

# Dell™ SE197FP Flat Panel Monitor User's Guide

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## Notes, Notices, and Cautions

Throughout this guide, blocks of text may be accompanied by an icon and printed in bold type or in italic type. These blocks are notes, notices, and cautions, and they are used as follows:

-  **NOTE:** A NOTE indicates important information that helps you make better use of your computer.
-  **NOTICE:** A NOTICE indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.
-  **CAUTION:** A CAUTION indicates the potential for property damage, personal injury, or death.

Some warnings may appear in alternate formats and may be unaccompanied by an icon. In such cases, the specific presentation of the caution is mandated by regulatory authority.

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October 2006 Rev. A00

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## About Your Monitor

### Dell™ SE197FP Flat Panel Monitor User's Guide

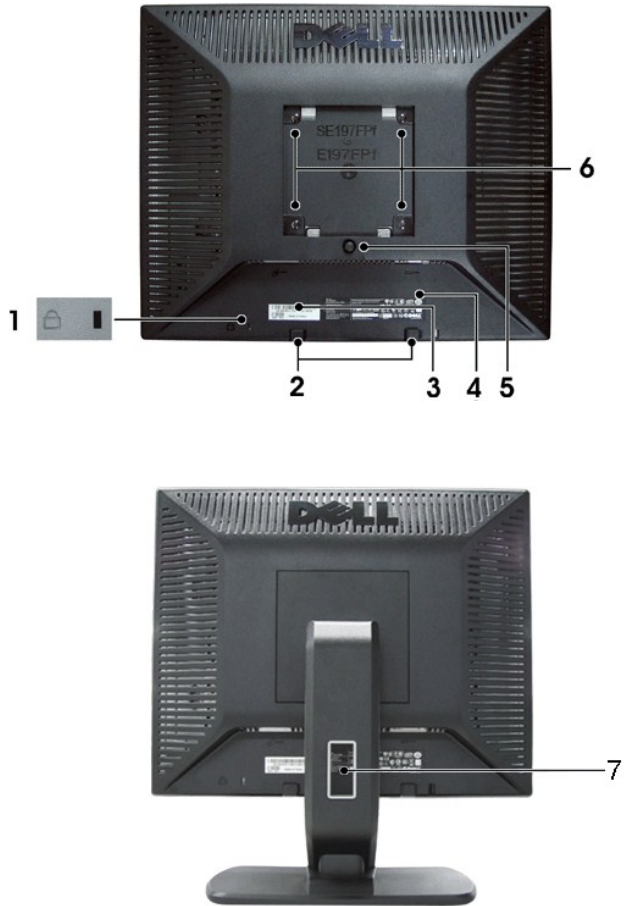
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### Front View



- 1 Menu selection button
  - 2 Brightness Contrast / Down(-) button
  - 3 Auto-Adjust / Up(+) button
  - 4 Power button On/Off button with indicator
- 

### Back View



- 1 Security lock slot - Attach a lock to secure your monitor.
- 2 Dell Soundbar mounting brackets - Attach the optional Dell Soundbar.
- 3 Barcode serial number label - Refer to this label if you need to contact Dell for technical support.
- 4 Regulatory rating label - List the regulatory approvals.
- 5 Stand removal button - Press to release the stand.
- 6 VESA mounting holes ( 100mm - behind attached stand) - Use to mount monitor.
- 7 Cable holder - Help organize cables by passing them through the holder.

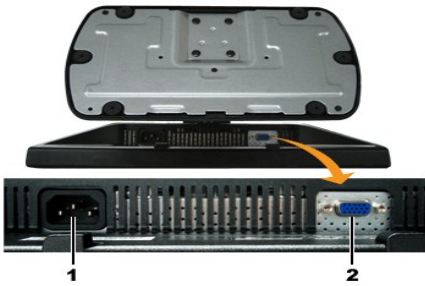
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## Side View



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### Bottom View



- 1 AC power cord connector
  - 2 VGA connector
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# Monitor Specifications

## General

Model number SE197FP

## Flat Panel

Screen type Active matrix - TFT LCD  
Screen dimensions 19 inches (19-inch diagonal viewable image size)  
Preset display area:  
Horizontal 376.3 mm (14.8 inches)  
Vertical 301.1 mm (11.8 inches)  
Pixel pitch 0.294 mm x 0.294 mm  
Viewing angle **Viewing angle 130 ° (vertical) typ, 140° (horizontal) typ**  
Luminance output 300 cd/m<sup>2</sup>(typ)  
Contrast ratio 700:1 (typ)  
Faceplate coating Anti-glare with hard-coating 3H  
Backlight 4 CCFLs backlight  
Response Time 8 ms typical (Black to White)

## Resolution

Horizontal scan range 30 kHz to 81 kHz (automatic)  
Vertical scan range 56 Hz to 76 Hz  
Optimal preset resolution 1280 x 1024 at 60 Hz  
Highest preset resolution 1280 x 1024 at 75 Hz

## Preset Display Modes

The following table lists the preset modes for which Dell guarantees image size and centering:

Display Mode	Horizontal Frequency (kHz)	Vertical Frequency (Hz)	Pixel Clock (MHz)	Sync Polarity (Horizontal/Vertical)
VGA, 720 x 400	31.5	70.1	28.3	-/+
VGA, 640 x 480	31.5	60.0	25.2	-/-
VESA, 640 x 480	37.5	75.0	31.5	-/-
VESA, 800 x 600	37.9	60.3	40.0	+/+
VESA, 800 x 600	46.9	75.0	49.5	+/+
VESA, 1024 x 768	48.4	60.0	65.0	-/-
VESA, 1024 x 768	60.0	75.0	78.8	+/+
VESA, 1152 x 864	67.5	75.0	108.0	+/+
VESA, 1280 x 1024	64.0	60.0	108.0	+/+
VESA, 1280 x 1024	80.0	75.0	135.0	+/+

## Electrical

Video input signals Analog RGB: 0.7 Volts +/-5%, 75 ohm input impedance  
Synchronization input signals separate horizontal and vertical, 3.3V Cmos or 5V TTL level, positive or negative sync.  
AC input voltage / frequency / current 100 to 240 VAC / 50 or 60 Hz + 3 Hz / 1.0 A (Max.)  
Inrush current 120V: 40A (Max.)  
240V: 80A (Max.)

## Physical Characteristics

Signal cable type D-sub: Detachable, Analog, 15pin, blue connector, attached to the monitor

Dimensions (with stand):	
Height	401.3 mm (15.8 inches)
Width	412.7 mm (16.2 inches)
Depth	<144.4 mm (5.7 inches)
Weight	
Monitor (Stand and Head)	5.6kg (12.3 lb)
Monitor Flat panel only (VESA Mode)	4.1 kg (9.0 lb)
Weight with packaging	6.0 kg (14.6 lb)

## Environmental


Temperature:	
Operating	5° to 35°C (41° to 95°F)
Nonoperating	Storage: 0° to 60°C (32° to 140°F) Shipping: -20° to 60°C(-4° to 140°F)
Humidity:	
Operating	10% to 80% (noncondensing)
Nonoperating	Storage: 5% to 90% (noncondensing) Shipping: 5% to 90%(noncondensing)
Altitude:	
Operating	3,657.6 m (12,000 ft) max
Nonoperating	12,192 m (40,000 ft) max
Thermal dissipation	
	138.44 BTU/hour (maximum) 129.92 BTU/hour (typical)

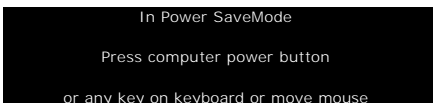
## Power Management Modes

If you have VESA's DPMS compliance display card or software installed in your PC, the monitor can automatically reduce its power consumption when not in use. This is referred to as 'Power Save Mode'. If input from keyboard, mouse or other input devices is detected by the computer, the monitor automatically resumes functioning. The following table shows the power consumption and signaling of this automatic power saving feature:

VESA Modes	Horizontal Sync	Vertical Sync	Video	Power Indicator	Power Consumption
Normal operation	Active	Active	Active	Green	40.6 W (maximum)* 38.1 W (normal)**
Active-off mode	Inactive	Inactive	Blanked	Amber	Less than 2 W
Switch off	-	-	-	Off	Less than 1 W

\* With Audio  
\*\* Without Audio

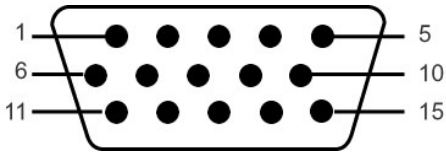
 **NOTE:** The [OSD](#) will only function in the normal operation mode. Otherwise one of the following messages will appear depending upon the selected input.



Activate the computer and the monitor to gain access to the [OSD](#).

## Pin Assignments

### VGA Connector



The following table shows pin assignments in the VGA connector:

Pin Number	15-pin Side of the Connected Signal Cable
1	Video-Red
2	Video-Green
3	Video-Blue
4	GND
5	Self-test
6	GND-R
7	GND-G
8	GND-B
9	Computer 5V/3.3V
10	GND-sync
11	GND
12	DDC data
13	H-sync
14	V-sync
15	DDC clock

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## Plug and Play Capability

You can install the monitor in any Plug and Play-compatible system. The monitor automatically provides the computer system with its Extended Display Identification Data (EDID) using Display Data Channel (DDC) protocols so the system can configure itself and optimize the monitor settings. Most monitor installations are automatic; you can select different settings, if desired.

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## Caring for your Monitor



**CAUTION:** Read and follow the [Safety Instruction](#) before cleaning the monitor.



**CAUTION:** Before cleaning the monitor, unplug the monitor from the electrical outlet.

- 1 To clean your antistatic screen, slightly dampen a soft, clean cloth with water. If possible, use a special screen-cleaning tissue or solution suitable for the antistatic coating. Do not use benzene, thinner, ammonia, abrasive cleaners, or compressed air.
- 1 Use a slightly-dampened, warm cloth to clean the plastics. Avoid using detergent of any kind as some detergents leave a milky film on the plastics.
- 1 If you notice a white powder when you unpack your monitor, wipe it off with a cloth. This white powder occurs during the shipping of the monitor.
- 1 Handle your monitor with care as darker-colored plastics may scratch and show white scuff marks more than lighter-colored monitor.
- 1 To help maintain the best image quality on your monitor, use a dynamically changing screen saver and power off your monitor when not in use.

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## Appendix

### Dell™ SE197FP Flat Panel Monitor User's Guide

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## FCC Notice (U.S. Only)

FCC Class B

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the manufacturer's instruction manual, may cause interference with radio and television reception. This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to Part 15 of the FCC Rules.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1 This device may not cause harmful interference.
- 2 This device must accept any interference received, including interference that may cause undesired operation.

 **NOTICE:** The FCC regulations provide that changes or modifications not expressly approved by Dell Inc. could void your authority to operate this equipment.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference with radio or television reception, which can be determined by turning the equipment off and on, you are encouraged to try to correct the interference by one or more of the following measures:

- 1 Reorient the receiving antenna.
- 1 Relocate the system with respect to the receiver.
- 1 Move the system away from the receiver.
- 1 Plug the system into a different outlet so that the system and the receiver are on different branch circuits.

If necessary, consult a representative of Dell Inc. or an experienced radio/television technician for additional suggestions.

The following information is provided on the device or devices covered in this document in compliance with the FCC regulations:

- 1 Product name: SE197FP
- 1 Model number: SE197FPf
- 1 Company name:

Dell Inc.


Worldwide Regulatory Compliance & Environmental Affairs

One Dell Way

Round Rock, TX 78682 USA 512-338-4400


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## CAUTION: Safety Instruction

 **CAUTION: Use of controls, adjustments, or procedures other than those specified in this documentation may result in exposure to shock, electrical hazards, and/or mechanical hazards.**

Read and follow these instructions when connecting and using your computer monitor:

- 1 To help avoid damaging your computer, be sure that the voltage selection switch on the power supply for the computer is set to match the alternating current (AC) power available at your location:
    - o 115 volts (V)/60 hertz (Hz) in most of North and South America and some Far Eastern countries such as Japan, South Korea (also 220 volts (V)/60 hertz (Hz)), and Taiwan.
    - o 230 volts (V)/50 hertz (Hz) in most of Europe, the Middle East, and the Far East.
- Always be sure that your monitor is electrically rated to operate with the AC power available in your location.

 **NOTE:** This monitor does not need or have a voltage selection switch for setting the AC voltage input. It will automatically accept any AC input voltage defined in the "Electrical Specifications" section.

- 1 Do not store or use the LCD monitor in locations that are exposed to heat, direct sunlight, or extreme cold.
- 1 Avoid moving the LCD monitor between locations with large temperature differences.
- 1 Do not subject the LCD monitor to severe vibration or high impact conditions. For example, do not place the LCD monitor inside a car trunk.
- 1 Do not store or use the LCD monitor in locations exposed to high humidity or dusty environment.
- 1 Do not allow water or other liquids to spill on or into the LCD monitor.
- 1 Keep flat panel monitor in room temperature conditions. Excessive cold or hot conditions can have an adverse effect on the liquid crystal of the display.
- 1 Never insert anything metallic into the monitor openings. Doing so may create the danger of electric shock.
- 1 To avoid electric shock, never touch the inside of the monitor. Only a qualified technician should open the monitor case.
- 1 Never use your monitor if the power cable has been damaged. Do not allow anything to rest on the power cable. Keep the power cable away from where people could trip over it.
- 1 Be sure to grasp the plug, not the cable, when disconnecting the monitor from an electric socket.
- 1 Openings in the monitor cabinet are provided for ventilation. To prevent overheating, these openings should not be blocked or covered. Avoid using the monitor on a bed, sofa, rug, or other soft surface, as doing so may block the ventilation openings in the bottom of the cabinet. If you place the monitor in a bookcase or an enclosed space, be sure to provide adequate ventilation and air flow.
- 1 Place your monitor in a location with low humidity and minimum dust. Avoid places similar to a damp basement or dusty hallway.
- 1 Do not expose the monitor to rain or use it near water (in kitchens, next to swimming pools, etc.). If the monitor accidentally gets wet, unplug it and




- contact an authorized dealer immediately. You can clean the monitor with a damp cloth when necessary, being sure to unplug the monitor first.
- 1 Place the monitor on a solid surface and treat it carefully. The screen is made of glass and can be damaged if dropped or hit sharply.
  - 1 Locate your monitor near an easily accessible electric outlet.
  - 1 If your monitor does not operate normally - in particular, if there are any unusual sounds or smells coming from it - unplug it immediately and contact an authorized dealer or service center.
  - 1 Do not attempt to remove the back cover, as you will be exposed to an electrical shock hazard. The back cover should only be removed by qualified service personnel.
  - 1 High temperatures can cause problems. Don't use your monitor in direct sunlight, and keep it away from heaters, stoves, fireplaces, and other sources of heat.
  - 1 Unplug the monitor when it is going to be left unused for an extended period of time.
  - 1 Unplug your monitor from the electric outlet before any service is performed.
  - 1 Hg Lamp(s) inside this product contains mercury and must be recycled or disposed of according to local, state or federal laws. For more information, Go Or contact the electronic industries alliance: <http://www.eiae.org> for more information.


## Contacting Dell

To contact Dell electronically, you can access the following websites:


- 1 [www.dell.com](http://www.dell.com)
- 1 [support.dell.com](http://support.dell.com) (support)

For specific web addresses for your country, find the appropriate country section in the table below.

 **NOTE:** Toll-free numbers are for use within the country for which they are listed.

 **NOTE:** In certain countries, support specific to Dell XPS™ portable computers is available at a separate telephone number listed for participating countries. If you do not see a telephone number listed that is specific for XPS portable computers, you may contact Dell through the support number listed and your call will be routed appropriately.

When you need to contact Dell, use the electronic addresses, telephone numbers, and codes provided in the following table. If you need assistance in determining which codes to use, contact a local or an international operator.

 **NOTE:** The contact information provided was deemed correct at the time that this document went to print and is subject to change.

Country (City) International Access Code Country Code City Code	Department Name or Service Area, Website and E-Mail Address	Area Codes, Local Numbers, and Toll-Free Numbers
Anguilla	Website: <a href="http://www.dell.com.ai">www.dell.com.ai</a>	
	E-mail: <a href="mailto:la-techsupport@dell.com">la-techsupport@dell.com</a>	
	General Support	toll-free: 800-335-0031
Antigua and Barbuda	Website: <a href="http://www.dell.com.ag">www.dell.com.ag</a>	
	E-mail: <a href="mailto:la-techsupport@dell.com">la-techsupport@dell.com</a>	
	General Support	1-800-805-5924
Aomen	Technical Support (Dell™ Dimension™, Dell Inspiron™, Dell OptiPlex™, Dell Latitude™, and Dell Precision™) Technical Support (servers and storage)	0800-105 0800-105
Argentina (Buenos Aires)  International Access Code: 00  Country Code: 54  City Code: 11	Website: <a href="http://www.dell.com.ar">www.dell.com.ar</a>	
	E-mail: <a href="mailto:la-techsupport@dell.com">la-techsupport@dell.com</a>	
	E-mail for desktop and portable computers: <a href="mailto:la-techsupport@dell.com">la-techsupport@dell.com</a>	
	E-mail for servers and EMC® storage products: <a href="mailto:la_enterprise@dell.com">la_enterprise@dell.com</a>	
	Customer Care	toll-free: 0-800-444-0730
	Technical Support	toll-free: 0-800-444-0733
	Technical Support Services	toll-free: 0-800-444-0724
Sales	0-810-444-3355	
Aruba	Website: <a href="http://www.dell.com.aw">www.dell.com.aw</a> E-mail: <a href="mailto:la-techsupport@dell.com">la-techsupport@dell.com</a> General Support	toll-free: 800-1578
Australia (Sydney)  International Access Code: 0011  Country Code: 61  City Code: 2	Website: <a href="http://support.ap.dell.com">support.ap.dell.com</a>	
	E-mail: <a href="mailto:support.ap.dell.com/contactus">support.ap.dell.com/contactus</a>	
	Technical Support (XPS)	toll-free: 1300 790 877
General Support	13DELL-133355	
Austria (Vienna)  International Access Code: 900  Country Code: 43  City Code: 1	Website: <a href="http://support.euro.dell.com">support.euro.dell.com</a>	
	E-mail: <a href="mailto:tech_support_central_europe@dell.com">tech_support_central_europe@dell.com</a>	
	Home/Small Business Sales	0820 240 530 00
	Home/Small Business Fax	0820 240 530 49
	Home/Small Business Customer Care	0820 240 530 14
	Preferred Accounts/Corporate Customer Care	0820 240 530 16
	Support for XPS	0820 240 530 81
	Home/Small Business Support for all other Dell computers	0820 240 530 17
	Preferred Accounts/Corporate Support	0820 240 530 17

	Switchboard	0820 240 530 00
<b>Bahamas</b>	Website: <a href="http://www.dell.com/bs">www.dell.com/bs</a>	
	E-mail: <a href="mailto:la-techsupport@dell.com">la-techsupport@dell.com</a>	
	General Support	toll-free: 1-866-874-3038
<b>Barbados</b>	Website: <a href="http://www.dell.com/bb">www.dell.com/bb</a>	
	E-mail: <a href="mailto:la-techsupport@dell.com">la-techsupport@dell.com</a>	
	General Support	1-800-534-3142
<b>Belgium (Brussels)</b>  International Access Code: 00  Country Code: 32  City Code: 2	Website: <a href="http://support.euro.dell.com">support.euro.dell.com</a>	
	Tech Support for XPS	02 481 92 96
	Tech Support for all other Dell computers	02 481 92 88
	Tech Support Fax	02 481 92 95
	Customer Care	02 713 15 65
	Corporate Sales	02 481 91 00
	Fax	02 481 92 99
	Switchboard	02 481 91 00
<b>Bermuda</b>	Website: <a href="http://www.dell.com/bm">www.dell.com/bm</a>	
	E-mail: <a href="mailto:la-techsupport@dell.com">la-techsupport@dell.com</a>	
	General Support	1-877-890-0751
<b>Bolivia</b>	Website: <a href="http://www.dell.com/bo">www.dell.com/bo</a>	
	E-mail: <a href="mailto:la-techsupport@dell.com">la-techsupport@dell.com</a>	
	General Support	toll-free: 800-10-0238
<b>Brazil</b>  International Access Code: 00  Country Code: 55  City Code: 51	Website: <a href="http://www.dell.com/br">www.dell.com/br</a>	
	E-mail: <a href="mailto:BR-TechSupport@dell.com">BR-TechSupport@dell.com</a>	
	Customer Support, Tech Support	0800 90 3355
	Technical Support Fax	51 2104 5470
	Customer Care Fax	51 2104 5480
	Sales	0800 722 3498
<b>British Virgin Islands</b>	General Support	toll-free: 1-866-278-6820
<b>Brunei</b>  Country Code: 673	Technical Support (Penang, Malaysia)	604 633 4966
	Customer Care (Penang, Malaysia)	604 633 4888
	Transaction Sales (Penang, Malaysia)	604 633 4955
<b>Canada (North York, Ontario)</b>  International Access Code: 011	Online Order Status: <a href="http://www.dell.ca/ostatus">www.dell.ca/ostatus</a>	
	Website: <a href="http://support.ca.dell.com">support.ca.dell.com</a>	
	AutoTech (automated Hardware and Warranty Support)	toll-free: 1-800-247-9362
	Customer Service (Home/Home Office)	toll-free: 1-800-847-4096
	Customer Service (small/med./large business, government)	toll-free: 1-800-387-5757
	Customer Service (printers, projectors, televisions, handhelds, digital jukebox, and wireless)	toll-free: 1-800-847-4096
	Hardware Warranty Phone Support (XPS)	toll-free: 1-866-398-8977
	Hardware Warranty Phone Support (Home/HomeOffice)	toll-free: 1-800-847-4096
	Hardware Warranty Phone Support (small/med./large business, government)	toll-free: 1-800-387-5757
	Hardware Warranty Phone Support (printers, projectors, televisions, handhelds, digital jukebox, and wireless)	1-877-335-5767
	Sales (Home Sales/Small Business)	toll-free: 1-800-387-5752
	Sales (med./large bus., government)	toll-free: 1-800-387-5755
	Spare Parts Sales & Extended Service Sales	1 866 440 3355
<b>Cayman Islands</b>	E-mail: <a href="mailto:la-techsupport@dell.com">la-techsupport@dell.com</a>	
	General Support	1-877-262-5415
<b>Chile (Santiago)</b>  Country Code: 56  City Code: 2	Website: <a href="http://www.dell.com/cl">www.dell.com/cl</a>	
	E-mail: <a href="mailto:la-techsupport@dell.com">la-techsupport@dell.com</a>	
	Sales and Customer Support	toll-free: 1230-020-4823
<b>China (Xiamen)</b>  Country Code: 86  City Code: 592	Technical Support website: <a href="http://support.dell.com.cn">support.dell.com.cn</a>	
	Technical Support E-mail: <a href="mailto:support.dell.com.cn/email">support.dell.com.cn/email</a>	
	Customer Care E-mail: <a href="mailto:customer_cn@dell.com">customer_cn@dell.com</a>	
	Technical Support Fax	592 818 1350
	Technical Support (XPS)	toll-free: 800 858 0540
	Technical Support (Dimension and Inspiron)	toll-free: 800 858 2968
	Technical Support (OptiPlex, Latitude, and Dell Precision)	toll-free: 800 858 0950
	Technical Support (servers and storage)	toll-free: 800 858 0960
	Technical Support (projectors, PDAs, switches, routers, and so on)	toll-free: 800 858 2920
	Technical Support (printers)	toll-free: 800 858 2311
	Customer Care	toll-free: 800 858 2060
	Customer Care Fax	592 818 1308
	Home and Small Business	toll-free: 800 858 2222
	Preferred Accounts Division	toll-free: 800 858 2557
	Large Corporate Accounts GCP	toll-free: 800 858 2055
	Large Corporate Accounts Key Accounts	toll-free: 800 858 2628

	Large Corporate Accounts North	toll-free: 800 858 2999
	Large Corporate Accounts North Government and Education	toll-free: 800 858 2955
	Large Corporate Accounts East	toll-free: 800 858 2020
	Large Corporate Accounts East Government and Education	toll-free: 800 858 2669
	Large Corporate Accounts Queue Team	toll-free: 800 858 2572
	Large Corporate Accounts South	toll-free: 800 858 2355
	Large Corporate Accounts West	toll-free: 800 858 2811
	Large Corporate Accounts Spare Parts	toll-free: 800 858 2621
Colombia	Website: www.dell.com/cl	
	E-mail: la-techsupport@dell.com	
	General Support	01-800-915-4755
Costa Rica	Website: www.dell.com/cr	
	E-mail: la-techsupport@dell.com	
	General Support	0800-012-0231
Czech Republic (Prague) International Access Code: 00 Country Code: 420	Website: support.euro.dell.com	
	E-mail: czech_dell@dell.com	
	Technical Support	22537 2727
	Customer Care	22537 2707
	Fax	22537 2714
	Technical Fax	22537 2728
	Switchboard	22537 2711
Denmark (Copenhagen) International Access Code: 00 Country Code: 45	Website: support.euro.dell.com	
	Technical Support for XPS	7010 0074
	Technical Support for all other Dell computers	7023 0182
	Customer Care (Relational)	7023 0184
	Home/Small Business Customer Care	3287 5505
	Switchboard (Relational)	3287 1200
	Switchboard Fax (Relational)	3287 1201
	Switchboard (Home/Small Business)	3287 5000
	Switchboard Fax (Home/Small Business)	3287 5001
Dominica	Website: www.dell.com/dm	
	E-mail: la-techsupport@dell.com	
	General Support	toll-free: 1-866-278-6821
Dominican Republic	Website: www.dell.com/do	
	E-mail: la-techsupport@dell.com	
	General Support	1-800-156-1588
Ecuador	Website: www.dell.com/ec	
	E-mail: la-techsupport@dell.com	
	General Support (calling from Quito)	toll-free: 999-119-877-655-3355
	General Support (calling from Guayaquil)	toll-free: 1800-999-119-877-655-3355
El Salvador	Website: www.dell.com/ec	
	E-mail: la-techsupport@dell.com	
	General Support	800-6132
Finland (Helsinki) International Access Code: 990 Country Code: 358 City Code: 9	Website: support.euro.dell.com	
	E-mail: fi_support@dell.com	
	Technical Support	0207 533 555
	Customer Care	0207 533 538
	Switchboard	0207 533 533
	Sales under 500 employees	0207 533 540
	Fax	0207 533 530
	Sales over 500 employees	0207 533 533
	Fax	0207 533 530
France (Paris) (Montpellier) International Access Code: 00 Country Code: 33 City Codes: (1) (4)	Website: support.euro.dell.com	
	Home and Small Business	
	Technical Support for XPS	0825 387 129
	Technical Support for all other Dell computers	0825 387 270
	Customer Care	0825 823 833
	Switchboard	0825 004 700
	Switchboard (calls from outside of France)	04 99 75 40 00
	Sales	0825 004 700
	Fax	0825 004 701
	Fax (calls from outside of France)	04 99 75 40 01
	Corporate	
	Technical Support	0825 004 719
	Customer Care	0825 338 339
	Switchboard	01 55 94 71 00
	Sales	01 55 94 71 00
	Fax	01 55 94 71 01
	Germany (Frankfurt) International Access Code: 00	Website: support.euro.dell.com
E-mail: tech_support_central_europe@dell.com		
Technical Support for XPS		069 9792-7222

<b>Country Code: 49</b>  <b>City Code: 69</b>	Technical Support for all other Dell computers	069 9792-7200
	Home/Small Business Customer Care	0180-5-224400
	Global Segment Customer Care	069 9792-7320
	Preferred Accounts Customer Care	069 9792-7320
	Large Accounts Customer Care	069 9792-7320
	Public Accounts Customer Care	069 9792-7320
	Switchboard	069 9792-7000
<b>Greece</b>  <b>International Access Code: 00</b>  <b>Country Code: 30</b>	Website: support.euro.dell.com	
	Technical Support	00800-44 14 95 18
	Gold Service Technical Support	00800-44 14 00 83
	Switchboard	2108129810
	Gold Service Switchboard	2108129811
	Sales	2108129800
	Fax	2108129812
<b>Grenada</b>	E-mail: la-techsupport@dell.com	
	General Support	toll-free: 1-866-540-3355
<b>Guatemala</b>	E-mail: la-techsupport@dell.com	
	General Support	1-800-999-0136
<b>Guyana</b>	E-mail: la-techsupport@dell.com	
	General Support	toll-free: 1-877-270-4609
<b>Hong Kong</b>  <b>International Access Code: 001</b>  <b>Country Code: 852</b>	Website: support.ap.dell.com	
	Technical Support E-mail:	
	support.dell.com.cn/email	
	Technical Support (XPS)	00852-3416 6923
	Technical Support (Dimension and Inspiron)	00852-2969 3188
	Technical Support (OptiPlex, Latitude, and Dell Precision)	00852-2969 3191
	Technical Support (servers and storage)	00852-2969 3196
	Technical Support (projectors, PDAs, switches, routers, and so on)	00852-3416 0906
	Customer Care	00852-3416 0910
	Large Corporate Accounts	00852-3416 0907
	Global Customer Programs	00852-3416 0908
	Medium Business Division	00852-3416 0912
	Home and Small Business Division	00852-2969 3105
<b>India</b>	Website: support.ap.dell.com	
	E-mail: india_support_desktop@dell.com	
	india_support_notebook@dell.com	
	india_support_Server@dell.com	
	Technical Support (XPS computers)	0802 506 8033 or toll-free: 1800 425 2066
	Technical Support (portables, desktops, servers, and storage)	1600 33 8045 and 1600 44 8046
	Sales (Large Corporate Accounts)	1600 33 8044
	Sales (Home and Small Business)	1600 33 8046
<b>Ireland (Cherrywood)</b>  <b>International Access Code: 00</b>  <b>Country Code: 353</b>  <b>City Code: 1</b>	Website: support.euro.dell.com	
	E-mail: dell_direct_support@dell.com	
	<b>Sales</b>	
	Ireland Sales	01 204 4444
	Dell Outlet	1850 200 778
	Online Ordering HelpDesk	1850 200 778
	<b>Customer Care</b>	
	Home User Customer Care	01 204 4014
	Small Business Customer Care	01 204 4014
	Corporate Customer Care	1850 200 982
	<b>Technical Support</b>	
	Technical Support for XPS computers only	1850 200 722
	Technical Support for all other Dell computers	1850 543 543
	<b>General</b>	
	Fax/Sales Fax	01 204 0103
	Switchboard	01 204 4444
	U.K. Customer Care (dial within U.K. only)	0870 906 0010
Corporate Customer Care (dial within U.K. only)	0870 907 4499	
U.K. Sales (dial within U.K. only)	0870 907 4000	
<b>Italy (Milan)</b>  <b>International Access Code: 00</b>  <b>Country Code: 39</b>  <b>City Code: 02</b>	Website: support.euro.dell.com	
	Home and Small Business	
	Technical Support	02 577 826 90
	Customer Care	02 696 821 14
	Fax	02 696 821 13
	Switchboard	02 696 821 12
	<b>Corporate</b>	

	Technical Support	02 577 826 90
	Customer Care	02 577 825 55
	Fax	02 575 035 30
	Switchboard	02 577 821
<b>Jamaica</b>	E-mail: la-techsupport@dell.com	
	General Support (dial from within Jamaica only)	1-800-440-9205
<b>Japan (Kawasaki)</b>	Website: support.jp.dell.com	
<b>International Access Code: 001</b>	Technical Support (XPS)	toll-free: 0120-937-786
<b>Country Code: 81</b>	Technical Support outside of Japan (XPS)	044-520-1235
<b>City Code: 44</b>	XPS Customer Care (if ordered items are missing or have been damaged during shipment)	044-556-4240
	Technical Support (Dimension and Inspiron)	toll-free: 0120-198-226
	Technical Support outside of Japan (Dimension and Inspiron)	81-44-520-1435
	Technical Support (Dell Precision, OptiPlex, and Latitude)	toll-free: 0120-198-433
	Technical Support outside of Japan (Dell Precision, OptiPlex, and Latitude)	81-44-556-3894
	Technical Support (Dell PowerApp™, Dell PowerEdge™, Dell PowerConnect™, and Dell PowerVault™)	toll-free: 0120-198-498
	Technical Support outside of Japan (PowerApp, PowerEdge, PowerConnect, and PowerVault)	81-44-556-4162
	Technical Support ( projectors, PDAs, printers, routers)	toll-free: 0120-981-690
	Technical Support outside of Japan ( projectors, PDAs, printers, routers)	81-44-556-3468
	Faxbox Service	044-556-3490
	24-Hour Automated Order Status Service	044-556-3801
	Customer Care	044-556-4240
	Business Sales Division (up to 400 employees)	044-556-1465
	Preferred Accounts Division Sales (over 400 employees)	044-556-3433
	Public Sales (government agencies, educational institutions, and medical institutions)	044-556-5963
	Global Segment Japan	044-556-3469
	Individual User	044-556-1760
	Switchboard	044-556-4300
<b>Korea (Seoul)</b>	E-mail: krsupport@dell.com	
<b>International Access Code: 001</b>	Support	toll-free: 080-200-3800
<b>Country Code: 82</b>	Technical Support (XPS)	toll-free: 080-999-0283
<b>City Code: 2</b>	Support (Dimension, PDA, Electronics and Accessories)	toll-free: 080-200-3801
	Sales	toll-free: 080-200-3600
	Fax	2194-6202
	Switchboard	2194-6000
<b>Latin America</b>	Customer Technical Support (Austin, Texas, U.S.A.)	512 728-4093
	Customer Service (Austin, Texas, U.S.A.)	512 728-3619
	Fax (Technical Support and Customer Service) (Austin, Texas, U.S.A.)	512 728-3883
	Sales (Austin, Texas, U.S.A.)	512 728-4397
	SalesFax (Austin, Texas, U.S.A.)	512 728-4600 or 512 728-3772
<b>Luxembourg</b>	Website: support.euro.dell.com	
<b>International Access Code: 00</b>	Support	342 08 08 075
<b>Country Code: 352</b>	Home/Small Business Sales	+32 (0)2 713 15 96
	Corporate Sales	26 25 77 81
	Customer Care	+32 (0)2 481 91 19
	Fax	26 25 77 82
<b>Macao</b>	Technical Support	toll-free: 0800 105
<b>Country Code: 853</b>	Customer Service (Xiamen, China)	34 160 910
	Transaction Sales (Xiamen, China)	29 693 115
<b>Malaysia (Penang)</b>	Website: support.ap.dell.com	
<b>International Access Code: 00</b>	Technical Support (XPS)	toll-free: 1800 885 784
<b>Country Code: 60</b>	Technical Support (Dell Precision, OptiPlex, and Latitude)	toll-free: 1 800 880 193
<b>City Code: 4</b>	Technical Support (Dimension, Inspiron, and Electronics and Accessories)	toll-free: 1 800 881 306
	Technical Support (PowerApp, PowerEdge, PowerConnect, and PowerVault)	toll-free: 1800 881 386
	Customer Care	toll-free: 1800 881 306 (option 6)
	Transaction Sales	toll-free: 1 800 888 202
	Corporate Sales	toll-free: 1 800 888 213
<b>Mexico</b>	E-mail: la-techsupport@dell.com	
<b>International Access Code: 00</b>	Customer Technical Support	001-877-384-8979 or 001-877-269-3383
<b>Country Code: 52</b>	Sales	50-81-8800 or 01-800-888-3355
	Customer Service	001-877-384-8979 or 001-877-269-3383

	Main	50-81-8800 or 01-800-888-3355
Montserrat	E-mail: la-techsupport@dell.com	
	General Support	toll-free: 1-866-278-6822
Netherlands Antilles	E-mail: la-techsupport@dell.com	
	General Support	001-800-882-1519
Netherlands (Amsterdam)  International Access Code: 00  Country Code: 31  City Code: 20	Website: support.euro.dell.com	
	Technical Support for XPS	020 674 45 94
	Technical Support for all other Dell computers	020 674 45 00
	Technical Support Fax	020 674 47 66
	Home/Small Business Customer Care	020 674 42 00
	Relational Customer Care	020 674 4325
	Home/Small Business Sales	020 674 55 00
	Relational Sales	020 674 50 00
	Home/Small Business Sales Fax	020 674 47 75
	Relational Sales Fax	020 674 47 50
	Switchboard	020 674 50 00
	Switchboard Fax	020 674 47 50
New Zealand	Website: support.ap.dell.com	
	E-mail: support.ap.dell.com/contactus	
	Technical Support (XPS)	toll-free: 0800 335 540
Country Code: 64	General Support	0800 441 567
Nicaragua	E-mail: la-techsupport@dell.com	
	General Support	001-800-220-1377
Norway (Lysaker)  International Access Code: 00  Country Code: 47	Website: support.euro.dell.com	
	Technical Support for XPS	815 35 043
	Technical Support for all other Dell products	671 16882
	Relational Customer Care	671 17575
	Home/Small Business Customer Care	23162298
	Switchboard	671 16800
	Fax Switchboard	671 16865
Panama	E-mail: la-techsupport@dell.com	
	General Support	001-800-507-1264
Peru	E-mail: la-techsupport@dell.com	
	General Support	0800-50-669
Poland (Warsaw)  International Access Code: 011  Country Code: 48  City Code: 22	Website: support.euro.dell.com	
	E-mail: pl_support_tech@dell.com	
	Customer Service Phone	57 95 700
	Customer Care	57 95 999
	Sales	57 95 999
	Customer Service Fax	57 95 806
	Reception Desk Fax	57 95 998
	Switchboard	57 95 999
Portugal  International Access Code: 00  Country Code: 351	Website: support.euro.dell.com	
	Technical Support	707200149
	Customer Care	800 300 413
	Sales	800 300 410 or 800 300 411 or 800 300 412 or 21 422 07 10
	Fax	21 424 01 12
Puerto Rico	E-mail: la-techsupport@dell.com	
	General Support	1-877-537-3355
St. Kitts and Nevis	Website: www.dell.com/kn	
	E-mail: la-techsupport@dell.com	
	General Support	toll-free: 1-866-540-3355
St. Lucia	Website: www.dell.com/lc	
	E-mail: la-techsupport@dell.com	
	General Support	1-866-464-4352
St. Vincent and the Grenadines	Website: www.dell.com/vc	
	E-mail: la-techsupport@dell.com	
	General Support	toll-free: 1-866-464-4353
Singapore (Singapore)  International Access Code: 005  Country Code: 65	<b>NOTE:</b> The phone numbers in this section should be called from within Singapore or Malaysia only.	
	Website: support.ap.dell.com	
	Technical Support (XPS)	toll-free: 1800 394 7464
	Technical Support (Dimension, Inspiron, and Electronics and Accessories)	toll-free: 1800 394 7430
	Technical Support (OptiPlex, Latitude, and Dell Precision)	toll-free: 1800 394 7488
	Technical Support (PowerApp, PowerEdge, PowerConnect, and PowerVault)	toll-free: 1800 394 7478
	Customer Care	toll-free: 1 800 394 7430 (option 6)

	Transaction Sales	toll-free: 1 800 394 7412
	Corporate Sales	toll-free: 1 800 394 7419
Slovakia (Prague)  International Access Code: 00  Country Code: 421	Website: support.euro.dell.com	
	E-mail: czech_dell@dell.com	
	Technical Support	02 5441 5727
	Customer Care	420 22537 2707
	Fax	02 5441 8328
	Tech Fax	02 5441 8328
	Switchboard (Sales)	02 5441 7585
South Africa (Johannesburg)  International Access Code: 09/091  Country Code: 27  City Code: 11	Website: support.euro.dell.com	
	E-mail: dell_za_support@dell.com	
	Gold Queue	011 709 7713
	Technical Support	011 709 7710
	Customer Care	011 709 7707
	Sales	011 709 7700
	Fax	011 706 0495
	Switchboard	011 709 7700
Southeast Asian and Pacific Countries	Technical Support, Customer Service, and Sales (Penang, Malaysia)	604 633 4810
Spain (Madrid)  International Access Code: 00  Country Code: 34  City Code: 91	Website: support.euro.dell.com	
	<b>Home and Small Business</b>	
	Technical Support	902 100 130
	Customer Care	902 118 540
	Sales	902 118 541
	Switchboard	902 118 541
	Fax	902 118 539
	<b>Corporate</b>	
	Technical Support	902 100 130
	Customer Care	902 115 236
	Switchboard	91 722 92 00
	Fax	91 722 95 83
Sweden (Upplands Vasby)  International Access Code: 00  Country Code: 46  City Code: 8	Website: support.euro.dell.com	
	Technical Support for XPS	0771 340 340
	Technical Support for all other Dell products	08 590 05 199
	Relational Customer Care	08 590 05 642
	Home/Small Business Customer Care	08 587 70 527
	Employee Purchase Program (EPP) Support	020 140 14 44
	Technical Support Fax	08 590 05 594
	Sales	08 590 05 185
Switzerland (Geneva)  International Access Code: 00  Country Code: 41  City Code: 22	Website: support.euro.dell.com	
	E-mail: Tech_support_central_Europe@dell.com	
	Technical Support for XPS	0848 33 88 57
	Technical Support (Home and Small Business) for all other Dell products	0844 811 411
	Technical Support (Corporate)	0844 822 844
	Customer Care (Home and Small Business)	0848 802 202
	Customer Care (Corporate)	0848 821 721
	Fax	022 799 01 90
	Switchboard	022 799 01 01
Taiwan  International Access Code: 002  Country Code: 886	Website: support.ap.dell.com	
	E-mail: ap_support@dell.com	
	Technical Support (XPS)	toll-free: 0080 186 3085
	Technical Support (OptiPlex, Latitude, Inspiron, Dimension, and Electronics and Accessories)	toll-free: 0080 186 1011
	Technical Support (servers and storage)	toll-free: 0080 160 1256
	Customer Care	toll-free: 0080 160 1250 (option 5)
	Transaction Sales	toll-free: 0080 165 1228
	Corporate Sales	toll-free: 0080 165 1227
Thailand  International Access Code: 001  Country Code: 66	Website: support.ap.dell.com	
	Technical Support (OptiPlex, Latitude, and Dell Precision)	toll-free: 1800 0060 07
	Technical Support (PowerApp, PowerEdge, PowerConnect, and PowerVault)	toll-free: 1800 0600 09
	Customer Care	toll-free: 1800 006 007 (option 7)
	Corporate Sales	toll-free: 1800 006 009
	Transaction Sales	toll-free: 1800 006 006
Trinidad/Tobago	Website: www.dell.com/tt	
	E-mail: la-techsupport@dell.com	
	General Support	toll-free: 1-888-799-5908
Turks and Caicos Islands	Website: www.dell.com/tc	
	E-mail: la-techsupport@dell.com	
	General Support	toll-free: 1-877-441-4735
U.K. (Bracknell)	Website: support.euro.dell.com	

<b>International Access Code: 00</b>  <b>Country Code: 44</b>  <b>City Code: 1344</b>	E-mail: dell_direct_support@dell.com	
	Customer Care website: support.euro.dell.com/uk/en/ECare/Form/Home.asp	
	<b>Sales</b>	
	Home and Small Business Sales	0870 907 4000
	Corporate/Public Sector Sales	01344 860 456
	<b>Customer Care</b>	
	Home and Small Business Customer Care	0870 906 0010
	Corporate Customer Care	01344 373 185
	Preferred Accounts (500-5000 employees)	0870 906 0010
	Global Accounts Customer Care	01344 373 186
	Central Government Customer Care	01344 373 193
	Local Government & Education Customer Care	01344 373 199
	Health Customer Care	01344 373 194
	<b>Technical Support</b>	
	Technical Support for XPS computers only	0870 366 4180
	Technical Support (Corporate/PreferredAccounts/PCA [1000+ employees])	0870 908 0500
	Technical Support for all other products	0870 353 0800
	<b>General</b>	
	Home and Small Business Fax	0870 907 4006
	<b>Uruguay</b>	Website: www.dell.com/uy
	E-mail: la-techsupport@dell.com	
	General Support	toll-free: 000-413-598-2521
<b>U.S.A. (Austin, Texas)</b>	Automated Order-Status Service	toll-free: 1-800-433-9014
<b>International Access Code: 011</b>	AutoTech (portable and desktop computers)	toll-free: 1-800-247-9362
<b>Country Code: 1</b>	Hardware and Warranty Support (Dell TV, Printers, and Projectors) for Relationship customers	toll-free 1-877-459-7298
	Americas Consumer XPS support	toll-free: 1-800-232-8544
	<b>Consumer</b> (Home and Home Office) Support for all other Dell products	toll-free: 1-800-624-9896
	Customer Service	toll-free: 1-800-624-9897
	Employee Purchase Program (EPP) Customers	toll-free: 1-800-695-8133
	Financial Services website: www.dellfinancialservices.com	
	Financial Services (lease/loans)	toll-free: 1-877-577-3355
	Financial Services (Dell Preferred Accounts [DPA])	toll-free: 1-800-283-2210
	<b>Business</b>	
	Customer Service and Support	toll-free: 1-800-456-3355
	Employee Purchase Program (EPP) Customers	toll-free: 1-800-695-8133
	Support for printers, projectors, PDAs, and MP3 players	toll-free: 1-877-459-7298
	Public (government, education, and healthcare)	
	Customer Service and Support	toll-free: 1-800-456-3355
	Employee Purchase Program (EPP) Customers	toll-free: 1-800-695-8133
	Dell Sales	toll-free: 1-800-289-3355 or toll-free: 1-800-879-3355
	Dell Outlet Store (Dell refurbished computers)	toll-free: 1-888-798-7561
	Software and Peripherals Sales	toll-free: 1-800-671-3355
	Spare Parts Sales	toll-free: 1-800-357-3355
	Extended Service and Warranty Sales	toll-free: 1-800-247-4618
	Fax	toll-free: 1-800-727-8320
	Dell Services for the Deaf, Hard-of-Hearing, or Speech-Impaired	toll-free: 1-877-DELLTTY (1-877-335-5889)
<b>U.S. Virgin Islands</b>	E-mail: la-techsupport@dell.com	
	General Support	toll-free: 1-877-702-4360
<b>Venezuela</b>	Website: www.dell.com/ve	
	E-mail: la-techsupport@dell.com	
	General Support	0800-100-4752

## Your Monitor Set-up Guide

To view PDF files (files with an extension of **.pdf**), click the document title. To save PDF files (files with an extension of **.pdf**) to your hard drive, right-click the document title, click **Save Target As** in Microsoft® Internet Explorer or **Save Link As** in Netscape Navigator, and then specify a location on your hard drive to which you want to save the files.

[Setup Guide \(.pdf\)](#)



**NOTES:** PDF files require Adobe® Acrobat® Reader®, which can be downloaded from the Adobe website at [www.adobe.com](http://www.adobe.com). To view a PDF file, launch Acrobat Reader. Then click **File→ Open** and select the PDF file.



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## Using the OSD

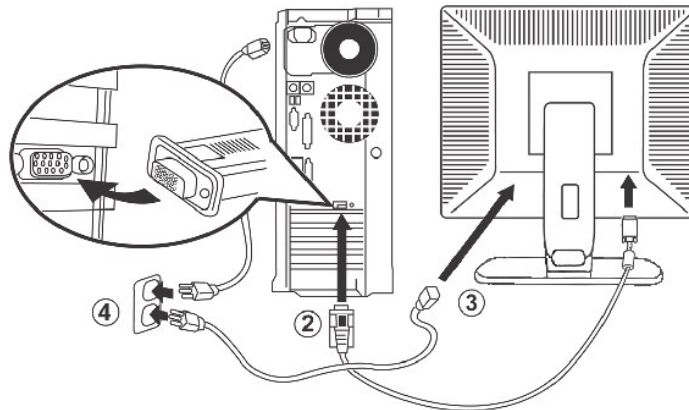
### Dell™ SE197FP Flat Panel Monitor User's Guide

- [Connecting Your Monitor](#)
- [Using the Front Panel Buttons](#)
- [Using the OSD](#)
- [Using the Dell™ Soundbar \(Optional\)](#)

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## Connecting Your Monitor

**! CAUTION:** Before you begin any of the procedures in this section, follow the [Safety Instruction](#).



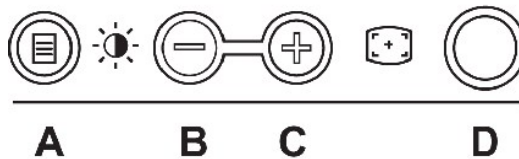
1. Turn off your computer and unplug its power cable.
2. Connect the blue (analog D-sub) display connector cable to the corresponding video port on the back of your computer. (The graphic is for illustration only. System appearance may vary).
3. Connect the power cable for your display to the power port on the back of the display.
4. Plug the power cables of your computer and your display into a nearby outlet. Your monitor is equipped with an automatic power supply for a voltage range from 100 to 240 Volt at a frequency of 50/60 Hz. Be sure that your local power is within the supported range. If you are unsure, ask your electricity supplier.
5. Turn on your display and computer.

If your monitor displays an image, installation is complete. If it does not display an image, see [Troubleshooting](#).



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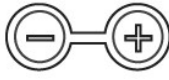






## Using the Front Panel Buttons

Use the control buttons on the front of the monitor to adjust the characteristics of the image being displayed. As you use these buttons to adjust the controls, an OSD shows their numeric values as they change.








The following table describes the front panel buttons:

A	 MENU	The 'MENU' button is used to open the on-screen display (OSD), select function icons, exit from menus and sub-menus, and to exit <a href="#">Accessing the Menu System</a> .
B		Use this button for direct access to the ' <a href="#">Brightness</a> ' and ' <a href="#">Contrast</a> ' control menu.

	Brightness/Contrast Hot Key	
B C	 <p>- and + buttons</p>	<p>Use these buttons to adjust (decrease/increase ranges) items in the OSD.</p> <p> NOTE: You can activate automatic scroll feature by pressing and holding either + or - button.</p>
C	 <p>Auto Adjust</p>	<p>Use this button to activate automatic setup and adjustment. The following dialog will appear on screen as the monitor self-adjusts input:</p> <div style="text-align: center;">  </div> <p>Auto Adjustment  button allows the monitor to self-adjust to the incoming video signal. After using 'Auto Adjustment', you can monitor by using the 'Pixel Clock' and 'Phase' controls in the OSD.</p> <p> NOTE: Auto Adjust will not occur if you press the button while there are no active video input signals, or attached cables.</p>
D	 <p>Power Button &amp; Indicator</p>	<p>The green LED indicates the monitor is on and fully functional. An amber LED indicates DPMS power save mode.</p> <p>The Power button turns the monitor on and off.</p>

## On Screen Menu/Display (OSD)

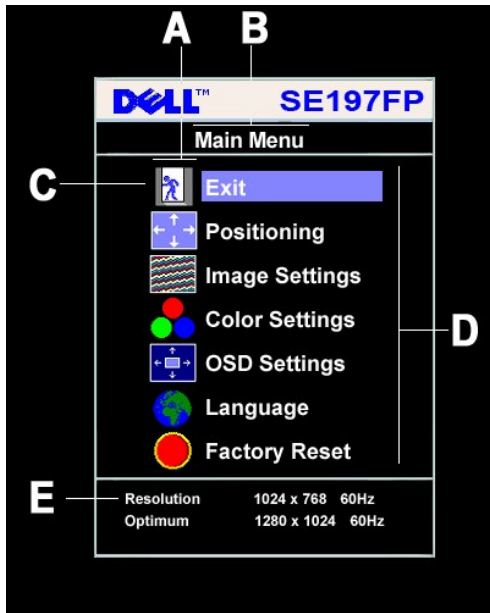
### Direct-Access Functions

Function	Adjustment Method
Auto adjustment	<p>Use this button to activate automatic setup and adjustment. The following dialog will appear on screen as the monitor self-adjusts to the current input:</p> <div style="text-align: center;">  </div> <p>Auto Adjustment  button allows the monitor to self-adjust to the incoming video signal. After using 'Auto Adjustment', you can further tune your monitor by using the 'Pixel Clock' and 'Phase' controls in the OSD.</p> <p> NOTE: Auto Adjust will not occur if you press the button while there are no active video input signals, or attached cables</p>
Brightness / Contrast	<p>With the menu off, press  button to display the 'Brightness' and 'Contrast' adjustment menu.</p> <div style="border: 1px solid black; padding: 5px; margin-bottom: 10px;">  </div> <p>The 'Brightness' function adjusts the luminance of the flat panel.</p> <p>Adjust 'Brightness' first, then adjust 'Contrast' only if further adjustment is necessary.</p> <p>"+" increase 'brightness'          "-" decrease 'brightness'</p> <p>The 'Contrast' function adjusts the degree of difference between darkness and lightness on the display screen.</p> <p>"+" increase the 'contrast'          "-" decrease the 'contrast'</p>

## Using the OSD

### Accessing the Menu System

1. With the menu off, press the 'MENU' button to open the OSD system and display the main features menu.



- A Function icons      B Main Menu      C Menu icon  
 D Sub-Menu name      E Resolution

2. Press the - and + buttons to move between the function icons. As you move from one icon to another, the function name is highlighted to reflect the function or group of functions (sub-menus) represented by that icon. See the table below for a complete list of all the functions available for the monitor.
3. Press the 'MENU' button once to activate the highlighted function. Press -/+ to select the desired parameter, press menu to enter the sidebar then use the - and + buttons, according to the indicators on the menu, to make your changes.
4. Press the 'Menu' button once to return to the main menu to select another function or press the 'Menu' button two or three times to exit from the OSD.

Icon	Menu Name and Sub-menus	Description
	EXIT	This is used to exit out of the Main Menu.
	Positioning:  Horizontal Vertical	Positioning moves the viewing area around on the monitor screen.  When making changes to either the <b>Horizontal</b> or <b>Vertical</b> settings, no changes will occur to the size of the viewing area; the image will simply be shifted in response to your selection/change.  Minimum is '0' (-). Maximum is '100' (+).  <div style="text-align: center;"> </div>
	Image settings:  Auto Adjust  Pixel Clock	Even though your computer system can recognize your new flat panel monitor on startup, the 'Auto Adjustment' function will optimize the display settings for use with your particular setup.  <input checked="" type="checkbox"/> NOTE: In most cases, 'Auto Adjust' will produce the best image for your configuration; this function can be directly access via Auto Adjustment  hotkey.  The <b>Phase</b> and <b>Pixel Clock</b> adjustments allow you to more closely adjust your monitor to your preference. These settings are accessed through the main OSD menu, by selecting <b>Image Settings</b> .  Use the - and + buttons to adjust away interference. Minimum: 0 ~ Maximum: 100

**Phase** If satisfactory results are not obtained using the **Phase** adjustment, use the **Pixel Clock** adjustment and then use 'Phase' again.

**NOTE:** This function may change the width of the display image. Use the 'Horizontal' function of the 'Position' menu to center the display image on the screen.

**Color Settings:** Adjusts the color temperature and saturation.

**Normal Preset** Selected to obtain the default (factory) color settings.

**Blue Preset** This color setting gives a bluish tint and is used for text-based applications such as spreadsheets, programming, text editors, and so on.

**Red Preset** This color setting gives a reddish tint and is used for color-intensive applications such as photograph image editing, multimedia, movies, and so on.

**User Preset** Use the +/- buttons to increase or decrease each of the three colors (R, G, B) independently, in single digit increments, from '0' to '100'.

**NOTE:** 'Color temperature' is a measure of the 'warmth' of the image colors (red/green/blue). The two available presets ('Blue' and 'Red') favor blue and red accordingly. Select each one to see how each range suits your eye; or utilize the 'User Preset' option to customize the color settings to your exact choice.

**OSD Settings:** Each time the OSD opens, it displays in the same location on the screen. 'OSD Settings' (horizontal/vertical) provides control over this location.

**Horizontal Position** - and + buttons move OSD to the left and right.

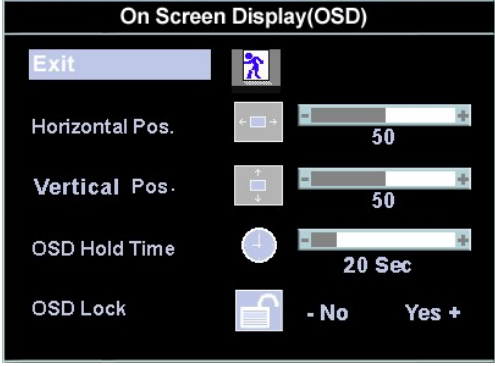






**Vertical Position** - and + buttons move OSD down and up.

**OSD Hold Time:** The OSD stays active for as long as it is in use. 'OSD Hold Time': Sets the length of time the OSD will remain active after the last time you pressed a button. Use the - and + buttons to adjust the slider in 5 second increments, from 5 to 60 seconds.

**NOTE:** Default 'OSD hold time' is 20 seconds.

**OSD Lock** Controls user access to adjustments. When 'Yes' (+) is selected, no user adjustments are allowed. All buttons, except Menu, are locked.

All buttons can be locked or unlocked. Press the 'Menu' button for over 15 seconds to unlock the OSD menu.

		<div data-bbox="657 193 1149 556" style="text-align: center;">  </div> <p data-bbox="406 567 1396 609">  NOTE: When the OSD is locked, pressing the 'Menu' button will take the user directly to the 'OSD settings' menu, with 'OSD Lock' preselected on entry. Select 'No'(-) to unlock and allow user access to all applicable settings. </p>
	<b>Language:</b>	<p data-bbox="397 625 1218 651">Language sets the OSD to display in one of five languages (English, Español, Français, Deutsch, Japanese).</p> <div data-bbox="738 661 1071 997" style="text-align: center;">  </div> <p data-bbox="406 1018 1396 1060">  NOTE: The language chosen affects only the language of the OSD. It has no effect on any software running on the computer. </p>
	<b>Factory Reset:</b>	<p data-bbox="397 1087 1153 1113"><b>Factory Reset</b> returns the settings to the factory preset values for the selected group of functions.</p> <p data-bbox="397 1123 755 1144"><b>Exit</b> is used to exit out of <b>Factory Reset</b> menu.</p> <p data-bbox="397 1165 1112 1186">For <b>All settings</b>, all user adjustable settings are reset at one time except '<b>Language</b> settings'.</p> <p data-bbox="397 1207 1356 1249"><b>DDC/CI</b> (Display Data Channel/Command Interface) allows you to adjust the monitor parameters (brightness, color, balance, etc.) via software applications on your PC.</p> <p data-bbox="397 1260 1128 1302">You can disable this feature by selecting "Disable". For best user experience and optimum performance of your monitor, keep this feature enabled.</p> <div data-bbox="544 1312 1258 1522" style="text-align: center; border: 1px solid black; padding: 10px;"> <p data-bbox="576 1354 1088 1417">The function of adjusting display settings using PC applications will be disabled.</p> <p data-bbox="576 1438 1161 1480">Do you want to disable DDC/CI?    <b>- No</b>    Yes +</p> </div> <p data-bbox="406 1543 1396 1585">  NOTE: If user select 'disable' for DDC/CI, the warning message will appear on screen. Then user can select Yes or No according to need. </p>

**Automatic Save**

With the OSD open, if you make an adjustment and then either proceed to another menu, or exit the OSD, the monitor automatically saves any adjustments you have made. If you make an adjustment and then wait for the OSD to disappear the adjustment will also be saved.

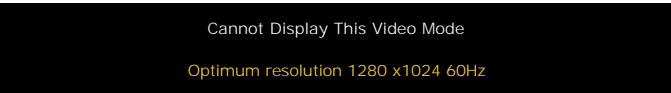
**Reset Functions**

**Factory Preset Restoration**

	<p>'Exit' leaves this submenu without resetting any values.</p> <p>'All Settings' returns your monitor settings to those that were set at the time of manufacture. This includes 'Color', 'Position', 'Clock frequency', 'Phase', 'Brightness', 'Contrast' and 'OSD hold time'.</p> <p>DDC/CI (Display Data Channel/Command Interface) allows you to adjust the monitor parameters (brightness, color, balance, etc.) via software applications on your PC.</p> <p>You can disable this feature by selecting "Disable". For best user experience and optimum performance of your monitor, keep this feature enabled.</p>
<p> NOTE: There is no Undo when you use the 'Reset function'. To return to the previous function settings, you must adjust the functions again. 'Reset' will set the clock and phase back to factory settings, activating auto adjust may be required and this will optimize the image for your system.</p>	

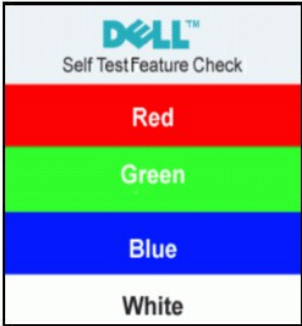
### OSD Warning Messages

A warning message may appear on the screen indicating that the monitor is out of sync.



This means that the monitor cannot synchronize with the signal that it is receiving from the computer. Either the signal is too high or too low for the monitor to use. See [Specifications](#) for the Horizontal and Vertical frequency ranges addressable by this monitor. Recommended mode is 1280 X 1024 @ 60Hz.

NOTE: The floating 'Dell - self-test Feature Check' dialog will appear on-screen if the monitor cannot sense a video signal.



Occasionally, no warning message appears, but the screen is blank. This could also indicate that the monitor is not synchronizing with the computer.

See [Troubleshooting](#) for more information.

### Using the Dell™ Soundbar (Optional)

The Dell Soundbar is a stereo two channel system adaptable to mount on Dell Flat Panel Displays. The Soundbar has a rotary volume and on/off control to adjust the overall system level, a blue LED for power indication, and two audio headset jacks.




1. Headphone connectors
2. Power indicator
3. Power/Volume control

## Soundbar Attachment to the Monitor



1. Working from the rear of the monitor, attach the Soundbar aligning the two slots with the two tabs along the bottom rear of the monitor.
2. Slide the Soundbar to the left until it snaps into place.
3. Connect the Soundbar with the power brick.
4. Plug the power cables of the power brick into a nearby outlet.
5. Insert the lime-green mini stereo plug from the rear of the Soundbar into the computer's audio output jack.

 **NOTE:** Soundbar Power Connector - 12V DC output is for optional Dell Soundbar only.

 **NOTICE:** Do not use with any device other than Dell Soundbar.

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## Product Specific Problems

### Dell™ SE197FP Flat Panel Monitor User's Guide

- [Monitor Specific Troubleshooting](#)
- [Common Problems](#)
- [Product Specific Problems](#)

**CAUTION:** Before you begin any of the procedures in this section, follow the [Safety Instruction](#).

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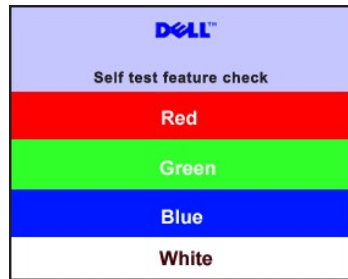
## Monitor Specific Troubleshooting

### Self-Test Feature Check (STFC)

Your monitor provides a self-test feature that allows you to check whether your monitor is functioning properly. If your monitor and computer are properly connected but the monitor screen remains dark, run the monitor self-test by performing the following steps:

1. Turn off both your computer and the monitor.
2. Unplug the video cable from the back of the computer. To ensure proper Self-Test operation, remove the Analog (blue connector) cables from the back of computer.
3. Turn on the monitor.

The floating 'Dell™ - Self-Test Feature Check' dialog box should appear on-screen (against a black background) if the monitor cannot sense a video signal and is working correctly. While in self-test mode, the power LED remains green. Also, depending upon the selected input, one of the dialogs shown below will continuously scroll through the screen.



4. This box also appears during normal system operation if the video cable becomes disconnected or damaged.
5. Turn off your monitor and reconnect the video cable; then turn on both your computer and the monitor.

If your monitor screen remains blank after you use the previous procedure, check your video controller and computer system; your monitor is functioning properly.

### OSD Warning Messages

For OSD-related issues, see [OSD Warning Messages](#)

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## Common Problems

The following table contains general information about common monitor problems you might encounter.

COMMON SYMPTOMS	WHAT YOU EXPERIENCE	POSSIBLE SOLUTIONS
No Video/ Power LED off	No picture, monitor is dead	<ul style="list-style-type: none"><li>1 Check connection integrity at both ends of the video cable</li><li>1 Electric outlet verification</li><li>1 Ensure power button depressed fully</li></ul>
No Video/ Power LED on	No picture or no brightness	<ul style="list-style-type: none"><li>1 Increase brightness &amp; contrast controls</li><li>1 Perform monitor self-test feature check</li><li>1 Check for bent or broken pins</li></ul>
Poor Focus	Picture is fuzzy, blurry or ghosting	<ul style="list-style-type: none"><li>1 Press Auto Adjust button</li><li>1 Adjust Phase and Clock controls through OSD</li><li>1 Eliminate video extension cables</li><li>1 Perform monitor reset</li><li>1 Lower video resolution or increase font size</li></ul>
Shaky/Jittery Video	Wavy picture or fine movement	<ul style="list-style-type: none"><li>1 Press Auto Adjust button</li></ul>

		<ul style="list-style-type: none"> <li>1 Adjust Phase and Clock controls through OSD</li> <li>1 Perform monitor reset</li> <li>1 Check environmental factors</li> <li>1 Relocate and test in another room</li> </ul>
Missing Pixels	LCD screen has spots	<ul style="list-style-type: none"> <li>1 Cycle power on-off</li> <li>1 These are pixels that are permanently off and is a natural defect that occurs in LCD technology</li> </ul>
Stuck-on Pixels	LCD screen has bright spots	<ul style="list-style-type: none"> <li>1 Cycle power on-off</li> <li>1 These are pixels that are permanently on and is a natural defect that occurs in LCD technology</li> </ul>
Brightness Problems	Picture too dim or too bright	<ul style="list-style-type: none"> <li>1 Perform monitor reset on "All Settings"</li> <li>1 Press Auto Adjust button</li> <li>1 Adjust brightness &amp; contrast controls</li> </ul>
Geometric Distortion	Screen not centered correctly	<ul style="list-style-type: none"> <li>1 Perform monitor reset on "Position Settings Only"</li> <li>1 Press auto-adjust button</li> <li>1 Adjust the centering controls</li> <li>1 Ensure monitor is in proper video mode</li> </ul>
Horizontal/Vertical Lines	Screen has one or more lines	<ul style="list-style-type: none"> <li>1 Perform monitor reset on "All Settings"</li> <li>1 Press Auto Adjust button</li> <li>1 Adjust Phase and Clock controls via OSD</li> <li>1 Perform monitor self-test feature check and determine if these lines are also in self-test mode</li> <li>1 Check for bent or broken pins</li> </ul>
Sync Problems	Screen is scrambled or appears torn	<ul style="list-style-type: none"> <li>1 Perform monitor reset on "All Settings"</li> <li>1 Press Auto Adjust button</li> <li>1 Adjust Phase and Clock controls via OSD</li> <li>1 Perform monitor self-test feature check to determine if scrambled screen appears in self-test mode</li> <li>1 Check for bent or broken pins</li> <li>1 Boot up in the "safe mode"</li> </ul>
LCD Scratched	Screen has scratches or smudges	<ul style="list-style-type: none"> <li>1 Turn monitor off and clean the screen</li> <li>1 For cleaning instruction, see <a href="#">Caring for your Monitor</a>.</li> </ul>
Safety Related Issues	Visible signs of smoke or sparks	<ul style="list-style-type: none"> <li>1 Do not perform any troubleshooting steps</li> <li>1 Monitor needs to be replaced</li> </ul>
Intermittent Problems	Monitor malfunctions on & off	<ul style="list-style-type: none"> <li>1 Ensure monitor is in proper video mode</li> <li>1 Ensure video cable connection to computer and to the flat panel is secure</li> <li>1 Perform monitor reset on "All Settings"</li> <li>1 Perform monitor self-test feature check to determine if the intermittent problem occurs in self-test mode</li> </ul>
Missing Color	Picture missing color	<ul style="list-style-type: none"> <li>1 Perform monitor self-test feature check</li> <li>1 Check connection integrity at both end of the video cable</li> <li>1 Check for bent or broken pins</li> </ul>
Wrong Color	Picture color not good	<ul style="list-style-type: none"> <li>1 Change the color to "User Preset"</li> <li>1 Adjust R/G/B value of "User Preset"</li> </ul>
Image retention from a static image left on the monitor for a long period of time	Faint shadow from the static image displayed appears on the screen	<ul style="list-style-type: none"> <li>1 Use the Power Management feature to turn off the monitor at all times when not in use</li> <li>1 Alternatively, use a dynamically changing screensaver</li> </ul>

## Product Specific Problems

SPECIFIC SYMPTOMS	WHAT YOU EXPERIENCE	POSSIBLE SOLUTIONS
Screen image is too small	Image is centered on screen, but does not fill entire viewing area	<ul style="list-style-type: none"> <li>1 Perform monitor reset on "All Settings"</li> </ul>
Cannot adjust the monitor with the buttons on the front panel	OSD does not appear on the screen	<ul style="list-style-type: none"> <li>1 Turn the monitor off and unplug the power cord and then plug back and power on</li> </ul>
The monitor will not go into power saving mode.	No picture, the LED light is green. When press "+", "-", or "Menu" key, the message " No input signal " will appear.	<ul style="list-style-type: none"> <li>1 Move mouse or hit any key on the keyboard on the computer or activate video player, then access the OSD to set both Audio/Video to " off " state.</li> </ul>

No Input Signal when user controls pressed	No picture, the LED light is green. When press "+", "-", or "Menu" key, the message " No input signal " will appear.	<ul style="list-style-type: none"> <li>1 Check the signal source Make sure the Computer is not in power saving by moving mouse or pressing any key on the keyboard.</li> <li>1 Check whether the signal cable is plugged in <b>and seated properly</b>. Re-plug the signal cable if necessary.</li> <li>1 Re-boot the computer or video player.</li> </ul>
OSD Lock	All buttons are locked except the "menu" button. No user adjustments are allowed.	<ul style="list-style-type: none"> <li>1 Press the "menu" button for over 15 seconds to unlock the OSD menu.</li> </ul>


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## Using Your Monitor Stand

DELL SE197FP Flat Panel Monitor User's Guide

- [Attaching the Stand](#)
  - [Organizing Your Cables](#)
  - [Using the Tilt](#)
  - [Removing the Stand](#)
- 

### Attaching the Stand

 NOTE: Stand is detached when the monitor is shipped from the factory.



1. Place the stand on a flat surface.
  2. Fit the groove on the back of the monitor onto the two teeth of the upper stand.
  3. Lower the monitor so that the monitor mounting area snaps on/locks to the stand.
- 

### Organizing Your Cables



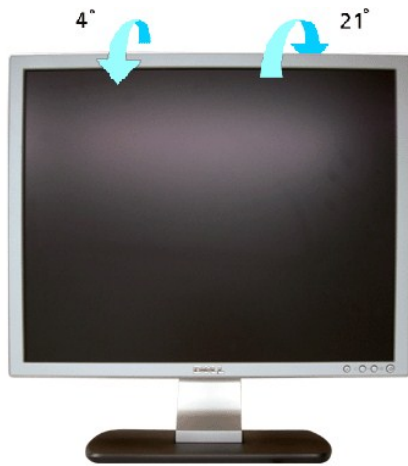
After attaching all necessary cables to your monitor and computer, (See [Connecting Your Monitor](#) for cable attachment,) use the cable holder to neatly organize all cables as shown above.

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### Using the Tilt

## Tilt

With the built-in pedestal, you can tilt the monitor for the most comfortable viewing angle.




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## Removing the Stand

After placing the monitor panel on a soft cloth or cushion, press and hold the LCD removal button, and then remove the stand.



 NOTE: To prevent scratches on the LCD screen while removing the stand, ensure that the monitor is placed on a clean surface.

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