Dell[™] SP2008WFP Flat Panel Monitor

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Notes, Notices, and Cautions

NOTE: A NOTE indicates important information that helps you make better use of your computer.

SNOTICE: A NOTICE indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

A CAUTION: A CAUTION indicates a potential for property damage, personal injury, or death.

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About Your Monitor Dell[™] SP2008WFP Flat Panel Monitor

- Front View
- Back View
- Bottom View
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- Cleaning Your Monitor

Front View



- 1. Video input select
- 2. OSD menu / select button
- 3. Brightness & Contrast / Down (-) button
- 4. Auto-Adjust / Up (+) button
- 5. Power button (with power light indicator)
- 6. Webcam
- 7. MIC

Back View



1 VESA mounting holes (100mm) (Behind attached base plate) Use to mount the monitor.

- Refer to this label if you need to contact Dell for technical support.
- 4 Dell Soundbar mounting brackets

2 Barcode serial number label

5 Regulatory rating label

3 Security lock slot

- 6 Stand removal button
- 7 Cable management hole
- Use a security lock with the slot to help secure your monitor.
- Attach the optional Dell Soundbar.
 - List the regulatory approvals.
 - Press to release the stand.
 - Help organize cables by placing them through the hole.

Bottom View



2	Dell Soundbar power connector	Connect the power cord for the Soundbar (optional).
3	DVI connector	Connect your computer DVI cable.
4	VGA connector	Connect your computer VGA cable.
5	USB upstream connector	Connect the USB cable that came with your monitor to the monitor and the computer. Once this cable is connected you can use the USB connectors on the side and bottom of the monitor.
6	USB connector	Connect your USB devices.

NOTE: You can use this connector only after you connect the USB cable to the computer and the USB upstream connector on the monitor.

Side View



Monitor Specifications

Power Management Modes

If you have VESA's DPM[™] compliance display card or software installed in your PC, the monitor automatically reduces its power consumption when not in use. This is referred to as Power Save Mode. The monitor automatically resumes functioning when the computer detects input from the keyboard, mouse, or other input devices. The following table shows the power consumption and signaling of this automatic power saving feature:

VESA Modes	Horizontal Sync	Vertical Sync	Video	Power Indicator	Power Consumption
Normal operation (with Dell Soundbar and USB active)	Active	Active	Active	Blue	75 W (maximum)
Normal operation	Active	Active	Active	Blue	38 W (typical)
Active-off mode	Inactive	Inactive	Blanked	Amber	Less than 2 W
Switch off	-	-	-	Off	Less than 1 W

NOTE: The OSD only functions in the normal operation mode. One of the following messages appears when the "menu" or "plus" buttons are pressed wh Active-off mode.



Activate the computer and the monitor to gain access to the OSD

This monitor is ENERGY STAR®-compliant as well as TCO '99 power management compatible.



* Zero power consumption in OFF mode can only be achieved by disconnecting the main cable from the monitor.

Pin Assignments

15-pin D-Sub Connector



The following table shows pin assignments in the D-Sub connector:

Pin Number	Monitor Side of the 15-pin Side Signal Cable
1	Video-Red
2	Video-Green
3	Video-Blue
4	GND
5	Self-Test
6	GND-R
7	GND-G
8	GND-B
9	DDC +5V
10	GND
11	GND
12	DDC data
13	H-sync
14	V-sync
15	DDC clock

24-pin Digital-only DVI Connector



NOTE: Pin 1 is at the top right.

The following table shows pin assignments in the DVI connector:

Pin	Signal Assignment	Pin	Signal Assignment	Pin	Signal Assignment
1	T.M.D.S. Data 2-	9	T.M.D.S. Data 1-	17	T.M.D.S. Data 0-
2	T.M.D.S. Data 2+	10	T.M.D.S. Data 1+	18	T.M.D.S. Data 0+
3	T.M.D.S. Data 2 Shield	11	T.M.D.S. Data 1 Shield	19	T.M.D.S. Data 0 Shield
4	No Connect	12	No Connect	20	No Connect
5	No Connect	13	No Connect	21	No Connect
6	DDC Clock	14	+5V Power	22	T.M.D.S. Clock Shield
7	DDC Data	15	Self-Test	23	T.M.D.S. Clock +
8	No Connect	16	Hot Plug Detect	24	T.M.D.S. Clock -

Universal Serial Bus (USB) Interface

This monitor supports High-Speed Certified USB 2.0 interface.



USB ports:

1 upstream - rear
 4 downstream - 2 on rear; 2 on left side

NOTE: USB 2.0 capability requires 2.0-capable computer.

NOTE: The USB interface of the monitor works ONLY when monitor is powered ON (or in Power Save Mode). Switching your monitor OFF and then ON would re-enumerate its USB interface; attached peripherals may take a few seconds to resume normal functionality.

Plug and Play Capability

You can install the monitor in any Plug and Play-compatible system. The monitor automatically provides the computer system with its Extended Display Identification Data (EDID) using Display Data Channel (DDC) protocols so the system can configure itself and optimize the monitor settings. Most monitor installations are automatic; you can select different settings, if desired.

Model number

SP2008WFP

Flat Panel

Screen type	Active matrix - TFT LCD		
Screen dimensions	20.1 inches (20.1-inch viewable image size)		
Preset display area:			
Horizontal	433.44 mm (17.06 inches)		
Vertical	270.9 mm (10.67 inches)		
Dival pitch	0.250 mm		
Pixer pricit	0.256 11111		
Viewing angle	160° (vertical) typ, 160° (horizontal) typ		
Luminance output	300 CD/m ² (typ)		
Dynamic contrast ratio	2000 to 1 (typ)		
Faceplate coating	ARC-Glare (2H)		
Backlight	CCFL (4) edgelight system		
Response Time	2ms typical (Grey to Grey)		

Webcam - MIC Specifications

Lens	Field of view	66.5 degree +/- 5 %
	Focus mode	Fixed Focus
	Focus area	49cm~Infinity
	Focusing distance (normal mode)	1100 mm
Image Sensor	Active array size	2.0 mega-pixel
Video specification	Video frame rate	1600 x 1200 (UXGA) - up to 10 frames per second
		640 x 480 (VGA) and below - up to 30 frames per second
	Image flip	Horizontally
	Digital zoom	2x
Audio Specification	Microphone type	Dual Microphone
Interface		USB 2.0 high Speed
Power Supply		5.0 volts+- 5%

Webcam - MIC System Requirements

The following are the minimum system requirements for Webcam - MIC feature:

Intel[®] Pentium[®] 4 or AMD[®] equivalent processor running at 1.8 GHz or higher (Recommended: Intel Pentium 4, 2.8 GHz with Hyper-Threading enabled)

Microsoft[®] Windows[®] XP Service Pack 2 or Windows Vista

256 MB RAM (512 MB RAM or higher recommended)

580 MB free hard disk space

Available USB 1.1 port or a USB 1.1 hub with external power supply (USB 2.0 required for maximum frame rate and resolution)

CD-ROM/DVD-ROM drive for software installation

Monitor Resolution

30 kHz to 83 kHz (automatic)
56 Hz to 76 Hz (automatic)
1680 x 1050 at 60 Hz
1680 x 1050 at 60 Hz

Video Supported Modes

Video display capabilities (DVI HD playback)

480i/480p/576i/576p/720p/1080i/1080p (Supports HDCP)

Preset Display Modes

For quick adjustments of different modes, the monitor has default setting modes as shown in the following table:

Display Mode	Horizontal Frequency (kHz)	Vertical Frequency (Hz)	Pixel Clock (MHz)	Sync Polarity (Horizontal/Vertical)
VESA, 720 x 400	31.5	70.0	28.3	-/+
VESA, 640 x 480	31.5	60.0	25.2	-/-
VESA, 640 x 480	37.5	75.0	31.5	-/-
VESA, 800 x 600	37.9	60.0	40.0	+/+
VESA, 800 x 600	46.9	75.0	49.5	+/+
VESA, 1024 x 768	48.4	60.0	65.0	-/-
VESA, 1024 x 768	60.0	75.0	78.8	+/+
VESA, 1152 x 864	67.5	75.0	108	+/+
VESA, 1280 x 1024	64.0	60.0	108	+/+
VESA, 1280 x 1024	80.0	75.0	135.0	+/+
VESA 1680 x 1050	65.3	60	146.3	-/+
VESA, 1680 x 1050	64.7	59.9	119	+/-

Electrical

Video input signals	Analog RGB, 0.7 Volts +/-5%, positive polarity at 75 ohm input impedance Digital DVI-D TMDS, 600mV for each differential line, positive polarity at 50 ohm input impedance
Synchronization input signals	Separate horizontal and vertical synchronizations, polarity-free TTL level, SOG (Composite SYNC on green) $% \left({{\rm SOS}} \right)$
AC input voltage / frequency / current	100 to 240 VAC / 50 or 60 Hz <u>+</u> 3 Hz / 1.5A
Inrush current	120V: 30A (Max.) 240V: 60A (Max.)

Physical Characteristics

The following table shows the physical characteristics of monitor:

Connector type	15-pin D-subminiature, blue connector; DVI-D, white connector
Signal cable type	Digital: Detachable, DVI-D, Solid pins, shipped detached from the monitor
	Analog: Detachable, D-Sub, 15pins, shipped attached to the monitor
Dimensions (with stand):	
Height	15.39 inches (390.98 mm)
Width	18.62 inches (473.05 mm)
Depth	5.80 inches (147.36 mm)

Dimensions: (without stand)

	Height	12.56 inches (319.2 mm)
	Width	18.62 inches (473.05 mm)
	Depth	2.59 inches (65.9 mm)
Stand of	dimensions:	
	Height	11.69 inches (297.03 mm)
	Width	10.42 inches (264.84 mm)
	Depth	5.8 inches (147.36 mm)
Weight with packaging		17.73 lbs (8.05 kg)
Weight with stand assembly and cables		15.49 lbs (7.03 kg)
Weight without stand assembly (For wall mount or VESA mount considerations - no cables)		11.45 lbs (5.20 kg)
Weight of stand assembly		2.89 lbs (1.31 kg)

Environmental

Refer to the operation conditions given below to use the monitor correctly.

Temp	erature:	
	Operating	5° to 35°C (41° to 95°F)
	Nonoperating	Storage: -20° to 60°C (-4° to 140°F) Shipping: -20° to 60°C(-4° to 140°F)
Humic	lity:	
	Operating	10% to 80% (noncondensing)
	Nonoperating	Storage: 5% to 90% (noncondensing) Shipping: 5% to 90% (noncondensing)
Altitud	le:	
	Operating	3,657.6m (12,000 ft) max
	Nonoperating	12,192 m (40,000 ft) max
Therm	al dissipation	256.08 BTU/hour (maximum)

Cleaning Your Monitor

CAUTION: Read and follow the <u>safety instructions</u> before cleaning the monitor.

CAUTION: Before cleaning the monitor, unplug the monitor power cable from the electrical outlet.

- To clean your antistatic screen, slightly dampen a soft, clean cloth with water. If possible, use a special screen-cleaning tissue or solution suitable for the antistatic coating. Do not use benzene, thinner, ammonia, abrasive cleaners, or compressed air.
 Use a slightly-dampened, warm cloth to clean the plastics. Avoid using detergent of any kind as some detergents leave a milky film on the plastics.
 If you notice a white powder when you unpack your monitor, wipe it off with a cloth. This white powder occurs during the shipping of the monitor.
 Handle your monitor with care as darker-colored monitor may scratch and show white scuff marks more than lighter-colored monitor.
 To help maintain the best image quality on your monitor, use a dynamically changing screen saver and power off your monitor when not in use.

Appendix

Dell[™] SP2008WFP Flat Panel Monitor

- Safety Instructions
- FCC Notice (U.S. Only) and Other Regulatory Information
- Contacting Dell

ACAUTION: Safety Instructions

CAUTION: Use of controls, adjustments, or procedures other than those specified in this documentation may result in exposure to shock, electrical hazards, and/or mechanical hazards.

For safety instructions, see the Product Information Guide.

FCC Notice (U.S. Only) and Other Regulatory Information

For FCC Notice and other regulatory information, see the regulatory compliance website located at www.dell.com/regulatory_compliance.

Contacting Dell

For customers in the United States, call 800-WWW-DELL (800-999-3355).

NOTE: If you do not have an active Internet connection, you can find contact information on your purchase invoice, packing slip, bill, or Dell product catalog.

Dell provides several online and telephone-based support and service options. Availability varies by country and product, and some services may not be available in your area. To contact Dell for sales, technical support, or customer service issues:

1. Visit support.dell.com.

- 2. Verify your country or region in the Choose A Country/Region drop-down menu at the bottom of the page.
- 3. Click Contact Us on the left side of the page.
- 4. Select the appropriate service or support link based on your need.
- 5. Choose the method of contacting Dell that is convenient for you.

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Setting Up Your Monitor Dell[™] SP2008WFP Flat Panel Monitor

If you have a Dell[™] desktop or a Dell[™] portable computer with internet access

1. Go to http://support.dell.com, enter your service tag, and download the latest driver for your graphics card.

2. After installing the drivers for your Graphics Adapter, attempt to set the resolution to 1680x1050 again.

🖉 NOTE: If you are unable to set the resolution to 1680×1050, please contact Dell™ to inquire about a Graphics Adapter that supports these resolutions.

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Setting Up Your Monitor Dell[™] SP2008WFP Flat Panel Monitor

If you have non Dell[™] desktop, portable computer, or graphic card

1. Right-click on the desktop and click Properties.

- 2. Select the Settings tab.
- 3. Select Advanced.
- 4. Identify your graphics controller supplier from the description at the top of the window (e.g. NVIDIA, ATI, Intel etc.).
- 5. Please refer to the graphic card provider website for updated driver (for example, http://www.ATI.com OR http://www.NVIDIA.com).
- 6. After installing the drivers for your Graphics Adapter, attempt to set the resolution to 1680x1050 again.

NOTE: If you are unable to set the resolution to 1680x1050, please contact the manufacturer of your computer or consider purchasing a graphics adapter that will support the video resolution of 1680x1050.

Setting Up Your Monitor

Dell[™] SP2008WFP Flat Panel Monitor

Important instructions to set the display resolution to 1680X1050 (Optimal)

For optimal display performance while using the Microsoft Windows® operating systems, set the display resolution to 1680 x 1050 pixels by performing the following steps:

1. Right-click on the desktop and click Properties.

- 2. Select the Settings tab.
- 3. Move the slider-bar to the right by pressing and holding left-mouse button and adjust the screen resolution to 1680X1050.

4. Click OK.

If you do not see 1680X1050 as an option, you may need to update your graphics driver. Please choose the scenario below that best describes the computer system you are using, and follow the provided directions:

1: If you have a Dell[™] desktop or a Dell[™] portable computer with internet access.

2: If you have non Dell[™] desktop, portable computer, or graphic card.

Dell[™] SP2008WFP Flat Panel Monitor

• User Guide

Important instructions to set the display resolution to 1680X1050 (Optimal)

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Setting Up Your Monitor Dell[™] SP2008WFP Flat Panel Monitor

- Connecting Your Monitor
- Installing the Webcam Application
- Using the Front Panel
- Using the OSD Menu
- Setting the Optimal Resolution
- Using the Dell Soundbar (Optional)
- _____

Connecting Your Monitor

AUTION: Before you begin any of the procedures in this section, follow the safety instructions.



OR



- 1. Turn off your computer and disconnect the power cable.
- 2. Connect either the white DVI or the blue VGA cable to the connectors on the computer and the monitor.
- 3. Connect the USB cable that was included with your monitor to the computer and the upstream USB connector on the monitor. Once this cable is connected t computer and the monitor, you can use the USB connectors on the monitor.
- 4. Connect any USB devices.
- 5. Connect the power cables.
- 6. Turn on your monitor and computer. If you do not see an image, push the input select button and ensure the correct input source is selected. If you still do r see an image, see <u>Troubleshooting your monitor</u>.

Installing the Webcam Application (Microsoft[®] Windows[®] Operating Systems)

The setup.exe application tool launcher provided in the CD allows you to the install Webcam Application on the computer.

- 1. Insert the Webcam resource media into the CD drive.
- NOTE: Ensure that the USB cable is connected between the monitor and the computer.
- 2. The Install Shield Wizard automatically launches the setup application. Choose your desired Language and click Next to continue.
- 3. Read Software License Agreement and click Yes to continue.
- 4. Click Browse to change the destination folder where the software will be installed to and click Next to continue.
- Select Full Installation, click Next and follow the instructions to complete the installation. Click Finish to restart the computer after installation is completed 5. Alternatively, choose Custom Installation to customize the installation

You are now ready to use the Webcam. The Webcam application provides the following functions

- 1 Dell Webcam Center: Dell Webcam Center makes it easy to capture photos and video with your Dell Webcam. With Webcam Center, you can perform
- photo and video captures, or perform advanced tasks such as remote monitoring, motion detection, and time lapse video capturing. Dell Webcam Manager: Dell Webcam Manager is a central access point for all your webcam-related applications. Locate and launch your favorite 1
- 1
- Dell Webcam Manager: Dell Webcam Manager is a central access point for all your webcam-related applications. Locate and launch your favorite webcam applications quickly and easily from Webcam Manager while you use your webcam. Dell Webcam Console: The Dell Webcam Console provides a customized set of attractive features, such as Advanced Video and Audio Effects, face tracking and parental control, and enhancing your video chatting experience. Live! Cam Avatar: Live! Cam Avatar: Live! Cam Avatar tracks your head movement and lip sync anything you sy instantly at the same time. Live! Cam Avatar Creator: Live! Cam Avatar allows you to create your very own personalized avatar from digital photos you have chosen, accompanied by the advanced speech technology which provides lip sync to your animated avatar.

Using the Front Panel

Use the buttons on the front of the monitor to adjust the image settings.



The following table describes the front panel buttons



		2: Analog Input Self Test Feature Check Red Green	or	3: Digital Input Self Test Feature Check Red Green		
		White		White		
OSD menu / select						
— + Down (-) and Up (+)	Use these buttons to adjust (decrease/increase ranges) items in the OSD menu.					
Use this button to launch Brightness menu.						
Dirgitities method Use this button to activate automatic setup and adjustment. The following dialog appears on a black screen a monitor self-adjusts to the current input: Auto Adjust Auto Adjust In Progress				he following dialog appears on a black screen as the Progress		
	Auto Adjustment 🗊 button allows the monitor to self-adjust to the incoming video signal. After using Auto Adjustment, you can further tune your monitor by using the Pixel Clock (Coarse), Phase (Fine) controls in the OSD. NOTE: Auto Adjust does not occur if you press the button while there are no active video input signals or attached cables.					
Power Button and Indicator	Use the power button to turn the monitor on and off. The blue light indicates the monitor is on and fully functional. An amber light indicates power save mode.					

- Using the OSD Menu

 Image: Note: If you change the settings and then either proceed to another menu, or exit the OSD menu, the monitor automatically saves those changes. The changes are also saved if you change the settings and then wait for the OSD menu to disappear.
 - 1. Press the Menu button to open the OSD menu and display the main menu.

Main Menu for Auto Detect Analog (VGA) Input

Main Menu for Auto Detect Digital (DVI) Input



NOTE: Auto Adjust, Positioning and Image Settings are only available when you are using the analog (VGA) connector.

2. Press the - and + buttons to move between the setting options. As you move from one icon to another, the option name is highlighted. See the table below for a complete list of all the options available for the monitor Press the Menu button once to activate the highlighted option.

- 3.
- 4
- Press and + button to select the desired parameter. Press Menu to enter the slide bar and then use the and + buttons, according to the indicators on the menu, to make your changes. 5.
- Press the Menu button once to return to the main menu to select another option or Press the Menu button two or three times to exit from the OSD 6. menu.

	Icon	Menu and Submenus	Description
--	------	----------------------	-------------

X	Exit	Select to exit the Main menu.			
-Ò-	Brightness/ Contrast	Brightness adjusts the luminance of the backlight.			
		Adjust Brightness first, then adjust Contrast only if further adjustment is necessary.			
		Push the + button to increase luminance and push the - button to decrease luminance (min 0 ~ max 100).			
		Contrast adjusts the degree of difference between darkness and lightness on the monitor screen.			
		Push the + button to increase the contrast and push the - button to decrease the contrast (min 0 ~ max 100).			
		Brightness/Contrast			
		Brightness 75			
		Contrast 50			
	Auto Adjust	Even though your computer recognizes your monitor on startup, the Auto Adjustment function optimizes the display settings for use particular setup.			
		Select to activate automatic setup and adjustment. The following dialog appears on a black screen as the monitor self-adjusts to the input:			
		Auto Adjust In Progress			
		Auto Adjustment allows the monitor to self-adjust to the incoming video signal. After using Auto Adjustment, you can further tune yo by using the Pixel Clock (Coarse) and Phase (Fine) controls under Image Settings.			
		NOTE: In most cases, Auto Adjust produces the best image for your configuration.			
		NOTE: When using DVI, Auto Adjust is not available.			
÷ ↓→	Positioning: Horizontal Vertical	Positioning moves the viewing area around on the monitor screen. When making changes to either the Horizontal or Vertical settings, no changes occur to the size of the viewing area. The image shift response to your selection.			
¢ ↓	Positioning: Horizontal Vertical	Positioning moves the viewing area around on the monitor screen. When making changes to either the Horizontal or Vertical settings, no changes occur to the size of the viewing area. The image shift response to your selection. When making changes to Zoom setting, you can increase or decrease the size of image. The image scale changes in response to you selection.			
+ →	Positioning: Horizontal Vertical	Positioning moves the viewing area around on the monitor screen. When making changes to either the Horizontal or Vertical settings, no changes occur to the size of the viewing area. The image shift response to your selection. When making changes to Zoom setting, you can increase or decrease the size of image. The image scale changes in response to you selection. Minimum is 0 (-) and maximum is 100 (+).			
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	Positioning: Horizontal Vertical	Positioning moves the viewing area around on the monitor screen. When making changes to either the Horizontal or Vertical settings, no changes occur to the size of the viewing area. The image shift response to your selection. When making changes to Zoom setting, you can increase or decrease the size of image. The image scale changes in response to you selection. Minimum is 0 (-) and maximum is 100 (+). Positioning Exit Horizontal + 50 Vertical 50 Vertical 50 NOTE : When using DVI source, the Horizontal and Vertical settings are not available. The Phase, Pixel Clock and Sharpness adjustments allow you to more closely adjust your monitor to your preference. Select Image S in the main OSD menu to access these settings.			
	Positioning: Horizontal Vertical Image settings: Pixel Clock (Coarse)	Positioning moves the viewing area around on the monitor screen. When making changes to either the Horizontal or Vertical settings, no changes occur to the size of the viewing area. The image shift response to your selection. When making changes to Zoom setting, you can increase or decrease the size of image. The image scale changes in response to you selection. Minimum is 0 (-) and maximum is 100 (+). Positioning Exit Horizontal $\leftrightarrow = 50$ Vertical $\ddagger 50$ Vertical $\ddagger 50$ The Phase, Pixel Clock and Sharpness adjustments allow you to more closely adjust your monitor to your preference. Select Image S In the main OSD menu to access these settings. NOTE: Pixel Clock controls the number of pixels scanned by one horizontal sweep. If the frequency is not correct, the screen sho vertical stripes and the images is not proportional.			
	Positioning: Horizontal Vertical Image settings: Pixel Clock (Coarse) Phase (Fine)	Positioning moves the viewing area around on the monitor screen. When making changes to either the Horizontal or Vertical settings, no changes occur to the size of the viewing area. The image shift response to your selection. When making changes to Zoom setting, you can increase or decrease the size of image. The image scale changes in response to you selection. Minimum is 0 (-) and maximum is 100 (+). Positioning Exit Horizontal + J Com Solution: NOTE: When using DVI source, the Horizontal and Vertical settings are not available. The Phase, Pixel Clock and Sharpness adjustments allow you to more closely adjust your monitor to your preference. Select Image S in the main OSD menu to access these settings. NOTE: Pixel Clock controls the number of pixels scanned by one horizontal sweep. If the frequency is not correct, the screen sho vertical stripes and the images is not proportional. Use the - and + buttons to make adjustments. (Minimum: 0 ~ Maximum: 100)			
	Positioning: Horizontal Vertical Image settings: Pixel Clock (Coarse) Phase (Fine)	Positioning moves the viewing area around on the monitor screen. When making changes to either the Horizontal or Vertical settings, no changes occur to the size of the viewing area. The image shift response to your selection. When making changes to Zoom setting, you can increase or decrease the size of image. The image scale changes in response to you selection. Minimum is 0 (-) and maximum is 100 (+). Positioning Exit Horizontal Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical Fortical 			



User Preset: Use the plus and minus buttons to increase or decrease each of the three colors (R, G, B) independently, in single increments, from 0 to 100.



			Color	Settings	
			Exit	X	
			Color Management	-On Off-	
			Color Presets	Normal Preset	
				Red Preset	
				Blue Preset	
				User Preset	
			Red	- +	100
			Green	-	100
			Blue	-	100
		NOTE: Optimized color settings such as selection.	Theatre, Sports and Nature p	oresets are unavailabl	e when you disable Color Manageme
Y 🔹	Advanced Settings	Choose the RGB option if monitor is connect to a DVD by a YPbPr cable	cted to a PC or a DVD using a	VGA or a DVI cable.	Choose the YPbPr+ option if monitor i
	Input Color		Advan	ced Settings	
	Format				
		Ex	kit	<u>*</u>	
		Ing	out Color Format	-RGB	YPbPr+
		Dy	namic Contrast	DC -on	Off+
		Re	esponse Time	RT -On	Off+
DC	Dynamic Contrast	Dynamic Contrast - The feature helps get a brightness is not available for user adjustr	a higher contrast if you choos ment in above mode.	e Gaming preset, The	eatre Preset, Sports Preset and Natur
DT	Response Time	Response Time - This function improves th	ne response time in Multimedi	a preset, gaming pres	set, sports preset and theatre presets
		On-Enable the enhancement pattern for re	esponse time.		
		Off-Disable the enhancement pattern for re	esponse time.		
← 📫 →	OSD Settings:	Adjust the settings for the OSD, including the OSD.	the location, the amount of tir	me the menu remains	on-screen.
← 🔲 →	Horizontal Position	1 To adjust the horizontal position of t	the OSD, use the - and + but	tons, and move OSD	to the left and right.
<u>↑</u>	Vertical	1 To adjust the vertical position of the	e OSD, use the - and + button	s, and move OSD do	wn and up.
J	OSD Hold	OSD Hold Time: The OSD stays active for as long as it is in pressed a button. Use the - and + buttons	use. Adjusting the hold time, s to adjust the slider in 5 seco	sets the length of tim and increments, from	ne the OSD remains active after the la 5 to 60 seconds.
A	OSD Lock	OSD Lock: Controls user access to adjustments. When	n Yes (+) is selected, no user	adjustments are allo	wed. All buttons are locked except th
		NOTE: When the OSD is locked, pressir Select No (-) to unlock and allow user a	ng the menu button takes the access to all applicable setting	user directly to the C s.	OSD settings menu, with OSD Lock se

		On Screen Display (OSD)						
		Exit 🔭						
		Horizontal Position ←□→ 50						
		Vertcal Position						
		OSD Hold Time 20 Sec						
		OSD Lock - No Yes +						
		NOTE: You can also lock or unlock the OSD by pressing and holding the Menu button for 15 seconds.						
	Language	Select to have the OSD display in one of the five languages (English, Spanish, French, German, or Japanese).						
		Language						
		≵ Exit						
		English						
		🙊 Español						
		Français						
		Deutsch						
		NOTE: The change only affects the OSD. It has no effect on any software running on the computer.						
()	Audio (optional)	You can select to have the audio on or off when the monitor is in power saving mode.						
		Yes – enables audio No – disables audio (default)						
		Audio On During Power Saving						
		💑 No - 📢 Yes +						
		NOTE: When the Dell Soundbar is not properly connected to the monitor, the audio menu is not available.						
L								

Factory Reset:	Reset the OSD menu options to the factory preset values.							
	Reset to Factory Settings							
	Exit							
	Position Settings Only							
	Color Settings Only							
	All Settings							
	IR Enable LCD Conditioning							
	DDC/CI - Enable Disable +							
	 Exit — Select to exit out of Reset to Factory Settings menu without resetting any OSD options. Position settings only — Change the settings for Image Position back to original factory settings. 							
	Color settings only — Change the Red, Green, and Blue settings back to their default factory values. The default settings are as foll Color Management: On Colors Settings Mode: Graphics Color Presets: Normal Preset							
	All settings — Change all the user-adjustable settings including color, position, brightness, contrast and OSD hold time to the facto defaults. The language of the OSD does not change.							
IR — This feature will help reduce minor cases of image retention.								
	Enable LCD Conditioning: If an image appears to be stuck on the monitor, select LCD Conditioning to help eliminate any image rete Using the LCD Conditioning feature may take several hours. Severe cases of image retention are known as burn-in, the LCD Conditie feature does not remove burn-in. NOTE: Use LCD Conditioning only when you experience a problem with image retention.							
	Below warning message appears when you select "Enable LCD Conditioning":							
	This feature will help reduce minor cases of image retention.Depending on the degree of image retention, the program may take some time to run.Do you want to continue?- NoYes +							
	NOTE: Press any button on the monitor to terminate LCD Conditioning at any time.							
	LCD Conditioning is currently in progress. Press any button on the monitor to terminate LCD Conditioning at any time.							
	DDC/CI — Enable the DDC/CI control function.							
	DDC/CI (Display Data Channel/Command Interface) allows you to adjust the monitor parameters (brightness, color balance, etc) via applications on your PC.							
	Default is "Enable". Select Disable to disable this feature.							
	For best user experience and optimum performance of your monitor, keep this feature enabled. NOTE: If user select "Disable", display Warning message box as below. Select "Yes" disable DDC/CI and return to "Factory Reset" menu. Warning message time-out in 20 sec.							
I								



OSD Warning Messages

One of the following warning messages may appear on the screen indicating that the monitor is out of synchronization.

1. Auto Detect (Analog Input) Cannot Display This Video Mode Optimum Resolution 1680 x 1050 60Hz	or	1. Auto Detect (Digital Input) Cannot Display This Video Mode Optimum Resolution 1680 x 1050 60Hz
Analog Input. Cannot Display This Video Mode Optimum Resolution 1680 x 1050 60Hz	or	3.Digital Input Cannot Display This Video Mode Optimum Resolution 1680 x 1050 60Hz

This means that the monitor cannot synchronize with the signal that it is receiving from the computer. Either the signal is too high or too low for the monitor to use. See Specifications for the Horizontal and Vertical frequency ranges addressable by this monitor. Recommended mode is 1680 X 1050 @ 60Hz.



NOTE: The floating Dell Self-test Feature Check dialog appears on-screen if the monitor cannot sense a video signal.

Occasionally, no warning message appears, but the screen is blank. This could also indicate that the monitor is not synchronizing with the computer.

See Solving Problems for more information.

Setting the Optimal Resolution

- Right-click on the desktop and select **Properties**. Select the **Settings** tab. Set the screen resolution to 1680 x 1050. 1
- 2.
- 4. Click OK.

If you do not see 1680 x 1050 as an option, you may need to update your graphics driver. Depending on your computer, complete one of the following procedures.

If you have a Dell desktop or portable computer:

o Go to support.dell.com, enter your service tag, and download the latest driver for your graphics card.

If you are using a non-Dell computer (portable or desktop):

Go to the support site for your computer and download the latest graphic drivers.
 Go to your graphics card website and download the latest graphic drivers.

Using the Dell Soundbar (Optional)

The Dell Soundbar is a stereo two channel system adaptable to mount on Dell flat panel displays. The Soundbar has a rotary volume and on/off control to adjust the overall system level, a blue LED for power indication, and two audio headset jacks.



- 1. Power/volume control
- 2. Power indicator
- 3. Headphone connectors

Soundbar Attachment to the Monitor



- 1. Working from the rear of the monitor, attach the Soundbar by aligning the two slots with the two tabs along the bottom rear of the monitor.
- 2. Slide the Soundbar to the left until it snaps into place.
- 3. Plug in the power cord from the Soundbar into the connector on the back of the monitor.
- 4. Insert the lime-green mini stereo plug from the rear of the Soundbar into the computer's audio output jack.
- S NOTICE: Do not use with any device other than Dell Soundbar.
- NOTE: Soundbar Power Connector +12V DC output is for optional Soundbar only.

Back to Contents Page

Solving Problems Dell[™] SP2008WFP Flat Panel Monitor

- Troubleshooting Your Monitor
- General Problems
- Product Specific Problems
- USB Problems
- Troubleshooting Your Soundbar

A CAUTION: Before you begin any of the procedures in this section, follow the safety instructions.

Troubleshooting Your Monitor

Self-Test Feature Check (STFC)

Your monitor provides a self-test feature that allows you to check whether your monitor is functioning properly. If your monitor and computer are properly connected but the monitor screen remains dark, run the monitor self-test by performing the following steps:

- Turn off both your computer and monitor.
 Unplug the video cable from the back of the computer. To ensure proper Self-Test operation, remove both Digital (white connector) and the Analog(blue connector) cables from the back of computer.
 Turn on the monitor.
- - NOTE: The floating 'Dell Self-test Feature Check' dialog box should appear on a black background if the monitor cannot sense a video signal. Using the input select button, select the desired input to be tested either Analog Input or Digital Input. Disconnect the video cable from the video card and the Dell Self-test Feature Check dialogue box will appear if the display is operating correctly.



This box also appears during normal system operation if the video cable becomes disconnected or damaged.

4. Turn off your monitor and reconnect the video cable, then turn on both your computer and the monitor.

If your monitor screen remains blank after you use the previous procedure, check your video controller and computer system; your monitor is functioning properly.

OSD Warning Messages

One of the following warning messages may appear on the screen indicating that the monitor is out of synchronization.

1. Auto Detect (Analog Input) Cannot Display This Video Mode Optimum Resolution 1680 x 1050 60Hz	or	1. Auto Detect (Digital Input) Cannot Display This Video Mode Optimum Resolution 1680 x 1050 60Hz
2. Analog Input Cannot Display This Video Mode	or	3.Digital Input Cannot Display This Video Mode

Optimum Resolution 1680 x 1050 60Hz

This means that the monitor cannot synchronize with the signal that it is receiving from the computer. Either the signal is too high or too low for the monitor to use. See <u>Monitor Specifications</u> for the Horizontal and Vertical frequency ranges addressable by this monitor. Recommended mode is 1680 X 1050 @ 60Hz.

Occasionally, no warning message appears, but the screen is blank. This could also indicate that the monitor is not synchronizing with the computer or that the monitor is in a power save mode.

General Problems

The following table contains general information about common monitor problems you might encounter.

COMMON SYMPTOMS	PROBLEM DESCRIPTION	POSSIBLE SOLUTIONS		
No Video/Power LED off	No picture, monitor is dead.	Check connection integrity at the both ends of the video cable, verify that the monitor and computer are plugged into a working electrical outlet, and that you have pressed the power button.		
No Video/Power LED on	No picture or no brightness.	 Press the input select button in the front of the monitor and ensure the correct input source is selected. Increase brightness & contrast controls. Perform monitor self-test feature check. Check for bent or broken pins on the end of the video cable. Reboot your computer and monitor. 		
Poor Focus	Picture is fuzzy, blurry, or ghosting.	 Push Auto Adjust button. Adjust Phase and Clock controls via OSD. Eliminate video extension cables. Perform monitor reset. Lower video resolution or increase font size. 		
Shaky/Jittery Video	Wavy picture or fine movement.	 Push Auto Adjust button. Adjust Phase and Clock controls via OSD. Perform monitor reset. Check environmental factors. Relocate and test in another room. 		
Missing Pixels	LCD screen has spots.	 Cycle power on-off. These are pixels that are permanently off and this is a natural defect that occurs in LCD technology. 		
Brightness Problems	Picture too dim or too bright.	 Perform monitor reset. Push Auto Adjust button. Adjust brightness & contrast controls. 		
Geometric Distortion	Screen not centered correctly.	 Perform monitor reset on "Position Settings Only". Push Auto Adjust button. Adjust the centering controls. Ensure monitor is in proper video mode. 		
Horizontal/Vertical Lines	Screen has one or more lines.	 Perform monitor reset. Push Auto Adjust button. Adjust Phase and Clock controls via OSD. Perform monitor self-test feature check and determine if these lines are also in self-test mode. Check for bent or broken pins. 		
Sync Problems	Screen is scrambled or appears torn.	 Perform monitor reset. Push Auto Adjust button. Adjust Phase and Clock controls via OSD. Perform monitor self-test feature check to determine if scrambled screen appears in self-test mode. Check for bent or broken pins. Boot up in the "safe mode". 		
LCD Scratched	Screen has scratches or smudges.	 Turn monitor off and clean the screen. For cleaning instruction, see <u>Cleaning Your Monitor</u>. 		
Safety Related Issues	Visible signs of smoke or sparks.	 Do not perform any troubleshooting steps. Monitor needs to be replaced. 		
Intermittent Problems	Monitor malfunctions on and off.	 Ensure monitor is in proper video mode. Ensure video cable connection to computer and to the flat panel is secure. Perform monitor reset. Perform monitor self-test feature check to determine if the intermittent problem occurs in self-test mode. 		
Image Retention (from a static image)	Faint Shadow from the static image displayed appears on the screen.	 Use the Power Management feature to turn off the monitor at all times when not in use. Alternatively, use a dynamically changing screensaver left on the monitor for a long period of time. In OSD Menu, under Reset to Factory Settings, select Enable LCD Conditioning. Using this option may take several hours before the image is eliminated. 		

		NOTE: Image Burn-in is not covered by your warranty.
Camera / MIC Problems	Camera / MIC not working	 Ensure the USB upstream cable is connected to the PC. Install the Camera / MIC driver provided in the CD.

Product Specific Problemss

SPECIFIC SYMPTOMS	WHAT YOU EXPERIENCE	POSSIBLE SOLUTIONS
Screen image is too small	Image is centered on screen, but does not fill entire viewing area.	1 Perform monitor reset on "All Settings.".
Cannot adjust the monitor with the buttons on the front panel	OSD does not appear on the screen.	 Turn off the monitor, unplug the power cord and then plug back and turn on the monitor.

USB Problems

SPECIFIC SYMPTOMS	WHAT YOU EXPERIENCE	POSSIBLE SOLUTIONS
USB interface is not working	USB peripherals are not working.	 Check that your monitor is turned ON. Reconnect the upstream cable to your computer. Reconnect the USB peripherals (downstream connector). Switch off and then turn on the monitor again.
High Speed USB 2.0 interface is slow	High Speed USB 2.0 peripherals working slowly or not at all.	 Check that your computer is USB 2.0 capable. Verify USB 2.0 source on your computer. Reconnect the upstream cable to your computer. Reconnect the USB peripherals (downstream connector).

Troubleshooting Your Soundbar

COMMON SYMPTOMS	WHAT YOU EXPERIENCE	POSSIBLE SOLUTIONS
No Sound	No power to Soundbar - the power indicator is off. (built-in DC power supply. i.e. SP2008WFP)	 Turn the Power/Volume knob on the Soundbar clockwise to the middle position; check if the power indicator (blue LED) on the front of the Soundbar is illuminated. Confirm that the power cable from the Soundbar is plugged into the monitor. Confirm that the monitor has power. If the monitor has no power, see <u>Troubleshooting your monitor</u> for monitor common problem.
No Sound	Soundbar has power - power indicator is on.	 Plug the audio line-in cable into the computer's audio out jack. Set all Windows volume controls to their maximum. Play some audio content on the computer (i.e. audio CD, or MP3). Turn the Power/Volume knob on the Soundbar clockwise to a higher volume setting. Clean and reseat the audio line-in plug. Test the Soundbar using another audio source (i.e. portable CD player).
Distorted Sound	Computer's sound card is used as the audio source.	 Clear any obstructions between the Soundbar and the user. Confirm that the audio line-in plug is completely inserted into the jack of the sound card. Set all Windows volume controls to their midpoints. Decrease the volume of the audio application. Turn the Power/Volume knob on the Soundbar counter-clockwise to a lower volume setting. Clean and reseat the audio line-in plug. Troubleshoot the computer's sound card. Test the Soundbar using another audio source (i.e. portable CD player).
Distorted Sound	Other audio source is used.	 Clear any obstructions between the Soundbar and the user. Confirm that the audio line-in plug is completely inserted into the jack of the audio source. Decrease the volume of the audio source. Turn the Power/Volume knob on the Soundbar counter-clockwise to a lower volume setting. Clean and reseat the audio line-in plug.
Unbalanced Sound Output	Sound from only one side of Soundbar.	 Clear any obstructions between the Soundbar and the user. Confirm that the audio line-in plug is completely inserted into the jack of the sound card or audio source. Set all Windows audio balance controls (L-R) to their midpoints. Clean and reseat the audio line-in plug. Troubleshoot the computer's sound card. Test the Soundbar using another audio source (i.e. portable CD player).
Low Volume	Volume is too low.	 Clear any obstructions between the Soundbar and the user. Turn the Power/Volume knob on the Soundbar clockwise to the maximum volume setting. Set all Windows volume controls to their maximum. Increase the volume of the audio application. Test the Soundbar using another audio source (i.e. portable CD player).

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Using Your Monitor Stand Dell[™] SP2008WFP Flat Panel Monitor

- Attaching the Stand
- Organizing Your Cables
- Using the Tilt
- Removing the Stand

Attaching the Stand

NOTE: The stand is detached when the monitor is shipped from the factory.



Fit the groove on the monitor to the two tabs on the stand.
 Lower the monitor until it locks in to place on the stand.

Organizing Your Cables



After attaching all necessary cables to your monitor and computer, (See <u>Connecting Your Monitor</u> for cable attachment) use the cable hole to neatly organize all cables as shown above.

Using the Tilt

With the built-in pedestal, you can tilt the monitor for the most comfortable viewing angle.



Removing the Stand



NOTE: After placing the monitor panel on a soft cloth or cushion, complete the following step to remove the stand.

Press the stand release button.
 Lift the stand away from the monitor while pressing the stand release button.