## User's Guide Dell SE2216H

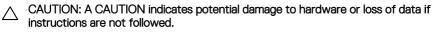
Dell SE2216HM Dell SE2216HV

Regulatory model: SE2216Hf / SE2216HVf





NOTE: A NOTE indicates important information that helps you make better use of your computer.



M WARNING: A WARNING indicates a potential for property damage, personal injury, or death.

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## About Your Monitor

### Package Contents

Your monitor ships with all the components shown below. Ensure that you have received all the components and <u>Contact Dell</u> if anything is missing.

**NOTE:** Some items may be optional and may not ship with your monitor. Some features or media may not be available in certain countries.

Det.	• Monitor
	• Stand Riser
	• Stand Base
	Power Cable (varies with countries)
	• VGA Cable
	<ul> <li>Quick Setup Guide</li> <li>Safety and Regulatory Information</li> </ul>

### **Product Features**

The Dell SE2216H / SE2216HM / SE2216HV flat-panel display has an active matrix, Thin-Film Transistor, Liquid Crystal Display and LED backlight. The monitor's features include:

- SE2216H / SE2216HM / SE2216HV : 54.61 cm (21.5 inches) diagonal viewable image size, 1920 x 1080 resolution, plus full-screen support for lower resolutions.
- Wide viewing angle to allow viewing from a sitting or standing position, or while moving from side-to-side.
- Tilt adjustment capability.
- Plug and play capability if supported by your system.
- On-Screen Display (OSD) adjustments for ease of set-up and screen optimization.
- ENERGY STAR-certified.
- Security lock slot.
- Capability to switch from wide aspect to standard aspect ratio while maintaining the image quality.
- Asset Management Capability.
- CECP (for China).
- RoHS compliant.
- BFR/PVC- Reduced.
- TCO Certified Displays.
- High Dynamic Contrast Ratio (8,000,000:1).
- Energy Gauge shows the energy level being consumed by the monitor in real time.
- 0.3 W standby power when in the sleep mode.
- Analog backlight dimming control for flicker free display.

**NOTE**: The Dell SE2216H / SE2216HM / SE2216HV monitor is ENERGY STAR®certified in all regions except the Asia Pacific.

## **Identifying Parts and Controls**

#### **Front View**



2 Power On/Off button (with LED indicator)

**NOTE**: For displays with glossy bezels the user should consider the placement of the display as the bezel may cause disturbing reflections from surrounding light and bright surfaces.

#### **Back View**





Back View with Monitor Stand

Label	Description	Use
1	Security lock slot	Secures monitor with security lock (security lock not included).
2	Barcode serial number label	Refer to this label if you need to contact Dell for technical support.
3	Cable management slot	Use to organize cables by placing them through the slot.

#### Side View



#### **Bottom View**



Label	Description	Use
1	AC power connector	To connect the monitor power cable.
2	HDMI connector	Connect your computer with HDMI cable.
3		To connect your computer to the monitor using a VGA cable.
4	Regulatory rating label	Lists the regulatory approvals.

#### SE2216HV:



Label	Description	Use
1	AC power connector	To connect the monitor power cable.
2	VGA connector	To connect your computer to the monitor using a VGA cable.
3	Regulatory rating label	Lists the regulatory approvals.

## **Monitor Specifications**

The following sections give you information about the various power management modes and pin assignments for the various connectors of your monitor.

#### **Power Management Modes**

If you have VESA's DPM compliance display card or software installed in your PC, the monitor automatically reduces its power consumption when not in use. This is referred to as Power Save Mode. If the computer detects input from keyboard, mouse, or other input devices, the monitor automatically resumes functioning. The following table shows the power consumption and signaling of this automatic power-saving feature:

VESA Modes	Horizontal Sync	Vertical Sync	Video	Power Indicator	Power Consumption
Normal operation	Active			White	24 W (Maximum)**
					18 W (Typical)
Active-off mode	Inactive	Inactive	Blank	Glowing	Less than 0.3 W
				white	
Switch off	-	-		Off	Less than 0.3 W *

#### SE2216H / SE2216HM:

Energy Star	Power Consumption
Pon	15.1 W***
Etec	48.6 kWh***

#### SE2216HV:

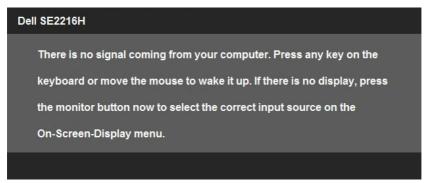
Energy Star	Power Consumption
Pon	15.5 W***
Etec	49.8 kWh***

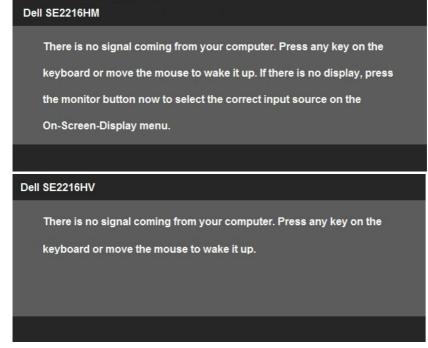
#### **W**NOTE:

PON: Power consumption of on mode as defined in Energy Star 6.0 version.

ETEC : Total energy consumption in KWh as defined in Energy Star 7.0 version.

The OSD will only function in the *normal operation* mode. When any button except power button is pressed in Active-off mode, the following messages will be displayed:





Activate the computer and monitor to gain access to the OSD.

**NOTE:** The Dell SE2216H / SE2216HM / SE2216HV monitor is ENERGY STAR®-certified in all regions except the Asia Pacific.

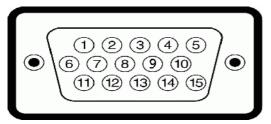


\* Zero-power consumption in OFF mode can only be achieved by disconnecting the main cable from the monitor.

- \*\* Maximum power consumption with max luminance and contrast.
- \*\*\*This document is informational only and reflects laboratory performance. Your product may perform differently, depending on the software, components and peripherals you ordered and shall have no obligation to update such information. Accordingly, the customer should not rely upon this information in making decisions about electrical tolerances or otherwise. No warranty as to accuracy or completeness is expressed or implied.

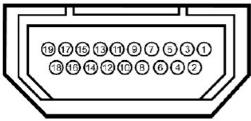
#### **Pin Assignments**

15-pin D-Sub connector



Pin Number	Monitor Side of the 15-pin Side Signal Cable
1	Video-Red
2	Video-Green
3	Video-Blue
4	GND
5	Self-test
6	GND-R
7	GND-G
8	GND-B
9	DDC +5 V
10	GND-sync
11	GND
12	DDC data
13	H-sync
14	V-sync
15	DDC clock

#### **HDMI** connector



Pin Number	19-pin Side of the Connected Signal Cable
1	TMDS DATA 2+
2	TMDS DATA 2 SHIELD
3	TMDS DATA 2-
4	TMDS DATA 1+
5	TMDS DATA 1 SHIELD
6	TMDS DATA 1-
7	TMDS DATA 0+
8	TMDS DATA 0 SHIELD
9	TMDS DATA 0-
10	TMDS CLOCK
11	TMDS CLOCK SHIELD
12	TMDS CLOCK-
13	No Connection
14	No Connection
15	DDC CLOCK (SDA)
16	DDC DATA (SDA)
17	GND
18	+5 V POWER
19	HOT PLUG DETECT

## **Plug and Play Capability**

You can install the monitor in any Plug and Play compatible system. The monitor automatically provides the computer with its Extended Display Identification Data (EDID) using Display Data Channel (DDC) protocols so that the system can configure itself and optimize the monitor settings. Most monitor installations are automatic. You can select different settings if required.

Model number	SE2216H / SE2216HM / SE2216HV
Screen type	Active matrix - TFT LCD
Panel Type	Vertical Alignment
Viewable image	
Diagonal	546.1 mm (21.5 inches)
Horizontal Active Area	476.064 mm (18.74 inches)
Vertical Active Area	267.786 mm (10.54 inches)
Area	127483.27 mm² (197.52 inches²)
Pixel pitch	0.24795 x 0.24795 mm
Viewing angle:	
Horizontal	178° typical
Vertical	178° typical
Luminance output	250 cd/m² (typical)
Contrast ratio	3000 to 1 (typical)
Dynamic Contrast ratio	8,000,000 to 1 (typical) *
Faceplate coating	Antiglare with hard-coating 3H
Backlight	LED light bar system
Response Time	12 ms typical (grey to grey)
Color Depth	16.7 mil colors
Color Gamut	84 % (typical) **

#### **Flat-Panel Specifications**

\* Based on estimation.

\*\* SE2216H / SE2216HM / SE2216HV color gamut (typical) is based on CIE1976 (84 %) and CIE1931 (72 %) test standards.

#### **Resolution Specifications**

Model number	SE2216H / SE2216HM / SE2216HV
Scan range	
Horizontal	30 kHz to 83 kHz (automatic)
Vertical	56 Hz to 76 Hz (automatic)
Maximum preset resolution	1920 x 1080 at 60 Hz

#### **Electrical Specifications**

Model number	SE2216H / SE2216HM	SE2216HV		
Video input signals	<ul> <li>Analog RGB: 0.7 Volts <u>+</u> 5 %, 75 ohm input impedance</li> </ul>	<ul> <li>Analog RGB: 0.7 Volts <u>+</u> 5 %, 75 ohm input impedance</li> </ul>		
	<ul> <li>HDMI, 600mV for each differential line, 100 ohm input impedance per differential pair</li> </ul>			
Synchronization input signals	Separate horizontal and vertical synchronizations, polarity-fr TTL level, SOG (Composite SYNC on green)			
AC input voltage / frequency / current	100 VAC to 240 VAC / 50 Hz or 60 Hz $\pm$ 3 Hz / 1.0 A (typical)			
Inrush current	120 V: 30 A (Max.)			
	240 V: 60 A (Max.)			

#### **Preset Display Modes**

The following table lists the preset modes for which Dell guarantees image size and centering:

Display Mode	Horizontal Frequency (kHz)	Vertical Frequency (Hz)	Pixel Clock (MHz)	Sync Polarity (Horizontal/ Vertical)
VESA, 720 x 400	31.5	70.1	28.3	-/+
VESA, 640 x 480	31.5	59.9	25.2	-/-
VESA, 640 x 480	37.5	75.0	31.5	-/-
VESA, 800 x 600	37.9	60.3	40.0	+/+
VESA, 800 x 600	46.9	75.0	49.5	+/+
VESA, 1024 x 768	48.4	60.0	65.0	-/-
VESA, 1024 x 768	60.0	75.0	78.8	+/+
VESA, 1152 x 864	67.5	75.0	108.0	+/+

VESA, 1280 x 1024	64.0	60.0	108.0	+/+
VESA, 1280 x 1024	80.0	75.0	135.0	+/+
VESA, 1600 x 900	60.0	60.0	108.0	+/+
VESA, 1920 x 1080	67.5	60.0	148.5	+/+

#### **Physical Characteristics**

The following table lists the monitor's physical characteristics:

Model Number	SE2216H / SE2216HM	SE2216HV		
Connector type	<ul> <li>15-pin D-subminiature (Black connector);</li> <li>HDMI</li> </ul>	• 15-pin D-subminiature (Black connector)		
Signal cable type	<ul> <li>Analog: D-Sub, 15 pins;</li> <li>Digital: HDMI, 19 pins (cable not included)</li> </ul>	Analog: D-Sub, 15 pins		
Dimensions: (with stand)				
Height	395.7 mm (15.58 inches)	395.7 mm (15.58 inches)		
Width	506.2 mm (19.93 inches)	506.2 mm (19.93 inches)		
Depth	179.9 mm (7.08 inches)	179.9 mm (7.08 inches)		
Dimensions: (without stand) Height	302.7 mm (11.92 inches)	302.7 mm (11.92 inches)		
Width	506.2 mm (19.93 inches)	506.2 mm (19.93 inches)		
Depth	54.7 mm (2.15 inches)	54.7 mm (2.15 inches)		
Stand dimensions:				
Height	174.7 mm (6.8 inches)	174.7 mm (6.8 inches)		
Width	250.0 mm (9.84 inches)	250.0 mm (9.84 inches)		
Depth	179.9 mm (7.08 inches)	179.9 mm (7.08 inches)		
Weight:				
Weight with packaging	4.80 kg (10.58 lb)	4.80 kg (10.58 lb)		
Weight with stand assembly and cables	3.61 kg (7.96 lb)	3.61 kg (7.96 lb)		
Weight without stand assembly ( no cables)	2.78 kg (6.13 lb)	2.78 kg (6.13 lb)		
Weight of stand assembly	0.54 kg (1.19 lb)	0.54 kg (1.19 lb)		

#### **Environmental Characteristics**

The following table lists the environmental conditions for your monitor:

Model	Number	SE2216H / SE2216HM / SE2216HV			
Tempera	ature				
•	Operating	0 °C to 40 °C (32 °F to 104 °F)			
•	Non-operating	Storage: -20 °C to 60 °C (-4 °F to 140 °F) Shipping: -20 °C to 60 °C (-4 °F to 140 °F)			
Humidit	у				
•	Operating	10 % to 80 % (non-condensing)			
•	Non-operating	Storage: 5 % to 90 % (non-condensing) Shipping: 5 % to 90 % (non-condensing)			
Altitude					
•	Operating	5,000 m (16,404 ft) max			
•	Non-operating	12,191 m (40,000 ft) max			
Therma	ldissipation	81.9 BTU/hour (maximum) 61.4 BTU/hour (typical)			

## LCD Monitor Quality & Pixel Policy

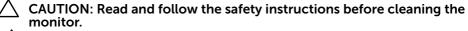
During the LCD Monitor manufacturing process, it is not uncommon for one or more pixels to become fixed in an unchanging state. The visible result is a fixed pixel that appears as an extremely tiny dark or bright discolored spot. When the pixel remains permanently lit, it is known as a "bright dot." When the pixel remains black, it is known as a "dark dot."

In almost every case, these fixed pixels are hard to see and do not detract from display quality or usability. A display with 1 to 5 fixed pixels is considered normal and within competitive standards. For more information, see Dell Support site at:

http://www.dell.com/support/monitors.

### **Maintenance Guidelines**

#### **Caring for Your Monitor**



CAUTION: Before cleaning the monitor, unplug the monitor power cable from the electrical outlet.

For best practices, follow the instructions in the list below while unpacking, cleaning, or handling your monitor:

- To clean your antistatic screen, slightly dampen a soft, clean cloth with water. If possible, use a special screen-cleaning tissue or solution suitable for the antistatic coating. Do not use benzene, thinner, ammonia, abrasive cleaners, or compressed air.
- Use a slightly dampened, warm cloth to clean the plastics. Avoid using detergent of any kind as some detergents leave a milky film on the plastics.
- If you notice a white powder when you unpack your monitor, wipe it off with a cloth. This white powder occurs during the shipping of the monitor.
- Handle your monitor with care as a darker-colored monitor may scratch and show white scuff marks more than a lighter-colored monitor.
- To help maintain the best image quality on your monitor, use a dynamically changing screen saver and power off your monitor when not in use.

## **Setting Up the Monitor**

### **Attaching the Stand**

**NOTE:** The stand base is detached when the monitor is shipped from the factory.

1. Assemble the stand riser to stand base.



- **a.** Place the monitor stand base on a stable table top.
- **b.** Slide the monitor stand body in the correct direction down onto the stand base until it clicks into place.
- 2. Attach the stand assembly to the monitor:



- a. Place the monitor on a soft cloth or cushion near the edge of desk.
- **b.** Align the stand assembly bracket to the monitor groove.
- c. Insert the bracket towards monitor until it locks in place.

## **Connecting Your Monitor**

## $\triangle$ WARNING: Before you begin any of the procedures in this section, follow the <u>Safety Instructions</u>.

To connect your monitor to the computer:

- 1. Turn off your computer and disconnect the power cable.
- **2.** Connect the black VGA or HDMI cable to the corresponding video port on the back of your computer. Do not use all cables at the same time. Use the all cables only when they are connected to different computers with appropriate video systems.

### **Connecting VGA Cable**

#### SE2216H / SE2216HM:



SE2216HV:



# Connecting HDMI cable (Optional Purchase) (for SE2216H / SE2216HM)



**NOTE:** The graphics are used for the purpose of illustration only. Appearance on the computer may vary.

#### **Organizing Your Cables**



After attaching all necessary cables to your monitor and computer, (See Connecting Your Monitor for cable attachment), organize all cables as shown above.

## **Removing the Monitor Stand**

**NOTE:** This is applicable for a monitor with a stand. When any other stand is bought, please refer to the respective stand setup guide for the removal instructions.



- **1.** Place the monitor on a soft cloth or cushion near the edge of desk.
- **2.** Use a long and thin screwdriver to push the release latch located in a hole just above the stand.
- **3.** Once the latch is released, remove the base away from the monitor.

## **Operating the Monitor**

### Power On the Monitor

Press the 🔮 button to turn on the monitor.



## **Using the Front-Panel Controls**

Use the keys on the front of the monitor to adjust the image settings.

SE2216H / SE2216HM:



Front	t-Panel Keys	Description		
A	Preset modes	Use the <b>Preset modes</b> key to choose from a list of preset color modes. See <b>Using the OSD Menu</b> .		
В	Input Source	Use the <b>Input Source</b> key to select between differen video signals that may be connected to your monitor.		
		<ul><li>VGA input</li><li>HDMI input</li></ul>		
С	() Menu	Use the <b>Menu</b> key to open the on-screen display (OSD).		
D	Exit	Use the <b>Exit</b> key to exit on-screen display (OSD) from menu and sub-menus.		

#### SE2216HV:



Front	t-Panel Keys	Description		
A	Preset modes	Use the <b>Preset modes</b> key to choose from a list of preset color modes. See <u>Using the OSD Menu</u> .		
В	Brightness /Contrast	Use the <b>Brightness / Contrast</b> key to direct access to the "Brightness" and "Contrast" control menu.		
С	Menu	Use the <b>Menu</b> key to open the on-screen display (OSD).		
D	Exit	Use the <b>Exit</b> key to exit on-screen display (OSD) from menu and sub-menus.		

#### **Front-Panel Keys**



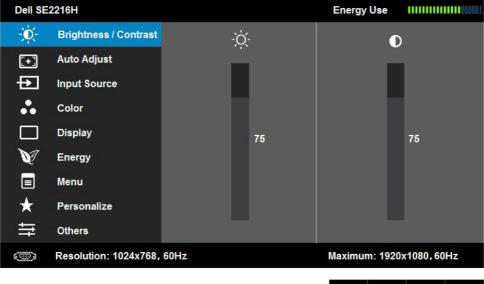
Front-	Panel Keys	Description		
A	<b>∧</b> Up	Use the <b>Up</b> key to adjust (increase ranges) items in the OSD menu.		
В	<b>V</b> Down	Use the <b>Down</b> key to adjust (decrease ranges) items in the OSD menu.		
С	ОК	Use the <b>OK</b> key to confirm your selection.		
D D Back		Use the <b>Back</b> key to go back to the previous menu.		

## Using the On-Screen Display (OSD) Menu

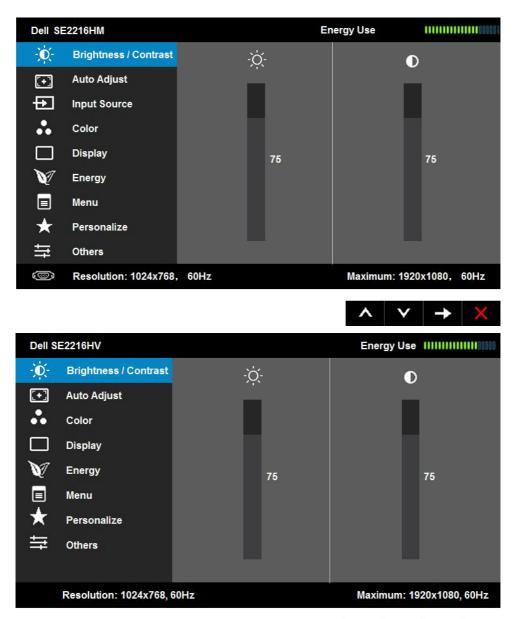
#### Accessing the Menu System

- **NOTE:** If you change the settings and then either proceed to another menu or exit the OSD menu, the monitor automatically saves those changes. The changes are also saved if you change the settings and then wait for the OSD menu to disappear.
  - 1. Press the <sup>(a)</sup> button to open the OSD menu and display the main menu.

#### Main Menu







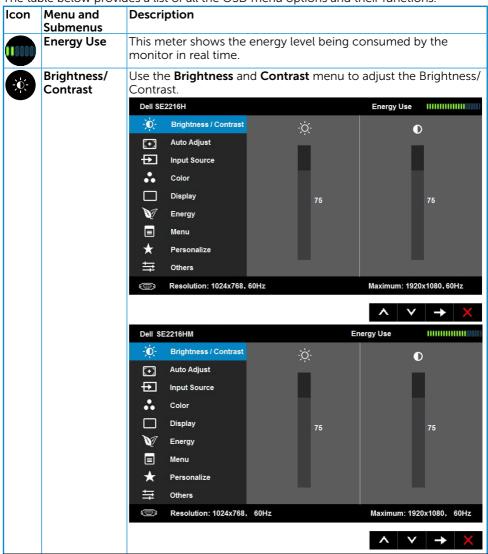


**NOTE:** Auto Adjust is only available when you use the analog (VGA) connector.

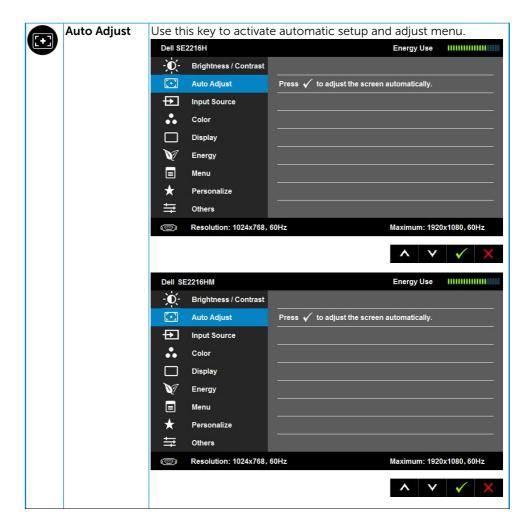
- 2. Press the **O** and **O** buttons to toggle between options in the Menu. As you move from one icon to another, the option name is highlighted.
- 3. To select the highlighted item on the menu press the ⊖ button again.

- **4.** Press the **⊘** and **⊘** buttons to select the desired parameter.
- 5. Press the button to enter the slide bar and then use the ◎ or ◎ buttons, according to the indicators on the menu, to make your changes.
- 6. Select the <sup>●</sup> to return to previous menu without accepting current settings or <sup>●</sup> to accept and return to previous menu.

The table below provides a list of all the OSD menu options and their functions.

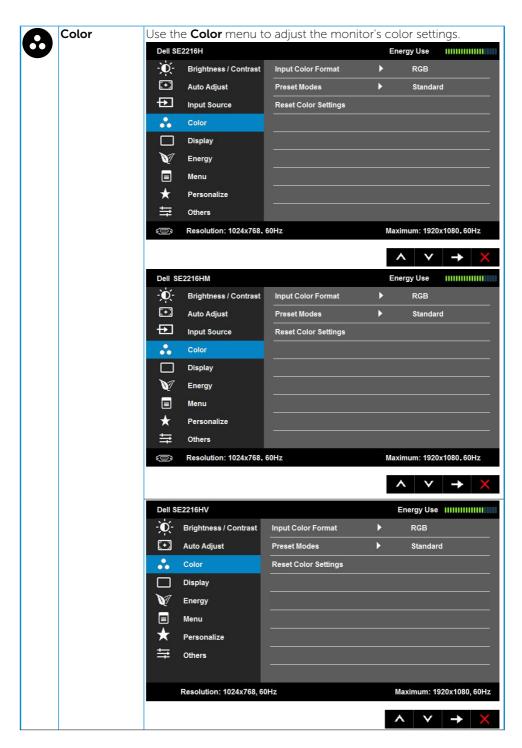


	Dell SE2216HV		Energy Use IIIIIIIIIIIIIIIIII			
	- 🔆 Brightness / Contrast	<u>بخ</u>	D			
	[+] Auto Adjust					
	Color					
	Display					
	M Energy	75	75			
	E Menu					
	★ Personalize					
	. → Others					
	Resolution: 1024x768, 60Hz		Maximum: 1920x1080, 60Hz			
			∧ v → X			
Brightness	Allows you to adjust the backlight.	Allows you to adjust the brightness or luminance of the backlight.				
	Press the Akey to increa decrease brightness (min	Press the $\bigcirc$ key to increase brightness and press the $\bigcirc$ key to decrease brightness (min 0 ~ max 100).				
Contrast	Allows you to adjust the contrast or the degree of difference between darkness and lightness on the monitor screen. Adjust brightness first, and adjust contrast only if you need further adjustment.					
		Press the $\$ key to increase contrast and press the $\$ key to decrease contrast (min 0 ~ max 100).				



	Dell S	E2216HV	Energy Use IIIIIIIIIIIII
	-Ò-	Brightness / Contrast	
	[+]	Auto Adjust	Press $\checkmark$ to adjust the screen automatically.
	••	Color	
		Display	
	V	Energy	
		Menu	
	$\star$	Personalize	
	ŧ	Others	
		Resolution: 1024x768, 6	60Hz Maximum: 1920x1080, 60Hz
		ollowing dialog djusts to the cu	appears on a black screen as the monitor rrent input:
		Auto Adjust	ment in Progress
	incon furthe	ning video signa	ws the monitor to self-adjust to the Il. After using Auto Adjustment, you can nitor by using the Pixel Clock (Coarse) and under <b>Display</b> .
			bes not occur if you press the button while deo input signals or attached cables.
	This c conne		ailable when you are using the analog (VGA)

	Input Source (for SE2216H /		ne <b>Input Source</b> s that may be co				nt video
	SE2216HM)	Dell S	E2216H			Energy Use	
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		Ð	Input Source	HDMI	0		
		••	Color				
			Display				
		V	Energy				
			Menu				
		*	Personalize				
		幸	Others				
			Resolution: 1024x768	, 60Hz		Maximum: 192	0x1080,60Hz
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			Auto Adjust	VGA	<b>@</b>		
		Ð	Input Source	HDMI	0		
		••	Color				
			Display				
		V	Energy				
			Menu				
		*	Personalize				
		ŧ	Others				
		۲	Resolution: 1024x768	, 60Hz		Maximum: 192	0x1080,60Hz
						^ V	→ ×
	Auto Select	Select	t Auto Select to	scan for av	ailable inpu	ut signals.	
	VGA		t <b>VGA</b> input whe ector. Push 오 to				.)
	НДМІ		t <b>HDMI</b> input wh to select the			HDMI conr	nector.



	nput Color	Allows you to set the video input mode to:						
F	ormat	RGB: Select this option if your monitor is connected						
		to a computer or DVD player using the HDMI to DVI						
		adapter.						
		• <b>YPbPr</b> : Select this option if your DVD player supports only YPbPr output.						
P	Preset Modes		-	from a list of preset	color mode	•		
	reservioues	Dell SE	, ,	Energy Use				
		Đ.	Brightness / Contrast	Input Color Format				
		÷	Auto Adjust	Preset Modes	🗸 Standard			
		Ð	Input Source	Reset Color Settings	Multimedia			
		••	Color		Movie			
			Display		Game			
		V	Energy		Paper			
			Menu		Warm			
		*	Personalize		Cool			
		ŧŧ	Others		Custom Colo	r		
			Resolution: 1024x768,	60Hz	Maximum: 1920>	(1080,60Hz		
					<b>^ v</b>	√ 5		
		Dell SE	2216HM		Energy Use			
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		<b>(</b> +)	Auto Adjust	Preset Modes	🗸 Standard			
		Ð	Input Source	Reset Color Settings	Multimedia			
		••	Color		Movie			
			Display		Game			
		V	Energy		Paper			
			Menu		Warm			
		*	Personalize		Cool	444		
		三	Others		Custom Cold	or		
		٢	Resolution: 1024x768,	60Hz	Maximum: 1920;	x1080,60Hz		
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	Dell SE2	2216HV			Energy Use IIIIIIIIIIIIIIII		
	D.	Brightness / Contrast	Input Color Format				
		Auto Adjust	Preset Modes	$\checkmark$	Standard		
	•••	Color	Reset Color Settings		Multimedia		
		Display		-	Movie		
	V	Energy			Game		
		Menu			Paper		
	*	Personalize			Warm		
		Others			Cool		
					Custom Color		
	R	Resolution: 1024x768, 6	i0Hz		Maximum: 1920x1080, 60Hz		
				1			
ue		<ul> <li>This is the default preset mode.</li> <li>Multimedia: Loads color settings ideal for multimediapplications.</li> <li>Movie: Loads color settings ideal for movies.</li> <li>Game: Loads color settings ideal for most gaming applications.</li> <li>Paper: Loads brightness and sharpness settings ideal for viewing text. Blend the text background to simula paper media without affecting color images. Applies RGB input format only.</li> <li>Warm: Increases the color temperature. The screen appears warmer with a red/yellow tint.</li> <li>Cool: Decreases the color temperature. The screen appears cooler with a blue tint.</li> <li>Custom Color: Allows you to manually adjust the cos settings. Press the I and Reys to adjust the Red, Green, and Blue values and create your own preset color mode.</li> </ul>					
	or ♥ to Press ♥ image	<ul> <li>purple. This is used to adjust the desired flesh tone color. Use or to adjust the hue from '0' to '100'.</li> <li>Press to increase the monochrome appearance of the video image.</li> <li>Press to increase the colorful appearance of the video image</li> </ul>					
	NOTE:	<b>NOTE</b> : Hue adjustment is available only when you select <b>Movie</b> or <b>Game</b> preset mode.					

	Saturation	This feature can adjust the color saturation of the video image.							
		Use $\bullet$ or $\bullet$ to adjust the saturation from '0' to '100'.							
		Press ${f O}$ to increase the monochrome appearance of the video							
		image.							
		Press to increase the colorful appearance of the video image.							
		<b>NOTE:</b> Saturation adjustment is available only when you select <b>Movie</b> or <b>Game</b> preset mode.							
	Reset Color Settings			color settings to	the fact	ory defaults.			
	lisplay settings.								
U		Dell SE	2216H		Energy Use IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII				
		-0-	Brightness / Contrast	Aspect Ratio	►	Wide 16:9			
		÷	Auto Adjust	Horizontal Position	►	50			
		Ð	Input Source	Vertical Position	►	50			
		*	Color	Sharpness	•	50			
			Display	Pixel Clock	•	50			
		V	Energy	Phase	•	50			
			Menu	Dynamic Contrast	•	On			
		*	Personalize	Response Time	•	Normal			
		幸	Others	Reset Display Settings					
			Resolution: 1024x768,	60Hz Maximum: 1920x1080,60Hz					
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		Dell SE2216HM			Ene	ergy Use IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII			
		Đ.	Brightness / Contrast	Aspect Ratio	•	Wide 16:9			
		(+)	Auto Adjust	Horizontal Position	►	50			
		Ð	Input Source	Vertical Position	►	50			
		••	Color	Sharpness	►	50			
			Display	Pixel Clock	►	50			
		V	Energy	Phase	►	50			
			Menu	Dynamic Contrast	•	On			
		*	Personalize	Response Time	►	Normal			
		늊	Others	Reset Display Settings					
			( Resolution: 1024x768, 60Hz		Max	imum: 1920x1080, 60Hz			

	Dell S	E2216HV			Energy Use IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII		
	-Ò-	Brightness / Contrast	Aspect Ratio	►	Wide 16:9		
	(+)	Auto Adjust	Horizontal Position	►	50		
	••	Color	Vertical Position	►	50		
		Display	Sharpness	►	50		
	V	Energy	Pixel Clock	►	50		
		Menu	Phase	►	50		
	*	Personalize	Dynamic Contrast	►	On		
	ŧ	Others	Response Time	►	Normal		
			Reset Display Settings		0 		
		Resolution: 1024x768, 6	0Hz	)	Maximum: 1920x1080, 60Hz		
					∧ v → ¥		
Aspect Ratio	Adjus	ts the image rati	o as Wide 16:9, 4	·3 or 5			
Aspect Natio	-	-					
		<b>NOTE:</b> Wide 16:9 adjustment is not required at maximum preset resolution 1920 x 1080.					
Horizontal Position		Use 🛇 or 🛇 the buttons to adjust image left and right. Minimum					
Position	is '0' (	is '0' (-). Maximum is '100' (+).					
Vertical Position	Use the S or S buttons to adjust image up and down. Minimum						
	is '0' (-). Maximum is '100' (+).						
	<b>NOTE</b> : Horizontal Position and Vertical Position adjustments						
Sharpness		adjustment are only available for VGA input. This feature can make the image look sharper or softer. Use 🙆					
	or 🕙 to adjust the sharpness from '0' to '100'.						
Pixel Clock	The Phase and Pixel Clock adjustments allow you to adjust your						
	monitor to your preference. Use • or • buttons to adjust for best image guality.						
Phase	5 1 5						
Filase	If satisfactory results are not obtained using the Phase adjustment, use the Pixel Clock (coarse) adjustment and then use						
	Phase (fine), again. <b>NOTE</b> : Pixel Clock and Phase adjustment are only available for VGA input.						
Dumanaia							
Dynamic Contrast	Allows you to increase the level of contrast to provide sharper and more detailed image quality.						
	Press the O or O button to select the Dynamic Contrast "On" or						
	"Off".						
	NOTE: Dynamic Contrast provides higher contrast if you select						
Response Time	Game or Movie preset mode. Allows you to set the Response Time to Normal or Fast.						
Reset Display							
	Select this option to restore default display settings.						

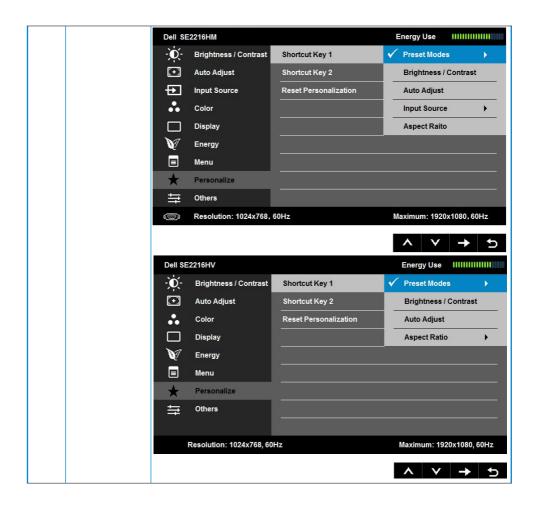
V	Energy	Dell SE2216H			Energy Use	
		Đ.	Brightness / Contrast	Power Button LED	🗸 On During A	lctive
		÷	Auto Adjust	Reset Energy Settings	Off During A	ctive
		Ð	Input Source			
		••	Color			
			Display			
		V	Energy			
			Menu			
		*	Personalize			
		Ħ	Others			
			Resolution: 1024x768,	60Hz	Maximum: 1920	x1080,60Hz
					~ v	<ul> <li>✓</li> </ul>
		Dell SE	2216HM		Energy Use	
		Đ.	Brightness / Contrast	Power Button LED	🗸 On During A	Active
		[+]	Auto Adjust	Reset Energy Settings	Off During A	ctive
		Ð	Input Source			
		••	Color			
			Display			
		V	Energy			
			Menu			
		★	Personalize			
		Ħ	Others			
		۲	Resolution: 1024x768,	60Hz	Maximum: 1920	x1080,60Hz
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	(+)	Auto Adjust	Reset Energy Settings	Of	f During Active
	••	Color			
		Display			
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		Menu			
	$\star$	Personalize			
	ŧ	Others			
	Ī	Resolution: 1024x768, 6	0Hz	Ма	ximum: 1920x1080, 60Hz
				^	v 🗸 5
Power Button LED		s you to set the e energy.	power LED indicator	r on o	r off during active
Reset Energy Settings	Select	this option to r	estore default Energ	y Sett	ings.
Menu	langu		adjust the settings of ), the amount of time		
		E2216H		Ene	rgy Use IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII
	Ū.	Brightness / Contrast	Language	•	English
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	Ð	Input Source	Timer	•	20s
	••	Color	Lock	•	Unlock
		Display	Reset Menu Settings		
	V	Energy			
		Menu			
	*	Personalize			
	ŧ	Others			
	0	Resolution: 1024x768,	60Hz	Maxii	mum: 1920x1080,60Hz
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) O	Brightness / Contrast	Language	•	English		
(+)	Auto Adjust	Transparency	•	20		
Ð	Input Source	Timer	Þ	20s		
••	Color	Lock	►	Unlock		
	Display	Reset Menu Settings				
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*	Personalize					
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Dell SE	E2216HV			nergy Use		ĺ
D.	Brightness / Contrast	Language	•	English		
•	Auto Adjust	Transparency	Þ	20		
••	Color	Timer	Þ	20s		
	Display	Lock	•	Unlock		
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Englis		OSD display to on ch, German, Brazil Japanese.				
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		Imput Source         Imput Source         Color         Display         Imput Source         Imput	Image       Language         Image       Transparency         Image       Timer         Image       Timer         Image       Lock         Display       Reset Menu Settings         Image       Image         Image       Image     <	Image: Solution: 1024x768, 60Hz       Language         Image: Solution: 1024x768, 60Hz       Max         Image: Solution: 1024x768, 60Hz       Image: Solution: 1024x768, 60Hz         Image: Solution: 1024x768, 60Hz       Image: Solution: 1024x768, 60Hz <td< td=""><td>Image: Solution: 1024x768, 60Hz       Language       English         Image: Solution: 1024x768, 60Hz       Image: Solution: 1024x768, 60Hz       Image: Solution: 1024x768, 60Hz         Image: Solution: 1024x768, 60Hz       Energy U       Image: Solution: 1024x768, 60Hz         Image: Solution: 1024x768, 60Hz       Energy U       Image: Solution: 1024x768, 60Hz         Image: Solution: 1024x768, 60Hz       Energy U       Image: Solution: 1024x768, 60Hz         Image: Solution: 1024x768, 60Hz       Maximum: 1920x         Image: Solution: 1024x768, 60Hz       Image: Solution: 1920x         Image: Solution: 1024x768, 60Hz       Maximum: 1920x         Image: Solution: 1024x768, 60Hz       Image: Solution: 1920x</td><td>Image: Image: Image</td></td<>	Image: Solution: 1024x768, 60Hz       Language       English         Image: Solution: 1024x768, 60Hz       Image: Solution: 1024x768, 60Hz       Image: Solution: 1024x768, 60Hz         Image: Solution: 1024x768, 60Hz       Energy U       Image: Solution: 1024x768, 60Hz         Image: Solution: 1024x768, 60Hz       Energy U       Image: Solution: 1024x768, 60Hz         Image: Solution: 1024x768, 60Hz       Energy U       Image: Solution: 1024x768, 60Hz         Image: Solution: 1024x768, 60Hz       Maximum: 1920x         Image: Solution: 1024x768, 60Hz       Image: Solution: 1920x         Image: Solution: 1024x768, 60Hz       Maximum: 1920x         Image: Solution: 1024x768, 60Hz       Image: Solution: 1920x	Image: Image

Lock			to adjustments. W		
	user a	idjustments are	allowed. All keys a	are lock	ed except ⅁ key.
			) is locked, pressir		
	you d	irectly to the OS	SD settings menu,	with 'C	SD Lock' pre-
	select	ed on entry. Pre	s to all applicable s	y for 10	seconds to unlock
Reset Menu			estore default me		
Settings	Jeice				
Personalize	Select	ting this option a	allows you to set t	wo sho	ortcut keys.
	Dell S	E2216H		E	nergy Use IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII
	- <b>O</b> -	Brightness / Contrast	Shortcut Key 1	►	Preset Modes
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		Color			
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		Menu			
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	<b>(+)</b>	Auto Adjust	Shortcut Key 2	►	Input Source
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	۲	Resolution: 1024x768	, 60Hz	Ма	ximum: 1920x1080,60Hz
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	Dell SE	E2216HV			Energy Use		
	Đ.	Brightness / Contrast	Shortcut Key 1	►	Preset Mo	odes	
	÷.	Auto Adjust	Shortcut Key 2	►	Brightnes	ss / Contr	ast
	••	Color	Reset Personalization				
		Display					
	V	Energy					
		Menu					
	$\star$	Personalize					
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		Resolution: 1024x768, 6	i0Hz		Maximum: 192	20x1080, (	60Hz
						_	$\mathbf{v}$
Shortcut Key 1			"Preset Modes", "Bri				
		a, "Input Source et as shortcut ke	e (for SE2216H / SE2	2161	HM )", "Asp	bect R	atio
		2216H	- y -	E	nergy Use		
	) O	Brightness / Contrast	Shortcut Key 1	$\checkmark$	Preset Modes	2	¥
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Shortcut Key 2	User o	can select from	"Preset Modes", "Br	ightness/Contrast", "Auto
		: , Input Source et as shortcut ke		2216HM)" , "Aspect Ratio"
			ey.	Energy Use IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII
	-0-	Brightness / Contrast	Shortcut Key 1	
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	)) () () () () () () () () () () () () (	Brightness / Contrast Auto Adjust Input Source Color	Shortcut Key 2	Energy Use IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII
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		Brightness / Contrast Auto Adjust Input Source Color Display Energy	Shortcut Key 2	Energy Use
		Brightness / Contrast Auto Adjust Input Source Color Display Energy Menu	Shortcut Key 2	Energy Use
		Brightness / Contrast Auto Adjust Input Source Color Display Energy Menu Personalize	Shortcut Key 2 Reset Personalization	Energy Use
		Brightness / Contrast Auto Adjust Input Source Color Display Energy Menu Personalize Others	Shortcut Key 2 Reset Personalization	Energy Use IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII

		Dell S	E2216HV			Energy Use		
		Đ.	Brightness / Contrast	Shortcut Key 1				
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	Reset Personaliza- tion	Allow	s you to restore	shortcut key to the	def	ault settir	ıg.	
	Others	Dell S	E2216H			Energy Use		
Ð		) O	Brightness / Contrast	DDC/CI	►	Enable		
		[+]	Auto Adjust	LCD Conditioning	►	Disable		
		Ð	Input Source	Reset Other Settings				
		••	Color	Factory Reset		Reset Al	l Settings	
			Display					-
		V	Energy					
			Menu					
		*	Personalize					
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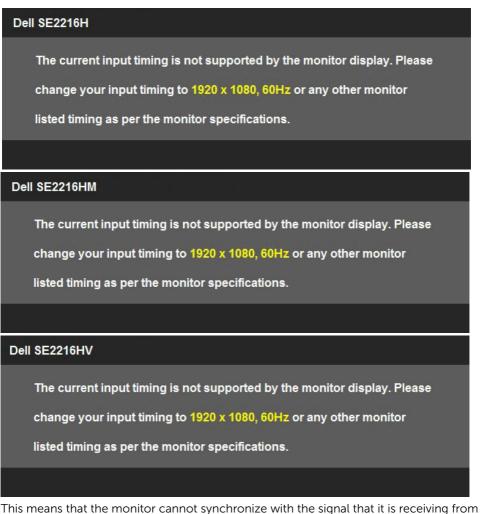
	Dell S	E2216HM			Energy Use	
	- O	Brightness / Contrast	DDC/CI	►	Enable	
	[+]	Auto Adjust	LCD Conditioning	Þ	Disable	
	Ð	Input Source	Reset Other Settings			
	••	Color	Factory Reset		Reset Al	l Settings
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		Menu				
	$\star$	Personalize				
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		Resolution: 1024x768	60Hz	M	laximum: 192	0x1080,60Hz
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		E2216HV			Energy Use	
	) O	Distance ( Contract	DDC/CI			
		Brightness / Contrast			Enable	
	(+)	Auto Adjust	LCD Conditioning	•	Enable	
		The second second second				
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	(+)	Auto Adjust Color	LCD Conditioning Reset Other Settings		Disable	Settings
	••	Auto Adjust Color Display	LCD Conditioning Reset Other Settings		Disable	Settings
		Auto Adjust Color Display Energy	LCD Conditioning Reset Other Settings		Disable	Settings
		Auto Adjust Color Display Energy Menu	LCD Conditioning Reset Other Settings		Disable	l Settings
		Auto Adjust Color Display Energy Menu Personalize	LCD Conditioning Reset Other Settings		Disable	Settings
		Auto Adjust Color Display Energy Menu Personalize	LCD Conditioning Reset Other Settings Factory Reset		Disable Reset All	20x1080, 60Hz

DDC/CI	DDC/CI (Display Data Channel/Command Interface) allows a software on your computer to adjust the monitor display settings like the brightness, color balance etc.
	Enable (Default): Optimizes the performance of your monitor and provides a better customer experience.
	Disable: Disables the DDC/CI option and the following message appears on the screen.
	Dell SE2216H
	The function of adjusting display setting using PC application will be
	disabled.
	Do you wish to disable DDC/CI function?
	No
	Yes
	Dell SE2216HM
	The function of adjusting display setting using PC application will be
	disabled.
	Do you wish to disable DDC/CI function?
	No
	Yes
	Dell SE2216HV
	The function of adjusting display setting using PC application will be
	disabled.
	Do you wish to disable DDC/CI function?
	No
	Yes

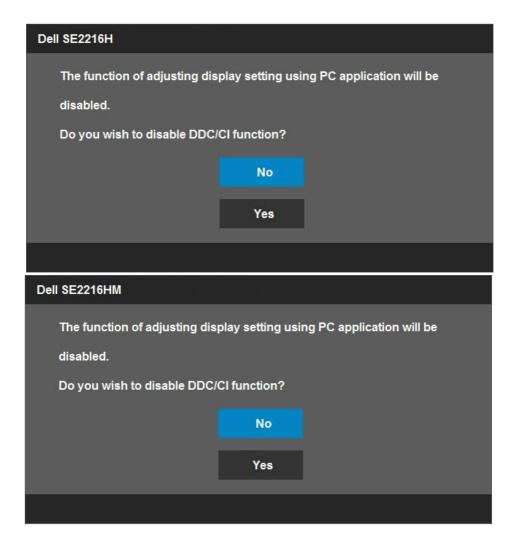
LCD	This feature will help reduce minor cases of image retention.
Conditioning	If an image appears to be stuck on the monitor, select <b>LCD</b> <b>Conditioning</b> to help eliminate any image retention. Using the LCD Conditioning feature may take some time. LCD Conditioning feature cannot remove severe cases of image retention or burn-in.
	<b>NOTE</b> : Use LCD Conditioning only when you experience a problem with image retention.
	The below warning message appears once user selects "Enable" LCD Conditioning.
	Dell SE2216H
	The feature will help reduce minor cases of image retention. Depending on
	the degree of image retention, the program may take some time to run.
	Do you wish to continue?
	No
	Yes
	Dell SE2216HM
	The feature will help reduce minor cases of image retention. Depending on
	the degree of image retention, the program may take some time to run.
	Do you wish to continue?
	No
	Yes
	Dell SE2216HV
	The feature will help reduce minor cases of image retention. Depending on
	the degree of image retention, the program may take some time to run.
	Do you wish to continue?
	No
	Yes
Reset Other	Select this option to restore default other settings, such as DDC/
Settings	CI.
Factory Reset	Resets all OSD settings to the factory preset values.

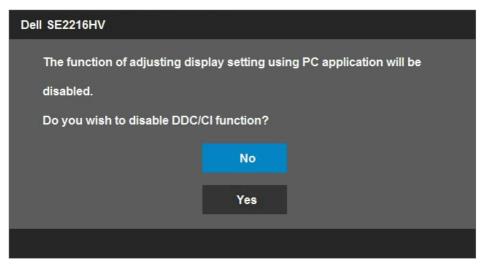
### **OSD** Messages

When the monitor does not support a particular resolution mode you will see the following message:

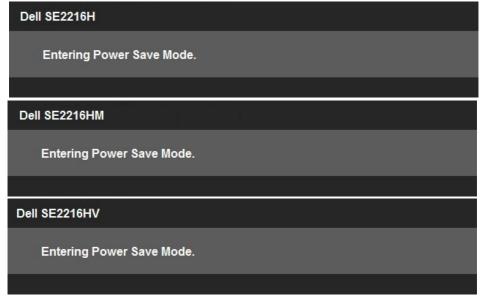


the computer. See <u>Monitor Specifications</u> for the horizontal and vertical frequency ranges addressable by this monitor. Recommended mode is 1920 x 1080. You will see the following message before the DDC/CI function is disabled.





When the monitor enters the **Power Save** mode, the following message appears:



Activate the computer and wake up the monitor to gain access to the OSD.

If you press any button other than the power button, the following messages will appear depending on the selected input:

#### Dell SE2216H

There is no signal coming from your computer. Press any key on the keyboard or move the mouse to wake it up. If there is no display, press the monitor button now to select the correct input source on the On-Screen-Display menu.

#### Dell SE2216HM

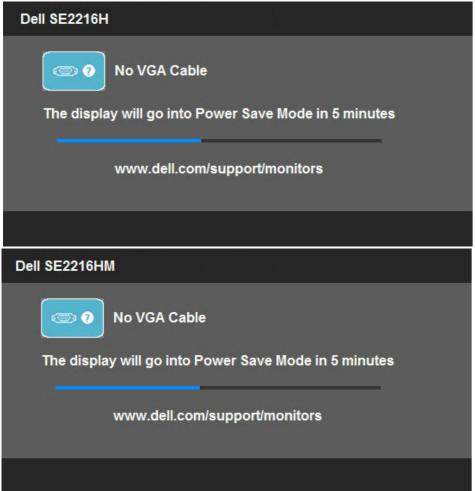
There is no signal coming from your computer. Press any key on the keyboard or move the mouse to wake it up. If there is no display, press the monitor button now to select the correct input source on the On-Screen-Display menu.

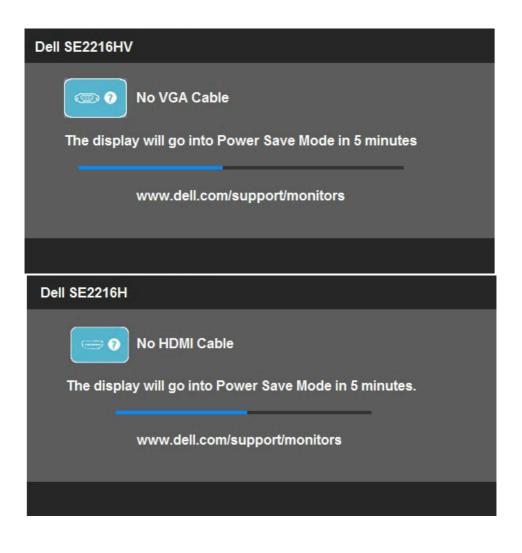
#### Dell SE2216HV

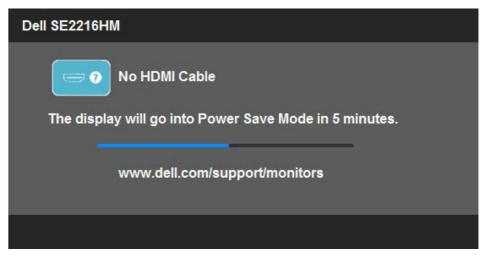
There is no signal coming from your computer. Press any key on the

keyboard or move the mouse to wake it up.

If VGA or HDMI cable is not connected, a floating dialog box as shown below appears. The monitor will enter **Power Save Mode after 5 minutes** if left at this state.







See **Solving Problems** for more information.

## Setting the Maximum Resolution

For optimal display performance while using the Microsoft Windows operating systems, set the display resolution to 1920 x 1080 pixels by performing the following steps:

### In Windows Vista, Windows 7, Windows 8 or Windows 8.1:

- **1.** For Windows 8 or Windows 8.1 only, select the Desktop tile to switch to classic desktop.
- 2. Right-click on the desktop and click Screen Resolution.
- **3.** Click the dropdown list of the screen resolution and select 1920 x 1080.
- 4. Click OK.

### In Windows 10:

- 1. Right-click on the desktop and click **Display settings**.
- 2. Click Advanced display settings.
- 3. Click the dropdown list of **Resolution** and select 1920 x 1080.
- 4. Click Apply.

If you do not see 1920 x 1080 as an option, you may need to update your graphics driver. Please choose the scenario below that best describes the computer system you are using, and follow the provided

### 1: If you have a Dell desktop or a Dell portable computer with Internet access 2: If you have a non Dell desktop, portable computer, or graphics card

# If you have a Dell desktop or a Dell portable computer with Internet access

- 1. Go to <u>http://www.dell.com/support</u>, enter your service tag, and download the latest driver for your graphics
- **2.** After installing the drivers for your graphics adapter, attempt to set the resolution to 1920 x 1080 again.

**NOTE:** If you are unable to set the resolution to 1920 x 1080, please contact Dell to inquire about a graphics adapter that supports these resolutions.

# If you have a non Dell desktop, portable computer, or graphics card

In Windows Vista, Windows 7, Windows 8 or Windows 8.1:

- **1.** For Windows 8 or Windows 8.1 only, select the Desktop tile to switch to classic desktop.
- 2. Right-click on the desktop and click Personalization.
- 3. Click Change Display Settings.
- 4. Click Advanced Settings.
- **5.** Identify your graphics controller supplier from the description at the top of the window (e.g. NVIDIA, ATI, Intel etc.).
- Please refer to the graphics card provider website for updated driver (for example, <u>http://www.ATI.com</u> OR <u>http://www.NVIDIA.com</u>).
- **7.** After installing the drivers for your graphics adapter, attempt to set the resolution to 1920 x 1080 again.

### In Windows 10:

- 1. Right-click on the desktop and click Display settings.
- 2. Click Advanced display settings.
- 3. Click Display adapter properties.
- **4.** Identify your graphics controller supplier from the description at the top of the window (e.g. NVIDIA, ATI, Intel etc.).
- Please refer to the graphics card provider website for updated driver (for example, <u>http://www.ATI.com</u> OR <u>http://www.NVIDIA.com</u>).
- **6.** After installing the drivers for your graphics adapter, attempt to set the resolution to 1920 x 1080 again.
  - **NOTE:** If you are unable to set the resolution to 1920 x 1080, please contact the manufacturer of your computer or consider purchasing a graphics adapter that will support the video resolution of 1920 x 1080.

# Using the Tilt

### Tilt

With the stand assembly, you can tilt the monitor for the most comfortable viewing angle.



**NOTE:** The stand base is detached when the monitor is shipped from the factory.

# Troubleshooting

MARNING: Before you begin any of the procedures in this section, follow the <u>Safety Instruction</u>

### Self-Test

Your monitor provides a self-test feature that allows you to check whether your monitor is functioning properly. If your monitor and computer are properly connected but the monitor screen remains dark, run the monitor self-test by performing the following steps:

- **1.** Turn off both your computer and the monitor.
- 2. Unplug the video cable from the back of the computer. To ensure proper Self-Test operation, remove both VGA and HDMI cables from the back of computer.
- 3. Turn on the monitor.

The floating dialog box should appear on-screen (against a black background) if the monitor cannot sense a video signal and is working correctly. While in selftest mode, the power LED remains white. Also, depending upon the selected input, one of the dialogs shown below will continuously scroll through the screen.

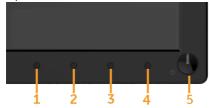
Dell SE2216HV
No VGA Cable
The display will go into Power Save Mode in 5 minutes
www.dell.com/support/monitors

- This box also appears during normal system operation, if the video cable becomes disconnected or damaged. The monitor will enter Power Save Mode after 5 minutes if left at this state.
- **5.** Turn off your monitor and reconnect the video cable; then turn on both your computer and the monitor.

If your monitor screen remains blank after you use the previous procedure, check your video controller and computer, because your monitor is functioning properly.

# **Built-in Diagnostics**

Your monitor has a built-in diagnostic tool that helps you determine if the screen abnormality you are experiencing is an inherent problem with your monitor, or with your computer and video card.



**NOTE:** You can run the built-in diagnostics only when the video cable is unplugged and the monitor is in self-test mode.

To run the built-in diagnostics:

- 1. Ensure that the screen is clean (no dust particles on the surface of the screen).
- 2. Unplug the video cable(s) from the back of the computer or monitor. The monitor then goes into the self-test mode.
- **3.** Press and hold the **Button 1** and **Button 4** on the front panel simultaneously for 2 seconds. A gray screen appears.
- 4. Carefully inspect the screen for abnormalities.
- **5.** Press the **Button 4** on the front panel again. The color of the screen changes to red.
- 6. Inspect the display for any abnormalities.
- 7. Repeat steps 5 and 6 to inspect the display in green, blue, black, white screens.

The test is complete when the Text screen appears. To exit, press the **Button 4** again.

If you do not detect any screen abnormalities upon using the built-in diagnostic tool, the monitor is functioning properly. Check the video card and computer.

# **Common Problems**

The following table contains general information about common monitor problems you might encounter and the possible solutions.

Common Symptoms	What You Experience	Possible Solutions
No Video/Power LED off	No picture	• Ensure that the video cable connecting the monitor and the computer is properly connected and secure.
		<ul> <li>Verify that the power outlet is functioning properly using any other electrical equipment.</li> </ul>
		<ul> <li>Ensure that the power button is depressed fully.</li> </ul>
		<ul> <li>Ensure that the correct Input Source is selected via the Input Source ) Select button.</li> </ul>
		Check the "Power LED Button" option     under Energy in OSD Menu.
No Video/Power LED on	No picture or no brightness	<ul> <li>Increase brightness &amp; contrast controls via OSD.</li> </ul>
		<ul> <li>Perform monitor self-test feature check.</li> </ul>
		<ul> <li>Check for bent or broken pins in the video cable connector.</li> </ul>
		<ul> <li>Ensure that the correct Input Source is selected via the Input Source Select menu.</li> </ul>
		Run the built-in diagnostics.
Poor Focus	Picture is fuzzy, blurry,	<ul> <li>Perform Auto Adjust via OSD.</li> </ul>
	or ghosting	<ul> <li>Adjust the Phase and Pixel Clock controls via OSD.</li> </ul>
		• Eliminate video extension cables.
		<ul> <li>Reset the monitor to Factory Settings.</li> </ul>
		Change the video resolution to the correct aspect ratio (16:9).
Shaky/Jittery Video	Wavy picture or fine	<ul> <li>Perform Auto Adjust via OSD.</li> </ul>
	movement	<ul> <li>Adjust the Phase and Pixel Clock controls via OSD.</li> </ul>
		<ul> <li>Reset the monitor to Factory Settings.</li> </ul>
		<ul> <li>Check environmental factors.</li> </ul>
		<ul> <li>Relocate the monitor and test in another room.</li> </ul>

Missing Pixels	LCD screen has spots	Cycle power on-off.
		<ul> <li>Pixel that is permanently off is a natural defect that can occur in LCD technology.</li> </ul>
		For more information on Dell Monitor Quality and Pixel Policy, see Dell Support site at: <u>http://www.dell.com/support/</u> <u>monitors</u> .
Stuck-on Pixels	LCD screen has bright	Cycle power on-off.
	spots	<ul> <li>Pixel that is permanently off is a natural defect that can occur in LCD technology.</li> </ul>
		For more information on Dell Monitor Quality and Pixel Policy, see Dell Support site at: http://www.dell.com/support/
		monitors.
Brightness Problems	Picture too dim or too bright	Reset the monitor to Factory     Settings.
		• Auto Adjust via OSD.
		<ul> <li>Adjust brightness &amp; contrast controls via OSD.</li> </ul>
Geometric Distortion	Screen not centered correctly	<ul> <li>Reset the monitor to Factory Settings.</li> </ul>
		• Auto Adjust via OSD.
		<ul> <li>Adjust brightness &amp; contrast controls via OSD.</li> </ul>
		<b>NOTE</b> : When using 'HDMI', the positioning adjustments are not available.
Horizontal/Vertical Lines	Screen has one or more lines	<ul> <li>Reset the monitor to Factory Settings.</li> </ul>
		<ul> <li>Perform Auto Adjust via OSD.</li> </ul>
		<ul> <li>Adjust Phase and Pixel Clock controls via OSD.</li> </ul>
		<ul> <li>Perform monitor self-test feature check and determine if these lines are also in self-test mode.</li> </ul>
		<ul> <li>Check for bent or broken pins in the video cable connector.</li> </ul>
		<b>NOTE</b> : When using 'HDMI', the Pixel Clock and Phase adjustments are not available.

Synchronization Problems	Screen is scrambled or appears torn	<ul> <li>Reset the monitor to Factory Settings.</li> </ul>
		• Perform Auto Adjust via OSD.
		Adjust Phase and Pixel Clock controls via OSD.
		<ul> <li>Perform monitor self-test feature check to determine if the scrambled screen appears in self-test mode.</li> </ul>
		<ul> <li>Check for bent or broken pins in the video cable connector.</li> </ul>
		<ul> <li>Restart the computer in the safe mode.</li> </ul>
Safety-Related Issues	Visible signs of smoke or sparks	<ul> <li>Do not perform any troubleshooting steps.</li> </ul>
		Contact Dell immediately.
Intermittent Problems	Monitor malfunctions on & off	<ul> <li>Ensure that the video cable connecting the monitor to the computer is connected properly and is secure.</li> </ul>
		Reset the monitor to Factory     Settings.
		<ul> <li>Perform monitor self-test feature check to determine if the intermittent problem occurs in self-test mode.</li> </ul>
Missing Color	Picture missing color	Perform monitor self-test feature check.
		<ul> <li>Ensure that the video cable connecting the monitor to the computer is connected properly and is secure.</li> </ul>
		<ul> <li>Check for bent or broken pins in the video cable connector.</li> </ul>
Wrong Color	Picture color not good	<ul> <li>Change the Color Setting Mode in the Color Settings OSD to Graphics or Video depending on the application.</li> </ul>
		• Try different Color Preset Settings in Color Settings OSD. Adjust R/G/B value in Color Settings OSD if the Color Management is turned off.
		<ul> <li>Change the Input Color Format to PC RGB or YPbPr in the Advance Setting OSD.</li> </ul>

a static image left on	static image displayed appears on the screen	<ul> <li>Use the Power Management feature to turn off the monitor at all times when not in use (for more information, see <u>Power Management</u> <u>Modes</u>.</li> <li>Alternatively, use a dynamically</li> </ul>
		<ul> <li>Alternatively, use a dynamically changing screensaver.</li> </ul>



**NOTE:** When choosing HDMI mode, the Auto Adjust function is not available.

### **Product-Specific Problems**

What You Experience	Possible Solutions
Image is centered on screen, but does not fill entire viewing area	Check the Aspect Ratio setting in the Display OSD.
	<ul> <li>Reset the monitor to Factory Settings.</li> </ul>
OSD does not appear on the screen	<ul> <li>Turn off the monitor, unplug the power cord, plug back, and then turn on the monitor.</li> </ul>
	• Check whether the OSD menu is locked. If yes, press and hold the button beside the Power button for 10 seconds to unlock (for more information, see Lock).
No picture, the LED light is white. When you press "up", "down" or "Menu" key, the message " No input signal" will appear.	• Check the signal source. Ensure the computer is not in the power saving mode by moving the mouse or pressing any key on the keyboard.
	<ul> <li>Check whether the signal cable is plugged in properly. Re-plug the signal cable if necessary.</li> </ul>
	• Reset the computer or video player.
The picture cannot fill the height or width of the screen	<ul> <li>Due to different video formats (aspect ratio) of DVDs, the monitor may display in full screen.</li> <li>Run the built-in diagnostics.</li> </ul>
	Experience Image is centered on screen, but does not fill entire viewing area OSD does not appear on the screen No picture, the LED light is white. When you press "up", "down" or "Menu" key, the message " No input signal" will appear. The picture cannot fill the height or width of

# Appendix

## **Safety Instructions**

WARNING: Use of controls, adjustments, or procedures other than those specified in this documentation may result in exposure to shock, electrical hazards, and/or mechanical hazards.

For information on safety instructions, see the Product Information Guide.

# FCC Notices (U.S. Only) and Other Regulatory Information

For FCC notices and other regulatory information, see the regulatory compliance website located at <u>www.dell.com\regulatory\_compliance</u>.

# This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference
- (2) this device must accept any interference received including interference that may cause undesired operation

## **Contact Dell**

#### For customers in the United States, call 800-WWW-DELL (800-999-3355).

**NOTE:** If you do not have an active Internet connection, you can find contact information on your purchase invoice, packing slip, bill, or Dell product catalog.

Dell provides several online and telephone-based support and service options. Availability varies by country and product, and some services

may not be available in your area.

To get online monitor support content:

1. Visit www.dell.com/support/monitors

To contact Dell for sales, technical support, or customer service issues:

- 1. Visit www.dell.com/support.
- **2.** Verify your country or region in the **Choose A Country/Region** dropdown menu at the top left of the page.
- 3. Click Contact Us on the top left side of the page.
- 4. Select the appropriate service or support link based on your need.
- 5. Choose the method of contacting Dell that is convenient for you.