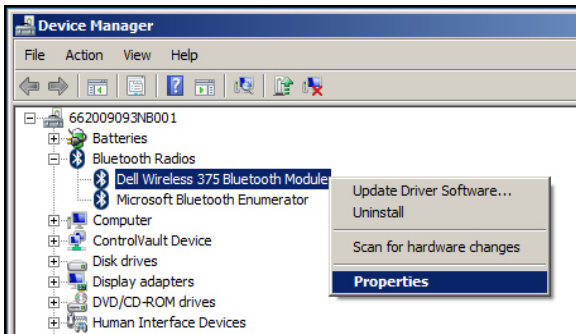
Answer:

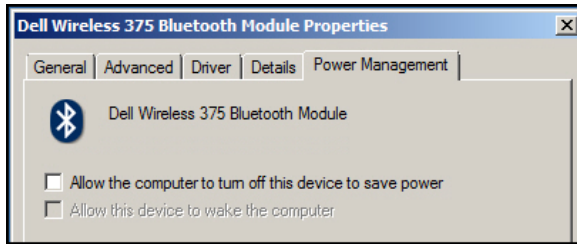
Windows 7 and Windows 8 have a known issue with selective power management of attached devices which could make your mouse appear locked. Reboot the system or turn your Bluetooth radio off and back on to reconnect your mouse.

If the Bluetooth radio on your computer is set to Allow the computer to turn off this device to save power, this could also cause your mouse to not reconnect after being idle. To solve this, disable the Allow the computer to turn off this device to save power option in the Bluetooth radio properties of your computer.

- **For Windows 7:**

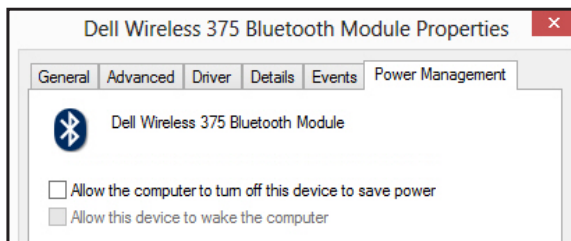
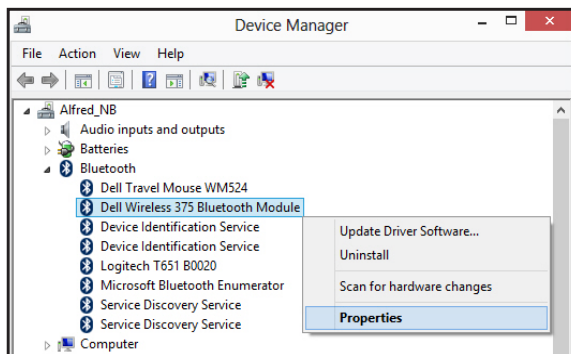
1. Click the Start button and type **Device Manager**.
2. Click on **Device Manager** in the Results window.
3. In Device Manager, expand **Bluetooth Radios**.
4. Right click on the Bluetooth radio device and select **Properties**.
5. On the **Advanced** tab, the **Manufacturer Id** will be 15 if your radio is Broadcom-based. On the Power Management tab, uncheck the option **Allow the computer to turn off this device to save power**.
6. Click OK.





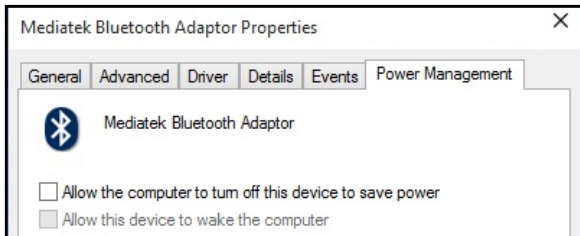
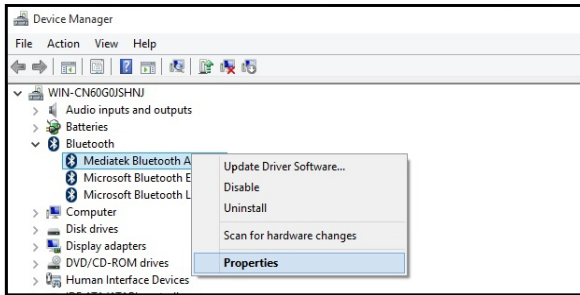
- **For Windows 8:**

1. Select **Search** and type **Device Manager**.
2. Select **Settings**.
3. In Device Manager, expand **Bluetooth** and select the Bluetooth radio for the **Dell WM615 mouse**.
4. In Device Manager, expand **Bluetooth** and select the Bluetooth radio for the Dell WM615 mouse.
5. Right click on the Bluetooth radio and select **Properties**.
6. On the **Power Management** tab, uncheck the option **Allow the computer to turn off this device to save power**.
7. Click OK.



- **For Windows 10:**

1. Type **Device Manager** in **Search the web and Windows** field (next to the Start button) and press **Enter**.
2. In Device Manager, expand **Bluetooth** and select the Bluetooth radio for the Dell WM615 mouse.
3. Right click on the Bluetooth radio and select **Properties**
4. On the **Power Management** tab, uncheck the option **Allow the computer to turn off this device to save power**.
5. Click OK.



Question 2:

Why is my Bluetooth mouse slow when reconnecting to my computer, when compared to my mouse using a USB 2.0 Nano dongle?

Answer:

A wireless mouse using a USB2.0 Nano dongle utilizes a dedicated 2.4G connection between the computer and mouse, making the reconnection almost instantaneous.

Using a Bluetooth connection, the Dell WM615 Bluetooth mouse shares the same 2.4G bandwidth with the Wireless subsystem of the computer making reconnection slower in comparison to a wireless mouse using a 2.0 USB Nano dongle. During this reconnection process, mouse cursor movement could be seen as erratic until the reconnection link is fully established.

Specifications

General

Model number	WM615
Connection type	Bluetooth 4.0
System requirement	Windows Operating System 7/8/8.1/10
Windows 7 support	Compatible with select Dell computers. See http://www.dell.com/support .

Electrical

Operating voltage	3 V
Battery life	Approximately 6 months
Battery type	AAA Alkaline

Physical Characteristics

Weight (with batteries)	76 g (0.17 lb)
Weight (without batteries)	52 g (0.11 lb)
ON mode	
Length:	116.5 mm (4.59 in)
Width:	57.4 mm (2.26 in)
Height:	29.6 mm (1.17 in)
OFF mode	
Length:	124.5 mm (4.90 in)
Width:	57.4 mm (2.26 in)
Height:	21.1 mm (0.83 in)

Environmental

Temperature	
Operating:	0°C to 50°C (32°F to 122°F)
Storage:	-40°C to 65°C (-40°F to 149°F)
Humidity	90% maximum relative humidity; non-condensing

Bluetooth 4.0

Radio transmission	The baseband transmit data is GFSK Modulated in the 2.4 GHz ISM band
Range	Up to 10 m radio range. No performance degradation up to maximum radio range (10 m).

Statutory Information

Warranty

Limited Warranty and Return Policies

Dell-branded products carry a 1-year limited hardware warranty.

For U.S. customers:

This purchase and your use of this product are subject to Dell's end user agreement, which you can find at <http://www.dell.com/terms>. This document contains a binding arbitration clause.

For European, Middle Eastern and African customers:

Dell-branded products that are sold and used are subject to applicable national consumer legal rights, the terms of any retailer sale agreement that you have entered into (which will apply between you and the retailer) and Dell's end user contract terms.

Dell may also provide an additional hardware warranty – full details of the Dell end user contract and warranty terms can be found by going to <http://www.dell.com>, selecting your country from the list at the bottom of the "home" page and then clicking the "terms and conditions" link for the end user terms or the "support" link for the warranty terms.

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